

# What You Make Possible



# Unified CM Enhanced Locations CAC Design Session and Deployment

BRKUCC-2667

# Agenda

- Enhanced Locations CAC (E-LCAC) Architecture – Concepts and Components
  - Network Modeling using Locations, Links, Weights, Effective Path
  - Locations Bandwidth Manager (LBM)
  - Inter-Cluster E-LCAC with LBM
- Design and Deployment
  - Upgrade and Migration
  - Sizing and Performance
  - Telepresence and UC Video Interoperability

# Objectives

After Completing This Session You Will Be Able To:

- Understand the purpose Enhanced Location CAC (E-LCAC), and Telepresence Call Admission Control (TP-CAC) features, what problems they solve and how they function
- Understand the Configuration Aspects of the Features and How They Apply
- Design and Deploy Enhanced Locations CAC Solutions using the Best Practices, Recommendations and Guidelines

# Architecture: Concepts and Components



# LCAC Limitations

## Limited WAN Topology Support:

- Locations supported simple hub and spoke topologies and could not model real customer WAN networks (multi-tier, multi-hop)
- Bridge the gap between RSVP and Locations CAC

## Multi Cluster Support:

- Multiple Clusters that managed endpoints in same branch sites could only inefficiently subdivide inter-branch bandwidth to avoid quality degradation (Ships in the night CAC)

## TelePresence Support:

- No CAC Support
- Telepresence and UC or 3rd party video on a single cluster
- Limited CAC support for TelePresence video interoperability (P2P calls without an MCU)

# E-LCAC Solutions

## Network Modeling:

- Convert UCM locations to a model capable of supporting real network topologies

## Inter-Cluster (Inter-cluster) CAC:

- Implement a bandwidth-accounting scheme that works between multiple Unified CM clusters and dynamically learns the topology from one another

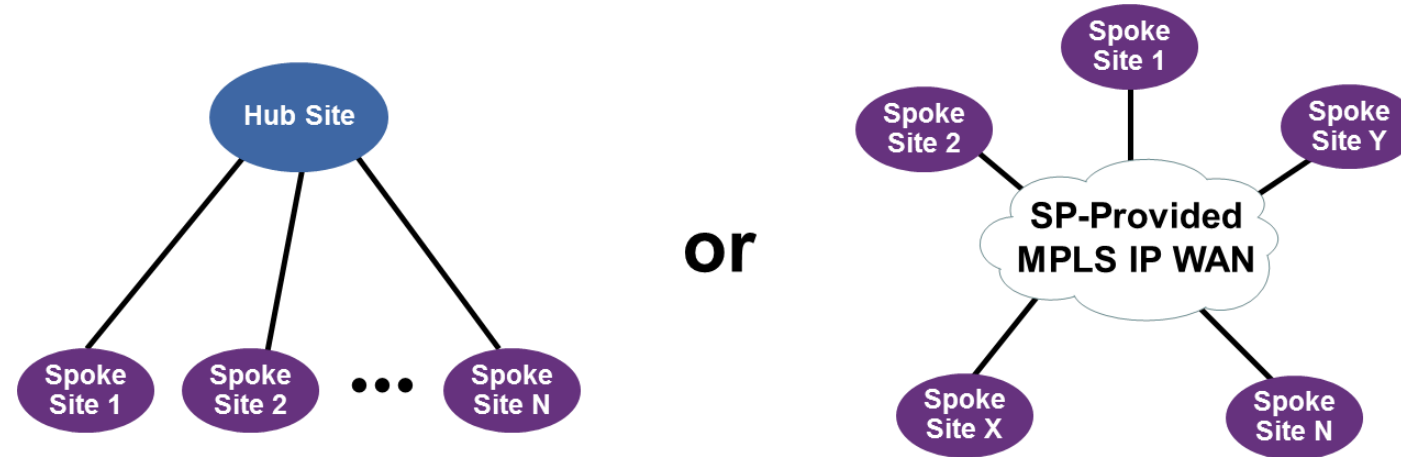
## Immersive Bandwidth Allocations:

- Implement an immersive BW pool in locations CAC
- Provide better CAC support for POINT-TO-POINT interop calls

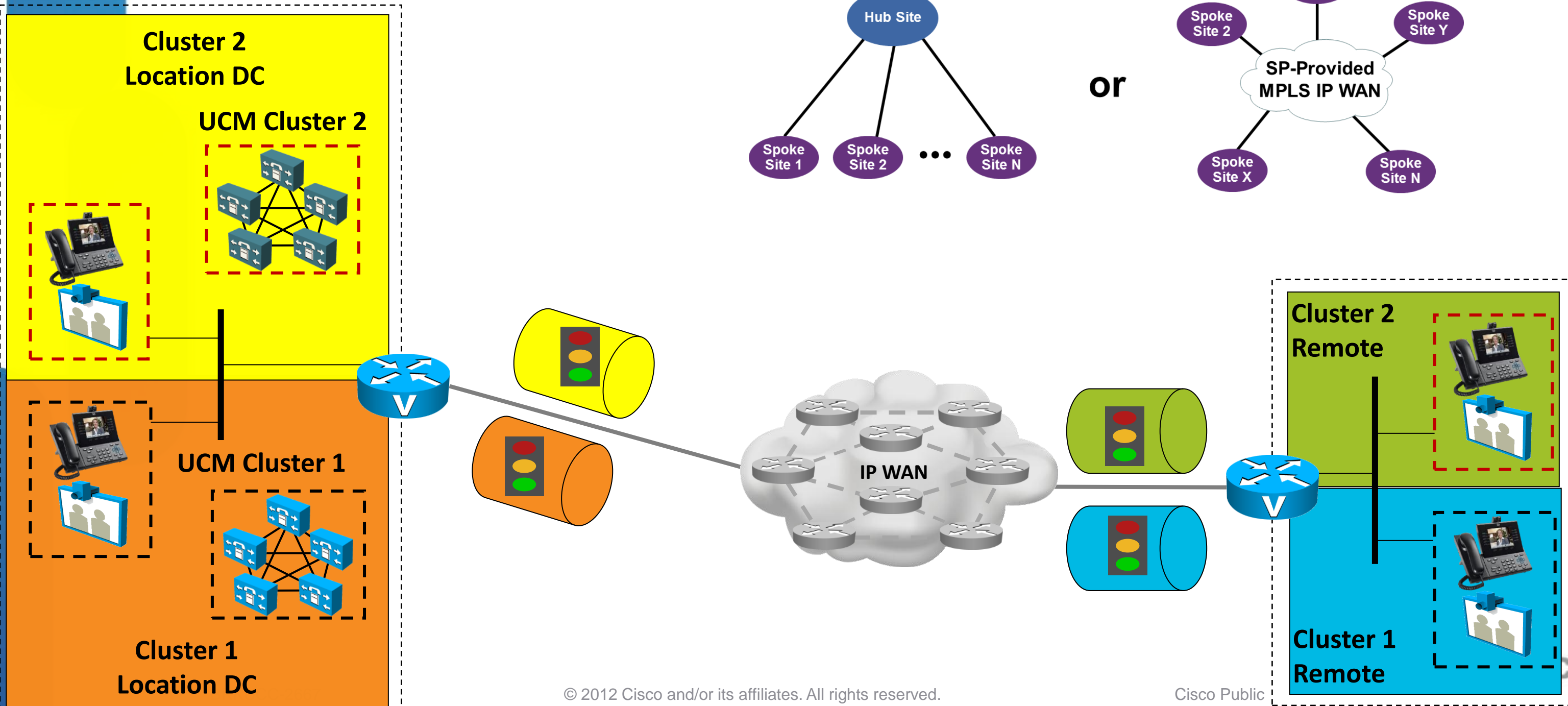
# High Level Overview of Locations CAC Pre-9.0

Pre-9.0 Locations CAC Supported WAN Designs

DC



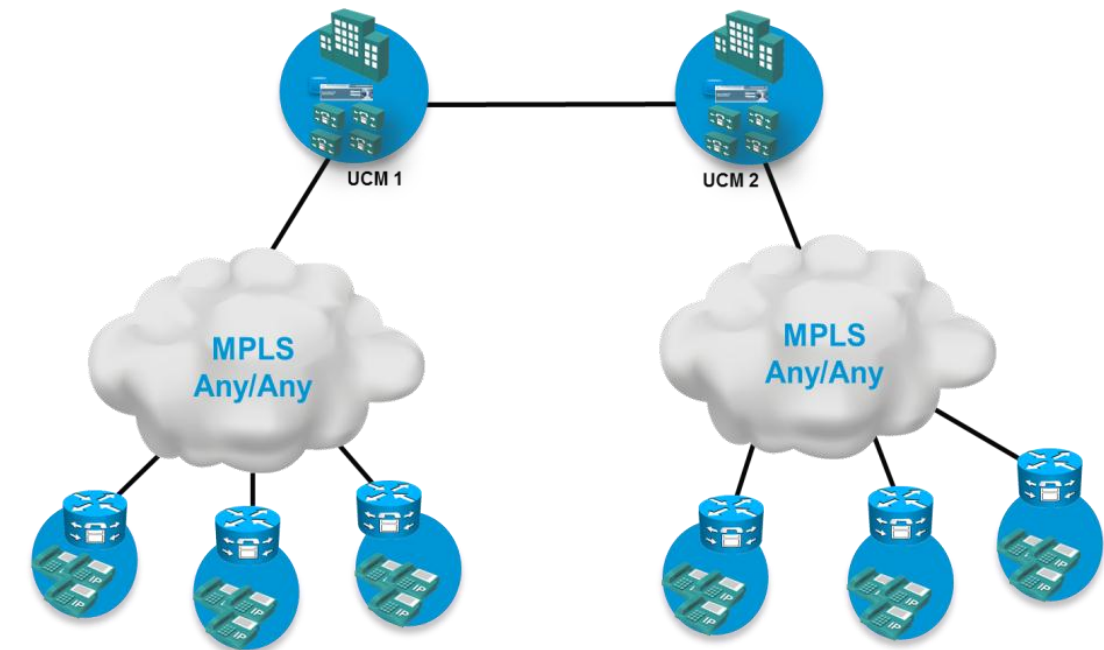
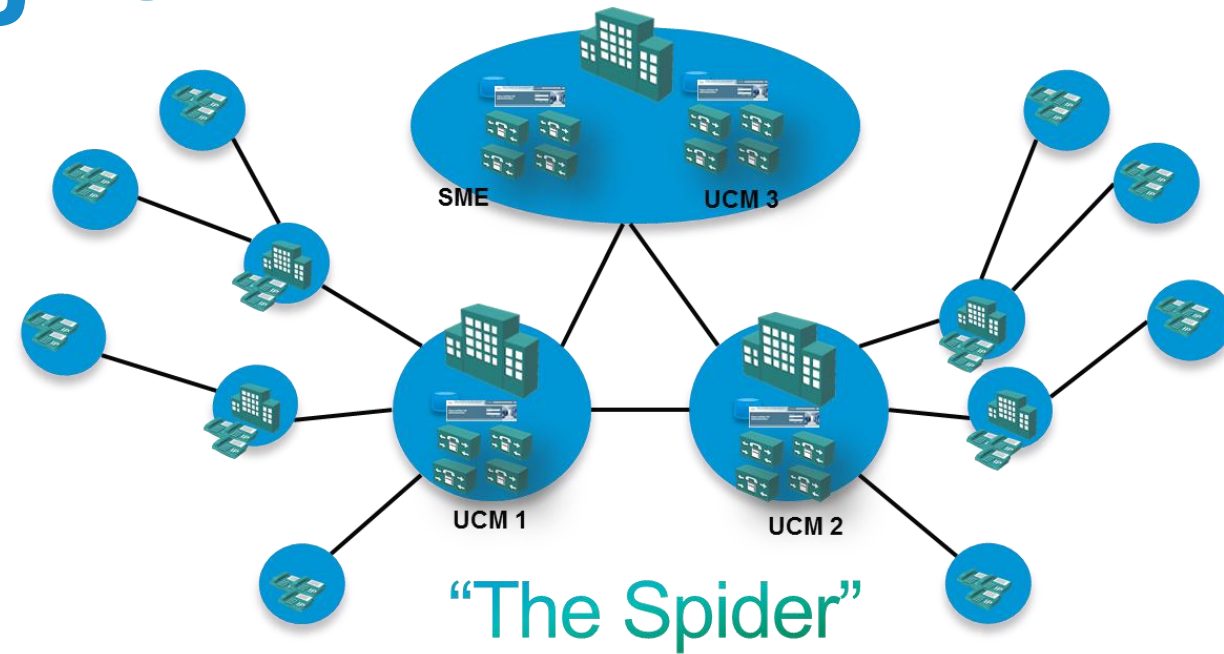
or



# Unified CM 9.0 Supports “More Flexible” WAN Designs

Multi-Cluster SME Design

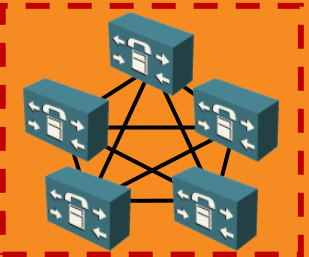
Dual DC / Dual MPLS Cloud



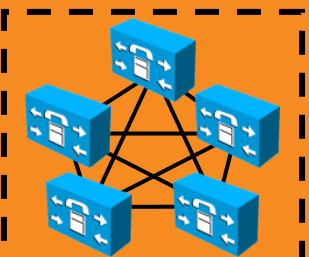
DC

Location DC

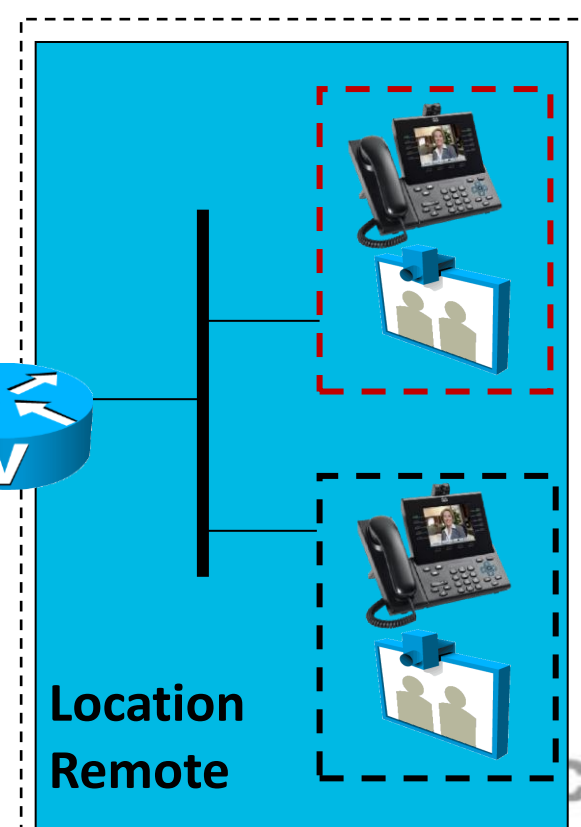
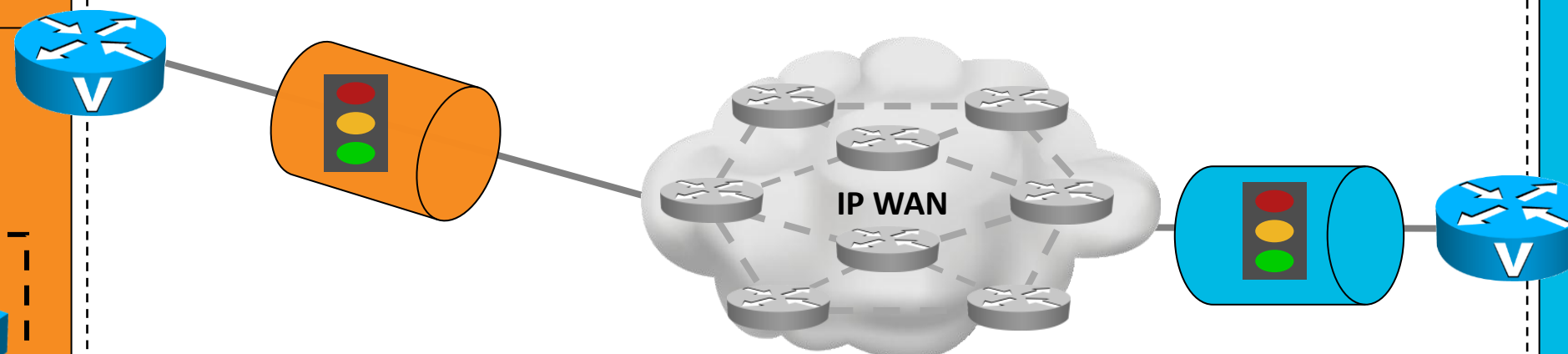
UCM Cluster 2



UCM Cluster 1



Shared Locations Across Clusters  
TelePresence CAC



Location Remote

live!



# Comparison Chart

Bridging the Gap Between Locations CAC and RSVP

CAC Features *	LCAC	Gatekeeper	E-LCAC	RSVP
Audio/Video Differentiation	✓	✗	✓	✓
Priority and Preemption	✓	✗	✓	✓
Video vs Immersive Video Differentiation	✗	✗	✓	✗
Supports Inter-Cluster Deployments	✗	✓	✓	✓
Supports Multi-Hop WAN topologies	✗	✓	✓	✓
Topology Aware (Support Dynamic Network Changes – Network Failures, Brownouts, etc...)	✗	✗	✗	✓
Supports Dual/Multi Homed WAN Branches	✗	✗	✗	✓
Supports Multiple Routed Media Paths to the Same Destination (Load Balanced, Unequal Backup Links, etc...)	✗	✗	✗	✓
TelePresence and UC Video Mixed Inter-Cluster support	✗	✗	✓	✗

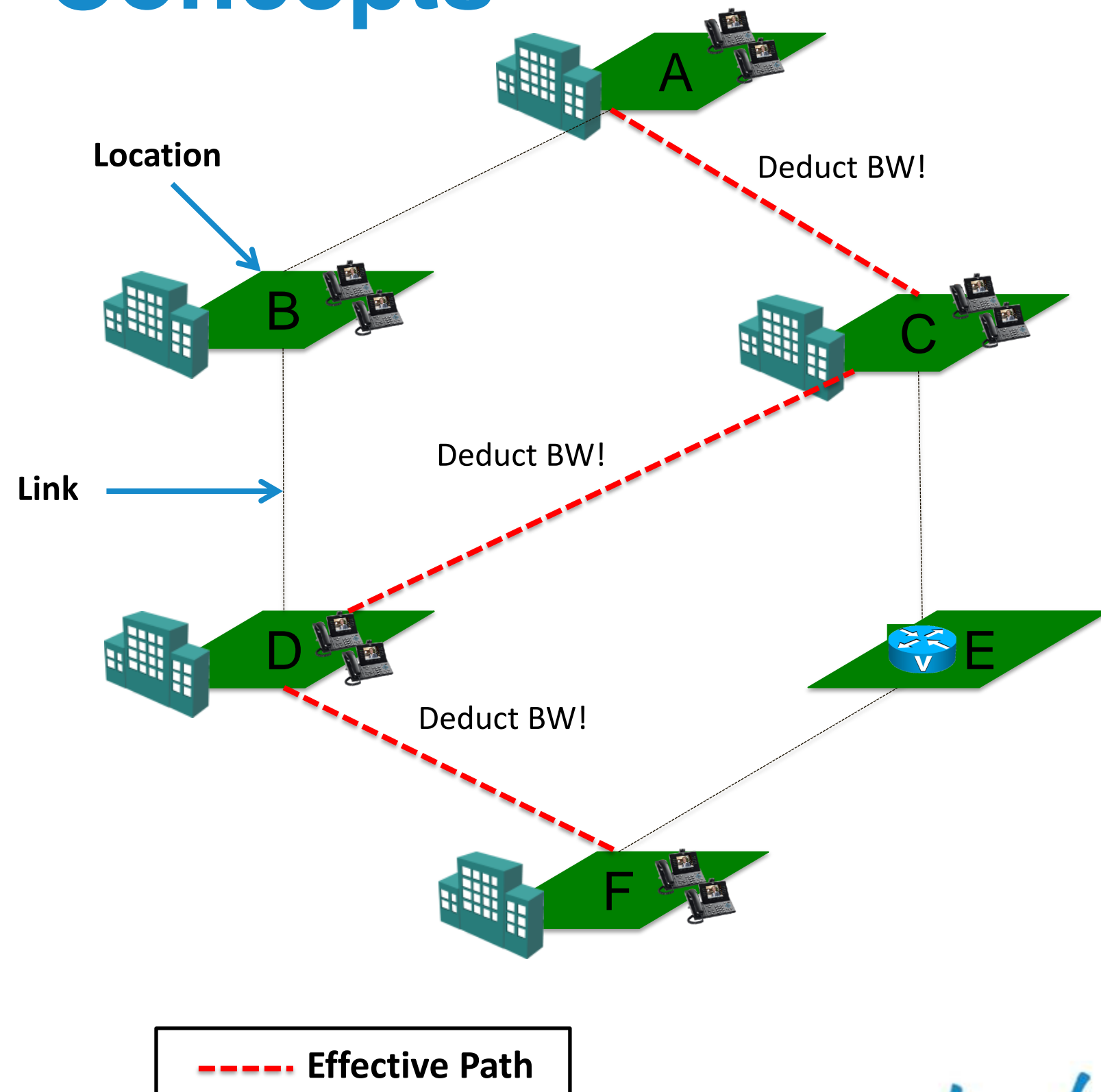
\* The basic function of CAC is implied

# Network Modeling



# Network Modeling - Concepts

- Administrator builds a Network Model using locations and links
- A **Location** represents a LAN. It could contain endpoints or simply serve as a transit location between links for WAN network modeling
- **Links** interconnect locations and are used to define bandwidth available **between** locations. Links logically represent the WAN link
- **Weights** are used on links to provide a “cost” to the “effective path”. Weights are pertinent only when there is more than 1 path between any 2 locations
- UCM calculates shortest paths (least cost) from all locations to all locations and builds the effective paths
- The **Effective paths** are the paths with the “least cumulative weight”
- UCM tracks bandwidth across any link that the network model indicates from originating Location to terminating location.



