



BRKEWN-2670

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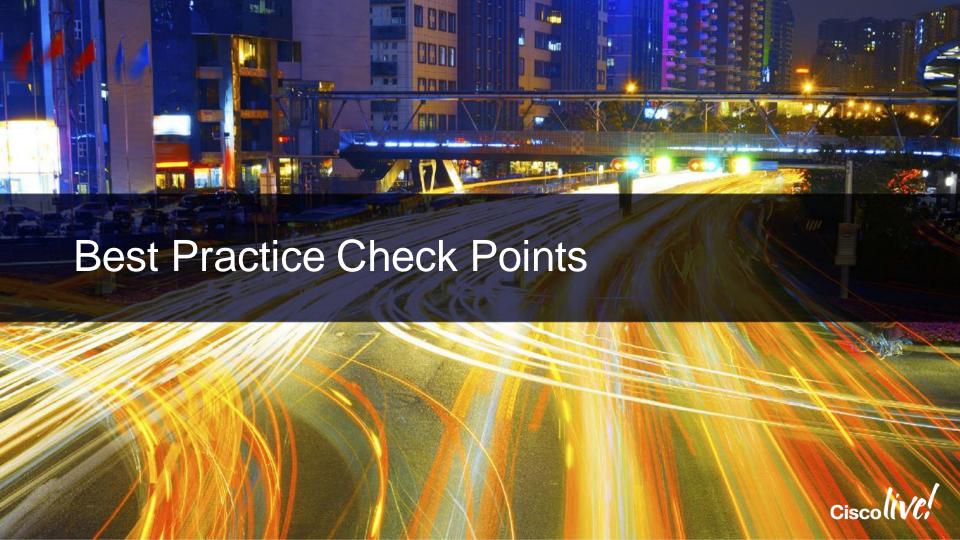
Cisco (iVe,

Agenda

- What is Best Practices?
- **Best Practice Check Points**
- WLAN Express Setup
- **User-First Dashboard View**
- Upgrade Audit Workflow Compliance
- WLC Config Analyser
- Cisco Active Advisor
- Best Practice Recommendations
 - Infrastructure, RRM & RF, Security & BYOD, FlexConnect, Mesh







Best Practice Check Points

Measuring Compliance

WLC

WLAN Express Setup 7.6 MR2, 8.0, 8.1

Best Practices defaults. RF Parameter Optimisation, **Network Profiles**

- Optimum starting point at Day 0/1 network setup
- RF parameter setting Ease of use
- Enhanced performance. security, resiliency with best practice recommendations turned on boot up time

WLC

Upgrade Audit Workflow 8.1

Audit Page on Upgrade. One-click Fix It. **Manual Config Option**

- Compliance metric and reporting natively on WLC
- configuration on upgrade
- Easy one-click fix It option to turn on Best Practice Knobs
- Restore Defaults to revert configuration to default

WLCCA

Config Analyser

Windows Executable "show run-config" Based **Analyser Tool**

- Identify missing best practice

CAA

Cisco **Active Advisor**

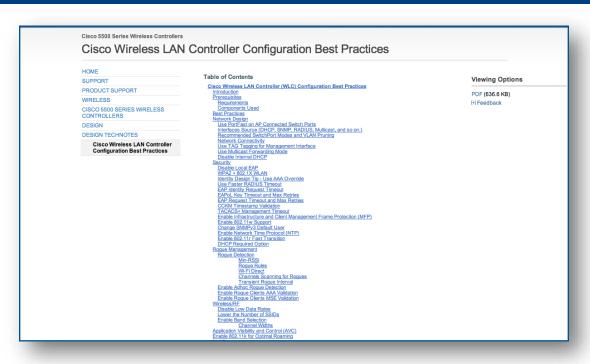
Free, cloud based Agentless - nothing to download

- Cisco Personalised device health score
- Compare your wireless network configuration to Cisco's recommended best practices
- **Automated Inventory** Management and Network Scanning

- Downloadable client
- Configuration stays local
- Simplified operational use to quickly identify and and fix problem areas
- RF Health metrics. IOS Support, Mobility Group support

Cisco Wireless LAN Controller Configuration Best Practices

http://www.cisco.com/c/en/us/td/docs/wireless/technology/wlc/82463-wlc-config-best-practice.html



Document View Count







WLAN Express Setup

Express Setup Phase 1.0

- Release 7.6MR2 and 8.0
- WLAN express setup on 2504 only
- Some best practice features enabled as part of WLAN express setup
- Monitoring Dashboard Top Access Points, Top Application, Top Client Devices etc.

Express Setup Phase 2.0

New in 8.1

- Release 8.1
- Extended to 5508, 7510, 8510, vWLC, WiSM2*
- New Best Practice defaults introduced
- Pre-built Network and RF Profiles
- RF Dashboard Access Point Performance, Client Performance charts

*WiSM2 does not support WLAN express setup and best practice defaults

Day0/Day1 Setup Best Practices



2504 WLC Best Practice defaults Extended to all WLCs

Feature	7.6 MR2, 8.0 (2504)	8.1 in 8			
AVC Visibility	Yes	Yes(2504 only)			
mDNS Snooping	Yes	Yes			
New MDNS Profile for printer, http	Yes	Yes			
Local Profiling	Yes	Yes			
Band Select	Yes	Yes			
DHCP Proxy	Yes	Yes			
Secure Web access	Yes	Yes			
Virtual IP 192.0.2.1	Yes	Yes (configurable)			
RRM-DCA Auto	Yes	Yes			
RRM-TPC Auto	Yes	Yes			
CleanAir Enabled	Yes	Yes			
EDRRM Enabled	Yes	Yes			
Channel Width 40 MHz	Yes	Yes			
Aironet IE Disabled	Yes	Yes			
Management over Wireless	Yes	No			





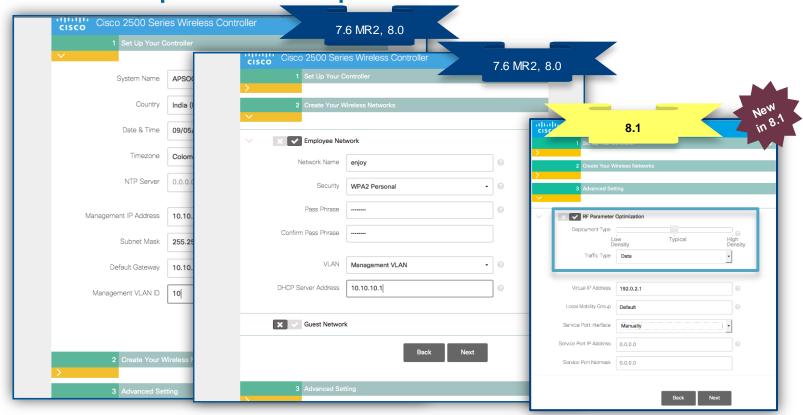
For Your Reference

New Default Best Practices

		in 8.1
Feature	7.6 MR2, 8.0 (2504)	8.1
2.4 Low Data Rates Disabled	No	Yes (High, typical Density)
Load Balancing	No	Yes (High Density)
Rogue Threshold Enabled	No	Yes
Client Exclusion Enabled	No	Yes
FastSSID Enabled	No	Yes
Infra MFP	No	Yes
Multicast Forwarding Mode	No	Yes
SNMPv3 (delete default)	No	Yes
Mobility Name	No	Yes (configurable)
RF Group same as Mobility Name	No	Yes
DHCP Required on GuestWLAN	No	Yes
5 GHz Channel Bonding	No	Yes



WLAN Express Setup



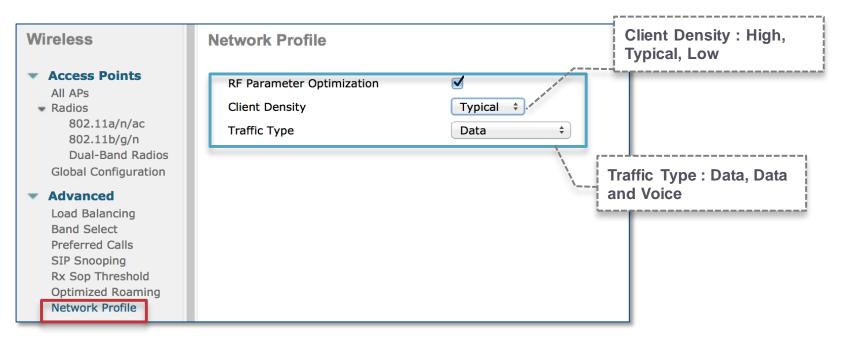


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Network Profiles GUI



Sets pre-defined RF parameters depending on "Client" Density and Traffic Type





Pre-built RF Profiles



Client Density specific pre-built RF profiles for 2.4 GHz and 5GHz Bands – to be used with AP Groups

