The Future of IT Belongs to the Optimists

Richard Delisser, VP, Commerce Engineering
IT Leadership Program Keynote Speaker

ITLGEN-1011

cisco Live!
IT Leadership Program

Welcome!

Have you heard about AI lately?

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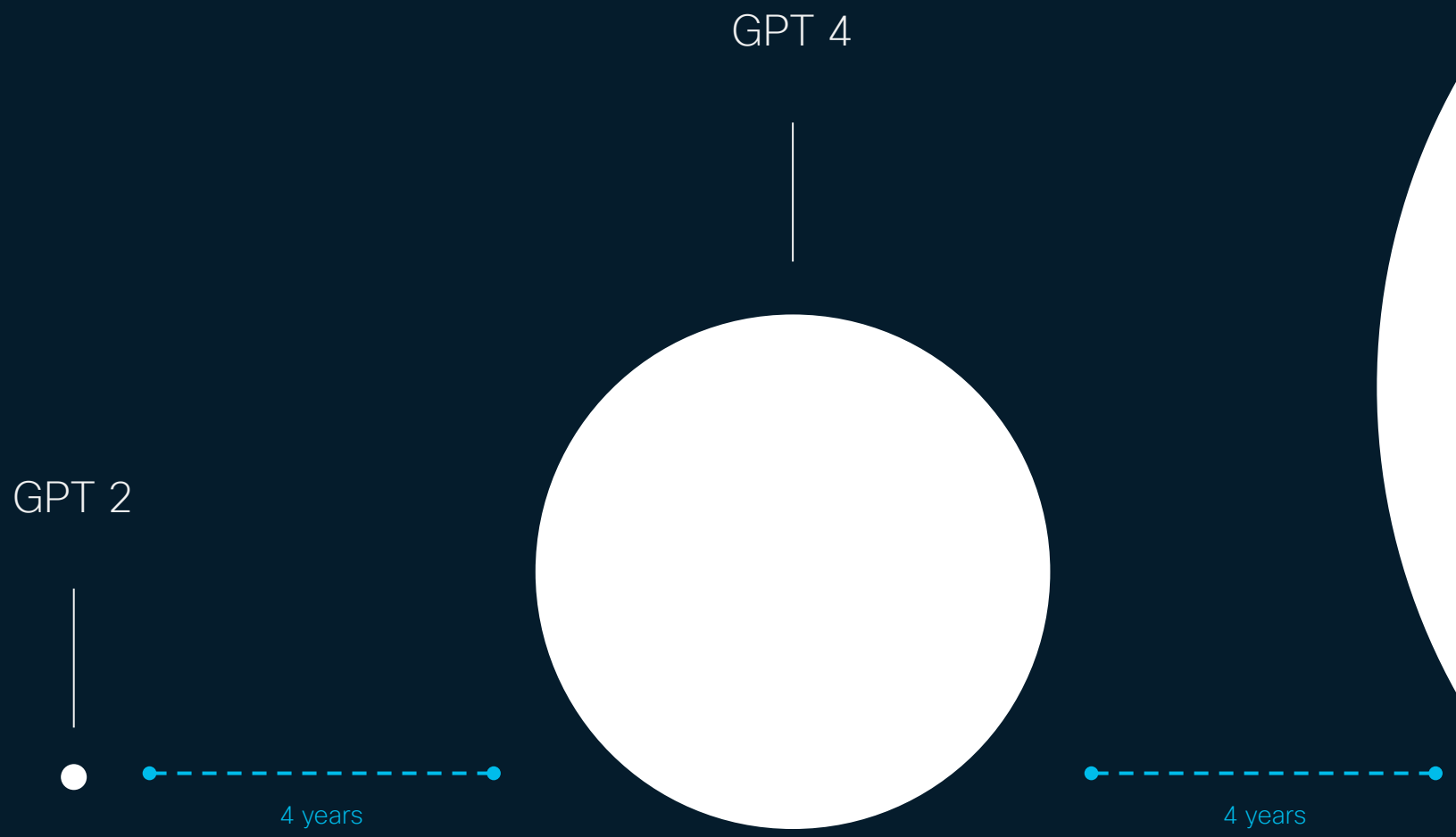

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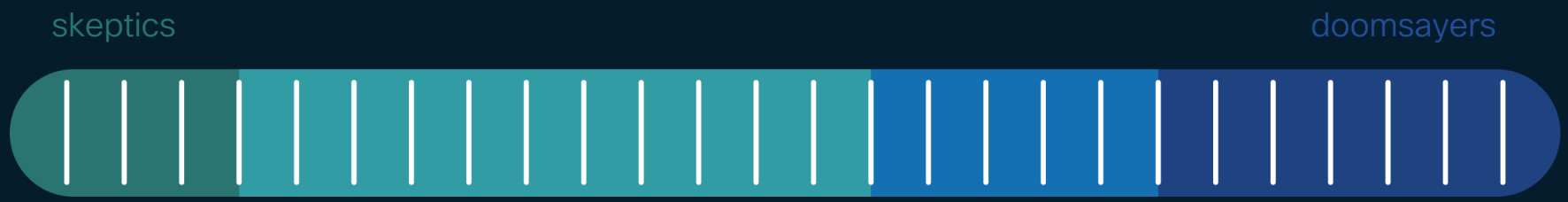

The AI Sentiment Scale

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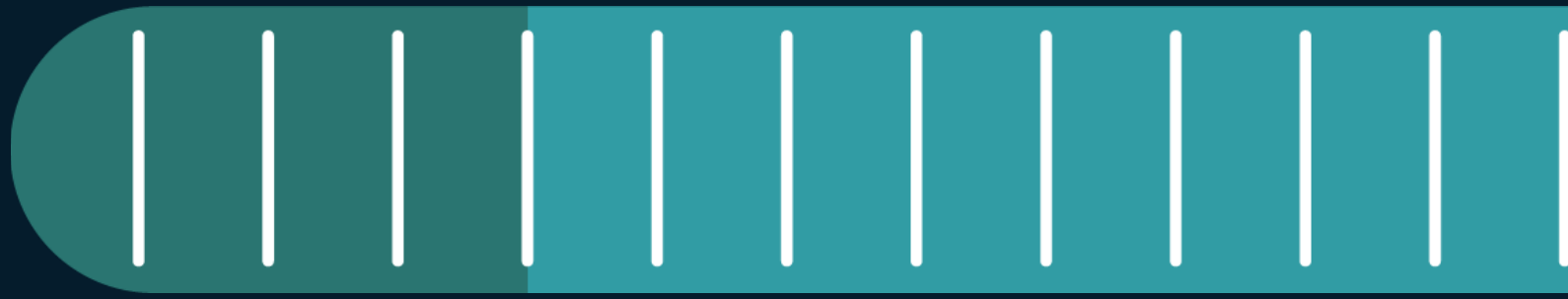
skeptics



No one has a clue how to build a conscious machine, at all

Stuart Russell OBE

A bubble is unavoidable just as with all technological waves in history after the initial excitement…1% of companies will stand out and create tremendous value for society after the bubble

Bidu Founder, Robin Li

The AI bubble will rhyme with the dot-com bubble and I believe with the benefit of hindsight, most of the excess of the dot-com bubble might have been justified

OpenAI Chairman, Bret Taylor

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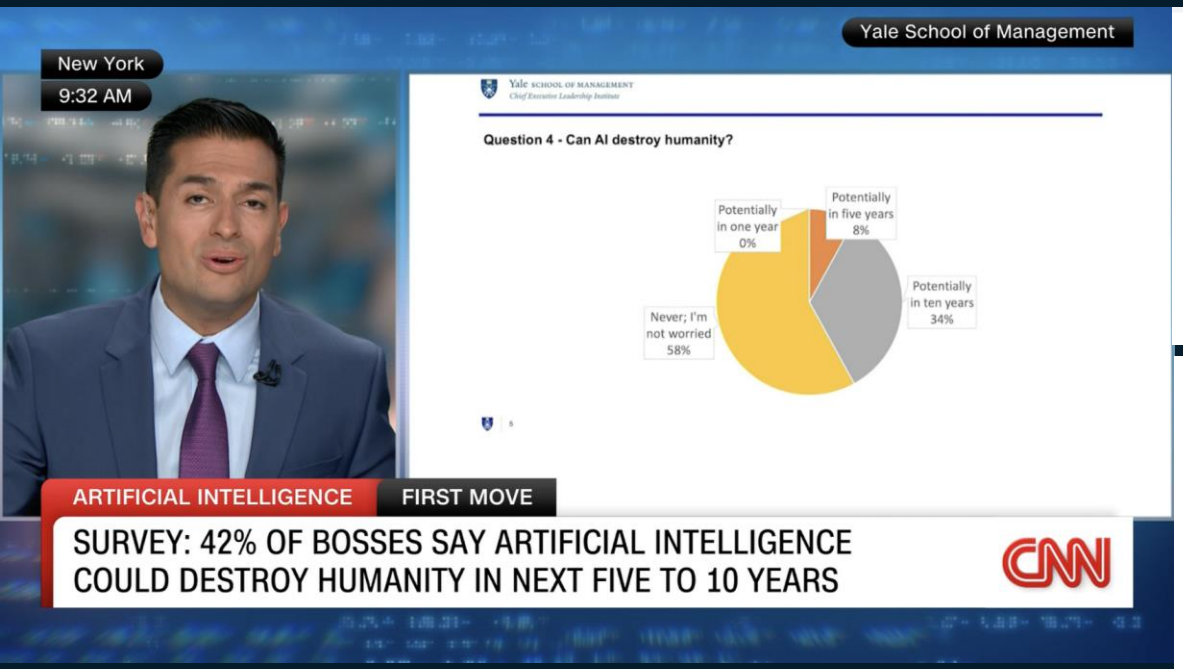
doomsayers



ARTIFICIAL INTELLIGENCE

AI pets could replace dogs and cats, but expert warns that 'long-term effects' are unknown

AI-powered robotic 'companions' can offer benefits but also pose risks, said expert Harvey Castro

By Angelica Stabile · Fox News

Published August 8, 2023 2:00am EDT

NPR

'Doomsday Clock' signals existential threats of nuclear war, climate disasters and AI

Earth, for the second year running, is nearing apocalypse, a science-oriented advocacy group said, pointing to its famous "Doomsday Clock"...