# Network Modeling – Locations and Links

## Location A

BW	Allocated
Audio	Unlimited
Video	100MB
Immersive	250MB

## Location B

BW	Allocated
Audio	Unlimited
Video	Unlimited
Immersive	Unlimited

← BETWEEN →

Link A <> B

BW	Allocated
Audio	1500k
Video	3000k
Immersive	5000k

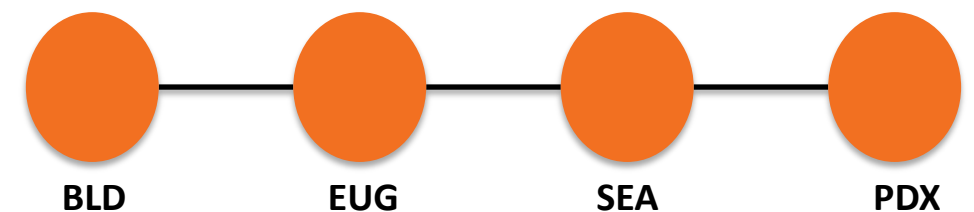
Links Provide Bandwidth Accounting Between Locations

And Interconnect Locations

Locations Provide Bandwidth Accounting **WITHIN** the Location as well as **IN** or **OUT** of the Location

Telepresence and UC Video Endpoints Can Reside in the Same Location\*

### Linking Locations



# Network Modeling – Locations and Links

## Intra-Location Bandwidth Allocation – TelePresence Immersive

- Links Interconnect Locations to Build the Topology. Bandwidth Values and Weight are Assigned to Links
- Intra-location Bandwidth Limits are Assigned to a Location to CAC ALL calls made **TO/FROM/WITHIN** the Location. Intra-location Bandwidth Values are Unlimited by Default.

**Location Information**

Name\* PDX

**Links - Bandwidth Between PDX and Adjacent Locations**

Locations (1 - 4 of 4) Rows per Page 50

Find Locations where name begins with Find Clear Filter

<input type="checkbox"/>	Location ^	Weight	Audio Bandwidth	Video Bandwidth	Immersive Bandwidth
<input type="checkbox"/>	<a href="#">BLD</a>	50	80	384	UNLIMITED
<input type="checkbox"/>	<a href="#">EUG</a>	50	80	384	UNLIMITED
<input type="checkbox"/>	<a href="#">SEA</a>	50	80	384	UNLIMITED
<input type="checkbox"/>	<a href="#">YVR</a>	50	80	384	UNLIMITED

Add Select All Clear All Delete Selected

**Links - Bandwidth Between PDX and Adjacent Locations**

Location SEA

Weight\* 50

Audio Bandwidth  Unlimited  80 kbps

Video Bandwidth  None  384 kbps  Unlimited

Immersive Video Bandwidth  None  kbps  Unlimited

If the audio quality is poor or choppy, lower the bandwidth setting. For ISDN, use multiples of 56 kbps or 64 kbps.

Save Close

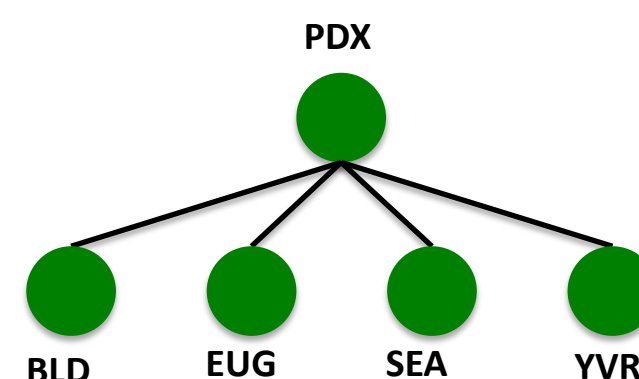
**Intra-location - Bandwidth for Devices WITHIN This Location**

Audio Bandwidth  Unlimited  kbps

Video Bandwidth  Unlimited  kbps  None

Immersive Video Bandwidth  Unlimited  kbps  None

If the audio quality is poor or choppy, lower the bandwidth setting. For ISDN, use multiples of 56 kbps or 64 kbps.



As Viewed From The Perspective of The PDX Location. Serviceability Provides More Tools for Topo Visibility



# Network Modeling – Locations and Links

## The Location Admin Page Has Been Updated To Configure Location Links

- By default when a new location is created a link to Hub. None will be added with unlimited audio bandwidth, 384 kb of both video and immersive bandwidth
- RECOMMENDATION: DELETE the link when it's not needed

**Location Information**

Name\*

---

**Links - Bandwidth Between This Location and Adjacent Locations**

Location

Weight\*

Audio Bandwidth  Unlimited   kbps

Video Bandwidth  None  384  kbps  Unlimited

Immersive Video Bandwidth  None  384  kbps  Unlimited

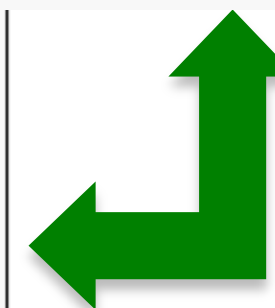
If the audio quality is poor or choppy, lower the bandwidth setting. For ISDN, use multiples of 56 kbps or 64 kbps.

**Links - Bandwidth Between NewLocation and Adjacent Locations**

Locations (1 - 1 of 1) Rows per Page 50

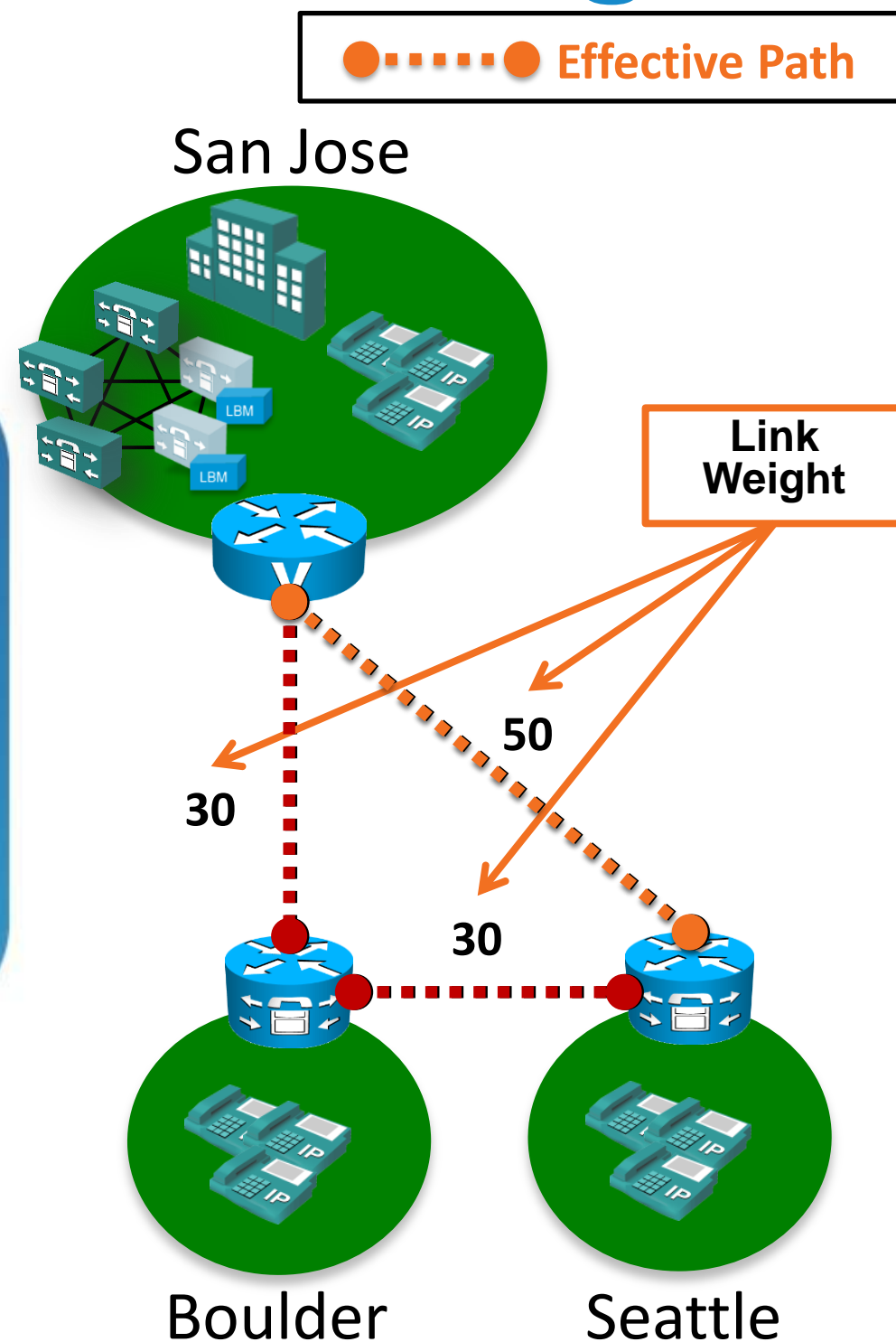
Find Locations where name begins with

<input type="checkbox"/>	Location ^	Weight	Audio Bandwidth	Video Bandwidth	Immersive Bandwidth
<input checked="" type="checkbox"/>	<a href="#">Hub_None</a>	50	UNLIMITED	384	384



# Network Modeling in Locations CAC

## Links, Weights and “Effective Path”



- Weight provides the ability to force a specific path choice when multiple paths between 2 locations are available
- When Multiple Paths are configured yet only 1 will be selected based on “Weight”. This path is the “**Effective Path**”
- Weight is used to determine path cost, lowest weight path from source to destination is selected
- Weight is static and does not change with regards to the “effective path” from one location to another

### EFFECTIVE PATH

Path 1:

San Jose > Seattle (Weight = 50 = 50)

Path 2:

San Jose > Boulder > Seattle (Weight = 30 + 30 = 60 )

# Network Modeling in Locations CAC Links, Weights and “Effective Path”

- The Locations Bandwidth Manager (LBM) service computes the effective path from source location to destination location:
  - Sum weight of links across each possible path from source to destination
  - The least cost value of the path’s weight determines the “Effective Path”
  - A tie break of equally weighted paths is determined by LBM based on location name
  - Once the effective path is determined, all subsequent calls that have the same source and destination locations will use the same “Effective Path”

***Serviceability > Tools > Locations > Effective Path: Provides the Ability to Ascertain the “Effective Paths” Configured in the Topology***

Detailed Path View

Location Name	Weight (1-100)	Audio Bandwidth (kbps)	Video Bandwidth (kbps)	Immersive Bandwidth (kbps)
PDX		Configured: Unlimited Available: Unlimited	Configured: Unlimited Available: Unlimited	Configured: <b>Unlimited</b> Available: <b>Unlimited</b>
▼	50	Configured: <b>160</b> Available: <b>160</b>	Configured: <b>2048</b> Available: <b>2048</b>	Configured: <b>Unlimited</b> Available: <b>Unlimited</b>
BLD		Configured: Unlimited Available: Unlimited	Configured: Unlimited Available: Unlimited	Configured: <b>Unlimited</b> Available: <b>Unlimited</b>
▼	50	Configured: <b>160</b> Available: <b>160</b>	Configured: <b>2048</b> Available: <b>2048</b>	Configured: <b>Unlimited</b> Available: <b>Unlimited</b>
NYC		Configured: Unlimited Available: Unlimited	Configured: Unlimited Available: Unlimited	Configured: <b>Unlimited</b> Available: <b>Unlimited</b>



# Network Modeling

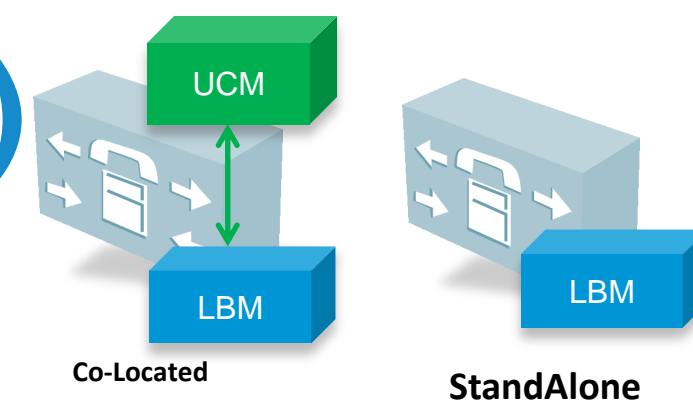
## Key Takeaways

- Enhanced Locations CAC is a Model-Based Static CAC Mechanism
- E-LCAC is a Model of the “Routed Network” Attempting to Represent How The WAN Network Topology Routes Media
- Unified CM GUI Provides Configuration and Serviceability Interfaces to Model The Network
- Network Modeling is NOT Dynamic like RSVP. The Available Bandwidth as well as the Media Path may be Incorrectly Modeled During Network Failures
- The Model Needs to be Updated When the Network Topology Changes
- E-LAC is Call-Based and No Asymmetric or Unidirectional Bandwidth Deductions
- Intra-location bandwidth assignment and deduction. The default is set to unlimited

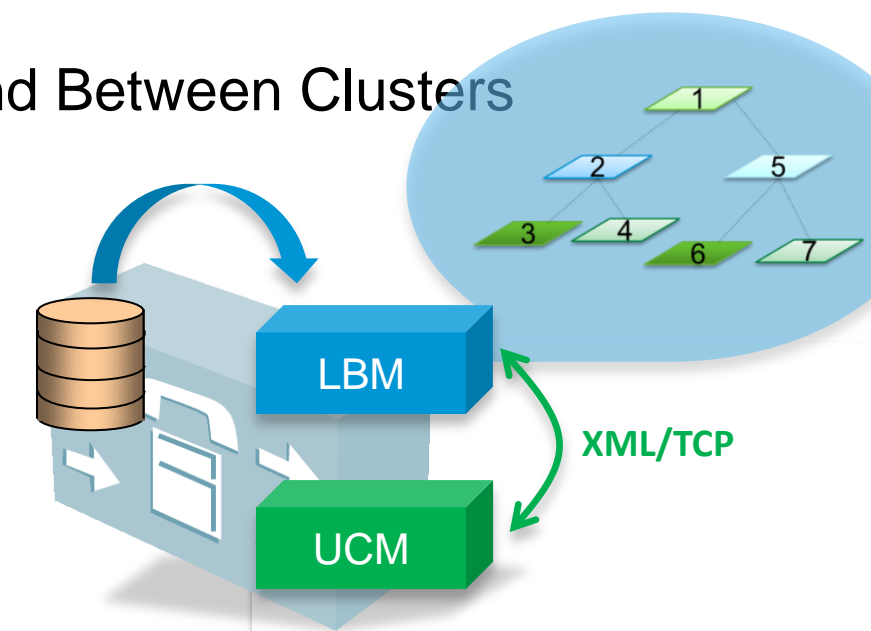
# Locations Bandwidth Manager



# Location Bandwidth Manager (LBM)



- LBM is a New Unified CM Feature Service Managed from the Serviceability Pages
- LBM Can Run on Any UCM Subscriber or Standalone on a Dedicated UCM Server
- A Minimum of One Instance of LBM Must Run In Each Cluster To Enable E-LCAC
- Main Functions of LBM:
  - Path Assembly and Calculation
  - Servicing Bandwidth Requests from Unified CM Call Control (XML/TCP)
  - Replication of Bandwidth Information to Other LBMs Within the Cluster and Between Clusters (Inter-Cluster Locations CAC)
  - Provides Configured and Dynamic information to Serviceability
  - Updates Location RTMT counters



# Location Bandwidth Manager (LBM)

## Enabling LBM Service

- LBM Service is Enabled by Default When Upgraded from a Pre-9.0 Installation
- For Fresh Installs The LBM Service Needs to be Manually Activated (like CCM service)

CM Services					
	Service Name	Status:	Activation Status	Start Time	Up Time
<input type="radio"/>	Cisco CallManager	Started	Activated	Wed May 9 06:49:12 2012	5 days 02:24:42
<input type="radio"/>	Cisco Messaging Interface	Not Running	Deactivated		
<input type="radio"/>	Cisco Unified Mobile Voice Access Service	Not Running	Deactivated		
<input type="radio"/>	Cisco IP Voice Media Streaming App	Not Running	Deactivated		
<input type="radio"/>	Cisco CTIManager	Started	Activated	Wed May 9 06:50:01 2012	5 days 02:23:53
<input type="radio"/>	Cisco Extension Mobility	Not Running	Deactivated		
<input type="radio"/>	Cisco DHCP Monitor Service	Not Running	Deactivated		
<input type="radio"/>	Cisco Intercluster Lookup Service	Started	Activated	Mon Apr 2 07:34:00 2012	42 days 01:39:54
<input type="radio"/>	Cisco Location Bandwidth Manager	Started	Activated	Mon Apr 2 07:33:54 2012	42 days 01:40:00
<input type="radio"/>	Cisco Dialed Number Analyzer Server	Not Running	Deactivated		
<input type="radio"/>	Cisco Dialed Number Analyzer	Not Running	Deactivated		
<input type="radio"/>	Cisco Tftp	Started	Activated	Mon Apr 2 07:34:01 2012	42 days 01:39:53