Wireless RF Profile Access Points Enable Out Of Box All APs Radios **Enable Persistence** 802.11a/n/ac 802.11b/q/n Radio **Dual-Band Radios Profile Name Policy Applied** Global Configuration 802.11a No High-Client-Density-(802.11a) Advanced 802.11b/q High-Client-Density-(802.11bg) No Load Balancing 802.11a Low-Client-Density-(802.11a) No Band Select Preferred Calls Low-Client-Density-(802.11bg) 802.11b/a No SIP Snooping Typical-Client-Density(802.11bg) 802.11b/g No Rx Sop Threshold Typical-Client-Density-(802.11a) 802.11a No Optimized Roaming Network Profile Mesh **RF Profiles**

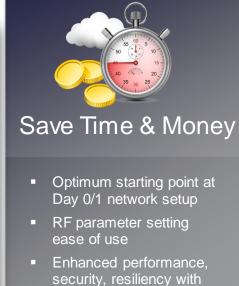
Pre-built RF profiles for use with AP Groups



WLAN Express Setup Best Practices

Best Practice Knobs	Best Practice Knobs
AVC Visibility	2.4 Low Data Rates Disabled
mDNS Snooping New MDNS Profile for printer, http	Load Balancing
Local Profiling	Rogue Threshold Enabled
Band Select	Client Exclusion Enabled
DHCP Proxy	FastSSID Enabled
Secure Web access	Infra MFP
Virtual IP 192.0.2.1	Multicast Forwarding Mode
RRM-DCA Auto RRM-TPC Auto	SNMPv3 (delete default)
CleanAir Enabled	Mobility Name
EDRRM Enabled	RF Group same as Mobility Name
Channel Width 40 MHz	N Group same as mobility Name
Aironet IE Disabled	DHCP Required on Guest WLAN
Management over Wireless	5 GHz Channel Bonding





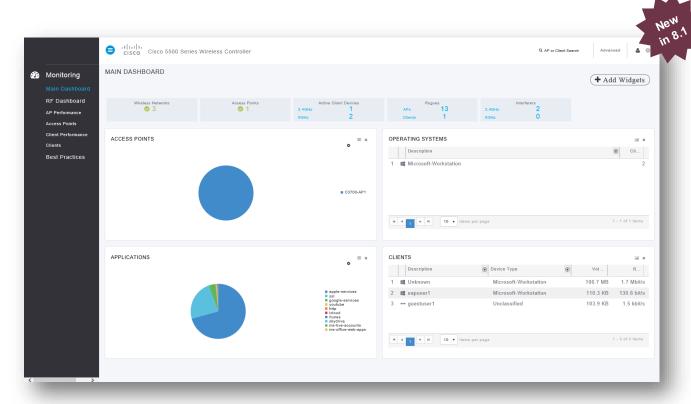
best practice

recommendations turned





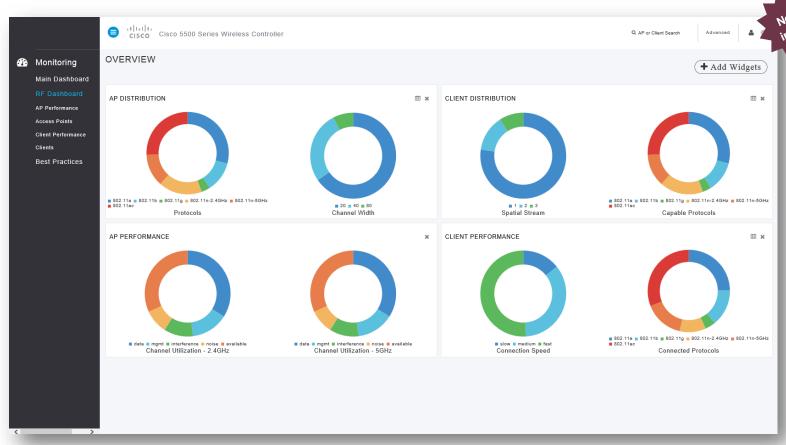
Monitoring Dashboard



- Wireless Networks
- Access Points
- Active Clients
- Rogues
- Interferers
- Top Access Points
- Top Applications
- Top Operating Systems
- Top Client Devices

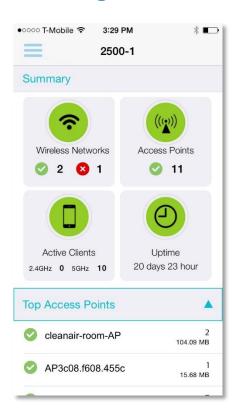


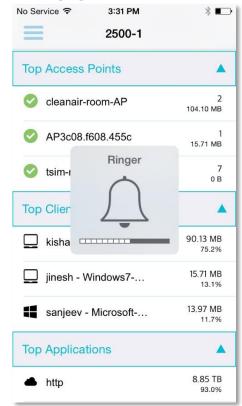
RF Dashboard





Monitoring Dashboard App





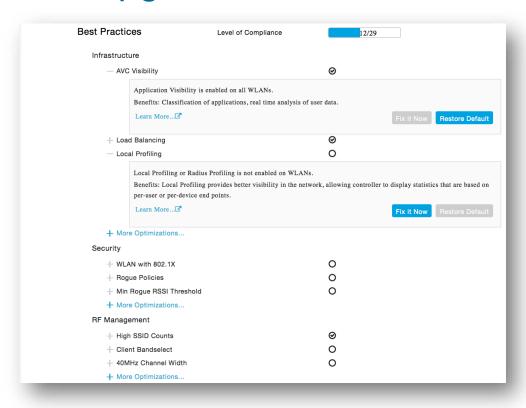




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WLC Upgrade Audit Workflow



Cisco Public







WLC Config Analyser – Incorporating Best Practices

- Simplify operational use to quickly target and mitigate problem areas.
- Drive adoption of best practices and feature implementation.
- Strengthen customers security, network health and configuration robustness.
- Effectively, show customer trend, with measurable improvement of metrics over time.



- Downloadable client
- Configuration stays local
- Simplified operational use to quickly identify and and fix problem areas
- RF Health metrics, IOS Support, Mobility Group support

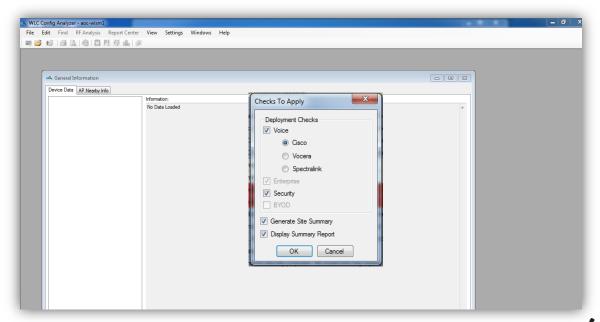
https://supportforums.cisco.com/document/7711/wlc-config-analyzer





Addressing BP and features based on deployment

- Voice
- Security
- Flex
- Mesh
- Enterprise*
- BYOD*

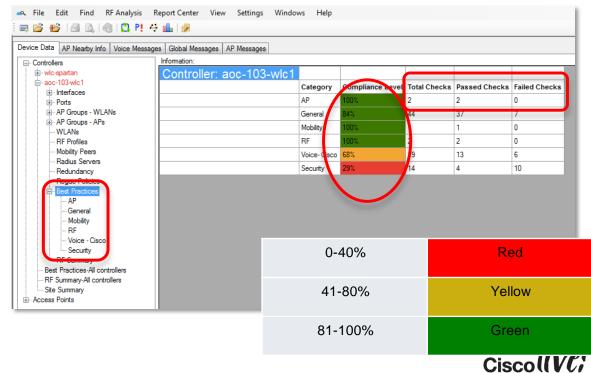




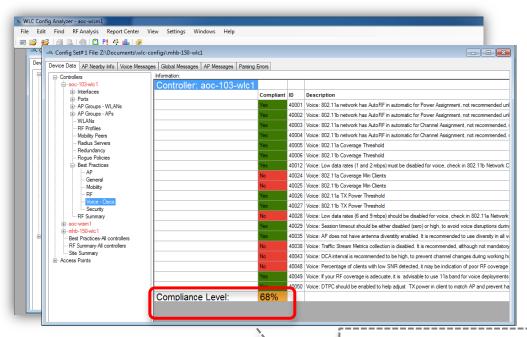
^{*}Coming Soon!

