

### What You Make Possible





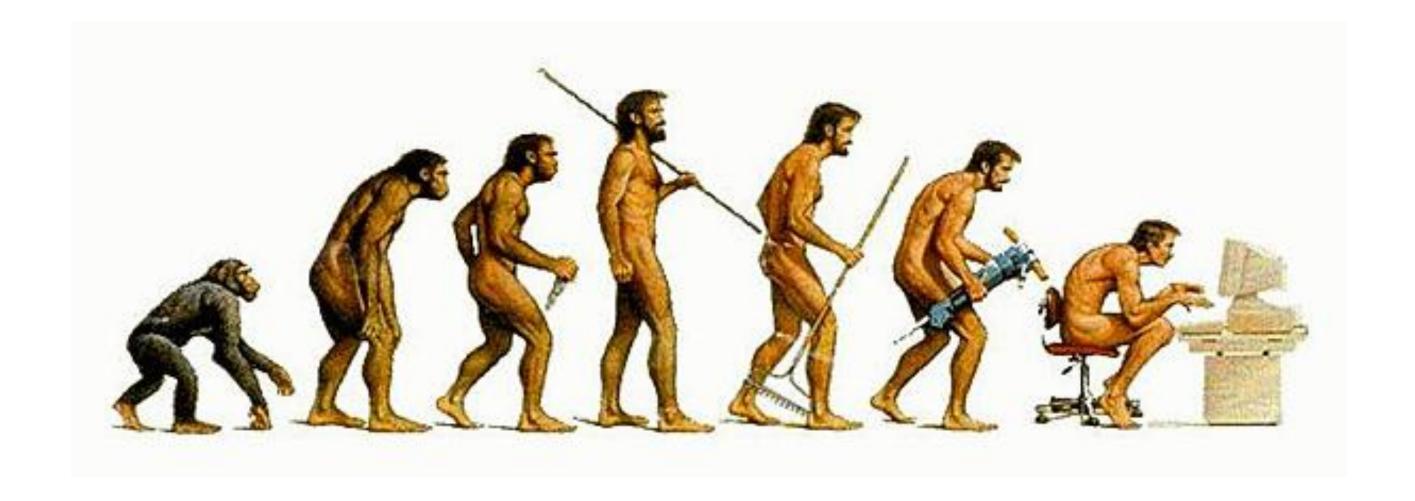


# Understanding Cisco TelePresence Conductor

BRKEVT-2809



### A Story of Evolution





### Large Customer

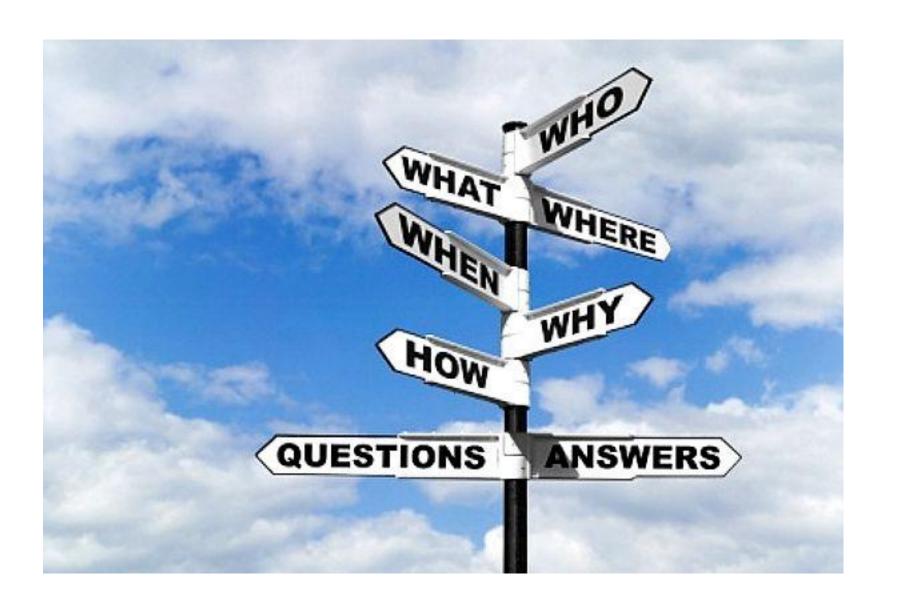


#### **Customer Contacts The Vendor**





### **How Many?**







#### **MCU and VCS**



















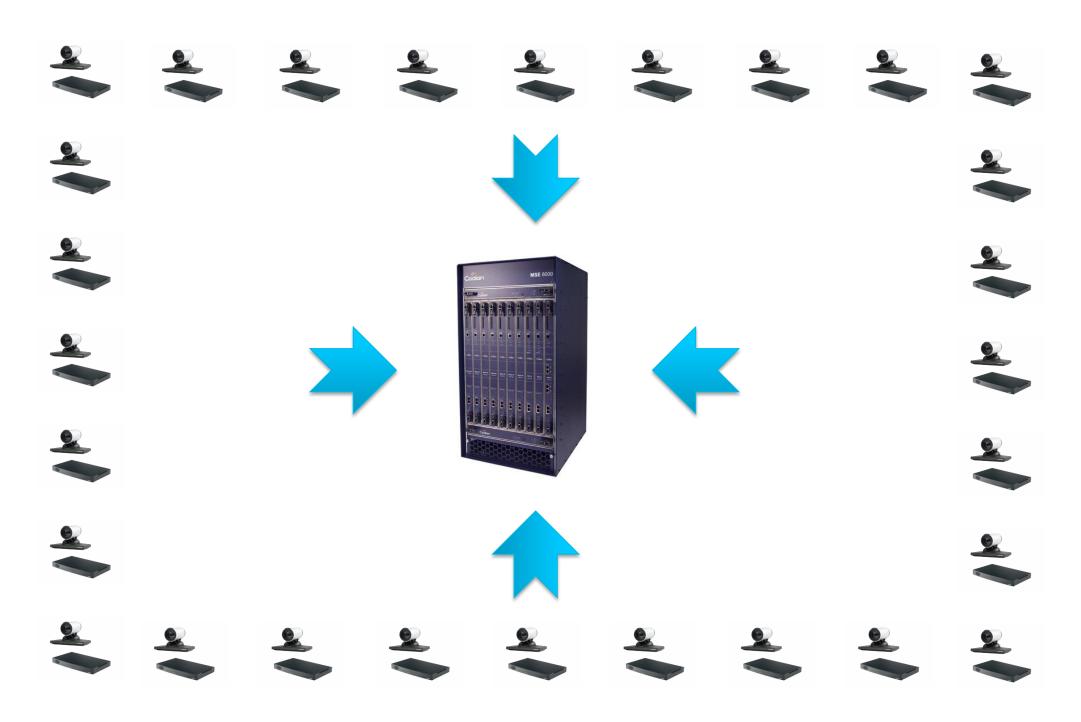
### **Design Time**







#### Could be one... could be one thousand



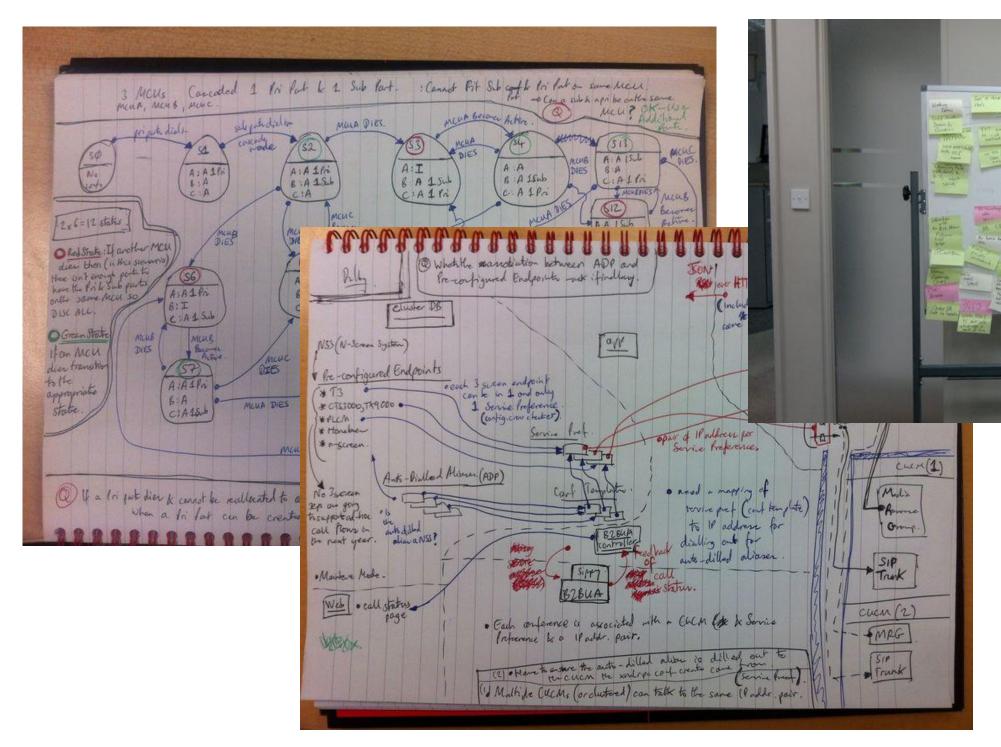


#### **Custom API Server**

```
def query_conferences_on_mcus():
#!/usr/bin/env python
                                         """Query configured MCUs for conferences and particpants.
# -*- Mode: Python -*-
# vi:si:et:sw=4:sts=4:ts=4
                                         For each configured MCU, query the MCU for conferences and participants
                                         by calling L{mcuapi.query_mcu_conferences()}.
"""Main program for API Server"""
                                         The arguments to the method are bundled into an L{MCUConnectParams}.
    """Main program for API Server"""
                                         The call is performed in a thread from the twisted thread pool.
                                         When the call has finished, the results are processed in L{handle results()}.
   import re
                                         That means the results are serialised in the one function.
   import datetime
   from twisted.internet import threads
                                            Logger().logger.debug("Querying conferences on all MCUs.")
   from twisted.internet import reactor
                                              for mcu_id in Config().get_mcu_ids():
   from twisted.internet import task
                                                 if ConferenceStore().has_mcu(mcu_id):
from logger import Logger
                                                   mcu = ConferenceStore().get_mcu(mcu_id)
                                                   if not mcu.is broken():
from config import Config
                                                      mcu_config = Config().get_mcu(mcu_id)
import mcuapi
                                                      params = mcuapi.MCUConnectParams(mcu_config['protocol'], mcu_config['ip'],
import tmsapi
                                            mcu_config['user'], mcu_config['password'])
import conferenceutils
                                                      d = threads.deferToThread(mcuapi.query_mcu_conferences, params)
import conferenceobjects
                                                      d.addCallback(handle results)
from conferencestore import ConferenceStore
                                                      d.addErrback(handle_error, src='query_conferences_on_mcus', mcu_id=mcu_id)
import vcslistener
                                                    else:
import vcsapi
                                                      Logger().logger.info("Not polling unreachable MCU %s" % mcu_id)
import healthchecker
                                                 else:
import util
                                                   Logger().logger.info("MCU %s not (yet) in ConferenceStore" % (mcu_id))
```

#### Engage R&D

Develop a new product





#### The Conductor is here







### Agenda

- Types of Conferences
- What is Conductor
- Network Topology
- Design Best Practice
- Configuration Overview
- Troubleshooting



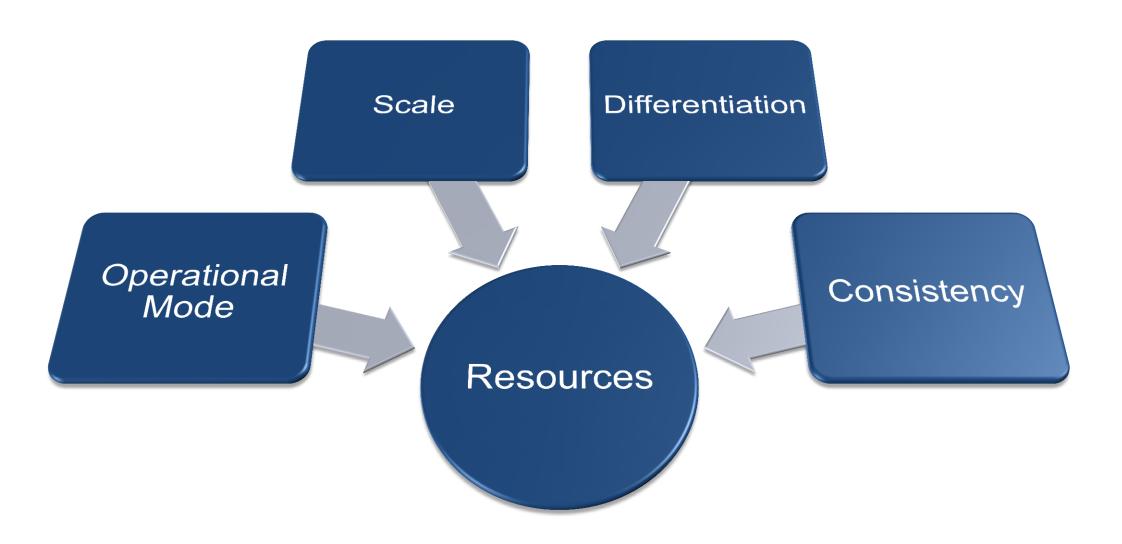
#### **Multipoint Conference Types**

- Rendezvous Conference
  - Meetme
  - Static VMR
- ADHOC
  - CUCM Adhoc escalation
  - VCS Multiway
- Scheduled conference
  - Web UI
  - Calendaring (Exchange/Notes)



### Conferencing Challenges

Traditional considerations for multipoint conferencing





#### What does TelePresence Conductor do?



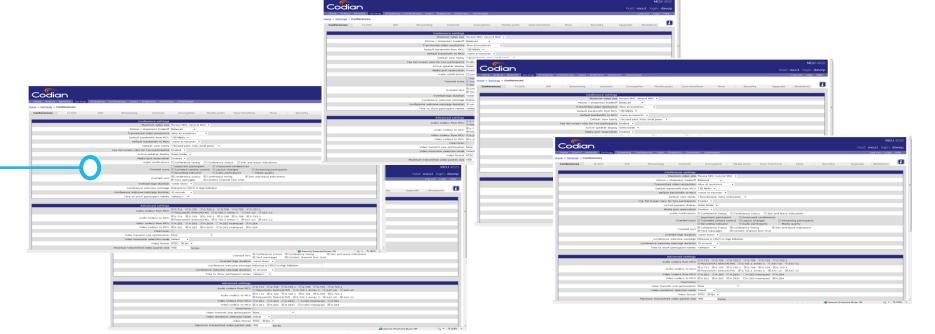


#### Simple Adminstration

**Consolidate Configuration** 

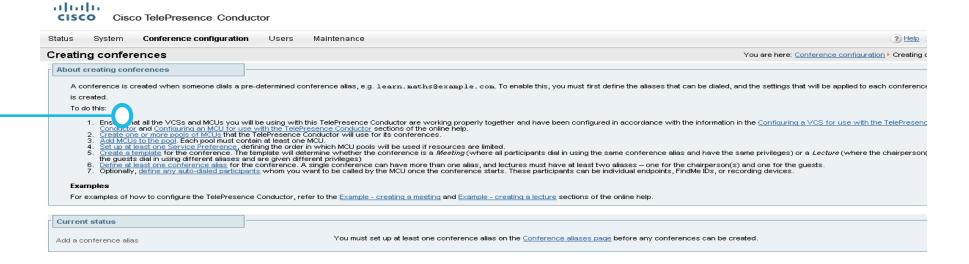
#### Without Conductor

Need to configure resources individually



#### With Conductor

Simplified configuration in one place



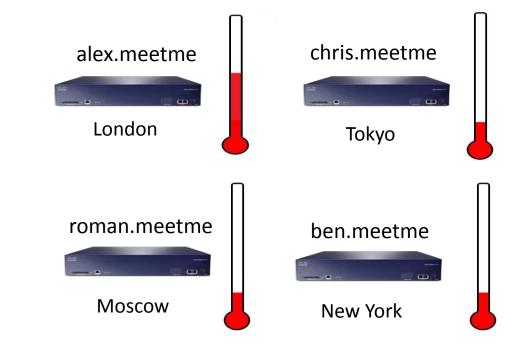


#### **Administration Benefits**

Simple Conference Administration

#### Without Conductor

Configure conferences on individual MCUs



alex.meetme chris.meetme

ben.meetme roman.meetme

#### With Conductor

Simplified configuration in one place – Shared resources





#### Intelligent Resource Allocation

Simple Conference Administration









#### Support Multiple Conference Types

Maximise conferencing resources

Support for TMS scheduled conference



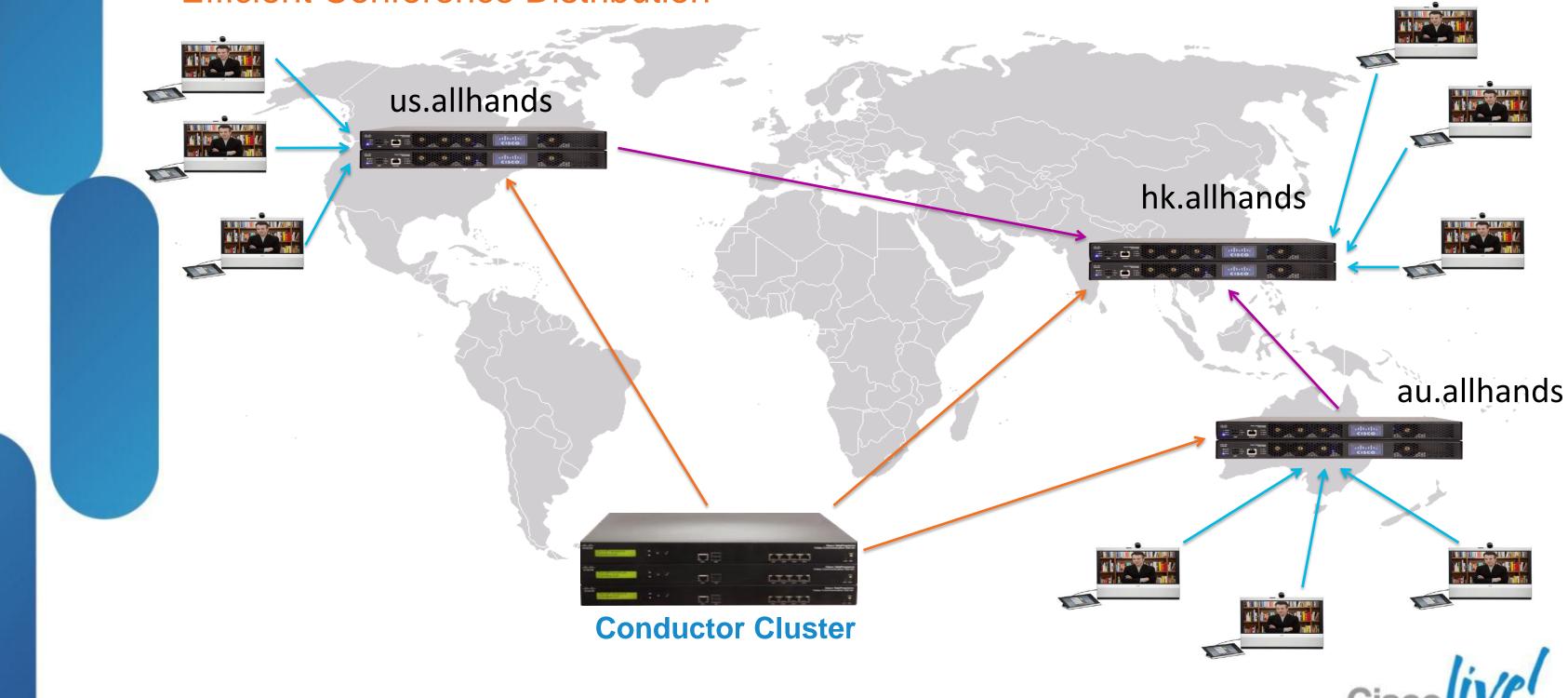
ADHOC conference escalation for both CUCM and VCS registered users

Rendezvous/VMR/Static conferences



#### **Geographical Cascading**

Efficient Conference Distribution



### **AdHoc Conferencing**

Three way call established on an MCU, intelligently selected by Conductor





An incoming call from a third person

Two way call in progress experience

for mobile workers
Original call on hold



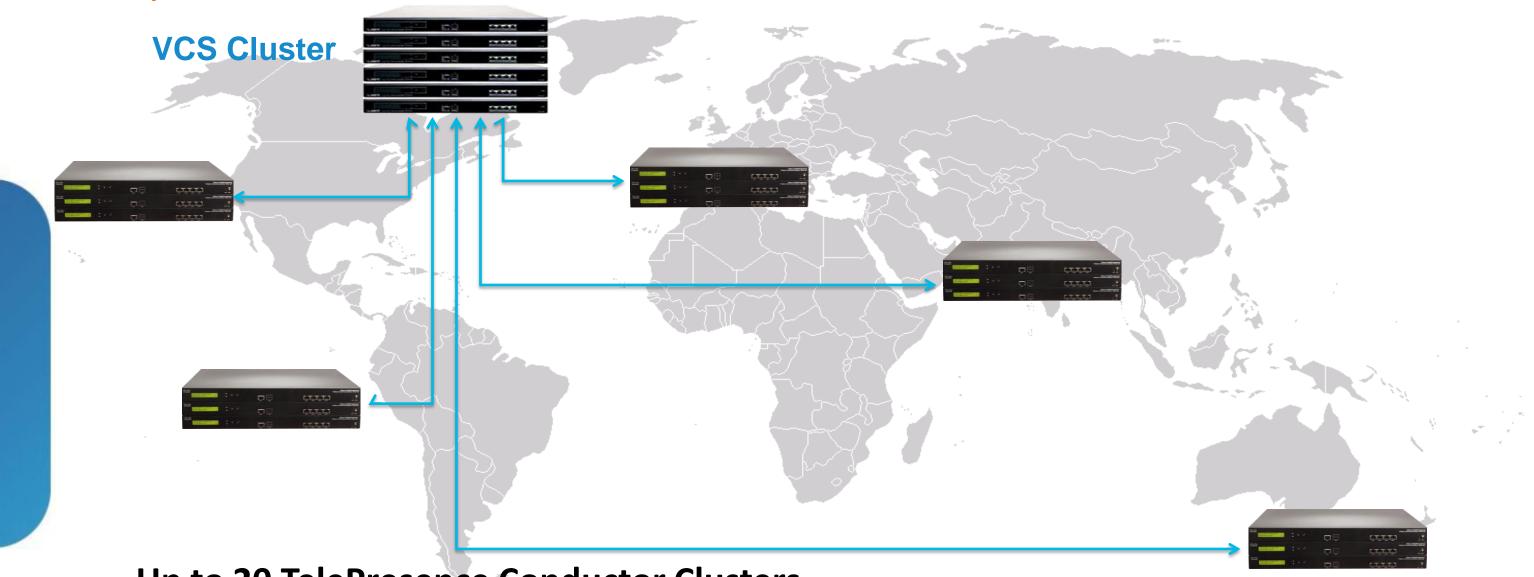
Activate Multiway

# **Scale**Single Conductor

Services/Configuration	Parameter
Utilised MCUs	30 MCUs
Concurrent Active Conferences	1,200 Conferences
Preconfigured Conference Template	500 Conferences
Preconfigured Conference Aliases	1,000 Aliases
Preconfigured Auto-dialed Participants	20,000 Users
Preconfigured Auto-Dialed Participants per Conference Template	5,000 participants per conference template



