

What You Make Possible



Demystifying TrustSec, Identity, NAC and ISE

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Session Abstract

- This session is a technical breakout that will help demystify the technology behind the Cisco TrustSec System, including the Identity Services Engine.
- We will build use cases to introduce, compare, and contrast different access control features and solutions, and discuss how they are used within the TrustSec System.
- The technologies that will be covered include user & device authorisation, 802.1X, Profiling Technology, Supplicant's, certificates/PKI, Posture, CoA, RADIUS, EAP, Guest Access, Security Group Access (SGA), and 802.1AE (MacSec).
- All of the technologies will be discussed in relation with Cisco's Identity Services Engine

Session Objectives

At the end of the session, you should understand:

- The many parts and pieces that make up Cisco's TrustSec Solution
- How 802.1X works & how to make it work for you 😊
- The benefits of deploying TrustSec
- The different deployment scenarios that are possible

You should also:

- Provide us with feedback!
- Attend related sessions that interest you
- Have a nice glossary of terms at your disposal

Housekeeping

- We value your feedback- don't forget to complete your online session evaluations after each session & the Overall Conference Evaluation which will be available online from Thursday
- Visit the World of Solutions and Meet the Engineer
- Visit the Cisco Store to purchase your recommended readings
- Please switch off your mobile phones
- After the event don't forget to visit Cisco Live Virtual:
www.ciscolivevirtual.com

For Your Reference

- There are slides in your PDF's that will not be presented.
- They are there usually valuable, but included only “For your Reference”



For Your
Reference

Cisco's Trusted Security (TrustSec)



What is TrustSec

- Think of it as “Next-Generation NAC”
- TrustSec is a System approach to Identity & Access Control:
 - IEEE 802.1X (Dot1x)
 - Profiling Technologies
 - Guest Services
 - Secure Group Access (SGA)
 - MACSec (802.1AE)
 - Identity Services Engine (ISE)
 - Access Control Server (ACS)



So, TrustSec = Identity, Right?

- Yes, but it refers to an Identity System (or solution)
 - Policy Servers are only as good as the enforcement device
 - (Switches, WLC's, Firewalls, etc...)
- But what is “Identity”:
 - Understanding the Who / What / Where / When & How of a user or device's access to a network.



Authentication vs. Authorisation

Driving Home the Point



I'd like 40K from John Chambers Account →

Do You Have Identification?

Authentication

Yes, I Do. Here it is.

Sorry, Hosuk Won is not Authorised

Authorisation

New Term: **Enforcement**

The Business Case



Business Case

- Throughout the presentation, we will refer to a business case. One that will continue to evolve:
 - Company: **Retailer-X**
 - Problem Definition:

The company stores credit card data from all sales transactions.

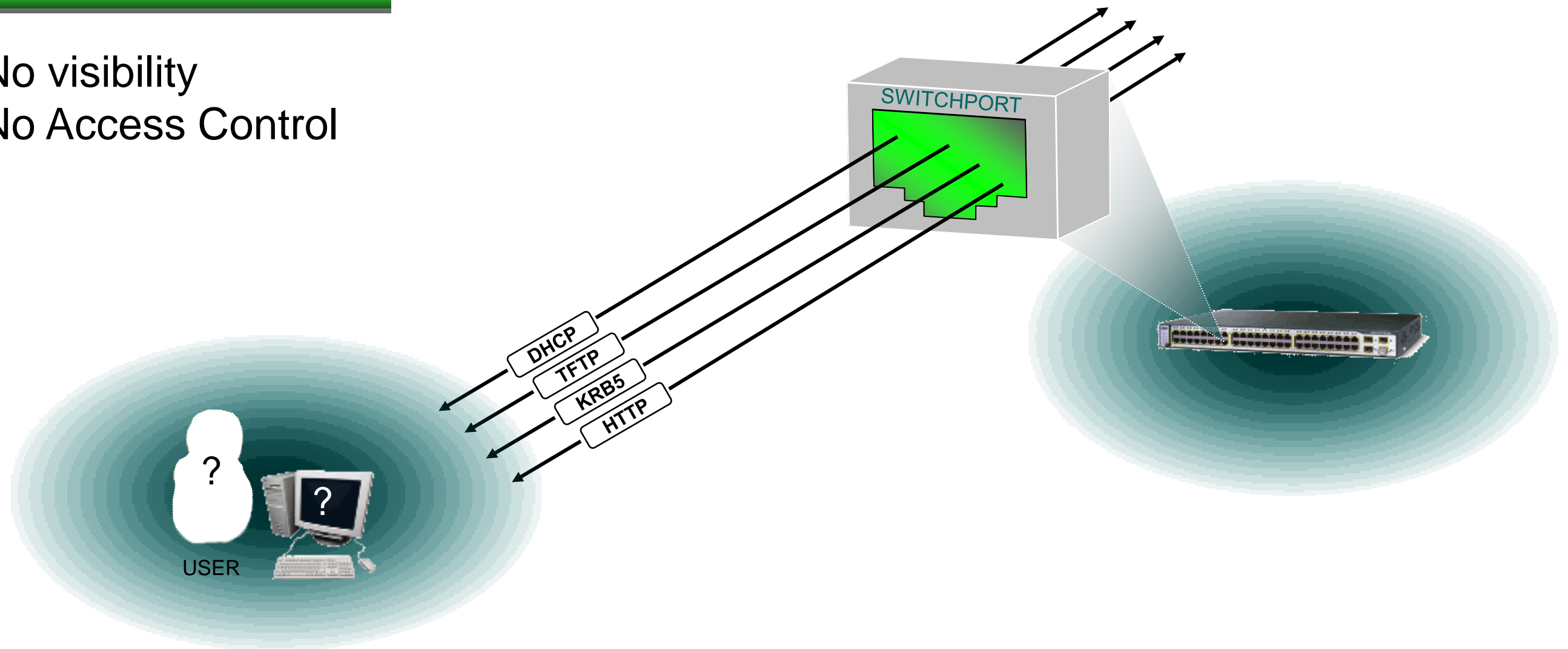
As with all companies: Vendors & Guests are constantly visiting Retailer-X, to pitch new products to be sold, or even to sell network, security & collaboration equipment to Retailer-X.

Company must ensure that only Retailer-X employees are gaining access to the network.
 - Solution: **Identity with 802.1X**

Default Port State without 802.1X

No Authentication Required

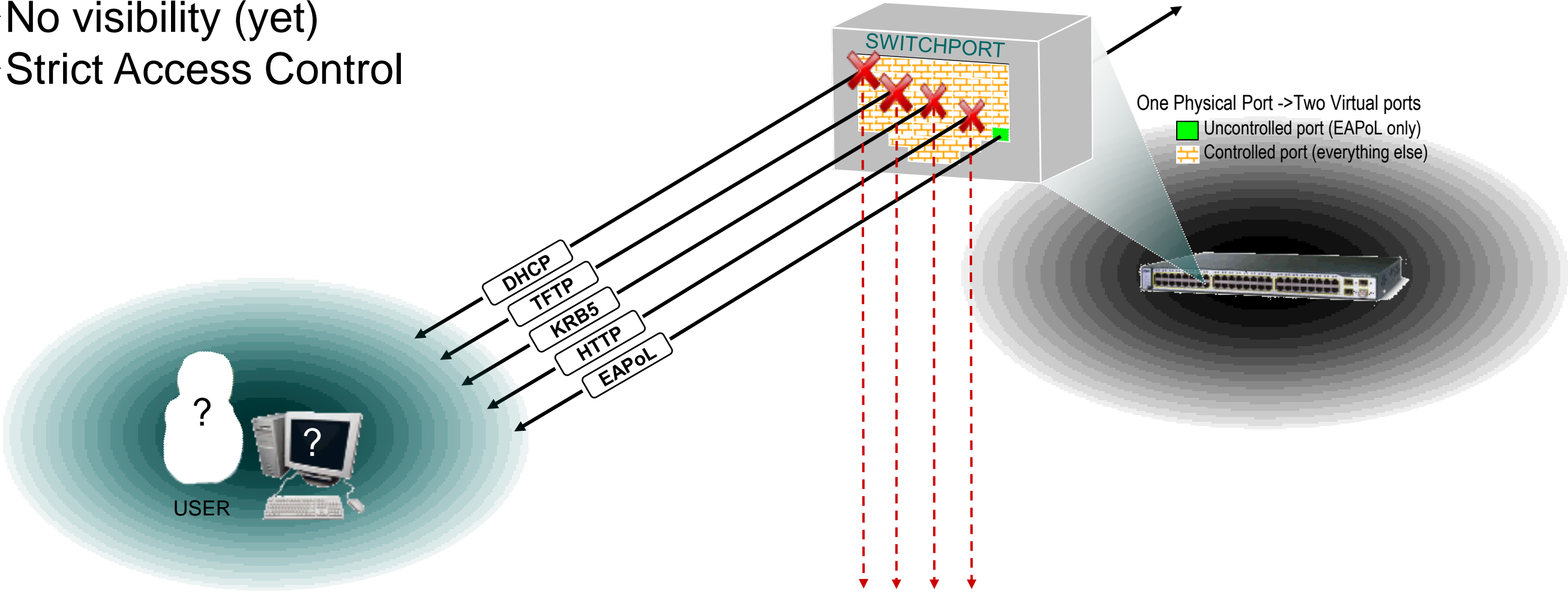
- No visibility
- No Access Control



Default Security with 802.1X

Before Authentication

- No visibility (yet)
- Strict Access Control

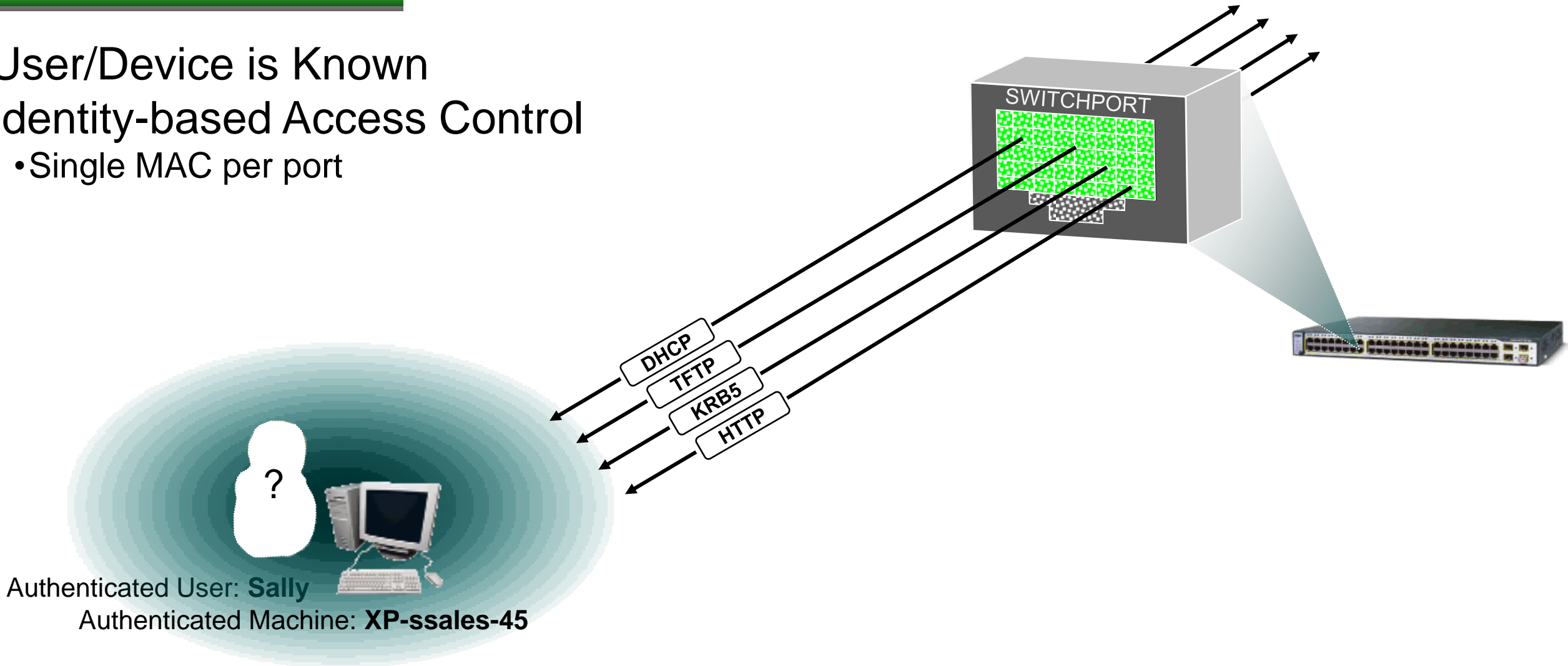


ALL traffic **except EAPoL** is dropped

Default Security with 802.1X

After Authentication

- User/Device is Known
- Identity-based Access Control
 - Single MAC per port



Authenticated User: **Sally**
Authenticated Machine: **XP-ssales-45**

Revisit: Business Case

- Company: **Retailer-X**
- Problem Definition:
 - The company stores credit card data from all sales transactions.
As with most companies: Vendors & Guests are constantly visiting Retailer-X, to pitch new products to be sold, or even to sell network, security & collaboration equipment to Retailer-X.
 - **Company must ensure that only Retailer-X employees are gaining access to the network.**
- Solution: **Identity with 802.1X**

Revisit: Business Case

- Did we meet the business case? **YES!**
- But what was missing?
- What lessons have we learned?
 - We called Dot1x an "access prevention" technology

What Happened? What Went Wrong?

@ Retailer-X, **BEFORE** Monitor Mode is available ...



IT Mgr.

I've done my homework in Proof of Concept Lab and it looks good. I'm turning on 802.1X tomorrow...

Enabled 802.1X



I can't connect to my network. It says Authentication failed but I don't know how to fix. My presentation is in 2 hours...



Help Desk call increased by 40%

What was Missing?

What Lessons were Learned?

- Access-Prevention Technology
 - A Monitor Mode is necessary
 - Must have ways to implement & see who would succeed & who would fail
 - Determine why, and then remediate before taking Dot1x into a stronger enforcement mode.
- Solution = Phased Approach to Deployment:
 - Monitor Mode
 - Low-Impact Mode
 - -or-
 - Closed Mode

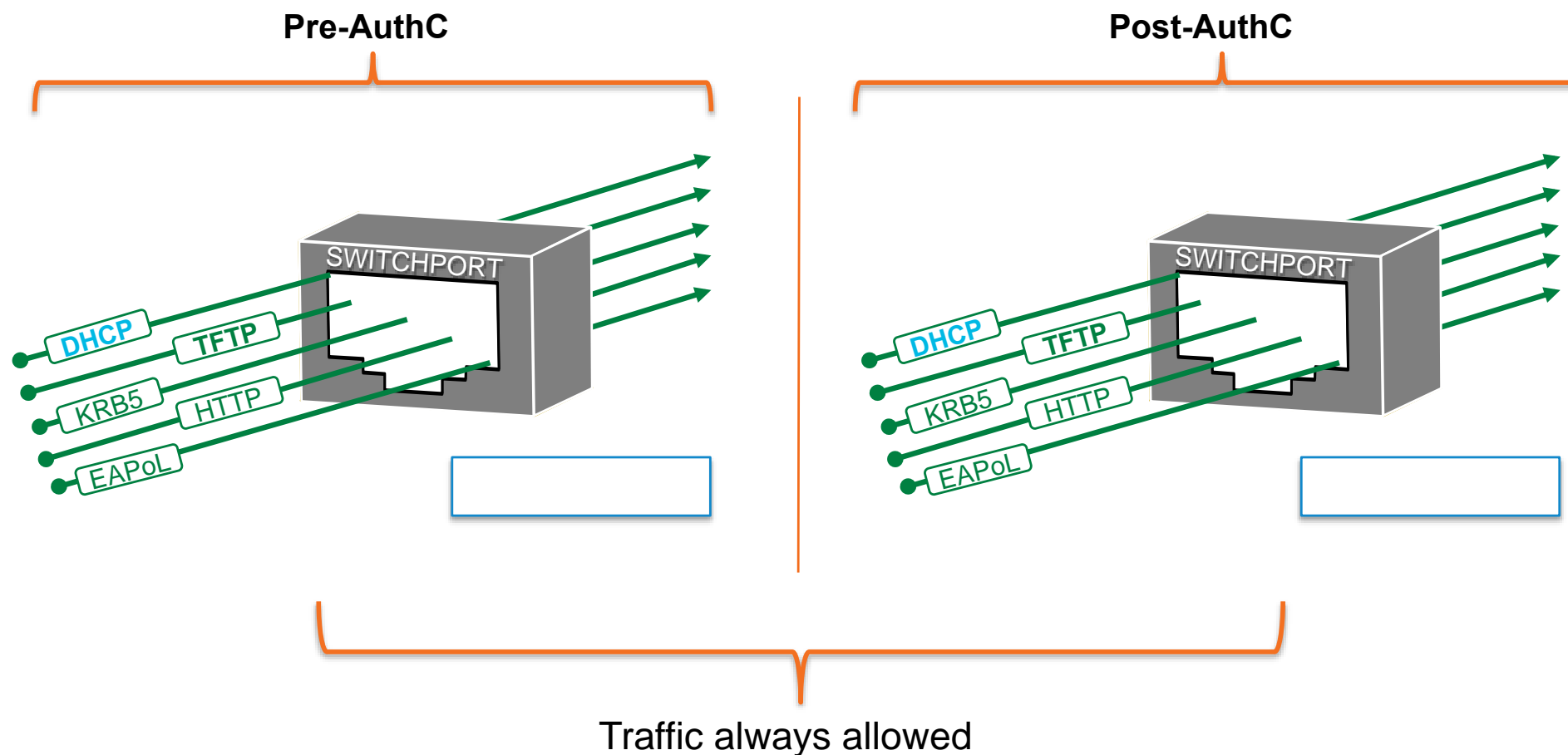
Monitor Mode

A Process, Not Just a Command

Interface Config

```
interface GigabitEthernet1/0/1
authentication host-mode multi-auth
authentication open
authentication port-control auto
mab
dot1x pae authenticator
```

- Enables 802.1X Authentication on the Switch
- But: Even failed Authentication will gain Access
- Allows Network Admins to see who would have failed, and fix it, **before causing a Denial of Service** 😊



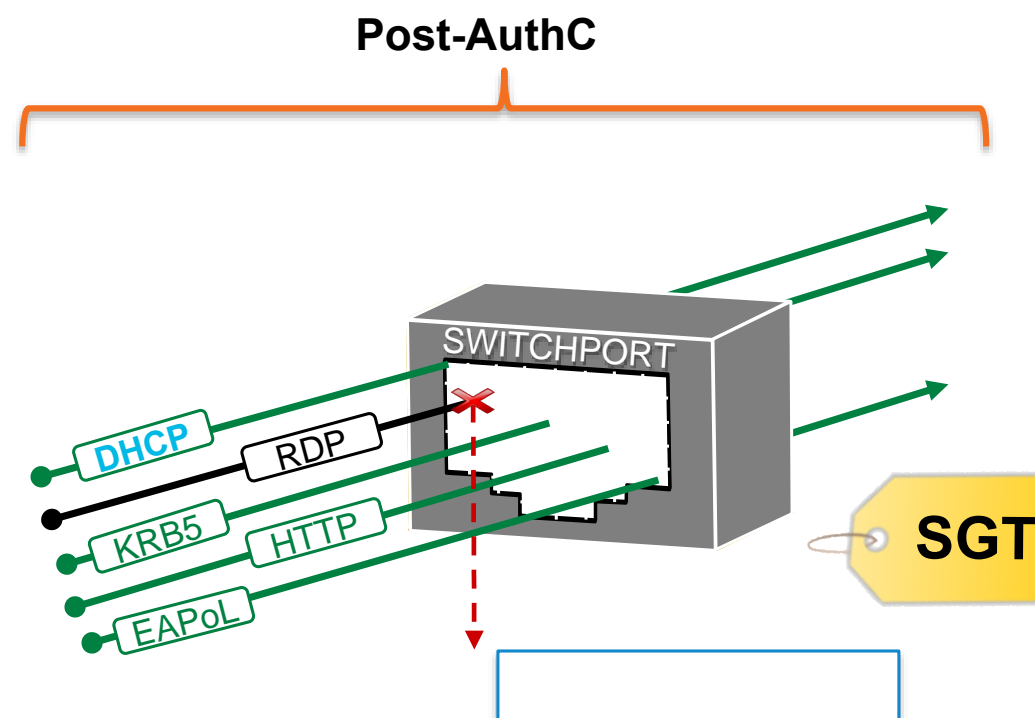
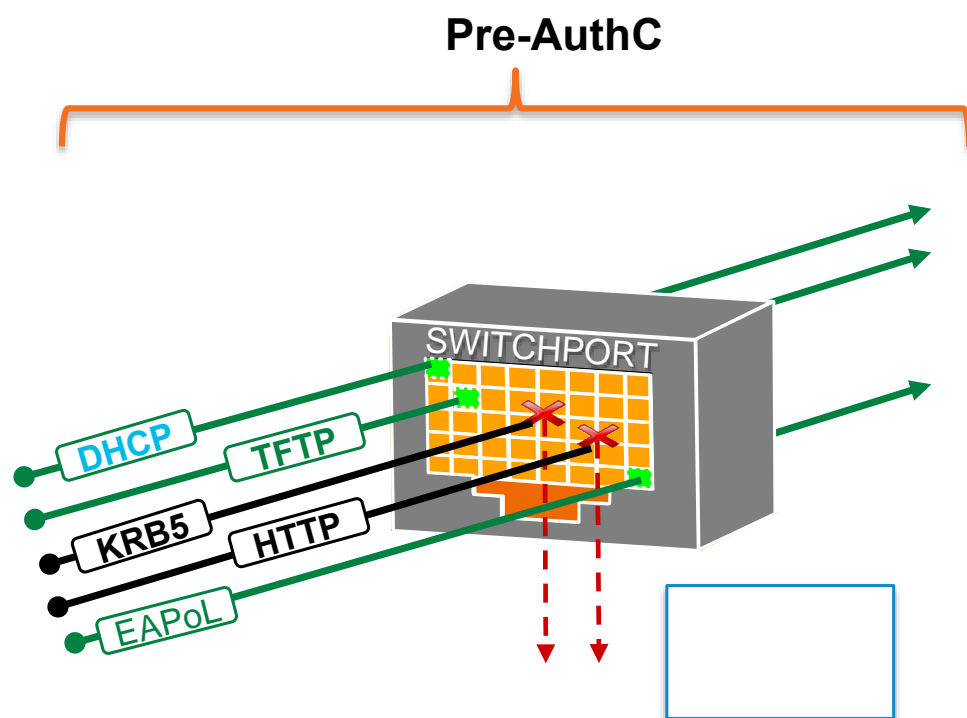
Low-Impact Mode

If Authentication is Valid, Then **Specific Access!**

Interface Config

```
interface GigabitEthernet1/0/1
authentication host-mode multi-auth
authentication open
authentication port-control auto
mab
dot1x pae authenticator
ip access-group default-ACL in
```

- AuthC Success = Role Specific Access
 - dVLAN Assignment / dACLs
 - Specific dACL, dVLAN
 - Secure Group Access
- Still Allows for pre-AuthC Access for Thin Clients, PXE, etc...
- **WebAuth** for non-Authenticated



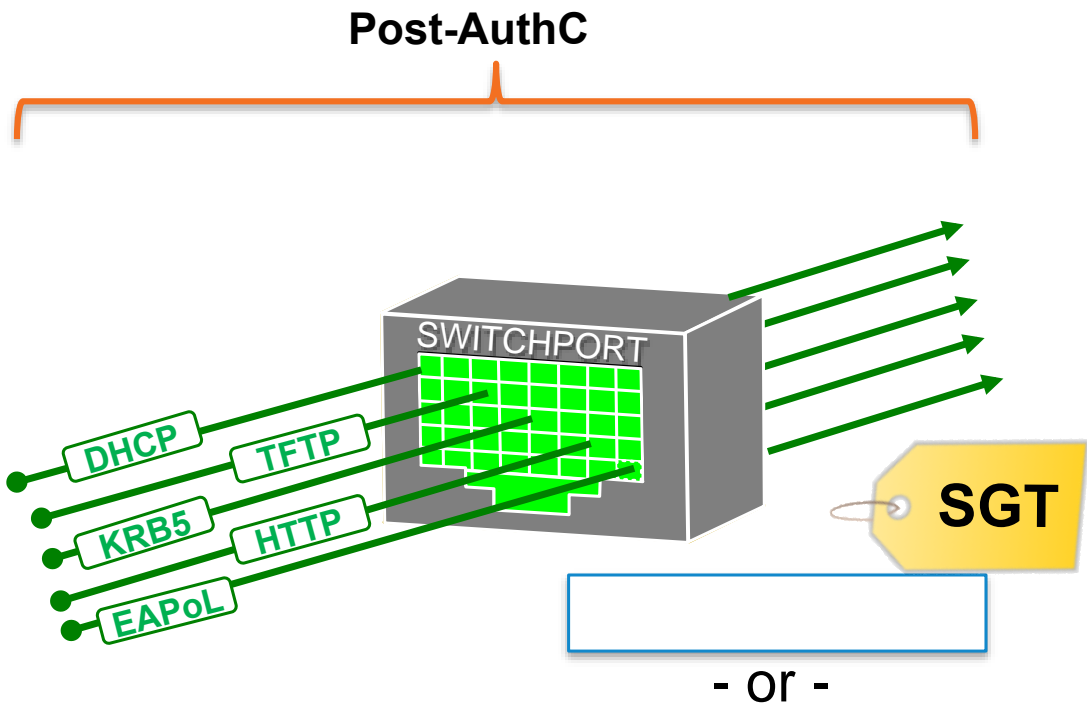
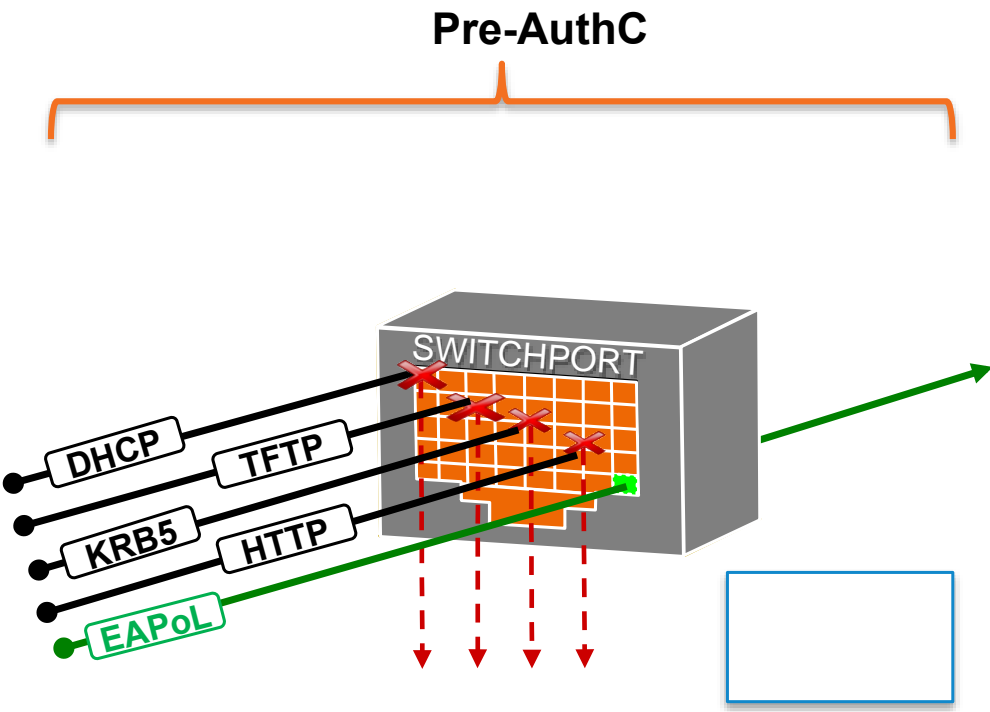
Closed Mode

No Access Prior to Login, Then **Specific** Access!

Interface Config

```
interface GigabitEthernet1/0/1
authentication host-mode multi-auth
authentication port-control auto
mab
dot1x pae authenticator
```

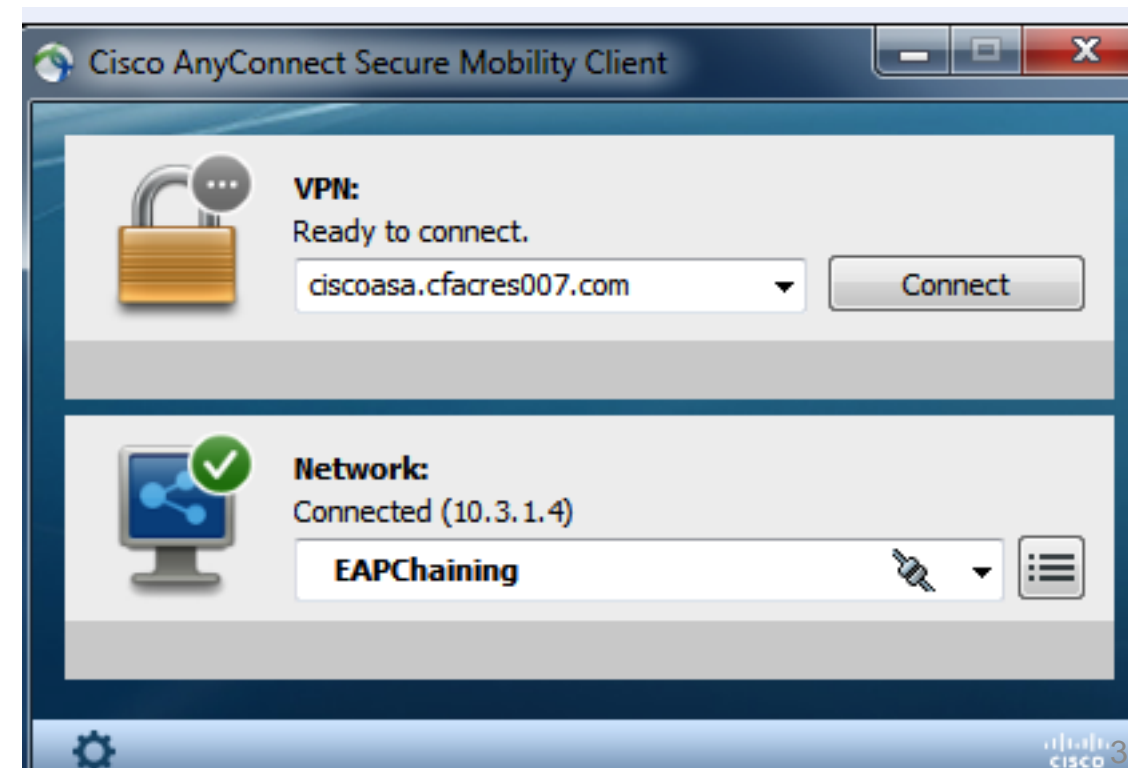
- Default 802.1X Behaviour
- No access at all prior to AuthC
- Still use all AuthZ Enforcement Types
 - *dACL*, *dVLAN*, *SGA*
- Must take considerations for Thin Clients & PXE, etc...