# Location Bandwidth Manager (LBM)

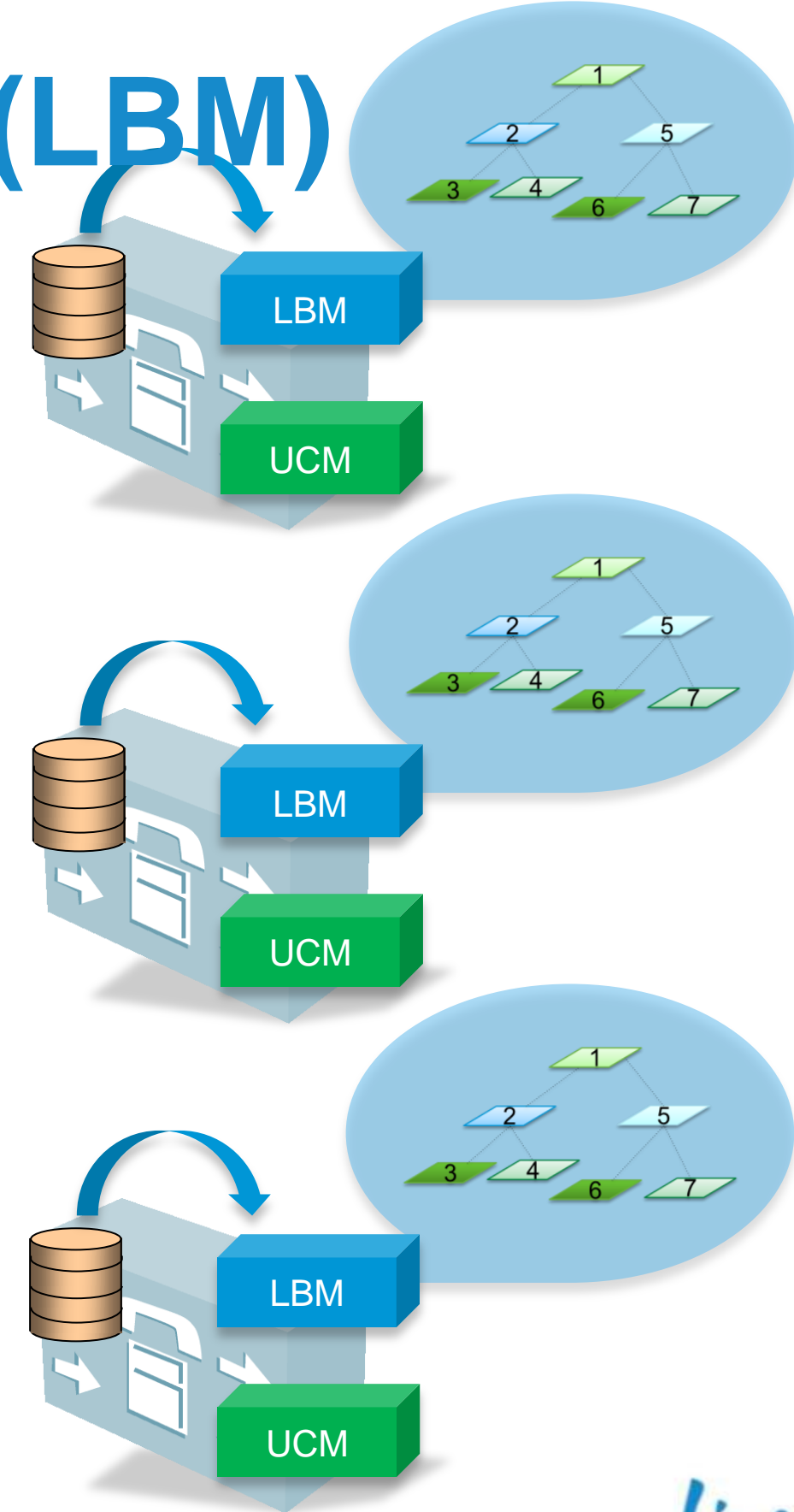
## ▪ LBM During at Initialisation

- LBM reads Local Locations Info from DB
  - Locations: audio, video, immersive bandwidth values (intra-location data)
  - Location to Location “Link” data: audio, video, immersive bandwidth values and weight (inter-location data)
- Using the link data each LBM in a cluster creates a local assembly of the “paths” from one location to every other location (Assembled Topology)
- In a cluster each LBM accesses the same data and thus creates the same local topology during initialisation

## ▪ LBM at Runtime

- LBM applies reservations along the computed paths in the local assembly and replicates the reservation to other LBMs in the cluster

If Inter-Cluster E-LCAC is configured and activated, LBM Replicates Assembled Topology (More detailed discussion in the Inter-Cluster Locations CAC section later in the presentation)

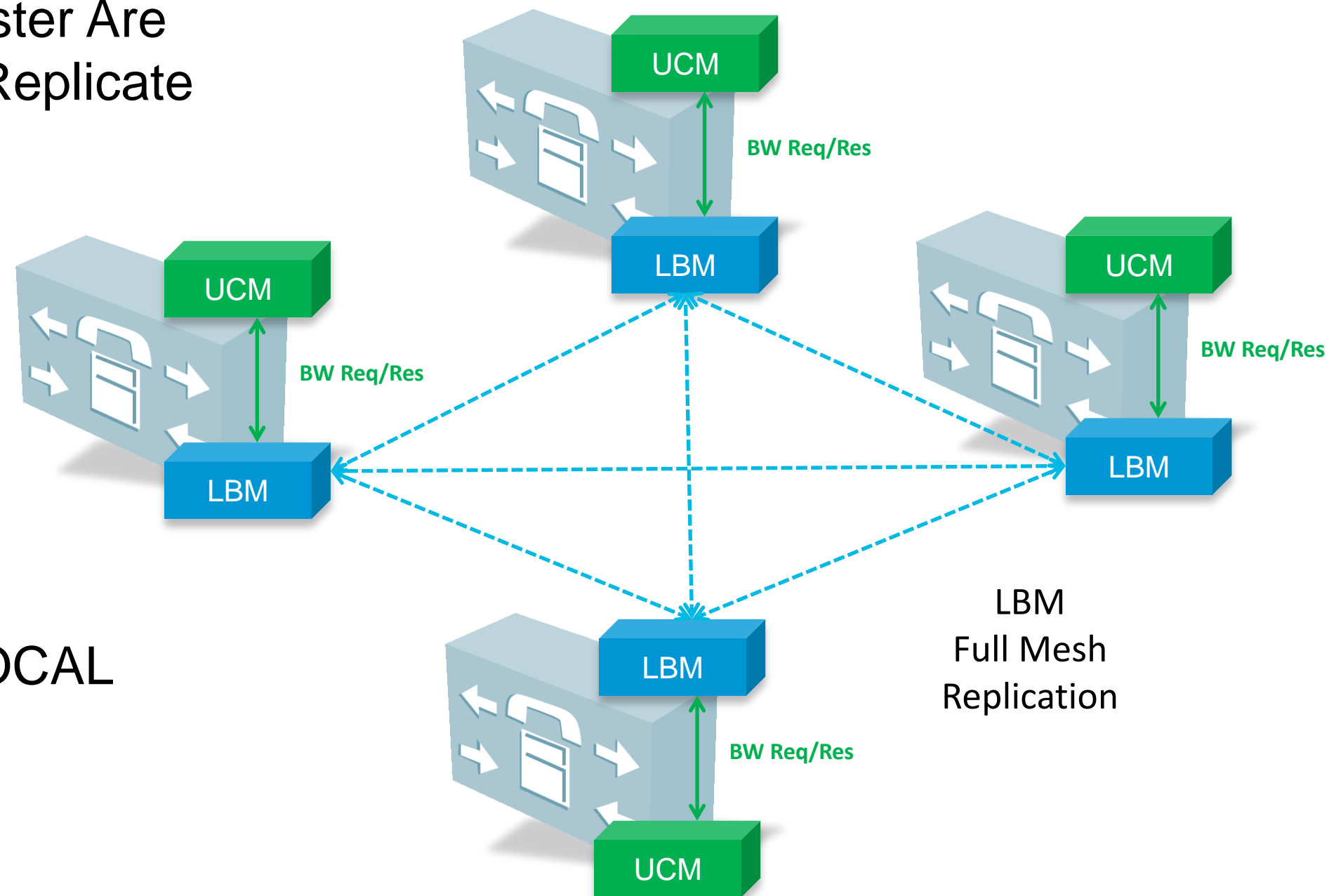


# Unified CM Communication to LBM and LBM Replication



## 4 node Cluster

- LBM Services Within a Cluster Are Always Fully Meshed and Replicate Bandwidth Allocations

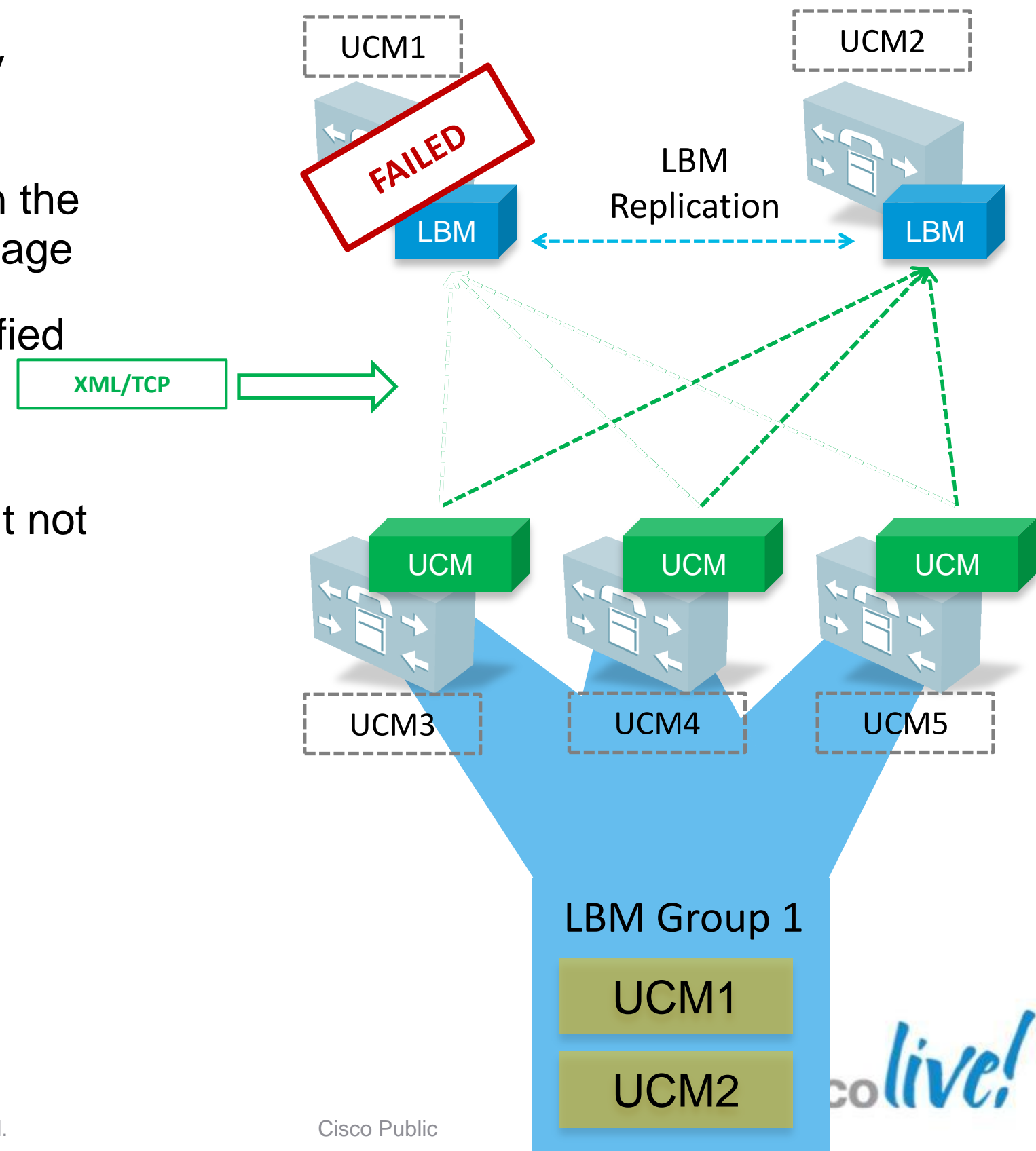


- The CallManager Service Communicates with The LOCAL LBM Service (Default)

# LBM Redundancy

- LBM Group allows control of Active and Standby LBMs
- Provides redundancy of LBM service to maintain the availability of CAC mechanism during server outage
- Allows admin to associate an LBM Group to Unified CM “Server” controlling how a Unified CM node communicates to the LBM
- Running LBM service in every UCM server might not be the most efficient use of resources for every design
- The Admin can use the LBM group to optimise network delay and performance

## Single Cluster Dedicated LBM Active/Standby Model



# Location Bandwidth Manager (LBM)

## LBM Group Config

The screenshot displays the Cisco Unified Communications Manager (UCM) configuration interface. On the left, a navigation tree shows the path: System > Call Routing > Media Resources > Advanced Features > Device > Server > Cisco Unified CM. The 'Cisco Unified CM' item is highlighted with a red box. Below this, a 'Manager Groups' section shows a list of groups, with 'SEA\_LBM' selected. A red box highlights the 'Location Bandwidth Manager Group Members' section, which contains the following fields:

- Active Member\*: 10.10.30.41
- Standby Member: < None >

Below this section is a 'Save' button. On the right, the 'Location Bandwidth Manager Group Configuration' page is shown. It includes a 'Save' button at the top, a 'Status' section showing 'Status: Ready', and a 'Location Bandwidth Manager Group Setting' section with the following fields:

- Name\*: SEA\_LBM
- Description: (empty)

Below the settings is another 'Save' button. At the bottom right, the 'Cisco Unified Communications Manager Information' section is shown, with the following details:

- Cisco Unified Communications Manager: CM\_SEAUCM (used by 4 devices)
- Server Information:
  - CTI ID: 1
  - Cisco Unified Communications Manager Server\*: 10.10.30.41
  - Cisco Unified Communications Manager Name\*: CM\_SEAUCM
  - Description: SEAUCM
  - Location Bandwidth Manager Group: SEA\_LBM (highlighted with a red box)

Two large black arrows point from the 'SEA\_LBM' group in the left navigation tree to the 'Location Bandwidth Manager Group' field in the 'Server Information' section.

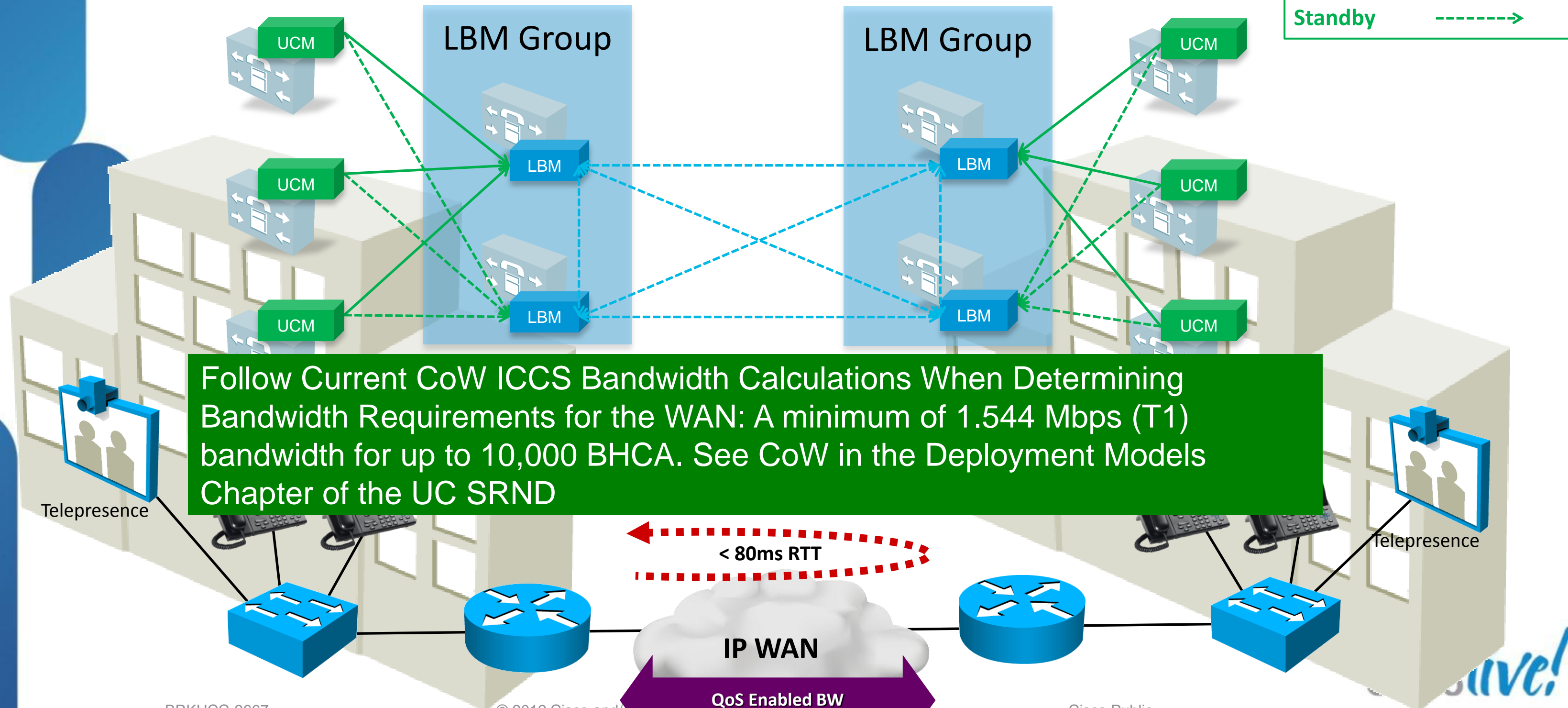
- An LBM Group Association Determines Which LBMs a UCM Service Communicates with. In Absence of an LBM Group UCM communicates with the Local LBM Only.