# Design to Scale Simple Conference Administration



**Up to 20 TelePresence Conductor Clusters** 

Up to 300 MCUs



#### Clustering

- Resilient
- Active/Active design
- 3 Conductors in a cluster
- Uses IPSEC communications between peers.
- NTP needs to be configured
- Low latency connections between peers
- Failover does not impact on going calls



Note: Reference the deployment guide for step by step instructions to configure clustering:





### Simple Rendezvous Conferencing



#### User initiates conference

#### **VCS Cluster**



meet.bob@test.com or 1234

Bob





**Conductor Cluster** 





#### TelePresence Conductor orchestrates the

conference

**VCS Cluster** 



meet.bob@test.com or 1234

Bob



VCS request to TelePresence
Conductor to transform the alias
to the correct URI



**Conductor Cluster** 

MCU Pool



MCU 1



MCU 2



### Intelligent conference creation

meet.bob@test.com or 1234

Bob



**VCS Cluster** 

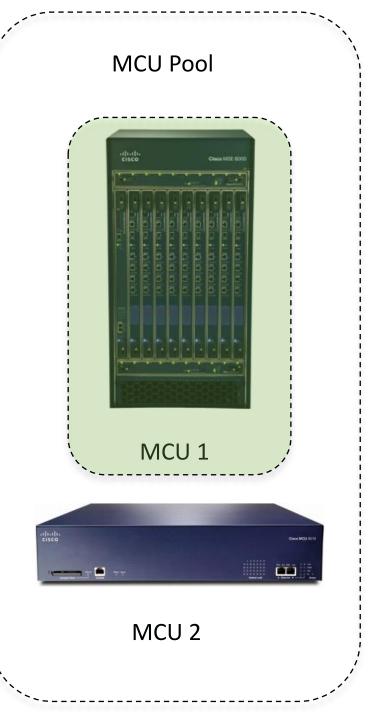


MCU1 New Conference ID

TelePresence Conductor creates the conference on the most appropriate MCU and returns the URI to VCS



**Conductor Cluster** 





#### User connected to conference

#### **VCS Cluster**



**Bob's Conference** 



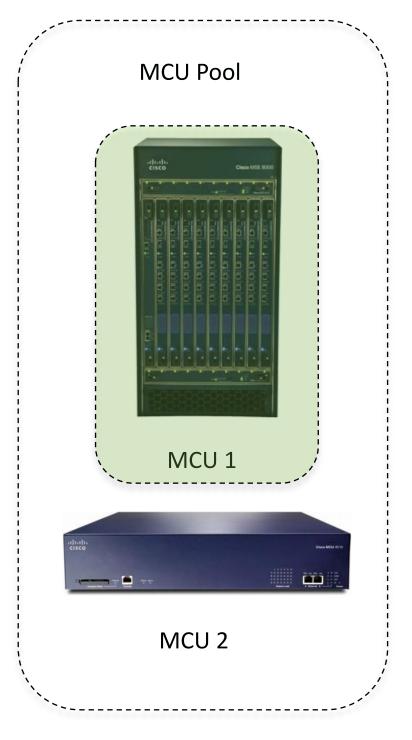
meet.bob@test.com or 1234

Bob





**Conductor Cluster** 





#### Next user calls into the conference

#### **VCS Cluster**



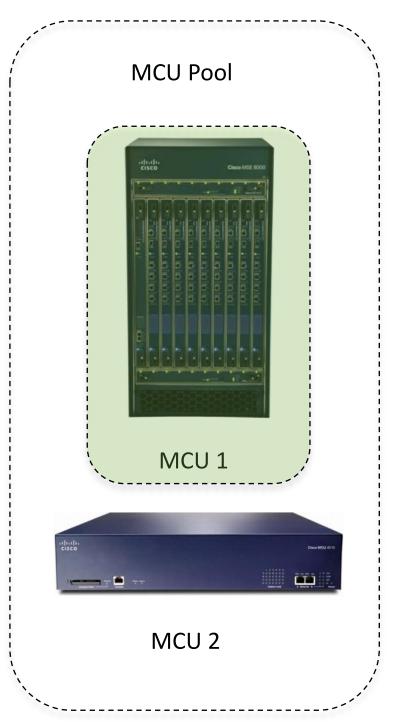
meet.bob@test.com or 1234

Mary



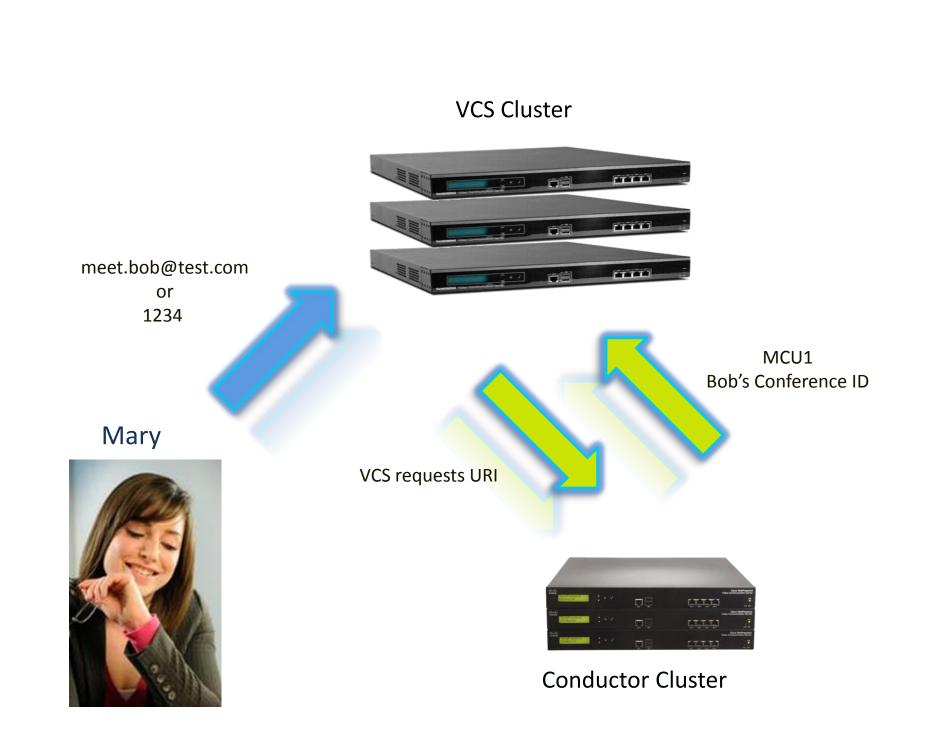


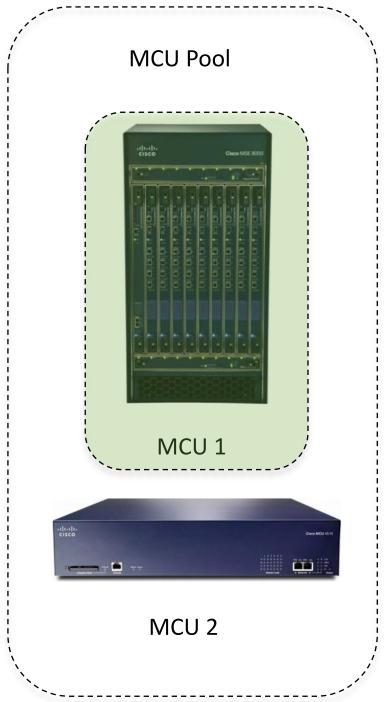
**Conductor Cluster** 





#### TelePresence Conductor directs the call





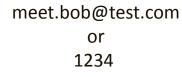


#### User connected to the conference

#### **VCS Cluster**



Bob's Conference

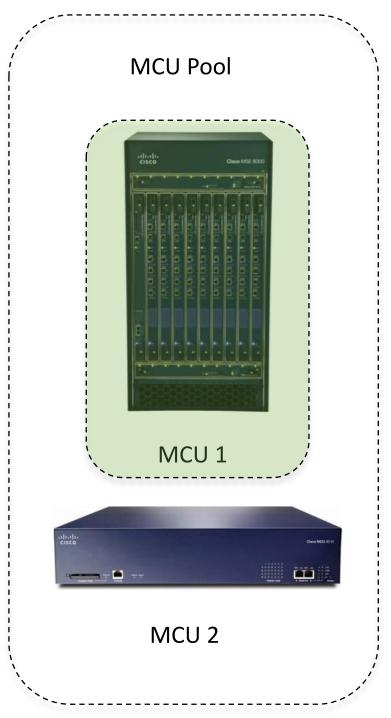


Mary





**Conductor Cluster** 







#### Lecture Mode Conferences



#### **Problem: Simplicity**

The scenario

Your user wants a conference for 20 people but with various levels of access based on user profile

Your user also wants the conference to be recorded for participants who cannot join the event



### Working Example: Simplicity

- Let us consider a university lecture
  - We define a conference template for lectures
  - We define two conference aliases
    - Matching "learn.(.\*)"
    - and "teach.(.\*)"
    - Each forwarding to the same conference
    - Each with different roles
  - Add a recording device (eg. TCS) as an auto-dialed participant











### Lecturer initiates conference





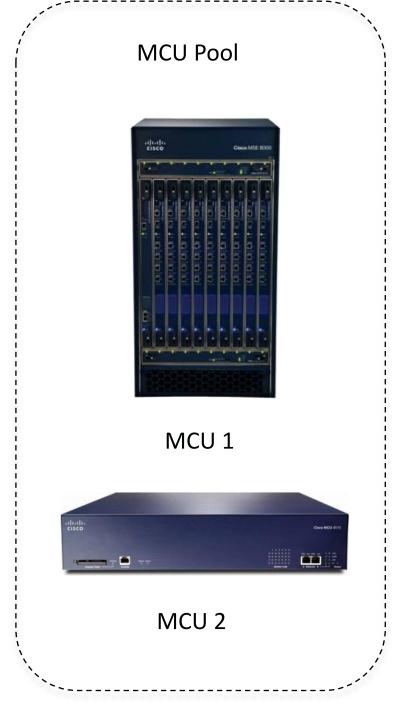
Teach.lecture@test.com or 12345



Bill



**Conductor Cluster** 





TelePresence Conductor orchestrates the

conference

**VCS Cluster** 



Teach.lecture@test.com or 12345



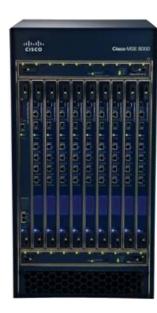
Bill

VCS request to TelePresence Conductor to transform the alias to the correct URI



**Conductor Cluster** 

**MCU Pool** 



MCU 1

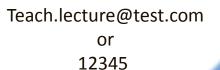


MCU 2



Intelligent conference creation









TelePresence Conductor creates the conference on the most appropriate MCU and returns the URI to VCS



MCU2 New Conference ID

**Conductor Cluster** 

#### **MCU** Pool



MCU 1





### Lecturer connected to conference



**VCS Cluster** 



Lecture Conference



PIN = 9999





**MCU Pool** 

MCU 1





Teach.lecture@test.com or

12345



**Conductor Cluster** 



# TelePresence Conductor adds recording

**VCS Cluster** 



API request for dial out to recording device at recordlecture.tcs1@test.com



**Conductor Cluster** 





**MCU Pool** 



MCU 1



Teach.lecture@test.com or 12345



Bill





### Student calls into the conference

**VCS Cluster** 



Learn.lecture@test.com or 12346





**Conductor Cluster** 



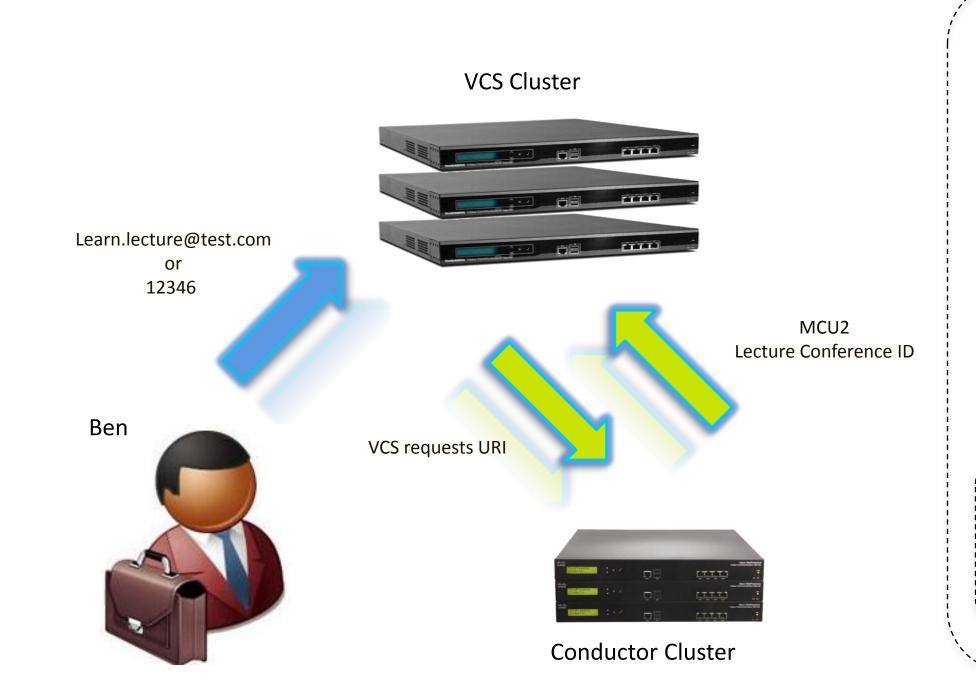


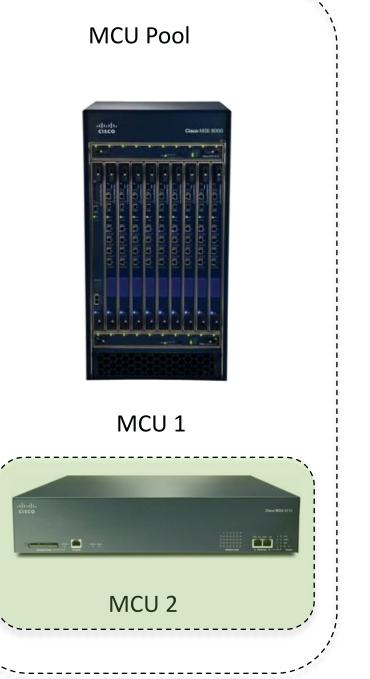
MCU 1





### TelePresence Conductor directs the call





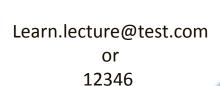


User connected to the conference





Lecture Conference

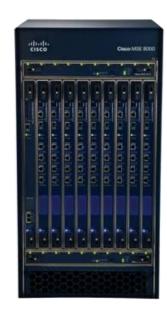






**Conductor Cluster** 

**MCU** Pool



MCU 1







# Scaling Conferences



## **Problem: Scalability**

- Cisco MCU's support up to 80 participants on a single device (depending on device type)
- As conferences increase in size we are outgrowing the capacity of a single MCU
- As scale increases we need to add more MCU capacity without increasing the administrative overhead





### User calls into a conference – MCU full

**VCS** Cluster

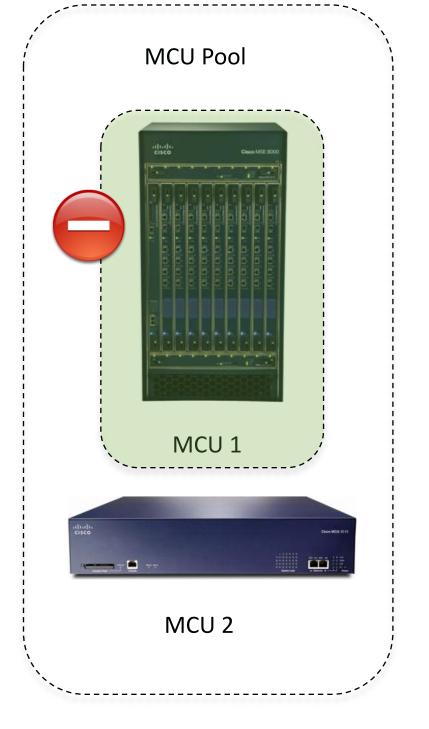


meetbill@test.com or 1234



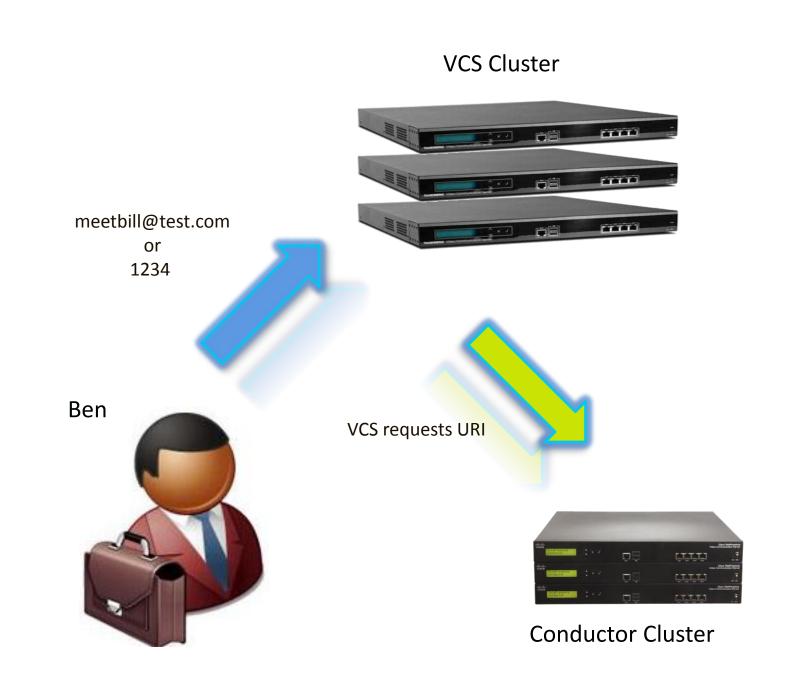


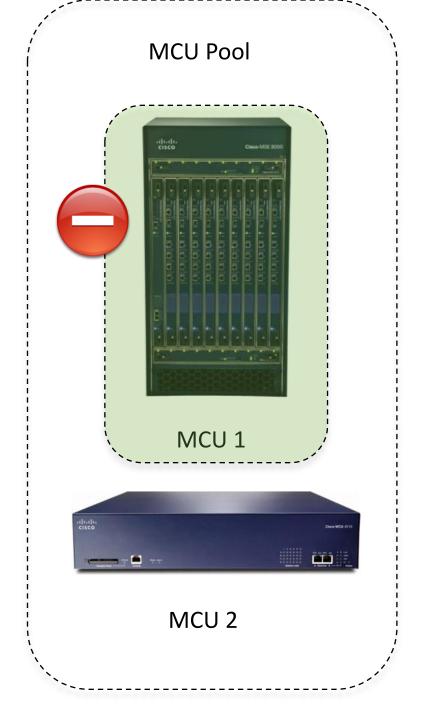
**Conductor Cluster** 





TelePresence Conductor polls MCU Pool







TelePresence Conductor starts new

conference

**VCS Cluster** 

meetbill@test.com or 1234

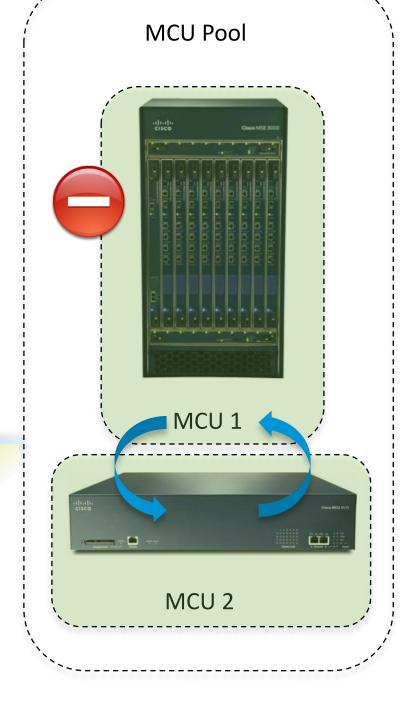
Ben

TelePresence Conductor creates a new conference on the most appropriate MCU and returns the URI to VCS

