



*TOMORROW
starts here.*

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Migrating from VCS to CUCM

BRKUCC-2676

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#clmel

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Abstract

CUCM 10.x - is a true Call control platform for Voice and Video Collaboration. This session discusses the migration of existing VCS video implementations to a CCUM environment, to deliver on Cisco's vision of true video collaboration anywhere in the organisation.

It creates a platform for a seamless end user experience across multiple video technologies, such as immersive TelePresence, multipurpose room systems, video telephony, and mobile video systems. We will delve into implementation and migration examples to give the audience a good grounding for their own migrations and deployments.

This breakout will cover the entire TelePresence solution including CUCM, VCS, TelePresence Server, Expressway, MCU, TMS and endpoints.

Agenda

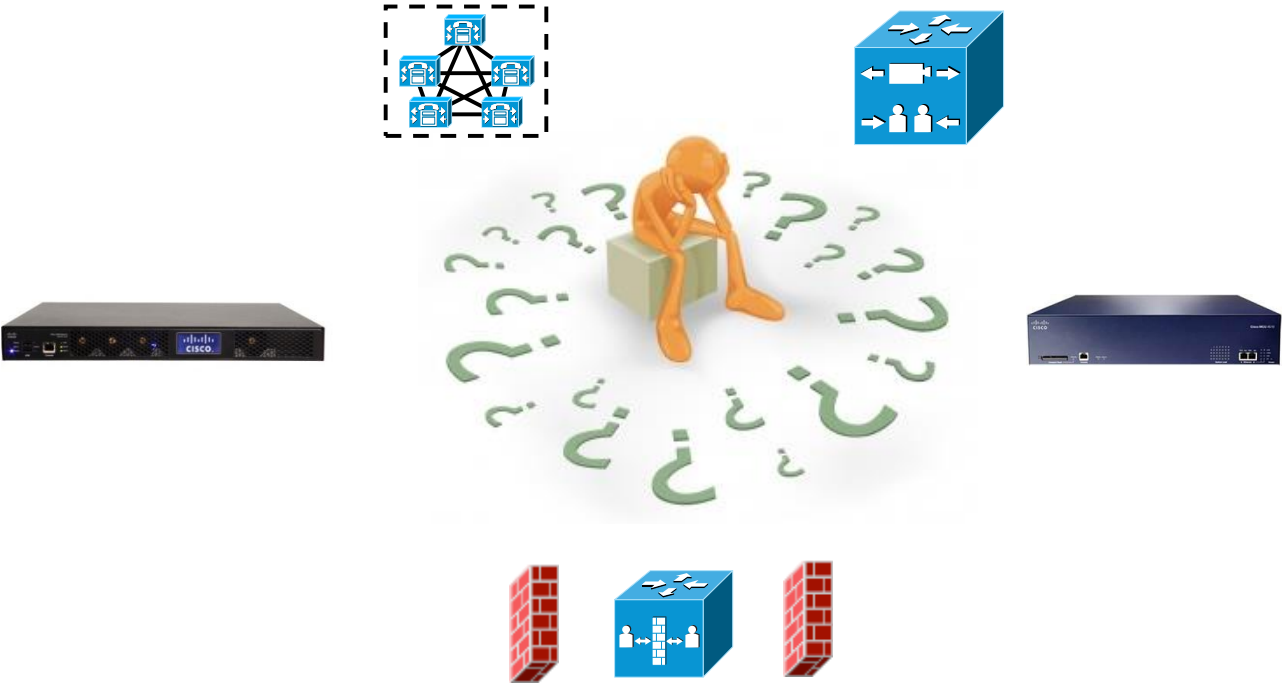
- Architecture and deployment overview
- Endpoint and Call Control Migration
- Conferencing on UCM
- Extending the border
- Interoperability
- Summary



A long-exposure photograph of a city street at night. The foreground is dominated by vibrant, multi-colored light trails from moving vehicles, creating a sense of motion and energy. In the background, a modern pedestrian bridge with a glass railing spans across the street. The surrounding buildings are illuminated with various lights, and a few cars are visible on the bridge. The overall scene is a dynamic urban environment.