WLC Config Analyser – Per Controller Compliance

- Best Practices categorised into
 - General
 - AP
 - Mobility
 - RF
 - Security
 - Voice
 - Mesh
 - Flex
- Per-Controller Compliance Level for Each category
- Total/Passed/Failed checks



WLC Config Analyser – Best Practices Detail



 Individual Best Practice knob compliance (Yes/ No)

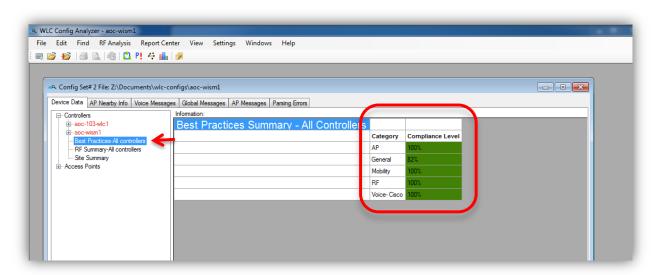




Overall Compliance per category

WLC Config Analyser – All Controllers

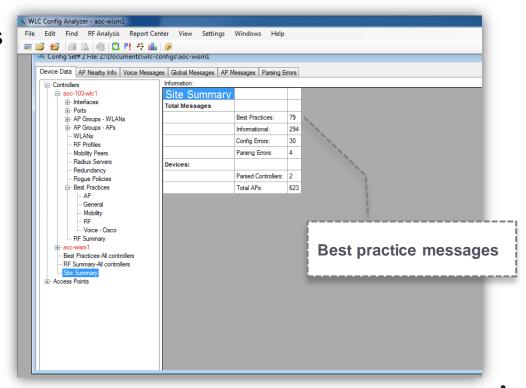
- Best Practices Compliance across controllers in the same Config Set #
- Average across controllers for each category





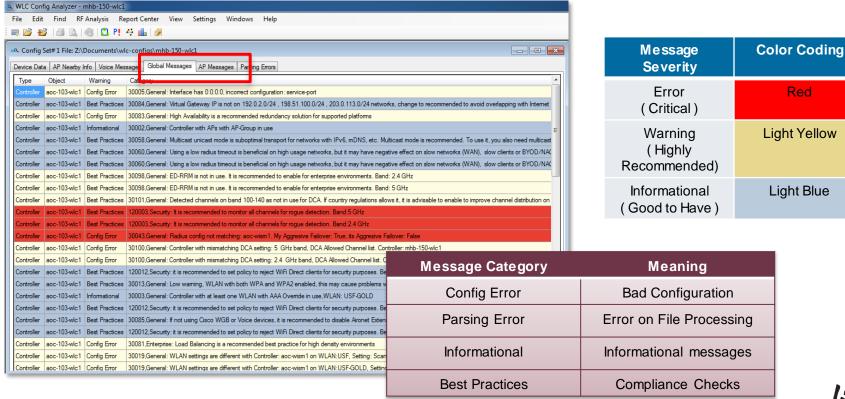
WLC Config Analyser – Site Summary Messages

- Best Practices is NOT Config Errors or Design decisions
- It is "Works without but works much better with"
- Verbose BP messages under Global Messages and AP Messages





WLC Config Analyser – Global Messages & AP Messages



Red

Config Analyser Best Practice Compliance with Express WLAN Setup

Information:					
Controller: wlc					
	Category	Compliance Level	Total Checks	Passed Checks	Failed Checks
	AP	50%	2	1	1
	General	73%	44	32	12
	Mobility	100%	1	1	0
	RF	100%	2	2	0
	Voice-Cisco	68%	19	13	6
	Security	36%	14	2	12

7.6 MR2 without Express WLAN Setup

Information:	'				
Controller: wlc-spartan					
	Category	Compliance Level	Total Checks	Passed Checks	Failed Checks
	AP	100%	2	2	0
	General	82%	44	36	8
	Mobility	100%	1	1	0
	RF	100%	2	2	0
	Voice-Cisco	79%	19	15	4
	Security	100%	14	14	0

8.1 with Express WLAN Setup



Why use Cisco Active Advisor?

Dimension Data Network Barometer Report, June 2014*

Of All Network Devices
Now Aging or Obsolete Of All Network Devices are

Most Networks are **NOT** Ready for **Enterprise Mobility Trends**

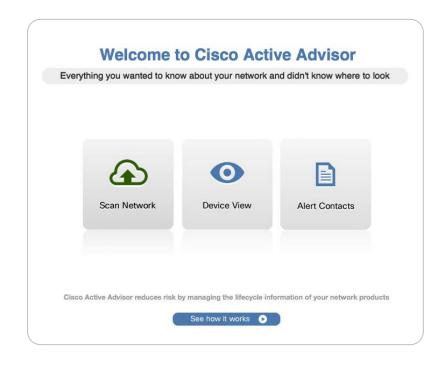
#1 Recommendation from the report: Have an accurate inventory of your network Plan the steps from your 'as-is' state to your 'to-be' state

^{*}http://www.dimensiondata.com/Global/Global-Microsites/NetworkBarometer/Pages/Home.aspx (Requires Registration)



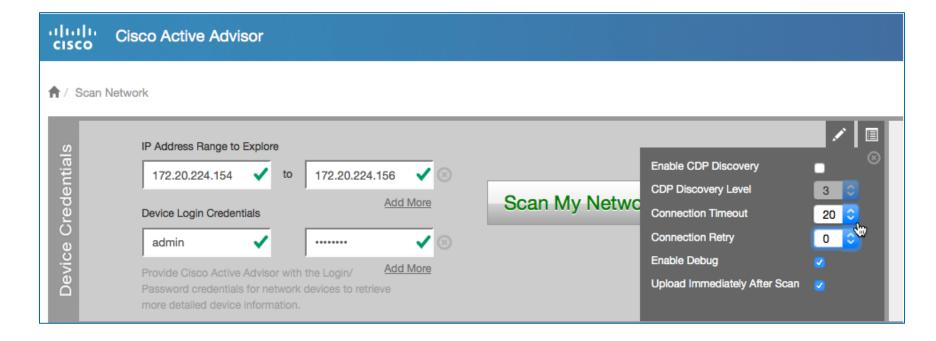
Introducing Cisco Active Advisor

- Free, cloud based service
- Agentless nothing to download
- It provides customers:
 - Security Advisories (PSIRTs)
 - End-of-life & End-of-support dates
 - Warranty & service contract status
 - Personalised device health score
- Accessible at: www.CiscoActiveAdvisor.com



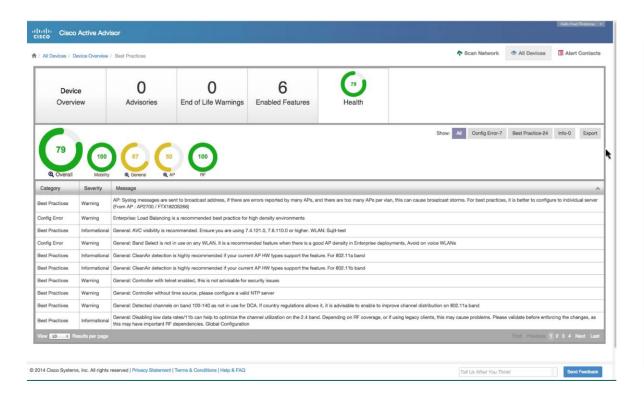


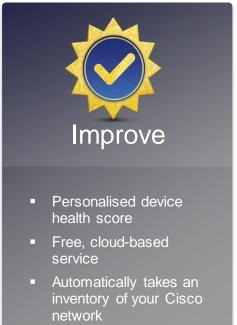
CAA Device Scanner





CAA Device Health Score









T PRACTICES (AirOS)

Best Practices Recommendations



INFRASTRUCTURE

MESH

Enable High Availability (AP and Client SSO)

Enable AP Failover Priority

Enable AP Multicast Mode

Enable Multicast VLAN

Enable Pre-image download

Enable AVC

Enable NetFlow

Enable Local Profiling (DHCP and HTTP)

Enable NTP

Modify the AP Re-transmit Parameters

Enable FastSSID change

Enable Per-user BW contracts

Enable Multicast Mobility

Enable Client Load balancing

Disable Aironet IE

FlexConnect Groups and Smart AP Upgrade

Set Bridge Group Name Set Preferred Parent

Multiple Root APs in each BGN

Set Backhaul rate to "Auto"

Set Backhaul Channel Width to 40/80 MHz

Backhaul Link SNR > 25 dBm

Avoid DFS channels for Backhaul

External RADIUS server for Mesh MAC Authentication

Enable IDS

Enable EAP Mesh Security Mode

Enable 802.1x and WPA/WPA2 on WLAN

Enable 802.1x authentication for AP

Change advance EAP timers

Enable SSH and disable telnet

Disable Management Over Wireless

Disable WiFi Direct

Peer-to-peer blocking

Secure Web Access (HTTPS)

Enable User Policies

Enable Client exclusion policies

Enable rogue policies and Rogue Detection RSSI

Strong password Policies

Enable IDS

BYOD Timers

Disable 802.11b data rates

Restrict number of WLAN below 4

Enable channel bonding – 40 or 80 MHz

Enable BandSelect

Use RF Profiles and AP Groups

Enable RRM (DCA & TPC) to be auto

Enable Auto-RF group leader selection

Enable Cisco CleanAir and EDRRM

Enable Noise & Rogue Monitoring on all channels

Enable DFS channels

Avoid Cisco AP Load

WIRELESS / RI

SECURITY

http://www.cisco.com/c/en/us/td/docs/wireless/technology/wlc/82463-wlc-config-best-practice.html