The second secon

MCU1
Bill's Conference ID

**Conductor Cluster** 





### User connected to the conference





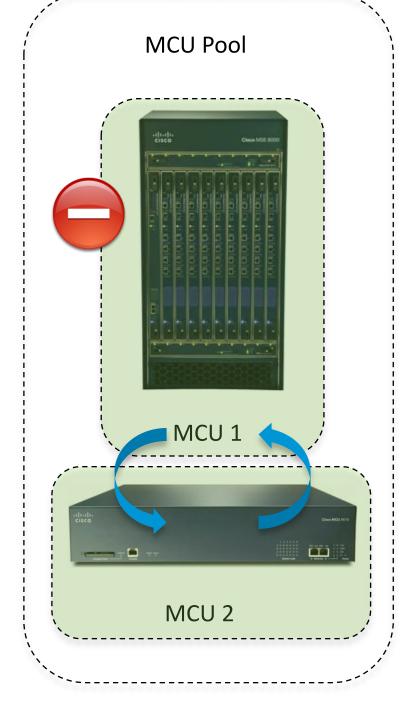
Bill's Conference On MCU2

meetbill@test.com or 1234





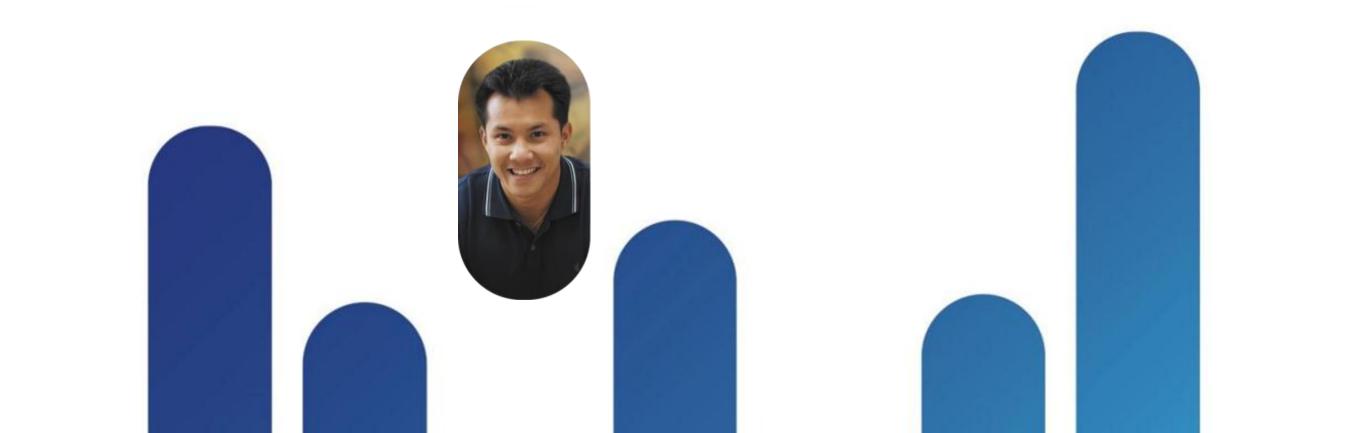
**Conductor Cluster** 



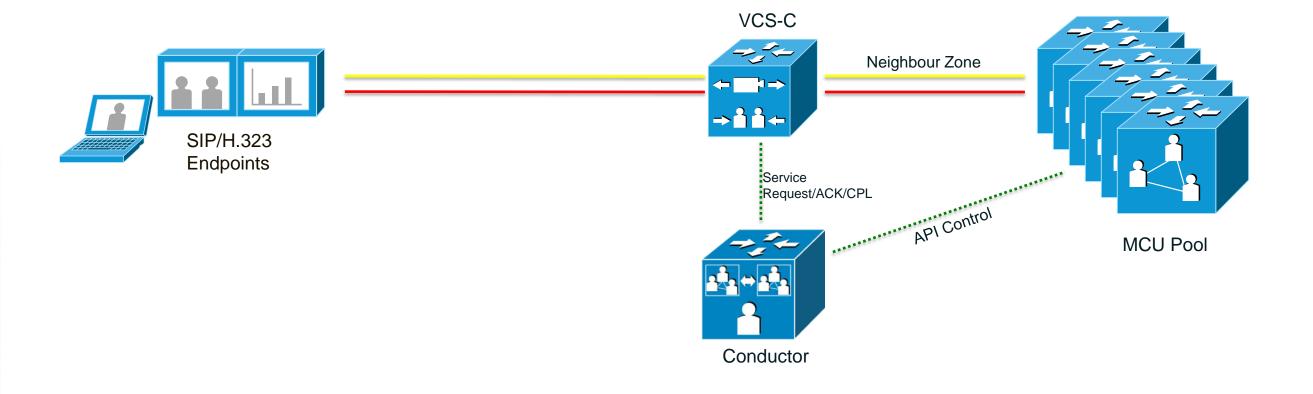




# Supported Topology



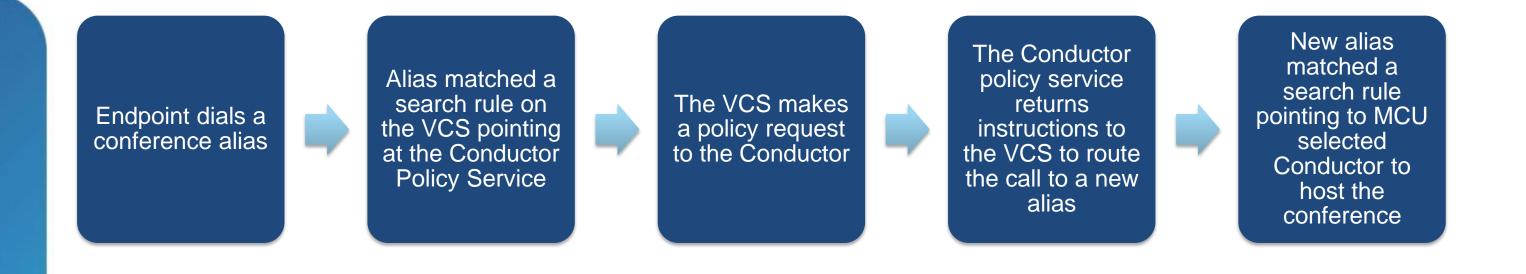
VCS – ADHOC and Rendezvous Conferencing Scenario





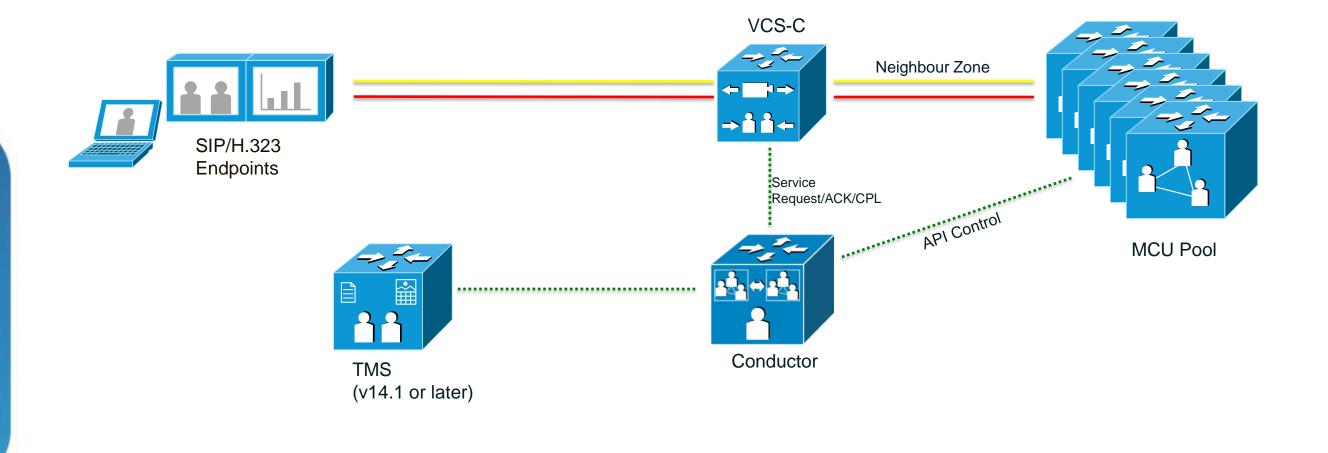


VCS – Rendezvous Conferencing Call Flow



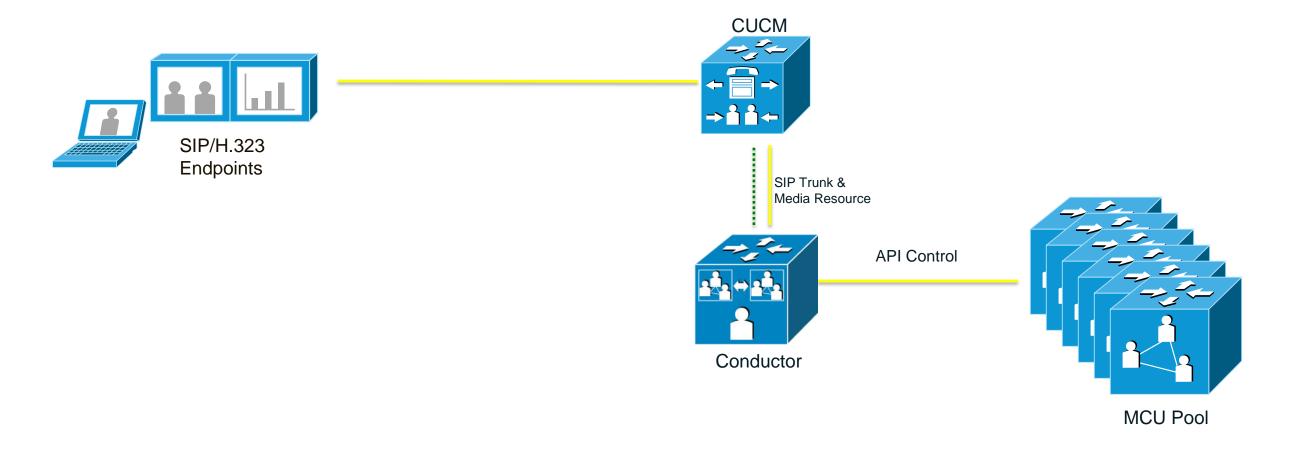


VCS – Scheduled Conferencing Scenario





**CUCM ADHOC** and Rendezvous Conference Scenario







CUCM AdHoc Conferencing Call Flow

Endpoint creates and ADHOC conference by joining 3 participants



CUCM initiates an ADHOC conference



CUCM routes the call to Conductor



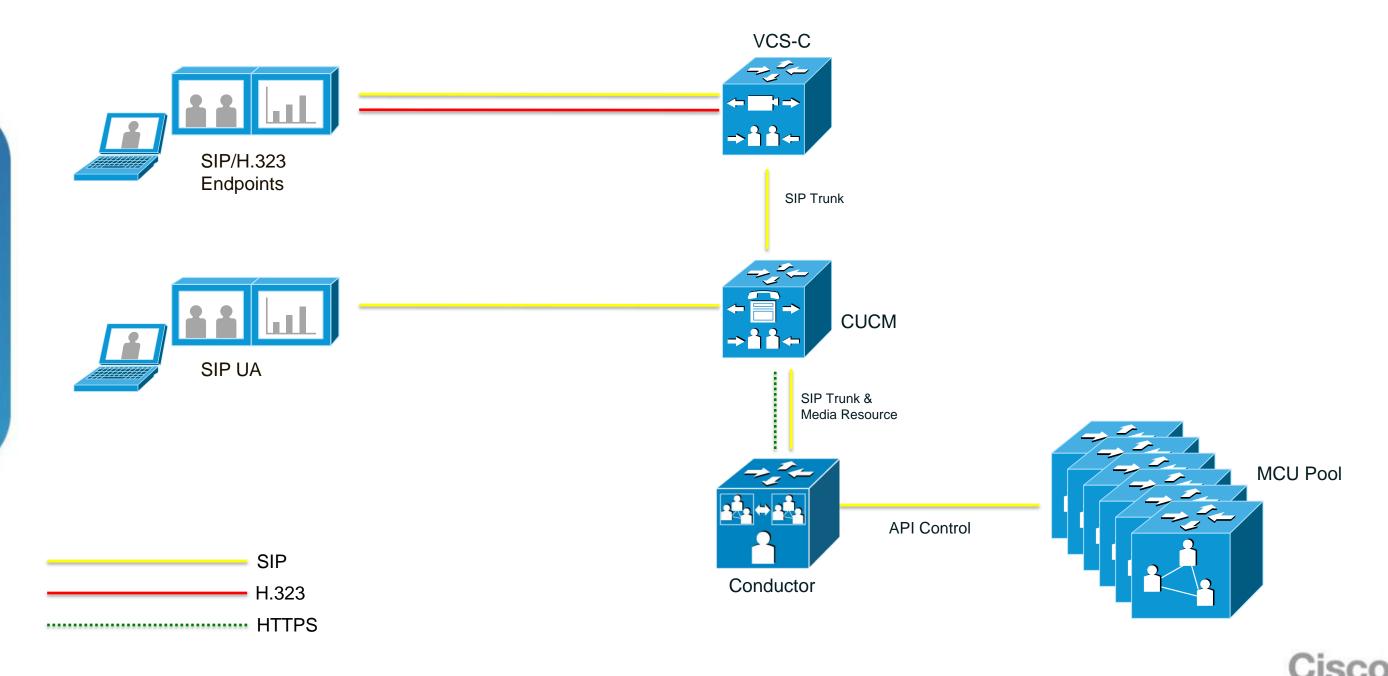
Conductor accepts the call and creates a conference



Conductor routes the call to the conference bridge



VCS and CUCM Conferencing Scenario





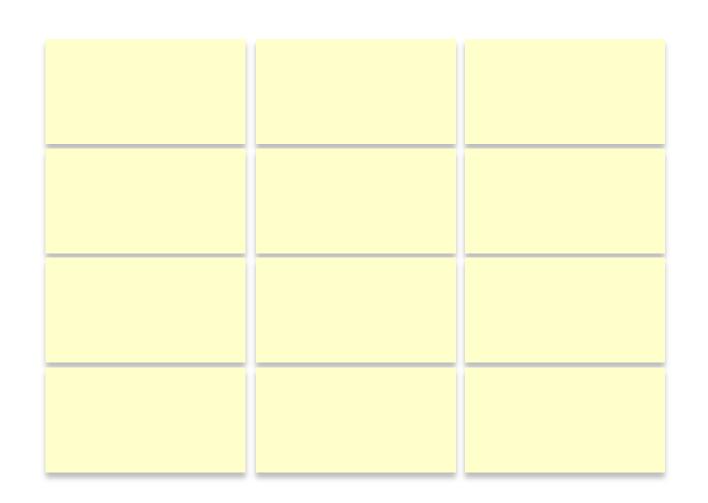
### TelePresence Server

Dynamic Resource Allocation



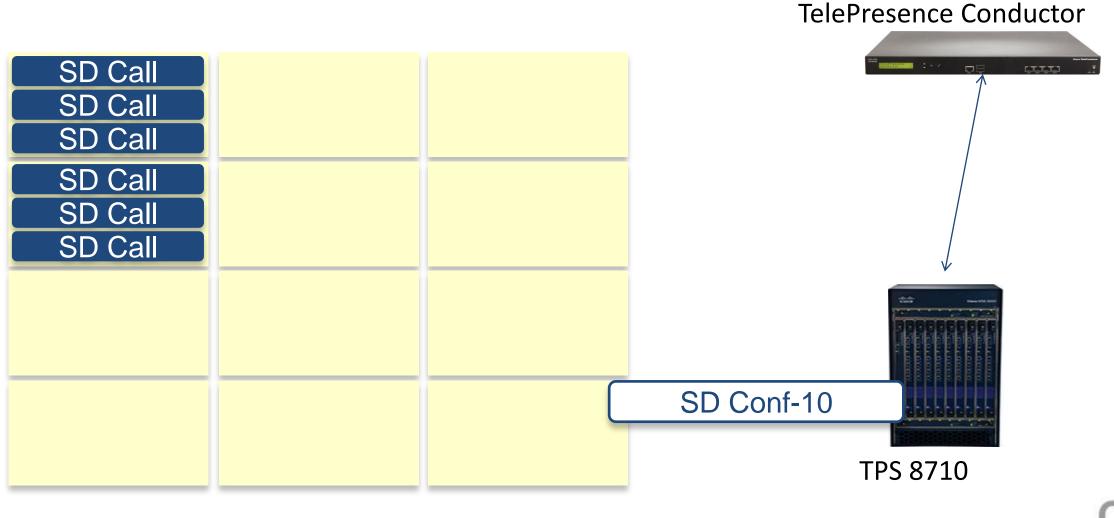
Main Video	Audio	Content	Screen Licenses Consumption
360p30	Mono	720p5	1/4
480p30	Mono	In main video	1/4
480p30	Stereo	720p5	1/3
720p30	Stereo	720p5	1/2
1080p30	Stereo	720p15	1
720p30	Stereo	720p15	1
1080p30	Stereo	720p30	1 1/2
1080p30	Stereo	1080p30	2
Dual-screen 1080p30	Stereo	720p30	2
Three-screen 1080p	Multichannel	720p30	3
Three-screen 1080p	Multichannel	1080p30	4
Four-screen 1080p	Stereo	1080p30	4

Example with TPS8710 with 12 screen license

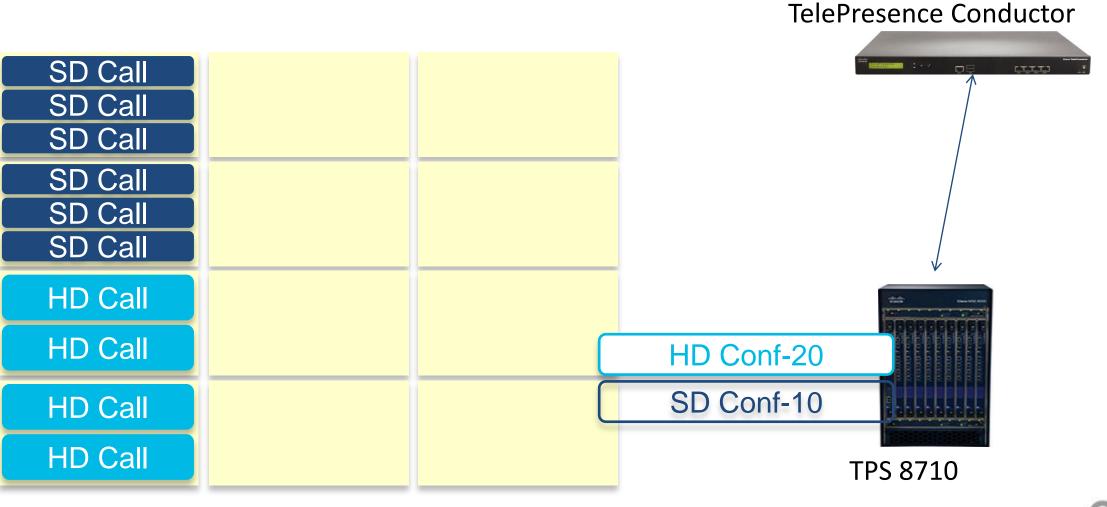




- Example with TPS8710 with 12 screen license
  - Conference with 6 x SD Endpoints/UA



- Example with TPS8710 with 12 screen license
  - Conference with 6 x SD Endpoints/UA
  - Conference with 4 x HD Endpoints/UA



- Example with TPS8710 with 12 screen license
  - Conference with 6 x SD Endpoints/UA
  - Conference with 4 x HD Endpoints/UA
    - Conference with 3 x Full HD Endpoints/UA TelePresence Conductor SD Call SD Call SD Call Full HD Full HD Call Call SD Call SD Call SD Call HD Call Full HD Conf-30 HD Call HD Conf-20 Full HD Call SD Conf-10 HD Call HD Call **TPS 8710**



# Configuration



## **Configuration Methods**

#### **Video Communications Server**

- Conductor Conference Configuration Wizard
- VCS Configuration
- MCU Configuration

#### **Unified Communications Server**

- Conductor Configuration
- CUCM Configuration
- MCU Configuration

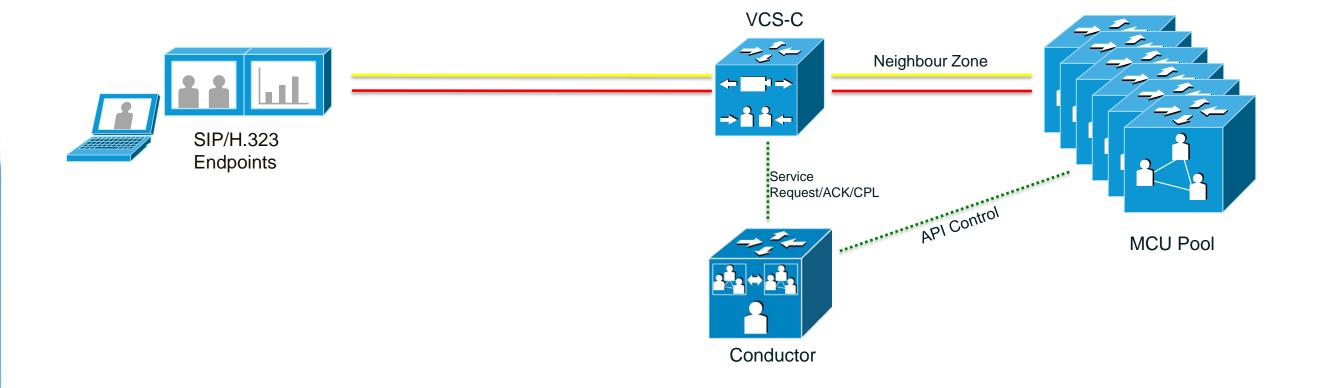




## Conductor and VCS



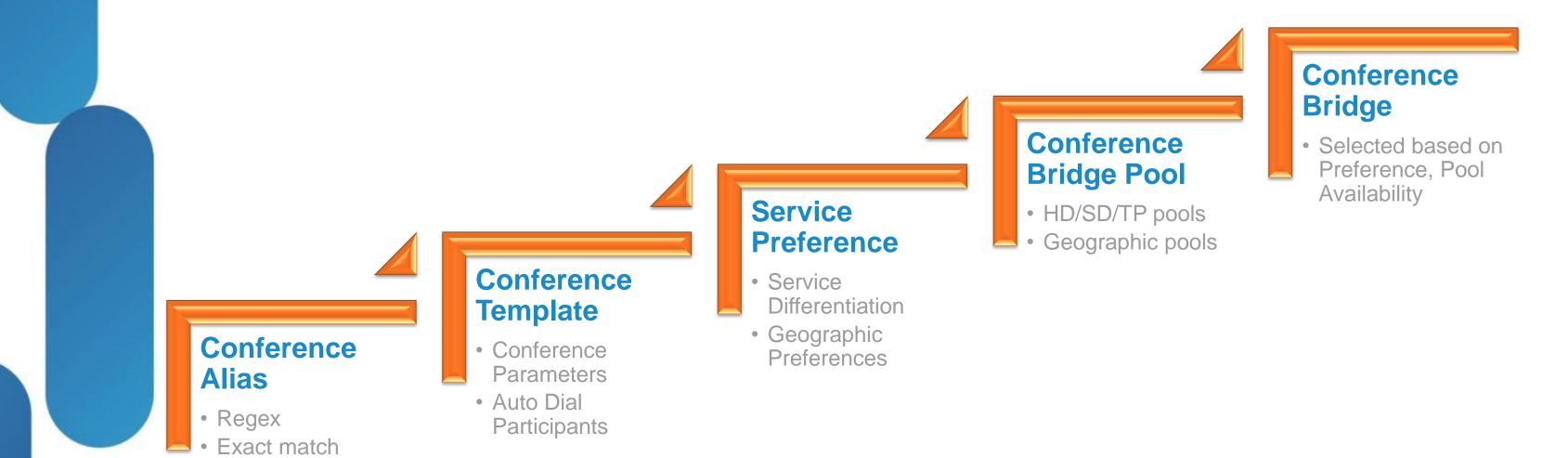
# VCS Rendezvous Model Configuration





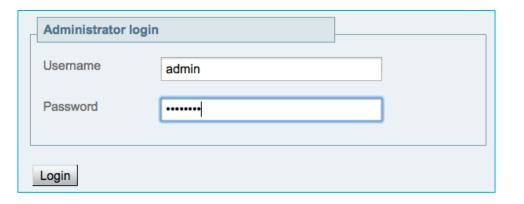


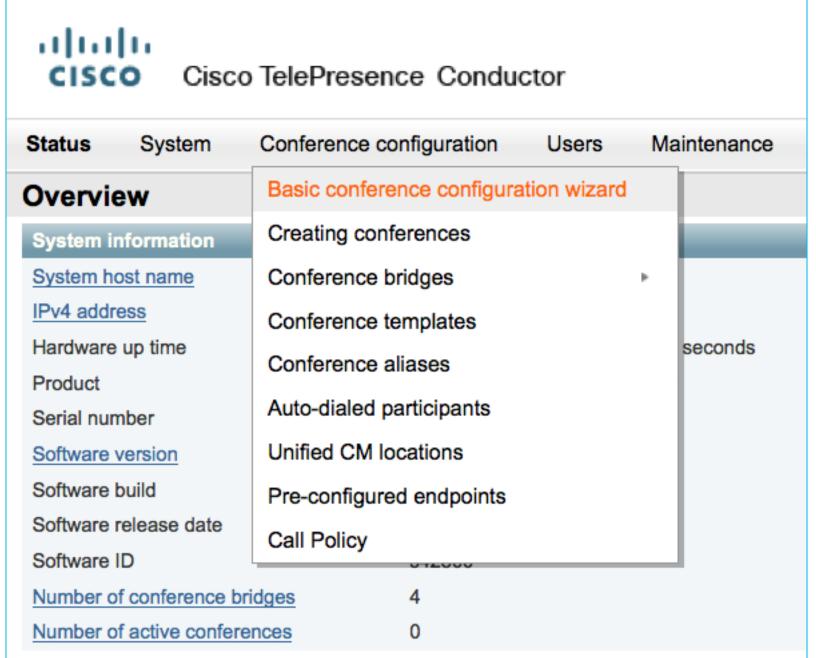
## Conference creation process





#### Login and Start the Wizard





#### Wizard explains what is about to happen

Conference bridge Service Preference Template Alias Finish

This wizard takes you through the steps that are required to set up a basic conference configuration on your TelePresence Conductor when used in a VCS-based deployment. It results in users being able to dial into a meeting-type conference using a specified alias.