Architecture and Deployment Overview

Why Do We Need A Preferred Architecture



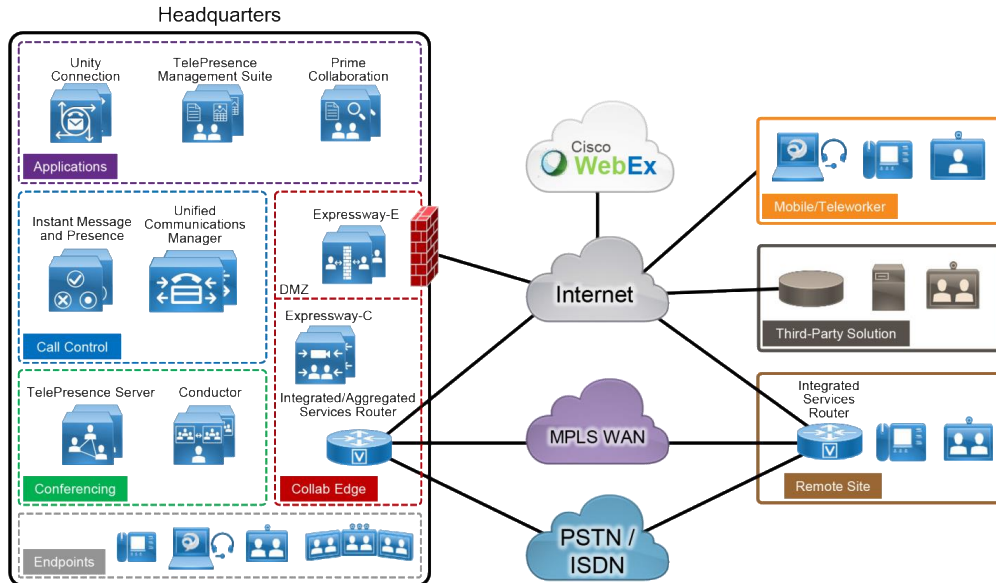
Collaboration Preferred Architecture (CPA)



For Your Reference

<http://www.cisco.com/c/en/us/solutions/enterprise/design-zone-collaboration/index.html>

Figure 1. Cisco Preferred Architecture for Enterprise Collaboration



Design Guidance

Cisco Preferred Architecture

- Preferred Architectures provide prescriptive design guidance that simplifies and drives design consistency for Cisco Collaboration deployments.
- Preferred Architectures are targeted at the Commercial, Commercial Select and small Enterprise customers, but can be used as a design base for larger customers.



For Your Reference

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Design Zone for Collaboration

HOME
SOLUTIONS
ENTERPRISE
PROGRAMS FOR ENTERPRISE
DESIGN ZONE

Design Zone for Collaboration

Deploy Collaboration for the Enterprise

Learn about the preferred architecture and system design for deploying Cisco Collaboration technology in the enterprise.

[View Design Guide](#)

VALIDATED DESIGN

Find guidance on how to empower your workforce through collaboration services, such as Cisco Unified Communications, Video Collaboration, and Contact Center. Design powerful, comprehensive, and scalable collaboration architectures with help from Cisco Preferred Architectures and Cisco Validated Designs (CVDs).

These guides provide the framework for systems design based on common use cases or current engineering system priorities. Cisco engineers have tested and documented each CVD in order to help ensure a faster, more reliable, and more predictable deployment.

Preferred Architecture Guides

Preferred Architecture design overviews offer a prescriptive, end-to-end architecture. Each document provides an understanding of the individual products and their roles in the overall architecture, along with basic design best practices.

- [Cisco Preferred Architecture for Enterprise Collaboration - October 2014 \(PDF - 4.4 MB\)](#)
- [Cisco Preferred Architecture for Enterprise Collaboration CVD - October 2014](#)
- [Cisco Preferred Architecture for Midmarket Voice \(PDF - 5.8 MB\)](#)
- [Cisco Preferred Architecture for Video - October 2014 \(PDF - 5.1 MB\)](#)
- [Cisco Preferred Architecture for Midmarket Collaboration \(PDF - 6.9 MB\)](#)

