

ManageEngine
Powering IT ahead



Game Changers

Enterprise IT Management

Change the game. Don't let the game change you.

Today's world is bogged down with downturns, falling trends, economies and losses. You don't want to add your enterprise IT management to that list. That's what we thought! As an organization, we have believed in changing the game we play in. In software, it means keeping away from multiple modules, complex pricing and impossible integrations. We also kept our costs down. We didn't acquire products – we built them all ourselves – so that means we know what it means to integrate. We understand what you are looking for and try deliver. After fifteen years and 50,000 customers, we are glad we tried.

When larger vendors ship products for SMBs, they roll out an express edition that has all the key features ripped out and price it low. But are you getting true value? Another strategy used is to bring low-cost base versions of their products and bring out every other key feature as a "value-added" add-on. Of course, all these add-ons are going to cost more money and a lot of it. Add up all the costs and the user – you lose once again. At ManageEngine, we figured, we win when you win.

Founded in 1996, ManageEngine has a reputation of building one of the best software companies in the world. What started out as a framework software for the telecommunication companies has grown into one of the leading enterprise IT management vendors with more than **50,000 customers and 1.5 million users** around the globe. ManageEngine is also part of Zoho Corporation (Zoho.com) which is considered one of the last men standing in the Web 2.0 world, with over 5 million registered users.

So **welcome to the world of ManageEngine**. A world where we won't over-promise nor under-deliver. A world of freedom from clunky software and horrible, time-taking integrations. A world where you have more time to do what you really need to do. A world where enterprise IT management is not a worry anymore. A world where you have time to change more things in the world.

More info at www.manageengine.com/gitex

Network Performance Management for networks large and small

Visualize the network - get real time status updates



Create network maps easily over a web-browser and from these know at-a-glance which device or interface is down, which other dependent devices are affected and which users or business services are affected as a result.

Monitor the WAN - accurately identify & resolve latency problems

Store every link's circuit ID with contact details of your service provider to include this



information in alerts when any link goes down. Using Cisco IP SLA technology, troubleshoot WAN Round Trip Time problems by accurately identifying network links with the highest latencies.

Manage network changes & configurations - prevent faulty updates

Detect changes in real-time and know the 'who', 'what' and 'when' of configuration changes. Set up approval workflows, schedule configuration backups and restore trusted configuration versions in a single click.

Resolve outages quickly - ensure undisturbed business services



In addition to SNMP & ICMP polling, leverage SNMP traps and Syslogs to quickly identify problems with network devices. Be alerted via email, SMS, RSS alerts, Twitter Direct Messages or even have trouble tickets logged into your ServiceDesk. Use inbuilt troubleshooting tools and trigger self-healing scripts to quickly resolve problems before they affect business services.

Analyze bandwidth usage - troubleshoot network slowness



Get complete visibility of the traffic passing through your LAN and WAN. Know which user or applications are generating the most traffic and causing the network to be slow and then block unproductive traffic (e.g. Youtube, Kazaa) to save on corporate bandwidth.

Monitor VoIP performance - maintain optimal VoIP QoS levels

Does huge packet loss happen during high bandwidth usage hours? In-depth NetFlow traffic reports placed alongside VoIP QoS trend graphs help in quickly troubleshooting VoIP performance problems.

IT Service Management Solutions for your support staff

ITIL ServiceDesk for Enterprise IT Teams



ManageEngine ServiceDesk Plus is a web-based ITIL Ready Help Desk software that helps you manage all your communications from a single point. It offers an integrated Request management (Trouble Ticketing), Asset management, Purchase order management, Contract Management, Self-Service Portal, and Knowledge Base. ServiceDesk Plus is an out of the box ITIL ready Service Desk with Incident, Problem, Change Management and CMDB.