What was Missing?

What Lessons were Learned?

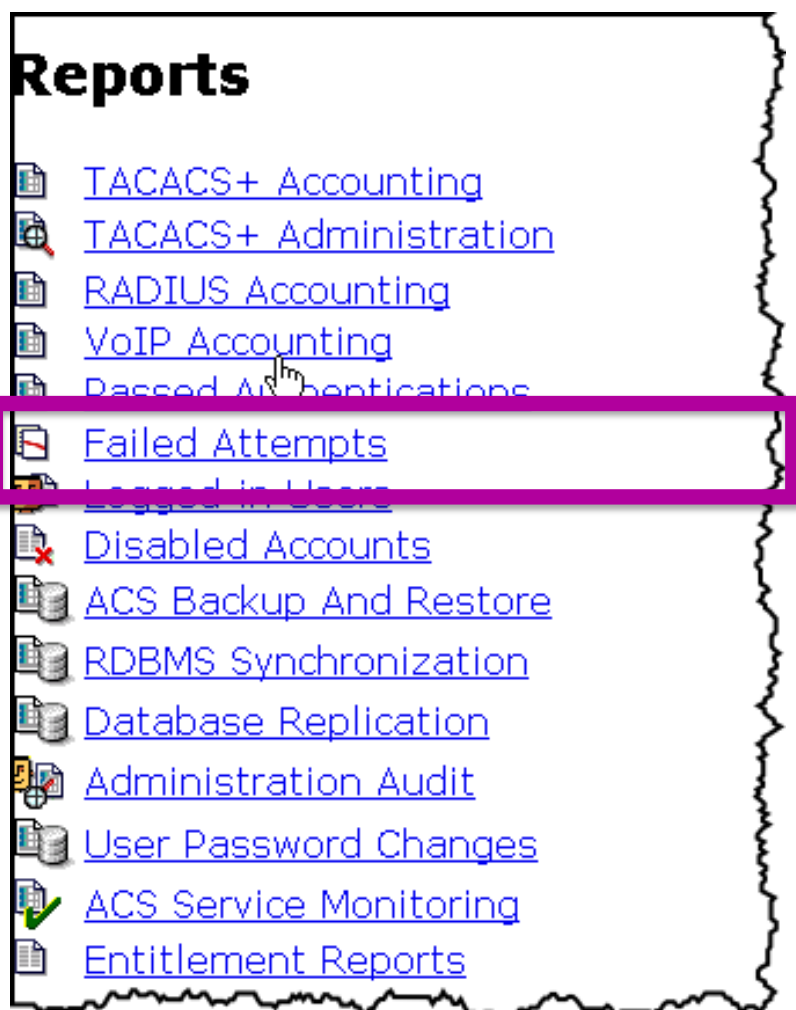
- No visibility from the supplicant
 - Little to no User-Interaction
 - User saw an “Authentication Failed” message, and that was all.
 - When everything works – the user is unaware.
 - But, when things stop working...
 - No visibility. Just a call to the help-desk
- Solution: **3rd Party Supplicants**
 - Cisco’s AnyConnect Supplicant
 - Provides a **D**iagnostics and **R**eporting **T**ool (DART)
 - Detailed logs from the Client Side
 - Unique hooks with RDP and VDI environments



What was Missing?

What Lessons were Learned?

- No Visibility at the RADIUS Server



Reports

- TACACS+ Accounting
- TACACS+ Administration
- RADIUS Accounting
- VoIP Accounting
- Passed Authentications
- Failed Attempts**
- Logged in Users
- Disabled Accounts
- ACS Backup And Restore
- RDBMS Synchronization
- Database Replication
- Administration Audit
- User Password Changes
- ACS Service Monitoring
- Entitlement Reports



Select
Failed Attempts active.csv Refresh Download

Regular Expression Start Date & Time End Date & Time
mm/dd/yyyy, hh:mm:ss mm/dd/yyyy, hh:mm:ss

Apply Filter Clear Filter

Filtering is not applied.

Date ↓	Time	Message-Type	User-Name	Group-Name	Caller-ID	
05/27/2011	10:03:31	Authen failed	employee1	Default Group	..	(D)
05/27/2011	10:01:04	Unknown NAS	(Un)
05/27/2011	10:00:59	Unknown NAS	(Un)
05/27/2011	10:00:54	Unknown NAS	(Un)
05/27/2011	10:00:50	Unknown NAS	(Un)

What was Missing?

What Lessons were Learned?

- Solution: ACS VIEW → Identity Services Engine (ISE)



What was Missing?

What Lessons were Learned?

The screenshot displays the Cisco Identity Services Engine (ISE) interface. The top navigation bar includes 'Home', 'Monitor', 'Policy', and 'Administration'. Below this, there are tabs for 'Authentications', 'Alarms', 'Reports', and 'Troubleshoot'. The main content area shows a table of authentication records with columns for Time, Status, Details, Username, Endpoint ID, IP Address, Network Device, Device Port, Authorization Profiles, and Identity Group. A record for 'test-radius' is highlighted, and a magnifying glass icon is used to view its details.

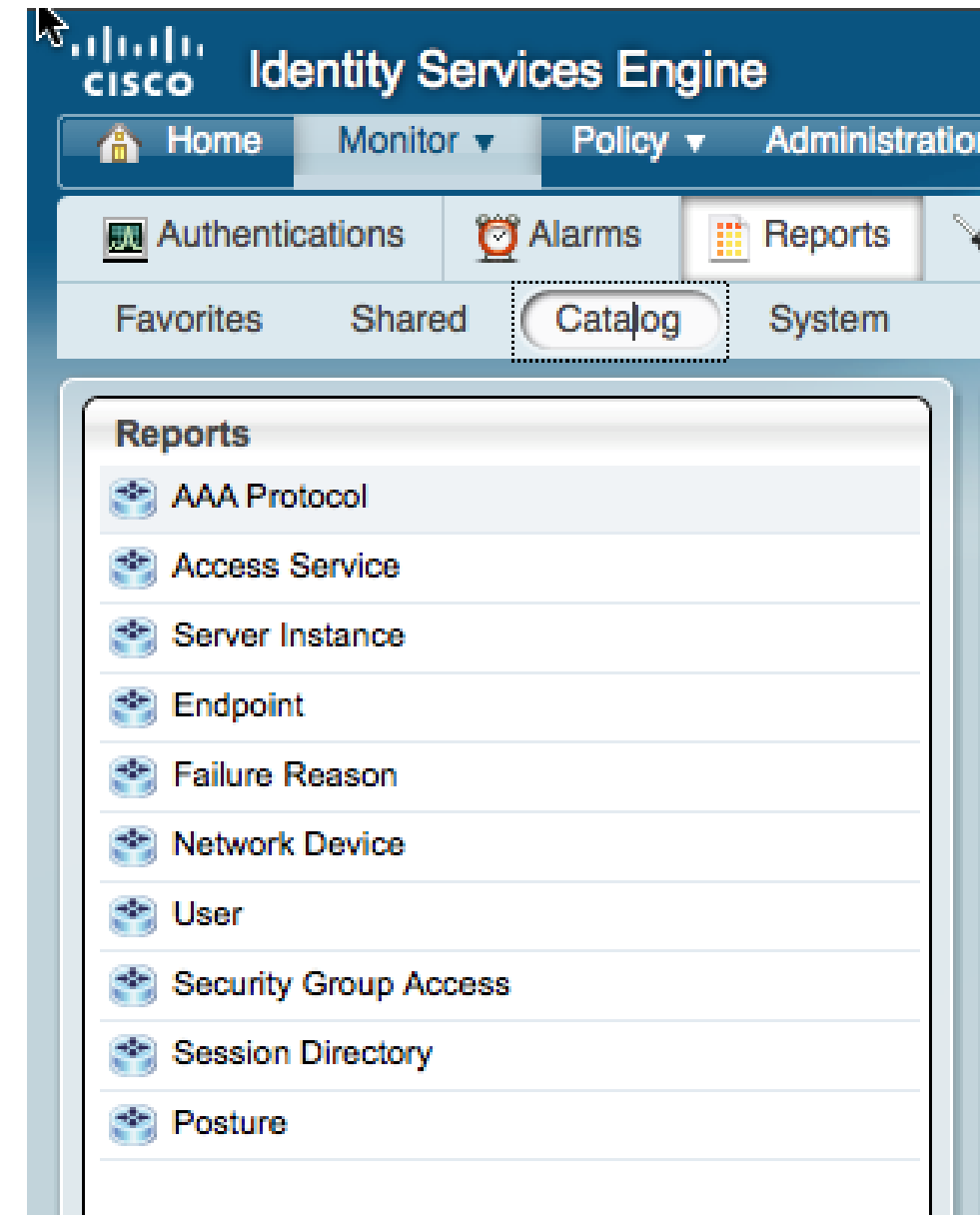
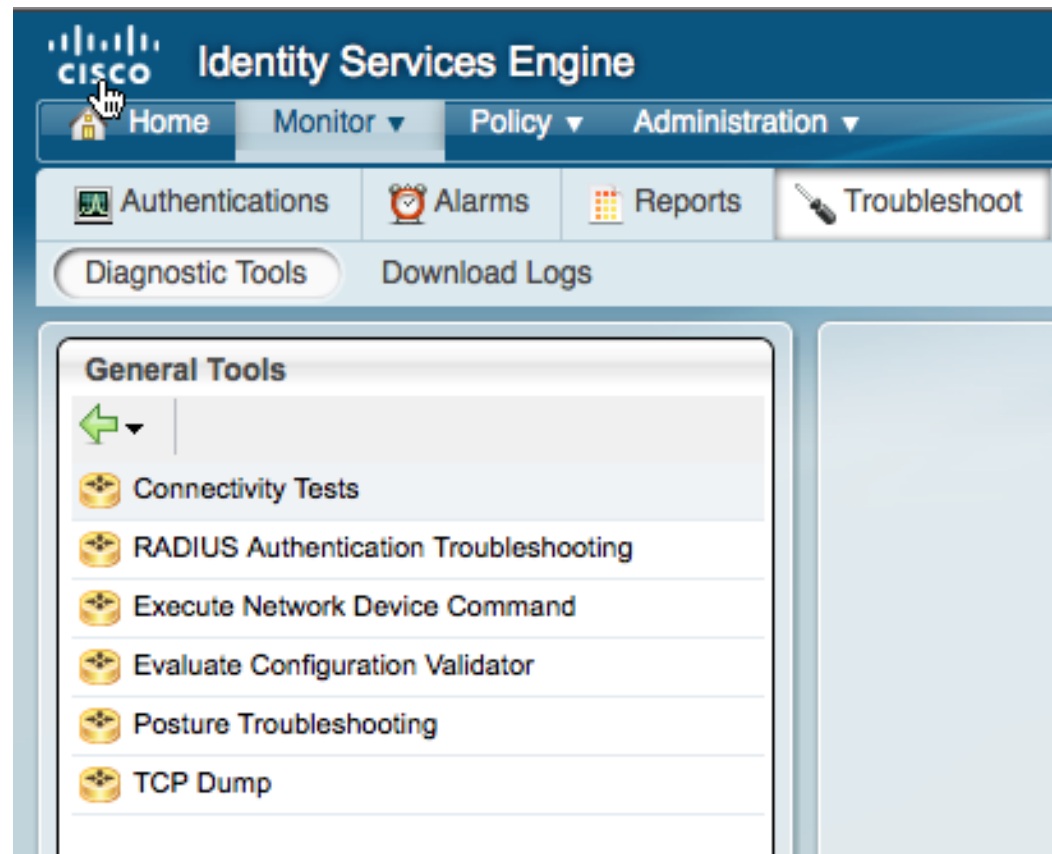
The detailed view for the 'test-radius' record shows the following information:

- Generated on March 6, 2011 7:35:34 PM EST
- Actions:
 - Troubleshoot Authentication
 - View Diagnostic Messages
 - Audit Network Device Configuration
 - View Network Device Configuration
 - View Server Configuration Changes
- Authentication Summary:
 - Logged At: March 6, 2011 6:43:29.103 PM
 - RADIUS Status: Authentication succeeded
 - NAS Failure:
 - Username: test-radius
 - MAC/IP Address:
 - Network Device: ATWs1 : 172.26.123.65 :
 - Access Service: Default Network Access
 - Identity Store: Internal Users
 - Authorization Profiles: Posture
 - SGA Security Group:
 - Authentication Protocol : PAP_ASCII
- Authentication Result:
 - User-Name=test-radius
 - State=ReauthSession:ac1a3365000001B54D741C21
 - Class=CACS:ac1a3365000001B54D741C21:atw-ise01/87349527/438
 - Termination-Action=RADIUS-Request
 - cisco-av-pair=url-redirect-acl=ACL-WEBAUTH-REDIRECT
 - cisco-av-pair=url-redirect=https://atw-ise01.cisco.com:8443/guestportal/gateway?sessionId=ac1a3365000001B54D741C21&action=cpp
 - cisco-av-pair=ACS:CiscoSecure-Defined-ACL=#ACSACL#-IP-ACL-Posture-4d5e89f9
- Session Events

What was Missing?

What Lessons were Learned?

- Solution: ACS VIEW → ISE



What was Missing?

What Lessons were Learned?

- Non-Authenticating Devices
 - These are devices that were forgotten
 - They don't have software to talk EAP on the network
 - Or, they weren't configured for it
 - Printers, IP Phones, Camera's, Badge Readers
 - How to work with these?
 - Don't configure Dot1x on the SwitchPort
 - But, what about when it moves
- ~~Solution? Do not use dot1x on ports with Printers~~
- Solution: **MAC Authentication Bypass (MAB)**



MAC Authentication Bypass (MAB)

What is It?

- A list of MAC Addresses that are allowed to “skip” authentication
- Is this a replacement for Dot1X?
 - No Way!
- This is a “Band-aid”
 - In a Utopia: All devices authenticate.
- List may be Local or Centralised
 - Can you think of any benefits to a centralised model?

What was missing?

What Lessons were Learned?

- Guests:

- Guests will not have configured supplicants.

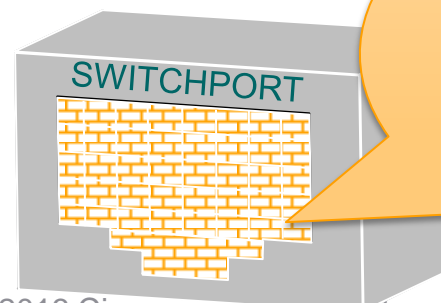
- Plus: they won't be authorised for access.

- Original Solution:

- Dot1x Timeouts

- How this works:

- After a timeout period, the switchport is automatically put into a Guest VLAN which provides Internet access.

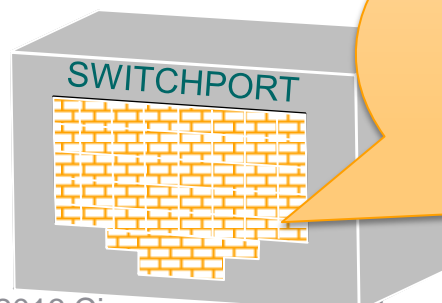


No Supplicant has responded for 90 seconds... So just AuthZ the port for the GUEST VLAN

What was Missing?

What Lessons were Learned?

- Missing or Misconfigured Supplicants:
 - Group Policies may not have worked
 - Software Distribution may have missed a machine that's been off-network for a period of time.
 - Etc...
 - Dot1x Timeouts would take effect
 - Someone who should have been an authorised user would end-up in the Guest Network
 - HelpDesk gets a call from an unhappy user.



No Supplicant has responded for 90 seconds... So just AuthZ the port for the GUEST VLAN

Enter: Web Authentication

- Used to identify users without supplicants
 - Mis-configured, missing altogether, etc.
- Guest Authentication

CISCO Identity Services Engine 1.0
Guest Access
Version: 1.0.3.364

[Log In](#)

[Self Service](#)
[Change Password](#)

[Manage Your Account](#)

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Identity Services Engine 1.0 Guest Portal

Guest Login Successful
Please retry your original URL request.

[OK](#)

The Flow

New Term: Flex Auth

Interface Config

```
interface GigabitEthernet1/0/1
 authentication host-mode multi-auth
 authentication open
 authentication port-control auto
 mab
 dot1x pae authenticator
 !
 authentication event fail action next-method
 authentication order mab dot1x
 authentication priority dot1x mab
```

Dot1x

MAB

WebAuth

Business Case Continues to Evolve

- Requirements:

- Retailer-X must ensure that only Retailer-X employees are gaining access to the network.

- **Solution: Identity with 802.1X**

- Authorised Non-Authenticating Devices must continue to have network access.

- **Solution: Centralised MAB**

- Need to Automate the building of the MAB List

- **Solution: <Let's find out>**

Profiling



Profiling Technology

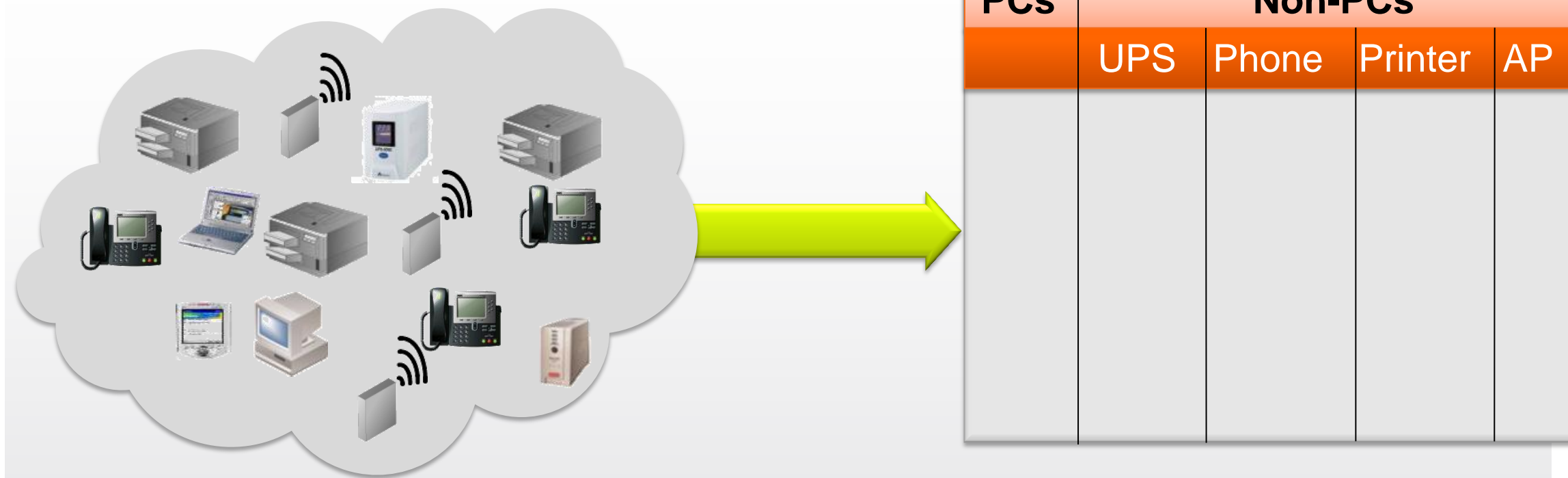
The Ability to Classify Devices



- Why Classify?
 - **Originally**: identify the devices that cannot authenticate and automatically build the MAB list.
 - i.e.: Printer = Bypass Authentication
 - **Today**: Now we also use the profiling data as part of an authorisation policy.
 - i.e.: Authorised User + i-device = Internet Only

Profiling

Visibility



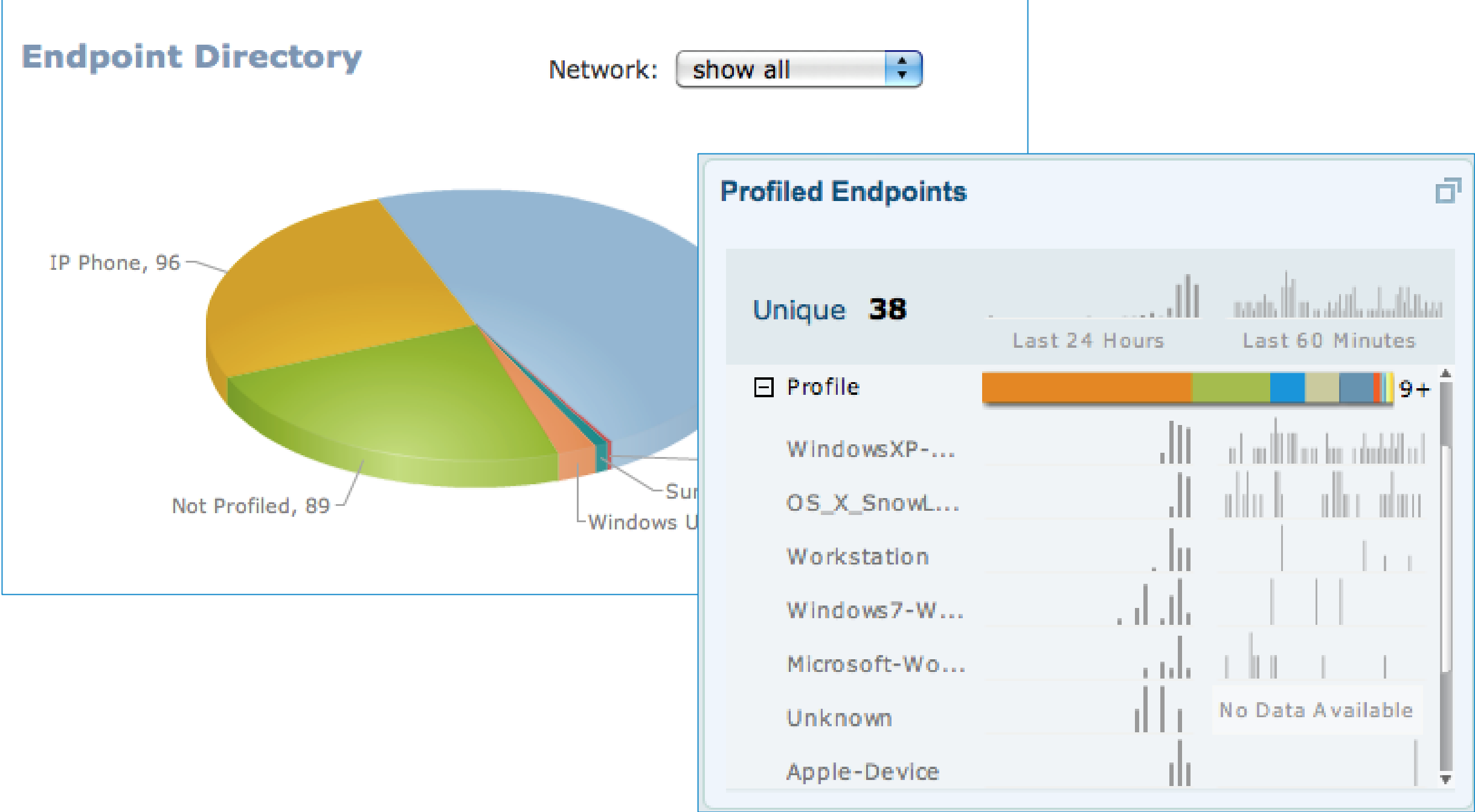
- Additional benefits of Profiling
 - **Visibility:** A view of what is truly on your network

Tracking of where a device has been, what IP Addresses it has had, and other historical data.

An understanding of WHY the device was profiled as a particular type (what profile signatures were matched)

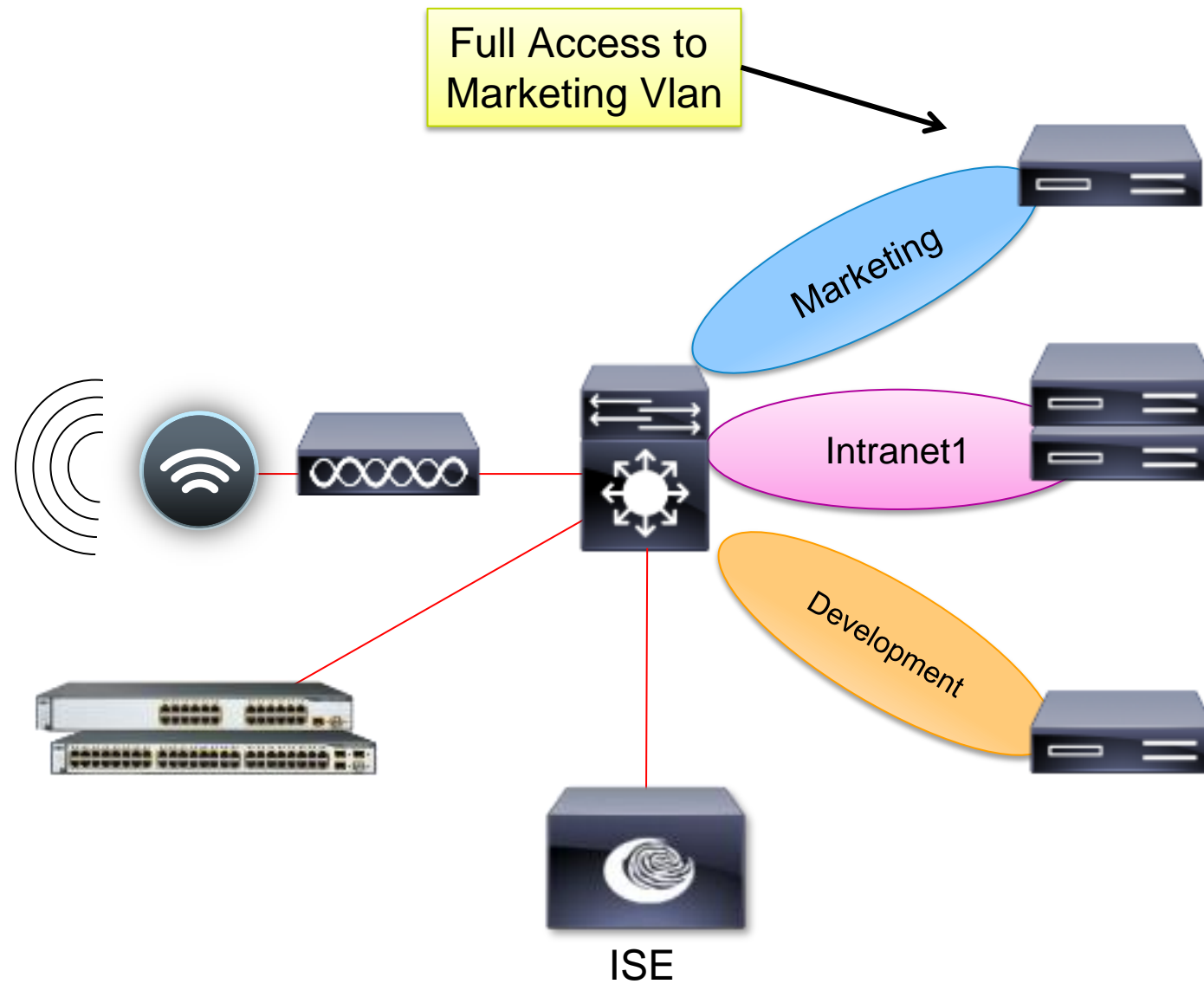
Profiling Technology

Visibility Into What is on the Network



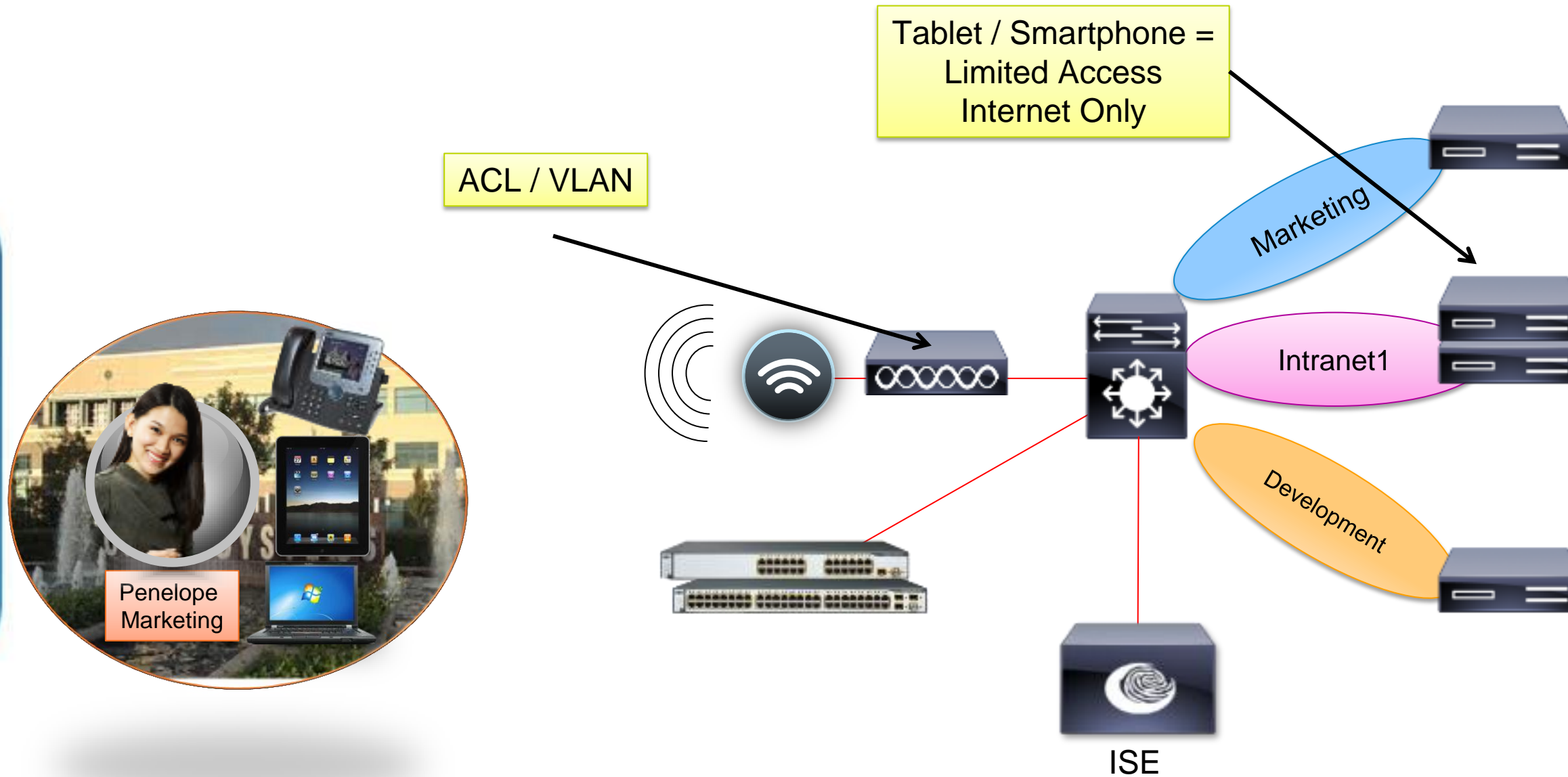
Profiling Benefit:

Access Policy Based on User AND Device Type



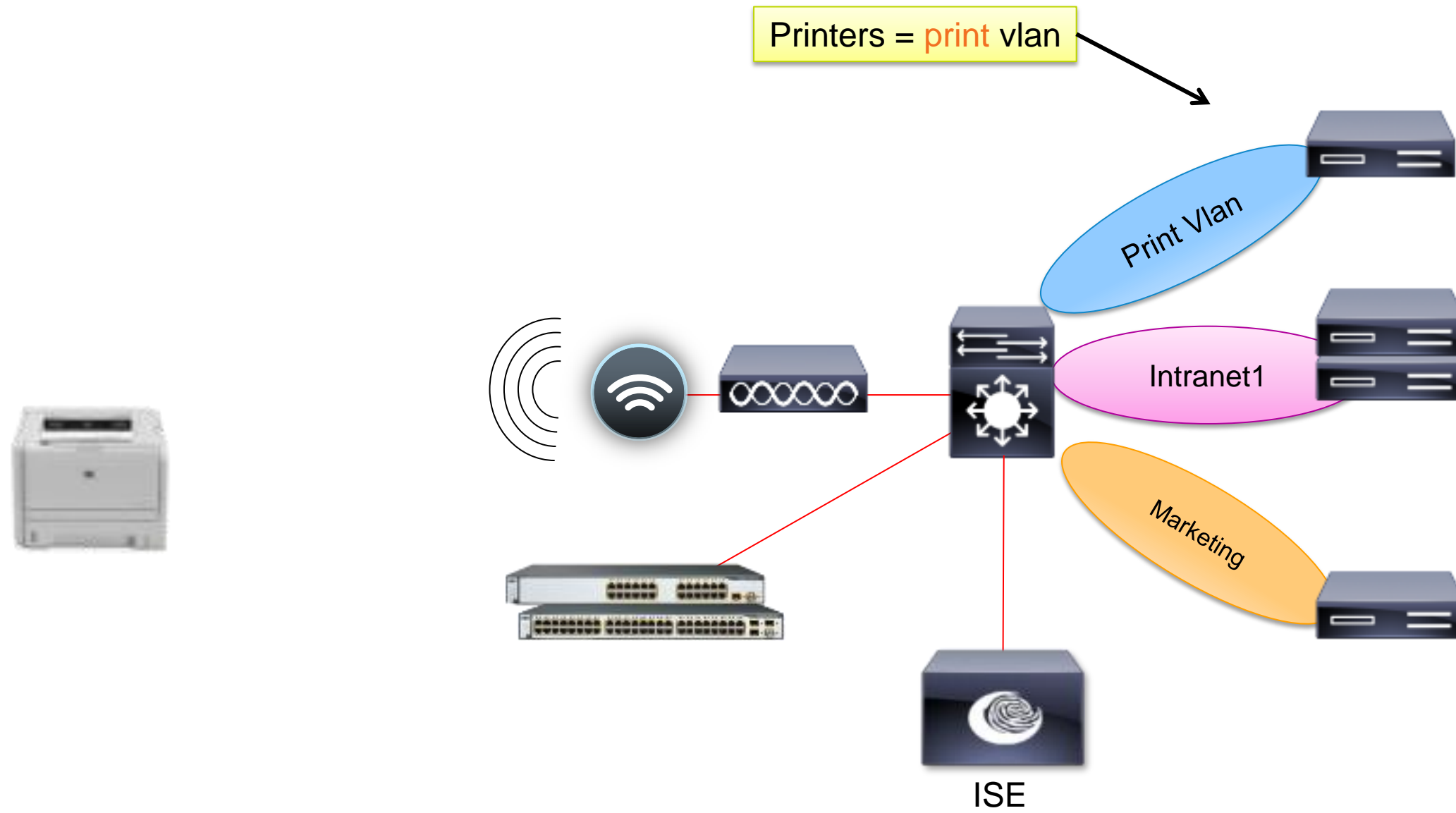
Profiling Benefit

Access Policy Based on User AND Device Type



Profiling Benefit

Access Policy Based on User AND Device Type



Profiling Technology

How Do We Classify a Device?



- Profiling uses Signatures (similar to IPS)

```
dhcp-client-identifier      d8:a2:5e:6b:41:83
dhcp-lease-time            691200
dhcp-max-message-size      1500
dhcp-message-type          DHCPACK
dhcp-parameter-request-list 1, 3, 6, 15, 119, 252
```

```
NetworkDeviceName         atw-wlc
OUI                         Apple
PolicyVersion              7
```

```
User-Agent                 Mozilla/5.0 (iPad; U; CPU OS 4_3_2 like Mac OS X; en-us) AppleWebKit/533.17.9
```

Endpoint List > B8:C7:5D:D4:95:32

* MAC Address

* Policy Assignment

Static Assignment

* Identity Group Assignment

Static Group Assignment

Understanding ISE Profiling

IP to MAC Address is Critical

- All Endpoints are uniquely identified by their MAC Addresses
 - If a Workstation is seen on Wired & Wireless = 2 devices in ISE
- If ISE is not L2 adjacent, then IP to MAC-Address Binding is critical
 - Today: this means DHCP Probe must be in place and working
 - Today: Sensor in the Switch (15.0(2)) Future: Sensor in the WLC (7.2MR)

The screenshot displays the Cisco ISE Profiling interface. On the left, a list of endpoints is shown with their MAC addresses. The selected endpoint is 00:14:69:A8:7E:41. The main panel shows the details for this endpoint, including its MAC address, policy assignment (Cisco-Device), static assignment (Dynamic), identity group assignment (Profiled), and other attributes. A dropdown menu is open, showing DHCP parameters for the endpoint.

Parameter	Value
dhcp-client-identifier	d8:a2:5e:6b:41:83
dhcp-lease-time	691200
dhcp-max-message-size	1500
dhcp-message-type	DHCPACK
dhcp-parameter-request-list	1, 3, 6, 15, 119, 252

Endpoint Details:

- MAC Address: 00:14:69:A8:7E:41
- Policy Assignment: Cisco-Device
- Static Assignment: Dynamic
- Identity Group Assignment: Profiled
- Static Group Assignment: Dynamic
- EndPointPolicy: Cisco-Device
- EndPointProfilerServer: atw-ise01
- EndPointSource: SNMPQuery Probe - CDP lookup
- MatchedPolicy: Cisco-Device
- NADAddress: 172.26.123.65
- OUI: Cisco Systems
- PolicyVersion: 12
- StaticAssignment: false
- StaticGroupAssignment: false
- Total Certainty Factor: 10

Profiling

Determining Required Profile Attributes

* Name Description

Policy Enabled

* Minimum Certainty Factor (Valid Range 1 to 65535)

* Exception Action

Create Matching Identity Group

Use Hierarchy

* Parent Policy

Rules

If Condition	<input type="text" value="Apple-iPodRule3Check3"/>	Then	<input type="text" value="Certainty Factor Increase"/>	<input type="text" value="20"/>
If Condition	<input type="text" value="Apple-iPodRule1Check1"/>	Then	<input type="text" value="Certainty Factor Increase"/>	<input type="text" value="20"/>

Conditions Details

Name Apple-iPodRule1Check1

Description Apple-iPodRule1Check1

Expression IP:User-Agent CONTAINS iPod; U; CPU iPhone OS

Profiling

Determining Required Profile Attributes

Profiler Policy List > Apple-iPad

* Name: Apple-iPad Description: Policy for Apple iPads

Policy Enabled:

* Minimum Certainty Factor: 20 (Valid Range 1 to 65535)

* Exception Action: NONE

Create Matching Identity Group
 Use Hierarchy

* Parent Policy: Apple-Device

Rules

If Condition: Apple-iPadRule2Check2 Then: Certainty

If Condition: Apple-iPadRule1Check1_AND_Apple-MacBo...

Conditions Details

Name	Expression	Operator
Apple-iPadRule1Check1	IP:User-Agent CONTAINS iPad	AND
Apple-MacBookRuleCheck2	IP:User-Agent CONTAINS Mac OS	AND
Apple-	IP:User-Agent	

Profiling

Profile Conditions Reveal Specific Probes and Attributes

<input type="checkbox"/>	AndroidRule1Check1	User-Agent CONTAINS Android
<input type="checkbox"/>	AndroidRule1Check2	host-name CONTAINS android
<input type="checkbox"/>	Apple-DeviceRule1Check1	OUI CONTAINS Apple
<input type="checkbox"/>	Apple-MacBookRuleCheck1	User-Agent CONTAINS Macintosh
<input type="checkbox"/>	Apple-MacBookRuleCheck2	User-Agent CONTAINS Mac OS
<input type="checkbox"/>	Apple-iPadRule1Check1	User-Agent CONTAINS iPad
<input type="checkbox"/>	Apple-iPadRule1Check3	
<input type="checkbox"/>	Apple-iPadRule2Check2	
<input type="checkbox"/>	Apple-iPhoneRule-TEST	
<input type="checkbox"/>	Apple-iPhoneRule1Check1	
<input type="checkbox"/>	HP-DeviceRule2Check1	OUI CONTAINS Hewlett
<input type="checkbox"/>	HP-JetDirect-Printer-Check	dhcp-class-identifier CONTAINS JetDirect
<input type="checkbox"/>	HTC-DeviceRule1Check1	OUI EQUALS HTC Corporation
<input type="checkbox"/>	ISE-ApplianceCheck	cdpCachePlatform CONTAINS ISE
<input type="checkbox"/>	Kubuntu-WorkstationRule1Check1	User-Agent CONTAINS Kubuntu
<input type="checkbox"/>	Lexmark-DeviceRule1Check1	OUI CONTAINS Lexmark
<input type="checkbox"/>	Lexmark-Printer-E260dnRule1Check1	dhcp-class-identifier CONTAINS Lexmark E

Profiling Technology

Limitations of Profiling



- **Best Guess:** The profiling is based on Best-Effort
- **MAB is a Filter:** It was only used to determine what MAC Addresses were allowed to “skip” Authentication
 - Now we also use the profiling data as part of an authorisation policy.
 - i.e.: Authorised User + i-device = Internet Only

Business Case Continues to Evolve



- Requirements:

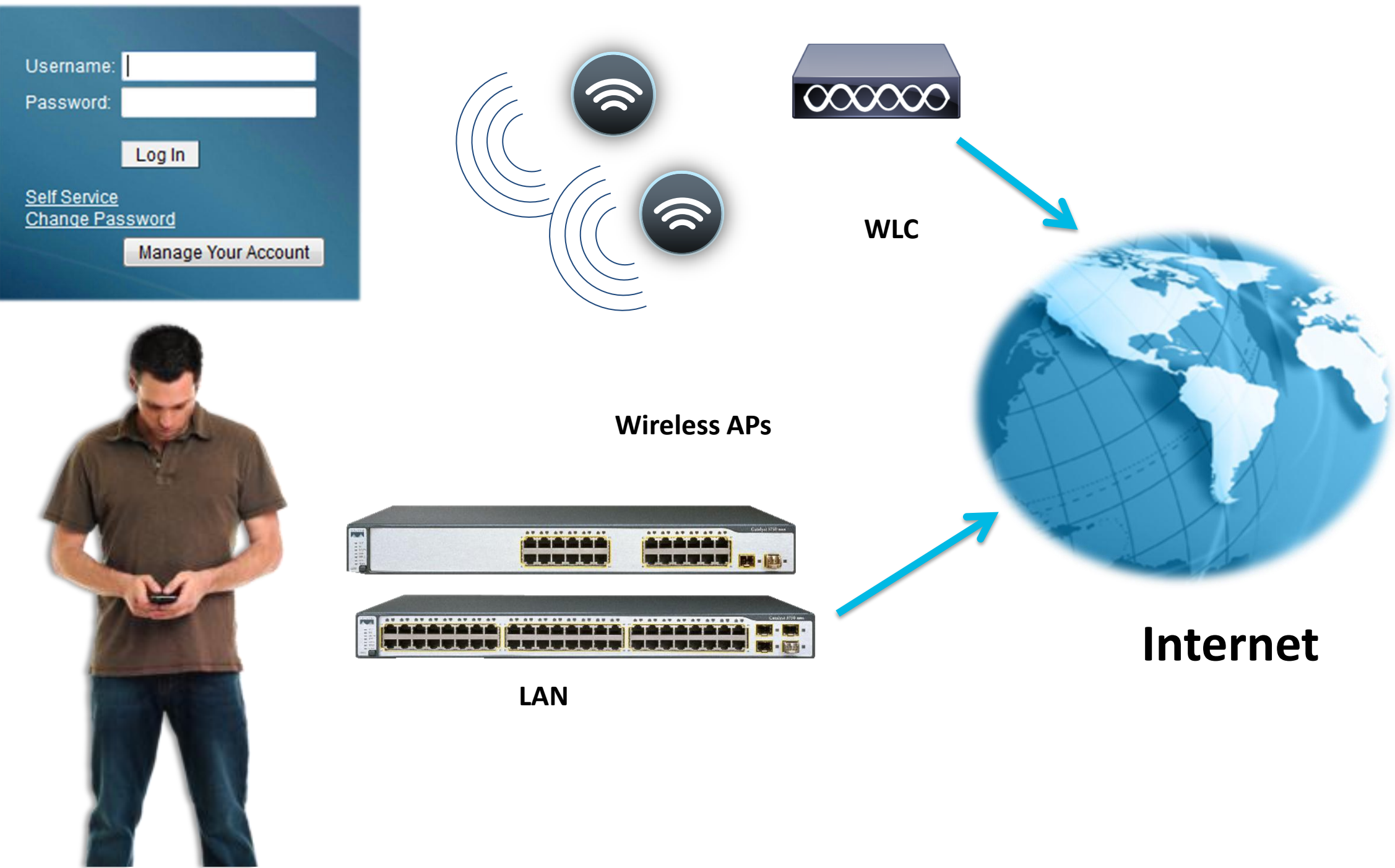
1. **Retailer-X must ensure that only Retailer-X employees are gaining access to the network.**
 - ***Solution: Identity with 802.1X***
2. **Authorised Non-Authenticating Devices must continue to have network access.**
 - ***Solution: Centralised MAB***
3. **Need to Automate the building of the MAB List**
 - ***Solution: Use Profiling technology to automate the building MAB list.***

Business Case Evolution

Improving Guest Access



Guest Users' Needs



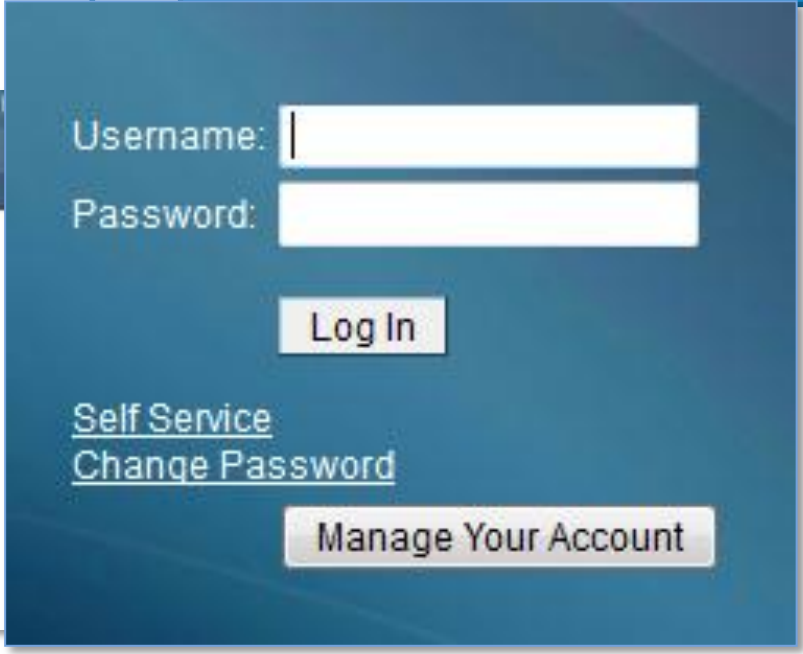
How Does It Work?

Redirection of the guest web session to ISE guest portal for authentication

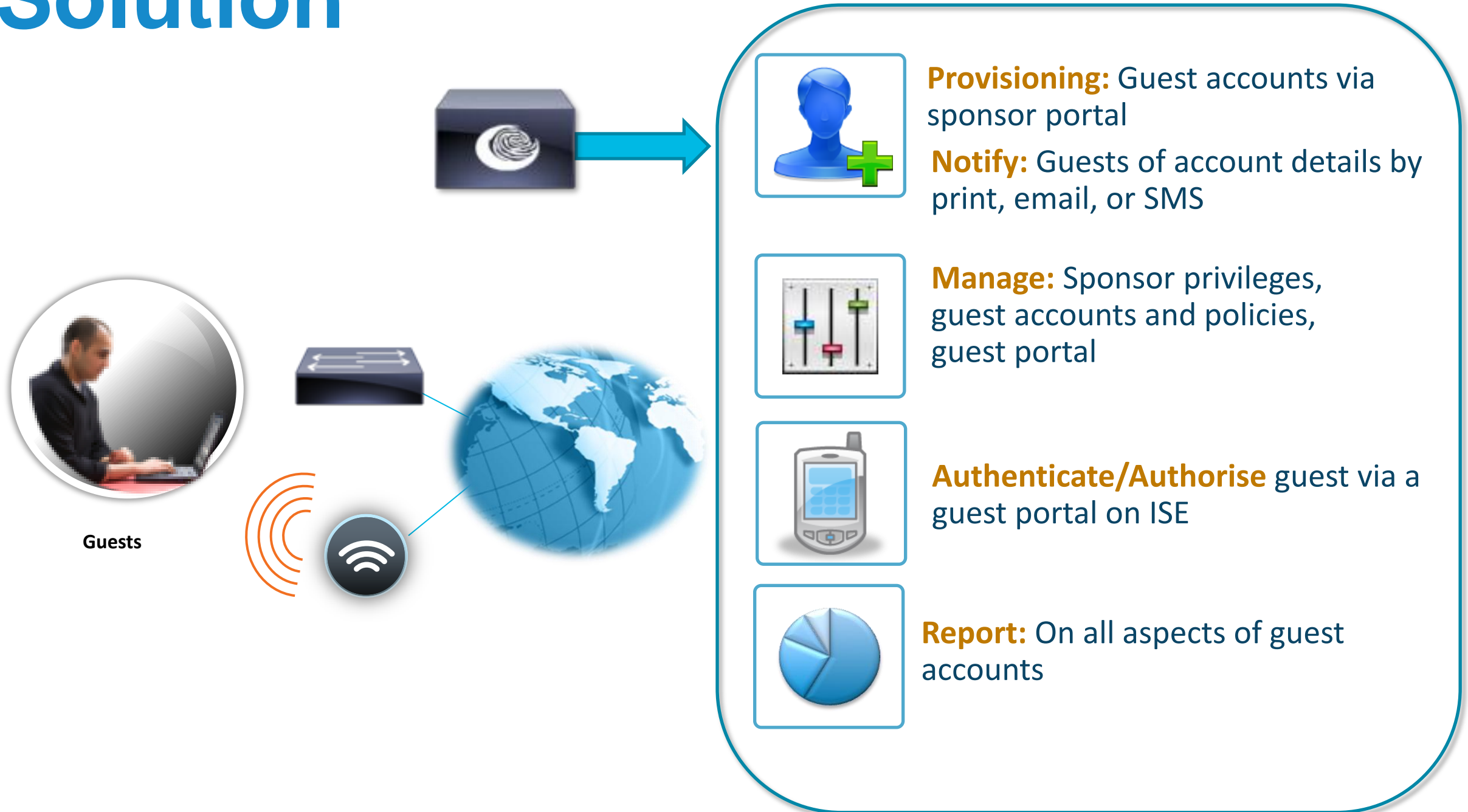
Access authorised for guest user

Open SSID « guest » With Web authentication

Guest account needs to be created: via a sponsor or self service

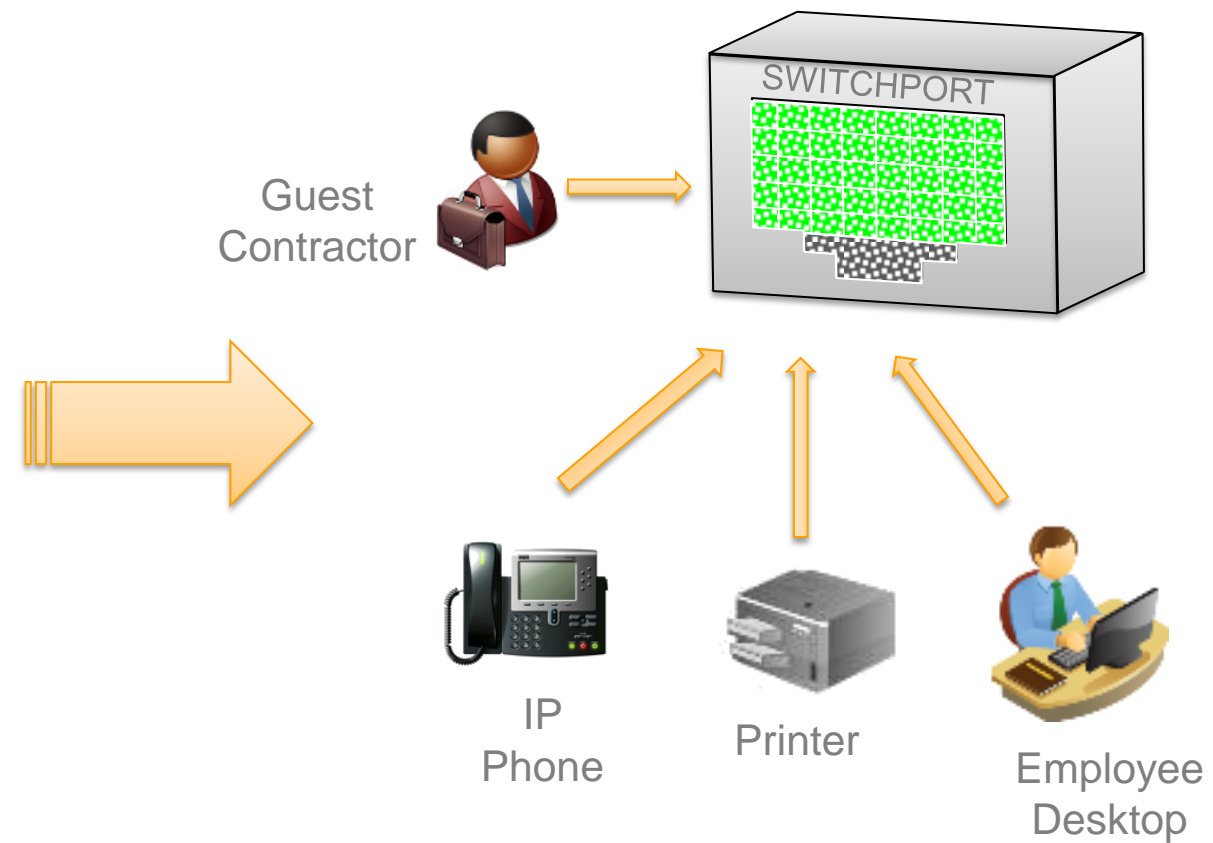
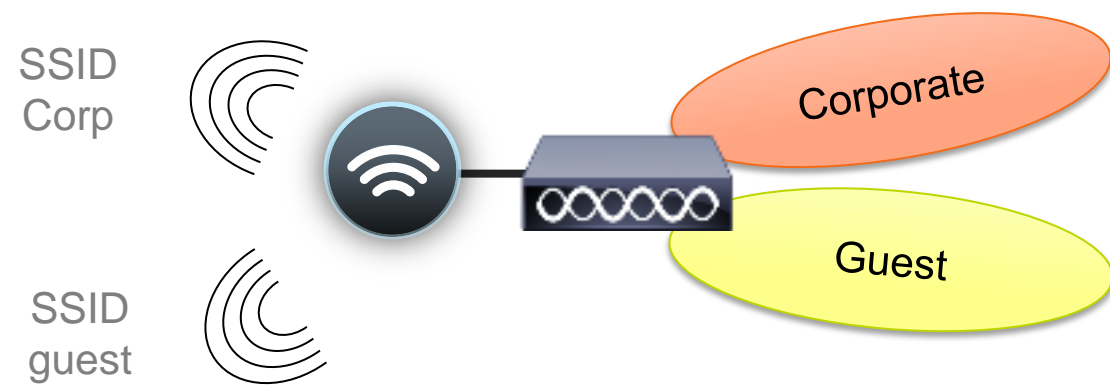


Components of a Full Guest Lifecycle Solution



Providing Network Access to Guests

- Unifying network access for employee and guest users



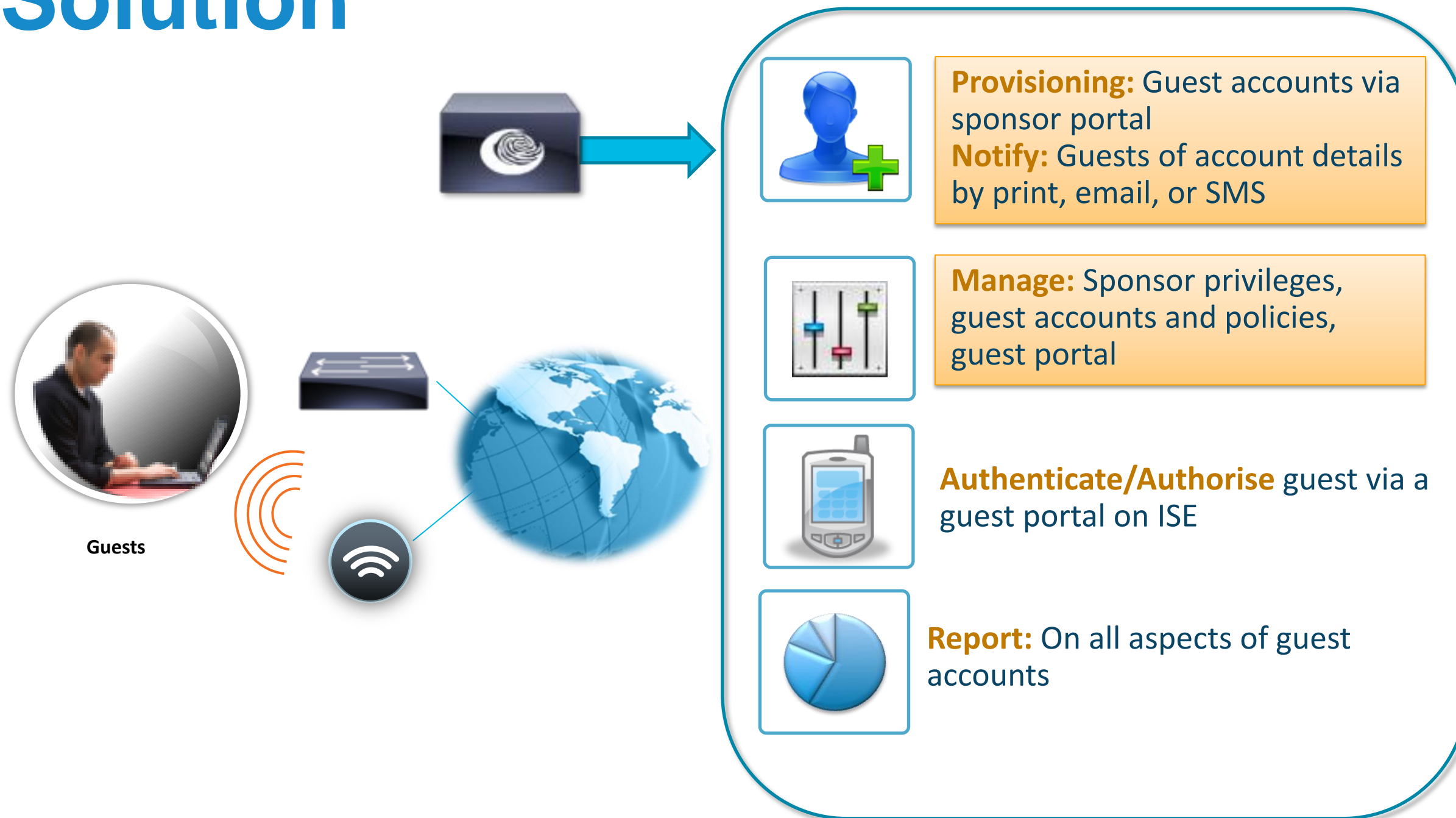
On wireless:

- Using multiple SSIDs
- Open SSID for guest

On wired:

- No notion of SSID
- Unified port: need to use different authentication & authorisation methods into one port

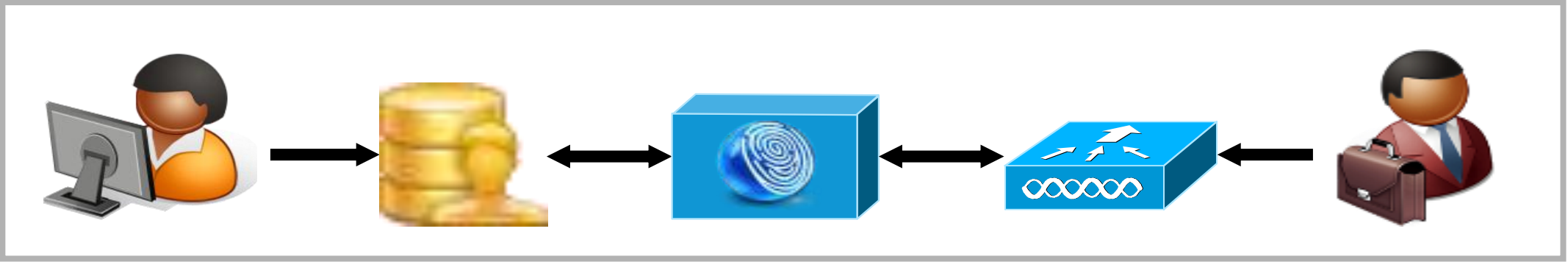
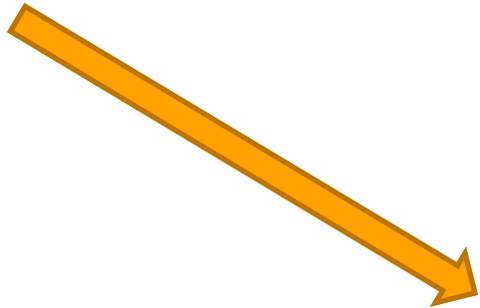
Components of a Full Guest Lifecycle Solution



Guest Users DB – Account Creation Methods

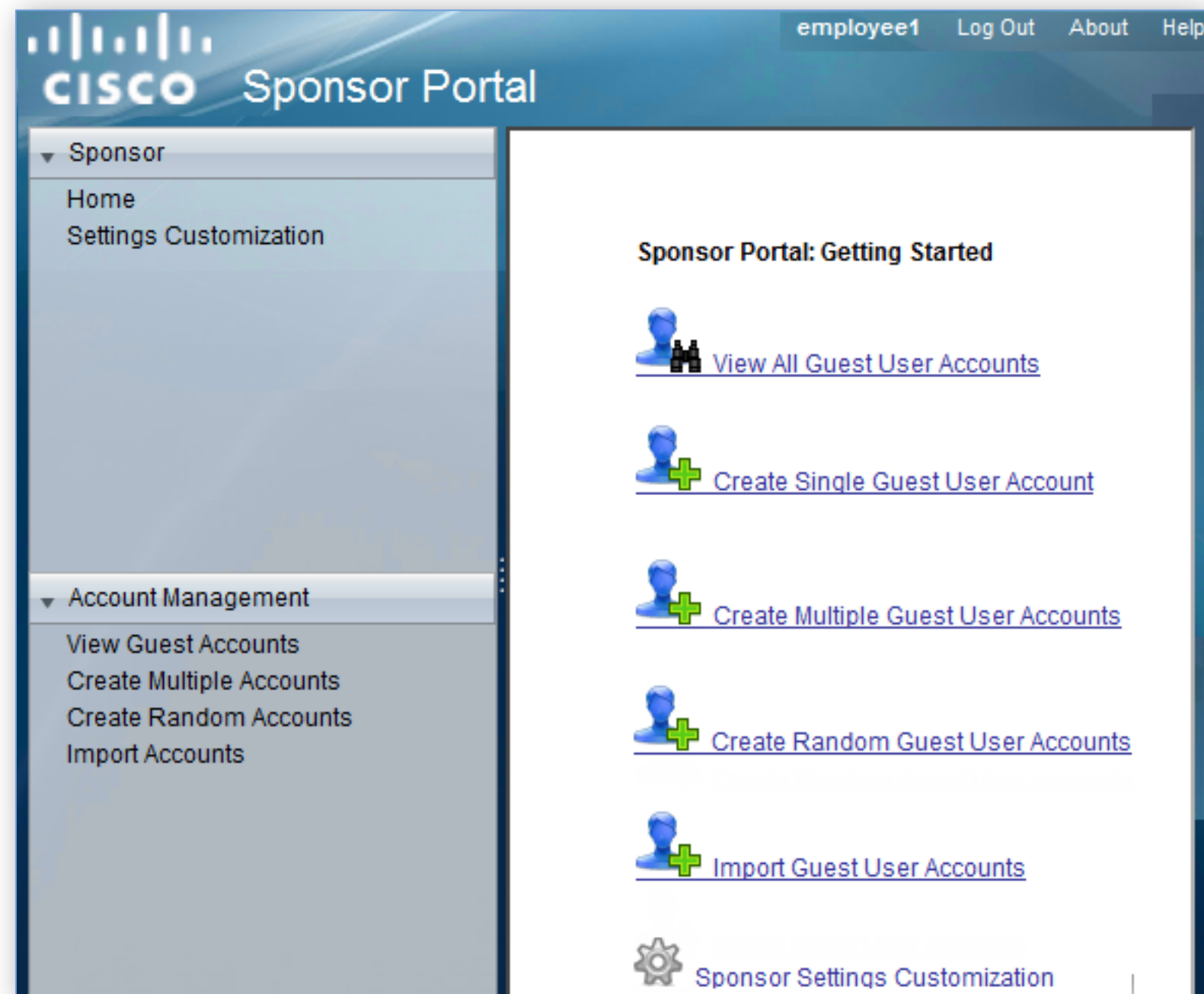
Two Ways to Populate ISE Internal Guest Database

- Self-Service
Option on ISE 'Guest Portal'
- Sponsoring
via ISE 'Sponsor Portal'



ISE – Sponsor Portal

- Customisable sponsor pages
- Sponsor privileges tied to authentication/authorisation policy
 - Roles sponsor can create
 - Time profiles can be assigned
 - Management of other guest accounts
 - Single or bulk account creation
- Sponsor and Guest reporting and audit



Sponsor Portal: Informing Guests

Sponsor will have three ways to inform guest

1. Printing the details
2. Sending the details via e-mail
3. Sending the details via SMS

The screenshot displays the Cisco Sponsor Portal interface. The top header shows the Cisco logo and 'Sponsor Portal'. The left navigation menu includes 'Sponsor' (with sub-items 'Home' and 'Settings Customization') and 'Account Management' (with sub-items 'View Guest Accounts', 'Create Multiple Accounts', 'Create Random Accounts', and 'Import Accounts'). The main content area shows the breadcrumb 'Account Management > View All Guest Accounts > Create Guest Account'. A green checkmark icon is followed by the text 'Successfully Created Guest Account mbole@cisco.com'. Below this, the account details are listed: Username: mbole@cisco.com, Password: adc, First Name: Muriel, Last Name: Bole, Email Address: mbole@cisco.com, Phone Number: (blank), Company: cisco, Status: AWAITING INITIAL LOGIN, Suspended: false, Group Role: Guest, Time Profile: custom, Timezone: Europe/London, Account Start Date: 2011-10-13 16:00:00 BST, and Account Expiration Date: 2011-10-14 16:00:00 BST. At the bottom, there are buttons for 'Email', 'SMS', 'Print', 'Create Another Account', and 'View All Accounts'. The 'Email', 'SMS', and 'Print' buttons are highlighted with an orange border.

Guest User Roles

- When need for different policies for users

Guest

- Internet access only
- Limited connection time:
½ day, one day

Contractor

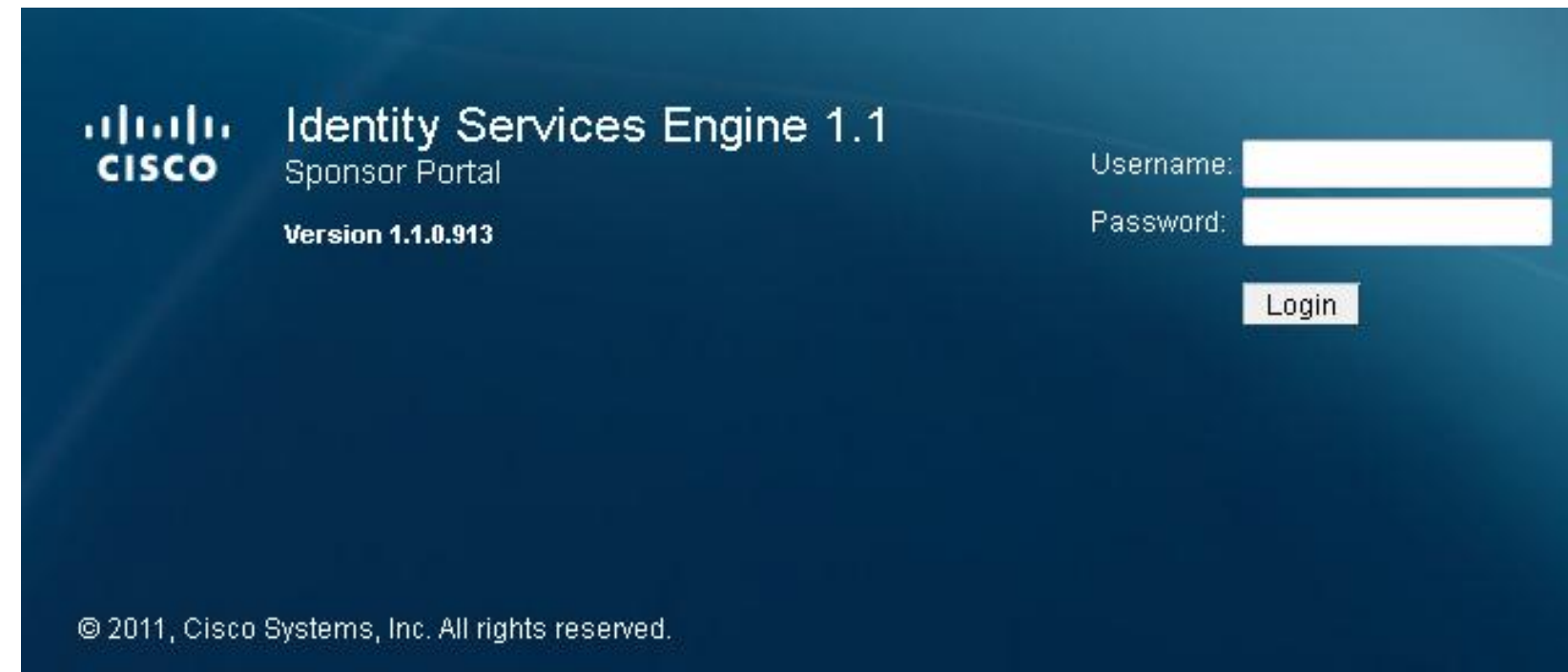
- Internet access
- Access to selected resources
- Longer connection time:
one week, one month

- Use of several user identity groups in ISE:

User Identity Groups	
Name	Description
<input type="checkbox"/> Contractor	Accounts for contractor users
<input type="checkbox"/> Guest	Guest ID group



Sponsor Groups and Privileges



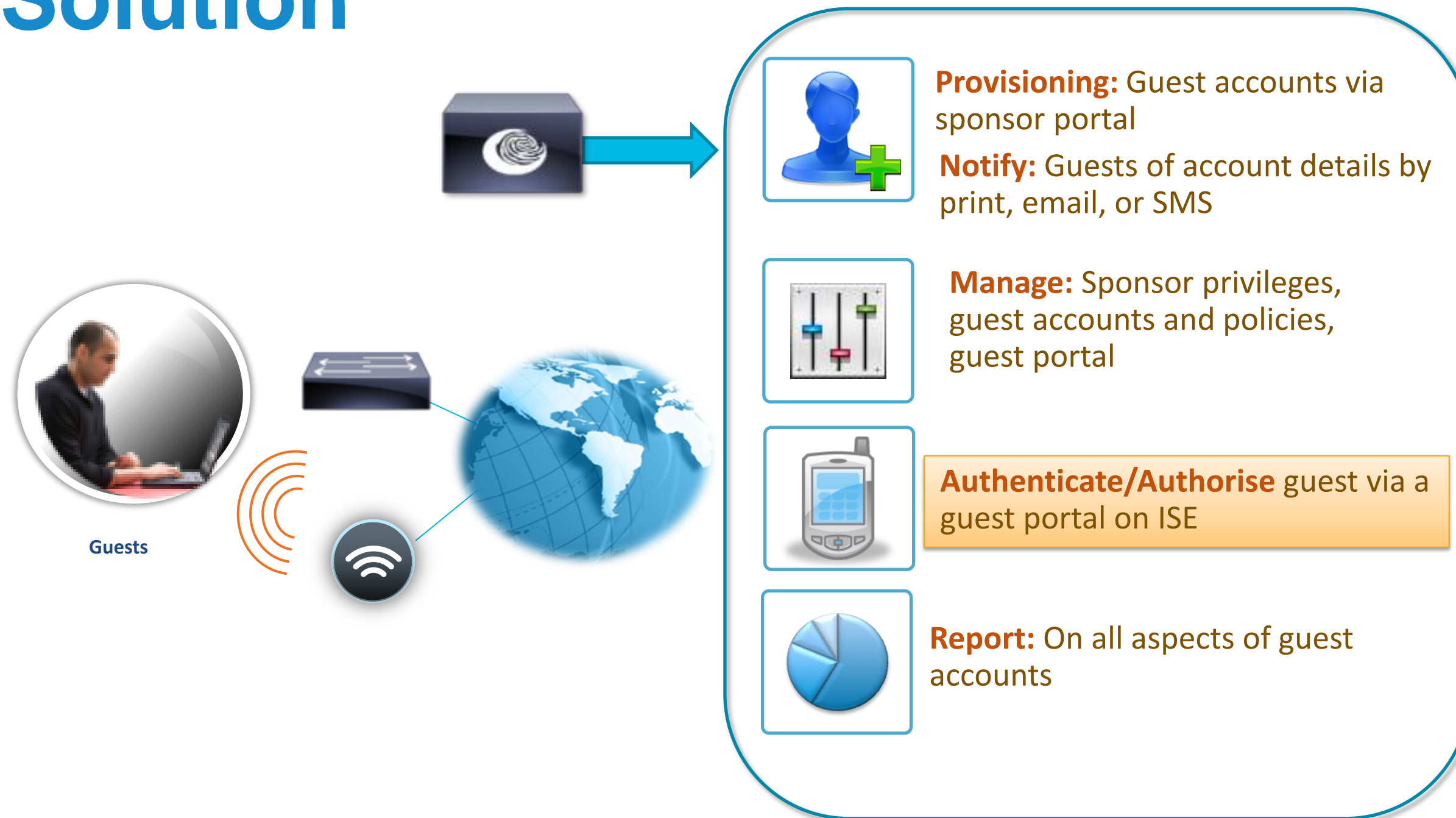
Sponsor group1

- Can create user in groups: 'contractor' and 'guest'
- Can use time profiles up to one week
 - Can see all accounts in group

Sponsor group2

- Can create user in group 'guest' only
- Can use time profiles up to one day
 - Cannot do bulk creation

Components of a Full Guest Lifecycle Solution

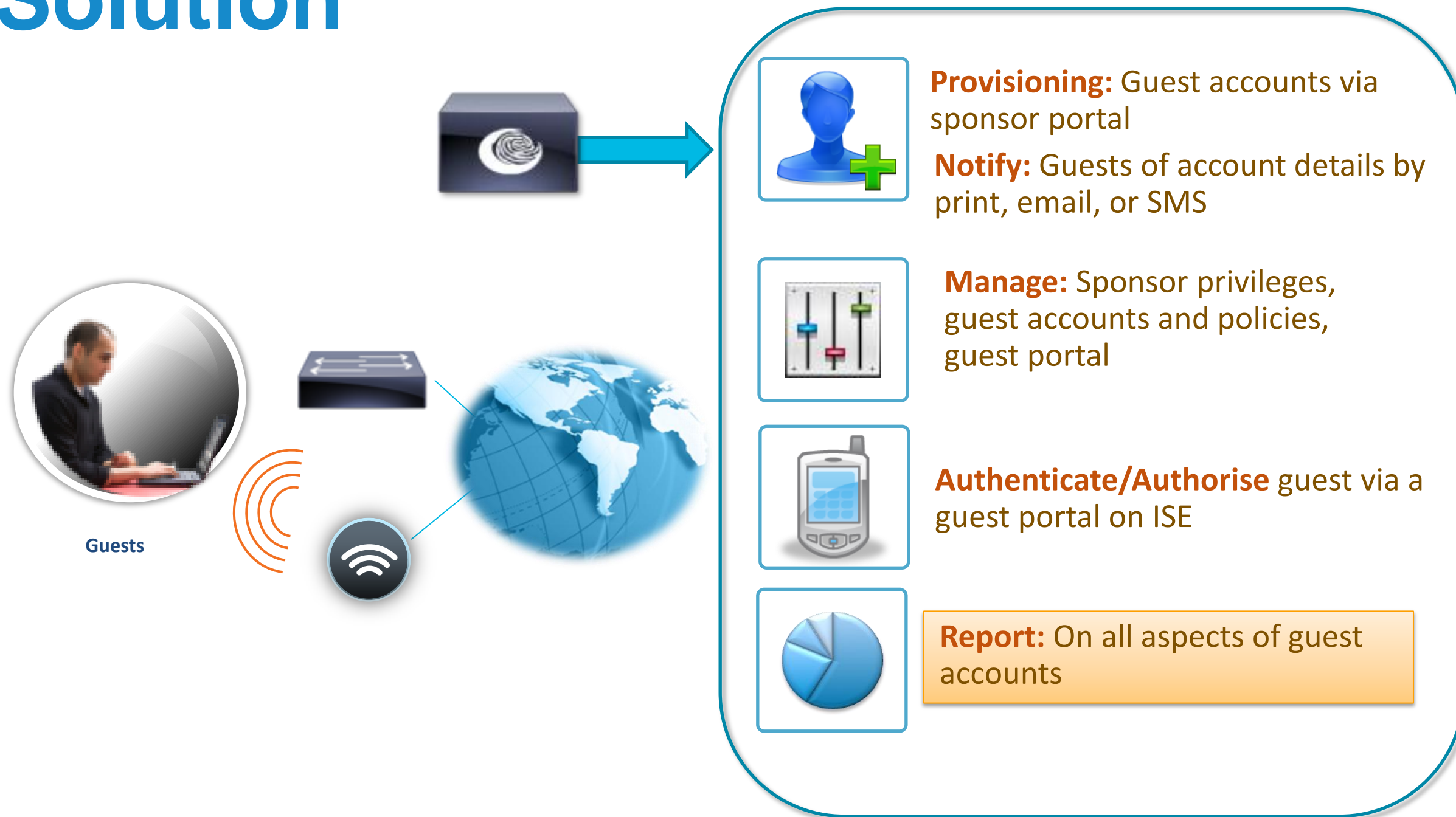


ISE – Web Authentication

The screenshot shows the Cisco Identity Services Engine 1.0 Guest Access login interface. On the left, the Cisco logo is displayed above the text "Identity Services Engine 1.0 Guest Access" and "Version: 1.0.3.364". On the right, there are input fields for "Username:" (containing "guestusr") and "Password:" (masked with dots). Below these fields is a "Log In" button highlighted with an orange border. Underneath the "Log In" button are links for "Self Service" and "Change Password", and a "Manage Your Account" button. At the bottom left of the page, the copyright notice "©2010-2011, Cisco Systems, Inc. All rights reserved." is visible.

The screenshot shows a success message dialog box with a blue background. The text reads "Identity Services Engine 1.0 Guest Portal" at the top, followed by "Guest Login Successful" and "Please retry your original URL request." Below the text is an "OK" button.

Components of a Full Guest Lifecycle Solution



Full Audit of Guest Lifecycle

Description:
View the logged in/out information for the particular Guest user for a selected time period

The screenshot shows the Cisco ISE Reports Catalog interface. The top navigation bar includes 'Authentications', 'Endpoint Protection Service', 'Alarms', 'Reports', and 'Troubleshoot'. Below this, there are tabs for 'Favorites', 'Shared', 'Catalog', and 'System'. On the left, a 'Reports' sidebar lists various report categories, with 'User' selected. The main area, titled 'User', contains a 'Filter:' input field with 'Go' and 'Clear Filter' buttons. Below the filter is a list of reports with radio buttons: 'Client Provisioning', 'Guest Accounting', 'Guest Activity', 'Guest Sponsor Summary', 'Top N Authentications By User', 'Unique Users', and 'User Authentication Summary'. At the bottom of the report list are 'Run', 'Add To Favorite', and 'Delete' buttons. A note at the bottom of the main area states: 'For reports of type 'System Report', hover mouse over'.

Description:
View the Guest information for a selected time period

Description:
View the sponsor information along with the graphical representation for a selected time period

Business Case Evolution

We Have Identity... We Have Guests Lifecycle Management...

Can We Get More Information?



Business Case Continues to Evolve



- Requirements:

4. Employee's of Retailer-X Must be using a Corporate-owned asset.
5. All Corporate assets must be running Trend Micro Anti-Virus, and it must be up-to-date.
6. All guests must run Antivirus (any).

– ***Solution: Let's find out 😊***

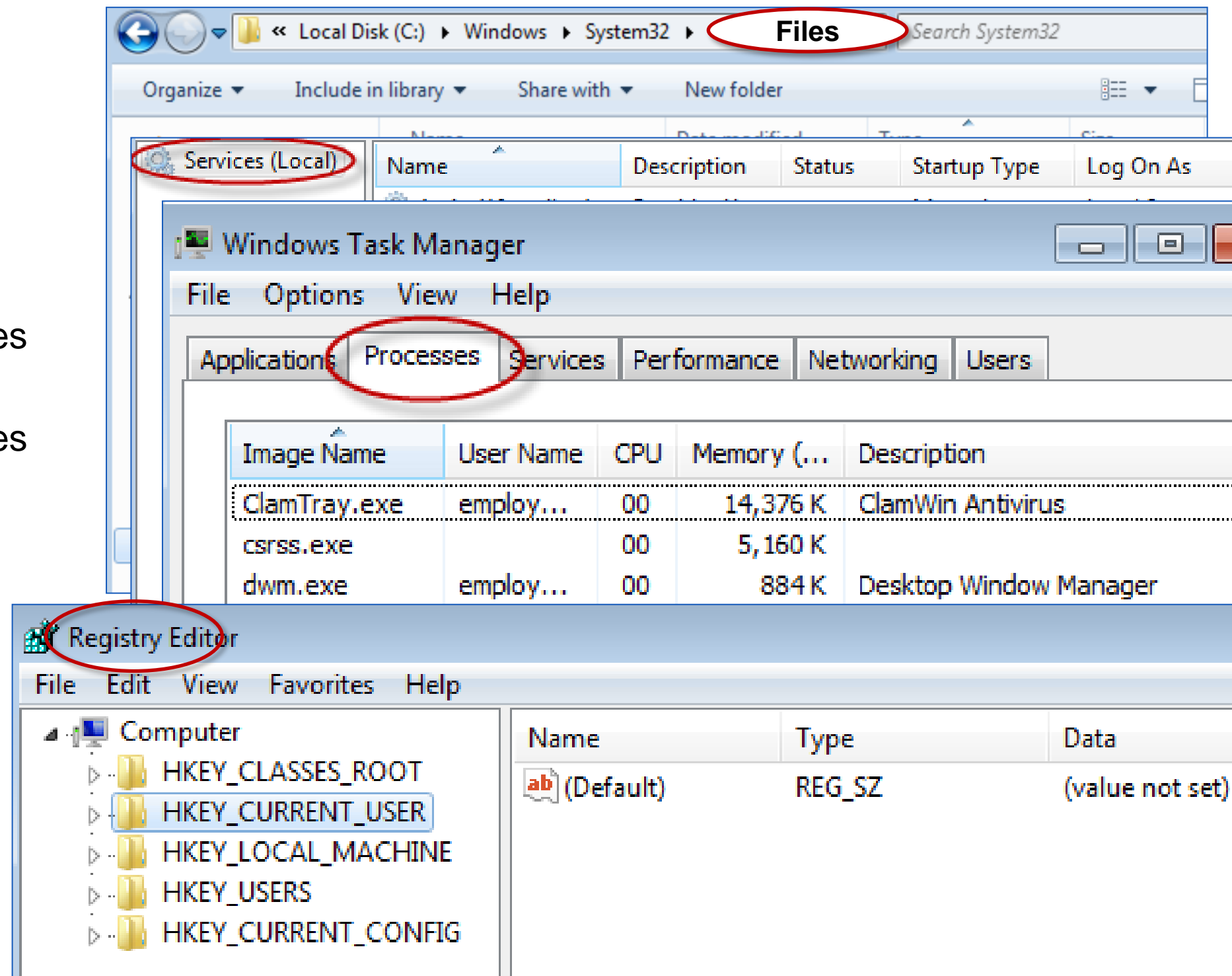
Posture Assessment

Does the Device Meet Security Requirements?

- **Posture** = the state-of-compliance with the company's security policy.
 - Is the system running the current Windows Patches?
 - Anti-Virus Installed? Is it Up-to-Date?
 - Anti-Spyware Installed? Is it Up-to-Date?
- Now we can extend the user / system Identity to include their Posture Status.