Infrastructure Best Practices

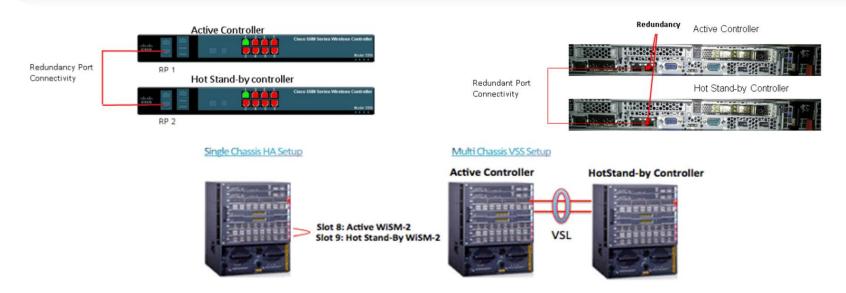
INFRASTRUCTURE

- Enable High Availability (AP and Client SSO)
- Enable AP Failover Priority
- Enable AP Multicast Mode
- Enable Multicast VLAN
 - Enable Pre-image download
 - Enable AVC
 - Enable NetFlow
 - Enable Local Profiling (DHCP and HTTP)
 - Enable NTP
 - Modify the AP Re-transmit Parameters
 - Enable FastSSID change
 - Enable Per-user BW contracts
 - Enable Multicast Mobility
 - Enable Client Load balancing
 - Disable Aironet IE



Infrastructure: Enable High Availability (AP & Client SSO)

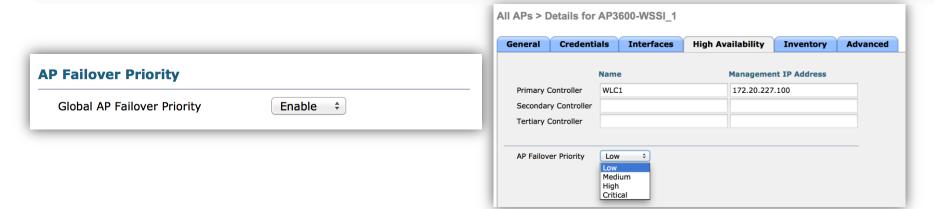
A direct physical connection between Active and Standby Redundant Ports or Layer 2 connectivity is required to provide stateful redundancy within or across data centres



Sub-second failover and zero SSID outage

Infrastructure: Enable AP Failover Priority

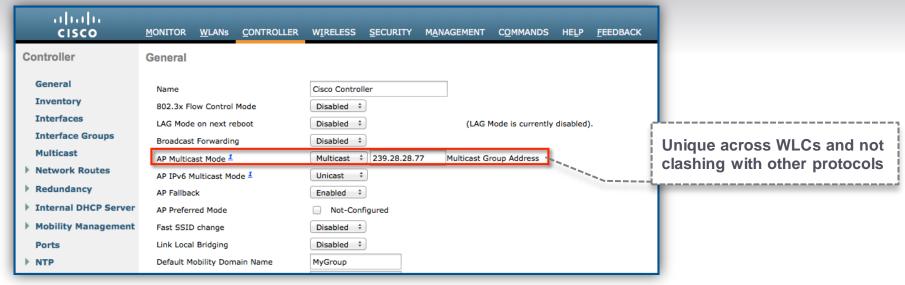
- Wireless → Access Points → Global Configurations
- Wireless → Access Points → All APs->AP_NAME → High Availability



Allows certain APs to be assigned higher WLC join priorities, so they are given preference while joining a WLC

Infrastructure: Enable AP Multicast Mode

Controller → General → AP Multicast Mode

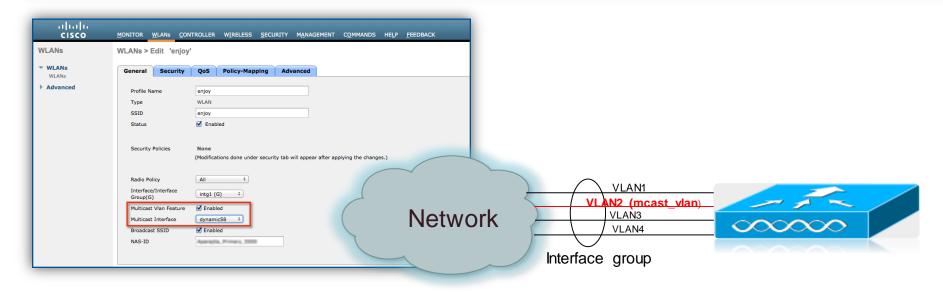


Network infrastructure must provide multicast routing between the management interface subnet and the AP sub-network.

Forward multicast traffic to Access Points instead of sending unicast messages to each individual AP

Infrastructure: Multicast VLAN for Interface Groups

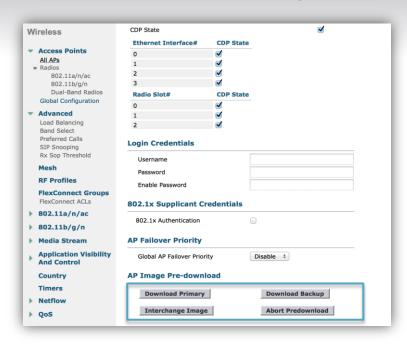
WLANs → WLAN Name → General



To limit the multicast on the air to a single copy on a predefined multicast VLAN

Infrastructure: Enable Pre-image Download

Wireless → Global Configurations → AP Image Pre-download



Allows for less network downtime during software updates

Infrastructure: Enable AVC

Wireless → Application Visibility and Control → AVC Profiles



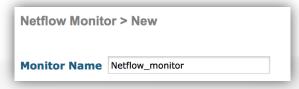
Classifies applications, provides real-time analysis, and allows users to drop or mark data. Per-user, per-device granularity for control

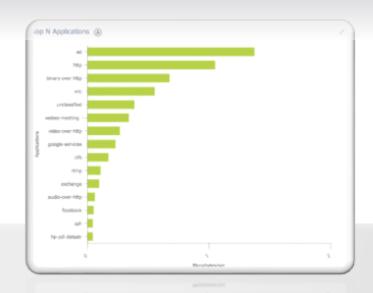
Infrastructure: Enable NetFlow in your WLC

Wireless → Netflow → Exporter → Create 'New'

Exporter Create)		
Exporter Name	Cisco_Prime_Assurance		
Exporter Ip	172.20.227.106		
Port Number	1		

Wireless → Netflow → Monitor → New





Netflow export to Cisco Prime or third party network management tool

Infrastructure: Enable Local Profiling

WLANs → Edit → WLAN_NAME → Advanced This image cannot currently be displayed. This image cannot currently be displayed.

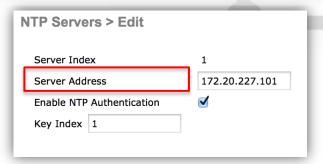
Client devices can be profiled based on their manufacturer and operating system

Infrastructure: Enable NTP

Controller → NTP → Keys

Controller → NTP → Server

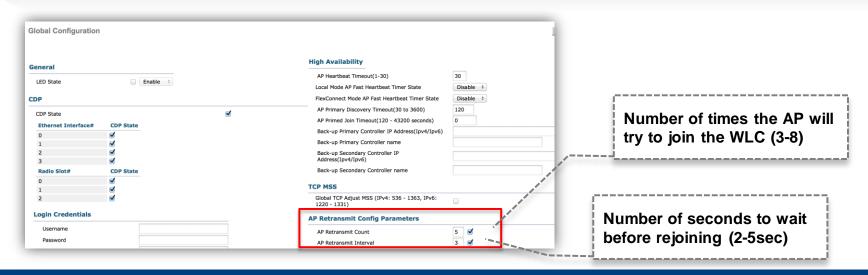




Synchronises the time among all devices on the network including Access Point and Controller as we have X.509 certificates installed in AP and WLC, Context-aware and location services, MFP, Debugging

Infrastructure: Modify the AP Re-transmit Parameters

Wireless → Access Points → Global Configuration



Allows user to customise the way APs attempt to join a WLC. Increase count and interval for larger latency links like FlexConnect and satellite links