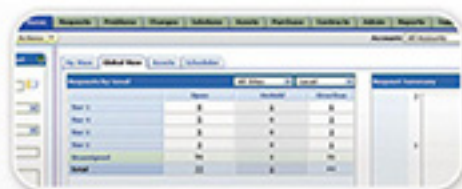
Customer Support Software

ManageEngine SupportCenter Plus is a comprehensive customer help desk software for anyone and everyone to support their customers. SupportCenter Plus encompasses multi-channel communication support including email, phone, forums and Twitter,



computer telephony integration with Asterisk, multi-tenancy capabilities, completely customizable self-service portal integrated with Knowledge Base, extensive reporting and Remote control to provide a wholesome experience to the customers

ITIL ServiceDesk for Managed Service Providers



ManageEngine ServiceDesk Plus MSP is an integrated ITIL ready Help Desk tool with Asset Management, which will help the Managed Service Providers to service and support their customers effectively. It is packed with robust trouble ticketing and comprehensive Account management in addition to the integrated asset management to manage a MSP's customers and their assets. Experience the power of ITIL in an MSP Help Desk and deploy Incident, Problem and Change Management in your environment.

Asset Management & CMDB

ManageEngine AssetExplorer is a web-based tool that lets you monitor and manage assets in your network from planning to disposal phase.



AssetExplorer lets you manage software & hardware assets, ensure software license compliance and track purchase orders & contracts.

Windows Infrastructure Management Solutions

Centralized Desktop Management Software



ManageEngine Desktop Central is a comprehensive Desktop Management Software for configuring and managing Desktops and Laptops remotely in a Windows Network. It helps to secure and standardize the Windows Desktops and Laptops across the network.

Active Directory Auditing



ADAudit Plus is a web-based Active Directory and File Server auditing software helping organizations maximize IT security and compliance.

Active Directory Management & Reporting



ManageEngine ADManager Plus is a web-based tool that simplifies enterprise-wide Windows Active Directory management and reporting.

ADSelfService Plus is a web-based IT self-service solution that offers password self-service, a self-service directory update framework, a people search, and a password expiry notifier.

Exchange Reporter Plus is a web-based reporting and analysis software that offers a complete picture of an organization's Exchange infrastructure. With its content reporting functionality, it also serves as an email security product.

Security Operations Management

Secure your enterprise network

ManageEngine Security Manager Plus is a network security scanner that proactively reports on network vulnerabilities and helps to remediate them and ensure compliance. With vulnerability scanning, open ports detection, patch management, Windows file/folder/registry change management and vulnerability reporting capabilities, Security Manager Plus protects the network from security threats and malicious attacks.

Ensure network security and IT compliance across your network.

ManageEngine Firewall Analyzer & EventLog Analyzer collects, analyzes, reports and archives logs across your perimeter devices, other network devices, Windows and Linux servers, Applications such as IIS and MS SQL.

Data Center Management

Monitor the availability and performance of your servers



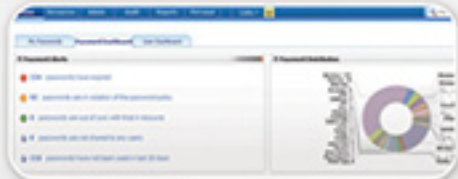
ManageEngine OpManager is a trusted, best-in-class server management solution for enterprise datacenters of all sizes

Get in-depth insight into application performance



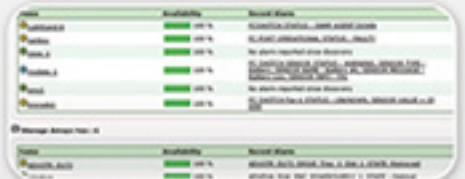
ManageEngine Applications Manager is an availability and performance monitoring software that helps businesses ensure high availability and performance for their business applications

Secure access to your Servers with Privileged Password Management Solution



ManageEngine Password Manager Pro is a secure vault for storing and managing shared sensitive information such as passwords, documents and digital identities of enterprises.

Implement a Storage Management Solution



ManageEngine OpStor is a heterogeneous storage infrastructure monitoring solution that helps enterprises to monitor their storage resources.

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