# Clustering over the WAN (CoW) - LBM

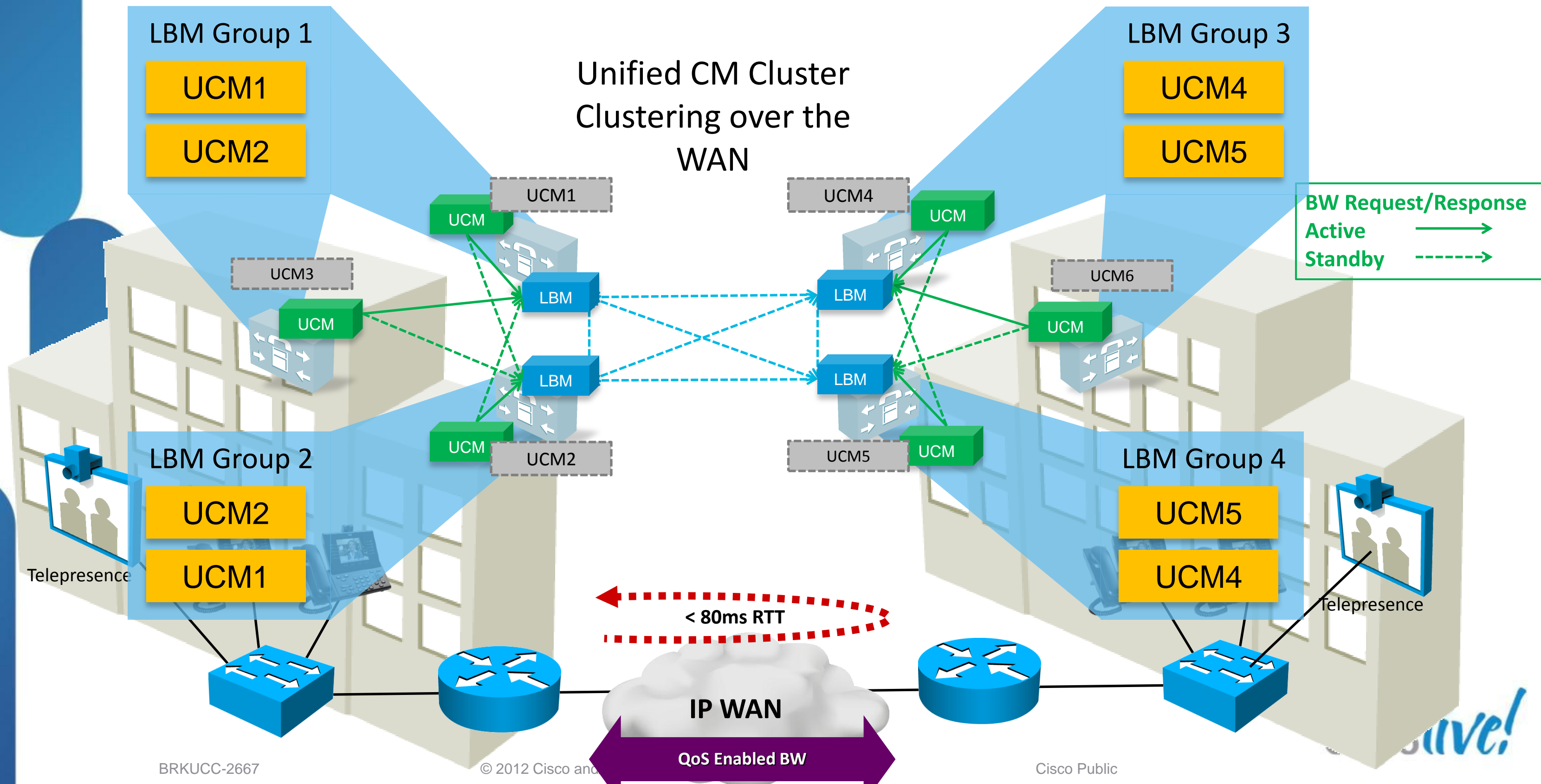
Unified CM Cluster



Follow Current CoW ICCS Bandwidth Calculations When Determining Bandwidth Requirements for the WAN: A minimum of 1.544 Mbps (T1) bandwidth for up to 10,000 BHCA. See CoW in the Deployment Models Chapter of the UC SRND



# Clustering over the WAN (CoW) - LBM



# Location Bandwidth Manager (LBM)

## LBM Group Config

- Unified CM LBM Determination Order:
  - LBM Group Designation
  - Local LBM
  - Service Param: "Call Treatment when no LBM available" (allow calls = Default)

Clusterwide Parameters (Call Admission Control)		
<a href="#">Call Counting CAC Enabled</a> *	False ▾	False
<a href="#">Audio Bandwidth For Call Counting CAC</a> *	102	
<a href="#">Video Bandwidth For Call Counting CAC</a> *	500	
<a href="#">UCM to LBM Periodic Reservation Refresh Timer</a> *	5	
<a href="#">Maximum Bandwidth Deduction Duration</a> *	720	
<a href="#">Call Treatment When No LBM Available</a> *	Allow Calls ▾	
<a href="#">Locations Media Resource Audio Bit Rate Policy</a> *	Lowest Bit Rate ▾	

Changing This Is  
Not  
Recommended

- LBM group Recommendations:
  - Use local LBM when available
  - Redundant LBMs at each call processing site
  - For Split DC Designs, Redundant LBMs on each DC
  - For Load Reduction of Active Subscribers Use Dedicated LBMs or Enable LBM on The Stand-by SUBs

# Key Takeaways

## Summary

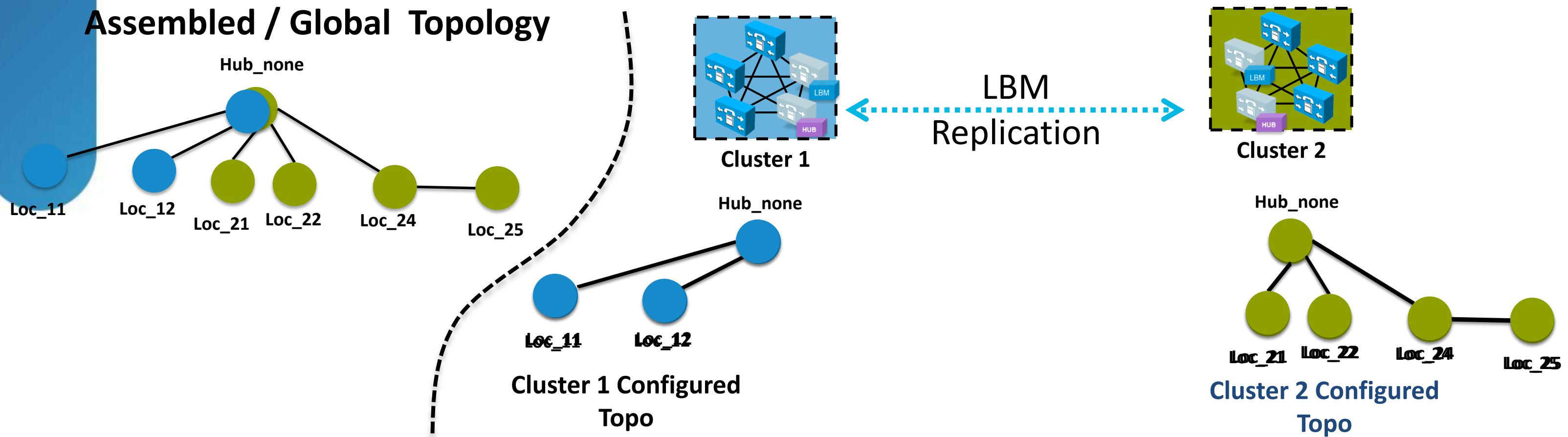
- LBM is a New Feature Service
- LBM is Fully Meshed Within The Cluster
- LBM is Responsible For Modeled Topology and Servicing UCM Requests
- Recommendations for LBM Group Usage
  - Manage How The Unified CM Service Interacts with LBM (co-loc/dedicated)
  - Minimise LBM Full Mesh BW in CoW or Dual DC
    - Min 2 Per Site for Redundancy
  - Off-load Active LBMs to Inactive Stand-by Subscribers

# Inter-Cluster E-LCAC with LBM



# Inter-Cluster Enhanced Locations CAC

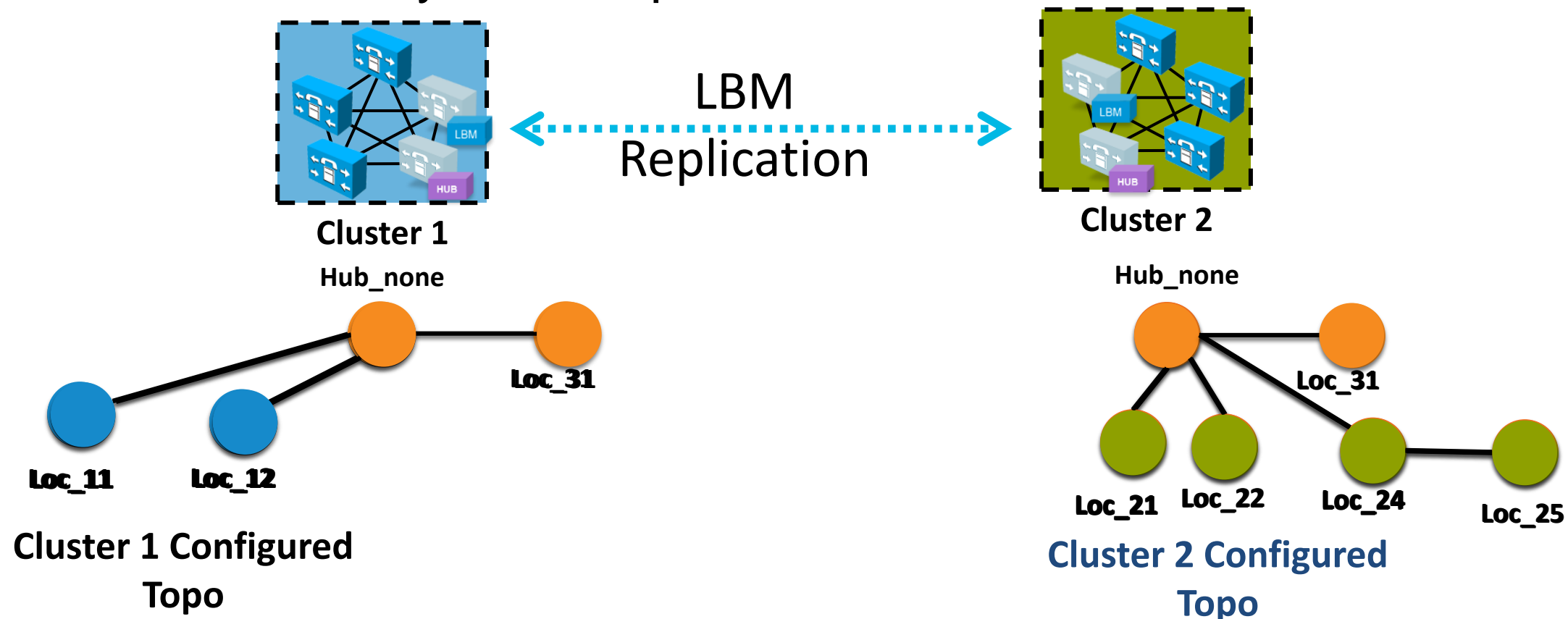
- Extends Enhanced Locations CAC Network Modeling Across Multiple Clusters
- Each Cluster Manages Its Own Topology
- Each Cluster Then Propagates Its Topology to Other Clusters Configured In the LBM Inter-Cluster Replication Network
- Each Cluster Then Creates a Global Topology (“Assembled Topology”) Piecing Together Each Clusters Replicated Topology



# Inter-Cluster Enhanced Locations CAC

## Shared Locations – What are they?

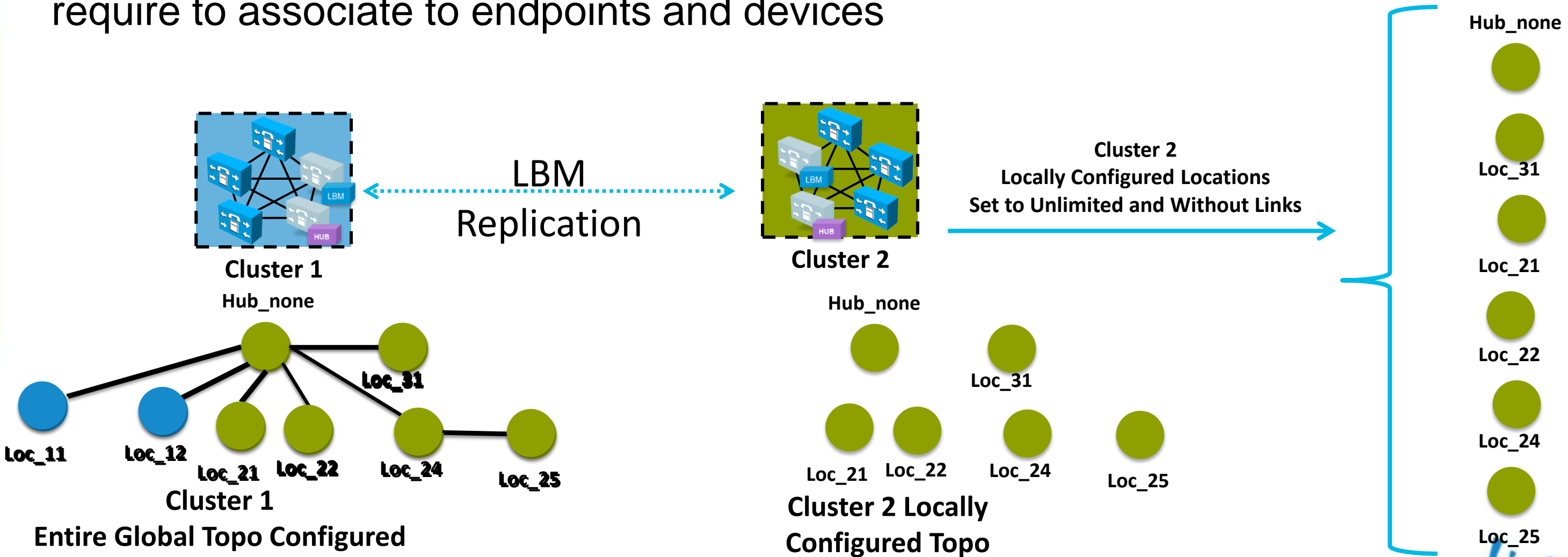
- A Shared Location is a Location that is configured with the “Same Name” on Clusters Participating in a the LBM Replication Network
- A Shared (“common”) Location Serves 2 Purposes
  1. Enables Clusters to collate their respective configured topologies to one another
  2. Provides the Ability for Multiple Clusters to CAC the Same Locations



# Inter-Cluster Enhanced Locations CAC

## Location and Link Management Cluster

- Single Cluster (e.g. SME) manages ALL Locations and Links for the entire Locations Replication Network
- All Other Clusters (e.g. Leaf Clusters) need only configure the Locations that they require to associate to endpoints and devices

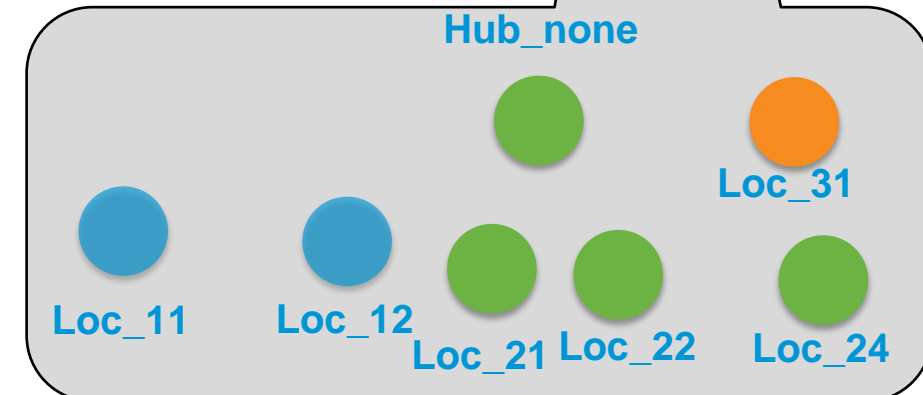
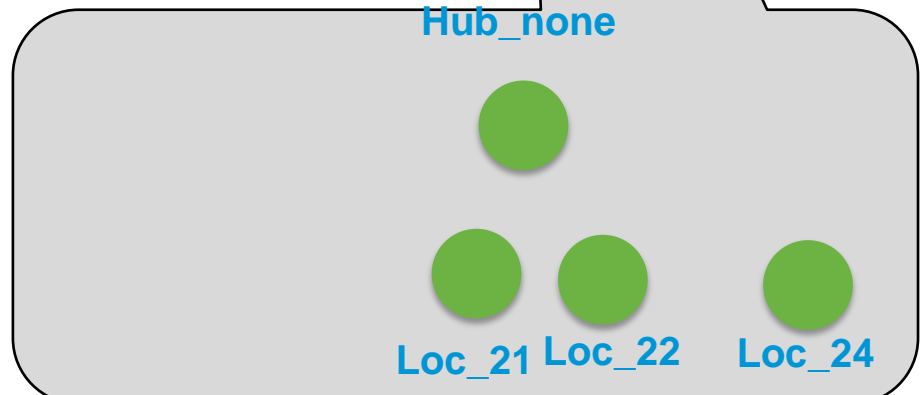
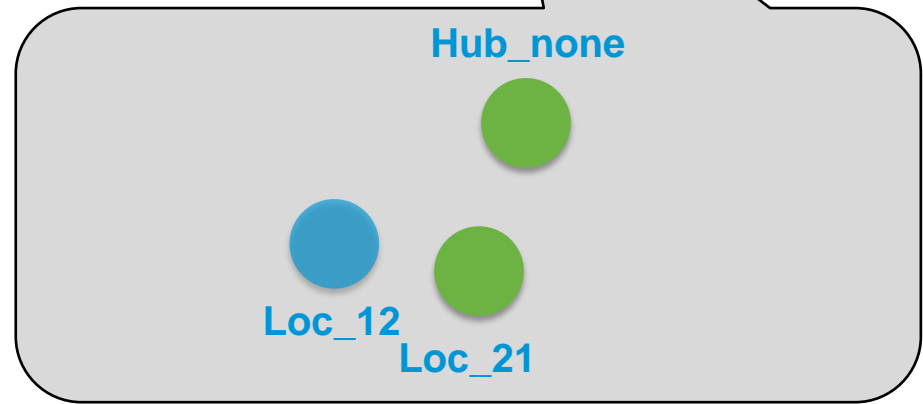
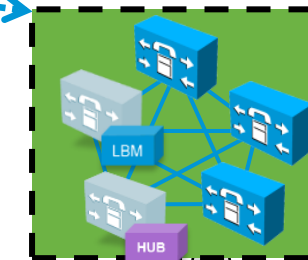
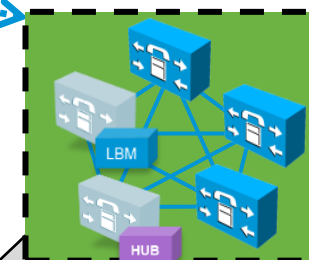
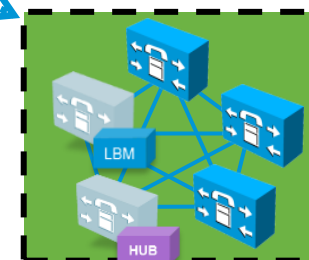
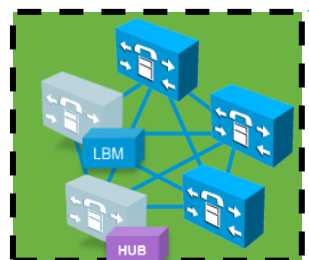
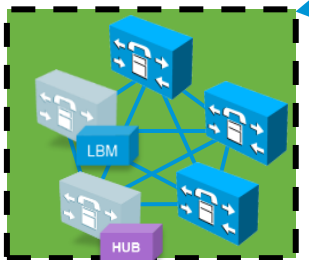
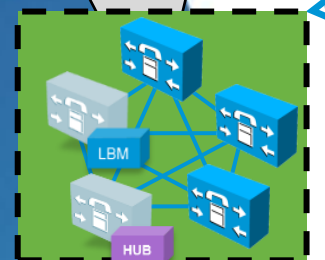
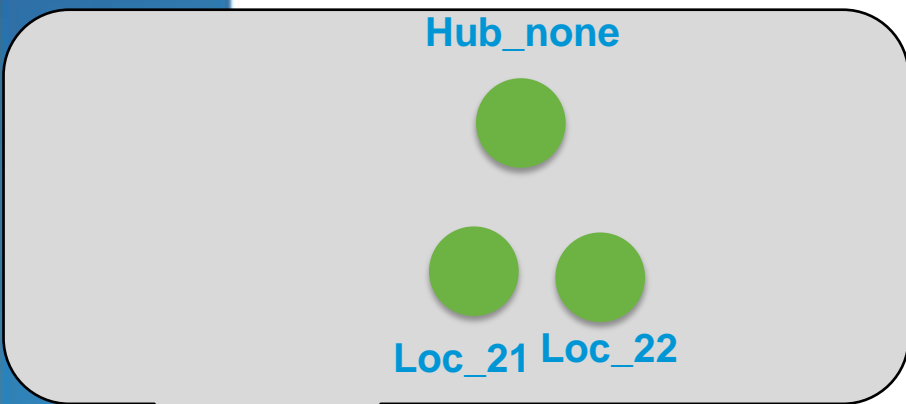
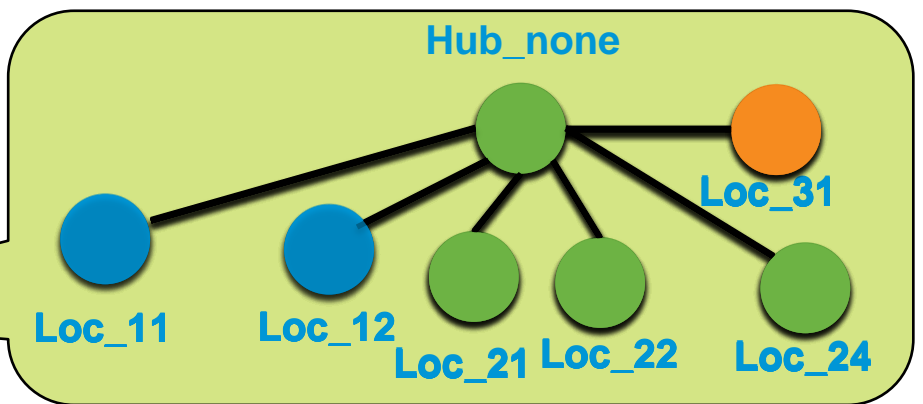
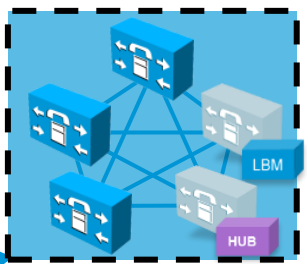