Jan 24, 2024

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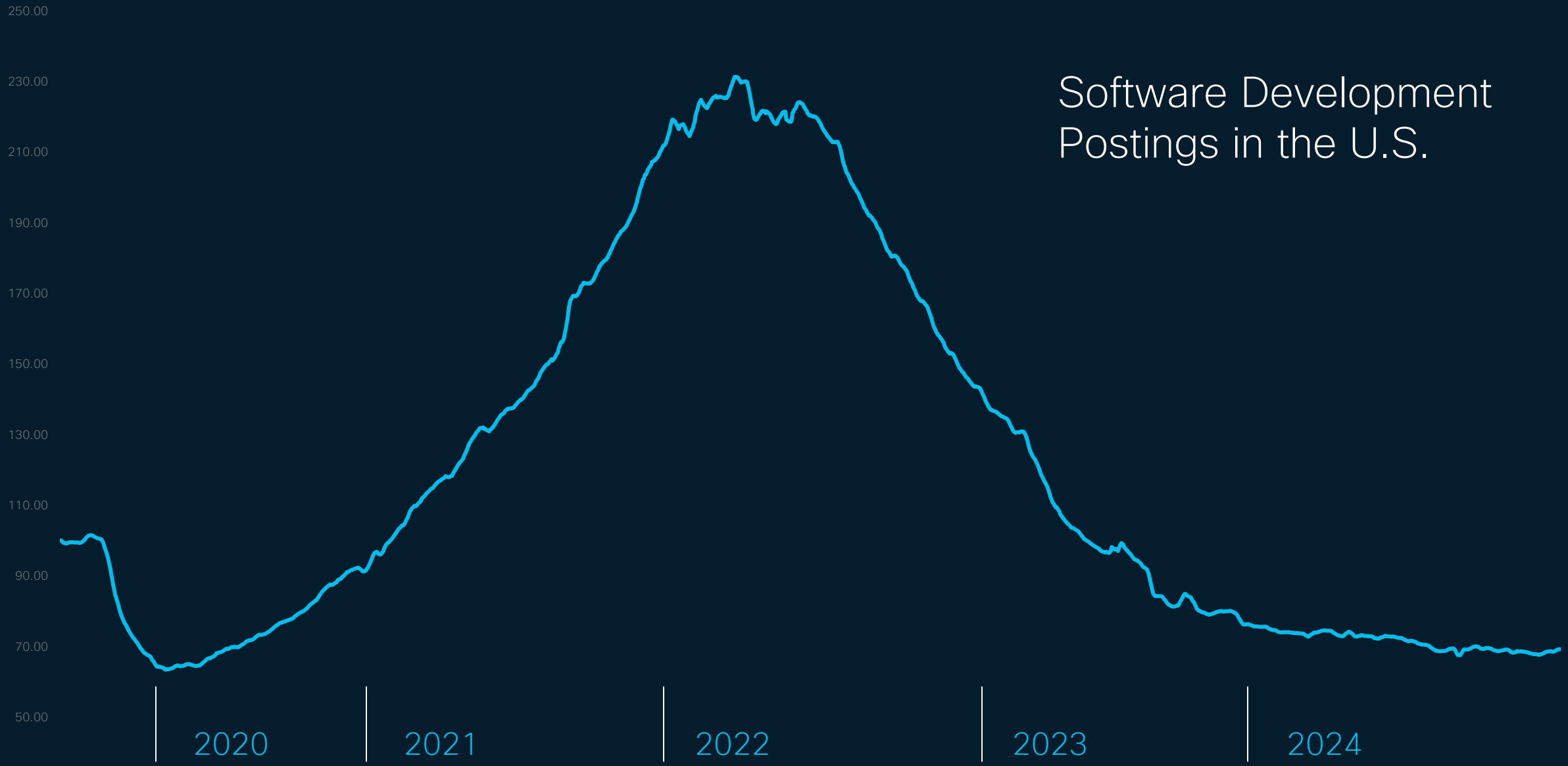
Software Development Postings in the U.S.



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Innovation Scary Stories

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TEDDY BEARS UNDER BAN OF SCHOOL TEACHERS

THE hundred thousand Teddy bears in the metropolis are on the verge of panic. Though the nature-faking controversy left them unscathed, a newer and greater peril confronts them. School teachers are declaring that the Teddy bear is a menace and must be abolished, and though the board of education has taken no official action in the matter, and is not likely to, the agitation Teddies in educationa growing very strong ind

The crusade against th started recently, when tleman came out with that in replacing the was a pernicious sub while the doll appealed ternal instincts of a litt veloped them along hea ural lines, the Teddy be thing.

Now the teachers ha fight. Little girls, they merly got their first le ing through the natural vide their dolls with The Teddy bear, howe wear clothes, save pos or sweater or cap, and date child who has dollies for the intrus incentive button holes.

"The T

tle girls," said Miss Jane G. Close, supervisory teacher of sewing in th New York schools. "The bear keeping the children from the plea ure of caring for a doll. He can wear pretty frocks and dainty unde wear, and the little girl who has hi for a pet gets no incentive to mak these things. Hence she loses th education involved in dainty

TEDDY BEAR A FAD.

Hasn't Supplanted Doll in Childish Favor.

Eoston Young Ones Haven't Turned Out Their Traditional Toy.

Many people have felt for a long time that carrying a "Teddy bear" is a fad which ought to be frowned upon. On this account the remarks Sunday of Rev Fr M G. Esper of St Joseph's Catholic church, St Joseph, Mich, touched responsive chords all over the country.

Fr Esper declared that little girls to be cuddling dolls and not bears. He believes dolls develop the er instinct. Fr Esper was very much in earnest, and went so far as to

can't think it will be race suicide."

Another father said Teddy bear's advent h thing. The average chi learns that bears are Ignorant or thoughtless little ones that if they they will be caught by the well-known picture stair, where a bear is low one." The toy b children not to fear th and has corrected bad bruin.

Take it all in all, B girls are willing to giv place of honor in the n haven't turned the do and home on account of

RIDICULE TH

New York Clergymen Women See No Da Bear's Popularity.

NEW YORK, July 8— gymen and members of city mothers' clubs seen most a unit in declaring attack of the Michigan needless.

"Leave the bear

THE "TEDDY BEAR" AND RACE SUICIDE

St. Joe Priest Says the Popular Toy Destroys Instinct of Motherhood in Little Girls.

St. Joseph, Mich., July 8.—"Roosevelt hoist with his own petard: 'Teddy bear' responsible for race suicide," wrote a St. Joseph reporter when he went to the newspaper office, after listening sermon in church. that the peril, thre

CHICAGO LAUGHS OVER TEDDY BEAR BAITING

John Farson Is Only Prominent Resident to Rally to Support of Priest Who Says Fuzzy Toys Sow Seed of Future Race Suicide.

NO REPORT OF ROOSEVELT'S IDEAS IS GIVEN OUT HERE

The Rev. Johnston Myers Says Nature Fakes Are Not More Dangerous Pets Than Live Cats or Dogs—Society Women Amused.

TEDDY BEAR MENACES NATION.

By Rev. Father M. G.

Race suicide, the gravest danger whic fronts this nation to-day, is being fo and encouraged by the fad for supplanti good old dolls of our childhood with the ble monstrosity known as the "Teddy The very instincts of motherhood in a gi girl are blunted and oftentimes destroyed child is allowed to lavish upon an unn toy of this character the loving care wh en bestowed upon a doll represen

usting sight has ever come to my d by the spectacle of a girl fondlin kissing these pseudo animals. I American people that it will suff the instinct of motherhood in its ested for a fad for these bundles st harmful and repulsive nature l.

DENOUNCES TEDDY BEAR

St. Joseph, Mich., July 14.—The "Ted dy Bear" fad was severely scored by Rev. Michael Esper from the pulpit in St. Joseph's Catholic church today. The priest held that the toy beasts in the hands of little girls were destroying all instincts of motherhood and in the future would be realized as one of the most powerful factors in race suicide.

Father Esper spoke earnestly to his congregation for 15 minutes on the subject, exhorting all parents to replace and discard the "Teddy Bear" forever.

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Automatic Elevator Blamed in Part For Crime Rise

By ALICE HUGHES

DAY AFTER sexy Silvana Ma
gano, Italian film star of "Bitt
Rice," got here to celebrate "Salu
to Italian Film Week," her $1
000 ring was stolen from her N
York hotel room. It's no news
us New Yorkers that robber
in our town are as common
alfalfa.

Never a day or night passes wi
out a bank holdup a moving-p
ture box-office haul, a palat
home rifled or a fat cash payr
snatched. Hotel robberies happ
so often, it's like getting the w
ther report each morning.

Reasons for these thefts are
merous: an inside job, a "ca
burglar, Harlem hoodlums,
enough police, etc. (and even pr
agents at times are suspect!). N
a new
likely inciter to crime: the au
matic elevator.

ARE ROCK ISLAND WOMEN VAIN?
ELEVATOR BOY DECIDES THEY ARE

Are Rock Island women vain? This is a question that is often asked and is answered by both negative and affirmative replies. The young men in charge of the elevators in the office buildings and stores are unanimous in declaring that all women are vain. These youngsters base their conclusions upon personal observations, for it must be remembered that all the elevators as a rule are adorned with mirrors and the boys are accus-

have an undisputed right to use them. As long as the owners of office buildings ornament their elevators with mirrors, just so long will the women continue to use them for the purpose for which they were made and it remains for no man to a
down a law as to how
may admire herself bef
It therefore cannot
that Rock Island wome
as far as known they
adopted the ankle brac

Lewis, Chesterfield Of Senate, Cites Fate Of Anti-Hat Tipper

Washington, May 16. (AP)—Sen-
milton Lewis of Il-
used the organiz-
ohe—association for
of taking off hats
being 2,266 years
idea.
B. C.," he said, "a
med Phochion tried
which would have
en from removing
s a gesture of re-
."
t Phocion took this
omen sought equal
s, the sena'or add-
asure failed to pass
that the statesman
ical power that he
ctions.
is asserted, is re-
s'ory as a man of
onesty, downright
common sense and bluntness of speech.

"Not only did the law fail," added the senator, "but I report with a touch of sadness that Phocion was condemned to death in 317 B. C."

Drawing his conclusions from the ancients, the senator said he was afraid it was too late to revive the movement, as newspapermen and legislators here are trying to do by forming the Aptohe.

Asked if Phocion's fate had influenced him in his ideas about elevator hat doffers, the Chesterfield of the senate flicked a cucumber Greek silk handkerchief dangling from his breast pocket and replied:

"Ladies in elevators should never be concerned with whether I take off my hat or leave it on. They should be concerned with me."

The Elevator Sickness.

"Cases of elevator sickness are on the increase," said Dr. E. C. Knowlton, of Chicago. "When physicians first began to claim that there was such a thing as elevator sickness their statements were usually discredited, but it is now becoming well defined. Its effects are found in an increased number of cases of brain fever and disordered nervous systems. Every one has felt a sense of emptiness in their heads, a sensation as if they were falling when riding rapidly in an elevator, especially if it was going down. This creates a dizziness, slight it is true, but the constant repetition of which

Elevator Sickness.

arge number of people can never ride elevator without suffering more or less
intness, and to
that this ob-
asily avoided
tion. Elevator
same law that
d when he gets
ay. The sud-
car brings a
etimes a nausea
l organs seem
t. This arises
the fact that all parts of the body are
opped at the same moment of time.
eet being next to the car floor, stop
he car, while other portions of the
coutinue to move. If the body
whole is arrested at the same time
feet, there will be no sickness. This
done by placing the head and shoul-

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isfy himself of its truth.

JAZZ MUSIC BLAMED NOW FOR INDIGESTION.

LONDON (AP)—Jazz music with meals is so stimulating that it takes too much blood away from the stomach and causes indigestion.

This is the latest conclusion of cultists who are battling against the epidemic of noisy bands in the cafes and restaurants of England and most of the continental countries.