ISE – Posture Assessment Checks

- Microsoft Updates
 - Service Packs
 - Hotfixes
 - OS/Browser versions
- Antivirus
 - Installation/Signatures
- Antispyware
 - Installation/Signatures
- File data
- Services
- Applications/
Processes
- Registry keys

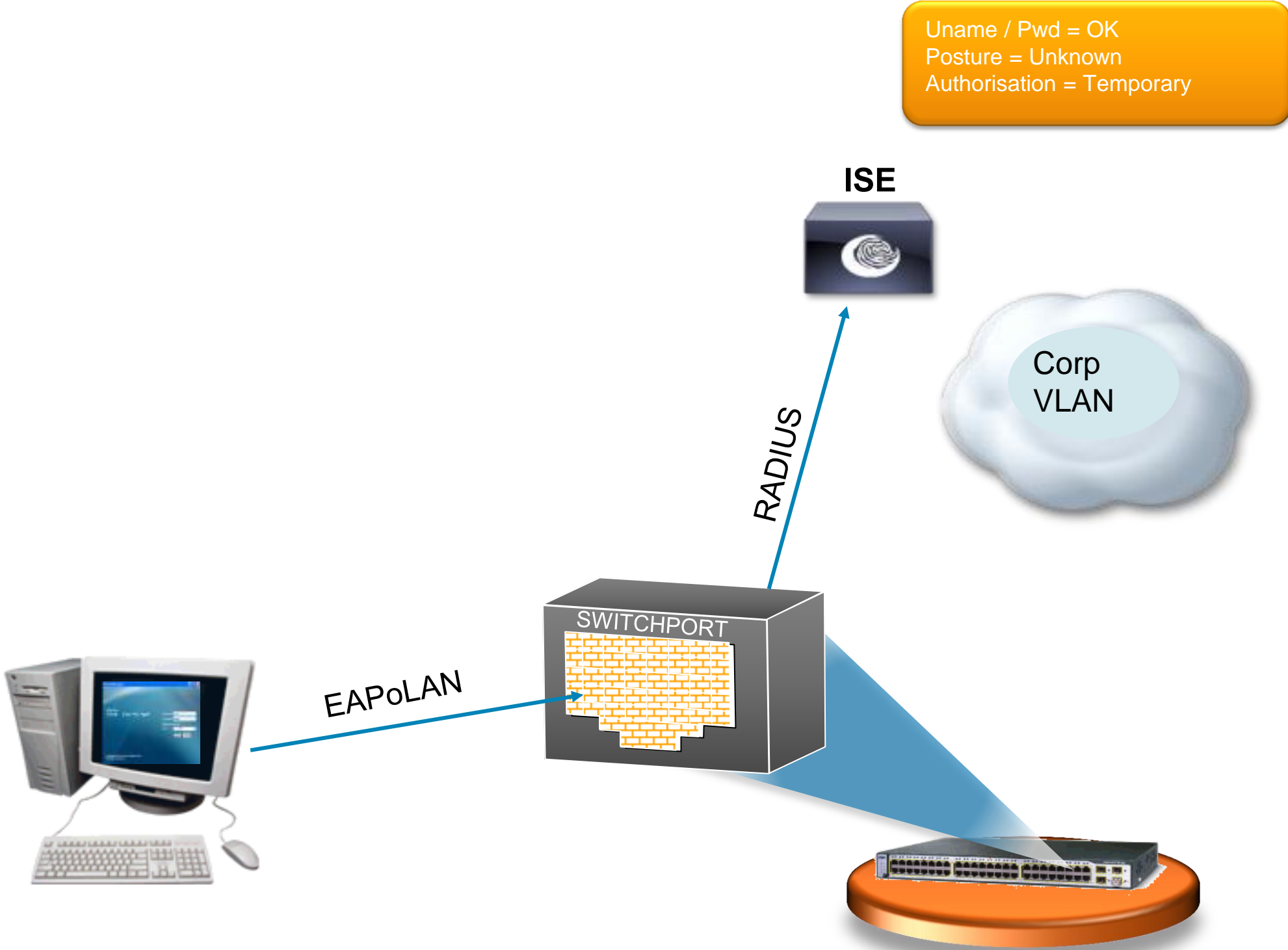


Posture Assessment

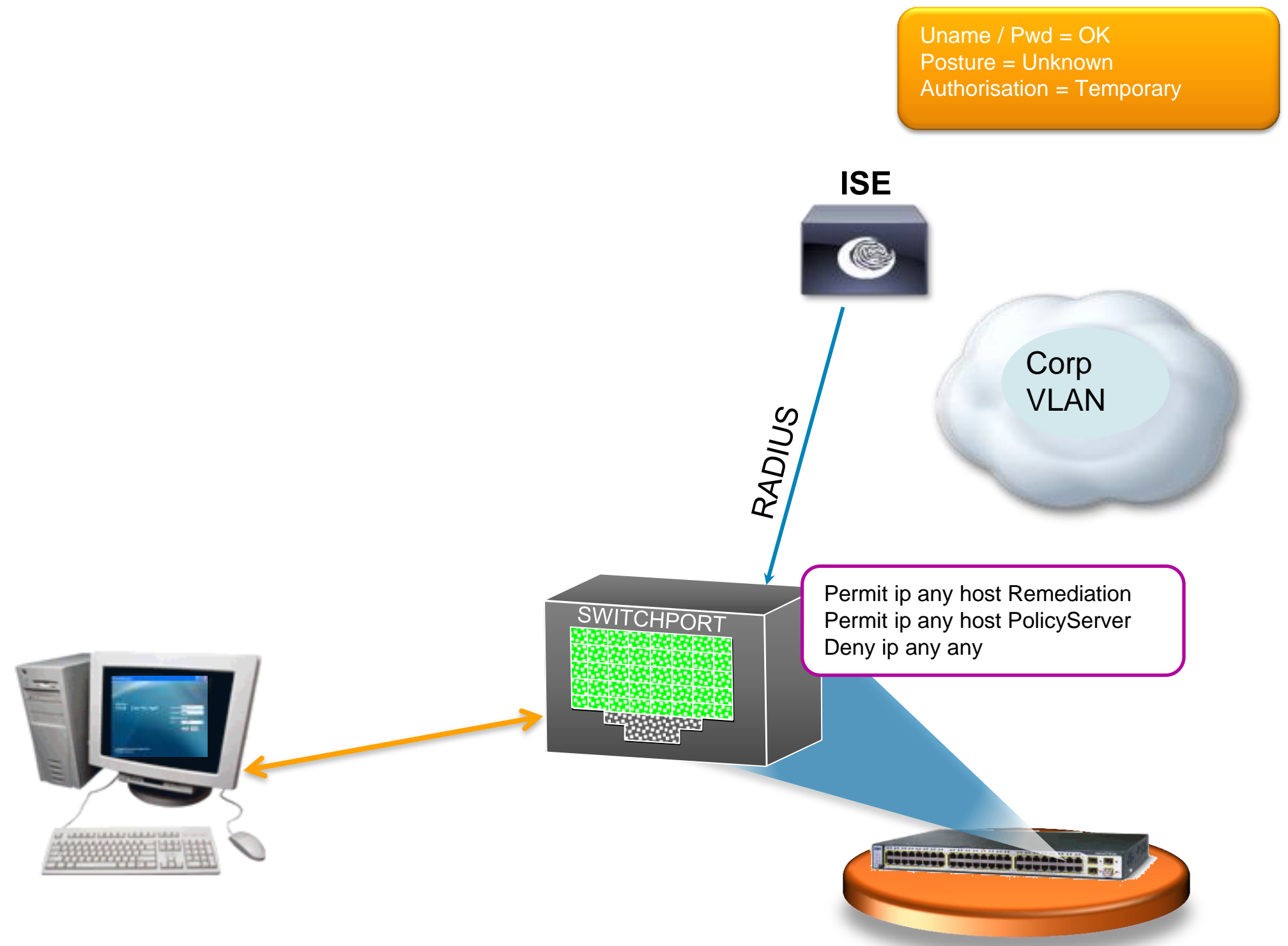
What if a User Fail the Check?

- New term: **Remediation**
 - The act of correcting any missing or out-of-date items from the Posture Assessment.
 - This can trigger the use of:
 - Corporate Patching Systems (ex: BigFix, Altiris, etc.)
 - Windows Software Update Service (WSUS)
 - Windows Update
 - Anti-Virus product Update Services (LiveUpdate.exe, etc.)

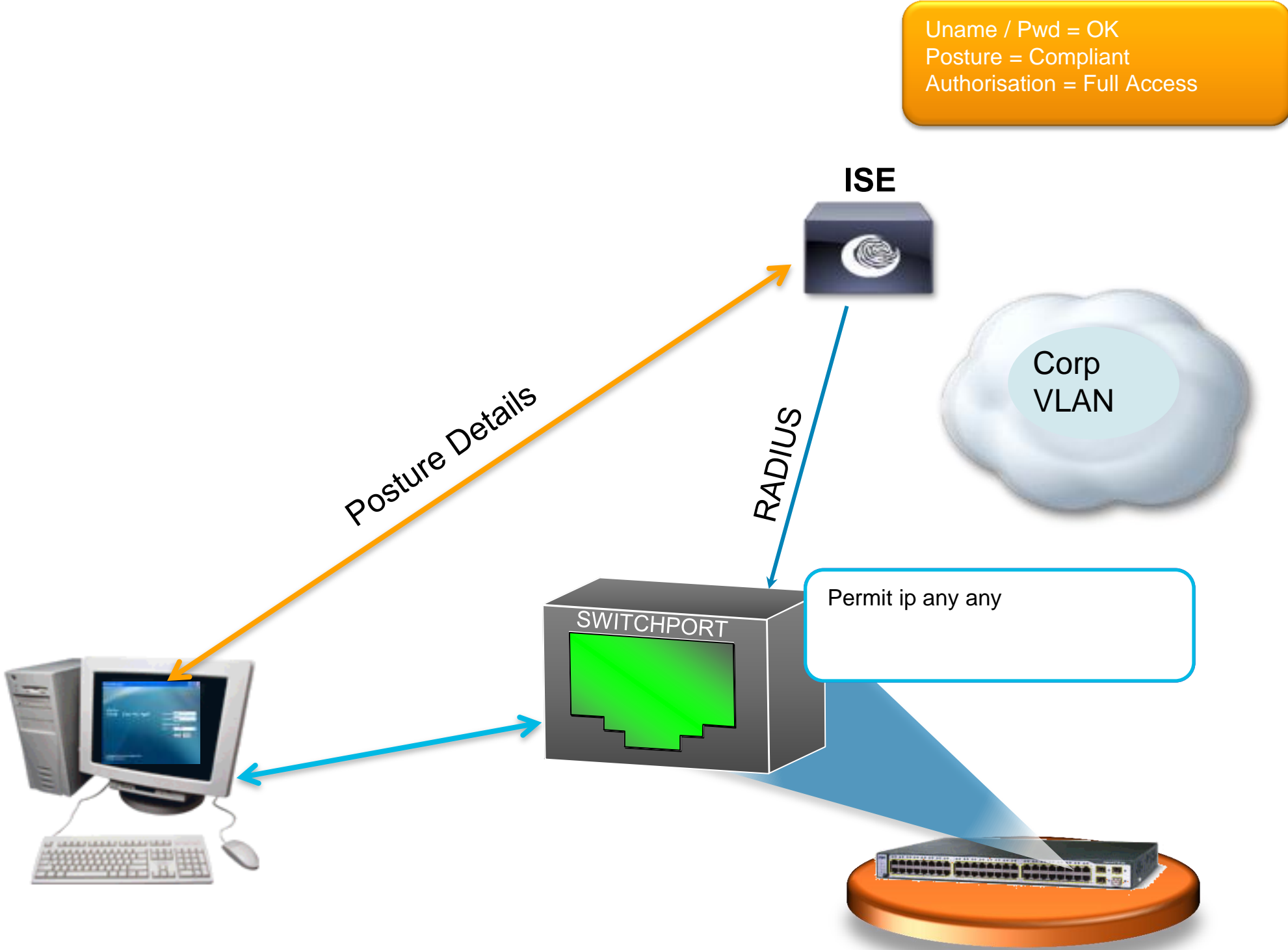
Posture Assessment Flow



Posture Assessment Flow



Posture Assessment Flow



Making this Work Well

Change of Authorisation (CoA)

- CoA allows an enforcement device (switchport, wireless controller, VPN device) to change the VLAN/ACL/Redirection for a device/user without having to start the entire process all over again.
- Without it: Remove the user from the network & then have the entire AAA process begin again.
 - i.e.: disassociate wireless device & have to join wireless again.
- RFC 3576 and 5176

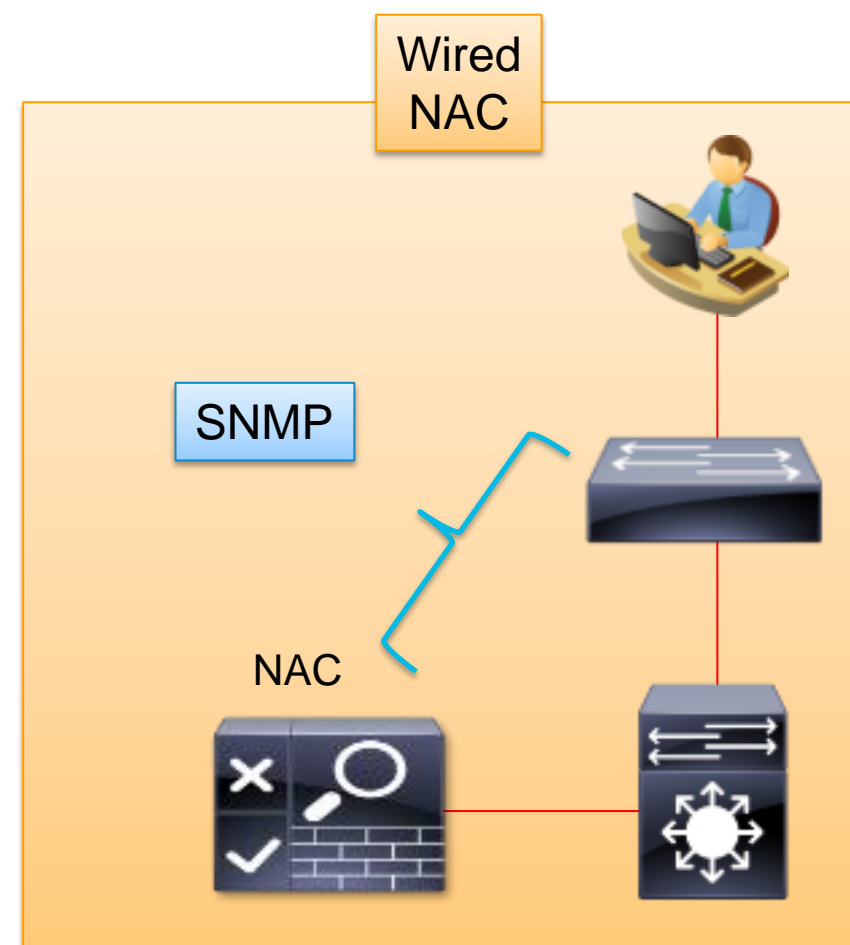
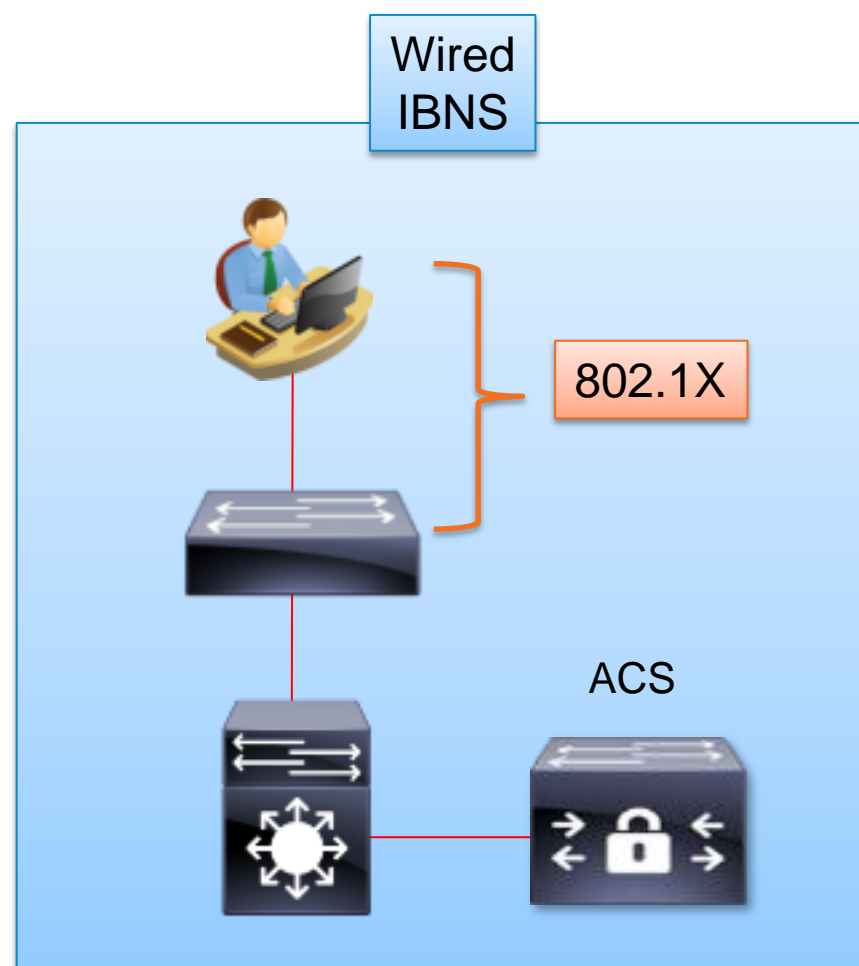
Creating a System out of these Technologies



Network Access Controls

Multiple Options for Wired Networks

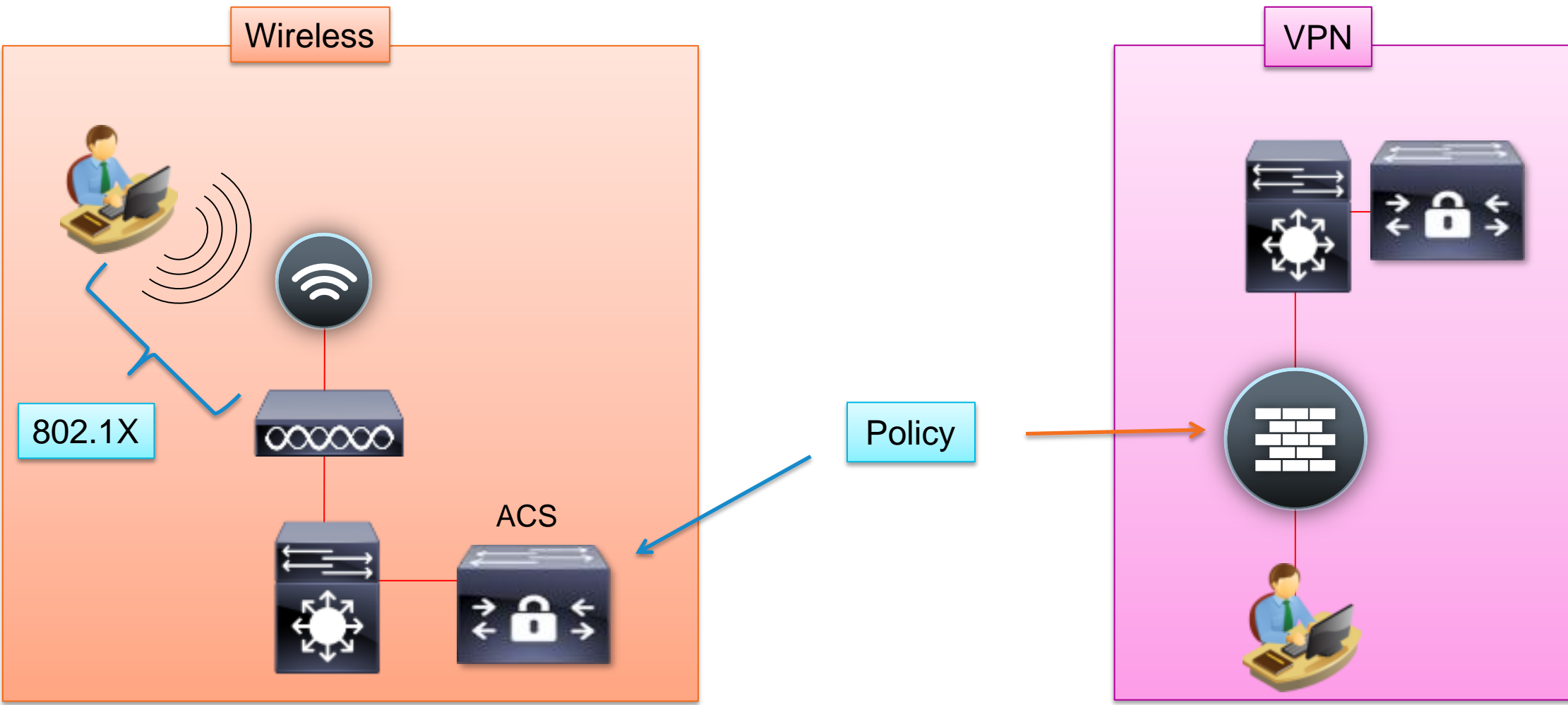
- Identity Based Network Services (IBNS):
 - 802.1X for wired access
 - Profiling by NAC Profiler
 - Guest = NGS
- Cisco NAC Appliance:
 - VLAN control via SNMP Control Plane
 - Profiling by NAC Profiler
 - Guest = NGS



Network Access Controls

Wireless and VPN Access

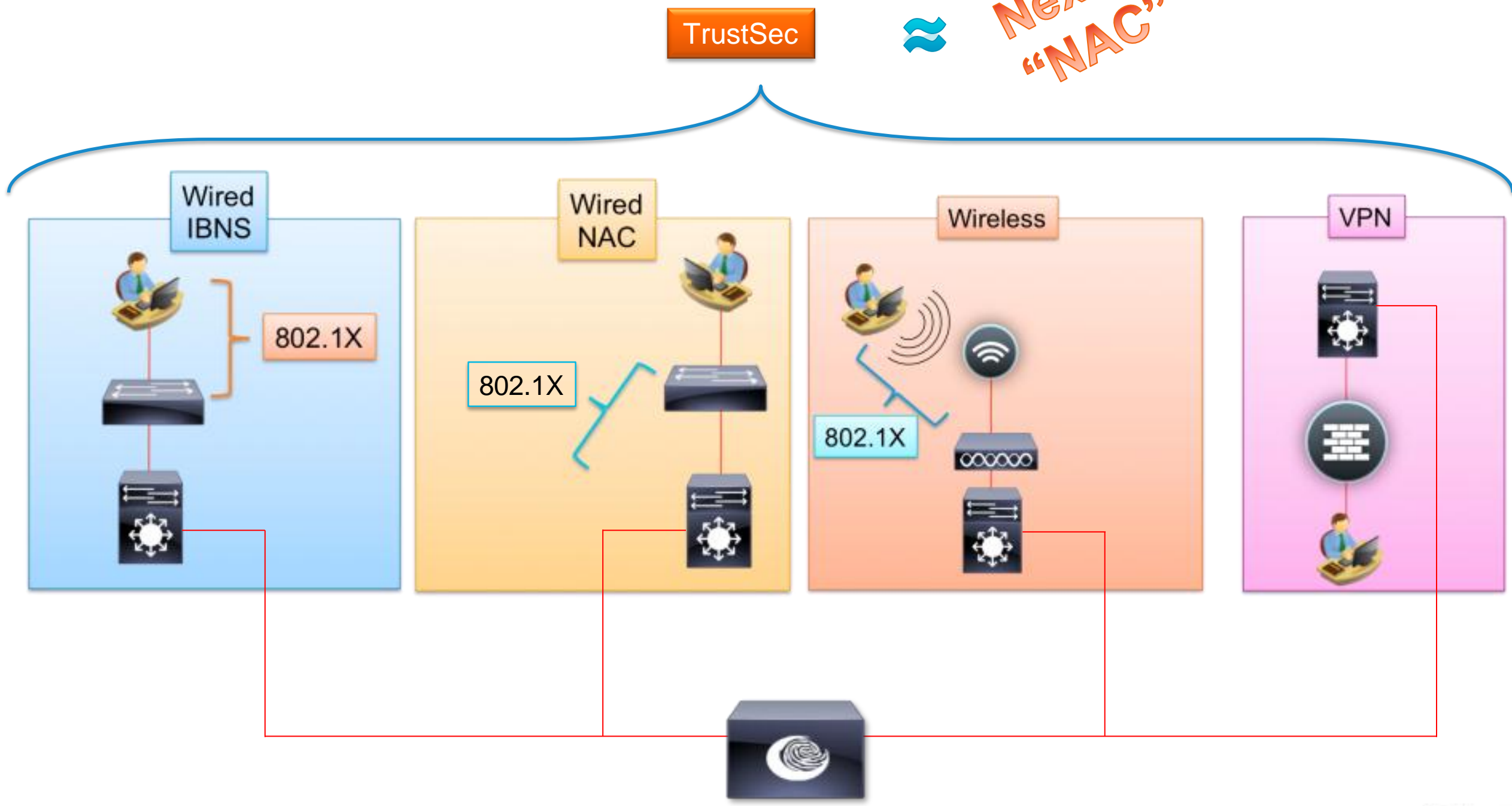
- Wireless Access
 - 802.1X controlled by WLC
 - WLC has local enforcement
 - Separate Policies on ACS
- Remote Access VPN
 - Policy controlled by ASA, or:
 - Policy controlled by in-line NAC
 - Separate Policies on ACS



Network Access Controls

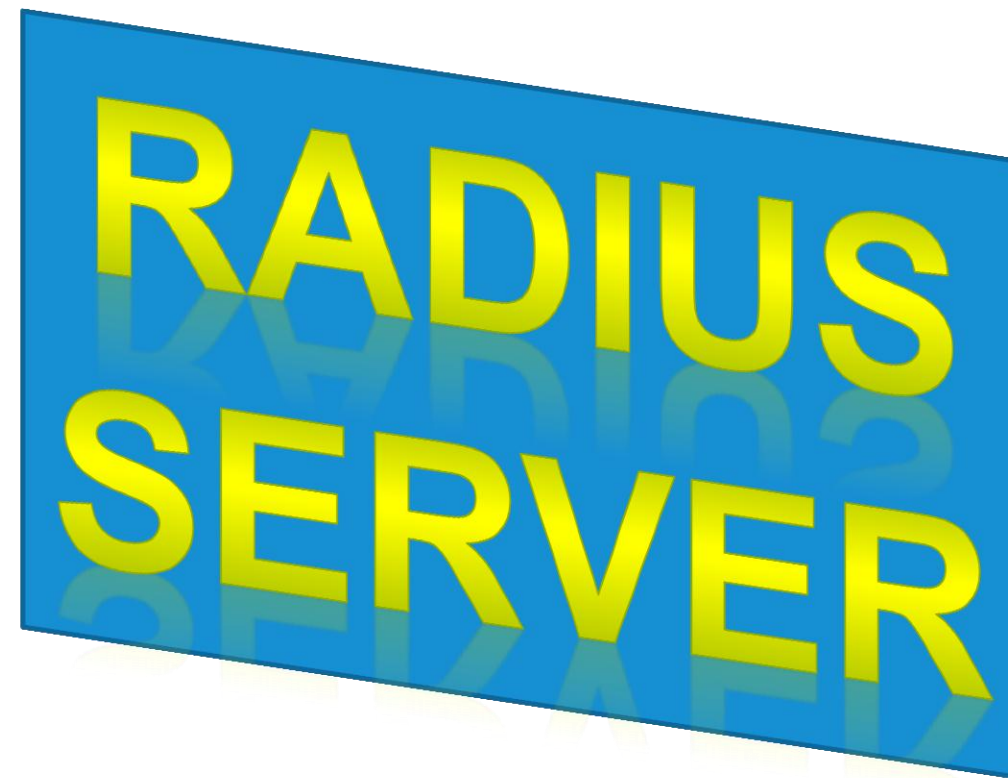
TrustSec Brings it All Together

Next-Generation
"NAC"



What is the Identity Services Engine?