# Location and Link Mgmt Cluster

←.....→ LBM Replication

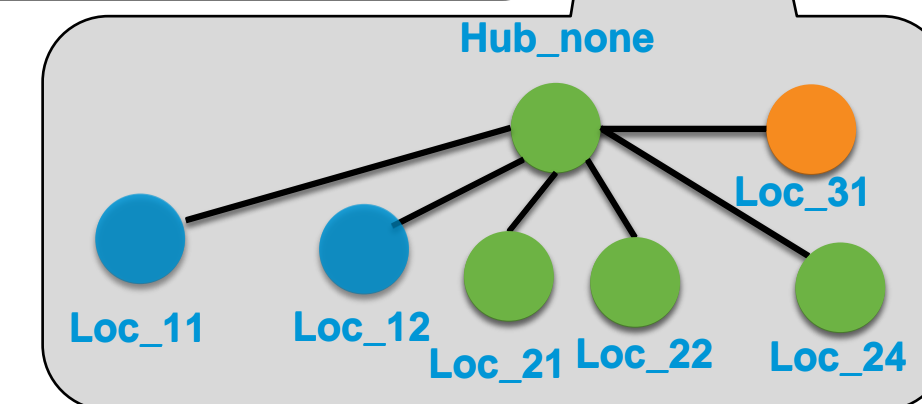
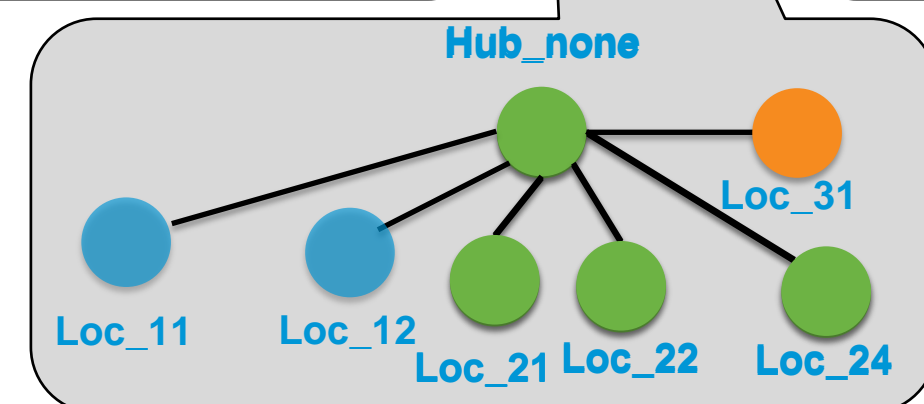
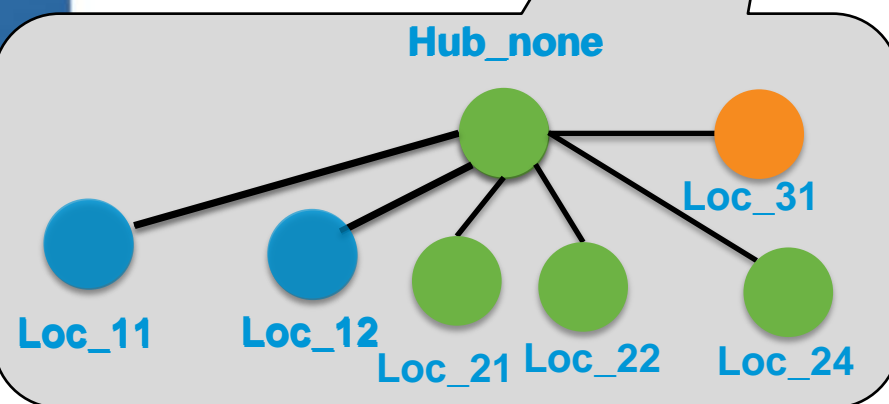
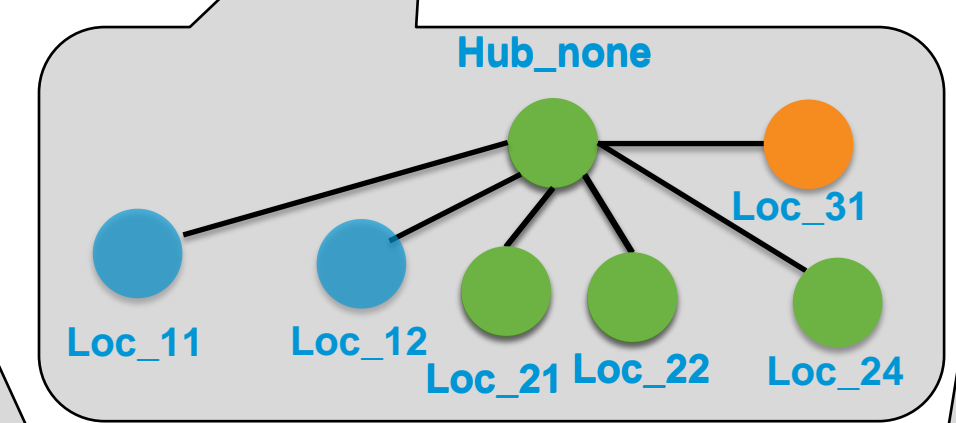
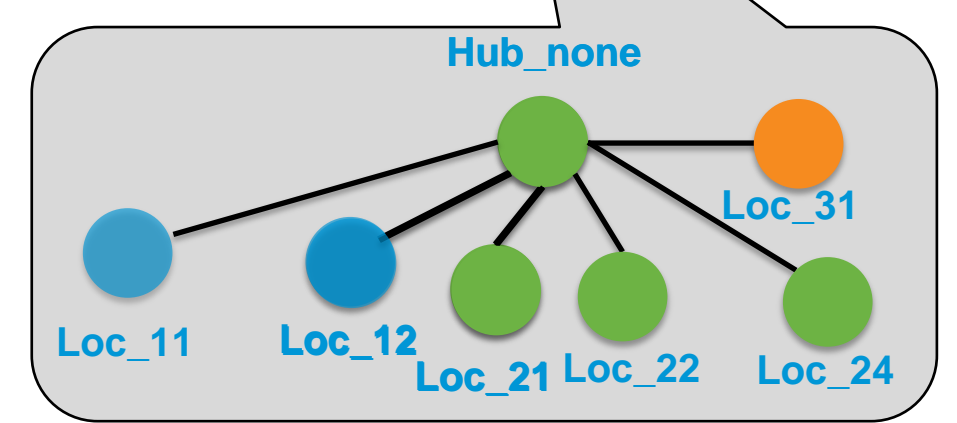
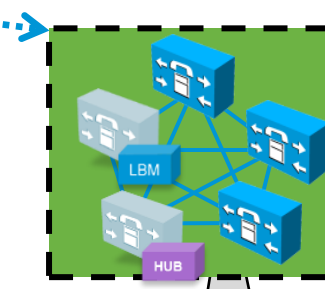
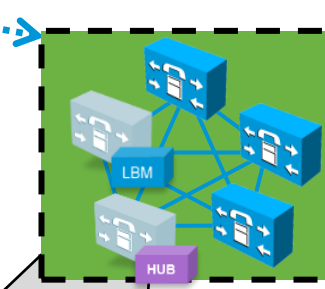
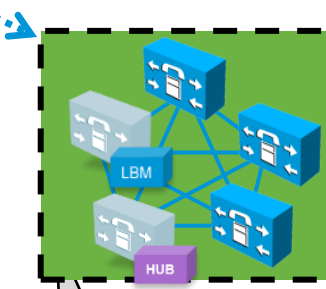
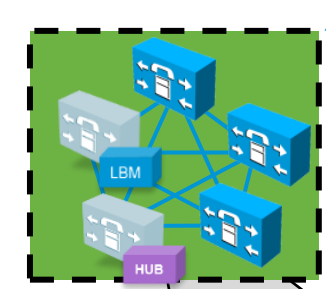
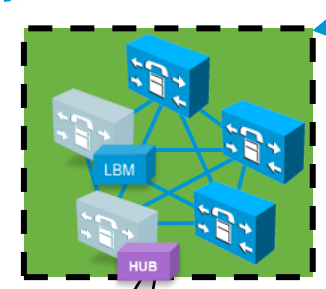
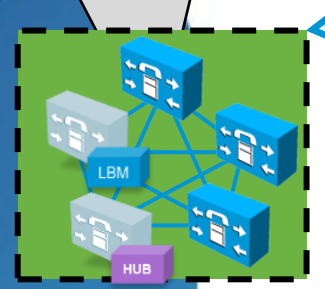
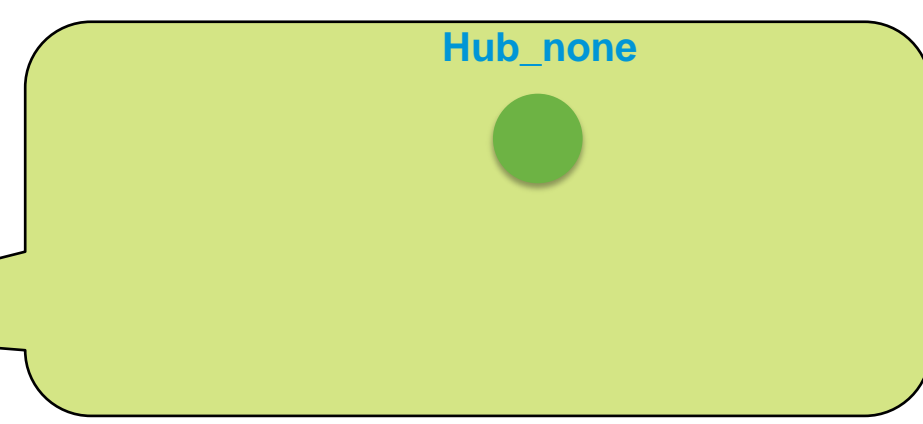
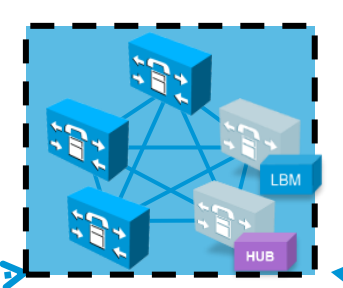
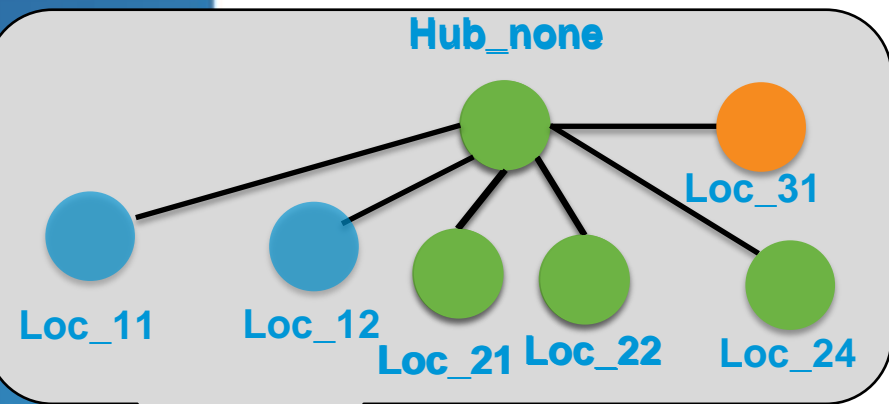
## SME Illustration



# Generic E-LCAC Deployment

←.....→ LBM Replication

## SME Illustration



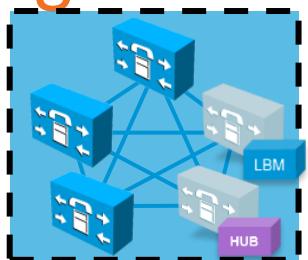
# Inter-Cluster Enhanced Locations CAC

## Location and Link Management

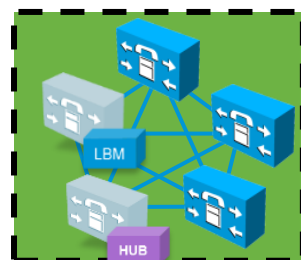
- Recommendations for Location and Link Management Clusters
  - All links and Locations are Managed in the Management Cluster
    - All Locations, BW Values, Links and Weights
  - Leaf Clusters ONLY Configure Locations
    - Use Unlimited BW Values on the Locations in Leaf Clusters
    - Do Not Configure Links in Leaf Clusters
  - LBM Will Always Use the Lowest Most Restrictive Bandwidth and Weight Value Retrieved from Replication
- Benefits
  1. Manage Enterprise CAC Topology From a Single Cluster
  2. Leaf Clusters (Other Clusters) ONLY require the configuration of Locations needed for Device and Endpoint Association.

# Inter-Cluster Enhanced Locations CAC

## SIP Trunk Passing Location Information



Cluster 1



Cluster 2

**LOCATION**

SIP Call-Info Header  
 Call-Info: <urn:x-cisco-remotecc:callinfo>;x-cisco-loc-id=1a9b779f-8422-e4c1-3c35-ceb12bc14e93;x-cisco-loc-name=**LOC\_11**;x-cisco-fateshare-id=AFL2:89615159;x-cisco-video-traffic-class=desktop

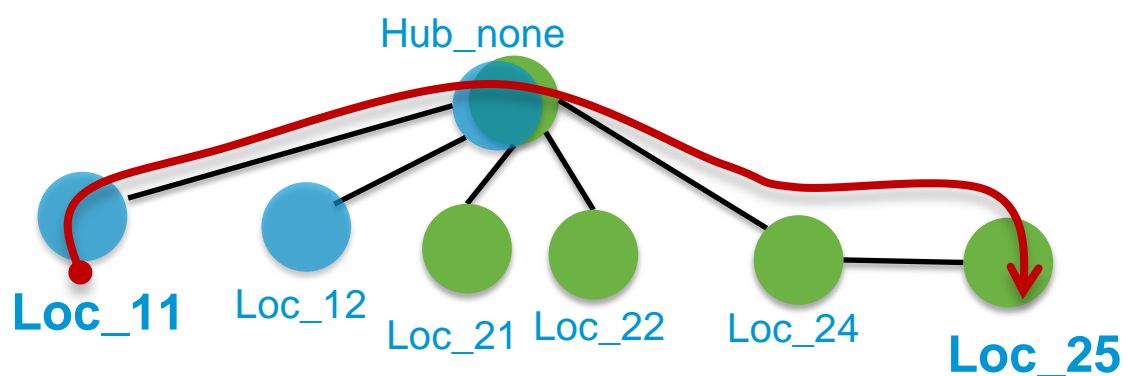
Cluster\_ID:Call\_ID

Video Traffic Class

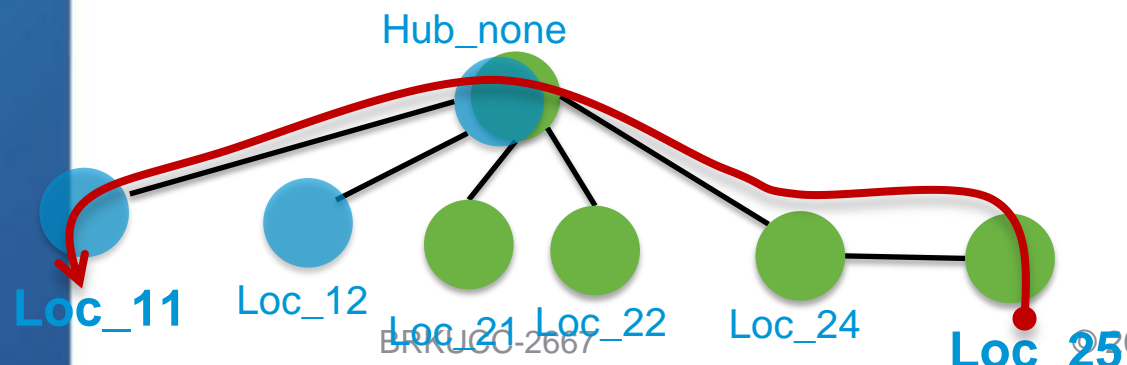
**INVITE**

UCM1 sends: Location name, Location PKID, FateShareID, Traffic-Class

Cluster2 UCM2 uses the received location info to perform E2E location CAC bandwidth reservation using its "Assembled Topology". It then replicates the reservation.



Cluster1 UCM1 uses the received location info to perform E2E location CAC bandwidth reservation using "Assembled Topology". It then replicates the reservation.



**180 Ringing**

UCM2 sends: Location name, Location PKID, FateShareID, Traffic-Class

**LOCATION**

SIP Call-Info Header  
 Call-Info: <urn:x-cisco-remotecc:callinfo>;x-cisco-loc-id=4f3fc6c3-f902-eb3c-6fb8-b177eb03192a;x-cisco-loc-name=**LOC\_25**;x-cisco-fateshare-id=AFL1:72851723;x-cisco-video-traffic-class=desktop

Cluster\_ID:Call\_ID

Video Traffic Class



# Enhanced Locations CAC

## “Shadow” Location – New Location

- The Shadow Locations Is Used To Enable A SIP Trunk to Pass Enhanced Locations CAC Information Such As: *Location name, Location PKID, FateShareID, Traffic-Class*
- In Order to Pass This Location Information Across Clusters The SIP ICT Needs to be Assigned to the “Shadow” Location
- Similar to the “Phantom” Location It Cannot Have a Link to Other User/Device Locations. As Such No bandwidth Can Be Reserved Between The “Shadow” Location and Other User/Device Locations
- Any Device Other Than a SIP ICT That Are Assigned to The Shadow Location Are Treated As If They Were Associated to Hub\_None.