Bands have become so numerous and so noisy in British cafes, restaurants and hotels that old-fashioned Britishers maintain it is no longer possible to dine publicly in peace.

A census of musicless restaurants and cafes on the continent gives the silence prize to Italy. Especially in Northern Italy most of the better class hotels and cafes either have no music or have dance

mary
Friday
Ward
reatest
tion.

NOW JAZZ IS BLAMED FOR BODY AILMENTS

Egyptians Had Perfect Teeth at Death, Heidelberg Man Declares.

By Associated Press.

BERLIN, March 8.—The hectic living of this modern jazz age is responsible for bodily ailments unknown to the old Egyptians, declares Dr. Arnold Sach of the University of Heidelberg, who has performed autopsies on thousands of mummies, some of which date back years.

calling for food.

K. OF C. MAY

Campaign
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SPECIAL DISPATCH
WASHINGT
Backed by cou
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will be made
convention
bus to h
quarters o
New Have

which caused $50 damage.

JAZZ BOOKS BLAMED FOR YOUTHS' SUICIDES

New York Senator Tells of "Brood of Conceited, Insufferable Prigs"

NEW YORK, March 6 (AP).—To "jazz literature" that is producing a "brood of the most conceited and insufferable little prigs that ever happened," was laid the blame for the wave of youthful suicides by State Senator William L. Love, in a radio address today.

"Boys and girls with undeveloped minds, 'lop-sided' because they have in many cases skipped classes and have missed the ground work that our conservative educators intended them to have, are delving into the mysteries of philosophy and psychology without knowing what it is

Jazz Blamed for Large Number of Deaths by Suicide

New York, April 17.—Placing the number of deaths by suicide in the United States last year at between 15,000 and 16,000, Dr. Harry M. Warren, president of the Save-A-Life league, in his annual report, attributed a majority of efforts at [illegible] to the jazz spirit of the times and the fail-

Jazz Blamed For Everything

of jazz," according
returned to-day by
on Sabbath and Fam
the Southern Presbyterian Chu
The committee report,

Jazz Blamed For Delinquency of Girls of Today

Is jazz music responsible for the delinquency of young girls?

Rev. Phillip Yarrow, superintendent of the Vigilance Association of Chicago, say that it is.

Frank I. Ambler, chief probation officer of the juvenile court in Honolulu, says that he cannot trace any specific cases of delinquency to music alone, but that jazz, coupled with the dance

TOO MUCH JAZZ BLAMED FOR DOMESTIC TROUBLE

CTON, Mass., March 30.—(By
onal News.)—Too much jazz
cause for the domestic
of his family, according to
. Tully, 51, charged in the
court with non-support of
and childen. He said he
to the idea of his wife dress-
fourteen-year-old daughter
ers and with constantly
azz on the victrola.
loney went to buy jazz rec-
the machine," he declared.
"I never heard a good old Irish tune
on it since it has been in the
home."

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Evil Communications

Seduction of the Innocent. By Fredric Wertham, M.D. (Museum Press. 21s.)

By MARGHANITA LASKI

HERE is an indictment of American comic-books by a psychiatrist specialising in the treatment of children. After reading it, one wonders why no one has suspected the American comic-book industry of being a Red Plot. It is unbelievable that any profit motive, however great, can tempt citizens to produce material that must not only contribute to the corruption of their society but provide such terrifying evidence of corruption already exi

The latter point Dr. Wertham. many people, not who regard the pub sadistic and horri near-illiterates as

but what other people in search profit have decided will appeal the lowest common mass-denomin tor. Can anything of real value th be communicated? If the functio of art, craft, entertainment, religi and the dissemination of knowled are to develop the potentialities man, their distorted expressions to-day's mass-media can on stultify, reduce and corrupt.

But I do not believe that the pa ticular nature of the subject-matt into the tremendous grain

of Siberia and Kazakhstan at start of the harvest.

Agriculture Minister Ivan B ediktov and Railways Minis Boris Beshchev were singlde personally for the failure to the harvesting machinery to farms on time.

Radio Executive Hits Comic Books

HOUSTON, Tex. (U.P.)—A Houston radio executive said yesterday publishers of "degenerate comic books" couldn't invoke freedom of the press.

Fred Nahas, executive vice president of radio station KXYZ, told the Downtown Rotary Club freedom of the speech didn't mean a man could cry "fire!" in

SATUR

MEANS OF ESCAPE

Comic Books Give Tots 'Bad Habits'

By ALTON L. BLAKESLEE
AP Correspondent

NEW YORK, Dec. 28.—Comic oks make children behave like ir parents, and that is bad, a ychologist said Tuesday.

Most comics let children es- pe into an imaginary wonder- land of ama of helping t modern age.

Adults liv this age of a and gadgets stead of co perplexing Dr. Lawre State Teach ter, Mass., t sociation for the Advancement

THE AGE, FRIDAY, APRIL 22, 1955

U.S. PSYCHIATRISTS' WARNING

Comic Books Cause of Moral Disarmament

THERE is no scientific proof that comics cause child delinquency, said Dr. F. W. Connell, of Sydney University, this week.

Dr. Connell would get a terrible drubbing from Dr. Frederic Wertham, author of the newly published book "Seduction of the Innocent," if he heard him say a thing like that.

DR. Wertham is a leading American psychiatrist, who has been director of some of the biggest clinics

with an awl. One picture is filled by a dreadful mutilated face.

Half-naked women are tied up, whipped and tortured. Others have their faces ground under spiked

Comic Publishers Can't Use Excuse

HOUSTON, Tex. (UP) — A Houston radio executive said yesterday publishers of "degenerate ooks" couldn't invoke of the press.

Nahas, executive vice of radio station KXYZ, Downtown Rotary Club of the speech didn't mean could cry "fire," in a theater, and freedom of didn't mean a publisher

BAN ON HORROR COMICS

BRITISH ESTABLISH PENALTIES FOR VIOLATORS.

Those Who Print, Publish or Sell Such Material Will Be Li- ines and Im- prisonment.

Great-Grandpa Had Hi

By GRACE DOSCHAMPS

WORCESTER, MASS.—

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AI is no different.

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The good stuff creeps up on us, occurring slowly and quietly in the background.

Scott Galloway

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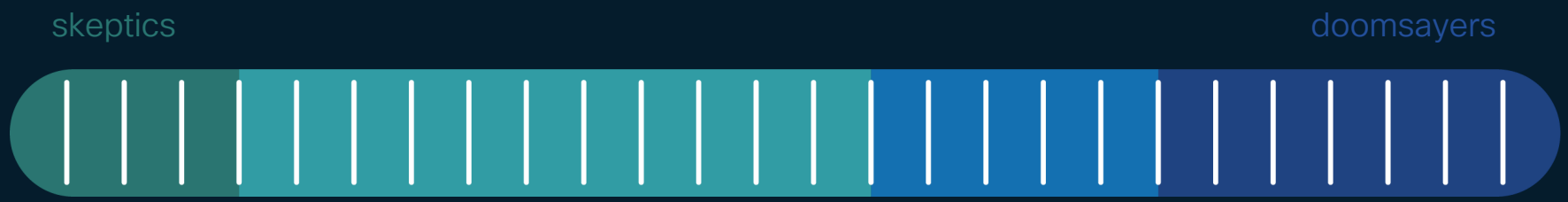

The AI Sentiment Scale

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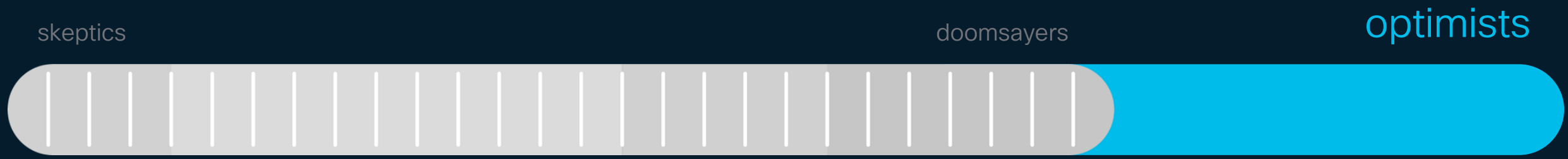

The AI Sentiment Scale

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Enable people to do the best work of their lives

x AI as a force multiplier

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Our Purpose

Vision

To be a user experience-led and AI-powered organization that we're proud of.

Values

- Trust
- Transparency
- Passion for your craft
- Kindness

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Our Goals

50% of all IT work is AI-powered

Reduce employee task friction by 50%

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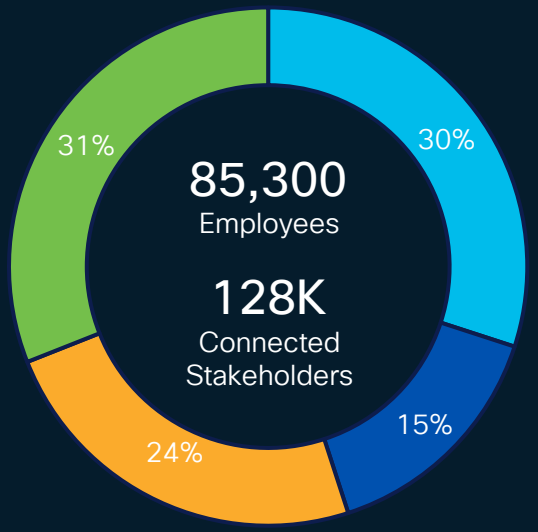
Cisco at a glance

Employee Distribution



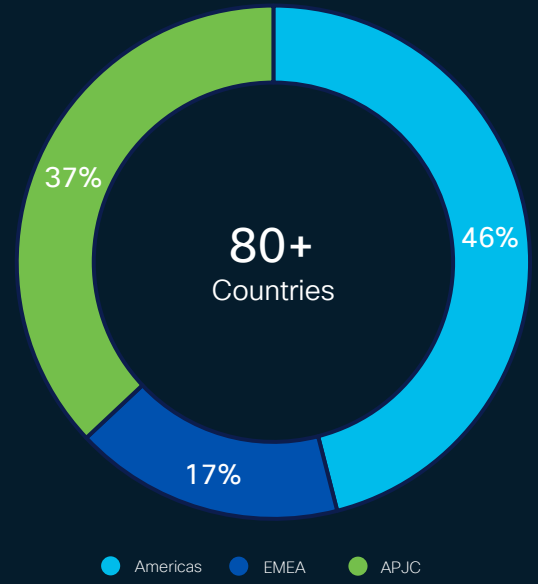
5,663
Routers

7,633
LAN Switches

11,164
Unified Computing System Servers

33.5B
DNS Requests per Day

Global Cisco Distribution



27,684
Cisco Video Devices

71,096
Virtual Machines

61,483
Mobile Devices

130PB
Overall Usable Storage

1.52M
Webex Meetings per Month

17.7M
DNS Threat Requests Blocked per Day

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Cisco IT Strategy

User Experience

Agile Ways of Working

Technology

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Cisco IT Strategy

User Experience

- Prioritise the user experience
- Embrace user research-driven findings
- Eliminate employee friction

Agile Ways of Working

Technology

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opportunity

Build a homepage that represents the day-to-day actions of our employees.