The wizard assumes that you have already configured a password, an IP address and the correct NTP settings on your TelePresence Conductor and that you have already configured your Cisco VCS and your conference bridge in accordance with the information in Cisco TelePresence Conductor with Cisco TelePresence Video Communication Server Deployment Guide.

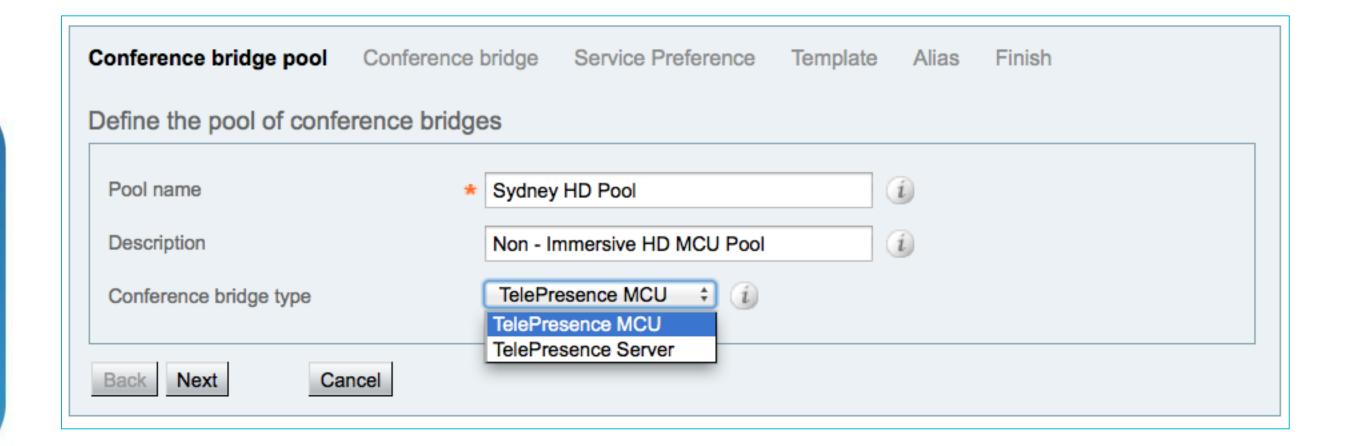
You will need the following information to complete the wizard:

- Conference bridge IP address
- Protocol used to communicate with the conference bridge (HTTP or HTTPS)
- Conference bridge username and password
- Dial plan prefix configured on the Cisco VCS

Start Wizard

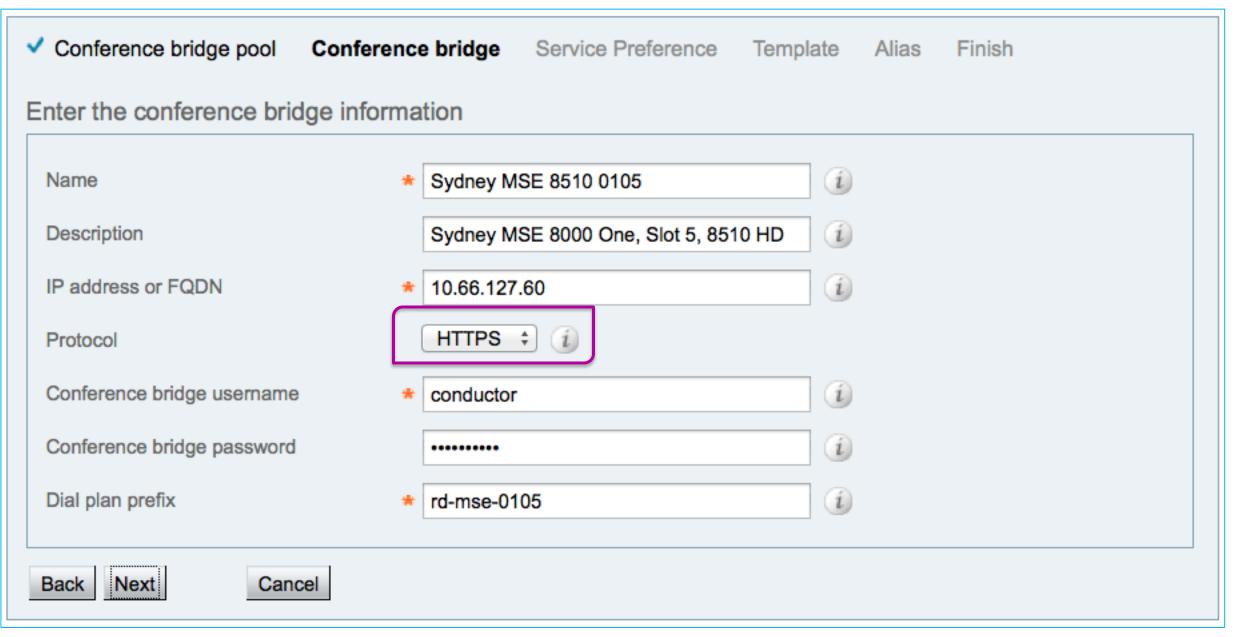


**Create Bridge Pool** 



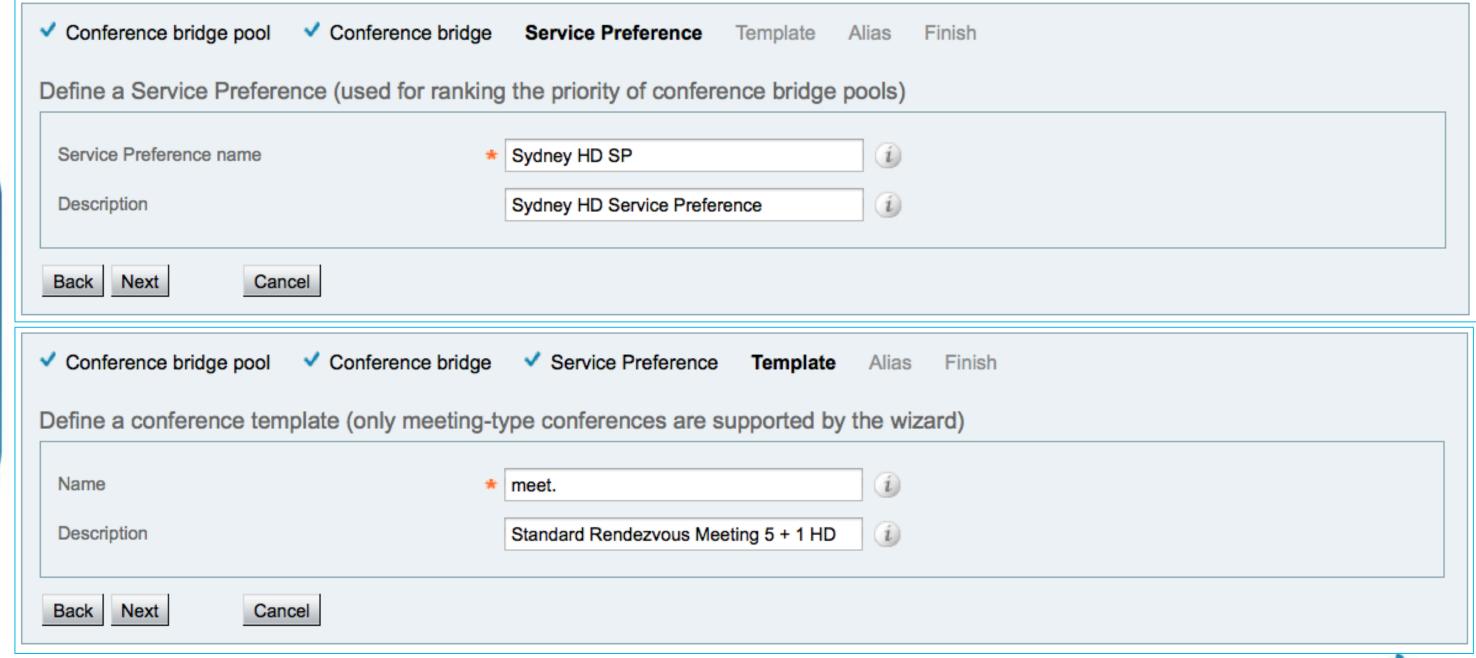


Create Bridge to add to new pool



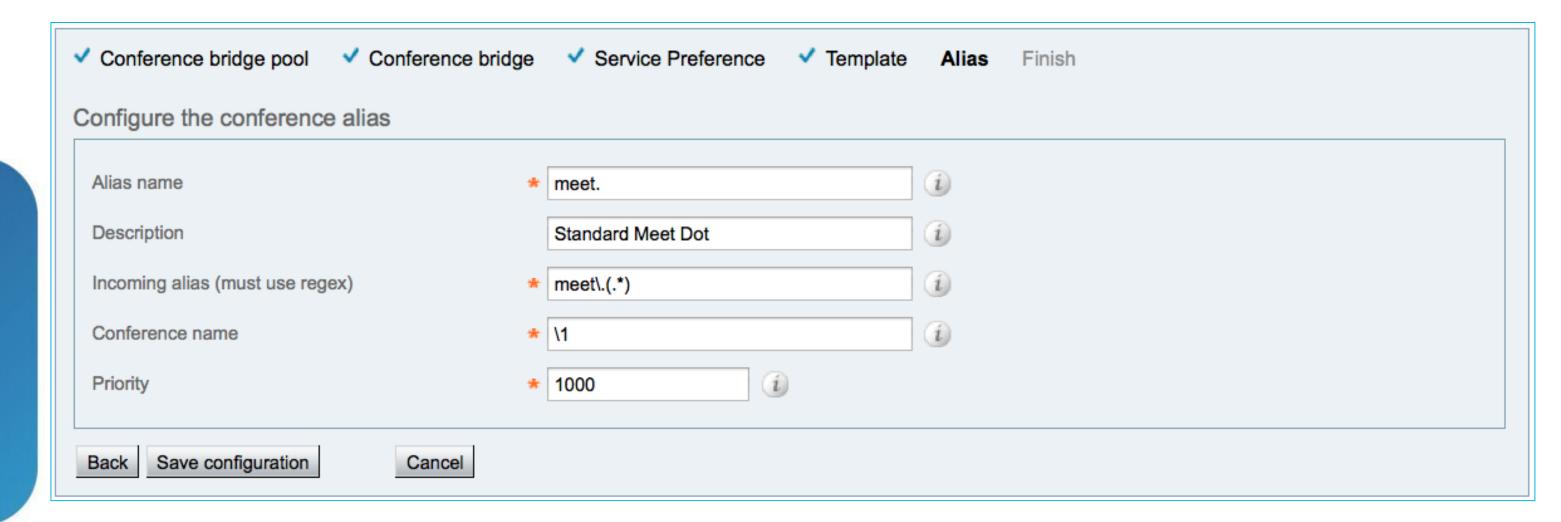
#### Conductor Conference Wizard

#### Create a Service Preference and Conference Template



#### **Conductor Conference Wizard**

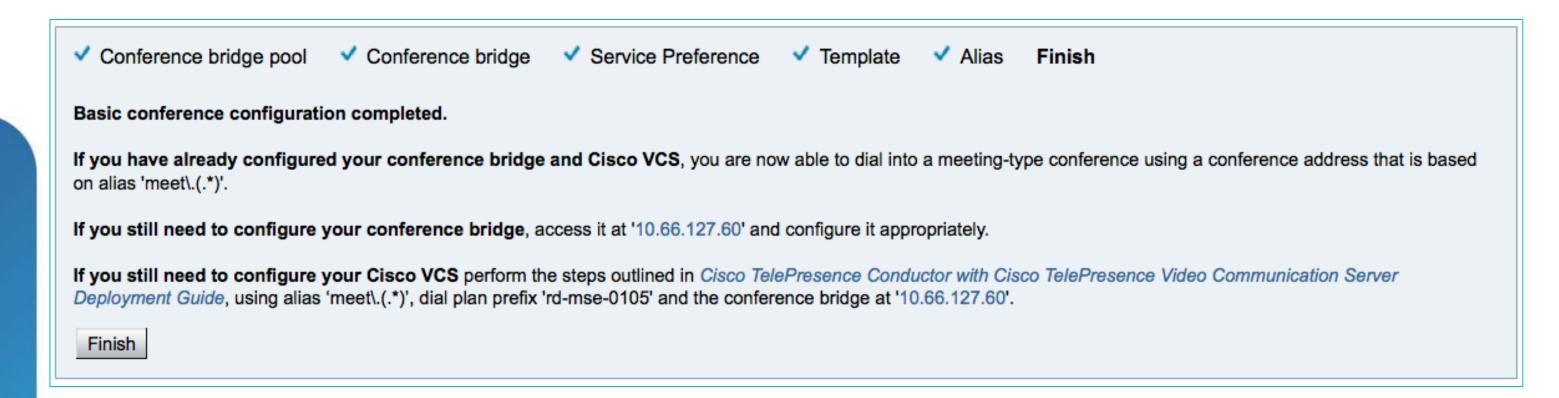
Create a Conference Alias to assign to the Template





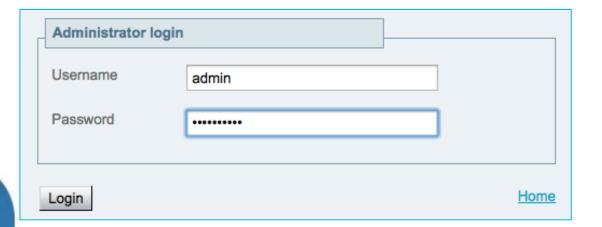
#### Conductor Conference Wizard

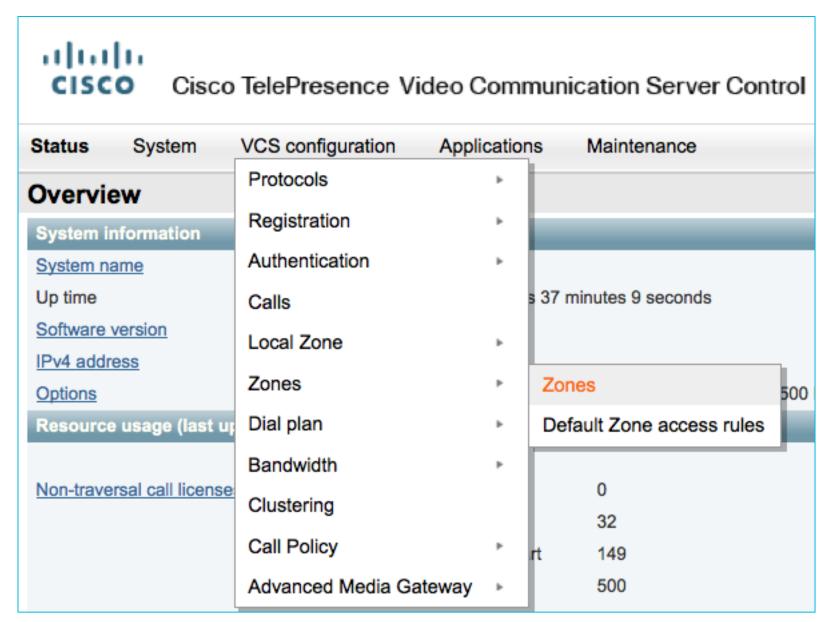
#### Done – Wizard explains what is required on VCS



Administrator accounts  You are here: Users > Administrator accounts					
Name	v State	Access level	Web access	API access	Actions
admin admin	Enabled	Read-write	✓ Yes	✓ Yes	View/Edit
cucm cucm	Enabled	Read-write	✓ Yes	✓ Yes	View/Edit