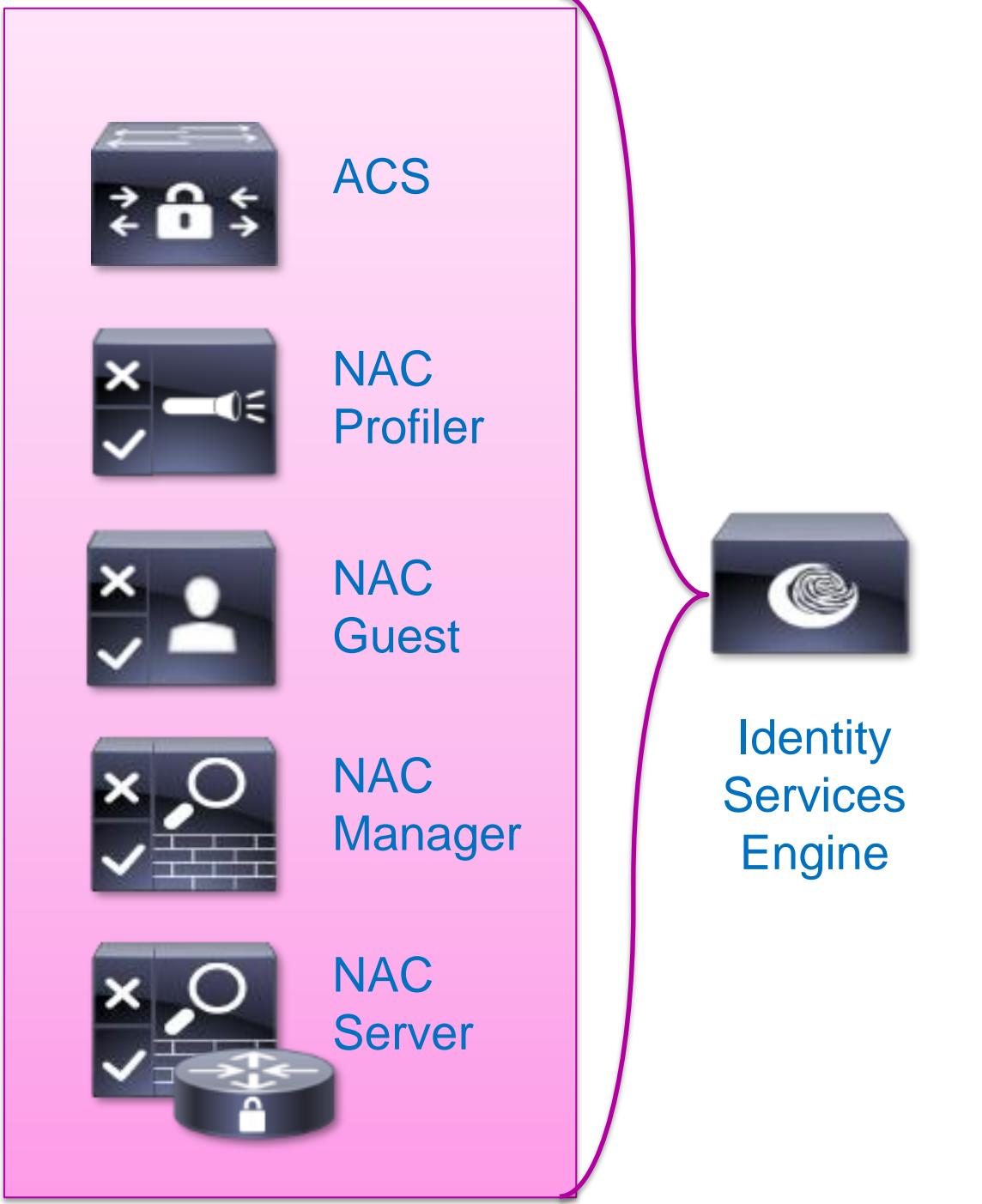
ISE is a Next-Generation RADIUS Server



Note: RADIUS for Network Access ONLY

Identity Services Engine

Policy Server Designed for TrustSec



- Centralised Policy
- AAA Services
- Posture Assessment
- Guest Access Services
- Device Profiling
- Monitoring
- Troubleshooting
- Reporting

A “Systems” Approach

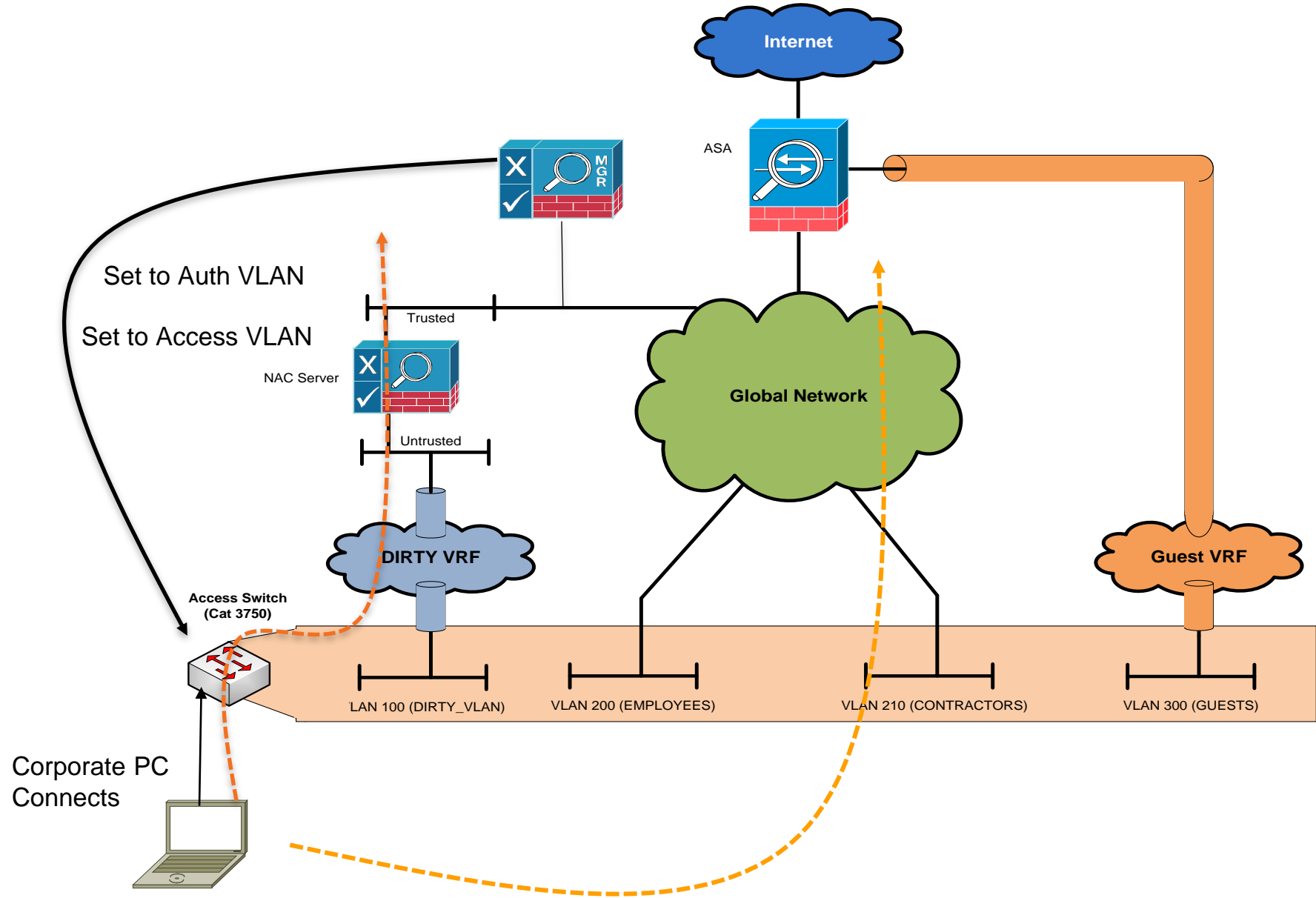


A Systems Approach

Why is This so Important?

- When Identity is an overlay (like NAC Appliance)
 - There is an appliance or some other device that is doing the enforcement.
Called a **P**olicy **E**nforcement **P**oint (**PEP**)
 - The trick is to “shape” traffic towards those PEP’s
 - Some use DHCP or DNS Tricks
 - Others use MAC Spoofing (Man-in-the-Middle)
 - Cisco uses the network to get traffic to the Appliance:
 - Virtual Networks (VRF’s)
 - Policy Based Routing (PBR), etc.

Overlay Solution



A Systems Approach

Why is This so Important?

- When Identity is embedded (like 802.1X)
 - The Switch, WLC, or VPN is the enforcement device
 - Called a **P**olicy **E**nforcement **P**oint (**PEP**)
 - The Switch does all the work, instead of an appliance
 - URL Redirection
 - Policy Enforcement with ACL's, SGT's, VLAN Assignment, etc...

A Systems Approach

Switch is the Enforcement Point

```
NACs1#sho authentication sess int fa1/0/9
```

```
  Interface: FastEthernet1/0/9
  MAC Address: 0050.56a7.44d7
  IP Address: 172.26.123.67
  User-Name: employee1
  Status: Authz Success
  Domain: DATA
  Security Policy: Should Secure
  Security Status: Unsecure
  Oper host mode: multi-domain
  Oper control dir: both
  Authorized By: Authentication Server
  Vlan Group: N/A
  ACS ACL: xACSACLx-IP-PERMIT_ALL_TRAFFIC-4da5104d
  SGT: 0002-0
  Session timeout: N/A
  Idle timeout: N/A
  Common Session ID: AC1A7836000000102A805ACC
  Acct Session ID: 0x0000001A
  Handle: 0xDE000010
```

```
Runnable methods list:
```

Method	State
mab	Not run
dot1x	Authc Success

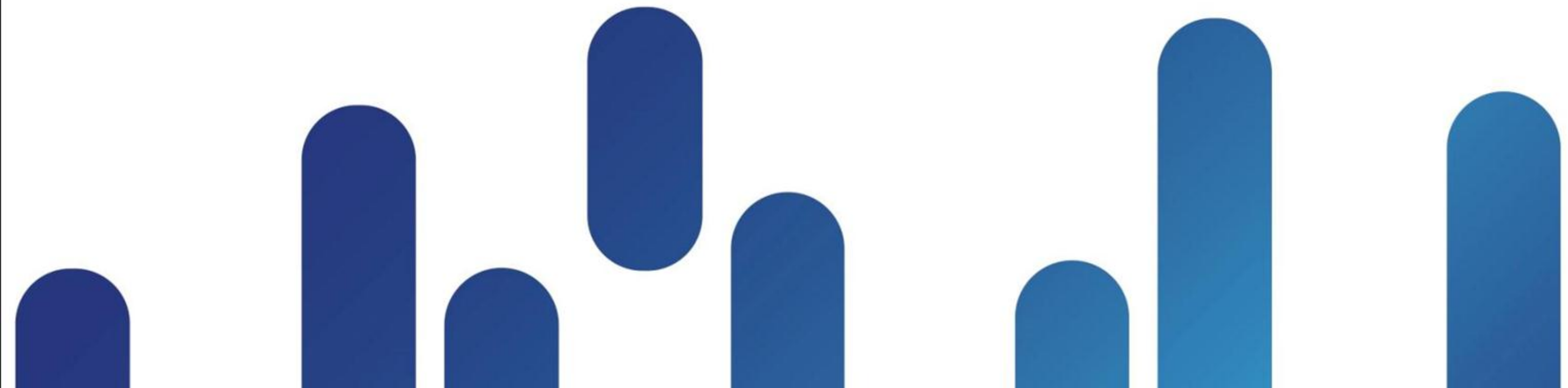
A Systems Approach

Switch is the Enforcement Point

```
NACs1#sho authentication sess int fa1/0/9
  Interface: FastEthernet1/0/9
  MAC Address: 0050.56a7.44d7
  IP Address: 172.26.123.67
  User-Name: 00-50-56-A7-44-D7
  Status: Authz Success
  Domain: DATA
  Security Policy: Should Secure
  Security Status: Unsecure
  Oper host mode: multi-domain
  Oper control dir: both
  Authorized By: Authentication Server
  Vlan Group: N/A
  ACS ACL: xACSACLx-IP-INET-ONLY-4dcbe020
  URL Redirect ACL: ACL-WEBAUTH-REDIRECT
  URL Redirect: https://atw-ise01.clt.cisco.com:8443/guestportal/gatewa
?sessionId=AC1A7836000000102A805ACC&action=cwa
  Session timeout: N/A
  Idle timeout: N/A
  Common Session ID: AC1A7836000000102A805ACC
  Acct Session ID: 0x00000019
  Handle: 0xDE000010

Runnable methods list:
  Method  State
  mab     Authc Success
  dot1x   Not run
```

Adding Power to Dot1X



Secure Group Access

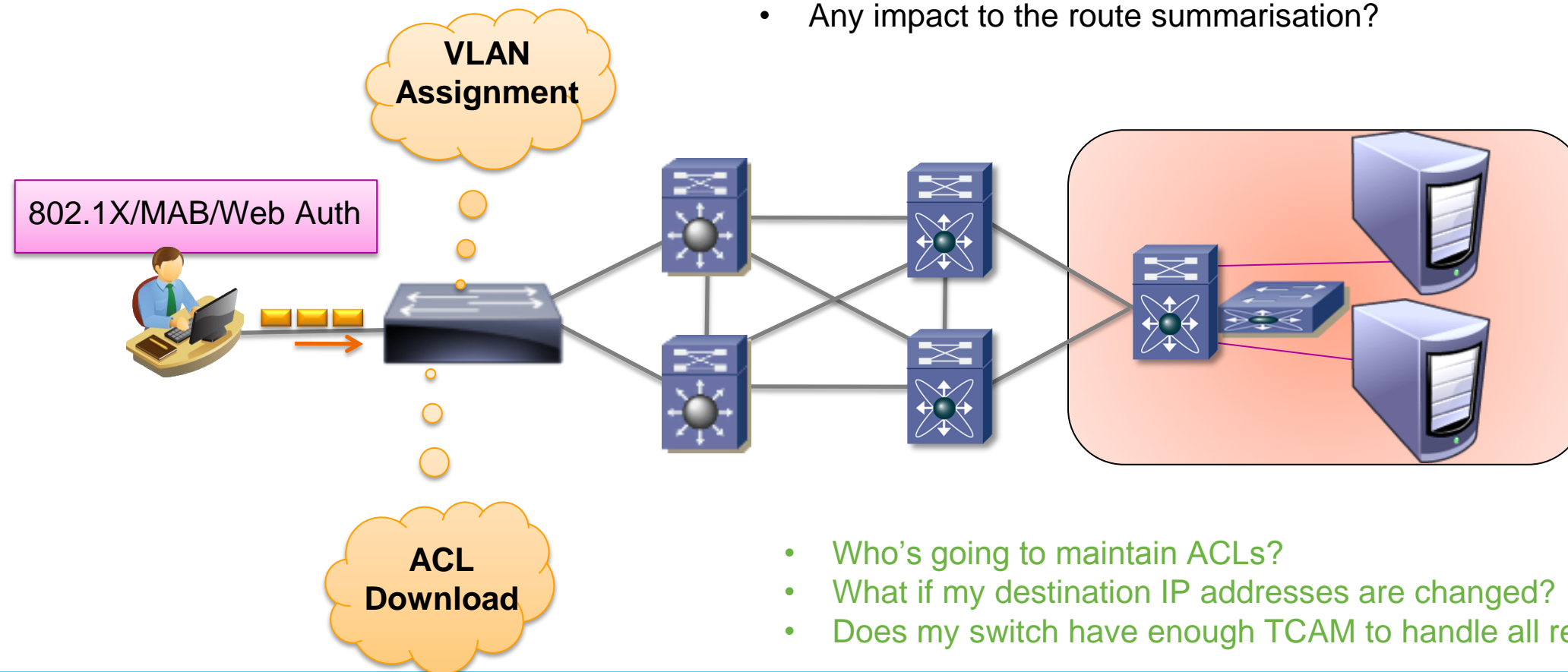
Topology Independent Access Control

- Term describing use of:
 - Secure Group TAG (SGT's)
 - Secure Group ACL's (SGACL's)
 - When a user log's in they are assigned a TAG (SGT) that identifies their role
 - The TAG is carried throughout the Network
- Server Switch applies SGACL's based on a "Matrix" (see above).

SGT	Public	Private
Staff	Permit	Permit
Guest	Permit	Deny

Customer Challenges - Ingress Access Control

- Can I create / manage the new VLANs or IP Address scope?
- How do I deal with DHCP refresh in new subnet?
- How do I manage ACL on VLAN interface?
- Does protocol such as PXE or WOL work with VLAN assignment?
- Any impact to the route summarisation?



- Who's going to maintain ACLs?
- What if my destination IP addresses are changed?
- Does my switch have enough TCAM to handle all request?

- Traditional access authorisation methods leave some deployment concerns:
 - Detailed design before deployment is required, otherwise...
 - Not so flexible for changes required by today's business
 - Access control project ends up with redesigning whole network

What is Secure Group Access?

SGA is a part of TrustSec

- Next-Generation Access Control Enforcement
 - Removes concern TCAM Space for detailed Ingress ACLs
 - Removes concern of ACE explosion on DC Firewalls
- Assign a TAG at Login → Enforce that tag in the Data Centre.

What is a Secure Group Tag?

A Role-Based TAG:

1. A user (or device) logs into network via 802.1X
2. ISE is configured to send a TAG in the Authorisation Result – based on the “ROLE” of the user/device
3. The Switch Applies this TAG to the users traffic.

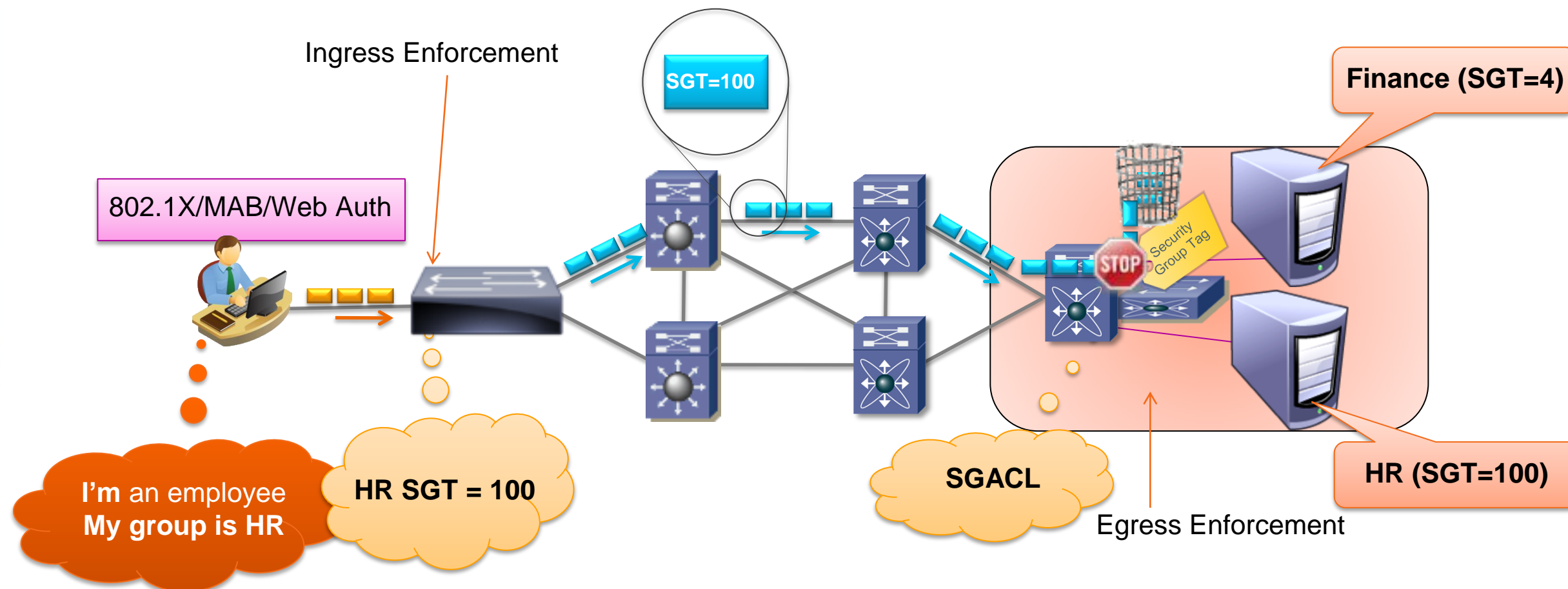
```
C3750X#sho authentication sess int g1/0/2
      Interface: GigabitEthernet1/0/2
      MAC Address: 0050.5687.0004
      IP Address: 10.1.10.50
      User-Name: employee1
      Status: Authz Success
      Domain: DATA
      Security Policy: Should Secure
      Security Status: Unsecure
      Oper host mode: multi-auth
      Oper control dir: both
      Authorized By: Authentication Server
      Vlan Group: N/A
      ACS ACL: xACSACLX-IP-Employee-ACL--
      SGT: 0002-0
      Session timeout: N/A
      Idle timeout: N/A
      Common Session ID: 0A01300200000022DC6C328F
      Acct Session ID: 0x00000033
      Handle: 0xCC000022

Runnable methods list:
  Method  State
  dot1x   Authc Success
```

Security Group Based Access Control

SGA Allows Customers:

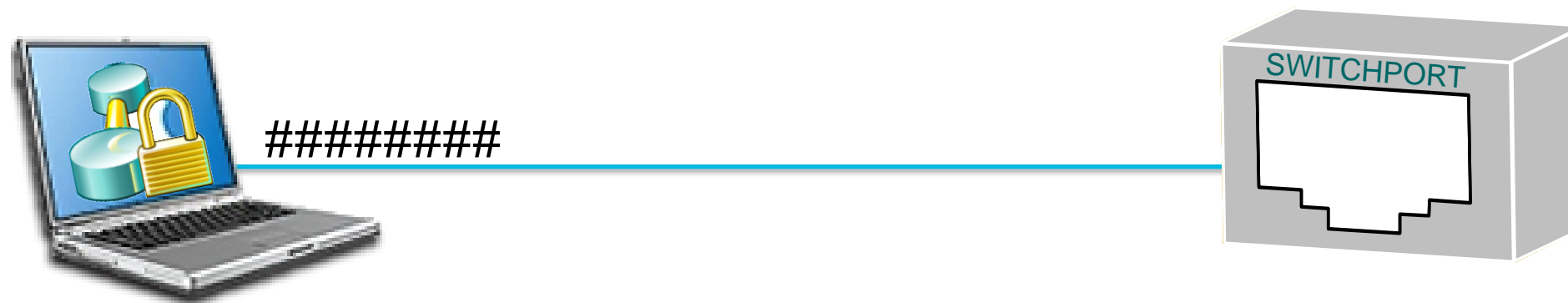
- To keep existing logical design at access layer
- To change / apply policy to meet today's business requirement
- To distribute policy from central management server



Media Access Control Security

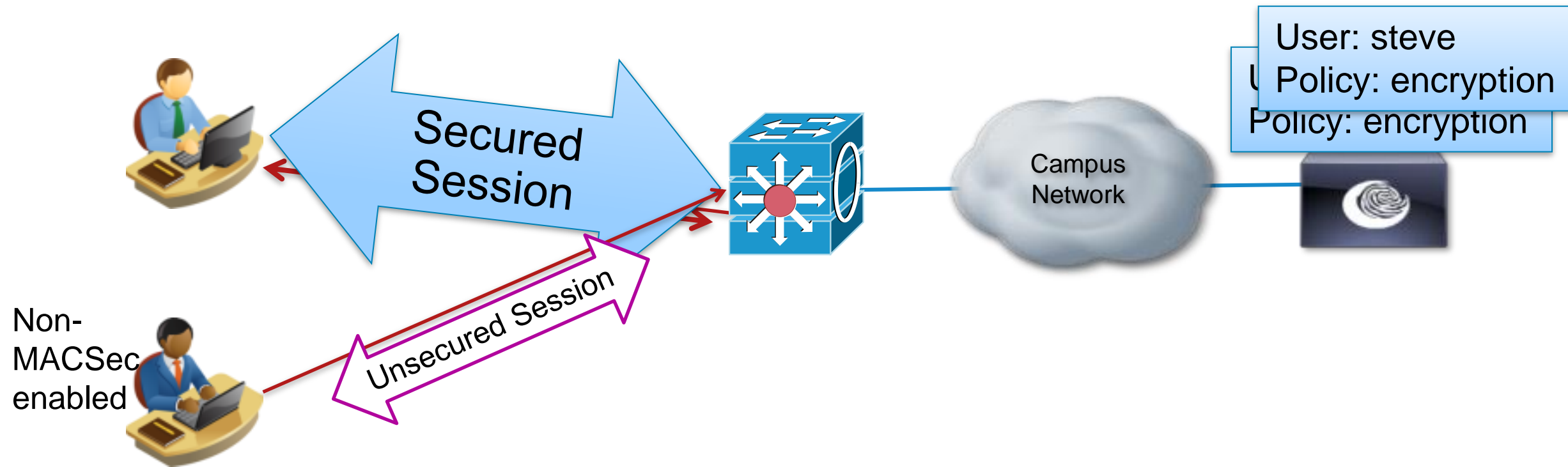
MACSec: Layer-2 Encryption (802.1AE)

- Industry Standard Extension to 802.1X
 - Encrypts the link between the host & the switch.
 - Traffic in the backplane is unencrypted for inspection, etc.
 - Requires a supplicant that supports MACSec and the encryption key-exchange



For more on MACSec: BRKSEC-2046 (Security Group Tagging and MACSec)

MACSec in Action



Non-MACSec enabled

- 1 User bob connects.
- 2 Bob's policy indicates endpoint must encrypt.
- 3 Key exchange using MKA, 802.1AE encryption complete. User is placed in corporate VLAN. Session is secured.
- 4 User steve connects
- 5 Steve's policy indicates endpoint must encrypt.
- 6 Endpoint is not MACSec enabled. Assigned to guest VLAN.

802.1X-Rev Components

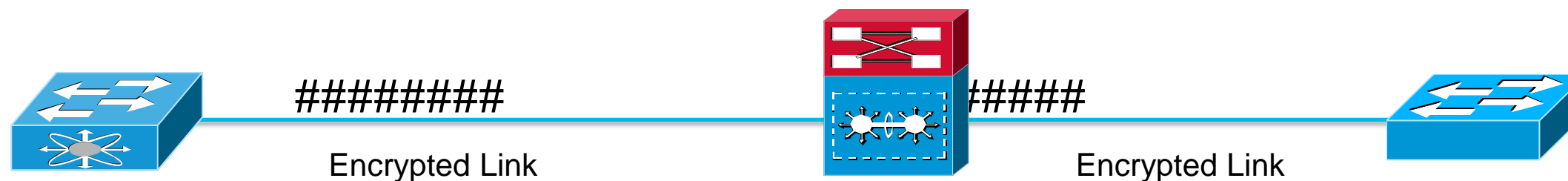
- MACSec enabled switches
- AAA server 802.1X-Rev aware
- Supplicant supporting MKA and 802.1AE encryption

Network Device Admission Control

NDAC: AuthC & AuthZ Network Devices



- NDAC adds the ability to Authenticate and Authorise switches entering the network.
 - Encrypts all the links between the Network Devices
 - Uses MACSec
 - Only honors SGT's from Trusted Peers
 - Can “proxy” the Trust & Policies from the ACS/ISE Server to other devices.



For more on NDAC: BRKSEC-2046

Business Case Evolution: B.Y.O.D.



Business Case Continues to Evolve

Executive Bling & the “i-Revolution”

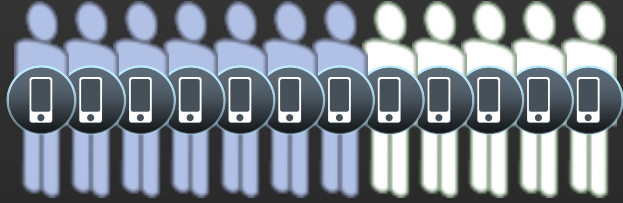
- New Requirement:

“Our CEO went to a Retail Conference recently and won an iPad. He demands we allow it access to the network, because it is a productivity tool and we prohibiting his productivity without the iPad”
- New Requirement:
 - Allow access to i-devices
- New Term: “Bring Your Own Device” (BYOD)

Market Transitions

5 Billion Mobile Users by 2016

Mobile Users



IT Resources

MOBILITY

Blurring the Borders

Consumer ↔ Workforce
Employee ↔ Partner
Physical ↔ Virtual

Anyone, Anywhere, Anytime



WORKPLACE EXPERIENCE

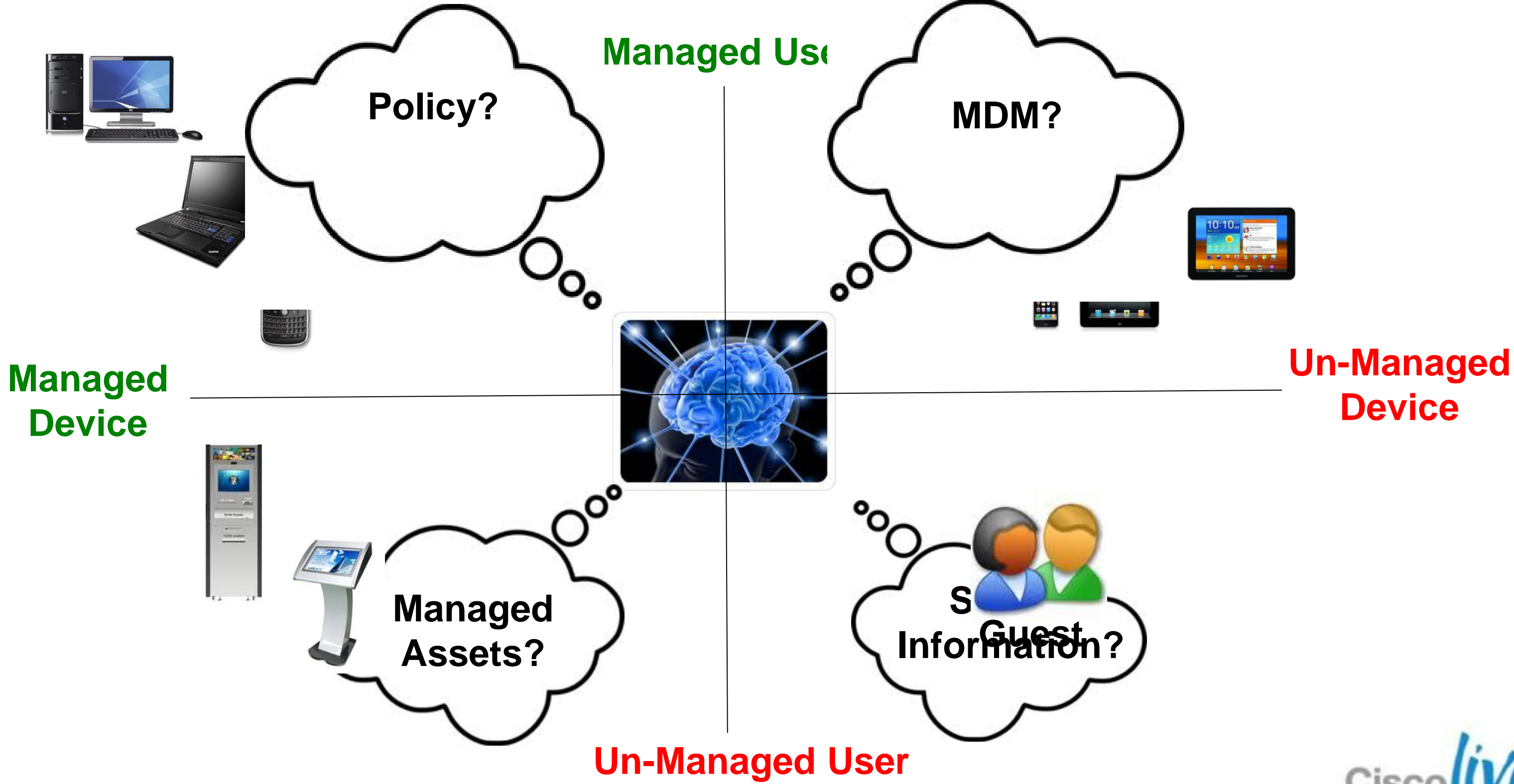
Changing the Way We Work

71% of the World's Mobile Data Traffic Will be Video in 2016



VIDEO

BYOD: What do I need?



Cisco Unique BYOD Value Proposition

One Network, One Policy, One Management



More Than Just Personal Devices

Device ownership is irrelevant: corporate, personal, guest, etc...

More Than Just Wireless Access

BYO devices need wired, wireless, remote and mobile access

More Than Just iPads

BYO devices can be any device: Windows PCs, Mac OS devices, any tablet, any smartphone, gaming consoles, printers... etc

BYOD Spectrum

Where are you on this BYOD spectrum?