Find People. Find Apps. Find Support.

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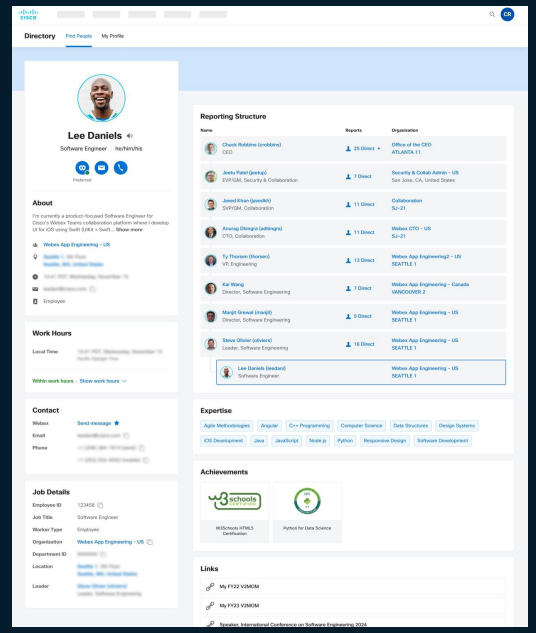
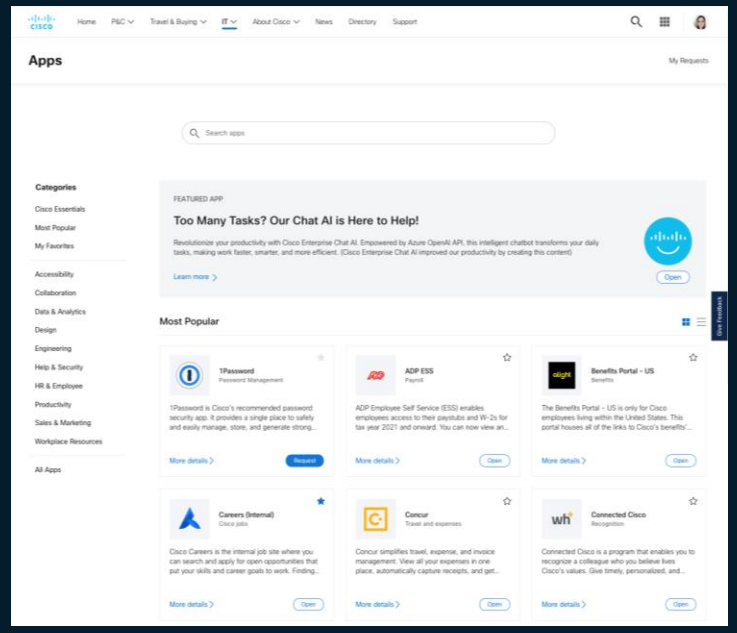
Simplifying the Employee Experience of our intranet

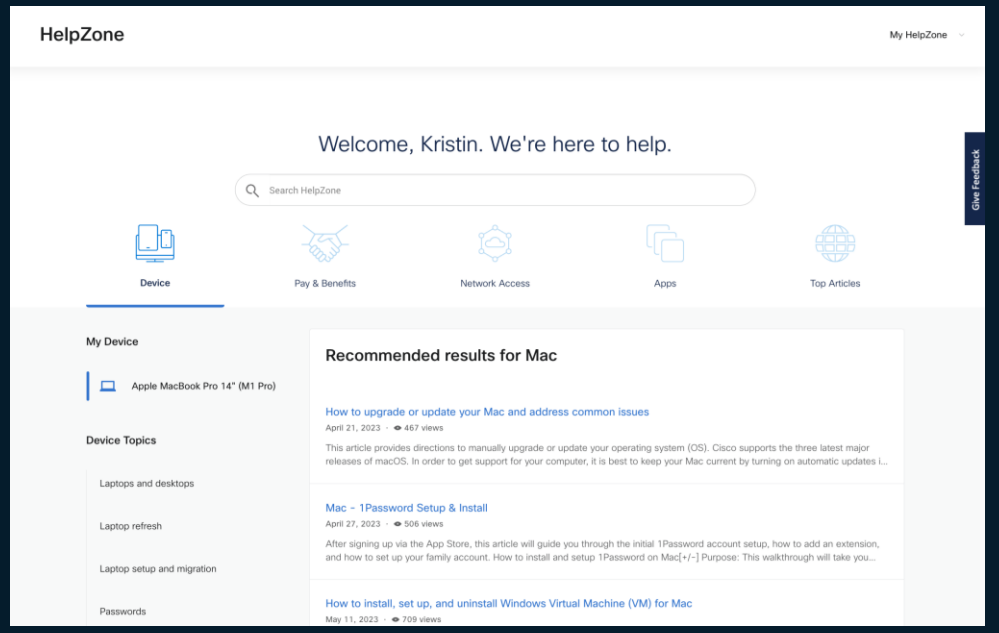
Making it easy to find people, access apps, & get support



Directory



Apps



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Employee Connection

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ADP ESS | Careers (Internal) | Concur | Connected Cisco | Employee Discounts | Global Stock Plan | Smart Buy | Workday | Edit My Favorites

Go to Apps

What's New at Cisco

CSCO 54.78 -0.81 (-1.46%)

Today's News | Strategy | Announcements | Technology | Events | People & Purpose | Sales & Marketing

Technology

5 Reasons to Believe in Our Security Business

As Cybersecurity Awareness Month wraps up, check out some recent momentum in the Security business.

17 reactions

Events

Stay Up to Date: News from Cisco Partner Summit 2024

Find every press release, announcement

People & Purpose

450 Patents and Counting

Meet Joel Goergen, Cisco Fellow and IEEE Senior Member, who started the

Upcoming Events

86 days left in Q2 FY'25

OCT 31	Cybersecurity Awareness Month (Oct 1-31)
NOV 7	Webinar: Movember and Mental Health
NOV 13	Q1 FY25 Earnings Announcement

Go to Calendar and Events

Poll

1 of 3

Give Feedback

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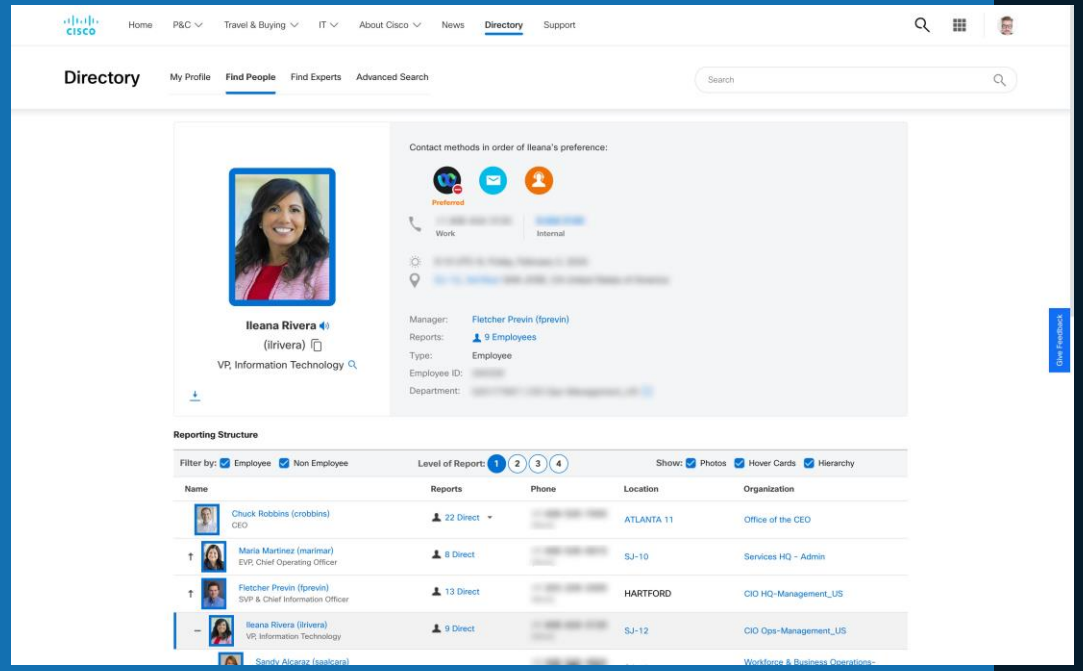
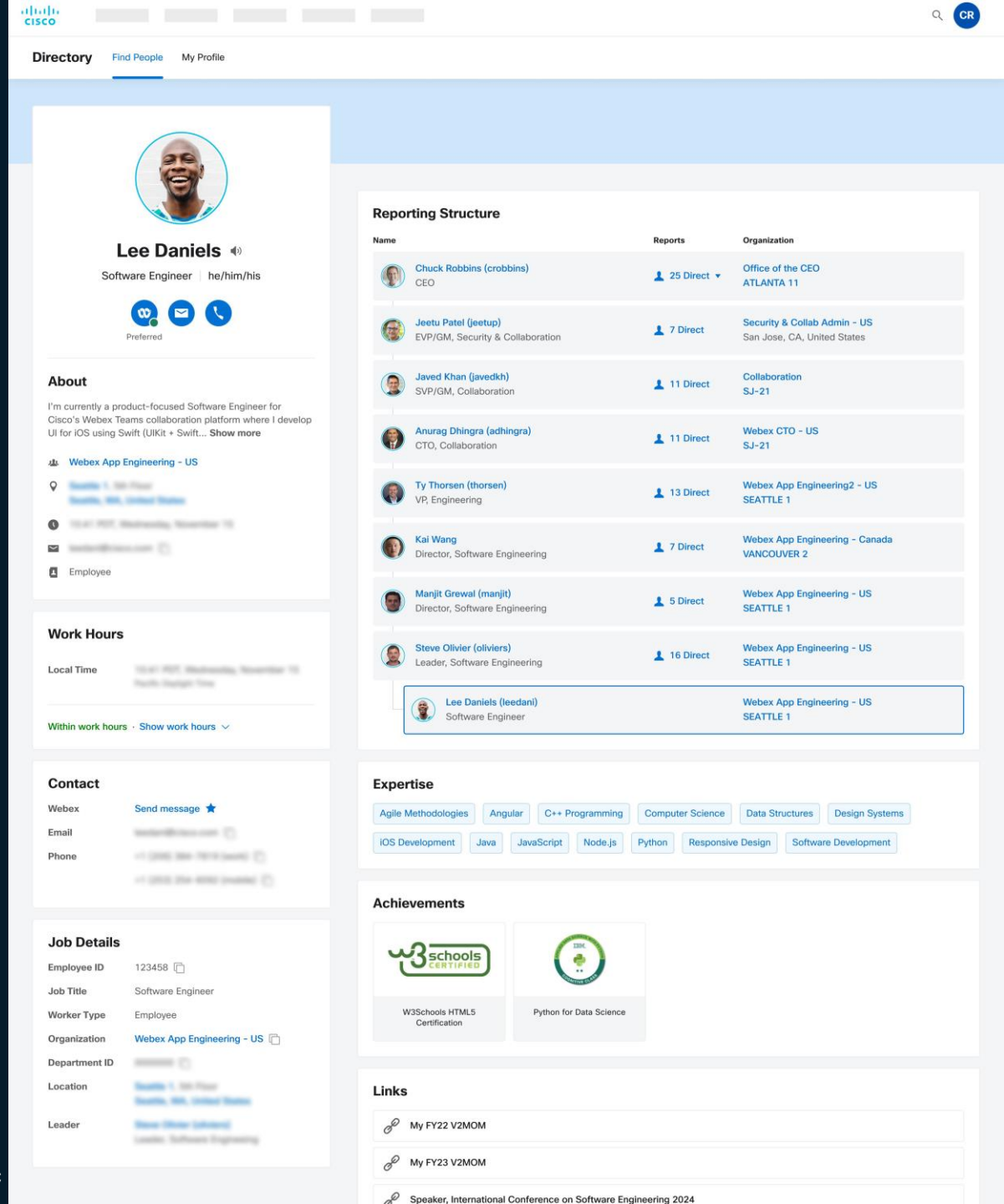
Employee Directory Web App