Infrastructure: Enable Fast SSID Change

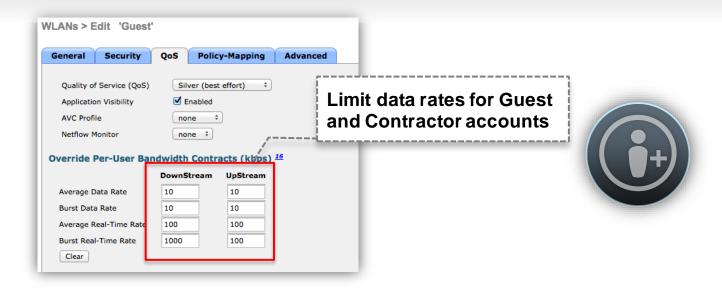
Controller → General



Allows clients to move faster between SSIDs, by not clearing the client entry

Infrastructure: Enable per-user Bandwidth Contract

WLANs → Edit 'WLAN_NAME' → QoS

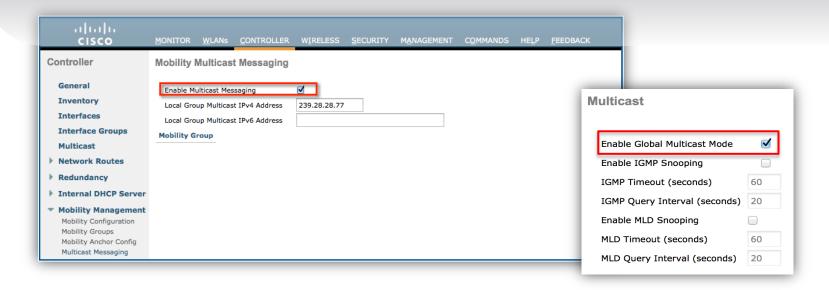


Enforces limits on non-mission critical clients

Infrastructure: Enable Multicast Mobility for Mobility Domains

Controller → General

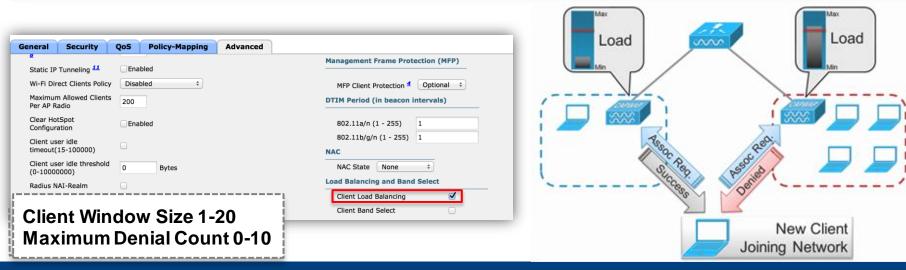
Controller → Multicast



Allows clients to announce messages to all mobility peers, instead of individual WLCs, benefiting time, CPU usage, and network utilisation. Multicast routing between controllers

Infrastructure: Enable Client Load Balancing

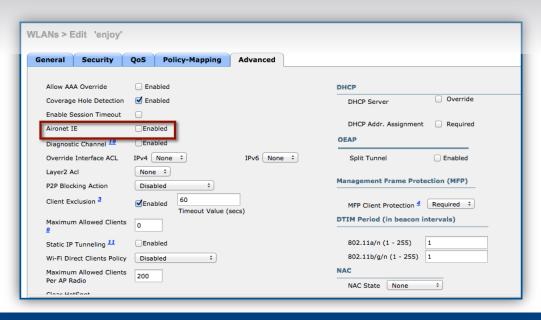
WLANs → Edit "WLAN-NAME" → Advanced



Balances the number of clients connect to a WLAN between multiple APs Not suitable for Voice, Low Density and single AP deployments like hotspots

Infrastructure: Disable Aironet IE

WLANs → Edit "WLAN-NAME" → Advanced



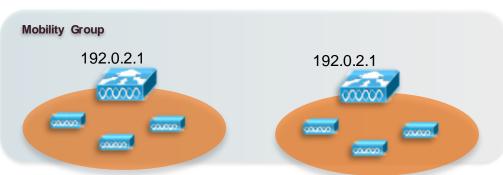
- Aironet IE 0x85 in beacons and probe responses
 - AP name, load, client count etc.
- Controller sends Aironet IEs 0x85 and 0x95 in the reassociation response if it receives Aironet IE 0x85 in the reassociation request
 - Management IP address of WLC
 - IP address of AP

Can cause compatibility issues with some types of wireless clients Enable for WGB and Cisco voice. Optional for CCX based clients

Infrastructure: Same Virtual IP if Same Mobility Name

Controller → Interfaces → virtual





Inter-controller roaming can appear to work, but the hand-off does not complete and the client loses connectivity when DHCP renew is performed if DHCP proxy enabled

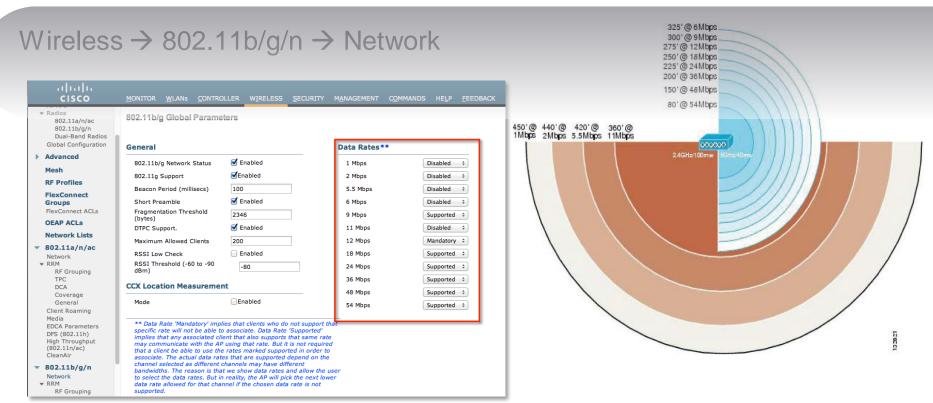


RF and RRM Best Practices

Enable High Availability (AP and Client SSO) Enable 802.1x and WPA/WPA2 on WLAN Enable AP Failover Priority Enable 802.1x authentication for AP Enable AP Multicast Mode Change advance EAP timers Enable Multicast VLAN Enable SSH and disable telnet NFRASTRUCTURE Disable Management Over Wireless Enable Pre-image download PRACTICES (AirOS) SECURITY Disable WiFi Direct Enable AVC Peer-to-peer blocking Enable NetFlow Secure Web Access (HTTPS) Enable Local Profiling (DHCP and HTTP) Enable User Policies Enable NTP Enable Client exclusion policies Modify the AP Re-transmit Parameters Enable rogue policies and Rogue Detection RSSI Enable FastSSID change Strong password Policies Enable Per-user BW contracts Enable IDS **Enable Multicast Mobility BYOD Timers** Enable Client Load balancing Disable Aironet IE Disable 802 11b data rates FlexConnect Groups and Smart AP Upgrade Restrict number of WLAN below 3 Enable channel bonding – 40 or 80 MHz Set Bridge Group Name **Enable BandSelect** Set Preferred Parent BEST Use RF Profiles and AP Groups Multiple Root APs in each BGN MESH Enable RRM (DCA & TPC) to be auto Set Backhaul rate to "Auto" Set Backhaul Channel Width to 40/80 MHz Enable Auto-RF group leader selection Backhaul Link SNR > 25 dBm Enable Cisco CleanAir and EDRRM Avoid DFS channels for Backhaul Enable Noise & Rogue Monitoring on all channels External RADIUS server for Mesh MAC Authentication Enable DFS channels Enable IDS Avoid Cisco AP Load Enable EAP Mesh Security Mode



RF and RRM: Disabling .11b Data Rates



Management frames sent at lowest mandatory rate - slows down the entire cell

RF and RRM: Disabling .11b Data Rates

Demonstrating the impact of 802.11b data rates on Channel Utilisation



1 Mbps Mandatory: Channel Utilisation 67%

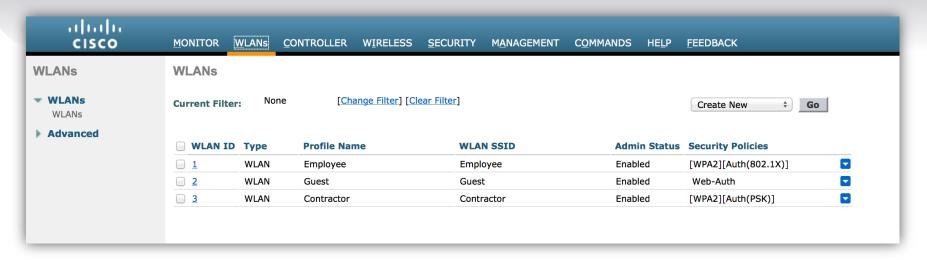
6 Mbps Mandatory: Channel Utilisation 23%

https://cisco.app.box.com/s/rzn20idvtg2zedxigcei



RF and RRM: Restrict Number of WLANs Below 4

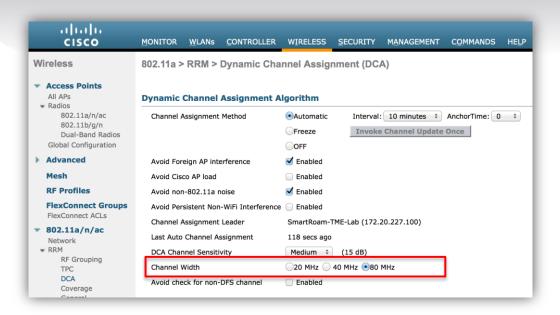
WLANs → WLANs



Each SSID needs a separate probe response and beaconing, the more SSIDs the less RF space available for real data traffic

RF and RRM: Enable Channel Bonding - 40 or 80 MHz

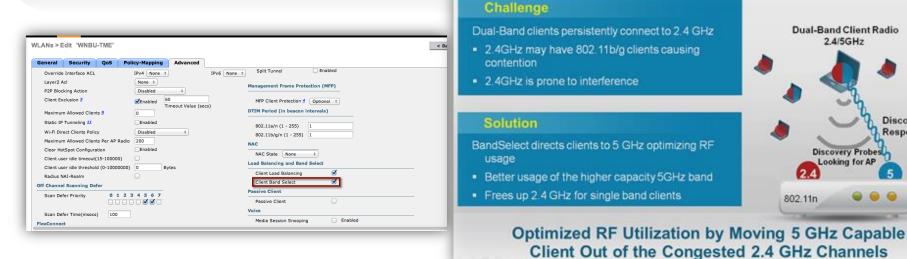
Wireless \rightarrow 802.11a/n/ac \rightarrow RRM \rightarrow DCA