Cisco Unified CM Administration  
For Cisco Unified Communications Solutions

System Call Routing Media Resources Advanced Features Device

Find and List Locations

+ Add New Select All Clear All Delete Selected

Status  
6 records found

Locations (1 - 6 of 6)

Find Locations where Location begins with

<input type="checkbox"/>	
<input type="checkbox"/>	<a href="#">Hub_None</a>
<input type="checkbox"/>	<a href="#">Loc1_1</a>
<input type="checkbox"/>	<a href="#">Loc1_2</a>
<input type="checkbox"/>	<a href="#">Loc1_3</a>
<input type="checkbox"/>	<a href="#">Phantom</a>
<input type="checkbox"/>	<a href="#">Shadow</a>

Add New Select All Clear All Delete Selected

Device Information

Product: SIP Trunk  
Device Protocol: SIP  
Trunk Service Type: None(Default)  
Device Name\*: NYC\_SIP\_ICT  
Description: NYC Cluster  
Device Pool\*: PDX  
Common Device Configuration: < None >  
Call Classification\*: Use System Default  
Media Resource Group List: < None >  
Location\*: Shadow

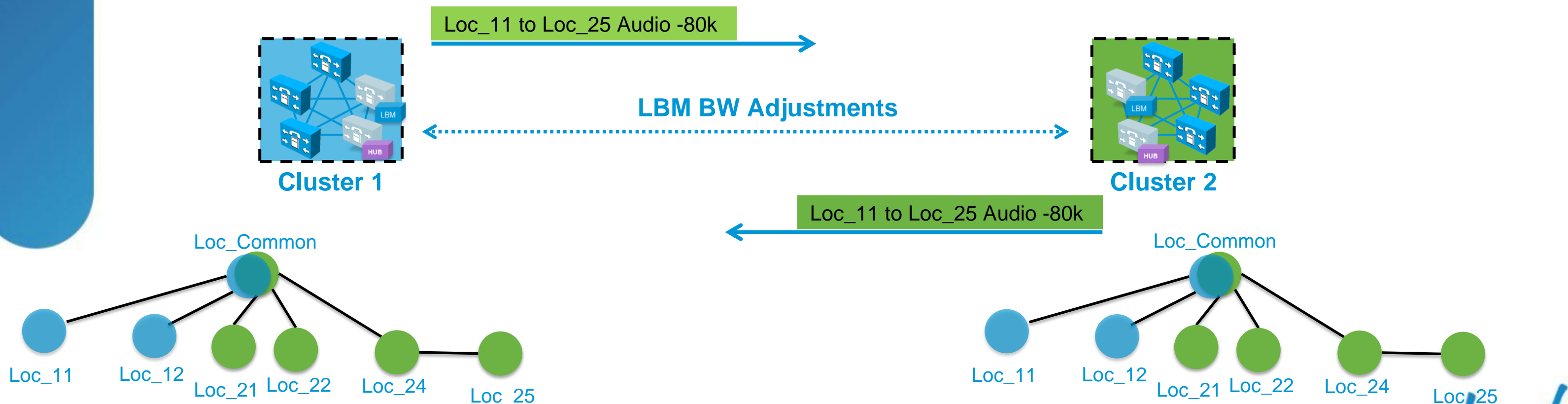
# Inter-Cluster Enhanced Locations CAC

- Race Conditions in Bandwidth Reservations Are Inevitable Since Reservations Are Local and Replicated Out
- Bandwidth Oversubscription Can Occur During Race Conditions

Oversubscription Is Transient

Bandwidth Overhead Should Be Provisioned In The Network to Accommodate Such Cases

Consider Links Where CAC Limits Are Often Reached



# Inter-Cluster Enhanced Locations CAC

- Each Cluster Requires a Complete View of the Modeled Topology Locally In Order to Calculate The End-to-End Reservation Path
- Each Cluster is Required to Replicate the Local Topology that it Manages
- Location Requirements:
- A Cluster Requires the Location be Locally Configured for Location to Device Association
- Each Cluster Should be Configured with the Immediately Neighbouring Locations Such That Each Clusters Topology Can Inter-connect (**Not Required with Link and Location Management Cluster**)
- Links Also Need to be Configured to Establish the Inter-connect Points in the Topology

# Inter-Cluster Enhanced Locations CAC

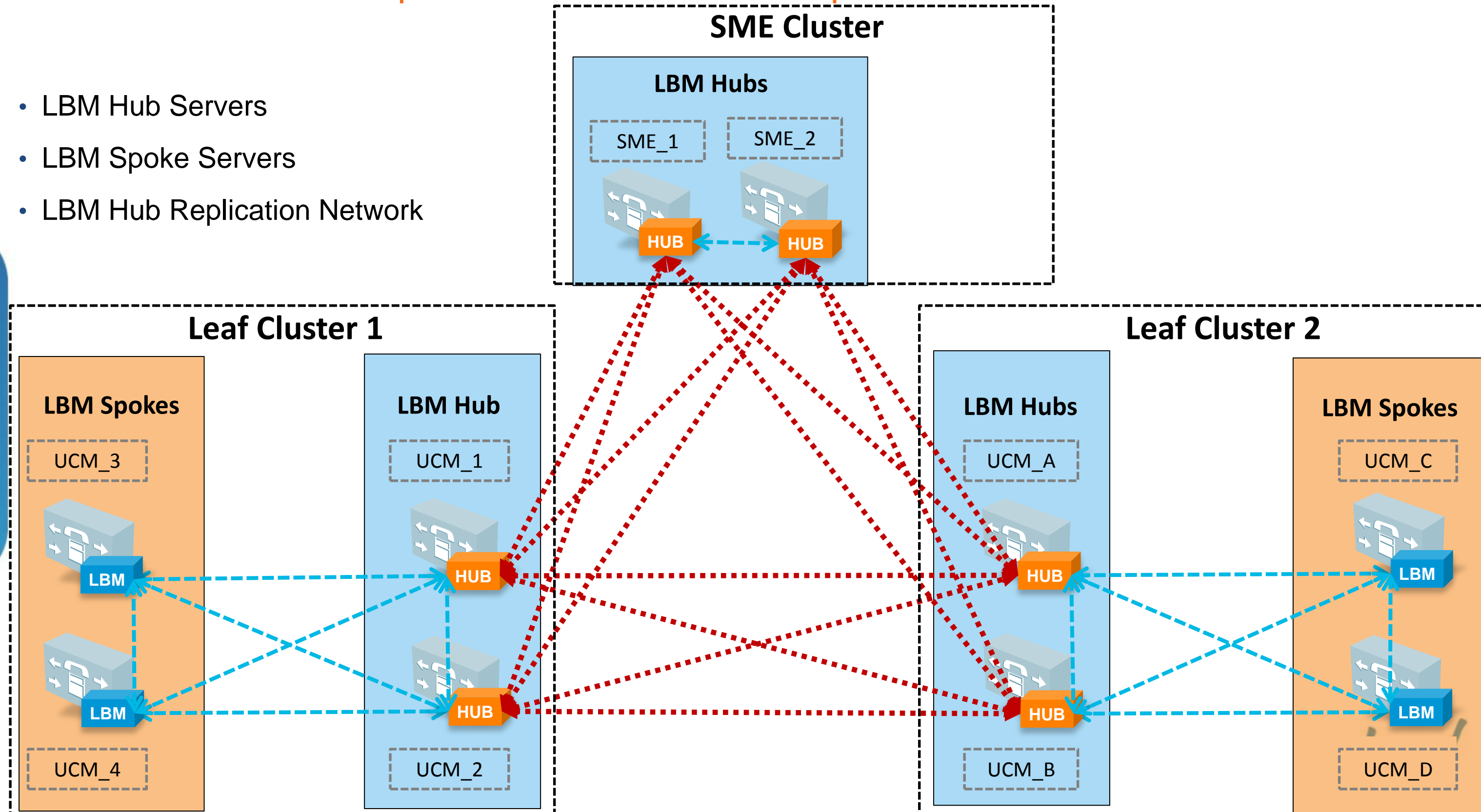
- Discrepancies of Bandwidth Limits and Weights on Shared Links and Locations Are Resolved By Using The Minimum of the Assigned Values
- Naming The Locations Consistently Across Clusters is Critical.
  - Follow The Practice: “Same Location Same Name, Different Location Different Name”
- Hub\_None Location Should be renamed to be unique in each cluster, Or It Will Be Shared By Other Clusters
- Cluster-ID should be unique on each Cluster (Make Serviceability Reports More Usable)



# LBM Network – Hubs, Spokes and Hub Bootstrap

Centralised Hub Bootstrap Server for The LBM Replication Network

- LBM Hub Servers
- LBM Spoke Servers
- LBM Hub Replication Network



# Inter-Cluster Enhanced Locations CAC

## LBM Hub Group – Configuration

Location Info	Location
Physical Location	Location Bandwidth Manager Group
SRST	Location Bandwidth Manager Hub Group
MIPB	

**Location Bandwidth Manager Hub Group Information**

Name\*

Description

**Location Bandwidth Manager Hub Group Members**

Member 1\*

Member 2

Member 3

**Location Bandwidth Manager Hub Group Usage Information**

By moving the LBM service up into the section "LBM Services Currently Use this LBM Hub Group", the current LBM Hub Group is assigned to the service. By moving the service down to the section "LBM Services NOT Use this LBM Hub Group", the hub group assignment for the selected LBM service is removed, thus, the selected LBM service will use the default LBM hub node if available.

LBM Services Currently Use this LBM Hub Group

10.10.20.41 (hub,active) (LBM Hub Group PDX)

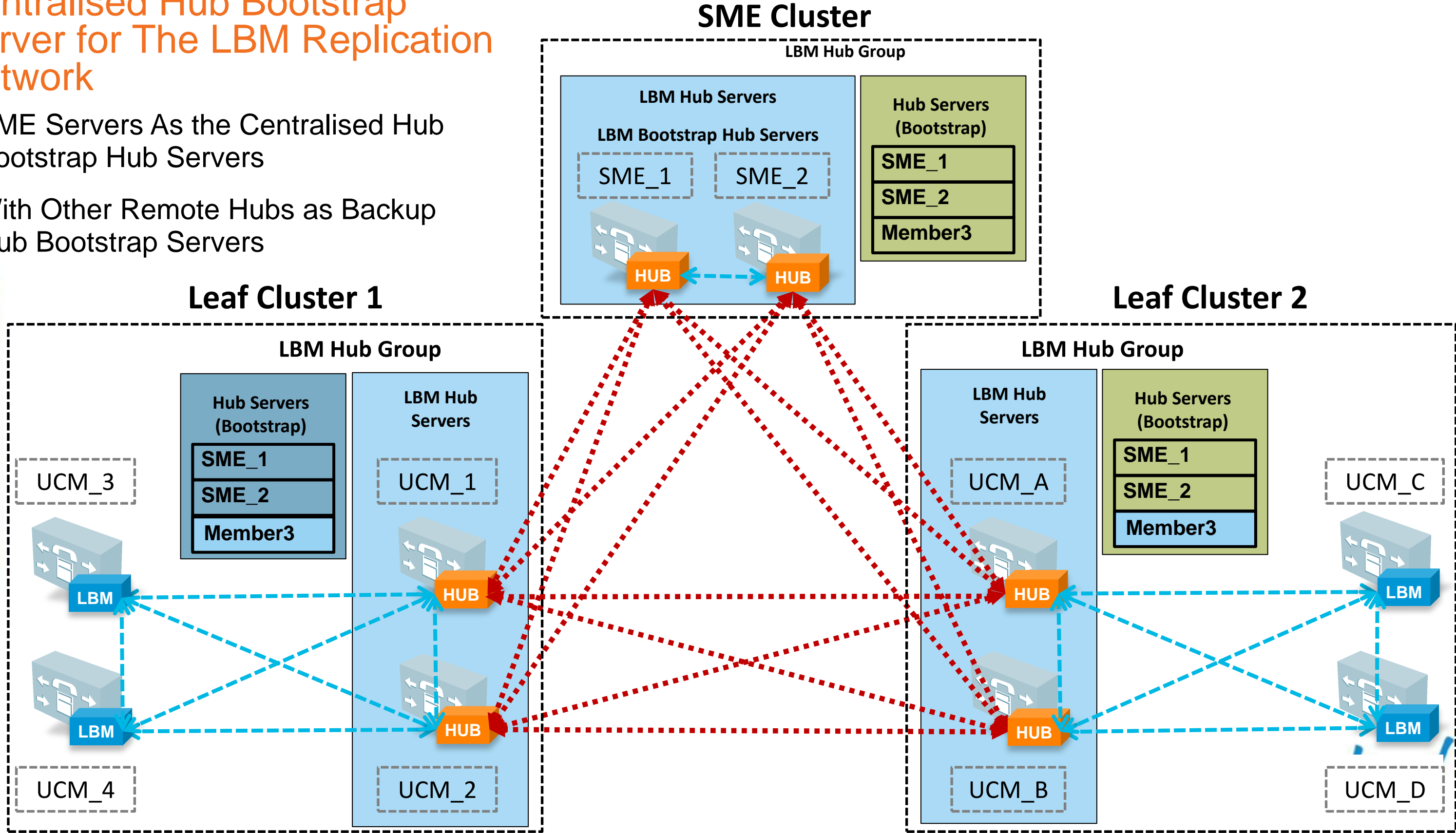
LBM Services Not Use this LBM Hub Group

- Remote Hub Servers (BootStrap)  
Responsible for Informing The Hub Server Network of the LBM Hub Servers  
Can Be Any Hub In The Network  
Can Indicate up to 3 Per Hub Group
- Hub Servers (Local LBMs)  
Communicates Directly to Other Remote Hub Servers in LBM Replication Network
- Spoke Servers (Local LBMs)  
Communicates to Other Remote Hub Servers in LBM Replication Network Via The Local (in Same Cluster) Hub Server

# LBM Network – Hubs, Spokes and Hub Bootstrap

## Centralised Hub Bootstrap Server for The LBM Replication Network

- SME Servers As the Centralised Hub Bootstrap Hub Servers
- With Other Remote Hubs as Backup Hub Bootstrap Servers



# Inter-Cluster Enhanced Locations CAC

## LBM Hub Group – Hub And Spoke Roles

- 1. An LBM is a Hub When it is Assigned to an LBM Hub Group**
- 2. An LBM is a Spoke when it is Not assigned to an LBM Hub Group**

### Rules for Establishing LBM Hub Replication Network

- 1. If a Cluster has Multiple LBM Hubs, the Lowest IPv4 (entire) Address LBM Hub will Function as The Sender of Messages to Other Remote Clusters.**
- 2. The LBM Hub Who Functions as The Sender for Messages in the Cluster Will Select the 1st LBM Hub of Each Cluster to Send Message to.**
- 3. The LBM Hubs Who Receive Messages from Remote Clusters Will Forward the Received Messages to the LBM Spokes in Their Local Cluster**
- 4. Forwarded Messages Have a Unique Random String in Them Such That Messages Received Twice Will Be Dropped to Stop Any Replication Storm/Loop**
- 5. Other LBM Hubs in the Cluster Who Receive the Forwarded Message Will Not Forward On To LBM Spokes Because the Message is Not From A “Remote” Cluster**

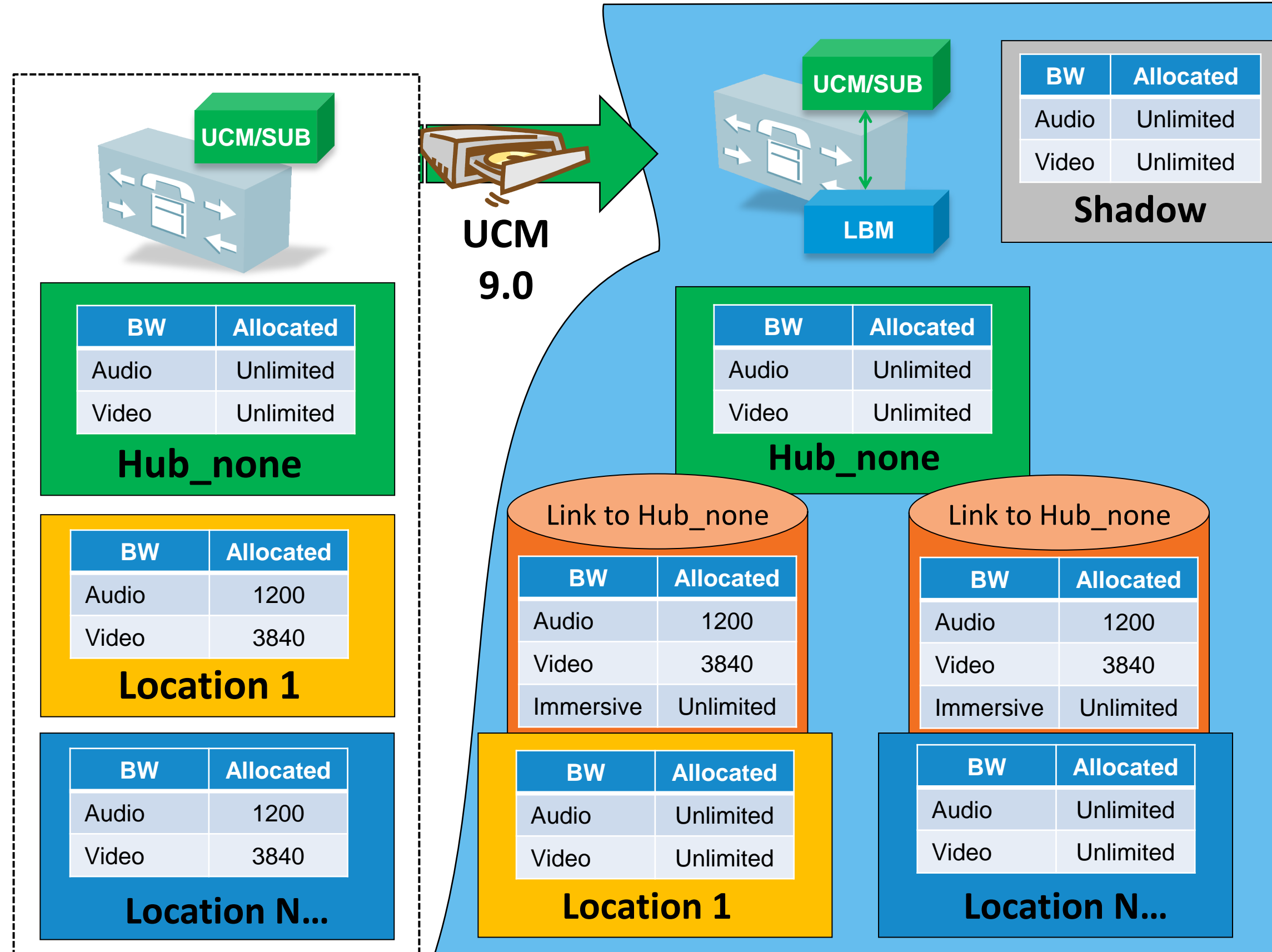
# Upgrade / Migration



# Migration to Enhanced Locations CAC

Settings After An Upgrade To 9.0:

- The LBM Is Activated On Each UCM Subscriber
- No LBM Group or LBM Hub Group Are Created
- UCM Service Communicates With Local LBM
- Fully Meshed LBM Services
- No Inter-Cluster E-LCAC Enabled
- Intra-Location Bandwidth Values Are Set to Unlimited
- Bandwidth Values Assigned To Locations Are Migrated To A Link Connecting Any User-Defined Location and Hub\_None
- Phantom And Shadow Locations Have No Links



# Sizing and Performance



# Sizing and Performance

- 2000 Max Locally Configured Locations
- 8000 Max Total Replicated Locations (via Inter-Cluster CAC)
- Sizing with LBM Co-located (Cisco Sizing Tool Will Assume LBM Impact)
- Sizing with LBM Dedicated (Need More Testing)
  - How Many Dedicated LBMs Per Cluster
  - How Many LBMs Per CoW Site (2 for Redundancy)
- Basic SME Testing Done (Shows promising results in increased CPS rate)
  - TBD On Option to Select Sizing W/ or W/O LBM in CST
- Planned Testing Post FCS
  1. Clustering over the WAN (CoW) – LBM BW Characterisation: Determine BW Savings / Optimisations
  2. Inter-Cluster CAC in Multi-Cluster Distributed Designs – LBM BW Characterisation: Determine BW Necessary for given BHCA
  3. Performance Impact for Dedicated LBMs
- Business Edition 5k and 6k Support for Replicated Locations? (TBD)



# TelePresence and UC Video Interop



# TelePresence Endpoints in Unified CM

**Add a New Phone**

Next

**Status**

Status: Ready

**Select the type of phone you would like to create**

Phone Type\* -- Not Selected --

Next

\*- indicat  
\*\*- Crea

- Cisco TelePresence
- Cisco TelePresence 1000
- Cisco TelePresence 1100
- Cisco TelePresence 1300-47
- Cisco TelePresence 1300-65
- Cisco TelePresence 1310-65
- Cisco TelePresence 3000
- Cisco TelePresence 3200
- Cisco TelePresence 500-32
- Cisco TelePresence 500-37
- Cisco TelePresence Codec C40
- Cisco TelePresence Codec C60
- Cisco TelePresence Codec C90
- Cisco TelePresence EX60
- Cisco TelePresence EX90
- Cisco TelePresence MX200
- Cisco TelePresence MX300
- Cisco TelePresence Profile 42 (C40)
- Cisco TelePresence Quick Set C20
- Cisco TelePresence SX20

- Telepresence Endpoints are Identified as Immersive Video Endpoints via QED Setting (Not Configurable)
- Check Devices for Capability:
  - Cisco Unified Reporting Tool > “Immersive Video Support for TelePresence Devices”

- Cisco TelePresence TX9000
- Cisco TelePresence TX9200
- Cisco Telepresence Profile 42 (C20)
- Cisco Telepresence Profile 42 (C60)
- Cisco Telepresence Profile 52 (C40)
- Cisco Telepresence Profile 52 (C60)
- Cisco Telepresence Profile 52 Dual (C60)
- Cisco Telepresence Profile 65 (C60)
- Cisco Telepresence Profile 65 Dual (C90)
- Cisco Unified Client Services Framework
- Cisco Unified Communications for RTX
- Cisco Unified Mobile Communicator
- Cisco Unified Personal Communicator
- Cisco Virtualization Experience Client (VXC 6215)
- Generic Desktop Video Endpoint
- Generic Multiple Screen Room System
- Generic Single Screen Room System

For info on Licensing and a List of Phone Types:

<http://zed.cisco.com/confluence/display/CCM/User+Based+Licensing>

# Video Call Traffic Class

- “Video Call Traffic Class” Determines the Classification of a Trunk with which the “SIP Profile” is Associated: Desktop Video, High Definition Immersive Video or a System that has Both Classifications of Video Endpoints (i.e. VCS)
  - Immersive – High-definition immersive video
  - Desktop – Standard desktop video
  - Mixed – A mix of immersive and desktop video
- Video Call Traffic Class Determines which Video Pool to Deduct Bandwidth:
  - “Video Bandwidth” and/or “Immersive Bandwidth” Pools

# Video Traffic Class Exchange Between Clusters

- The video call traffic class of the calling endpoint is passed between clusters in the call-info header of the SIP messages when Inter-Cluster location CAC is enabled and the location of the SIP ICT is set to "phantom" or "shadow":

```
INVITE sip:1000@10.89.81.50:5060 SIP/2.0
```

```
Via: SIP/2.0/TCP 10.89.81.53:5060;branch=z9hG4bK56b357e6f
```

```
From: <sip:2007@10.89.81.53>;tag=38-d60eed00-d06a-4336-942a-dcf5621e3dae-27068646
```

```
To: <sip:1000@10.89.81.50>
```

```
Date: Tue, 25 Oct 2011 23:17:29 GMT
```

```
Call-ID: 80d55000-ea714389-6-3551590a@10.89.81.53
```

...