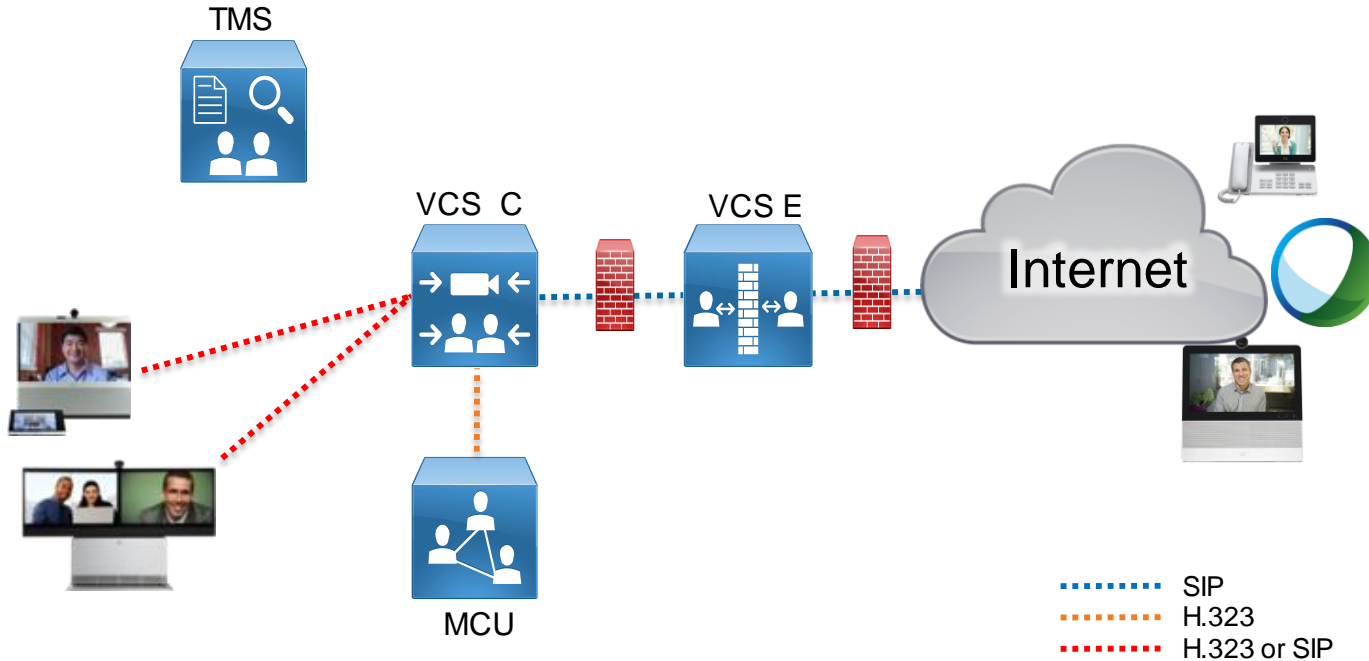
Video Architecture



	Traditional VCS-Centric	Traditional UCM-Centric	Today	Strategic Direction
Call Control	VCS-C	UCM	UCM	UCM
SIP Registration	VCS-C	UCM	UCM	UCM
H.323 Registration	VCS-C	UCM	VCS-C (for legacy only)	VCS-C (for legacy only)
Conferencing Control	VCS-C	UCM	Conductor for Adhoc & Rendezvous	Conductor
			VCS-C/CUCM for Scheduled	
Conferencing Bridge	MCU	CTMS	TS and MCU	TS
Conference Scheduling	TMS	CTS Manager	TMS	TMS
Remote Access	VCS-E	ASA	VCS-E and/or Expressway Series	Expressway Series
Provisioning	TMS	UCM	TMS and Prime Collaboration	Prime Collaboration
Management	TMS	UCM	Prime Collaboration	Prime Collaboration

Deployment Models

Existing deployment



Deployment Models

Existing deployment

Typical existing VCS centric deployment:

- An instance of TMS 14.5 with some managed endpoints configured. Used for endpoint management, provisioning, phone books and scheduling
- An instance of TMS PE 1.3 installed with Movi users provisioned.
- VCS-C for call control. Configured in TMS for provisioning use (TMS agent). Also VCS-E for Collab Edge. Both version X.8.2.1.
- TelePresence MCU registered on VCS and added in TMS