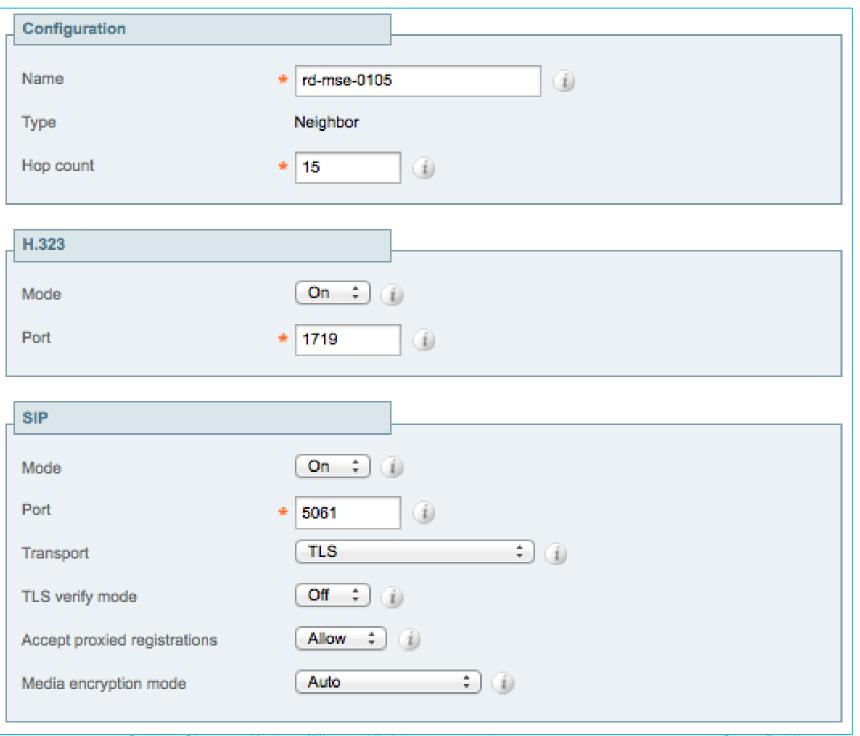






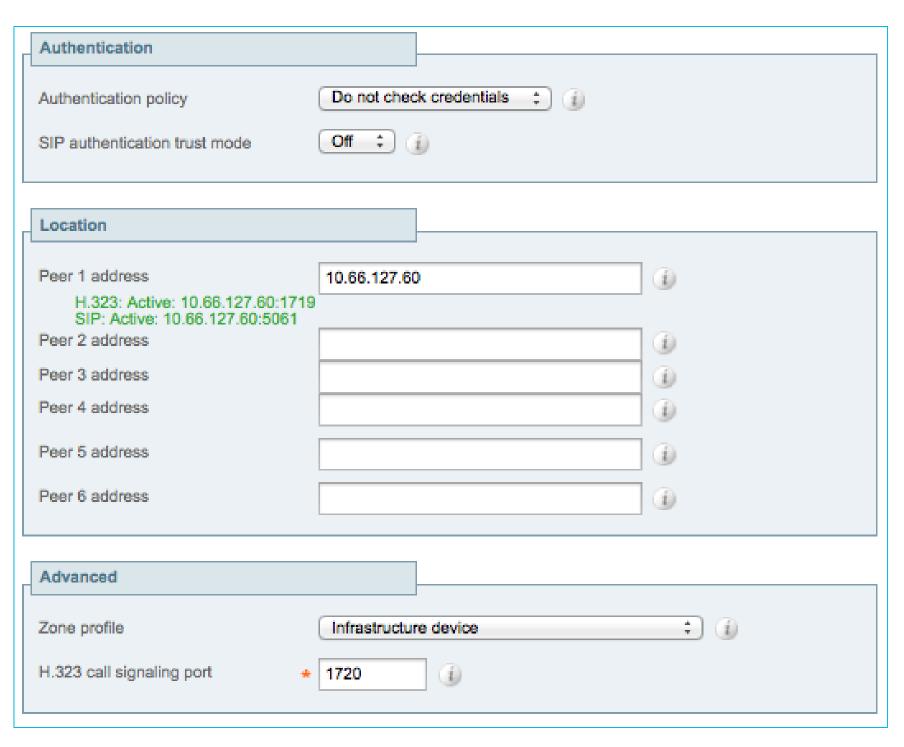


MCU Zone Configuration



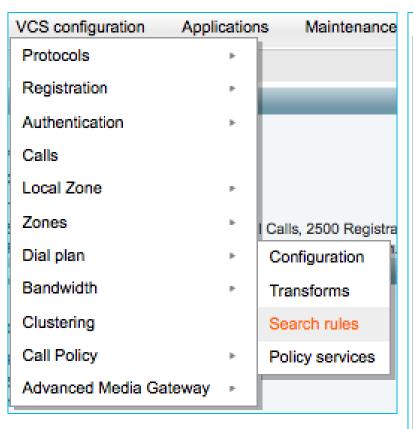


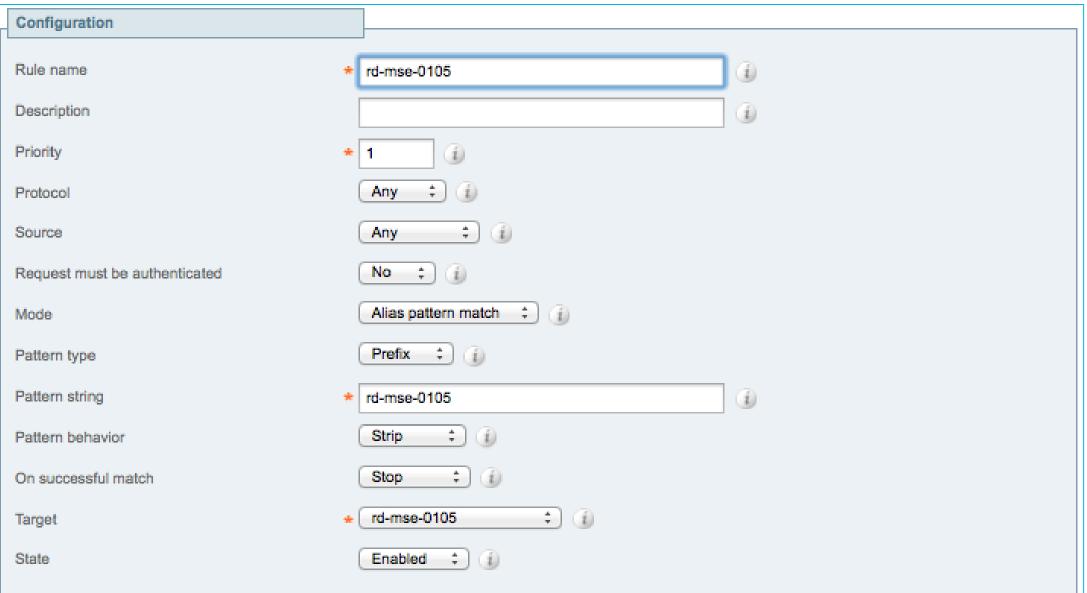
#### MCU Zone Configuration





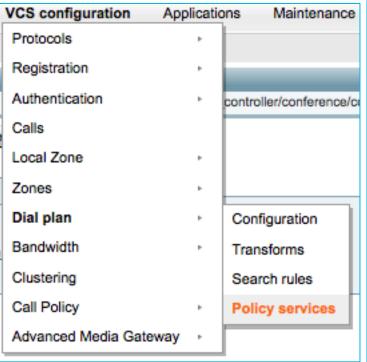
#### MCU Zone Search rule

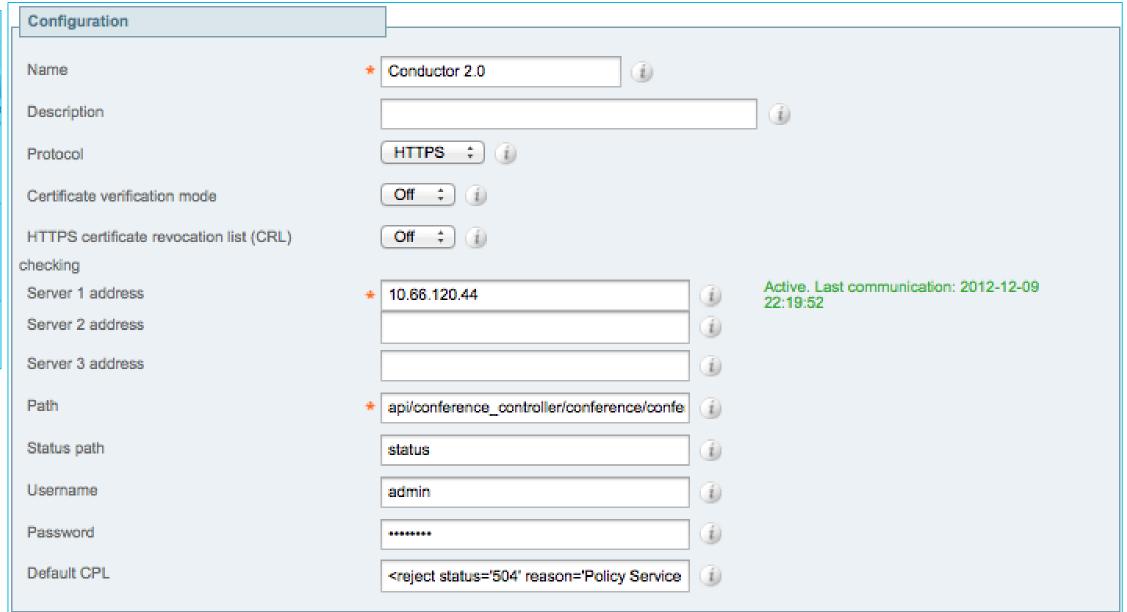






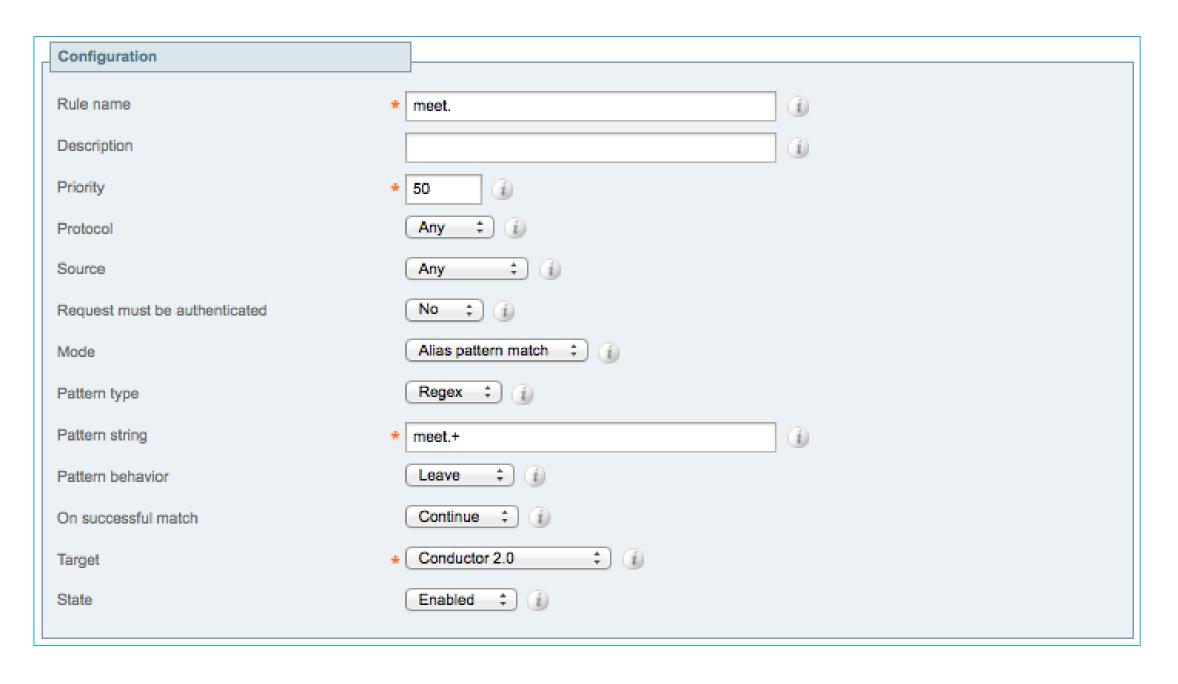
#### **Conductor Policy Service**







#### Conductor Search Rule





SIP configuration

SIP	
SIP registrar usage	Enabled   Registered
SIP registrar domain	collab.cisco.com
SIP registrar type	Standard SIP ‡
Username	rd-mse-0105
Password	
Allow numeric ID registration for conferences	
SIP call settings	
SIP proxy address	10.66.120.39
Maximum bit rate from Microsoft OCS/LCS clients	768 kbit/s ‡
Outgoing transport	○UDP ○TCP •TLS
Use local certificate for outgoing connections and registrations	



H.323 Configuration

H.323	
H.323 gatekeeper usage	Enabled ‡
H.323 gatekeeper address	10.66.120.39
Gatekeeper registration type	MCU (standard) ‡
Ethernet port association	Port A IPv4 Port A IPv6 Port B IPv4 Port B IPv6
(Mandatory) H.323 ID to register	rd-mse-0105
Use password	Password:
Prefix for MCU registrations	
MCU service prefix	(optional)
Allow numeric ID registration for conferences	
Send resource availability indications	Thresholds: conferences video ports warning: configured threshold values will be ignored



# MCU Configuration Conference Settings

Conference settings	
Maximum video size	Receive MAX, transmit MAX ‡
Motion / sharpness tradeoff	Balanced ‡
Transmitted video resolutions	Allow all resolutions ‡
Default bandwidth from MCU	4.00 Mbit/s ‡
Default bandwidth to MCU	<same as="" transmit=""></same>
Default view family	1 focused pane, many small panes ‡
Use full screen view for two participants	Enabled ‡
Active speaker display	Red border ‡
Media port reservation	Enabled ‡
Audio notifications	☑ Conference timing ☑ Conference status ☑ Join and leave indications
Overlaid icons	✓ Important participant       Unsecured conferences         ✓ Tunneled camera control       ✓ Layout changes       Streaming participants         ✓ Recording indicator       ✓ Audio participants       Media quality
Overlaid text	✓ Conference status       □ Conference timing       ✓ Join and leave indications         ✓ Text messages       ✓ Content channel text chat
Overlaid logo duration	<never show=""> ‡</never>
Conference welcome message	
Conference welcome message duration	10 seconds ‡ no message set
Time to show participant names	10 seconds ‡



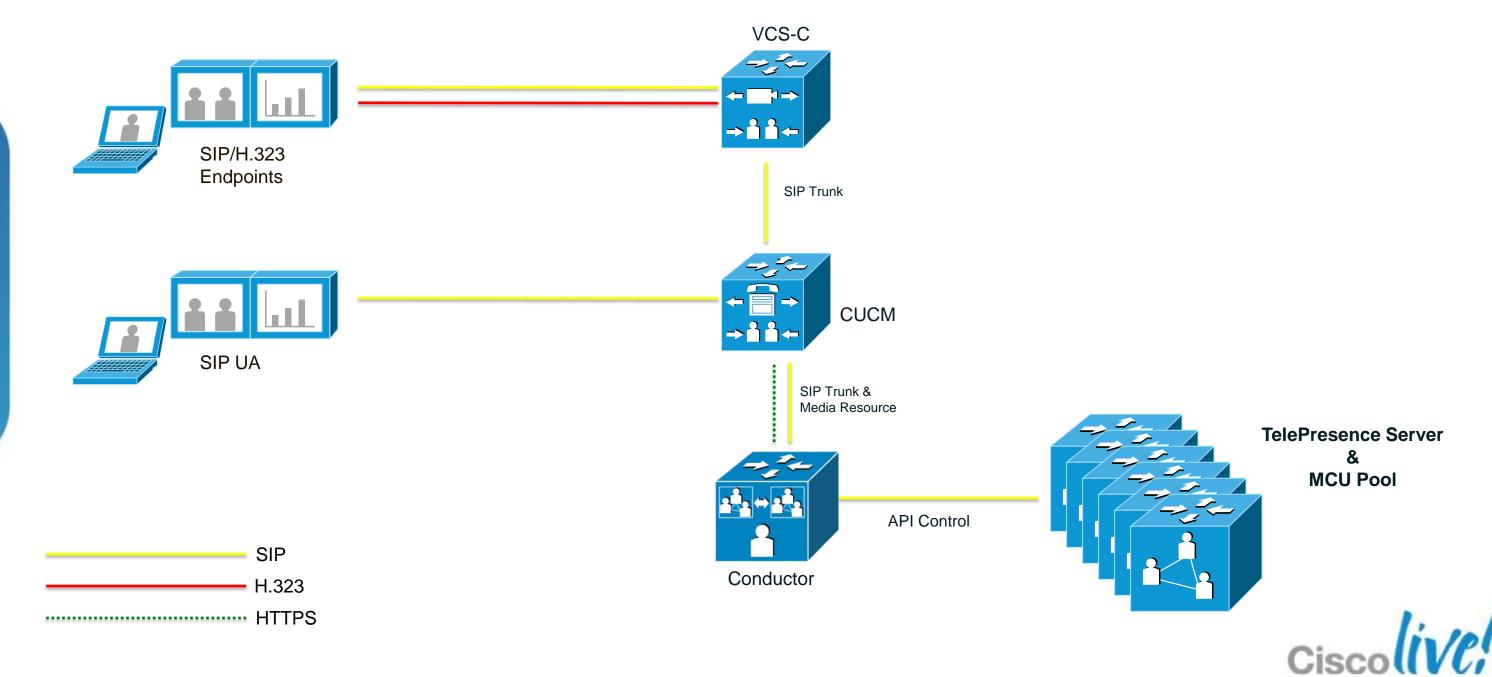


### Conductor, CUCM & VCS



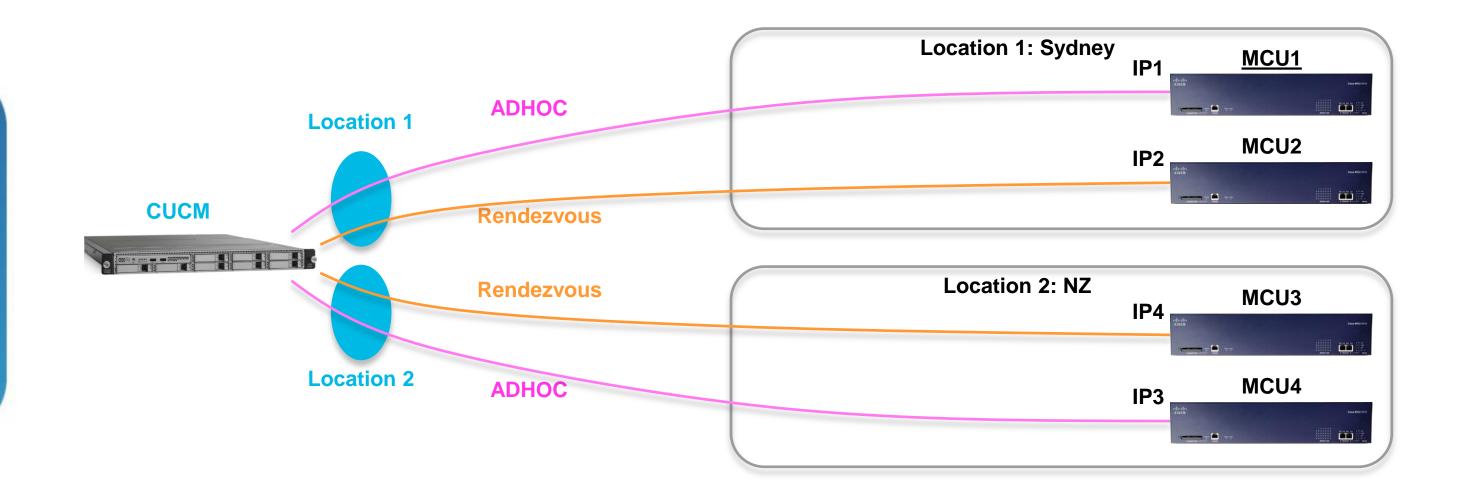
### **CUCM and VCS Model Configuration**