40/80MHz wide channels in the 5GHz space can 2x/4x the amount of user data than can be transmitted. For extreme HD deployments use 20 MHz channels to keep cell size small

RF and RRM: Enable Client Band Select

WLANs → Edit "WLAN-NAME" → Advanced



Allows dual-band clients to move to the less congested 5GHz band Not recommended for Voice deployments

Discovery

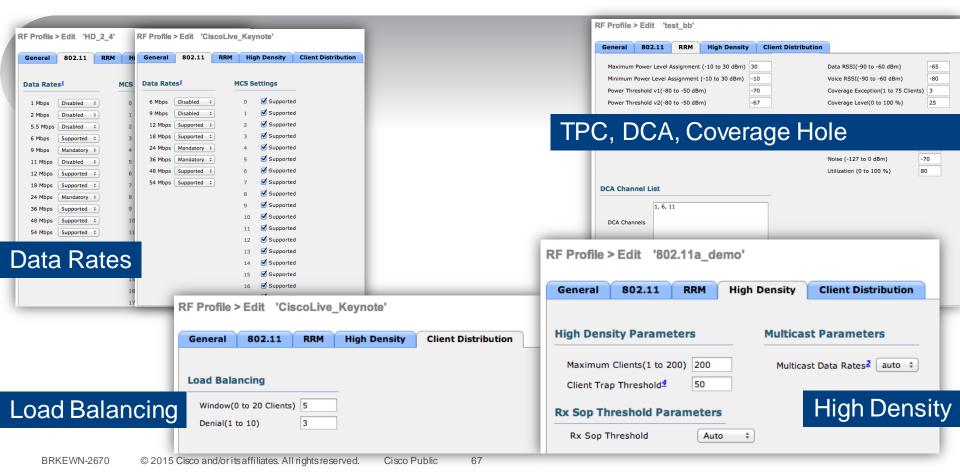
Response

RF and RRM: RF Profiles

- RF Profiles work in Conjunction with AP Groups (beginning in release 7.2)
- You can create separate RF profiles for both 2.4 and 5 GHz
- 1 profile for each band (802.11a/802.11b) can be assigned to an AP group

- Today
 - 802.11 data rates
 - TPC Power Threshold and Min max Power settings
 - DCA
 - Coverage hole algorithm settings
 - High Density HDX configurations RX_SOP, Client Limit, Mcast data rate
 - Client Distribution

RF Profiles: Granular Control



RF and RRM: Enable Cisco EDRRM

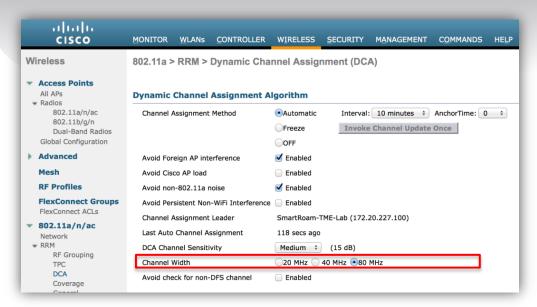
Wireless \rightarrow 802.11a/n/ac or 802.11b/g/n \rightarrow RRM \rightarrow DCA

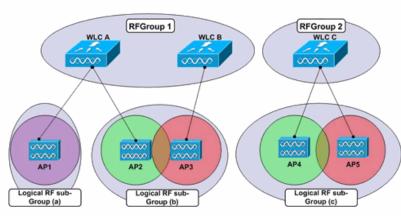
EDCA Parameters	104				
DFS (802.11h)	108				
High Throughput (802.11n/ac)	112				
CleanAir	116				
▶ 802.11b/g/n	132				
▶ Media Stream	126				
Application Visibility And Control	Extended UNII-2 channels	ed			
Country	Event Driven RRM				
Timers		Sensitivity threshold			
▶ Netflow	EDRRM S Enabled	recommended to Medium			
▶ QoS	Sensitivity Threshold Medium ‡				

EDRRM triggers RRM to run when an access point detects a certain level of interference

RF and RRM: RF Group Leader must be an .11ac WLC (Release 7.5+) in RF Groups with mixed versions

Wireless → 802.11a/n/ac → RRM → DCA

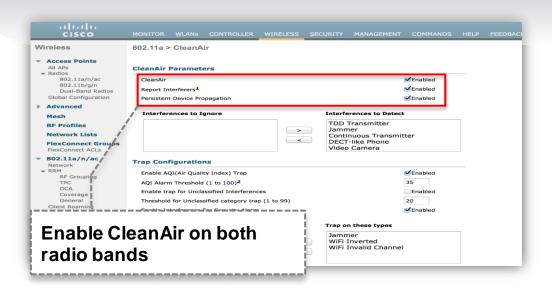




If the RF Group Leader does not support 802.11ac (Release 7.5+), APs in the RF Group cannot select 80MHz channel widths

RF and RRM: Enable Cisco CleanAir

Wireless \rightarrow 802.11a/n/ac or 802.11b/g/n \rightarrow CleanAir

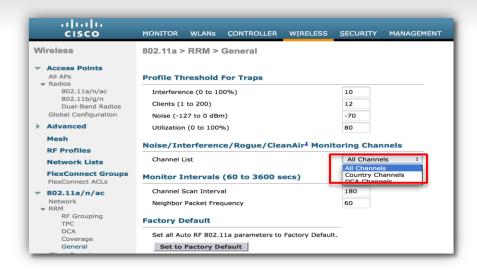




CleanAir identifies non-WIFI interferers and generates interferer and air quality reports

RF and RRM: Enable Noise and Rogue Monitoring Channels

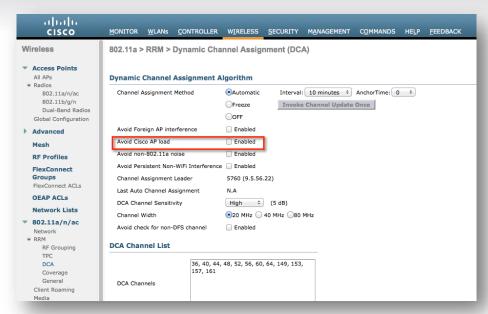
Wireless → 802.11a/n/ac or 802.11b/g/n → RRM → General



RF and RRM: Avoid Cisco AP Load

Wireless \rightarrow 802.11a/n/ac \rightarrow RRM \rightarrow DCA

Wireless \rightarrow 802.11b/g/n \rightarrow RRM \rightarrow DCA



To avoid frequent changes in DCA due to varying Load conditions



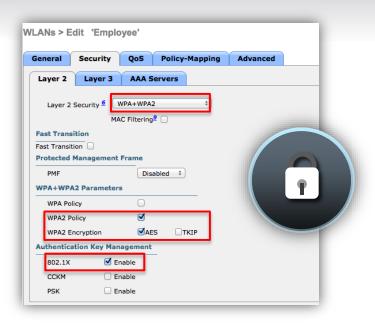
Security and BYOD Best Practices

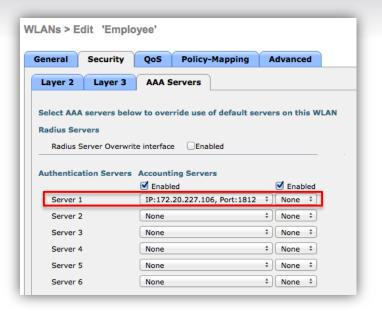
Enable High Availability (AP and Client SSO) Enable 802.1x and WPA/WPA2 on WLAN Enable AP Failover Priority Enable 802.1x authentication for AP Enable AP Multicast Mode Change advance EAP timers Enable Multicast VLAN Enable SSH and disable telnet **Disable Management Over Wireless** INFRASTRUCTURE Enable Pre-image download PRACTICES (AirOS) SECURITY Disable WiFi Direct Enable AVC Peer-to-peer blocking Enable NetFlow Secure Web Access (HTTPS) Enable Local Profiling (DHCP and HTTP) Enable User Policies **Enable NTP** Enable Client exclusion policies Modify the AP Re-transmit Parameters Enable rogue policies and Rogue Detection RSSI Enable FastSSID change Strong password Policies Enable Per-user BW contracts Enable IDS **Enable Multicast Mobility BYOD Timers** Enable Client Load balancing Disable Aironet IE Disable 802.11b data rates FlexConnect Groups and Smart AP Upgrade Restrict number of WLAN below 3 Enable channel bonding - 40 or 80 MHz Set Bridge Group Name **Enable BandSelect** Set Preferred Parent BEST Use RF Profiles and AP Groups Multiple Root APs in each BGN MESH Enable RRM (DCA & TPC) to be auto Set Backhaul rate to "Auto" Set Backhaul Channel Width to 40/80 MHz Enable Auto-RF group leader selection Backhaul Link SNR > 25 dBm Enable Cisco CleanAir and EDRRM Avoid DFS channels for Backhaul Enable Noise & Rogue Monitoring on all channels External RADIUS server for Mesh MAC Authentication Enable DFS channels Enable IDS Avoid Cisco AP Load Enable EAP Mesh Security Mode