Managed User
Managed Device

Managed User
Un-Managed Device

Managed User
Un-Managed Device +
Secure

Managed User + Un-Managed
Device

Environment requires tight controls

↓

Company's only device

Basic services and easy access for everyone

↓

Block or Allow Internet Access

Register, configure connectivity

↓

Securely enabling the device –
Device Identification,
Certificates, Tracking

Company's native applications, new services, and full control

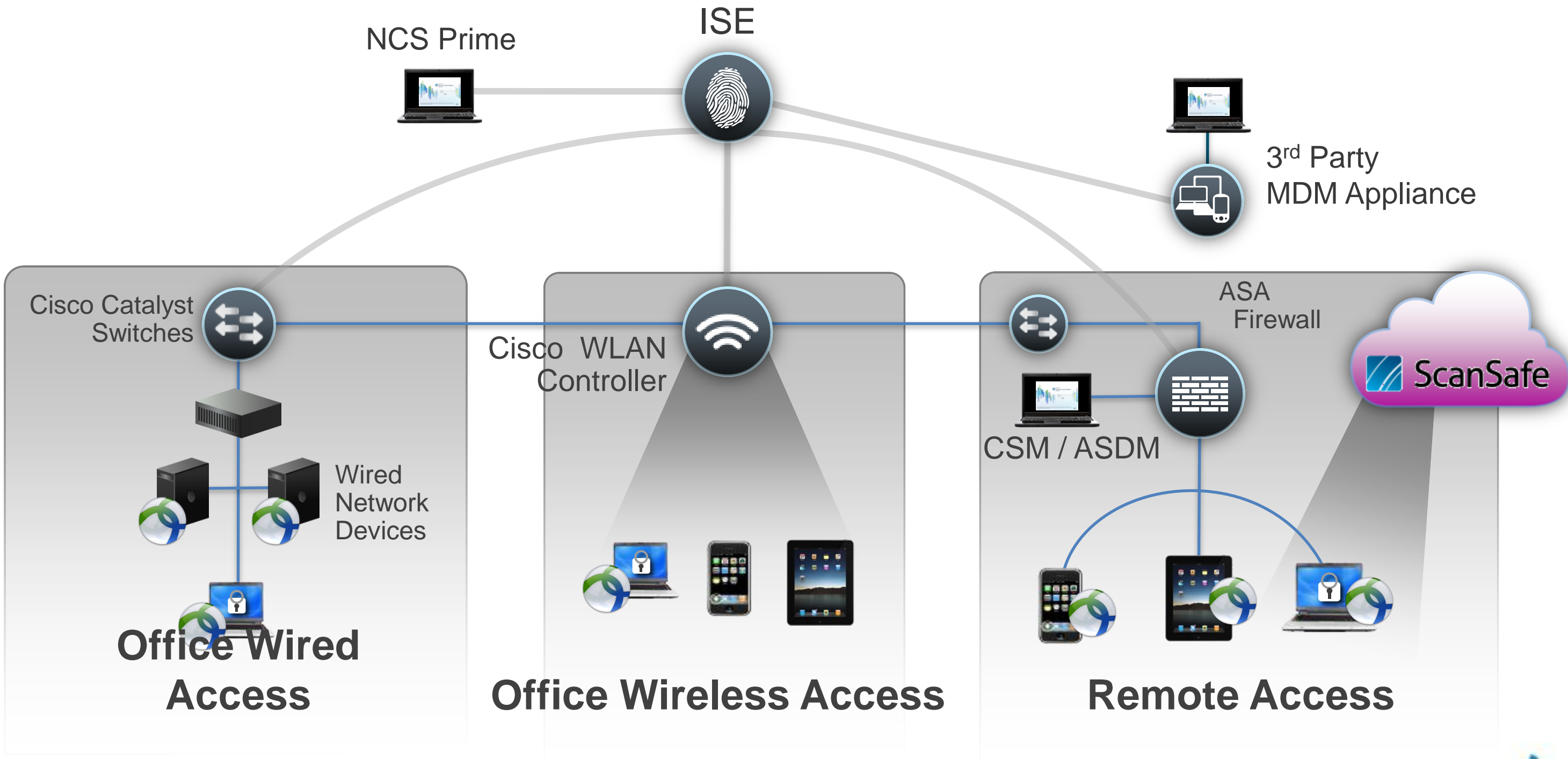
↓

Compliance – Encryption enable, PIN Lock, Jail-broken





Enabling Any Device



Cisco BYOD Solution Elements



Contextual Policy

- ✓ On-Board, Registration
- ✓ Differentiated Service: Emp | Guest



Security

- ✓ Encryption enabled, Certificate
- ✓ Malicious attacks



Central Management

- ✓ Compliance: Jail-broken, PIN Lock, etc ..
- ✓ Device Tracking and Monitoring



Network

- ✓ Establish Connectivity
- ✓ Service Compliance Policy

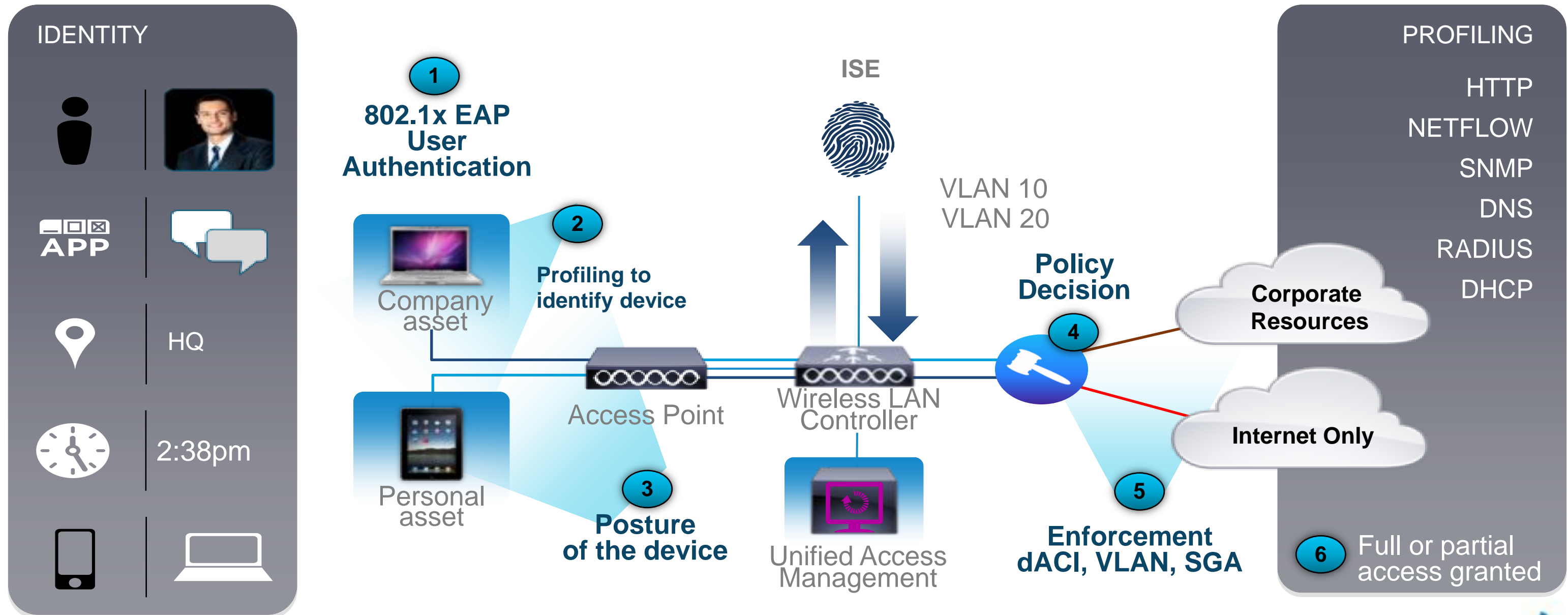


Collaboration Application

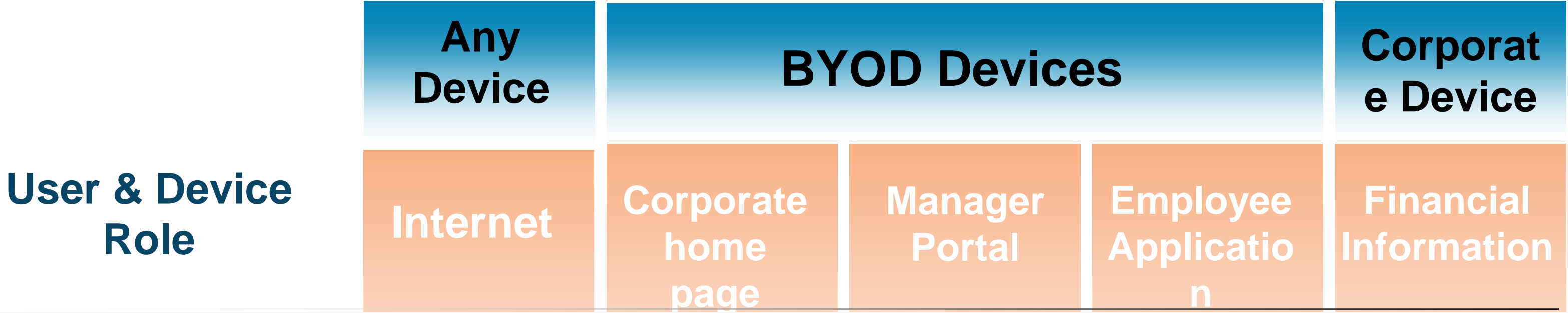
- ✓ Email
- ✓ Jabber, AnyConnect

Contextual Policy for BYOD Deployments

Control and Enforcement



User and Device Roles



Un-Registered_Device_BXB	if (Wireless_802.1X AND Network Access:AuthenticationMethod EQUALS MSCHAPV2 AND DEVICE:Location EQUALS All Locations#BXB)	then NSP-Authz-Profile
Registered_Emp_Device_BXB	if RegisteredDevices AND (Wireless_802.1X AND Network Access:EapAuthentication EQUALS EAP-TLS AND DEVICE:Location EQUALS All Locations#BXB)	then Emp-Permit-Access
Registered_MGT_Device_BXB	if RegisteredDevices AND (Wireless_802.1X AND Network Access:EapAuthentication EQUALS EAP-TLS AND DEVICE:Location EQUALS All Locations#BXB)	then MGT-Permit-Access
Guest	if Guest	then Guest_Access

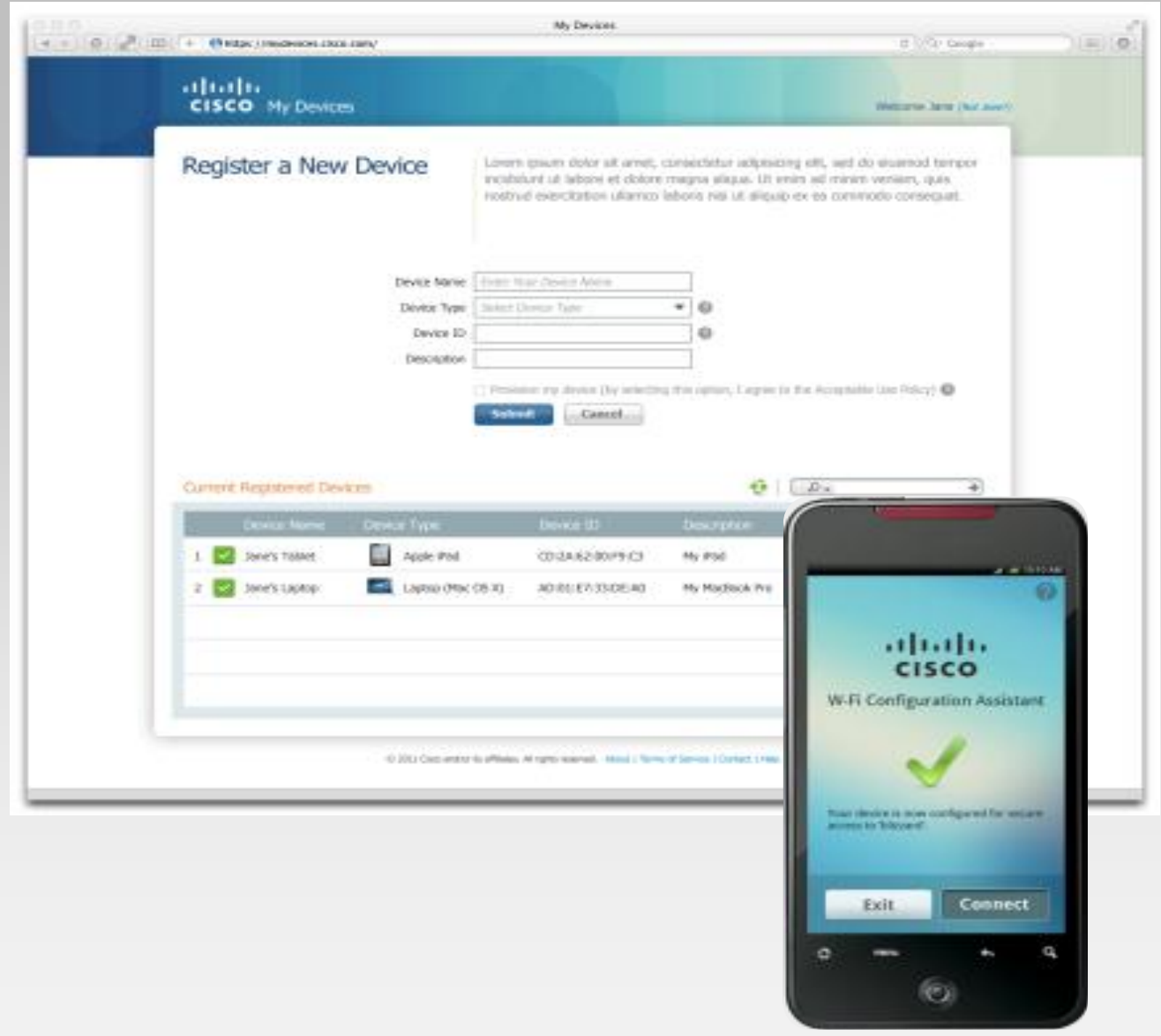




Simplified On-Boarding for BYOD

Putting the End User in Control

- **Reduced Burden on IT Staff**
 - Device On-Boarding
 - Self Registration
 - Supplicant Provisioning
 - Certificate Provisioning
- **Self Service Model**
 - myDevice Portal for registration
 - Guest Sponsorship Portal
- **Device Black Listing**
 - User initiated control their devices, black-listing, re-instate device, etc)
- **Support for:**
 - iOS (post 4.x)
 - MAC OSX (10.6, 10.7)
 - Android (2.2 and onward)
 - Windows (XP, Vista, win7K)



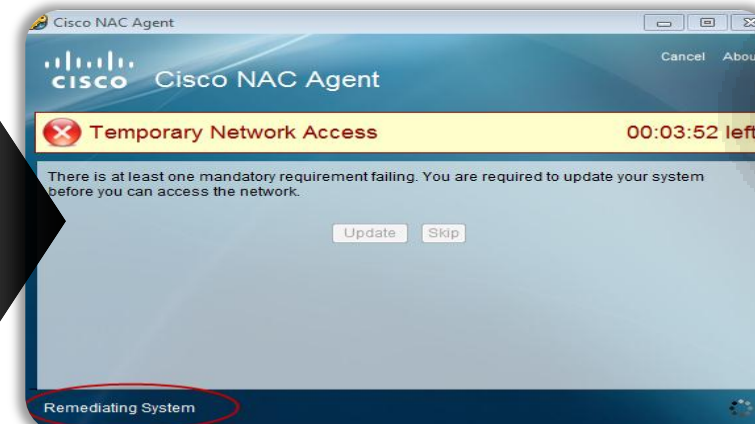
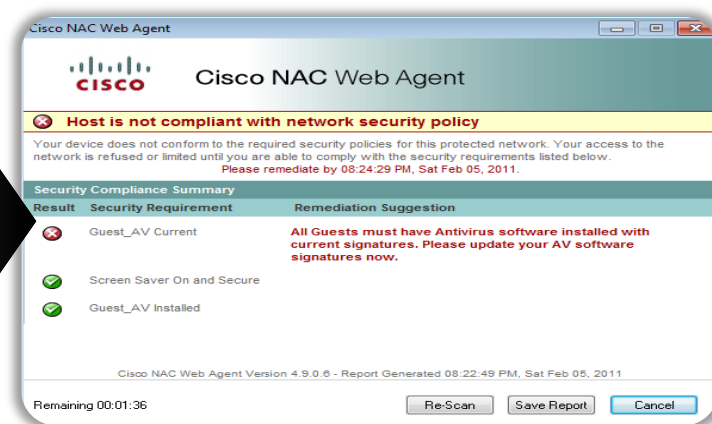
Compliance

Endpoint Health assessment

Wired, Wireless,
VPN User



Non-Compliant



Temporary Limited Network
Access Until Remediation Is
Complete

Sample Employee Policy:

- Microsoft patches updated
- McAfee AV installed, running, and current
- Corp asset checks
- Enterprise application running

Challenge:

- Understanding health of device
- Varying level of control over devices
- Cost of Remediation

Value:

- Temporal (web-based) or Persistence Agent
- Automatic Remediation
- Differentiated policy enforcement-based on role

Mobile Compliance: ISE + MDM

Initial Vendors



On Prem MDM Device Registration - non registered clients redirected to MDM registration page



Restricted Access - non compliant clients will be given restricted access based on MDM posture state



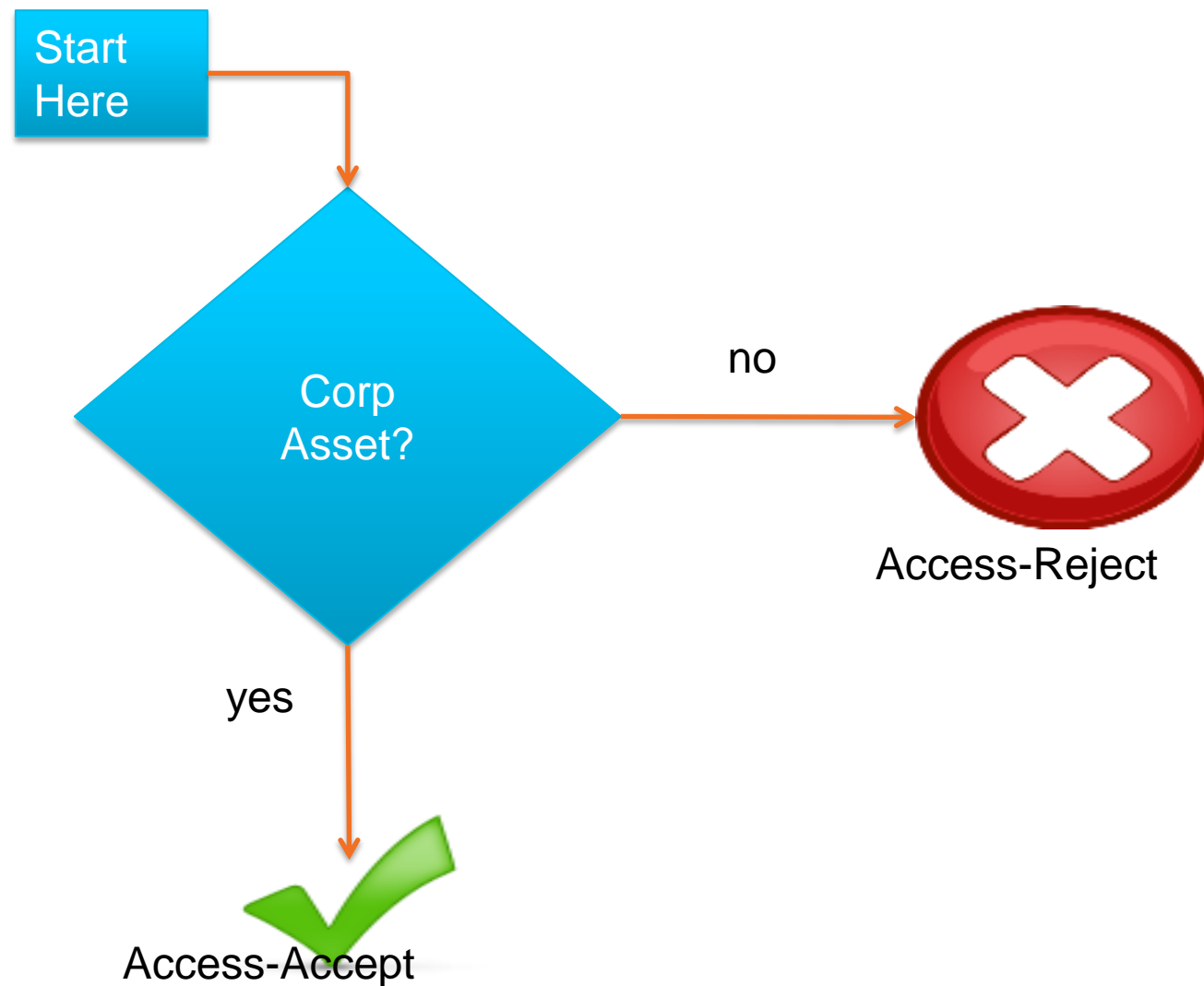
Augment Endpoint Data - Update data from endpoint which cannot be gathered by profiling



Ability initiate device action from ISE - eg: device stolen -> need to wipe data on client (Stretch).

What Makes a BYOD Policy?

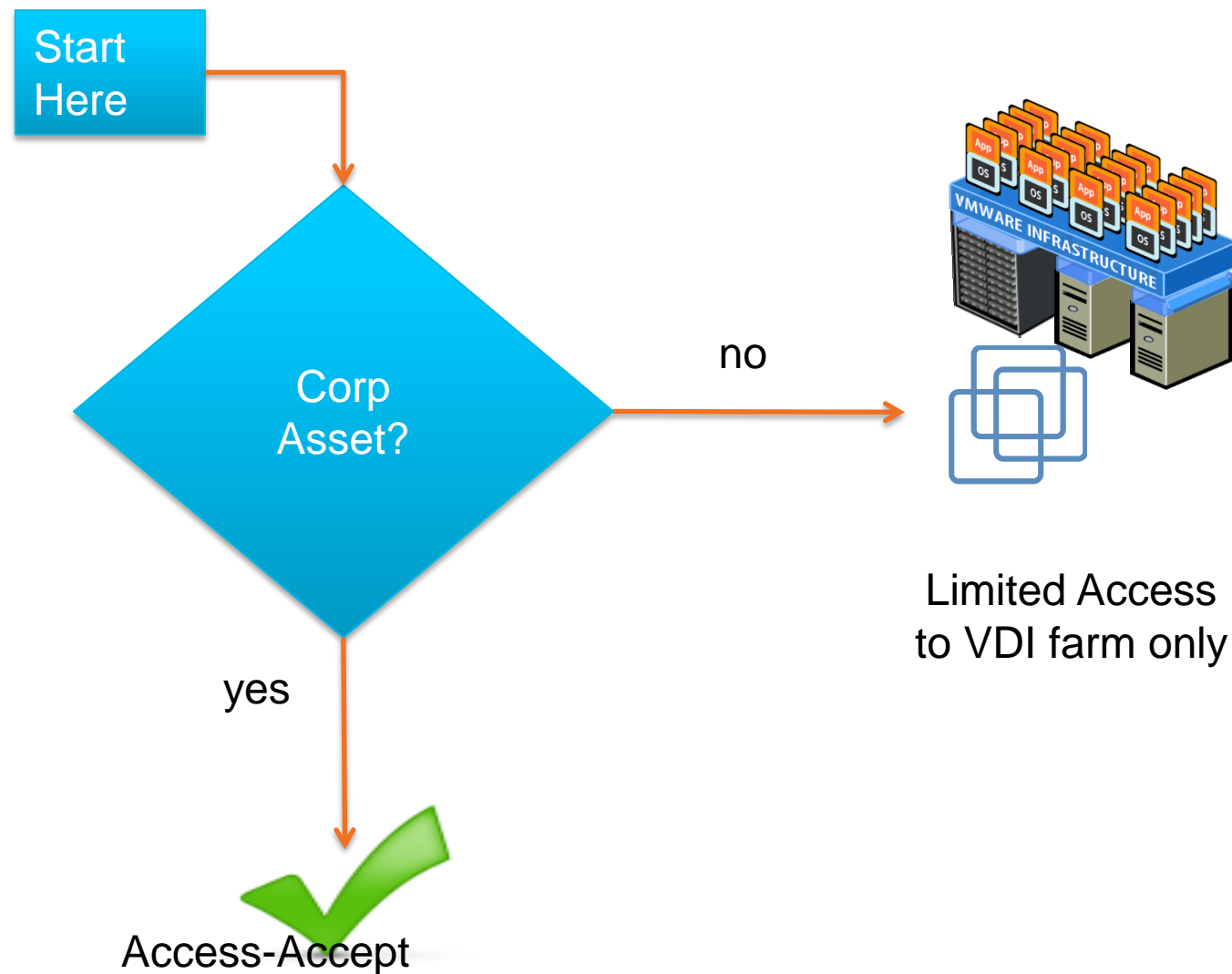
MachineAuth Approach...



- Only corporate devices may access my network, period.
 - Use EAP-TLS with AD-issued non-exportable machine certificates.
 - That is our “BYOD” Policy.
- Not too common anymore.

What Makes a BYOD Policy?

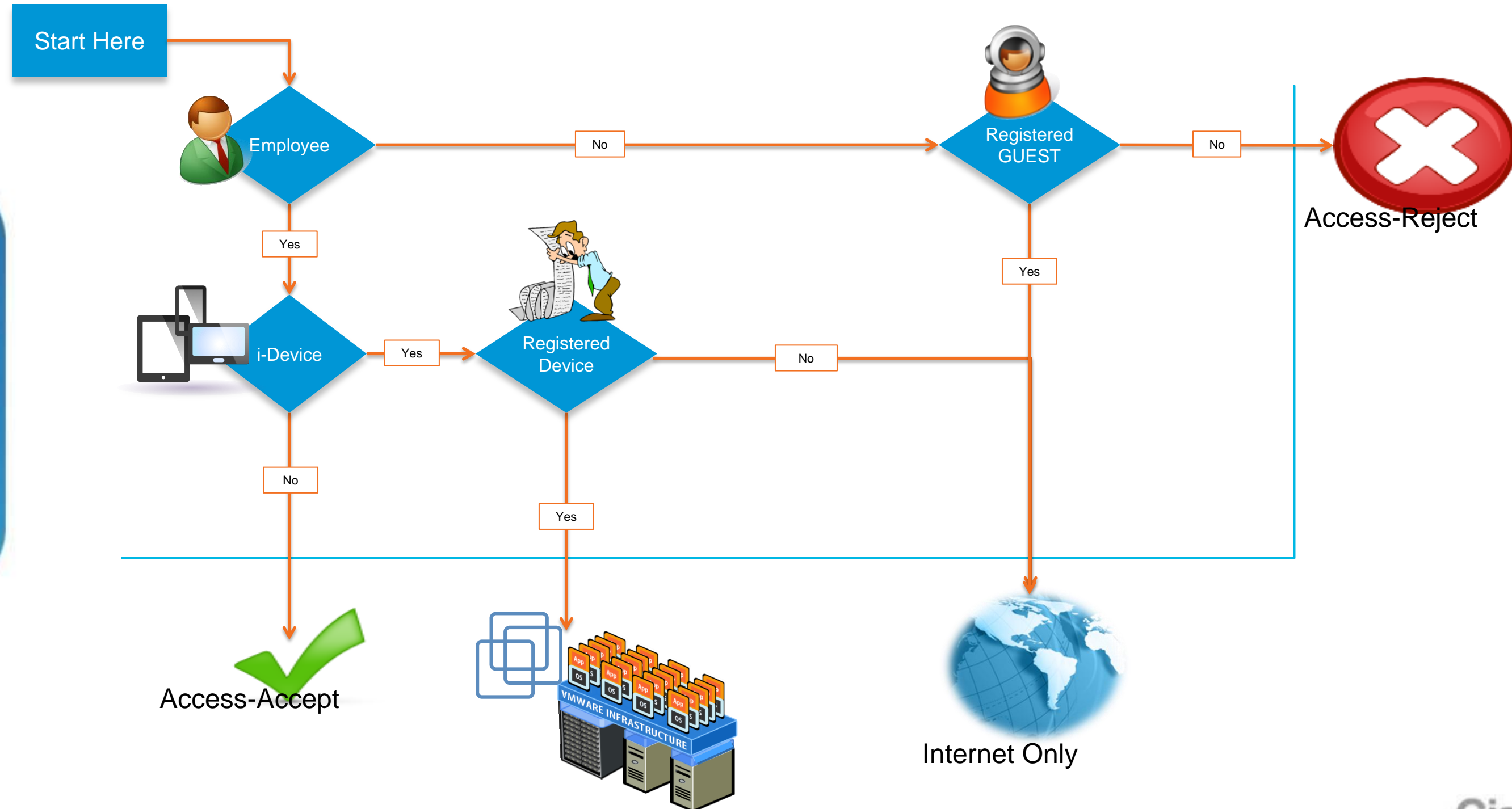
VDx Approach...



- Only corporate devices may access my Corporate Network.
 - Others should get RDP/ICA to a VDI farm.
 - Could use Profiling to determine Corp Asset.
 - Could use Certs or Machine-Auth w/ PEAP-MSChapv2
- Happening a good bit.

What Makes a BYOD Policy?