VCS and CUCM Conferencing Scenario



#### **CUCM ADHOC and Rendezvous**

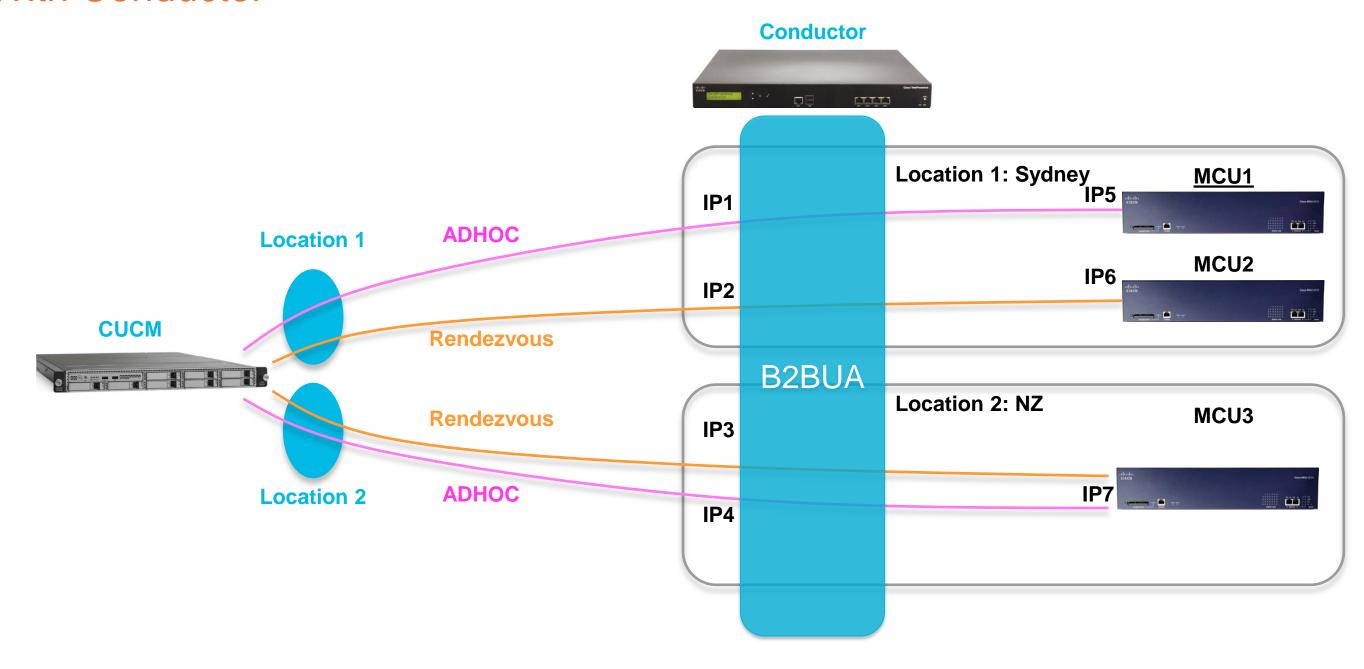
Prior to Conductor





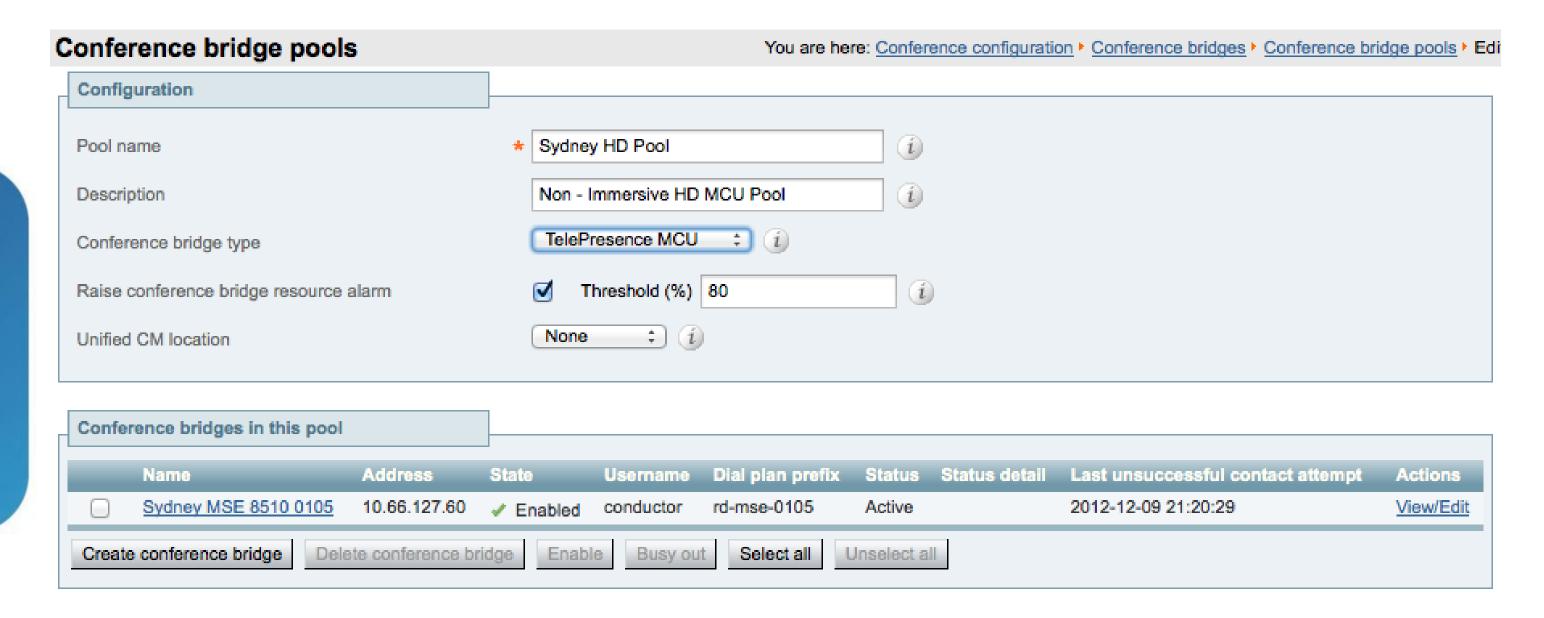
#### **CUCM ADHOC and Rendezvous**

With Conductor



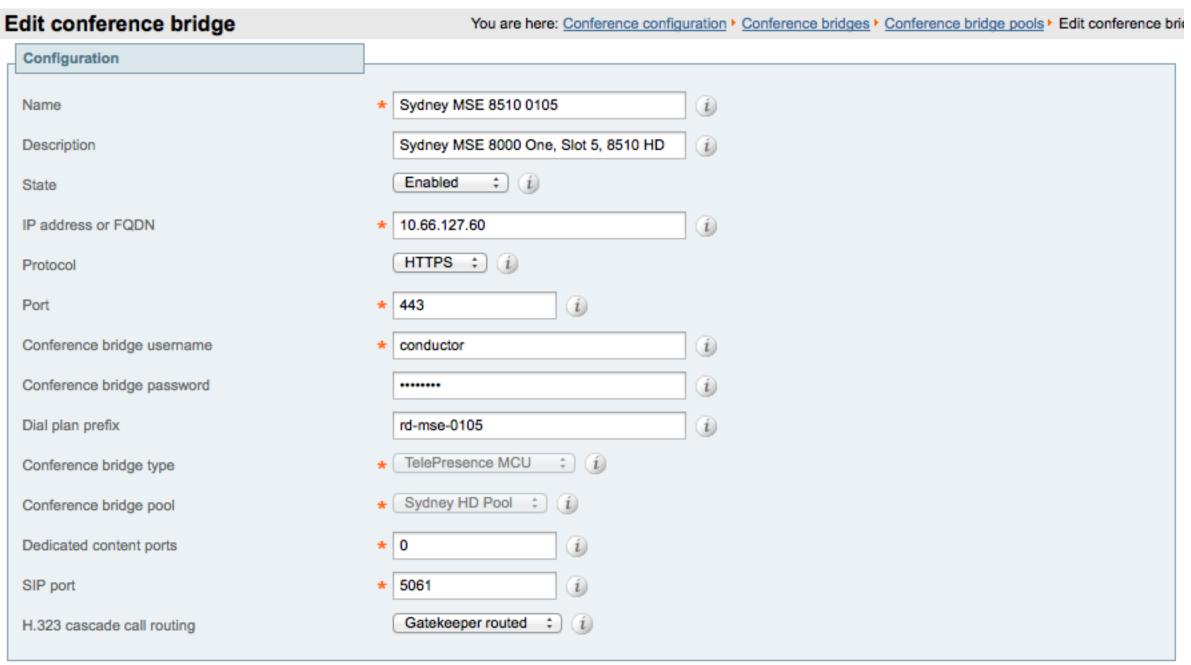


#### MCU Conference Bridge Pool

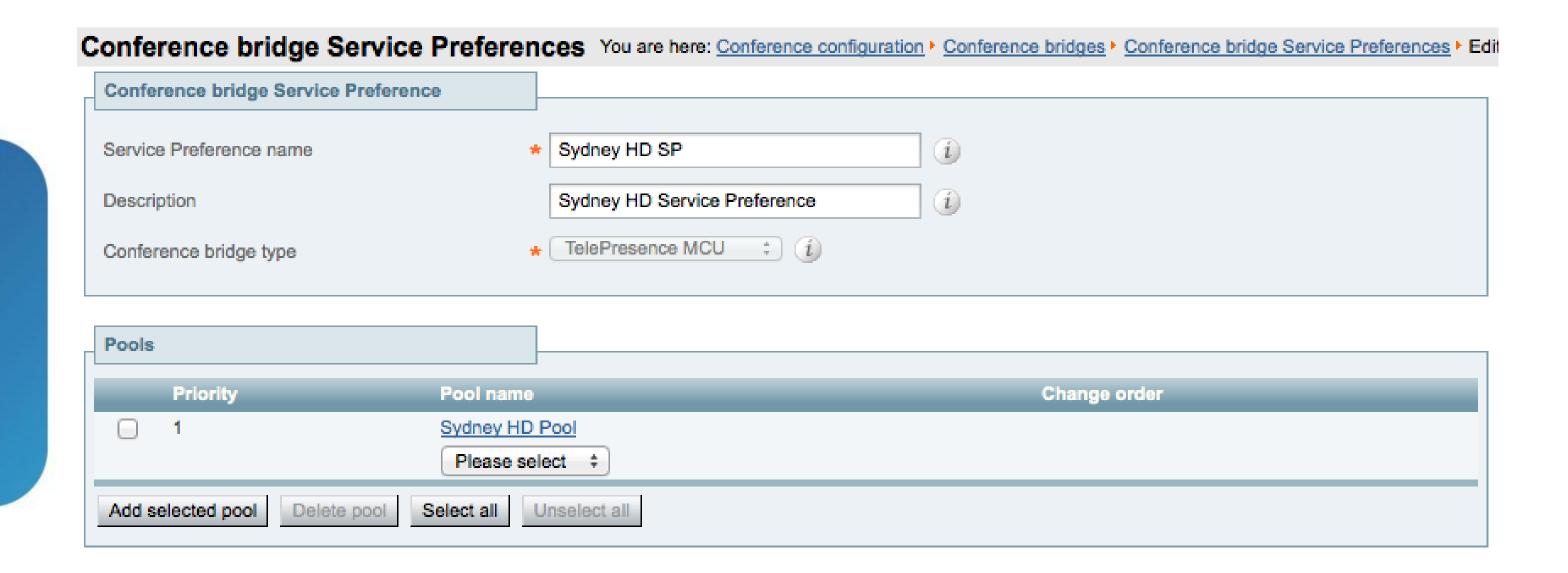




MCU Conference Bridge Added to Conference Bridge Pool

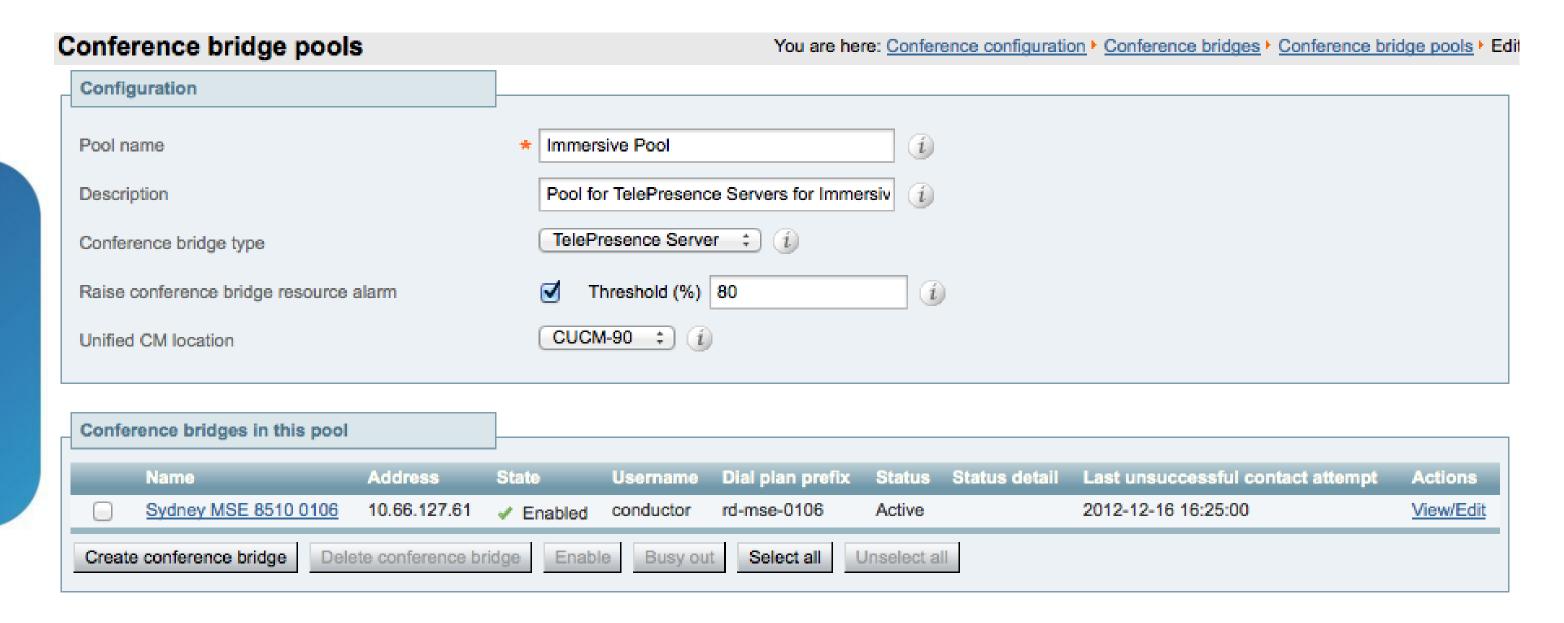


MCU Conference Bridge Pools Added to Conference Service Preference



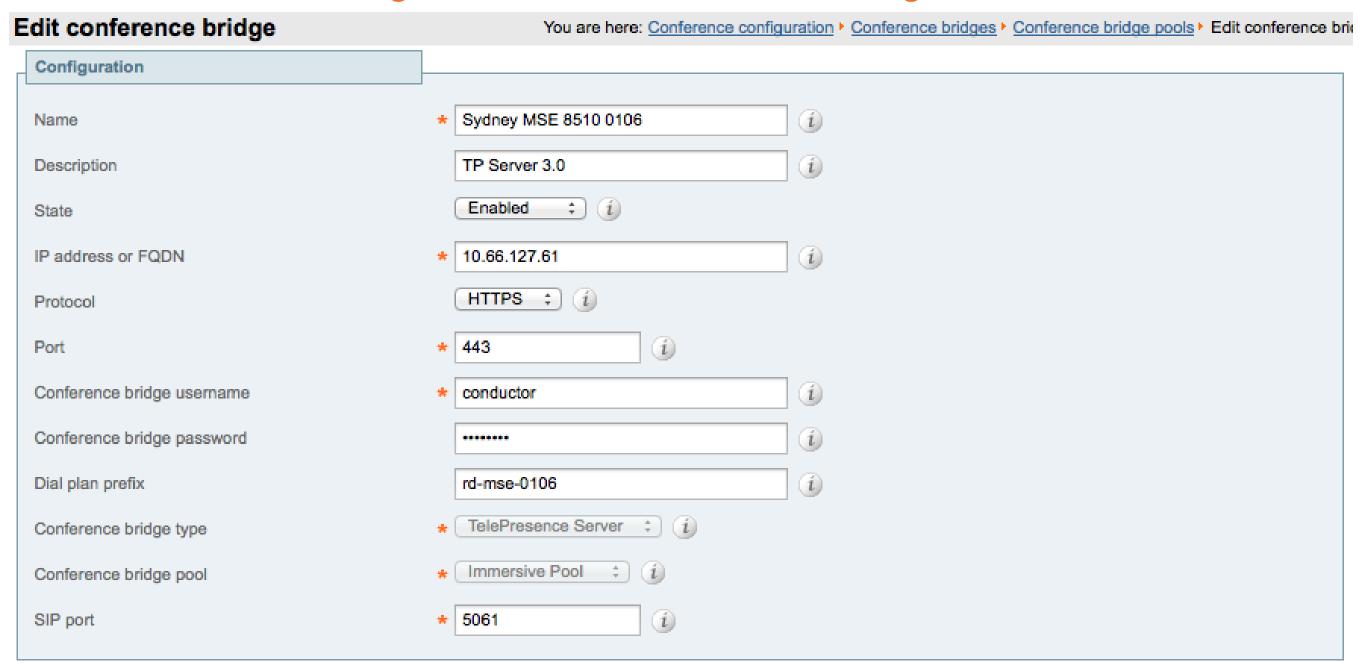


TPS Conference Bridge Pool



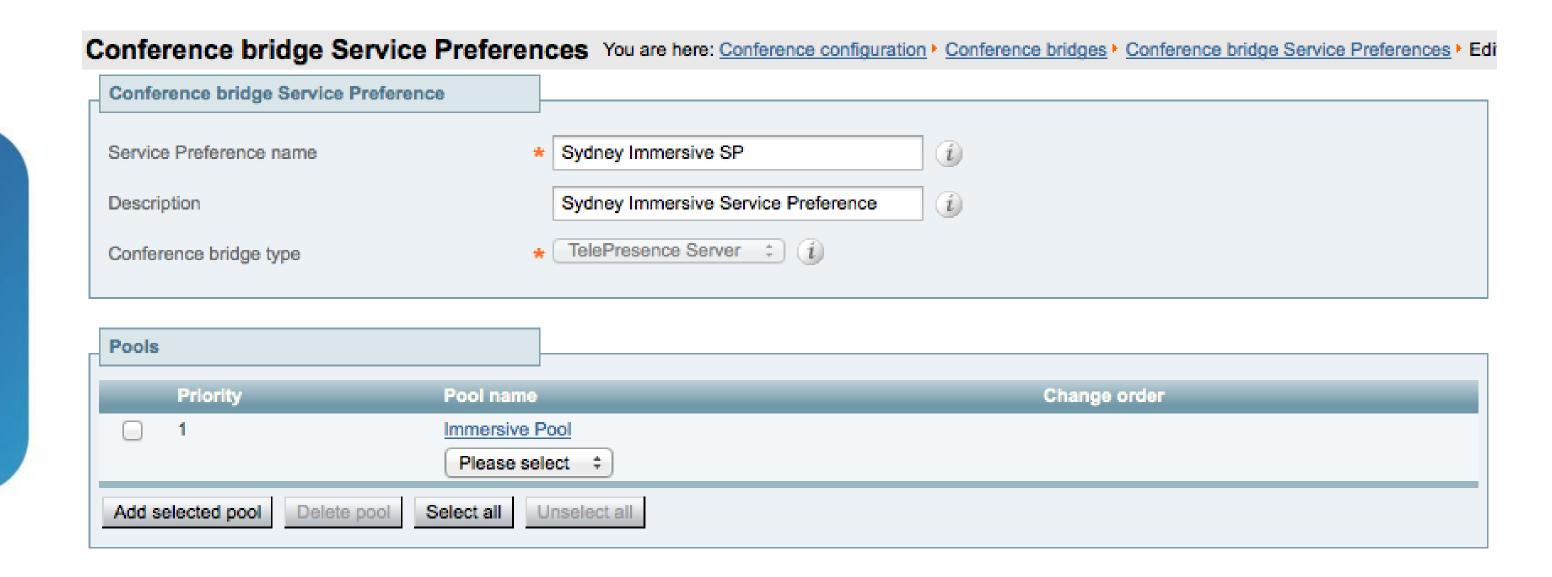


#### TPS Conference Bridge Added to Conference Bridge Pool



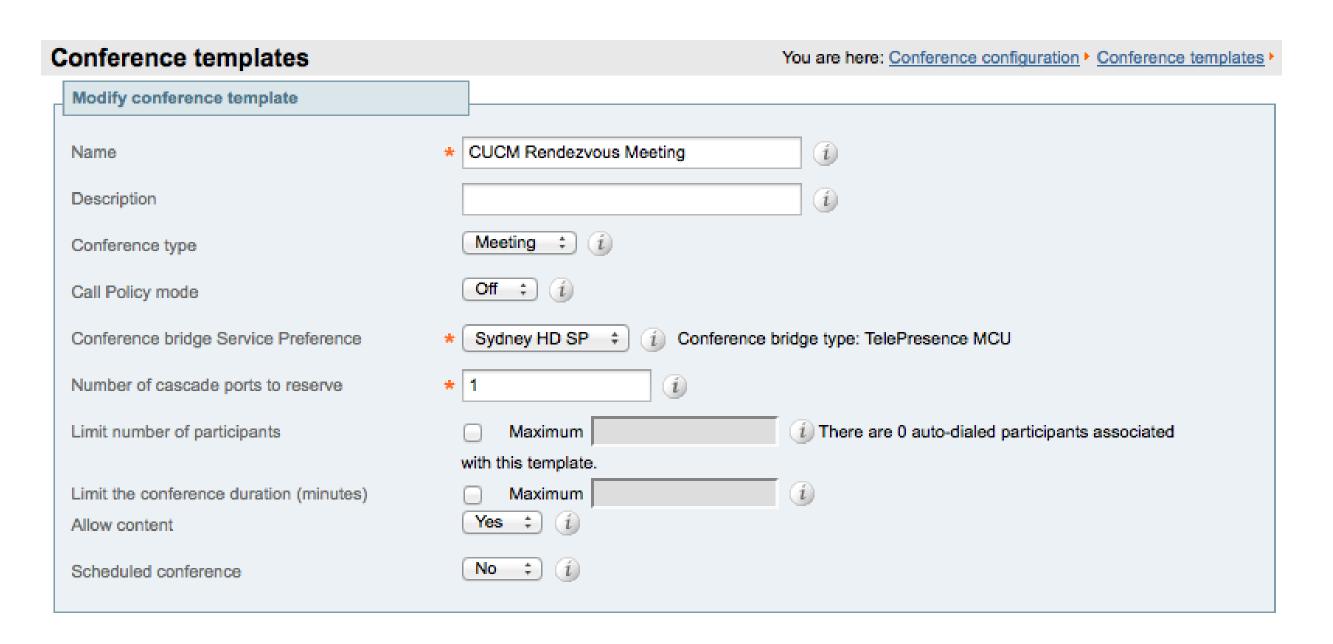


TPS Conference Bridge Pools Added to Conference Service Preference





**CUCM Rendezvous Template** 



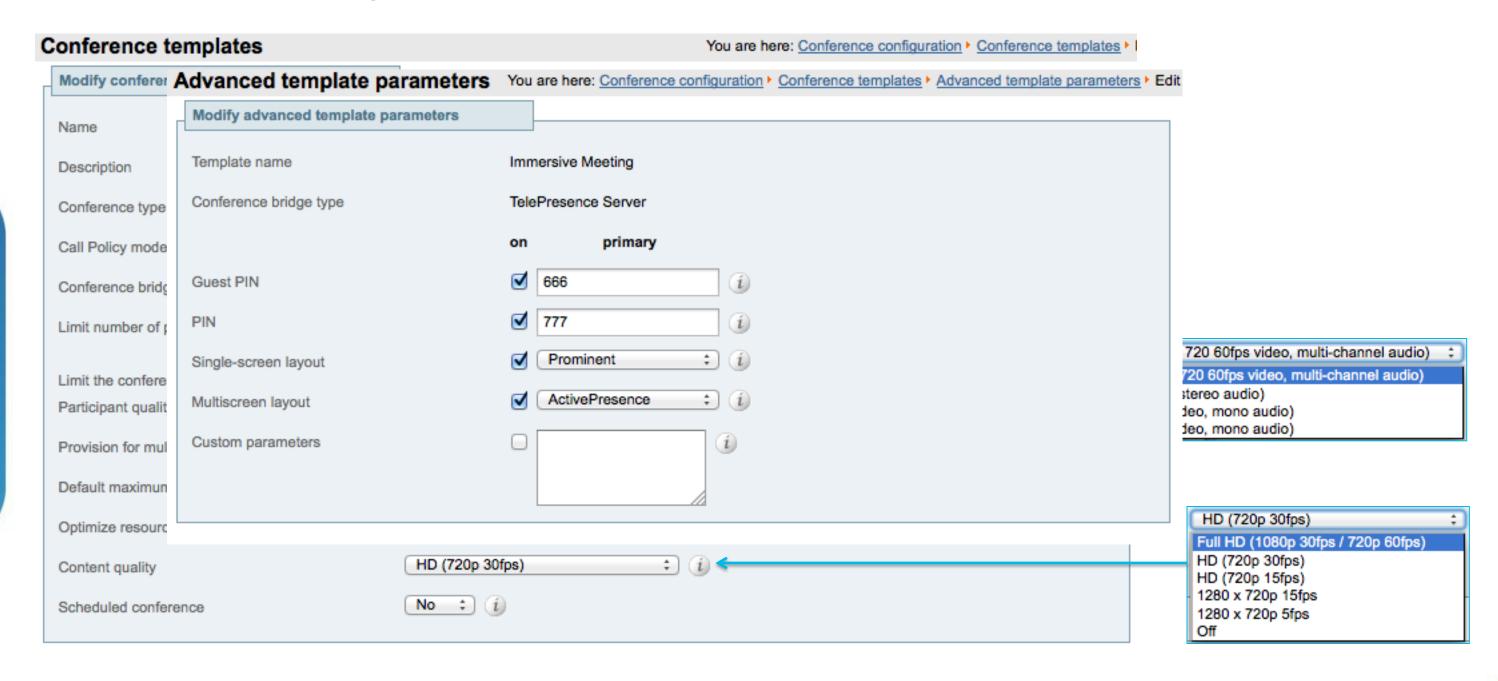


CUCM Rendezvous Template – Advanced (optional)

Advanced template parameters	You are here: Conference configuration	Conference templates > Advanced template parameters >	
Modify advanced template parameters			
Template name	CUCM Rendezvous Meeting		
Conference bridge type	TelePresence MCU		
	on primary on	cascade	
Automatic lecture mode	▼ Type 2	Type 2 ‡ i	
Timeout for automatic lecture mode type 1	_ O	0 (i)	
Floor and chair control	Floor control only	Floor control only ‡ (i)	
Content mode	Hybrid	Hybrid ‡ i	
Transmitted content resolutions	4-to-3 only	4-to-3 only ‡ (i)	
Outgoing transcoded codec	H.263+ +	H.263+ ‡ (i)	
Minimum bit rate to use for transmitted	0	0	
content			



**CUCM AdHoc Template** 



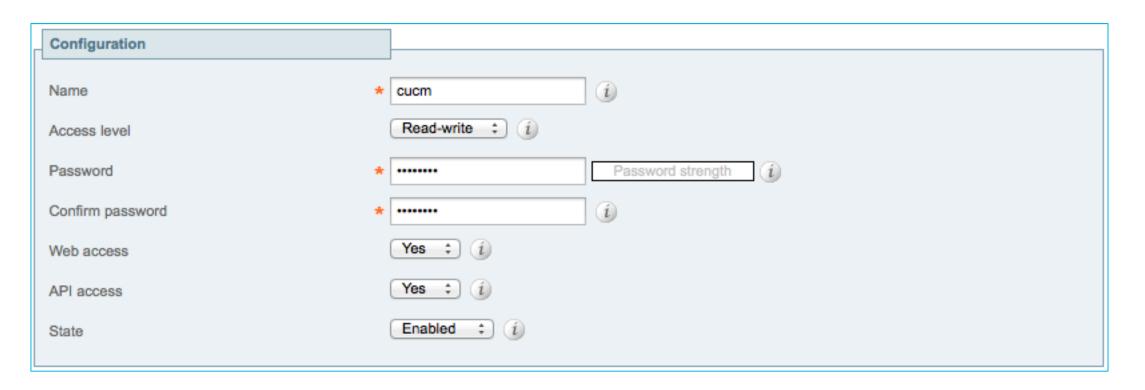


#### CUCM AdHoc Template Optional Advanced Settings

Advanced template parameters	You are here: Conference configuration ► Conference templates ► Advanced template parameters ► Edition
Modify advanced template parameters	
Template name	Immersive Meeting
Conference bridge type	TelePresence Server
	on primary
Guest PIN	<b>€</b> 666
PIN	<b>▼</b> 777 (i)
Single-screen layout	Prominent ‡ (i)
Multiscreen layout	ActivePresence ‡ (i)
Custom parameters	