Before

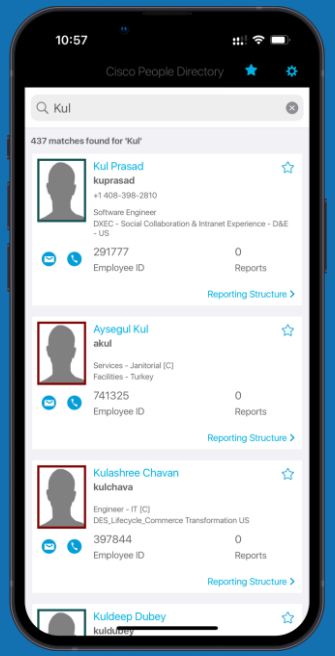


After

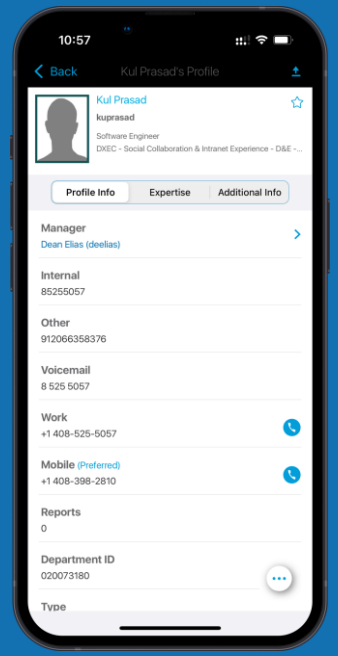


Employee Directory Web App

Before



Search Results

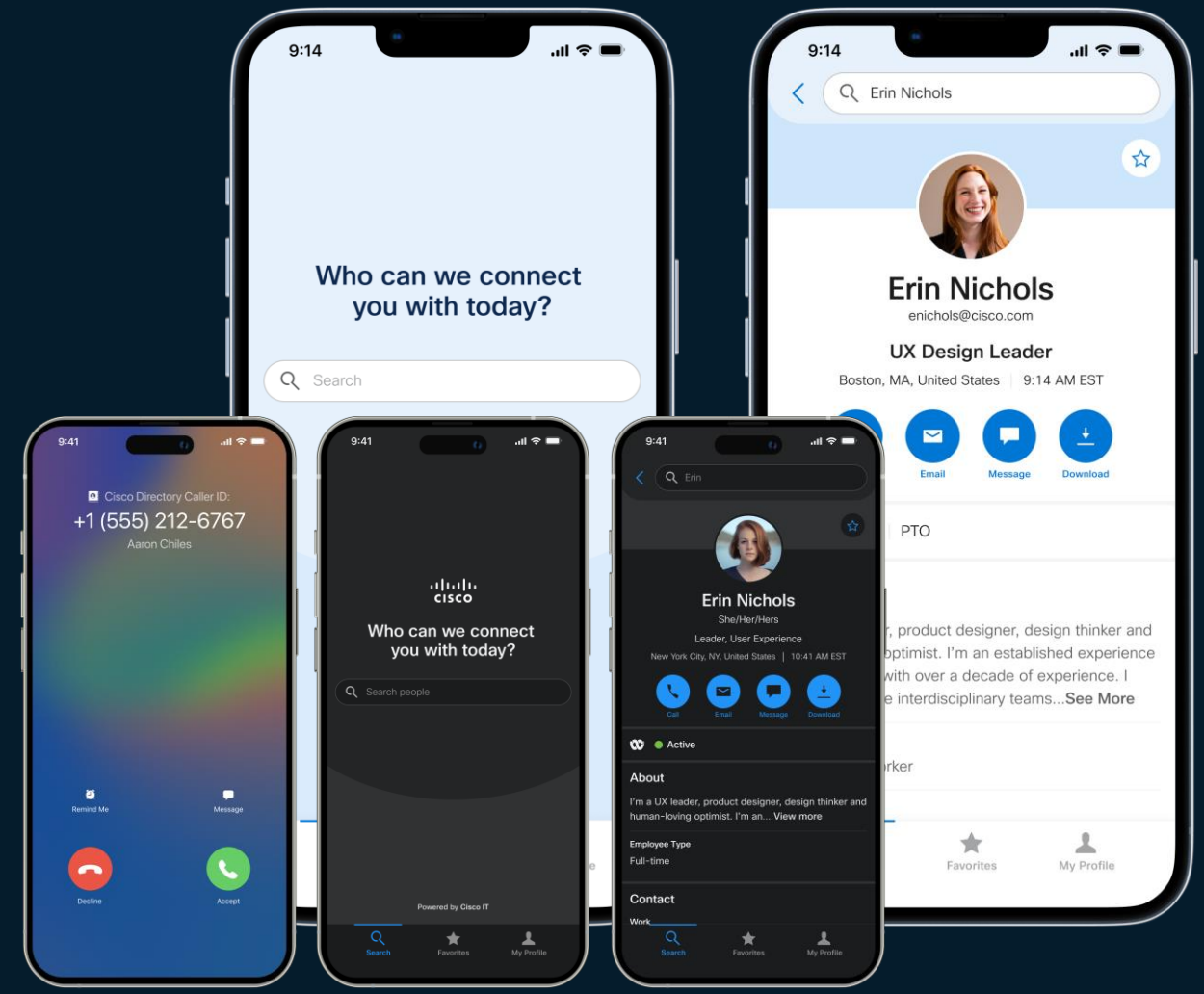


Profile Page

After

Welcome & Search

Contact Profile



Caller ID

Dark mode

Offline access

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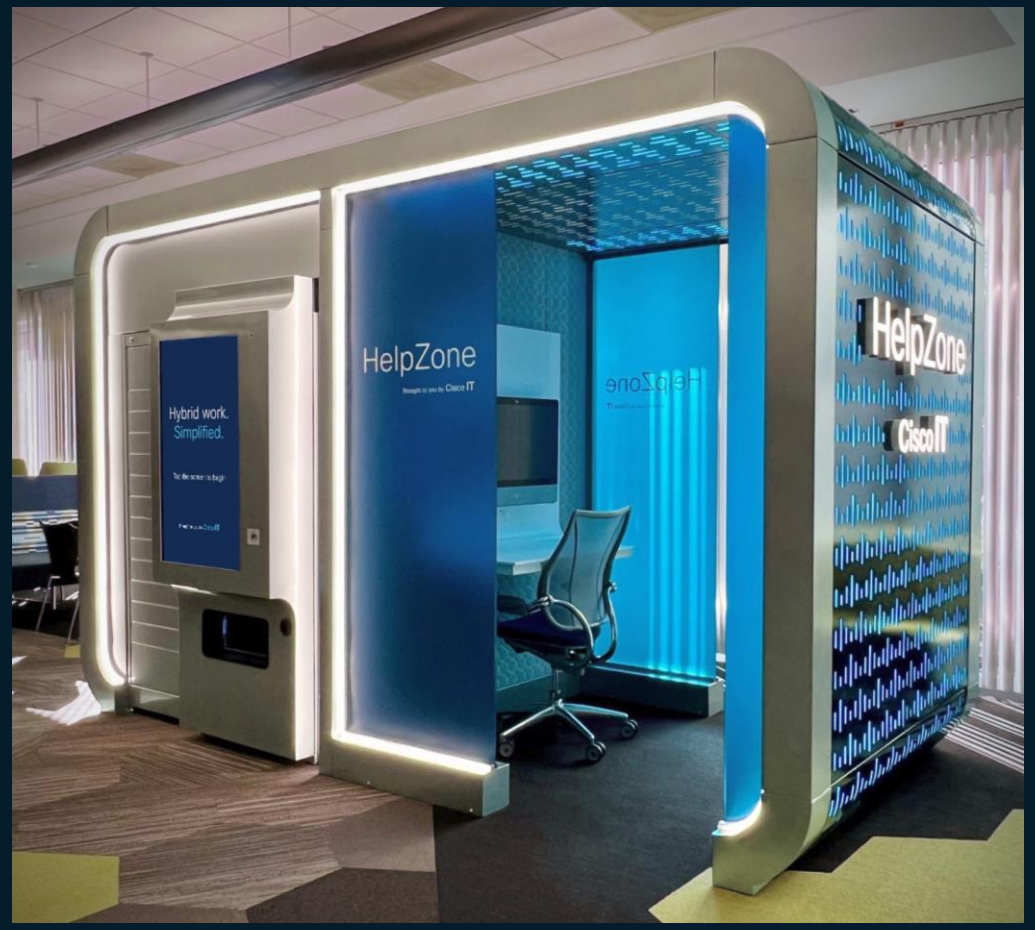
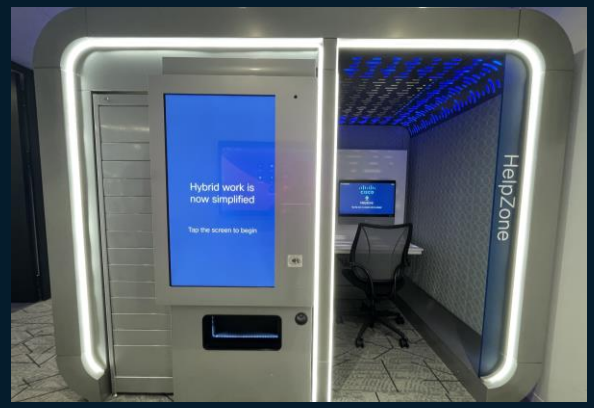
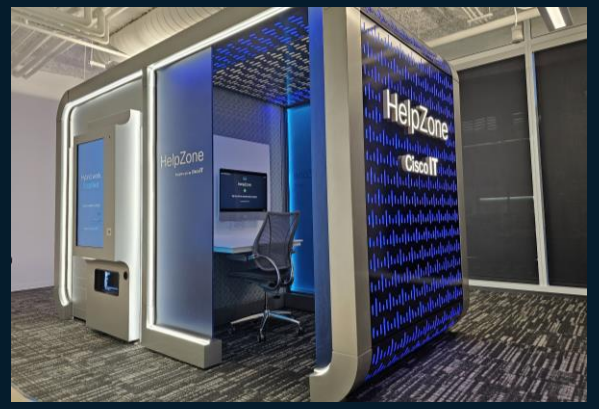