Security: Enable 802.1x Authentications on WLAN

WLANs → Edit 'WLAN_NAME' → Security

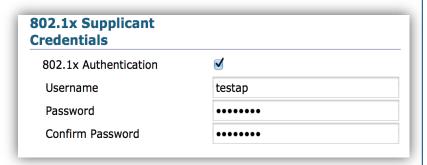




Provides greater network security on WLAN using 802.1x authentication

Security: Enable 802.1x Authentications for AP

Wireless → Access Points → Global Configurations



To enable 802.1% authentication on a switch port, on the switch CLI, enter these commands:

Switch# configure terminal

Switch (config) # dot1x system-auth-control

Switch (config) # aaa new-model

Switch (config) # aaa authentication dot1x default group radius

Switch (config) # radius-server host ip_addr auth-port port acct-port port key key

Switch (config) # interface fastethernet2/1

Switch (config-if) # switchport mode access

Switch (config-if) # dot1x pae authenticator

Switch (config-if) # dot1x port-control auto

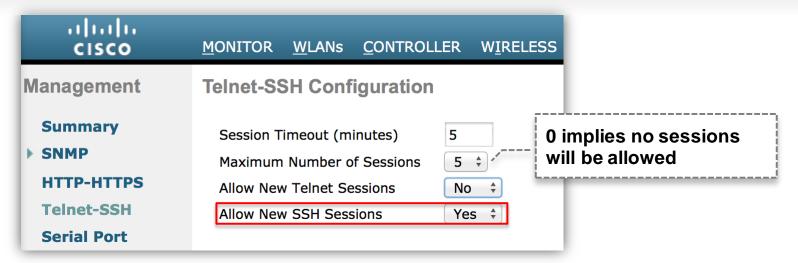
Switch (config-if) # end

Provides greater network security by enabling 802.1x on the switch port where AP is connected. Not supported for Mesh deployments

Security: Enable SSH and Disable Telnet

Management → Telnet-SSH

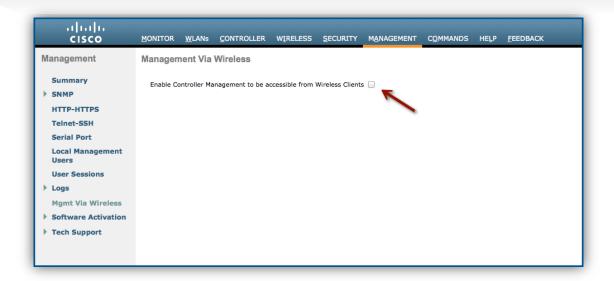
Disable Telnet and enable SSH as the default option



Provides greater security by allowing secure access and denying unencrypted access

Security: Disable Management Over Wireless

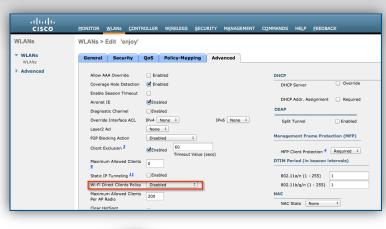
Management → Mgmt Via Wireless



Security: Disable WiFi Direct

WLANs → WLAN Name → Advanced





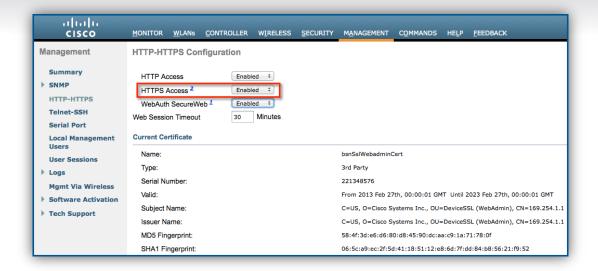
Corporate WLAN



Prevent security hole if the device is connected to both the infrastructure and a Personal Area Network (PAN) at the same time. Will break Android devices

Security: Secure Web Access (HTTPS)

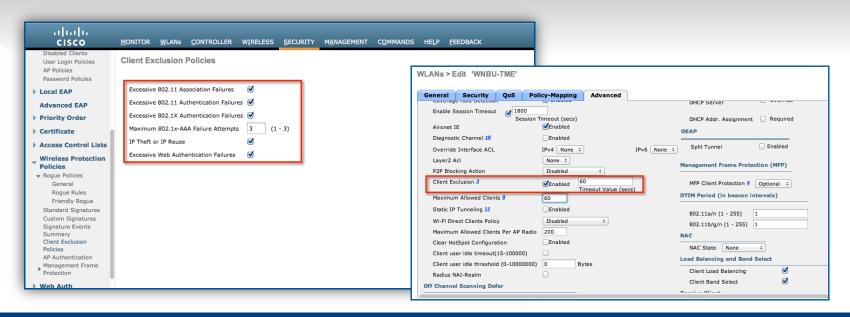
Management → HTTP-HTTPS



Provides greater security by allowing secure access

Security: Enable Client Exclusion Policies

Security → Wireless Protection Policies → Client Exclusion Policies

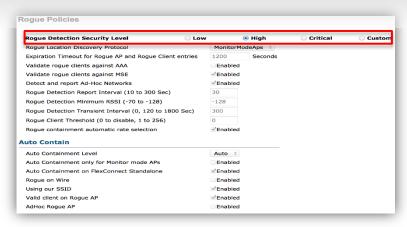


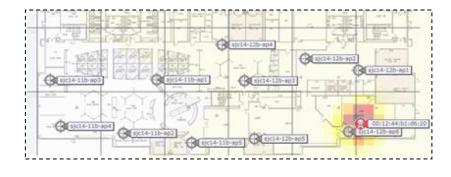
Enable exclusion policies to prevent the network from Assoc/Auth failure attacks. Disable for Voice deployments

Security: Enable Rogue Policies

Security → Wireless Protection Policies → Rogue Policies →

General → Low







Friendly



BYOD: Radius Timeout >=5 sec

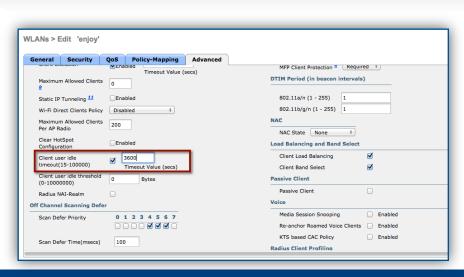
Security → AAA → RADIUS → Authentication

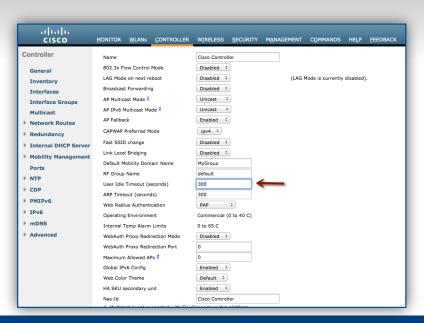
RADIUS Authentication Servers > Edit	
Server Index	1
Server Address(Ipv4/Ipv6)	9.1.0.100
Shared Secret Format	ASCII ‡
Shared Secret	•••
Confirm Shared Secret	•••
Key Wrap	(Designed for FIPS customers and requires a key wrap compliant RADIUS server)
Port Number	1812
Server Status	Enabled ‡
Support for RFC 3576	Enabled ‡
Server Timeout	5 seconds
Network User	☐ Enable
Management	☑ Enable
Management Retransmit Timeout	2 seconds
Realm List	
IPSec	Enable

To prevent pre-mature failover since the default of 2 seconds is generally low for ISE as ISE relies on backend databases for user lookups and group fetches. Too high causes queue issues on WLC

BYOD: Client Idle Timeout

WLANs → WLAN Name → Advanced

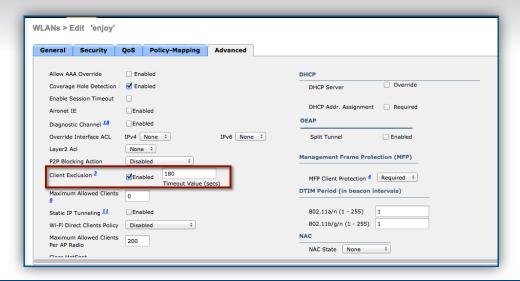




For networks where users stay largely within the coverage area the setting can be increased to 3600 seconds for an SSID running 802.1x or RADIUS NAC against ISE.