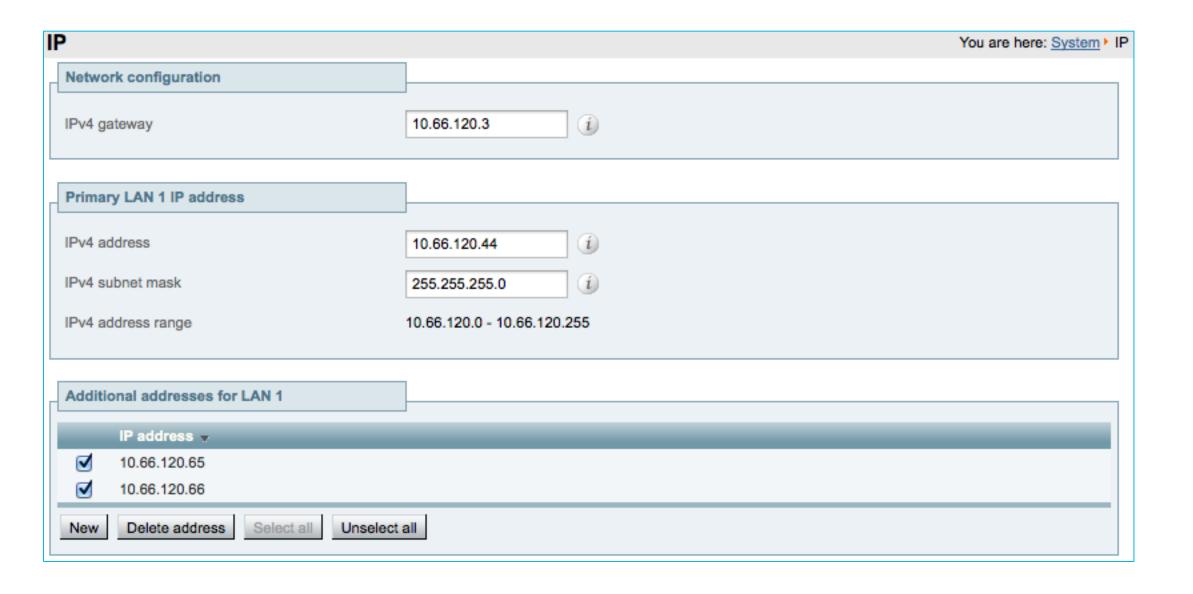
#### **User Account**





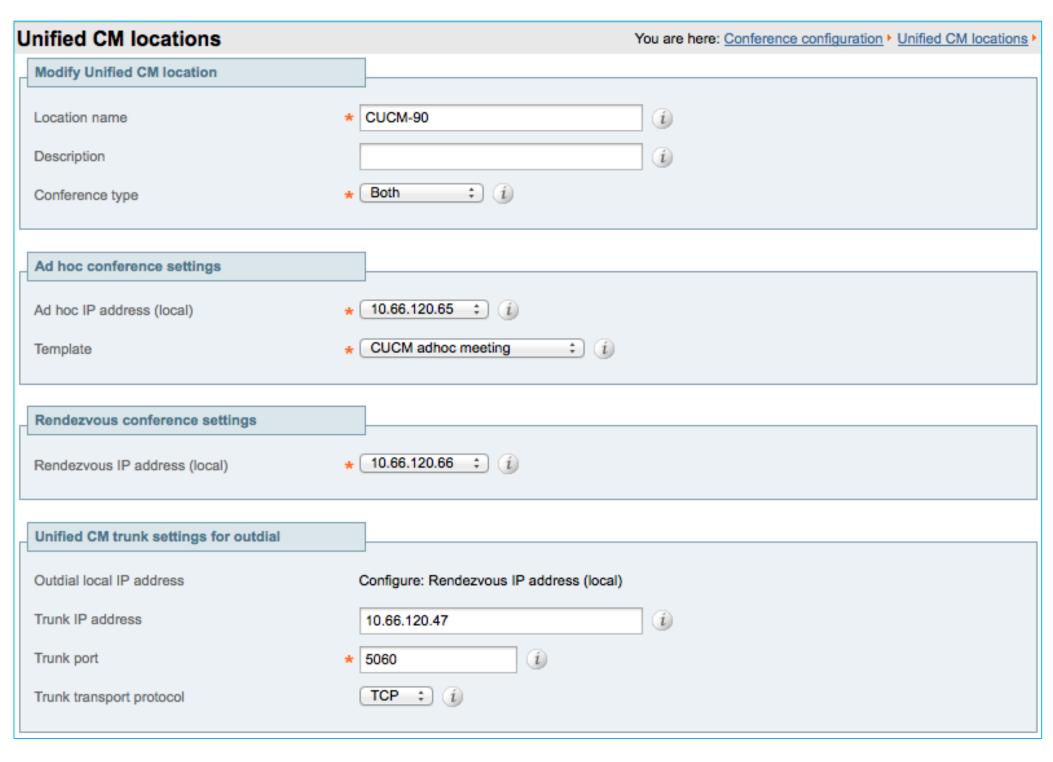


#### Add Virtual IPs



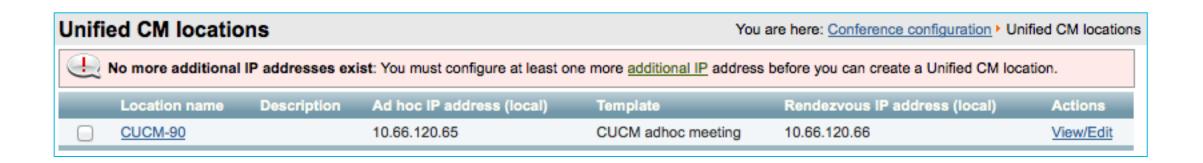


#### **CUCM Locations**





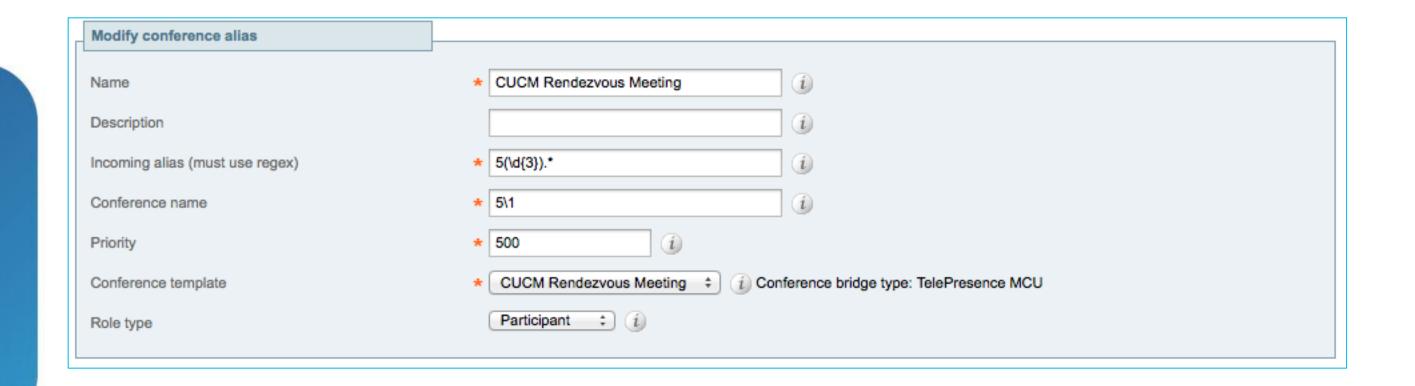
## Conductor Configuration CUCM Locations



- Warning about available IP address
- Clustering Peers require unique IP addresses



**CUCM Rendezvous Conference Alias** 





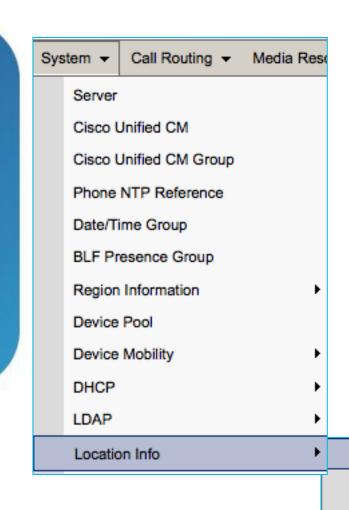
Location

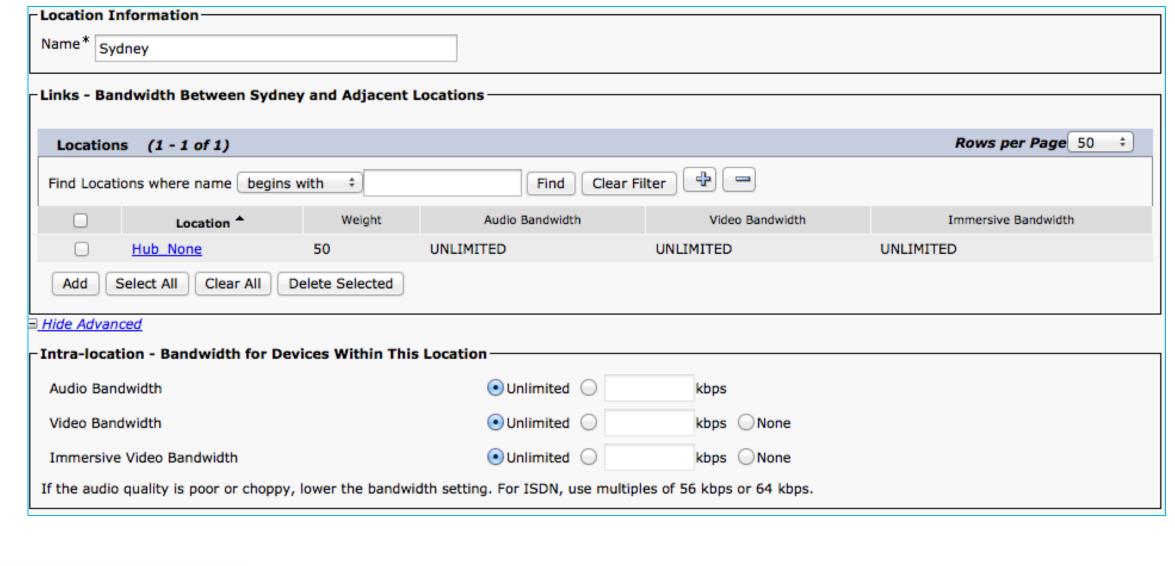
Group

Location Bandwidth Manager Group

Location Bandwidth Manager Hub

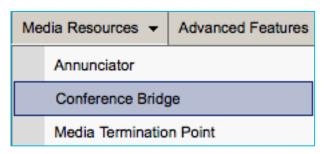
**CUCM Locations** 

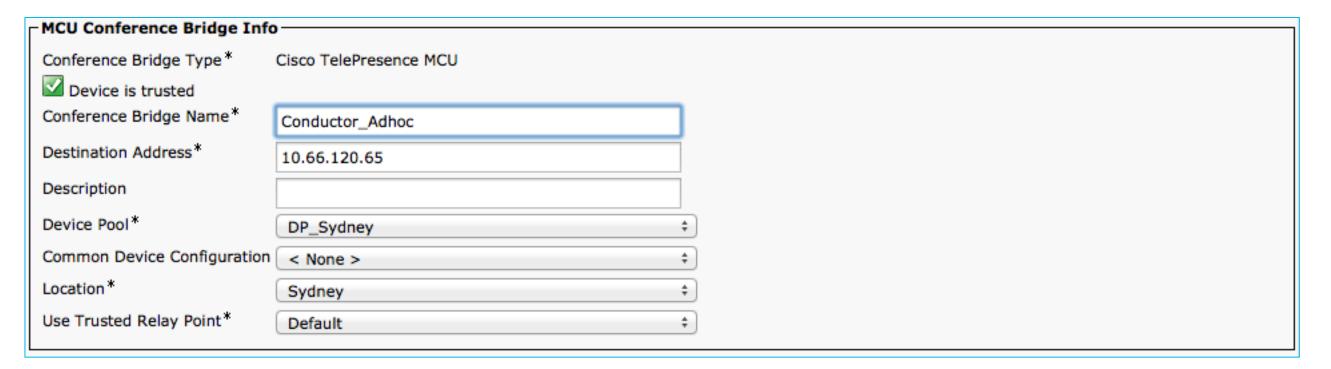






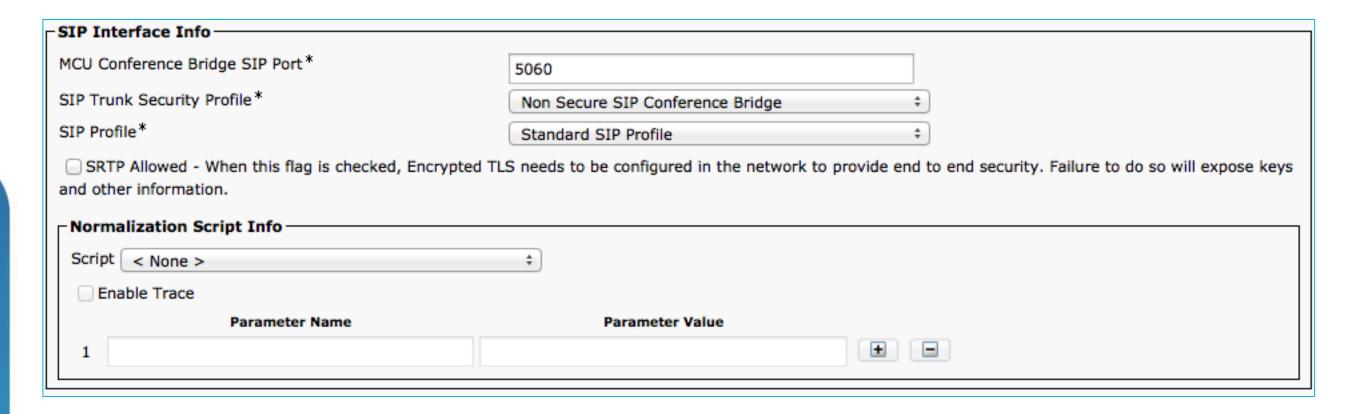
#### CUCM Add Conference Bridge

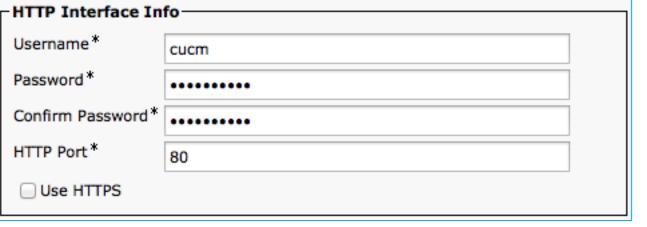






#### **CUCM Add Conference Bridge**

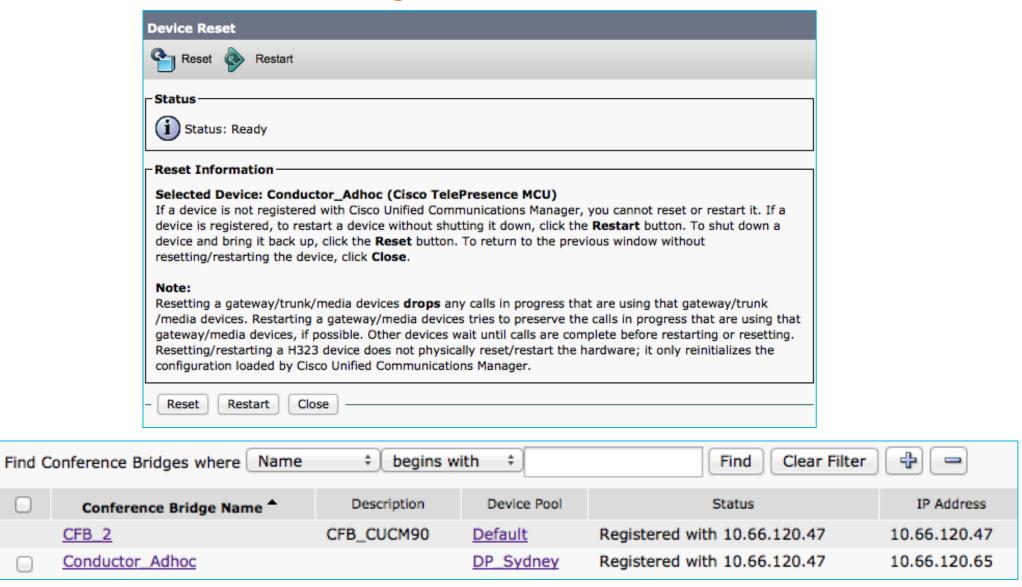








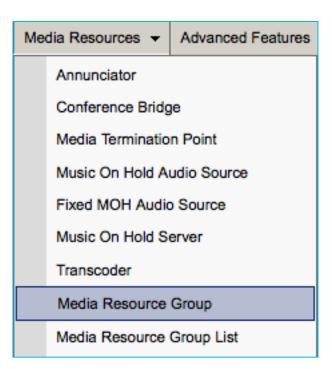
**CUCM Add Conference Bridge** 

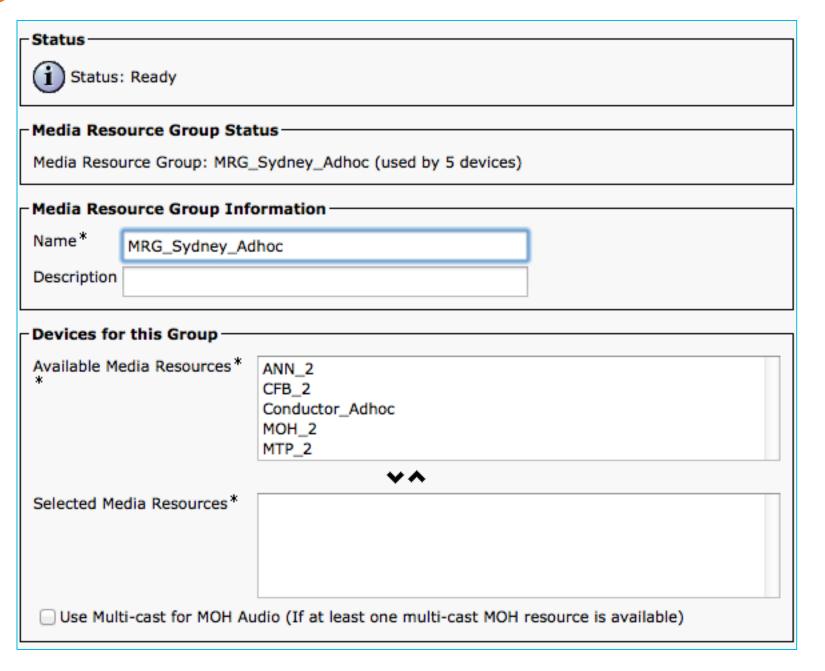


For clustered Conductors, add a Conference Bridge for each cluster peer



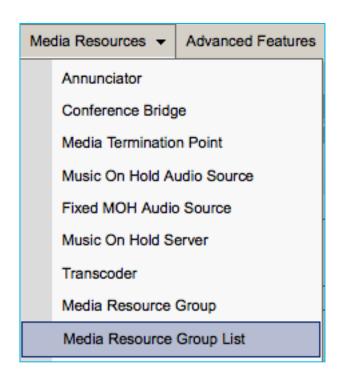
#### **CUCM Media Resource Group**

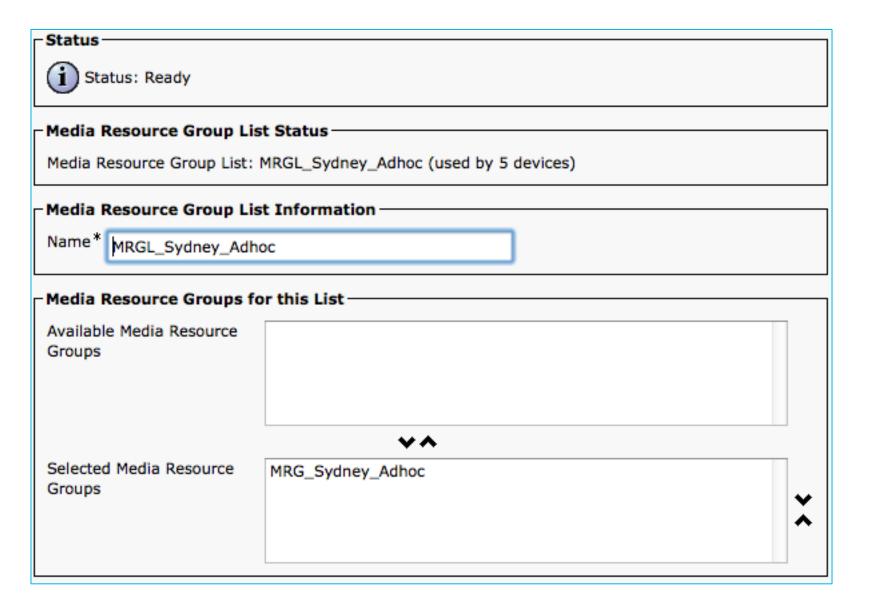






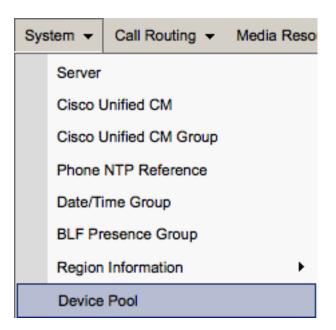
### **CUCM Media Resource Group List**

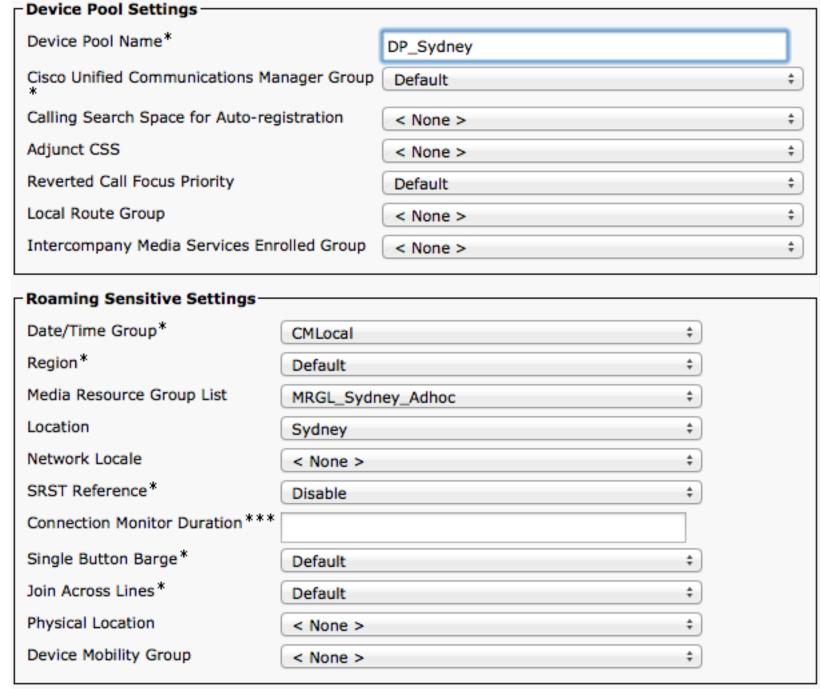






### **CUCM Device Pool**





### CUCM Apply Device Pool and MRGL to Devices

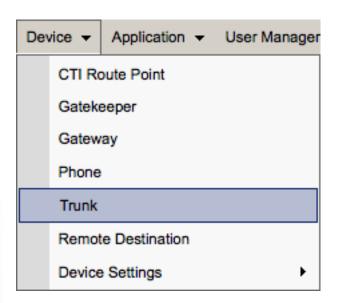
Association Information									
	Modify Button Items								
1	2008 (no partition)								
	Unassigned Associated Items								
2	ETTIS Line [2] - Add a new DN								