Research Triangle Park

San Jose



New York



Atlanta

Bedfont Lakes

More HelpZone Kiosks opening globally

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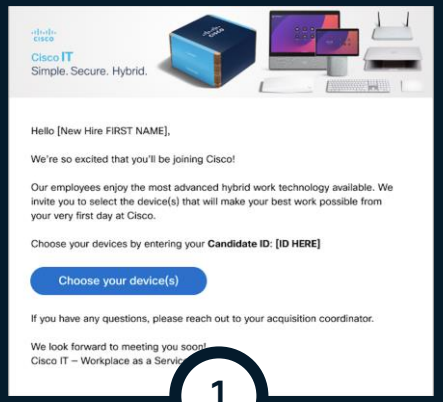
Simplifying the IT experience for new hires

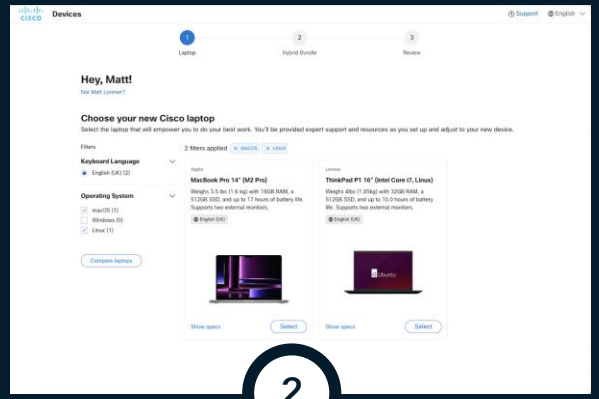
Before

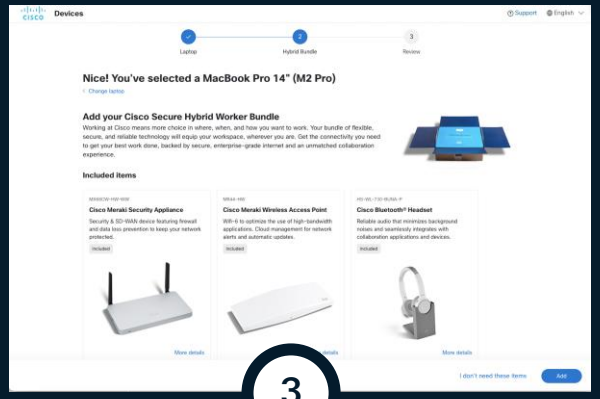
Complicated 9-step process

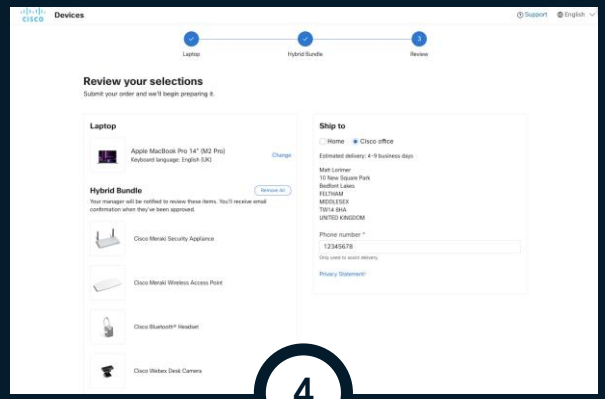
Today

Simplified 4-step process









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Hybrid Work

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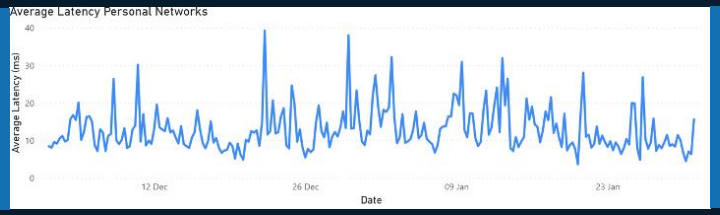
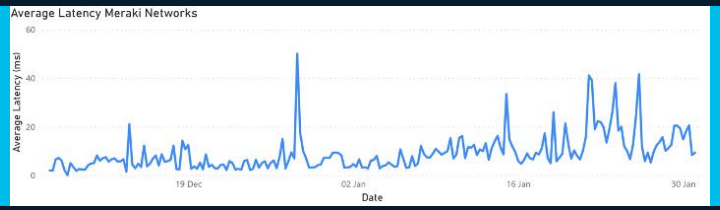
Cisco IT Hybrid Worker Bundle results

ThousandEyes – Latency, Local Gateway



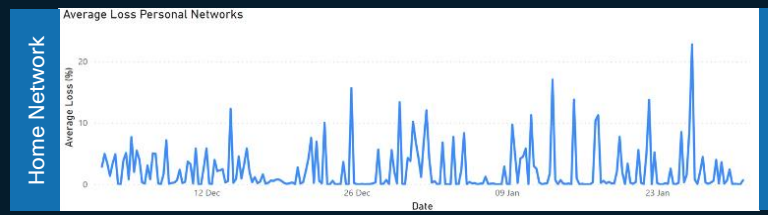
12.61
Avg Latency (ms)



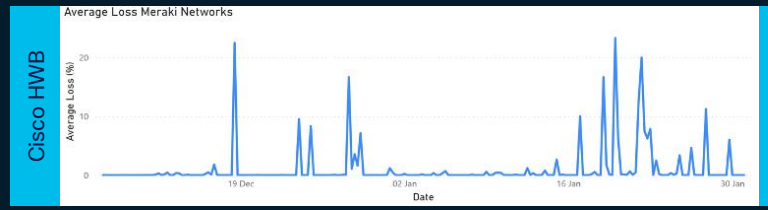
9.26
Avg Latency (ms)

+27%
Improvement

ThousandEyes – Loss, Local Gateway



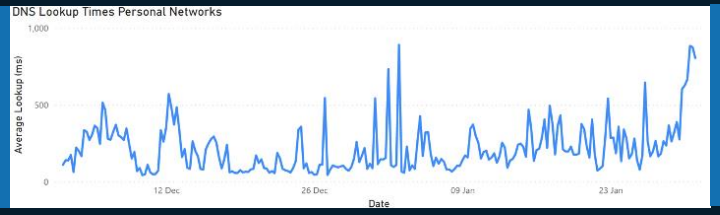
2.12
Avg Loss %



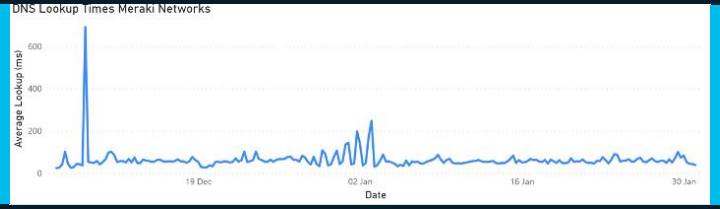
1.15
Avg Loss %

+46%
Improvement

ThousandEyes – DNS Lookup Times



207.97
Avg Time (ms)



58.58
Avg Time (ms)

+72%
Improvement

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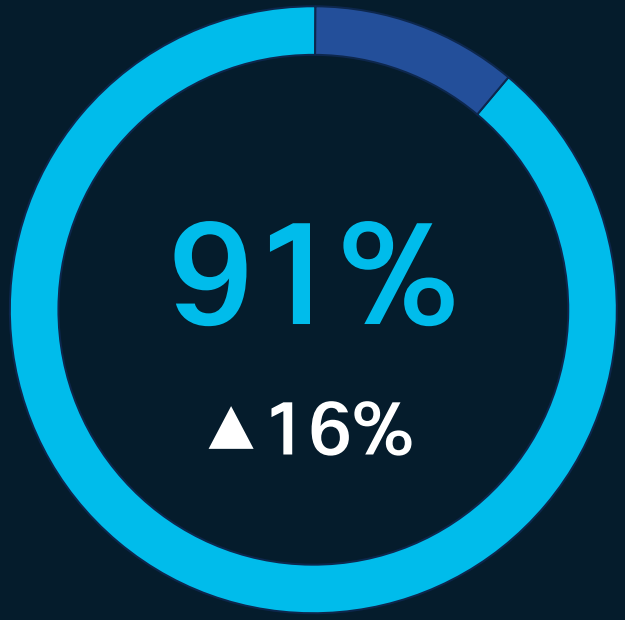
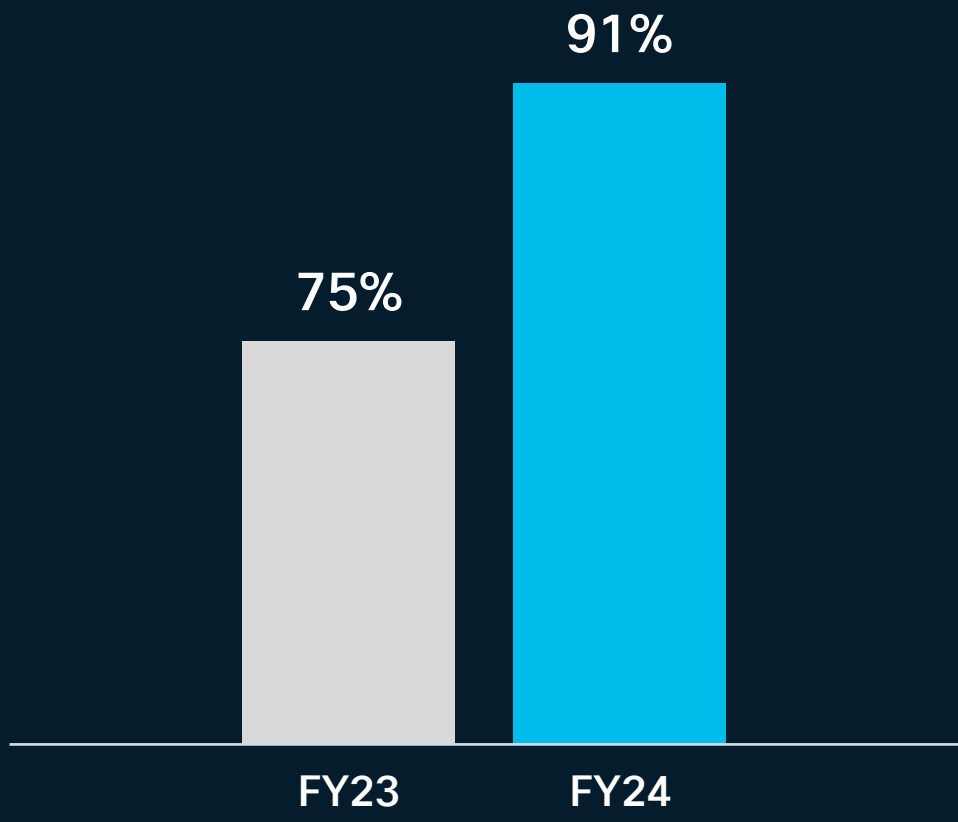
Employee IT sentiment YoY progress



My technology allows me to work productively



* Quarterly IT Satisfaction Survey

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Cisco IT Strategy

User Experience

Agile Ways of Working

- Mature our Agile practices
- Create well-formed Agile teams
- Drive automation and quality through Engineering Excellence