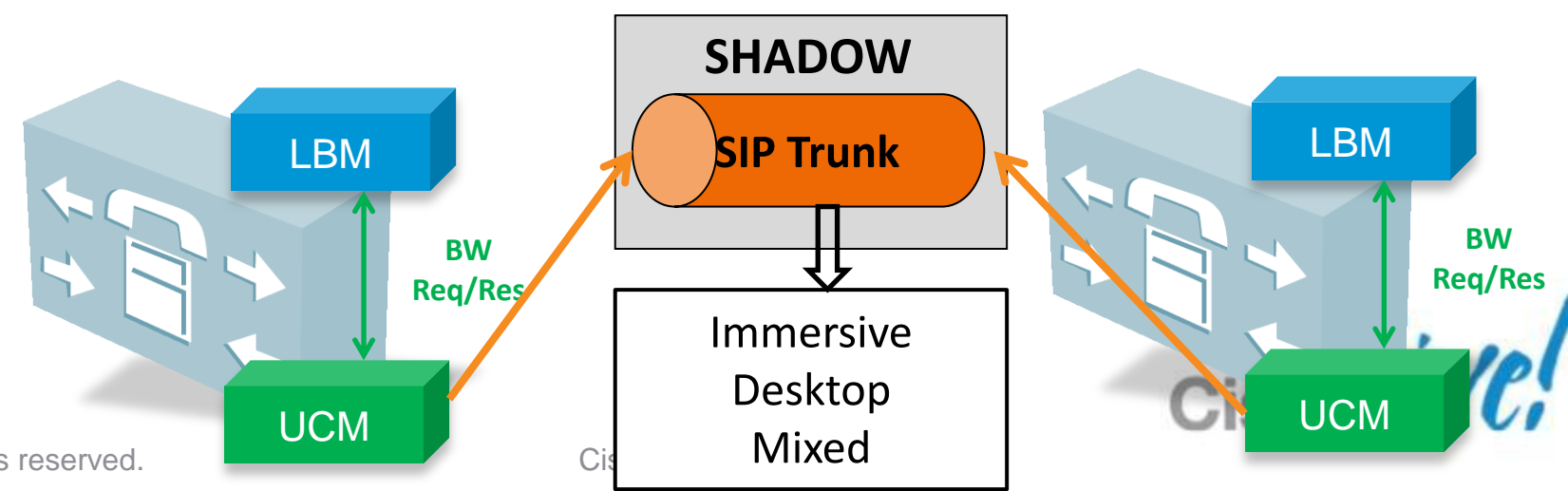
```
Call-Info: <sip:10.89.81.53:5060>;method="NOTIFY;Event=telephone-event;Duration=500"
```

```
Call-Info: <urn:x-cisco-remotecc:callinfo>;x-cisco-loc-id=158f5439-a6ec-5e71-efce-efc28be325f4;x-cisco-loc-name=loc14;x-cisco-fateshare-id=cl53:27068645;x-cisco-video-traffic-class=immersive
```

```
Cisco-Guid: 2161463296-0000065536-0000000001-0894523658
```

```
Session-Expires: 1800
```

...



# Overview of TelePresence CAC

## Video Call Traffic Class in SIP Profile

- SIP Trunks (SIP Profile > Trunk Specific Configuration) are used to Classify a Device or System as Desktop Video, High Definition Immersive Video or a System that has Both Classifications of Video Endpoints (i.e. Pre 9.0 UCM or VCS, ...)
  - **Immersive** – High-definition immersive video
  - **Desktop** – Standard desktop video
  - **Mixed** – A mix of immersive and desktop video
- Separate Immersive Bandwidth Setting on Locations and Links

**SIP Profile Configuration**

Copy Reset Apply Config Add New

**Trunk Specific Configuration**

Reroute Incoming Request to new Trunk based on\* Never

RSVP Over SIP\* Local RSVP

Resource Priority Namespace List < None >

Fall back to local RSVP

SIP Rel1XX Options\* Disabled

**Video Call Traffic Class\***

- Immersive
- Immersive**
- Desktop
- Mixed

Calling Line Identification Presentation\*

Deliver Conference Bridge Identifier

**Conference Bridge Configuration** Related Links: [Back To Find/List](#)

Save Delete Copy Reset Apply Config Add New

**MCU Conference Bridge Info**

Conference Bridge Type\* Cisco TelePresence MCU

Device is trusted

Conference Bridge Name\* TP-MCU1

Destination Address\* 10.10.20.65

Description TP MCU

Device Pool\* PDX

Common Device Configuration < None >

Location\* PDX

Use Trusted Relay Point\* Default

**SIP Interface Info**

MCU Conference Bridge SIP Port\* 5060

SIP Trunk Security Profile\* Non Secure SIP Conference Bridge

**SIP Profile\*** Standard SIP Profile For TelePresence Conferencing

# Overview of TelePresence CAC

## Locations CAC

- Separate Immersive Bandwidth Setting on Locations and Links
- Desktop Video and TelePresence Can Reside in the Same Location
- Bandwidth to be Deducted Separately for Desktop Video and TelePresence Immersive Video

**Links - Bandwidth Between PDX and Adjacent Locations**

Location: SEA

Weight\*: 50

Audio Bandwidth:  Unlimited  80 kbps

Video Bandwidth:  None  384 kbps  Unlimited

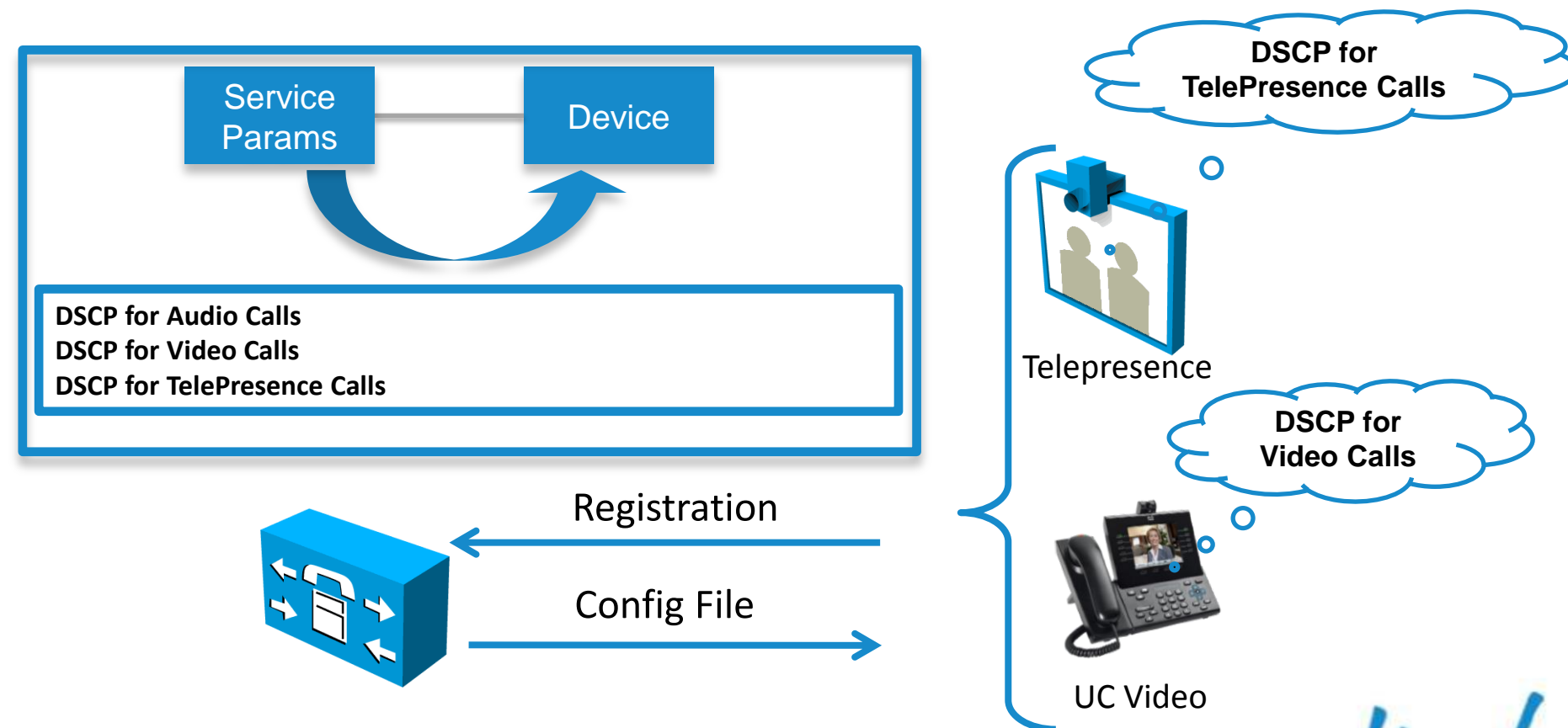
Immersive Video Bandwidth:  None  [ ] kbps  Unlimited

If the audio quality is poor or choppy, lower the bandwidth setting. For ISDN, use multiples of 56 kbps or 64 kbps.

Save Close

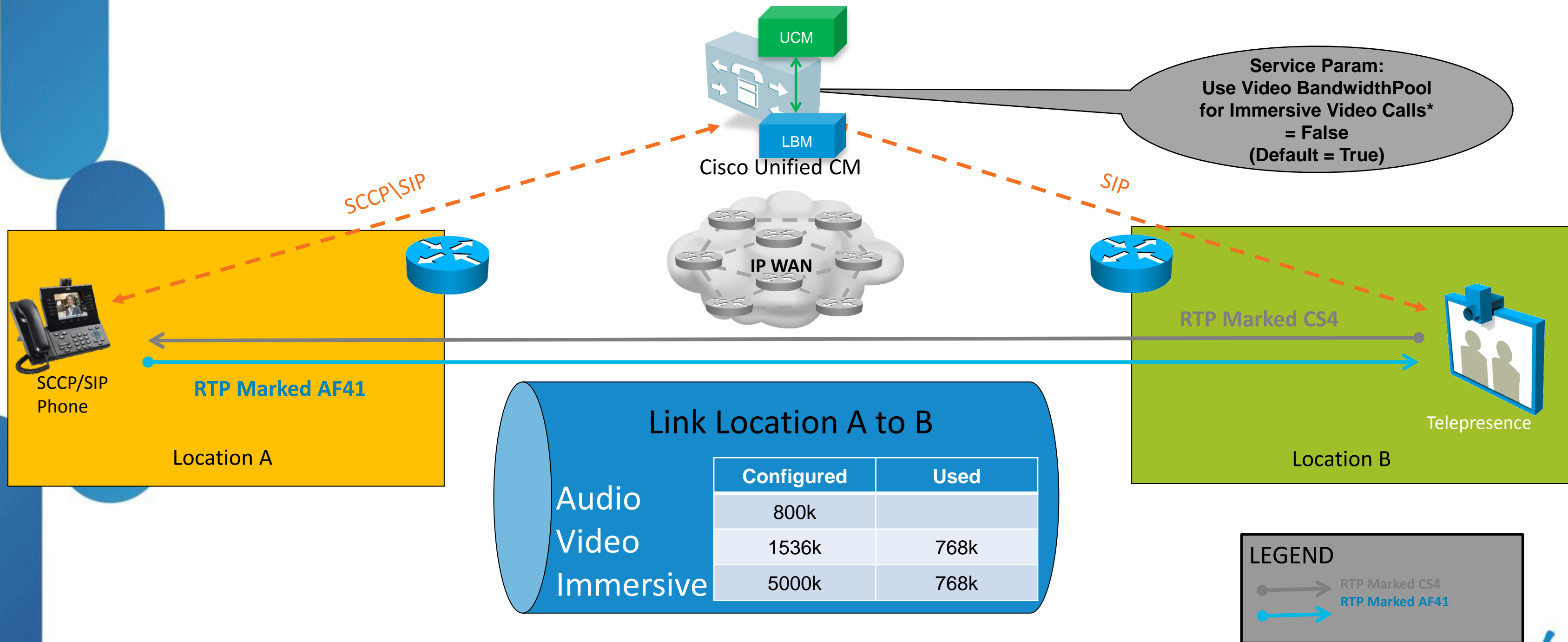
## QoS Marking

- UCM Provides DSCP Values Via The Service Parameters to Endpoints For Packet Marking:  
AF41 for Video (Default)  
CS4 for Telepresence (Default)



# TelePresence Video Interoperability

## E-LCAC Bandwidth Deductions and Media Marking, Multi-Site



# Overview of TelePresence CAC

## Video Call Traffic Class in SIP Profile

### TelePresence Endpoints

- TelePresence Endpoints have a Fixed QED setting (non-configurable) and are identified by Unified CM as Immersive (Video Call Traffic Class is Immersive)
- BW Reservation Determined By The Device Types of Devices in a Video Call

### SIP Trunk

- BW Reservation of a SIP trunk call is determined by the calling device type and video call traffic class of the SIP trunk device  
*SIP trunk for an MCU, a Device at a Fixed Location or a UC System (Pre 9.0 UCM or VCS)*
- Video Call Traffic Class of the SIP trunk device is configured in SIP profile  
*Immersive, Desktop or Both*

Endpoint A	Endpoint B	Locations Pool
Immersive Video	Immersive Video	Immersive Pool
Immersive Video	Desktop Video	Immersive and Video Pool
Desktop Video	Desktop Video	Video Pool
Audio Only Call	Any	Audio Pool

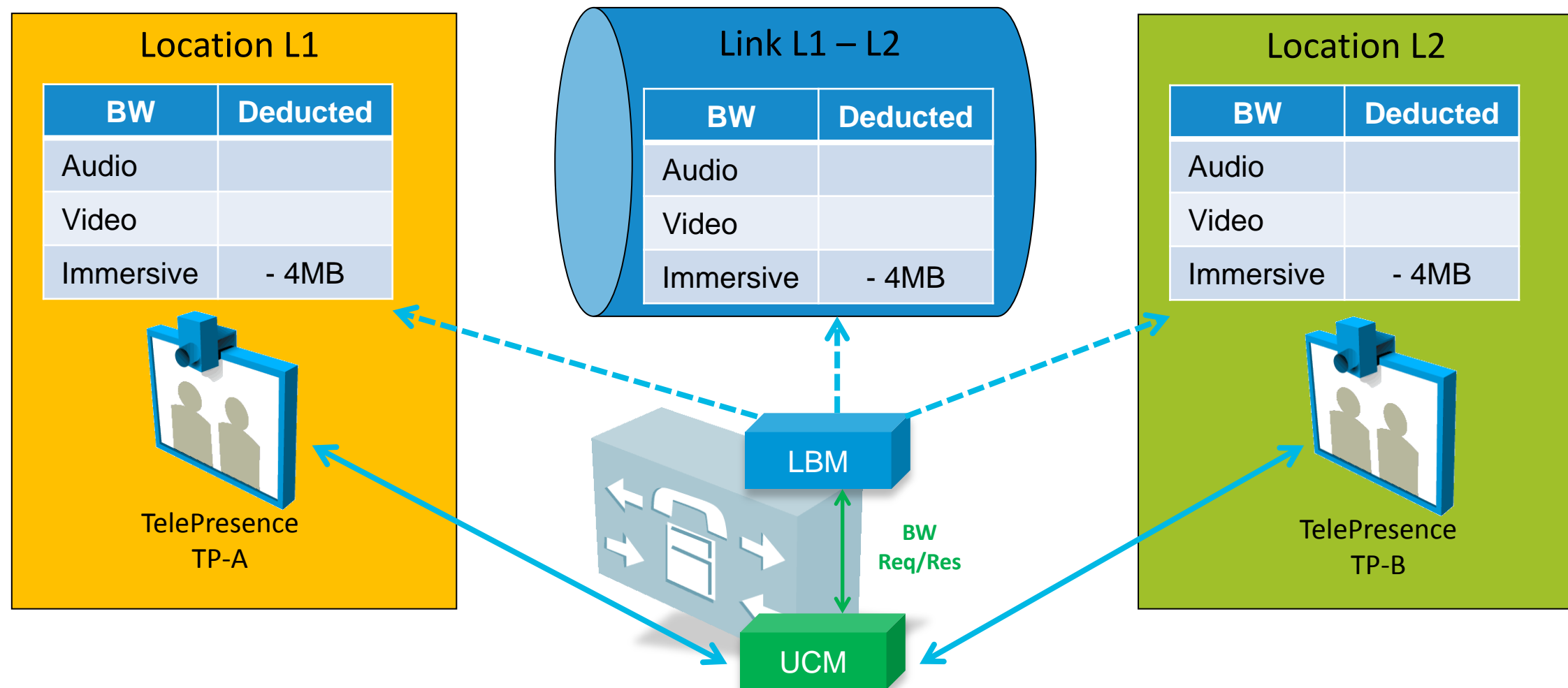
Local Endpoint	SIP Trunk	Locations Pool
TelePresence Endpoint	Immersive	Immersive Pool
TelePresence Endpoint	Desktop	Immersive and Video Pool
TelePresence Endpoint	Mixed	Immersive and Video Pool
Desktop Endpoint	Immersive	Immersive and Video Pool
Desktop Endpoint	Desktop	Video Pool
Desktop Endpoint	Mixed	Immersive and Video Pool
Non-Video Endpoint	Any	Audio Pool



