



ALWAYS STAY IN TOUCH

Empower your mobile staff with a complete unified communications solution.



SUMMARY

Organisations with Cisco infrastructure can now extend desktop collaboration tools to mobile devices, including the latest smartphones and tablets. With Jabber + you get a device, Jabber applications and helpdesk support, all on a simple monthly pricing plan.

Your staff can use a host of features to improve the way they work when outside the office. With Presence technology, they can save time by seeing who's available and contact them using the best method – phone, email or instant messaging. They can also share documents in real time, and use phone and video conferencing to be more effective while on the move.

If you are implementing a bring your own device strategy we offer the flexibility to purchase a SIM only plan, with added security through our Enterprise Mobile Broadband services for peace of mind. We also provide setup and technical support to ensure everything runs smoothly. So, now you can help your mobile staff work better while having a simple and cost-efficient service from one place.

BENEFITS

- Improve productivity by enabling staff to work and collaborate while mobile.
- Manage costs with easy to budget for monthly pricing plans.
- Select a plan that suits your IT strategy.
- Enjoy a consistent user experience on multiple devices.
- Keep communications confidential with inbuilt security.
- Enjoy the convenience of a complete service from Telstra as your single provider.

FEATURES

Jabber applications

Jabber lets you extend powerful unified communication features to mobile devices while providing a consistent experience from the desktop to the device. Full functionality is provided for third generation iPad tablets, including presence information, instant messaging, document sharing and phone and video conferencing. Jabber + is also available on iPhone and Android devices.

Enterprise mobile broadband plans

Jabber + is offered as part of our 24-month Enterprise Mobile Broadband or Enterprise Mobile Broadband Plus plan.

- Enterprise Mobile Broadband offers secure remote access to your Telstra IP WAN or Telstra Connect IP™ service via the Telstra Next G® network. It allows your staff to easily access their corporate emails, files and business applications from outside the office.
- Enterprise Mobile Broadband Plus offers secure access as well as full reporting and control to make mobile fleet management simple.

A choice of devices

We can supply the smartphones and tablets as part of the plan, or you have the option of using your own devices.

Support

We provide full setup and technical support where your staff can either call us directly, or have their IT help desk contact us on their behalf.

Implementation Services

We offer a range of services to make deployment fast and simple. This includes assessing your existing software and hardware, security, and bandwidth based on expected traffic volumes. We will also work with you to implement desktop clients based on your specific desktop management model.

WHY TELSTRA

Choose Telstra and Cisco for your Unified Communications solution and you're working with two of the world's most trusted brands. Telstra is the number one managed services provider in Australia with extraordinary reach and network infrastructure. Cisco is the world's leading manufacturer of innovative networking products. Guided by a shared strategy and vision, we are integrating Cisco's advanced technologies into the Telstra Next IP® network and Next G® network, extending our already sophisticated management capabilities.

This shared architecture provides a highly intelligent IP-based infrastructure for your unified communications solution, letting you make the most of advanced features. Together, we're continuing to develop a product roadmap that will determine the way Australia does business in the future – including a complete approach to unified communications, security and managed network services, as well as emerging solutions such as network computing and content distribution.

Thing you need to know

- Jabber + is available to Telstra Enterprise and Government customers who:
 - purchase a minimum purchase of 100 plans
 - have Cisco Unified Communications Manager with these services managed by Telstra
 - meet Enterprise Mobile Broadband and Enterprise Mobile Broadband Plus eligibility criteria.
- These plans require either:
 - IPWAN/TPIPS with IP Wireless, or
 - Connect IP™ with IP Wireless.
- Standard setup and onboarding costs associated with the Enterprise Mobility Managed Service.
- It is recommended that you use a 4G or Wi-Fi network when placing video calls from your iPad.

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