Technology

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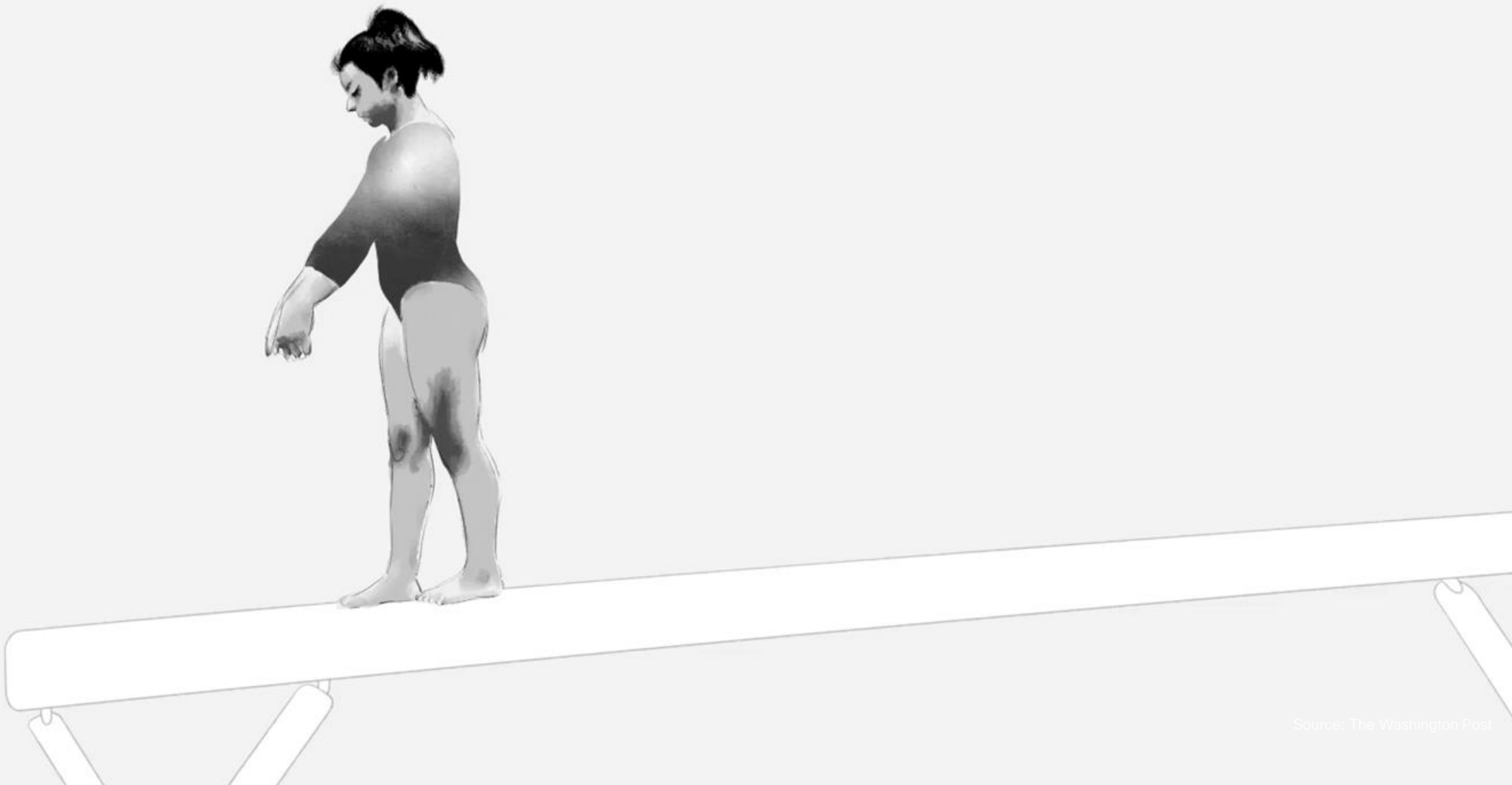

Source: The Washington Post

Virtuosity

Performing the common uncommonly well

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Virtuosity

Performing the common uncommonly well

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Reforming 1,000+ engineering teams in Cisco IT

A well-formed agile team is small, dedicated and cross-functional. The team is stable, pulls work from a prioritised funnel when ready, and all aligned to the value.

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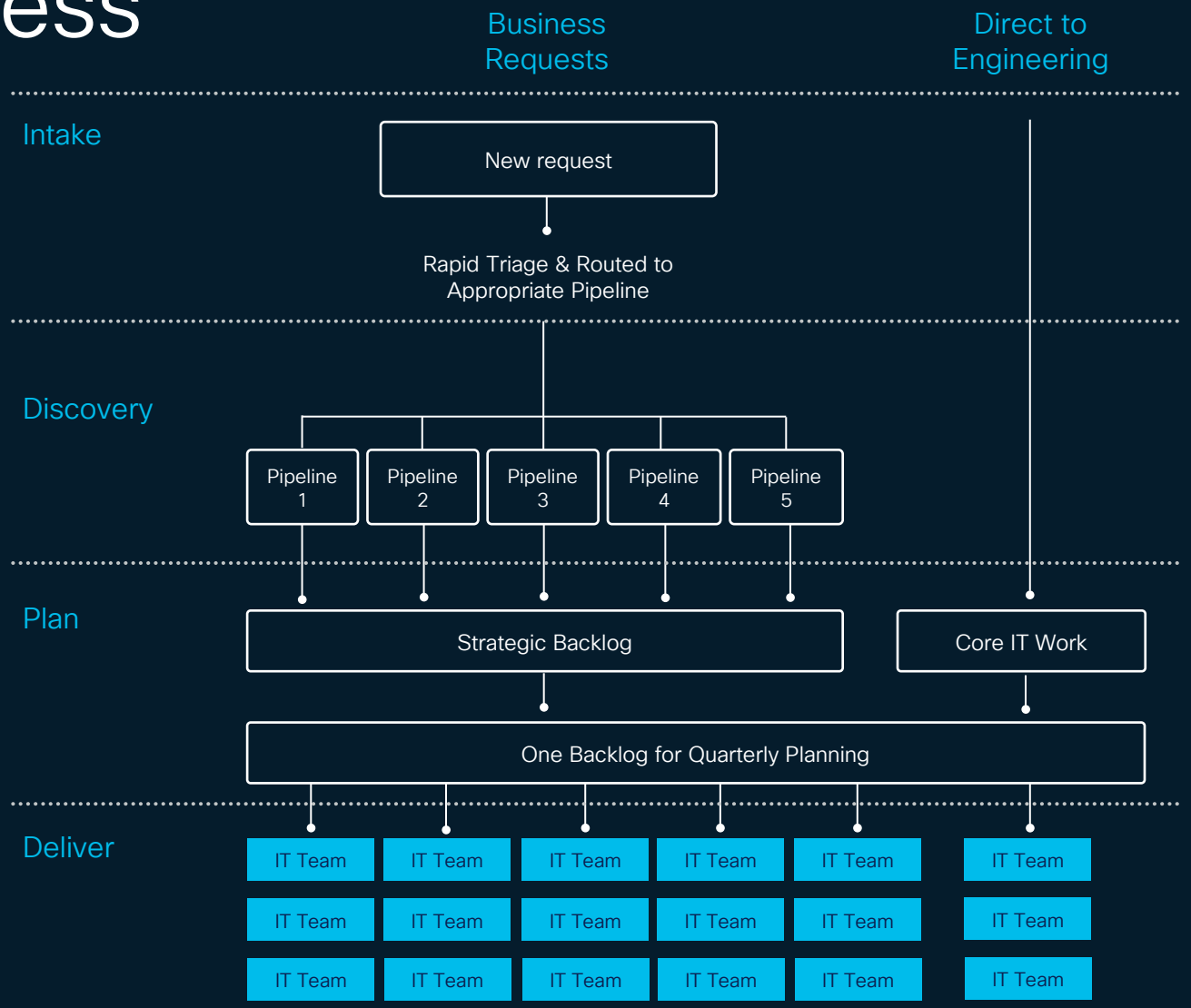
Intake Process



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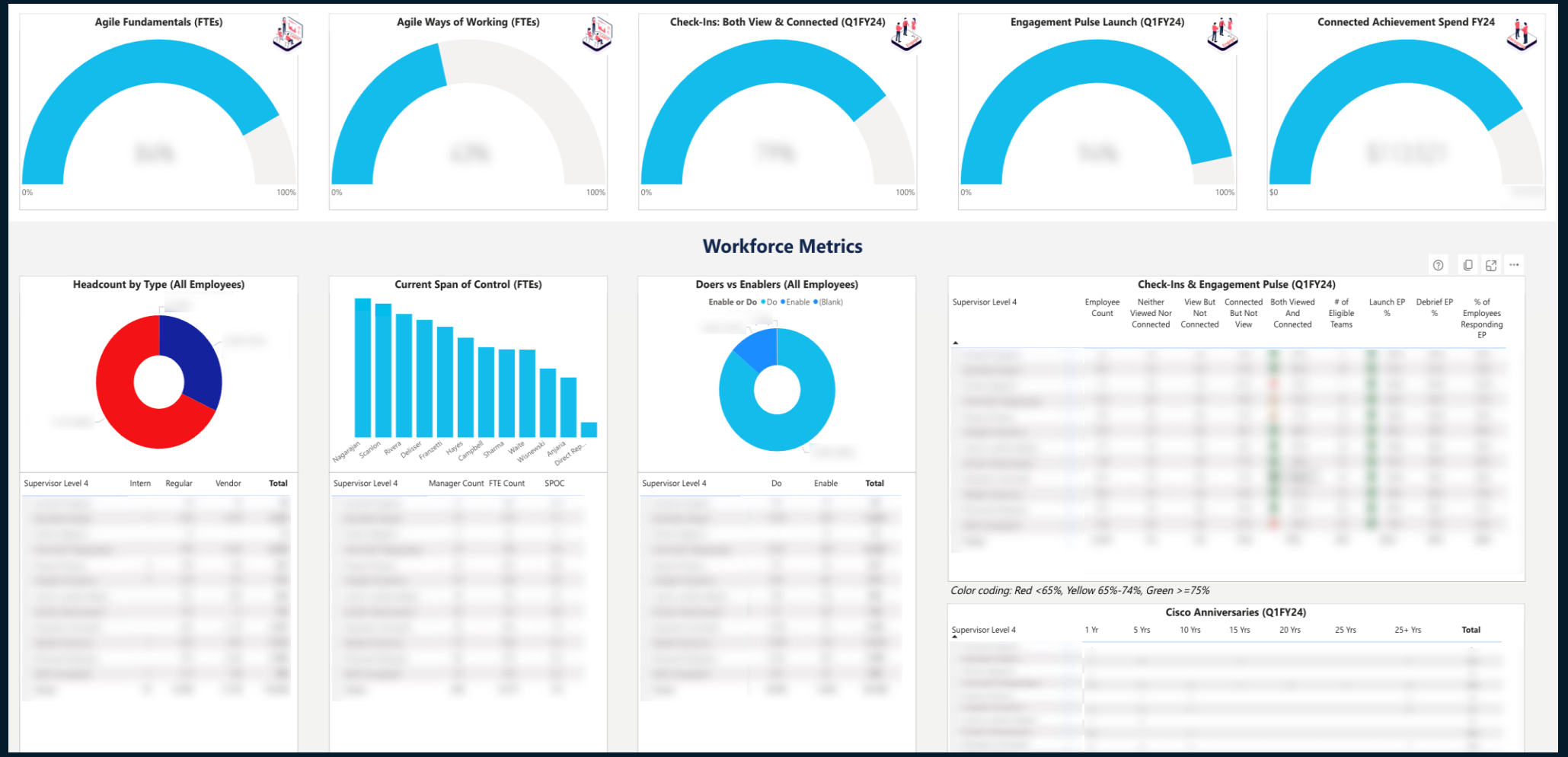
IT Organisational Health