# Overview of TelePresence CAC

## Call Flows: End-to-End TelePresence Immersive Video

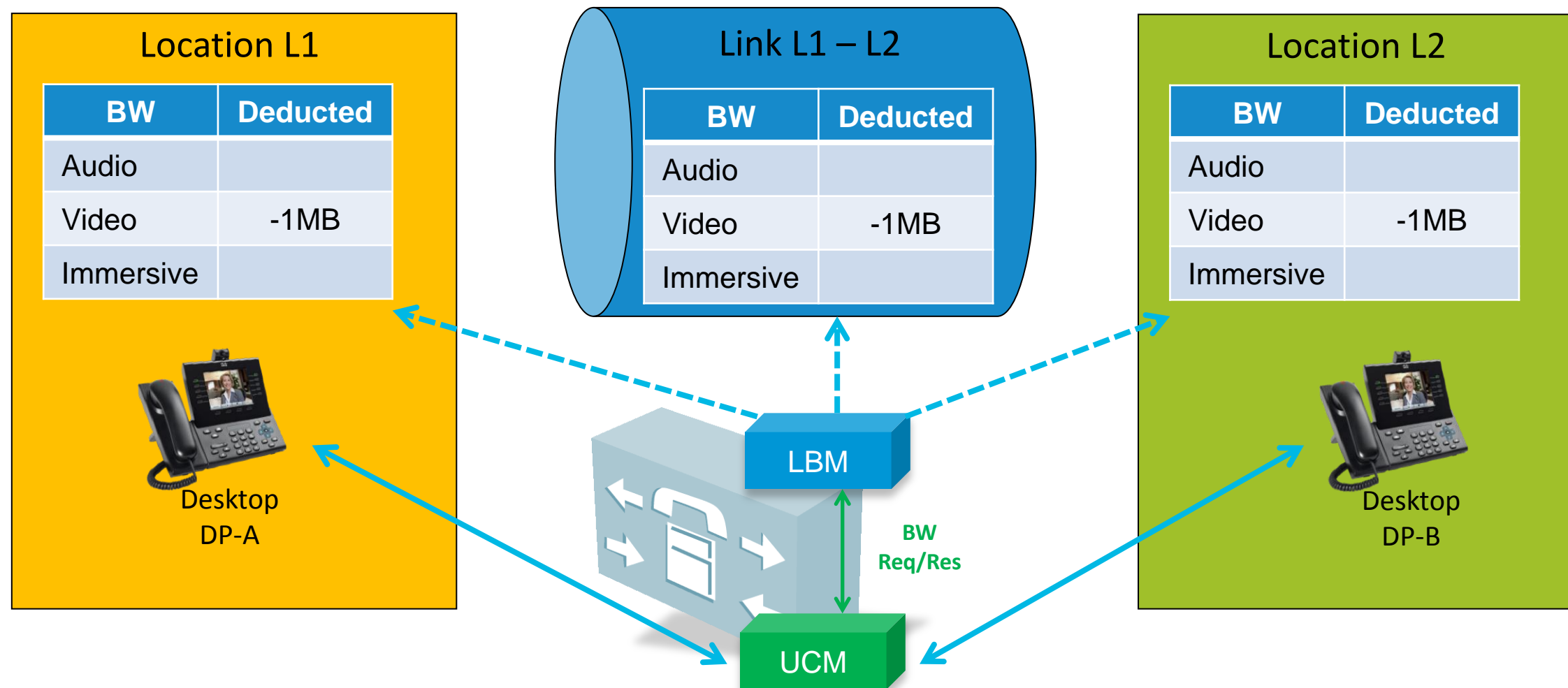
- End-to-End Immersive Video endpoint calls will deduct bandwidth from the Immersive Bandwidth Pool of the Locations and the Links along the “Effective Path”
- Example: TP-A in Location L1 calls TP-B in Location L2



# Overview of TelePresence CAC

## Call Flows: End-to-End Desktop Video

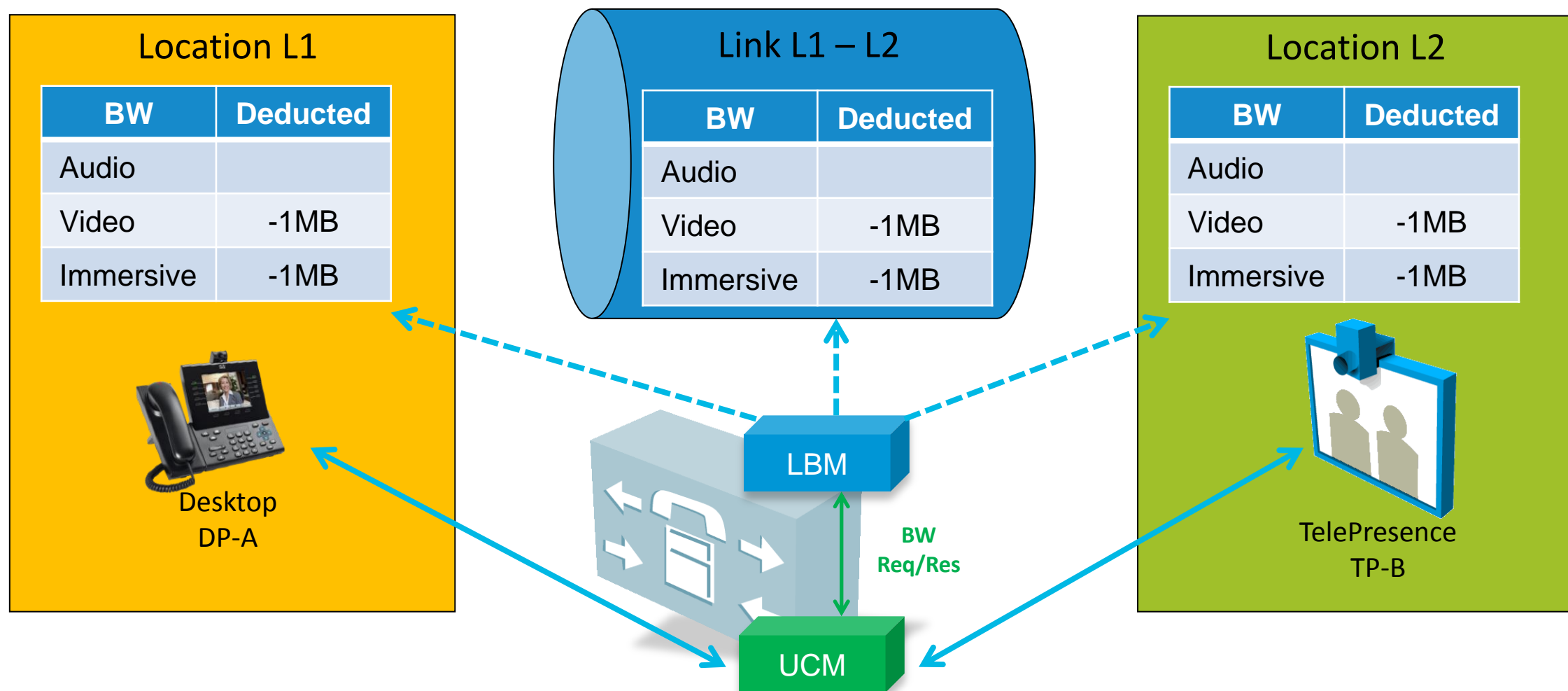
- End-to-End Desktop Video endpoint calls will deduct bandwidth from the Video Bandwidth Pool of the Locations and the Links along the “Effective Path”
- Example: DP-A in Location L1 calls DP-B in Location L2



# Overview of TelePresence CAC

## Call Flows: Desktop to TelePresence Video

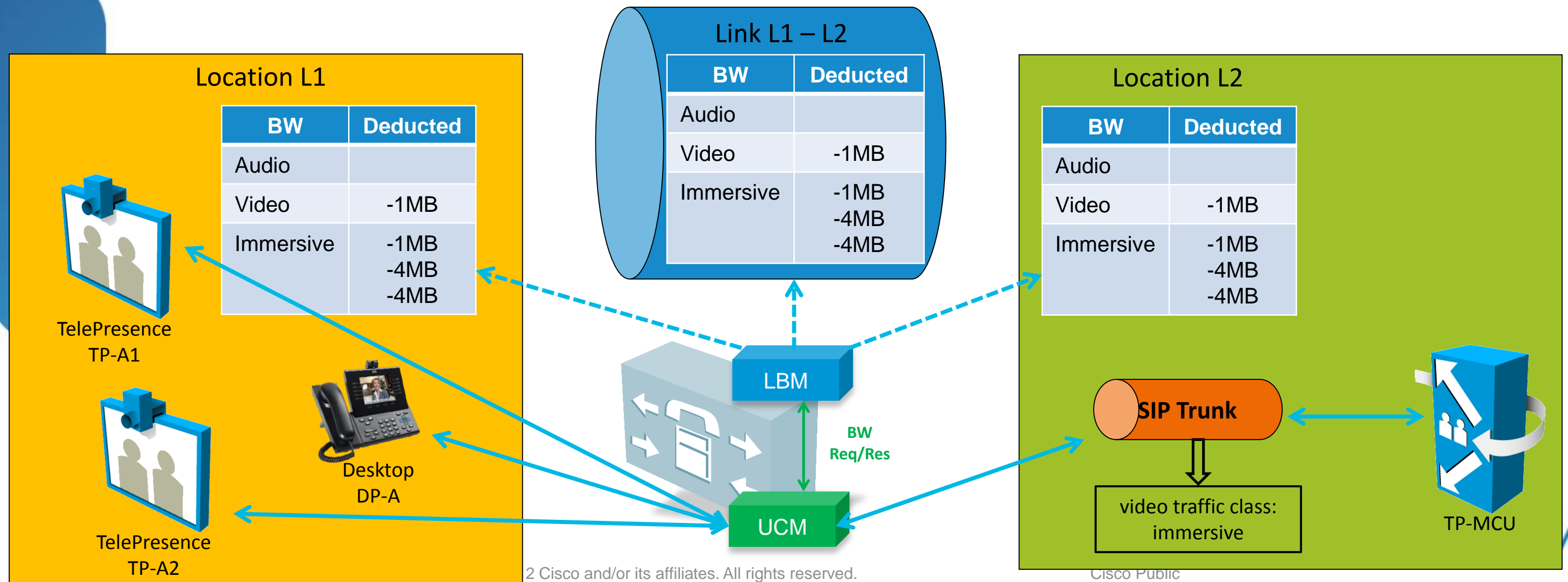
- When a Desktop Video endpoint calls a TelePresence endpoint bandwidth is deducted both Video and Immersive Bandwidth Pools of the Locations and the Links along the “Effective Path”
- Example: DP-A in Location L1 calls TP-B in Location L2



# Overview of TelePresence CAC

## Call Flows: Video Conference with an MCU

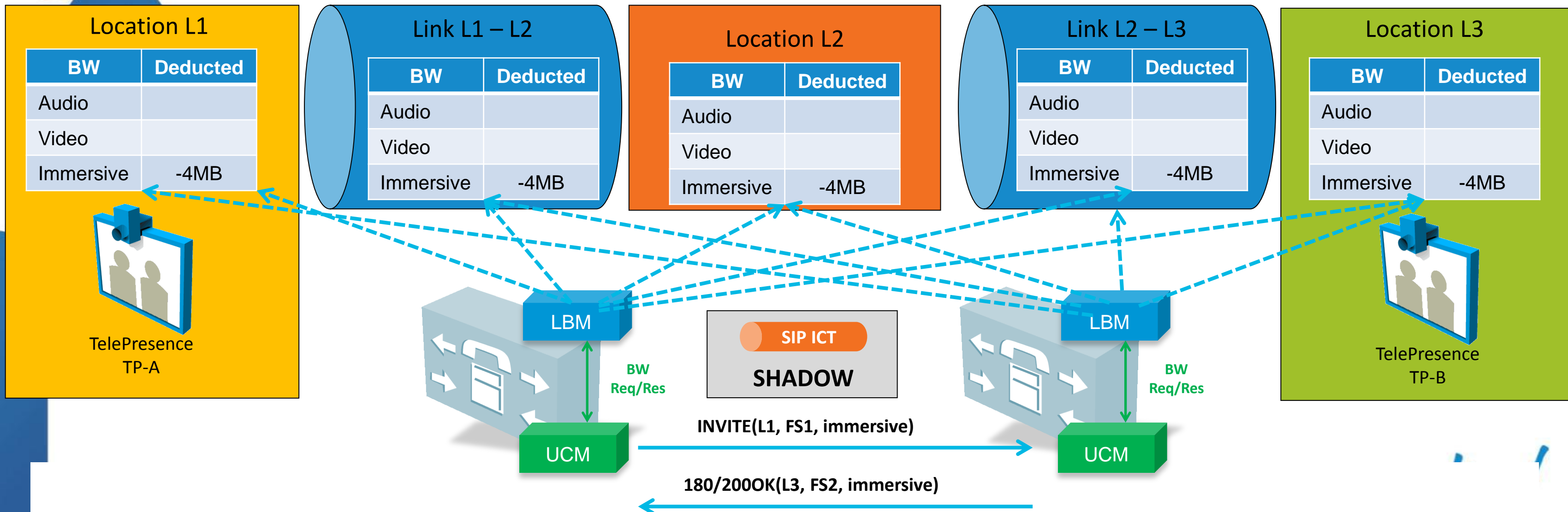
- In this example a Desktop Video endpoint and 2 TelePresence endpoints call a SIP Trunk configured with a Video Traffic Class of Immersive which points to a TelePresence MCU.
- Bandwidth is deducted both Video and Immersive Bandwidth Pools of the Locations and the Links along the “Effective Path”.



# Overview of TelePresence CAC

## Call Flows: End-to-End TelePresence Immersive Video Across Clusters

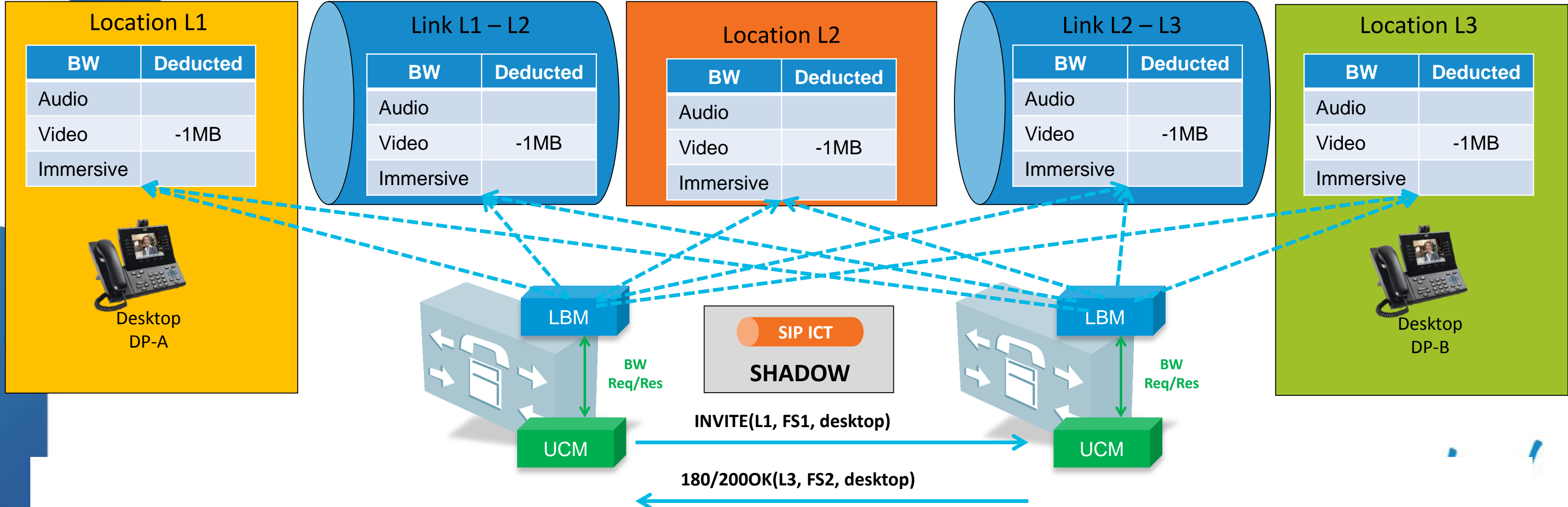
- End-to-End Immersive Video endpoint calls will deduct bandwidth from the Immersive Bandwidth Pool of the Locations and the Links along the “Effective Path”
- Example: TP-A in Location L1 calls TP-B in Location L3 Across Clusters



# Overview of TelePresence CAC

## Call Flows: End-to-End Desktop Video Call Across Clusters

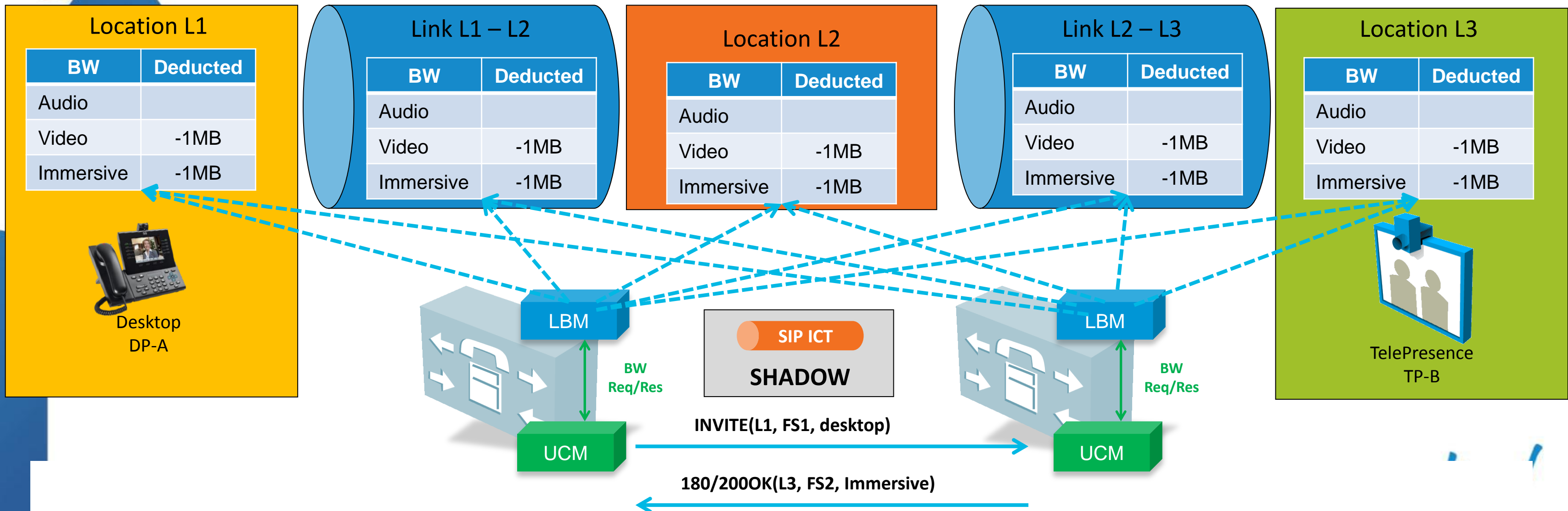
- End-to-End Desktop Video endpoint calls will deduct bandwidth from the Video Bandwidth Pool of the Locations and the Links along the “Effective Path”
- Example: DP-A in Location L1 calls DP-B in Location L3 Across Clusters



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## Call Flows: Desktop to TelePresence Video Across Cluster

- When a Desktop Video endpoint calls a TelePresence endpoint across Cluster bandwidth is deducted both Video and Immersive Bandwidth Pools of the Locations and the Links along the “Effective Path”
- Example: DP-A in Location L1 calls TP-B in Location L3 Across Clusters



# TelePresence Interop - Summary

- Manage TelePresence Endpoint and UC Video Endpoints in the same Location
- Support TelePresence in Inter-cluster E-LCAC and Network Modeling Deployments



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## TelePresence Immersive – Key Takeaways

- **Device Configuration and Provisioning**

Telepresence Endpoints are Classified as Immersive Video Endpoints via QED Setting (Not Configurable)

SIP Trunks are (SIP Profile Trunk Specific Configuration) used to identify a Device or System

- Immersive – High-definition immersive video
- Desktop – Standard desktop video
- Mixed – A mix of immersive and desktop video

Separate Immersive Bandwidth Setting on Locations and Links

- **Bandwidth Deduction for Video Calls**

End-to-End TelePresence Deduct from the Immersive Pool

TelePresence to Desktop Video Call Deducts from Both Video Pools (Video and Immersive)

- **Support End-to-End Immersive Video Calls between UCM Clusters**

Video Call Traffic Class Passed Between Clusters with SIP ICT (in shadow location)

Support Inter-Cluster Supplementary Services with Immersive Video Calls

# Q & A



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