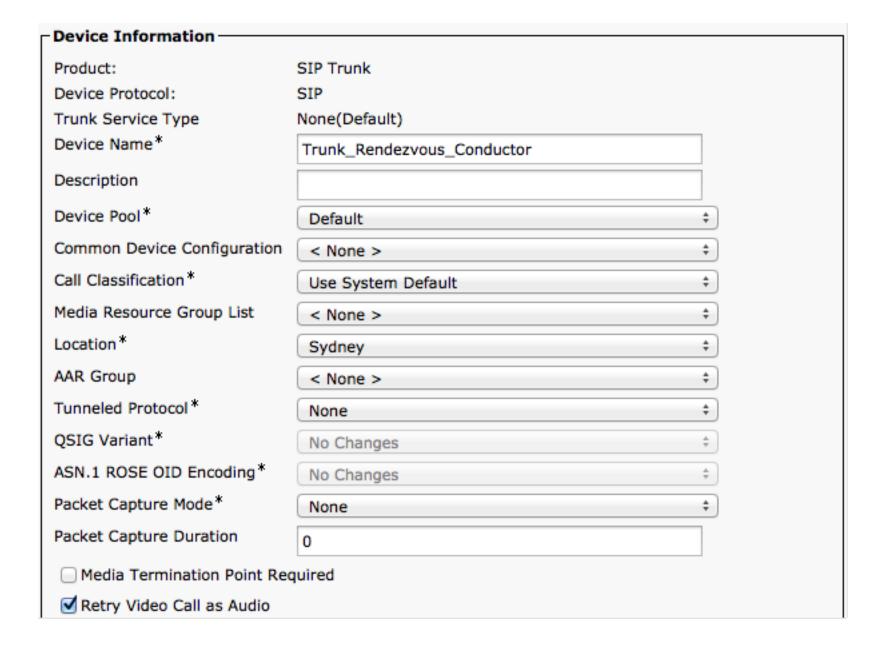
MRGL can be applied directly to a single Endpoint instead of configuring Device Pool

Phone Type											
Product Type: Cisco TelePresence Codec C40											
Device Protocol: SIP											
Device Information											
Registration	Registered with Cisco Unified Communications Manager 10.66.120.47										
IP Address	10.66.110.76										
Active Load ID	TC6.0.0										
Download Status	Unknown										
Device is Active											
Device is trusted											
MAC Address*	005060844C6B										
Description	Dennis C40										
Device Pool*	DP_Sydney ‡	<u>View Details</u>									
Common Device Configuration	< None >	<u>View Details</u>									
Phone Button Template*	Standard Cisco TelePresence Codec C40										
Common Phone Profile*	Standard Common Phone Profile \$										
Calling Search Space	< None >										
AAR Calling Search Space	< None >										
Media Resource Group List	MRGL_Sydney_Adhoc \$										
User Hold MOH Audio Source	< None >										
Network Hold MOH Audio Source	< None >										
Location*	Cudnou										



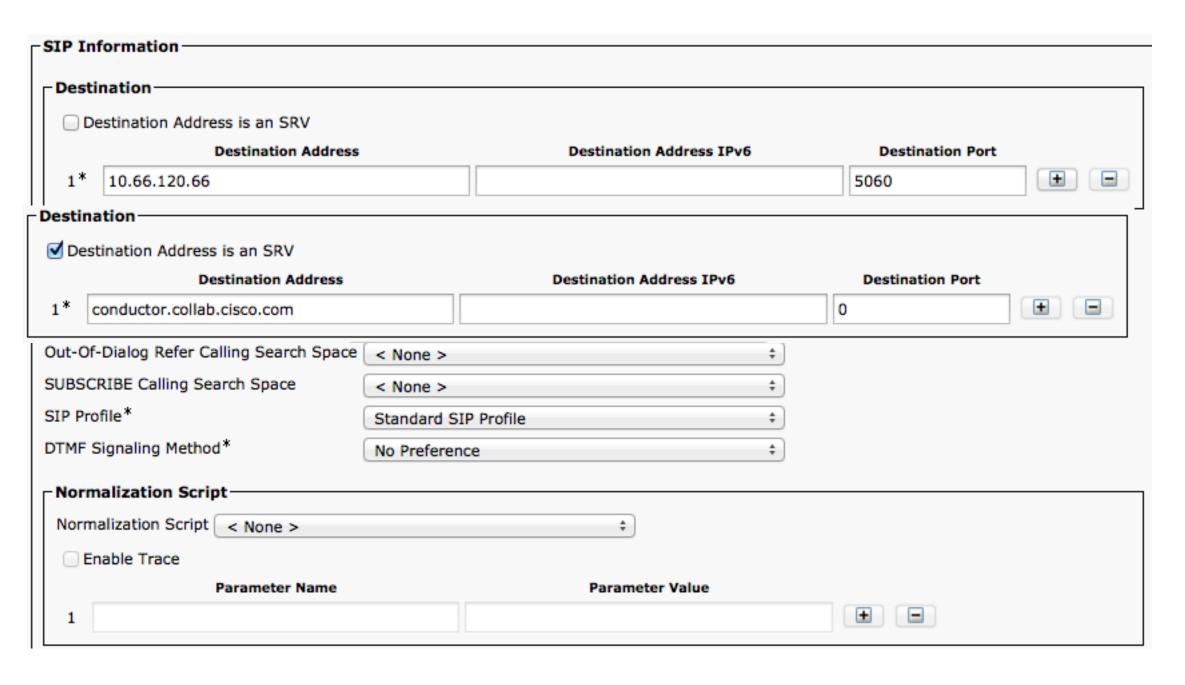
### Add SIP Trunk Between CUCM and Conductor for Rendezvous Conferencing







Add SIP Trunk Between CUCM and Conductor for Rendezvous Conferencing





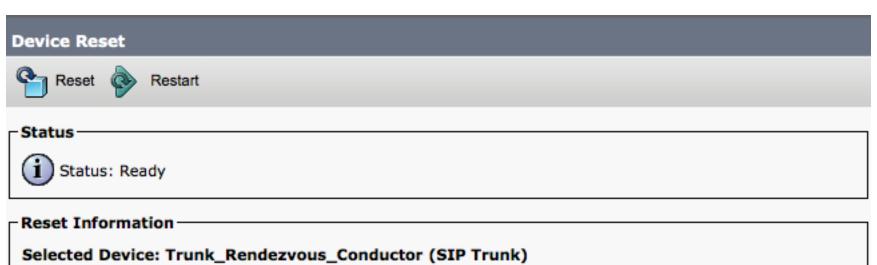
SIP Trunk Between CUCM and Conductor for Rendezvous Conferencing (Clustered Conductor)

- For clustered TelePresence Conductor deployment, use SRV record at destination address. CUCM, allows incoming call from the device configured in the first line of Destination Address field.
- Tick the "Destination Address is an SRV" check-box
- Leave Destination Port to "0"





### Save then reset trunk



If a device is not registered with Cisco Unified Communications Manager, you cannot reset or restart it. If a device is registered, to restart a device without shutting it down, click the **Restart** button. To shut down a device and bring it back up, click the **Reset** button. To return to the previous window without resetting/restarting the device, click **Close**.

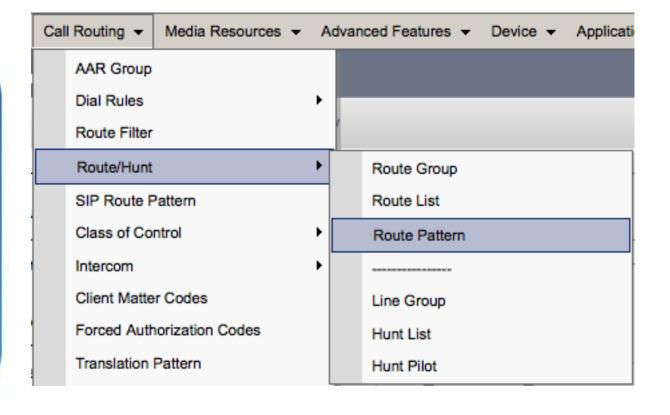
### Note:

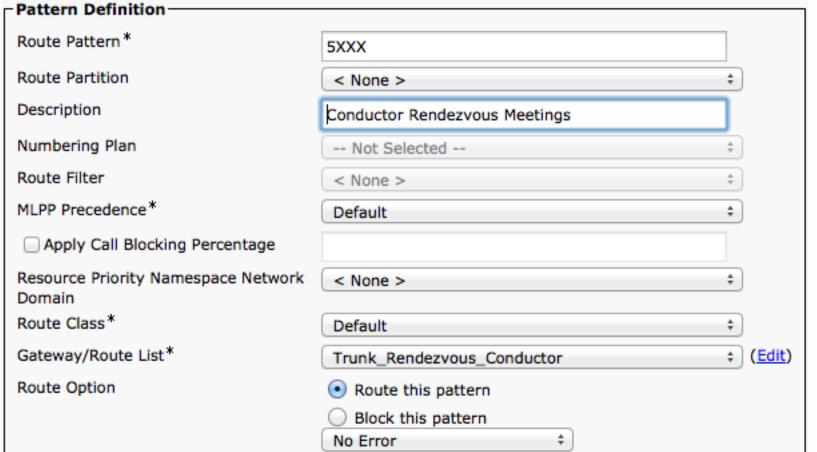
Resetting a gateway/trunk/media devices **drops** any calls in progress that are using that gateway/trunk /media devices. Restarting a gateway/media devices tries to preserve the calls in progress that are using that gateway/media devices, if possible. Other devices wait until calls are complete before restarting or resetting. Resetting/restarting a H323 device does not physically reset/restart the hardware; it only reinitializes the configuration loaded by Cisco Unified Communications Manager.

-	Reset	Restart		Close
			, ,	



Add Route Pattern, associating Rendezvous number to the trunk





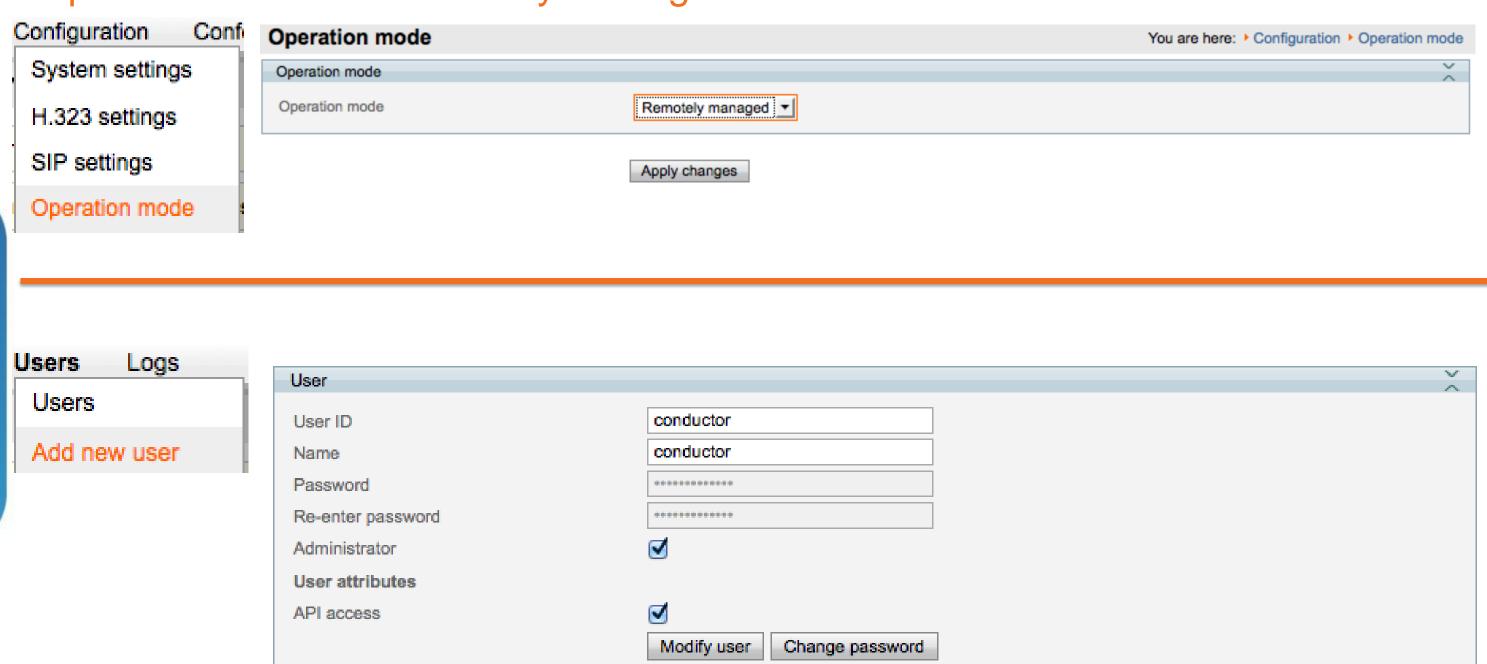


Modify Region settings to allow sufficient bit rate for TelePresence

Region Information												
Name* Default												
Configuration Conferences												
Region Relationships		System settings										
Region	Audio Codec Prefer	H.323 settings	ım Audio Bit Rate	Maximum Sessi	on Bit Rate for Video Calls							
Default	Use System Default (Factor)	SIP settings	os (L16, AAC-LD)	32256								
NOTE: Regions not displayed	NOTE: Regions not displayed Use System De		System Default	Use System Default								
		Default endpoint settings										
Modify Relationship to other Re	egions	Operation mode										
Regions		Time	Maximum Audio Bit Rate		Maximum Session Bit Rate for Video Calls							
Default		Upgrade										
		Shutdown										
	S	Change password										
	K	Geep Current Setting ‡	256 kbps (L16, /	AAC-LD) ÷	Keep Current							
					Setting Use System Default None 32256 kbps							
- Save Delete Reset A	Apply Config Add New -											

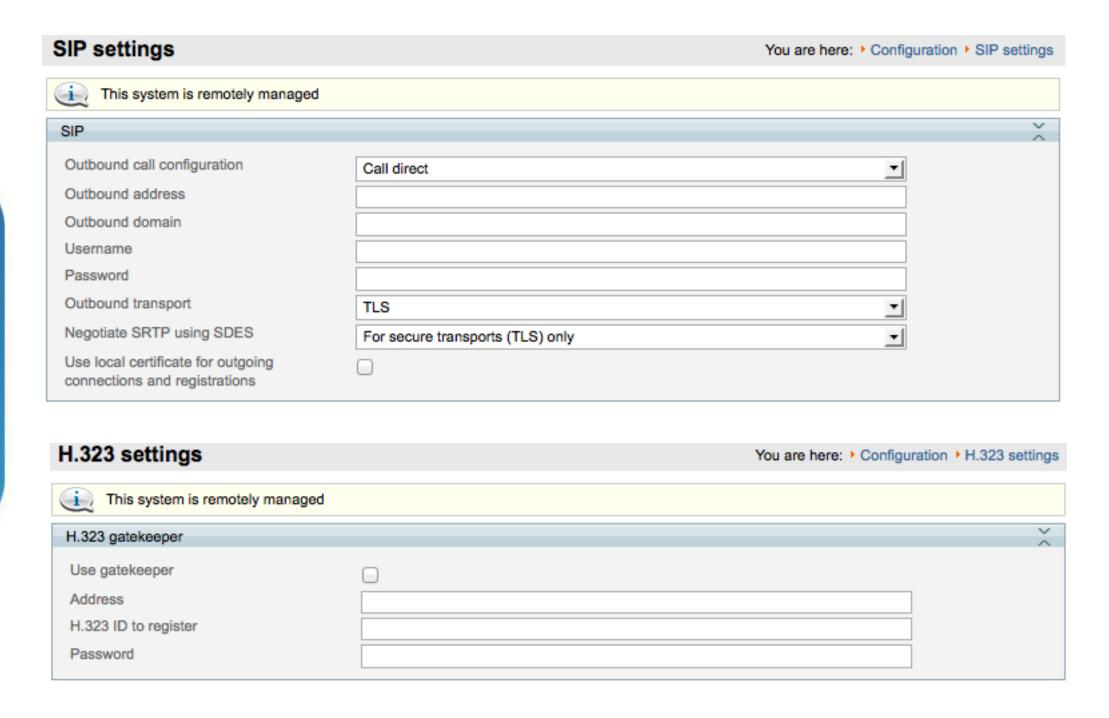


Operations Mode - Remotely managed



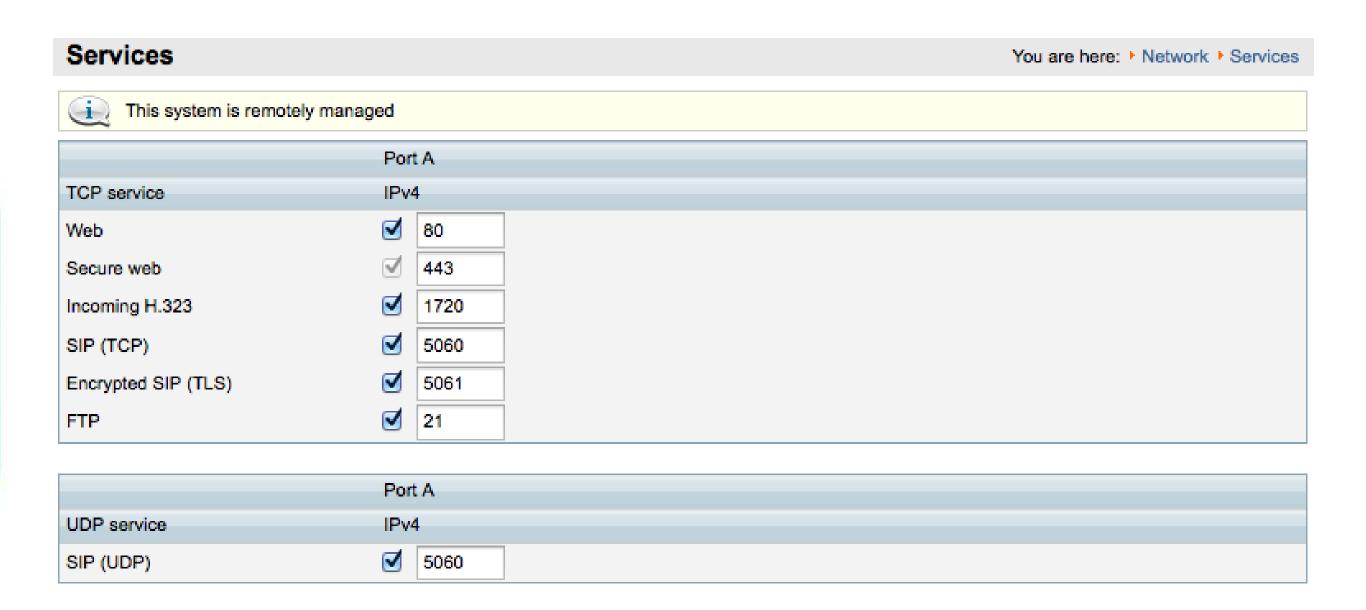


SIP and H.323 Settings



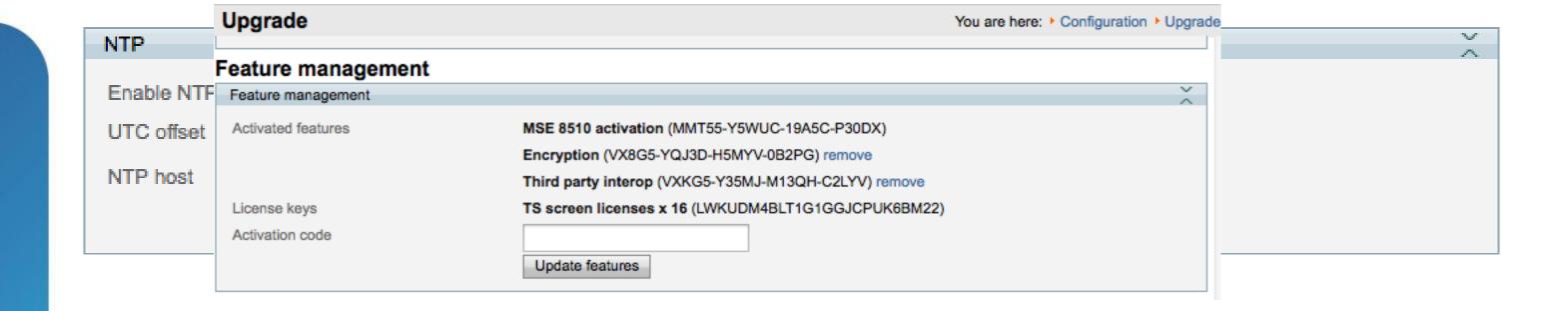


Network Services – Enable 5060 and 5061



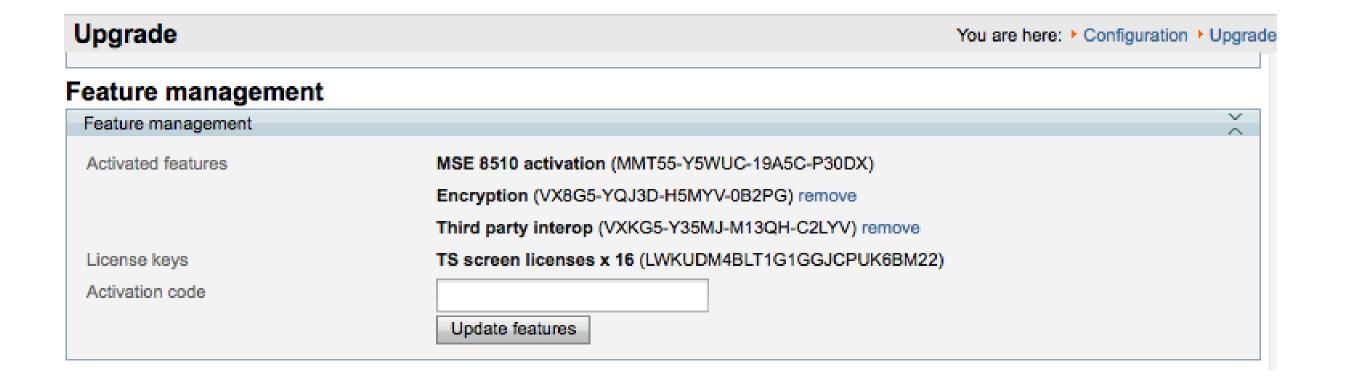


Set Time Server





**Encryption Feature Key Added** 







Q&A



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