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Cisco IT Strategy

User Experience

Agile Ways of Working

Technology

- Build the AI-powered IT organisation of the future
- Champion Cisco IT as customer zero
- Shift left to secure the enterprise

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“...software developers **only spend 30–40% of their time** on feature development”

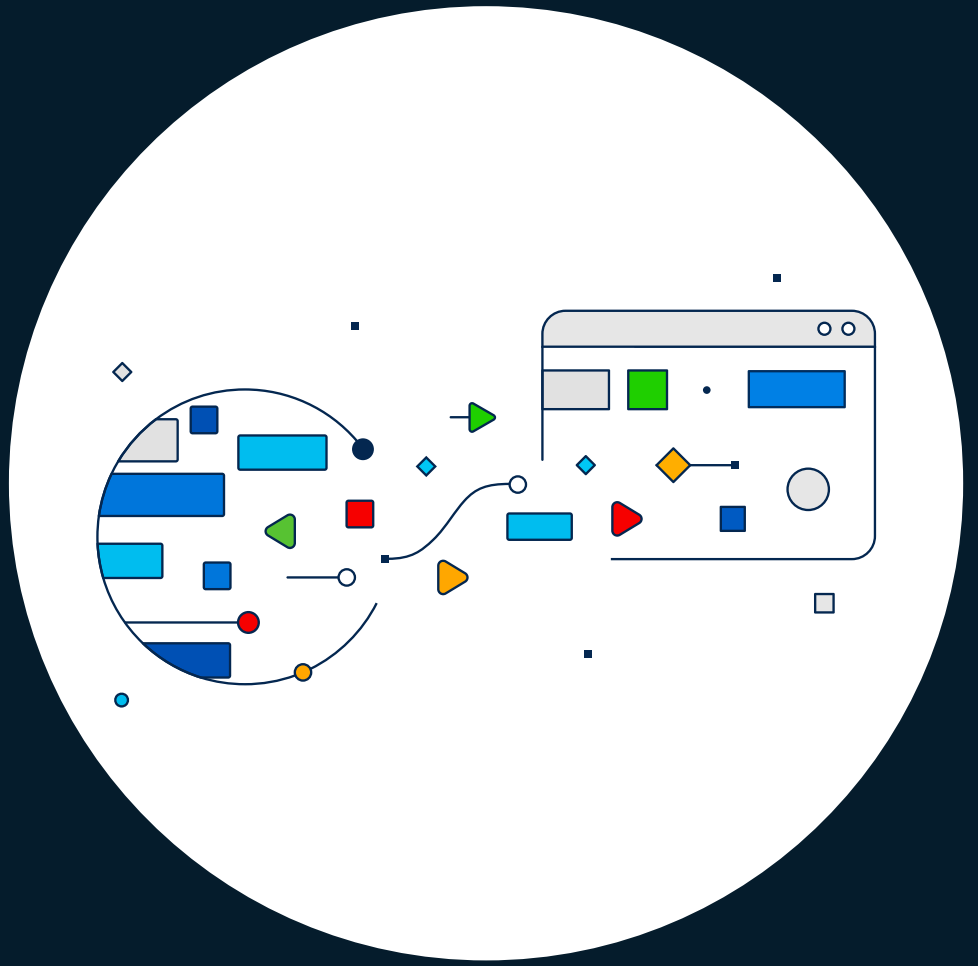
State of DevOps Report (2018, 2019)

“...software developers **only spend 30–40% of their time** on feature development”

State of DevOps Report (2018, 2019)

Boosting team productivity and reducing issues with shift-left

- Automated build process
- Code linting
- Github Co-Pilot
- Onboarding standards



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AI as a force multiplier

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Generative AI is like an industrial revolution for knowledge workers

Mass production of intellectual capital

Words

Images

Code

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People want and need more time...
AI can give it to them.

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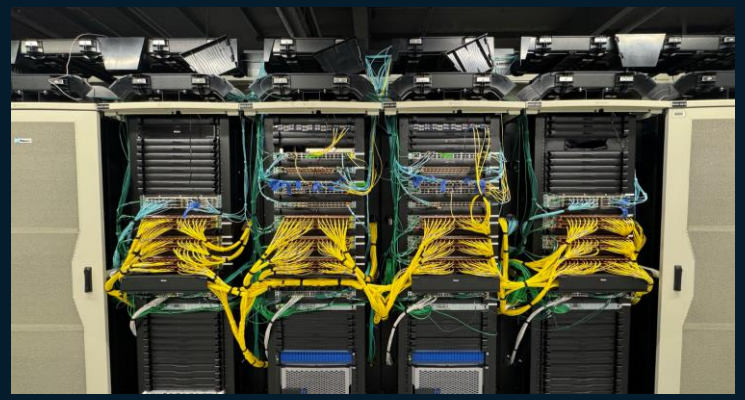
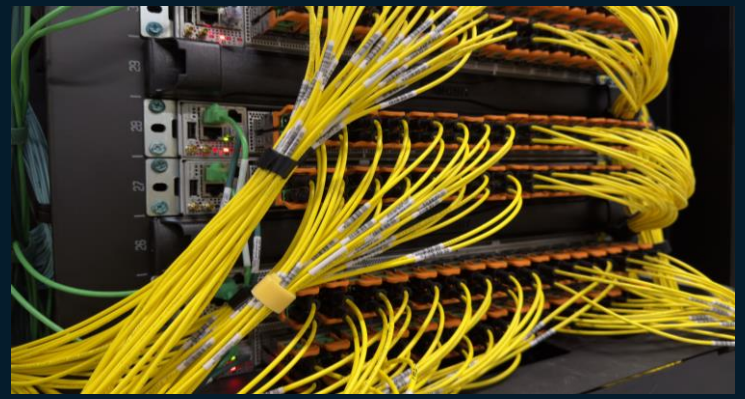
Building an AI Cluster

Cisco 8000 series Silicon One devices



Elevation of AI cluster network fabrics

Nvidia DGX compute server's front-side view



Cisco 8000 series Silicon One devices forming the low-latency 400G non-blocking Compute fabric.

Nvidia DGX compute server's rear-side view

Cisco's QDD-400G-DR4-S 400G optic providing network connectivity on the Network side for AI cluster's non-blocking Compute fabric

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AI as a force multiplier

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We are making progress. Delivery is accelerating.

IT throughput continues to improve year over year

33%

Increased throughput

65%

Reduced cycle time

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We choose optimism

to design the future of IT.

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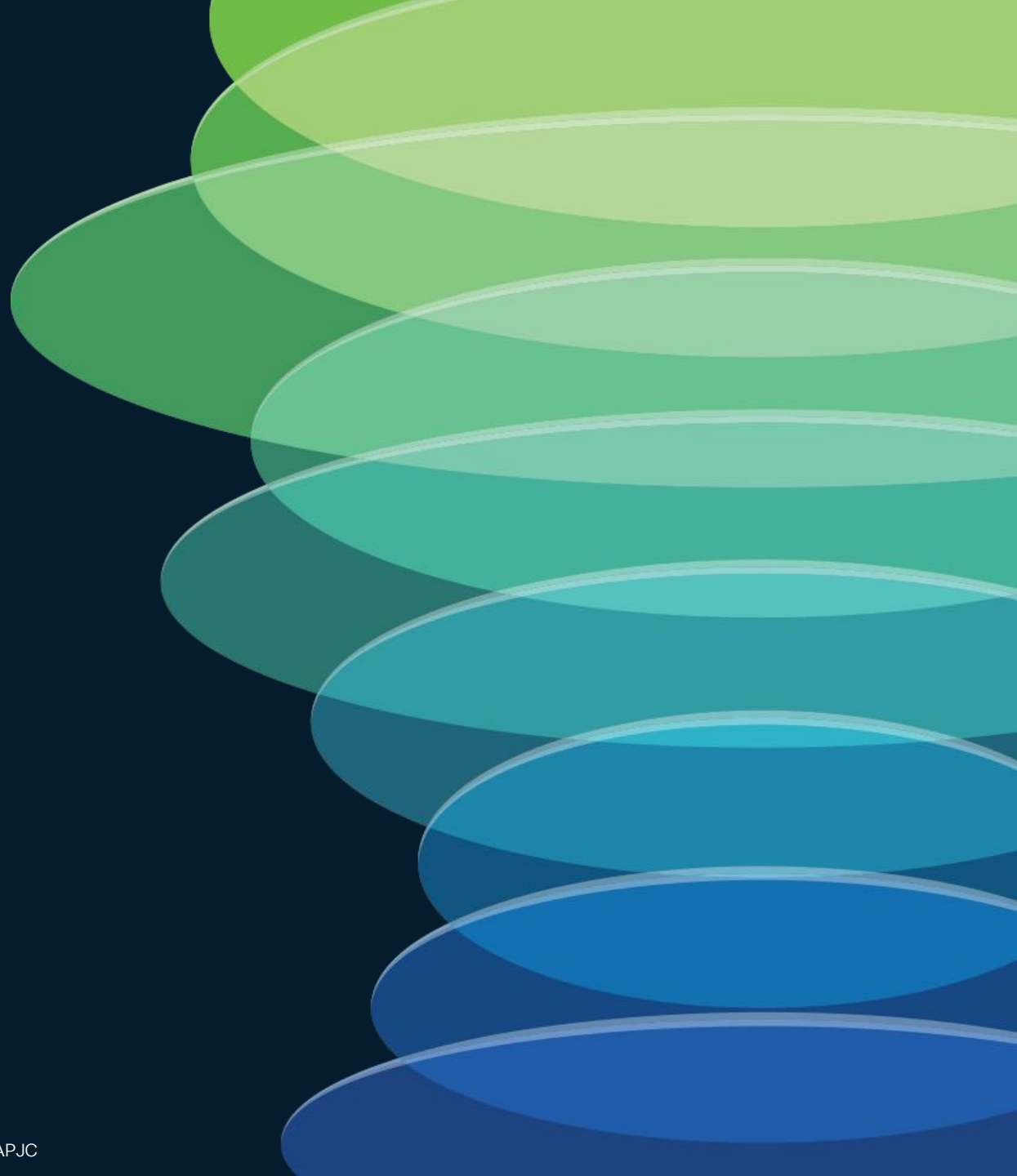

Thank you

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