Even More Complicated



What Makes a BYOD Policy

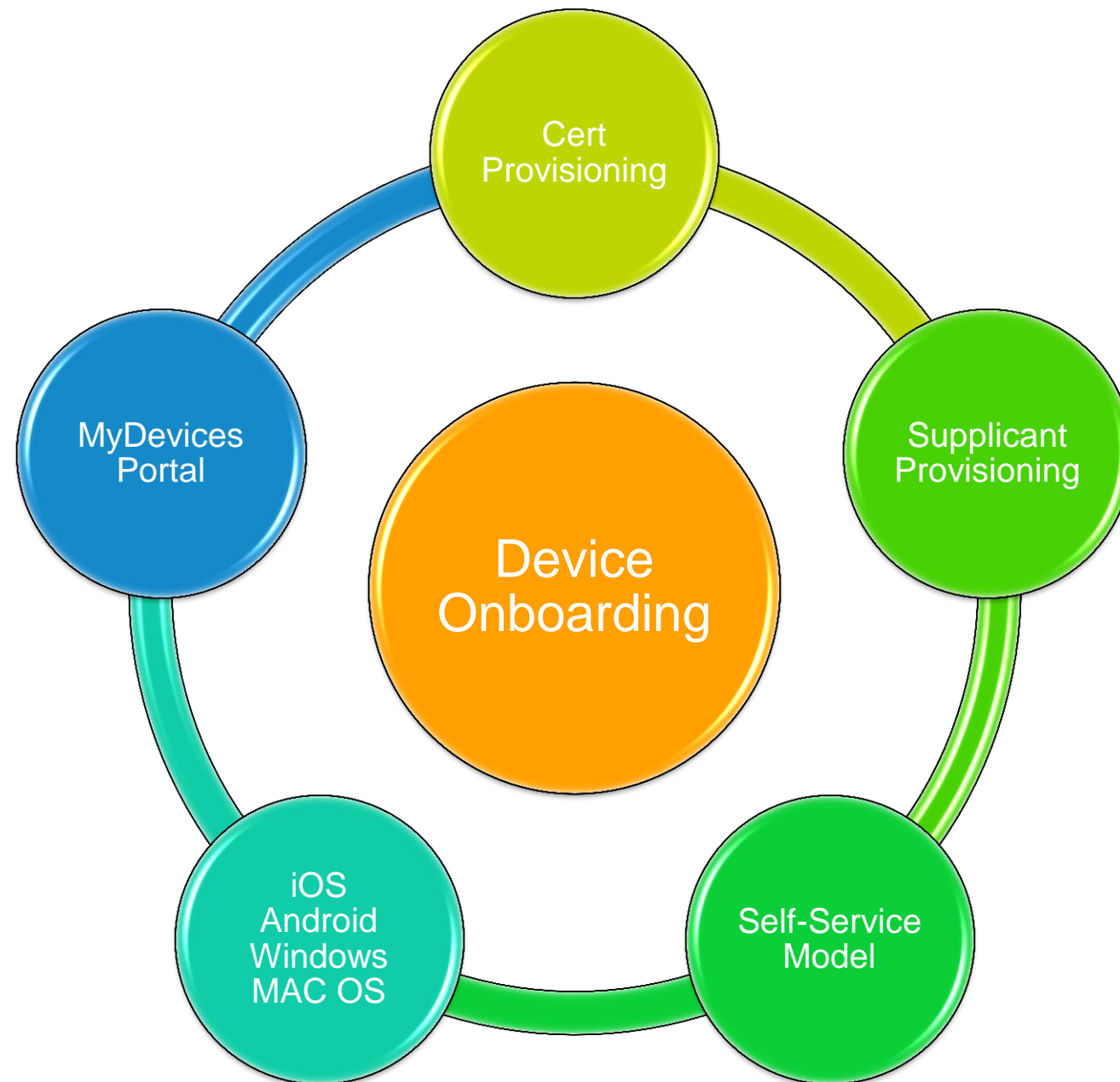
The Policy Server is Critical to Meeting Your Goals

- Identity Services Engine = BYOD engine!

Who? Known users (Employees, Sales, HR) Unknown users (Guests)	What? Device identity Device classification (profile) Device health (posture)	How? Wired Wireless VPN
Where? Geographic location Department SSID / Switchport	When? Date Time Start/Stop Access	Other? Custom attributes Device/User states Applications used

ISE BYOD Release

Identity Services Engine 1.1.1 (“Minor Release”)



- Provision a Certificate for the device.
 - Based on Employee-ID & Device-ID.
- Provision the Native Supplicant for the Device:
 - iOS, Android, Win & MAC-OSX
 - Use EAP-TLS or PEAP
- Employees get Self-Service Portal
 - Lost Devices are Blacklisted
- Self-Service Model
 - IT does not need to be in the middle.

Client Provisioning Policy



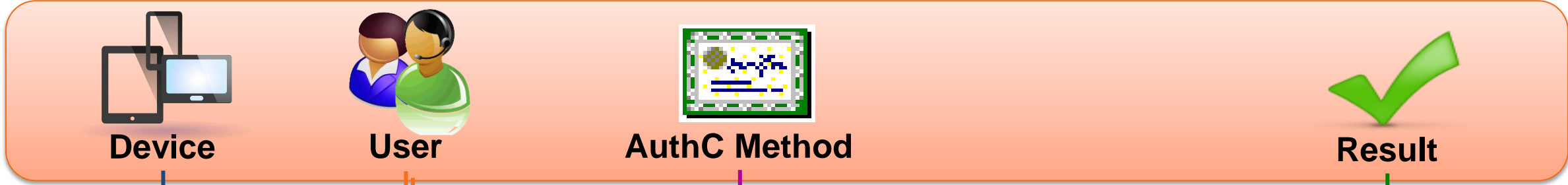
Client Provisioning Policy

Define the Client Provisioning Policy to determine what users will receive upon login and user session initiation:
 For Agent Configuration: version of agent, agent profile, agent compliance module, and/or agent customization package.
 For Native Supplicant Configuration: wizard profile and/or wizard.

Rule Name	Identity Groups	Operating Systems	Other Conditions	Results
<input checked="" type="checkbox"/> IOS	If Any and	Mac iOS All	AD1:ExternalGroups EQUALS cts.I...	WiFi_Profile
<input checked="" type="checkbox"/> Android	If Any and	Android	AD1:ExternalGroups EQUALS cts.I...	WiFi_Profile
<input checked="" type="checkbox"/> WinThings	If Any and	Windows...	AD1:ExternalGroups EQUALS cts.I...	WinSPWizard 1.0.0.14 And WiFi_Profile
<input checked="" type="checkbox"/> MAC-OSX	If Any and	Mac OSX	AD1:ExternalGroups EQUALS cts.I...	MacOsXSPWizard 1.0.0.6 And WiFi_Profile



BYOD Policy in ISE



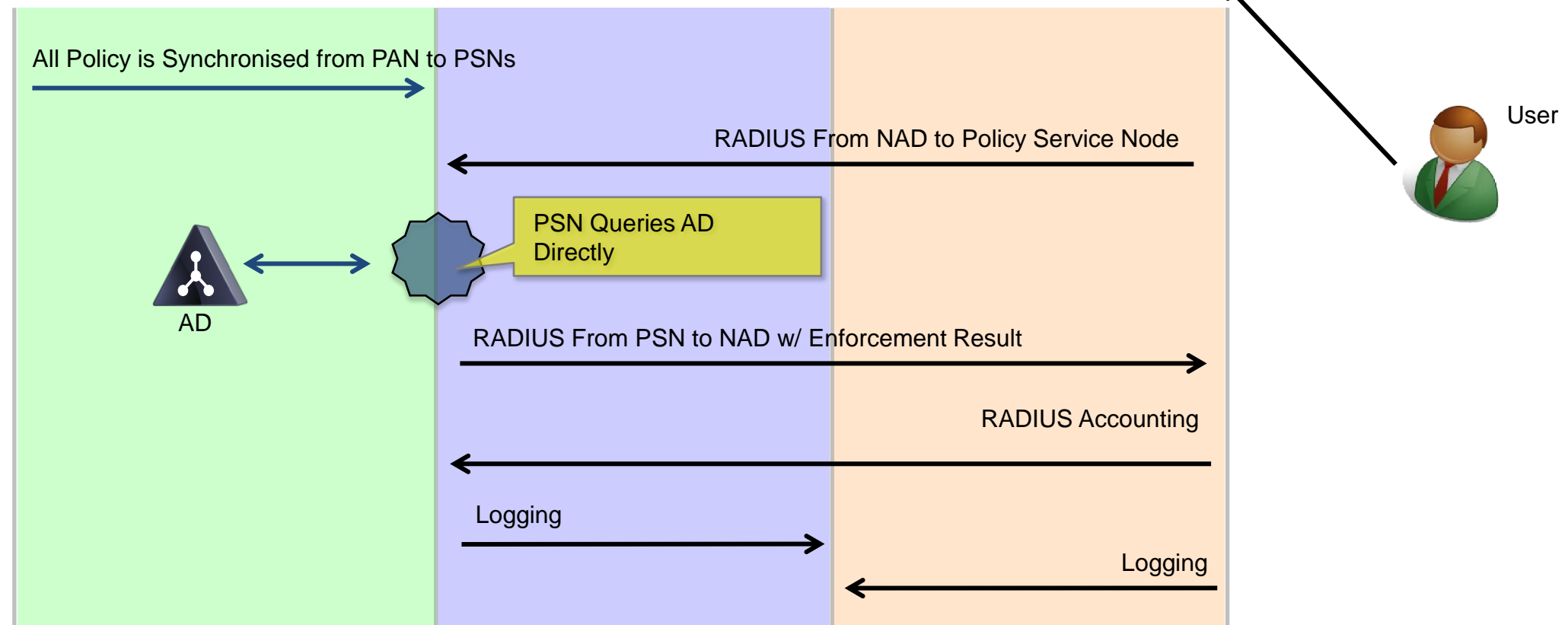
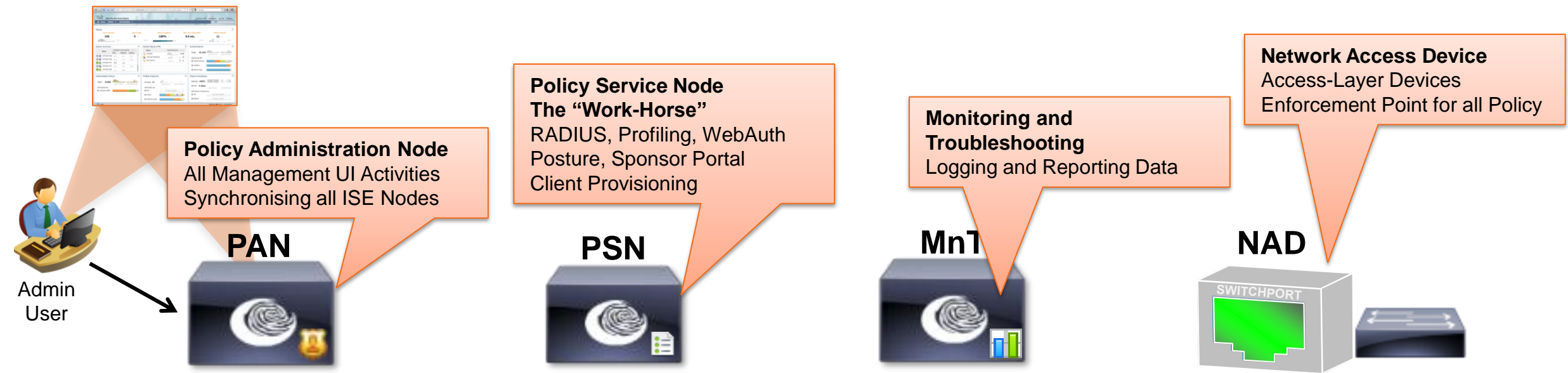
Black List Default	if Blacklist	then Blacklist_Access
Profiled Cisco IP Phones	if Cisco-IP-Phone	then Cisco_IP_Phones
PEAP Rule	if PEAP	then SupplicantProvision
Open Rule	if Wireless_MAE	then NSP
Employee Rule	if RegisteredDevices AND (Network Access:EapAuthentication EQUALS EAP-TLS AND CERTIFICATE:Subject Alternative Name EQUALS Radius:Calling-Station-ID AND AD1:ExternalGroups EQUALS cts.local/Users/Employees)	then Employee



ISE Design & Architecture

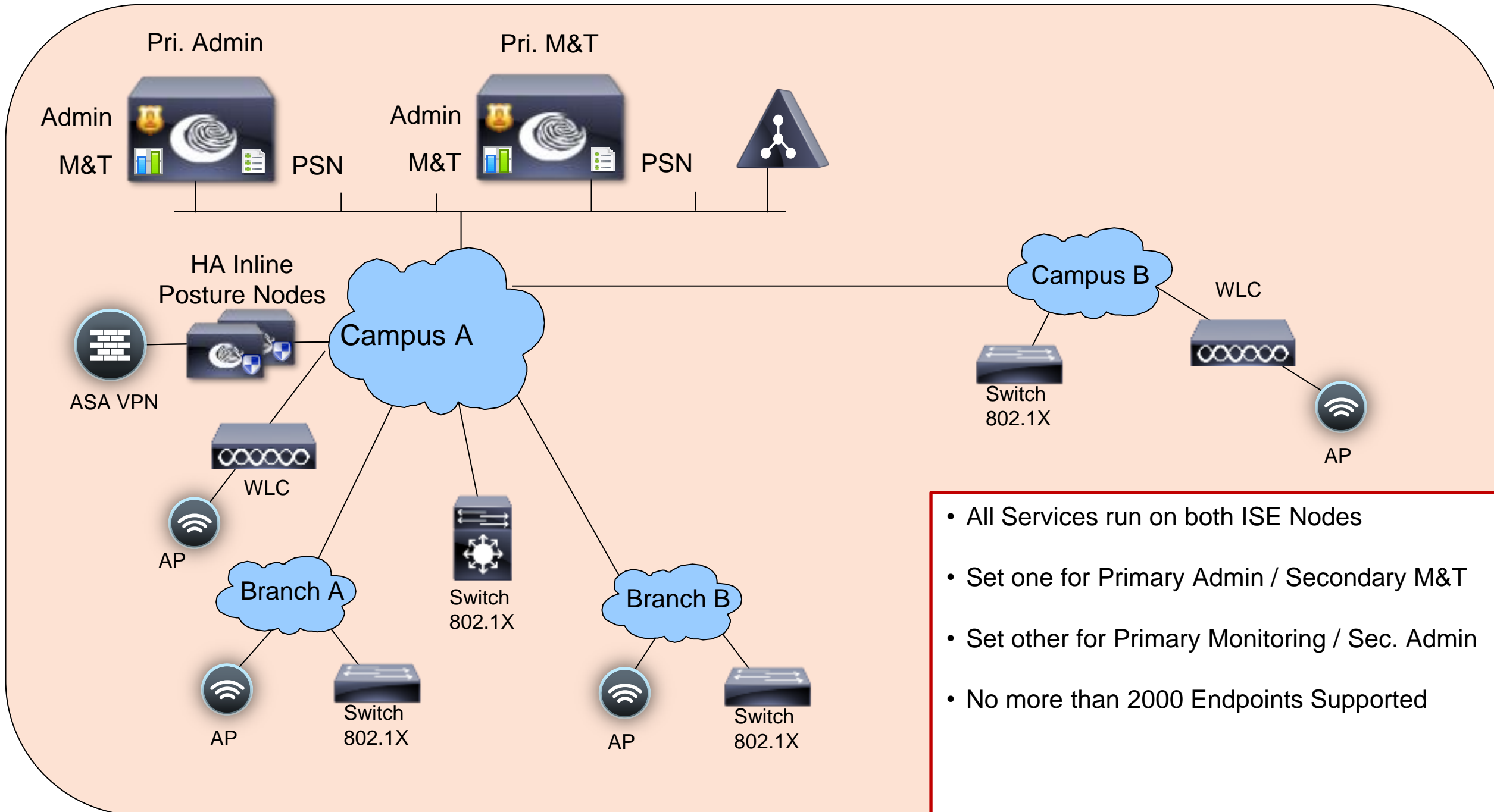


Administration Process & Explanation



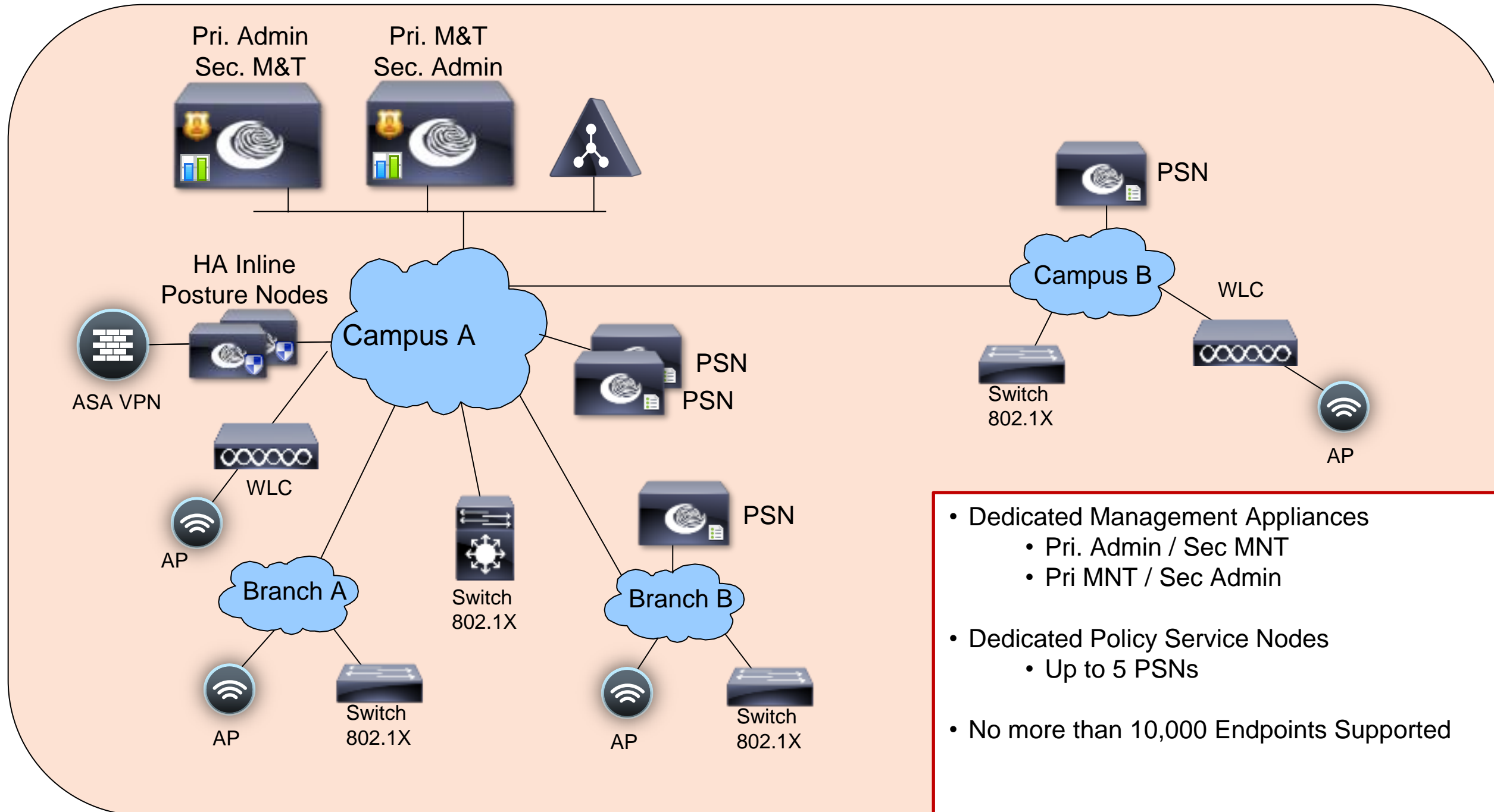
Basic 2-Node ISE Deployment (Redundant)

Maximum Endpoints = 2,000



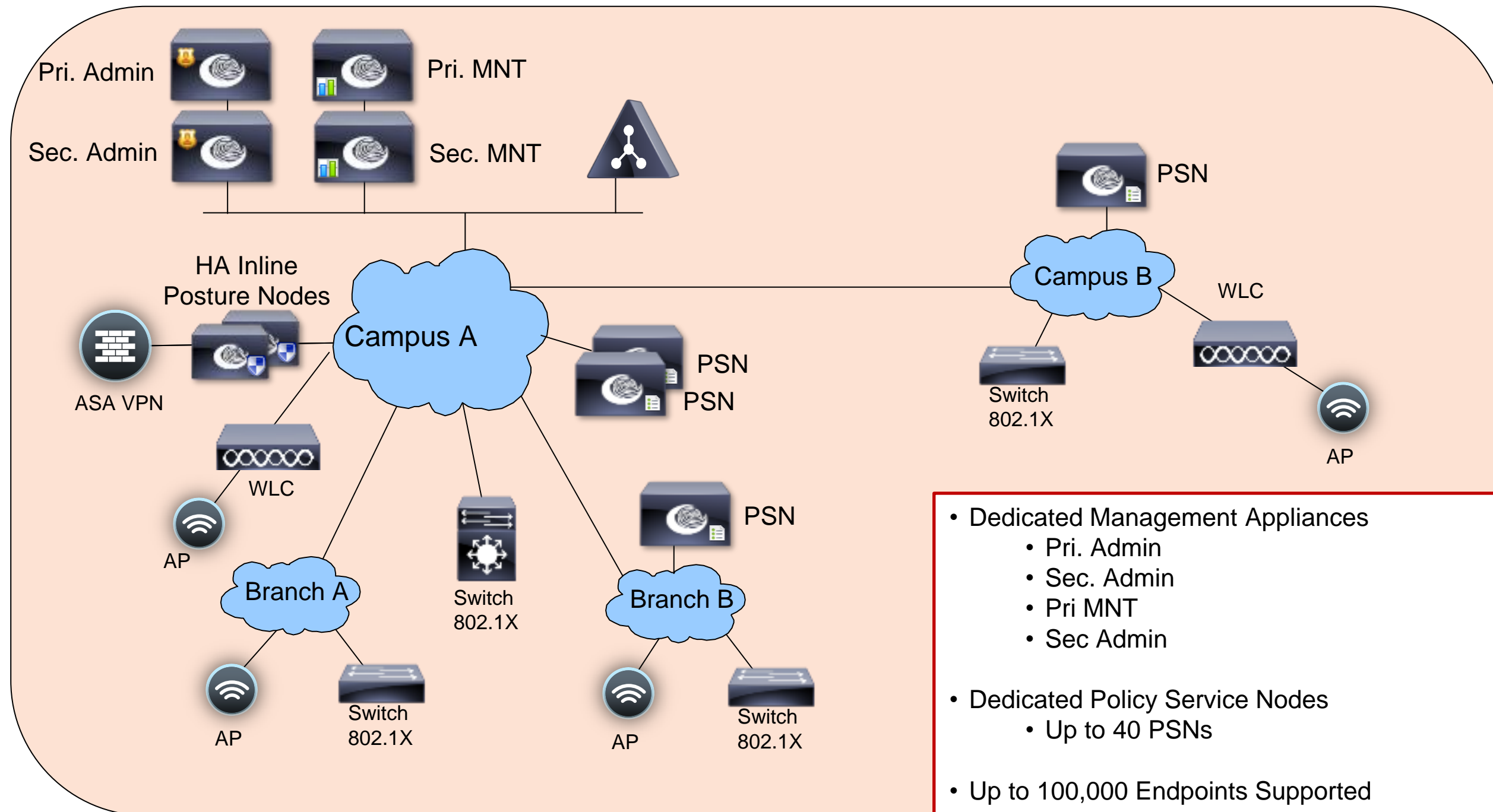
Basic Distributed Deployment

Maximum Endpoints = 10,000 / Maximum 5 PSNs

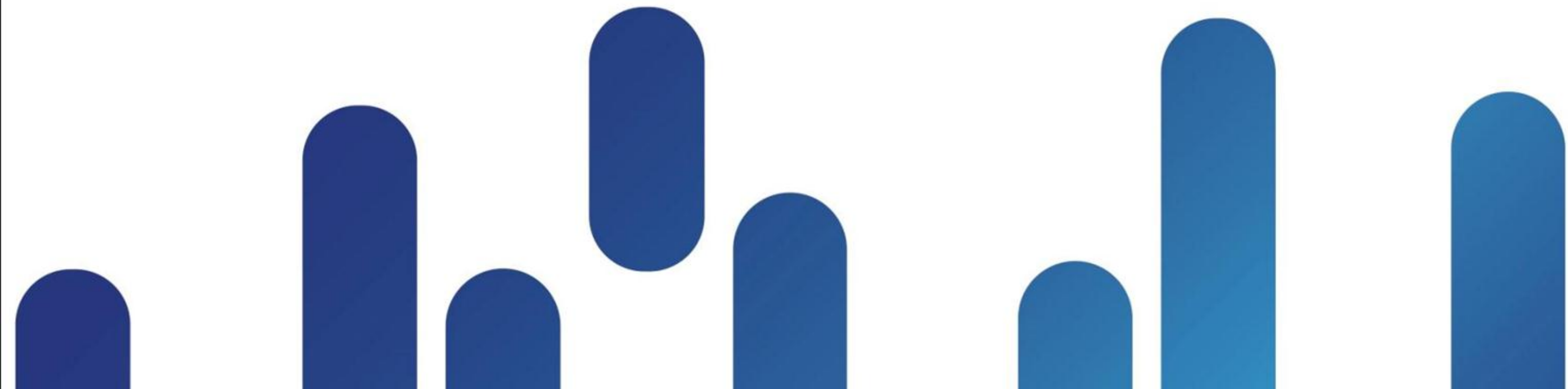


Fully Distributed Deployment

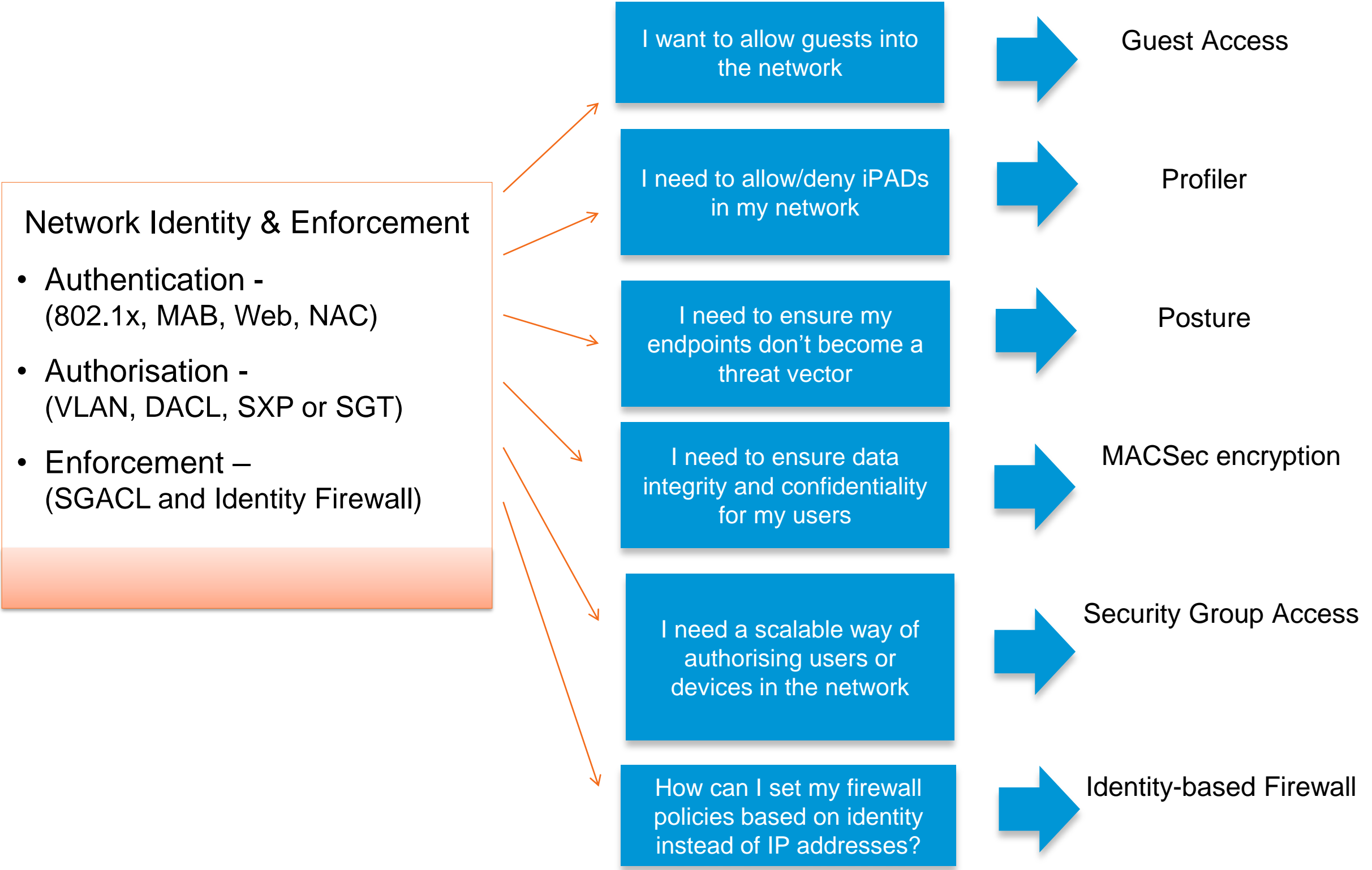
Maximum Endpoints = 100,000 / Maximum 40 PSNs



Summary



Cisco TrustSec Technology Review:



Q & A



Links

- Trustsec & ISE on Cisco.com
 - <http://www.cisco.com/go/trustsec>
 - <http://www.cisco.com/go/ise>
 - <http://www.cisco.com/go/isepartner>
- TrustSec & ISE Deployment Guide:
 - http://www.cisco.com/en/US/solutions/ns340/ns414/ns742/ns744/landing_Design_Zone_TrustSec.html
- YouTube: Fundamentals of TrustSec:
 - <http://www.youtube.com/ciscocin#p/c/0/MJJ93N-3lew>

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