BYOD: Client Exclusion

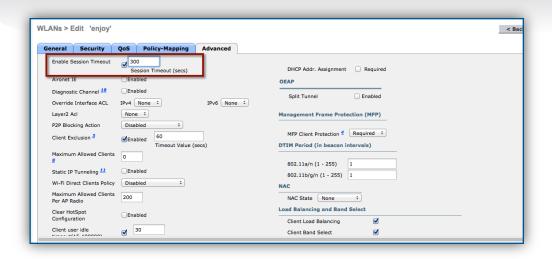
WLANs → WLAN Name → Advanced



180 seconds is the recommended default with ISE though 60 seconds is the WLC default. The reason behind this is the minimum reject interval on ISE for miss-configured supplicant detection is 5 minutes or 300 seconds

BYOD: Session Timeout

WLANs → WLAN Name → Advanced



Longer is better for AAA load up to a value of 86400 seconds for 802.1x SSIDs or 65535 seconds for open/CWASSIDs, shorter is better from security point of view.

BYOD: Disable Aggressive Failover

 config radius aggressive-failover disable command to disable the aggressive failover feature

show radius summary to check the status of this feature

 Only fails over to the next AAA server if there are three consecutive clients that fail to receive a response from the RADIUS server

In some circumstances it can cause the WLC to pre-maturely mark ISE dead in times of high load and cause additional load on ISE



FlexConnect Best Practices

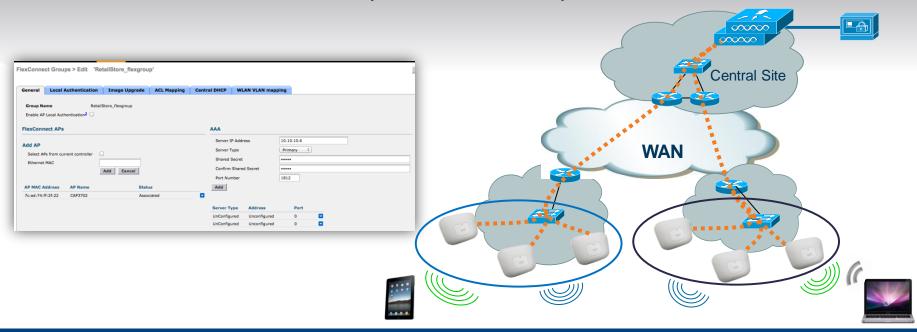
FLEX

- > Enable FlexConnect Groups
- CCKM/OKC Key sharing, consistent WLAN mappings
- Enable Smart AP Image Upgrade



FlexConnect: Enable FlexConnect Groups

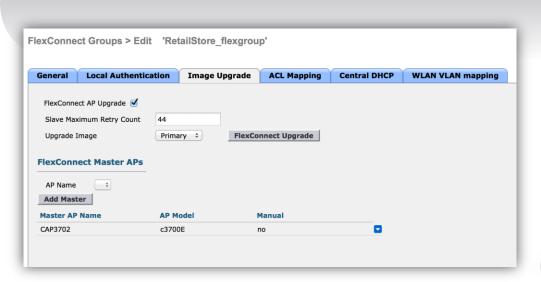
Wireless → FlexConnect Groups → Edit "Groupname"

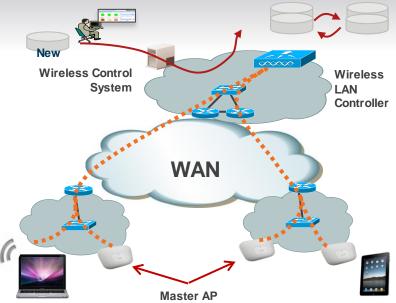


Allow users to assign specific APs to groups with set configurations, OKC/CCKM key caching for Voice, Local RADIUS server configuration, consistent WLAN mappings

FlexConnect: Enable "FlexConnect AP Upgrade"

Wireless → Flexconnect Groups → Edit "Groupname" → Image Upgrade Tab





Avoids downloading multiple copies of the Access Point software over the slow WAN link to the remote site, reduces service downtime and reduces risk of download failure



Mesh Best Practices

Enable High Availability (AP and Client SSO) Enable 802.1x and WPA/WPA2 on WLAN Enable AP Failover Priority Enable 802.1x authentication for AP Enable AP Multicast Mode Change advance EAP timers Enable Multicast VLAN Enable SSH and disable telnet Disable Management Over Wireless INFRASTRUCTURE Enable Pre-image download PRACTICES (AirOS) SECURITY Disable WiFi Direct Enable AVC Peer-to-peer blocking Enable NetFlow Secure Web Access (HTTPS) Enable Local Profiling (DHCP and HTTP) Enable User Policies **Enable NTP** Enable Client exclusion policies Modify the AP Re-transmit Parameters Enable rogue policies and Rogue Detection RSSI Enable FastSSID change Strong password Policies Enable Per-user BW contracts Enable IDS **Enable Multicast Mobility BYOD Timers** Enable Client Load balancing Disable Aironet IE Disable 802.11b data rates FlexConnect Groups and Smart AP Upgrade Restrict number of WLAN below 3 Enable channel bonding - 40 or 80 MHz Set Bridge Group Name **Enable BandSelect** Set Preferred Parent BEST Use RF Profiles and AP Groups Multiple Root APs in each BGN MESH Enable RRM (DCA & TPC) to be auto Set Backhaul rate to "Auto" Set Backhaul Channel Width to 40/80 MHz Enable Auto-RF group leader selection Backhaul Link SNR > 25 dBm Enable Cisco CleanAir and EDRRM Avoid DFS channels for Backhaul Enable Noise & Rogue Monitoring on all channels External RADIUS server for Mesh MAC Authentication Enable DFS channels Enable IDS Avoid Cisco AP Load Enable EAP Mesh Security Mode





Best Practice Check Points

Measuring Compliance

WLC

WLAN Express Setup 7.6 MR2, 8.0, 8.1

Best Practices defaults, RF Parameter Optimisation, Network Profiles

- Optimum starting point at Day 0/1 network setup
- RF parameter setting Ease of use
- Enhanced performance, security, resiliency with best practice recommendations turned on boot up time

WLC

Upgrade Audit Workflow 8.1

Audit Page on Upgrade, One-click Fix It, Manual Config Option

- Compliance metric and reporting natively on WLC
- Identify missing best practice configuration on upgrade
- Easy one-click fix It option to turn on Best Practice Knobs
- Restore Defaults to revert configuration to default

WLCCA

Config Analyser

Windows Executable "show run-config" Based Analyser Tool

- Downloadable client
- Configuration stays local
- Simplified operational use to quickly identify and and fix problem areas
- RF Health metrics, IOS Support, Mobility Group support

CAA

Cisco Active Advisor

Free, cloud based
Agentless – nothing to
download

- Cisco Personalised device health score
- Compare your wireless network configuration to Cisco's recommended best practices
- Automated Inventory
 Management and Aletwork
 Scanning

PRACTICES (AirOS)

Best Practices Recommendations Summary

INFRASTRUCTURE

UTDOOR

Enable High Availability (AP and Client SSO)
Enable AP Failover Priority
Enable AP Multicast Mode
Enable Multicast VLAN
Enable Pre-image download
Enable AVC
Enable NetFlow
Enable Local Profiling (DHCP and HTTP)
Enable NTP
Modify the AP Re-transmit Parameters
Enable FastSSID change
Enable Per-user BW contracts
Enable Multicast Mobility
Enable Client Load balancing
Disable Aironet IE

Set Bridge Group Name
Set Preferred Parent
Multiple Root APs in each BGN
Set Backhaul rate to "Auto"
Set Backhaul Channel Width to 40/80 MHz
Backhaul Link SNR > 25 dBm
Avoid DFS channels for Backhaul
External RADIUS server for Mesh MAC Authentication
Enable IDS

Enable EAP Mesh Security Mode

FlexConnect Groups and Smart AP Upgrade

SECURITY

Enable 802.1x and WPA/WPA2 on WLAN
Enable 802.1x authentication for AP
Change advance EAP timers
Enable SSH and disable telnet
Disable Management Over Wireless
Disable WiFi Direct
Peer-to-peer blocking
Secure Web Access (HTTPS)
Enable User Policies
Enable Client exclusion policies
Enable rogue policies and Rogue Detection RSSI
Strong password Policies
Enable IDS
BYOD Timers

Disable 802.11b data rates
Restrict number of WLAN below 4
Enable channel bonding – 40 or 80 MHz
Enable BandSelect
Use RF Profiles and AP Groups
Enable RRM (DCA & TPC) to be auto
Enable Auto-RF group leader selection
Enable Cisco CleanAir and EDRRM
Enable Noise &Rogue Monitoring on all of

Enable Noise &Rogue Monitoring on all channels
Enable DFS channels
Avoid Cisco AP Load

http://www.cisco.com/c/en/us/td/docs/wireless/technology/wlc/82463-wlc-config-best-practice.html

References

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http://www.cisco.com/c/en/us/td/docs/wireless/technology/wlc/82463-wlc-config-best-practice.html

Enterprise Best Practices for Apple Mobile Devices on Cisco Wireless LANs

http://www.cisco.com/en/US/docs/wireless/technology/vowlan/bestpractices/EntBP-AppMobDevs-on-Wlans.html

Master Document Link

http://www.cisco.com/c/en/us/support/wireless/5500-series-wireless-controllers/products-technical-reference-list.html





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