Deployment Models

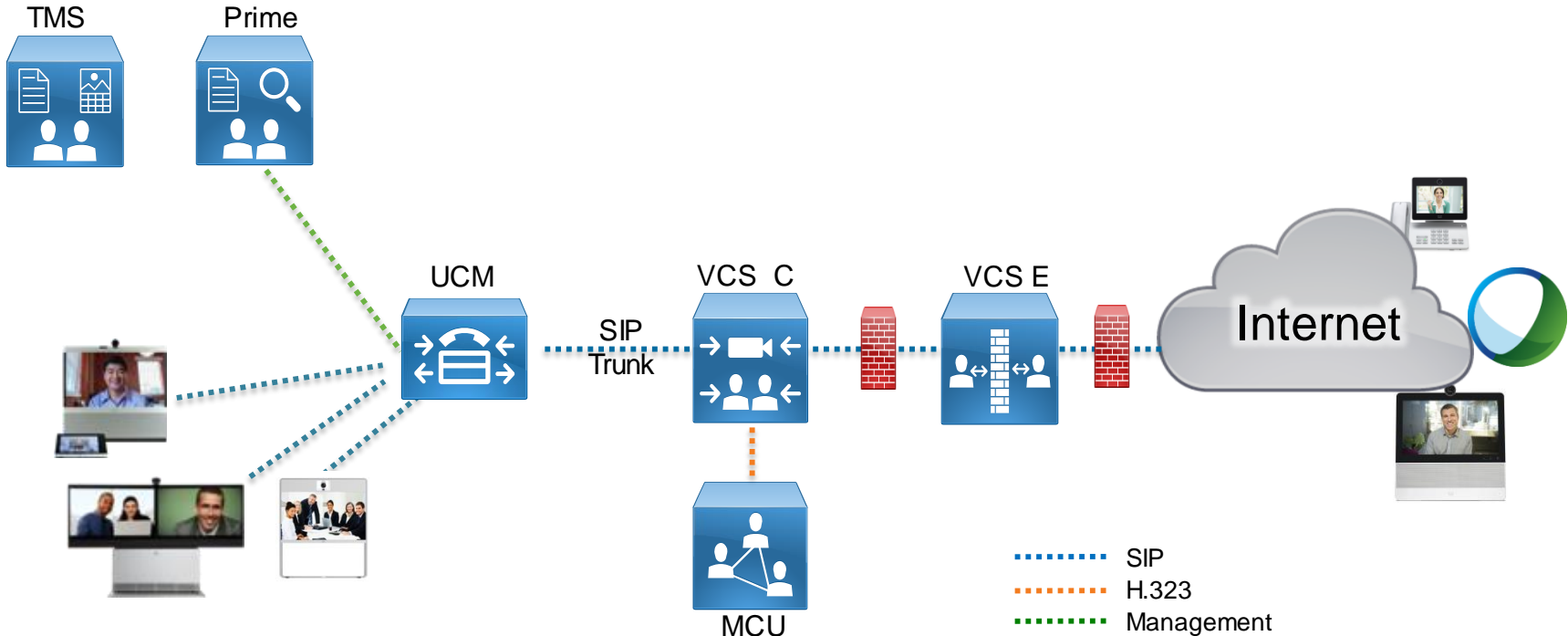
Assumptions



- Existing deployment is a basic VCS deployment.
- MCU are used for scheduled calls.
- Conductor and TelePresence Server is not part of the migration.
- Migration of endpoints only as first phase.
- TMS Provisioning users are being pulled from Active Directory.
- Jabber is replacing Jabber Video for TelePresence (Movi).
- EX devices are managed as systems not via provisioning.

Deployment Models

Post migration deployment



Deployment Models

Post migration deployment

Example of a typical Unified CM centric (post migration) deployment:

- Prime Collab Manager for endpoint management and user provisioning
- TMS for phone books for endpoints and scheduling
- CUC and IM&P for voicemail, instant messaging and presence
- Unified CM for Call Control
- Endpoints registered on Unified CM (SIP) or VCS-C for legacy H.323
- SIP Trunk between Unified CM and VCS-C
- VCS-E for Firewall Traversal/B2B breakout
- MCU registered on VCS-C

Deployment Models

Considerations



- For some customer deployments it will make sense to migrate now – for some it might make sense to wait.
- Hybrid or combination of models might still be valid – there is not necessarily one model that fits all customer scenarios.
- Strategic direction is UCM as Call Control platform.
- Customers are expected to approach migrating in steps – typically endpoints first and infrastructure later.

A nighttime photograph of a city street. In the foreground, there are long, curved light trails from cars, primarily in shades of yellow and orange. In the middle ground, a pedestrian bridge with a blue light strip runs across the street. In the background, there are several tall buildings with lit windows and some flags on poles. The overall scene is illuminated by city lights.

Endpoint and Call Control Migration

Overview of Process

- Verify the Existing Deployment
- Collect data for Migration
- Prepare the Migration
- Pre-deploy New Components
- Add configuration to existing Components
- Migrate Systems
- Testing the Migration

Verify Existing Deployment

- Understand current configuration and fix any outstanding issues.
- Verify the compatibility of various devices in your network ([Compatibility Matrix](#)) including software levels of endpoints (TC5 or newer).
- You may migrate endpoints to an existing or new UCM.

Collect Data for Migration

Export of systems from TMS

- Discover and collect the required information from the endpoints
- For the endpoints the main information required is the DN/SIP URI, MAC address and system type.

The screenshot shows the Cisco TelePresence Management Suite interface. The 'System Overview' page displays a table of system information. An 'Export to Excel' dialog box is open, and the data from the table is being exported into a Microsoft Excel spreadsheet.

System ID	System Name	IP Address	Status	Description	IP-ZoneID	Name	Software Version	Specific System Type Description	E.164 Alias	H.323 ID	M...
20	SX20 in Datacenter	10.1.2.200	Idle		MD	SX20 in Datacenter	TC7.1.4.908e4a9	Cisco TelePresence SX20	4085552200	sx20@steb.com	00:

The Excel spreadsheet shows the following data:

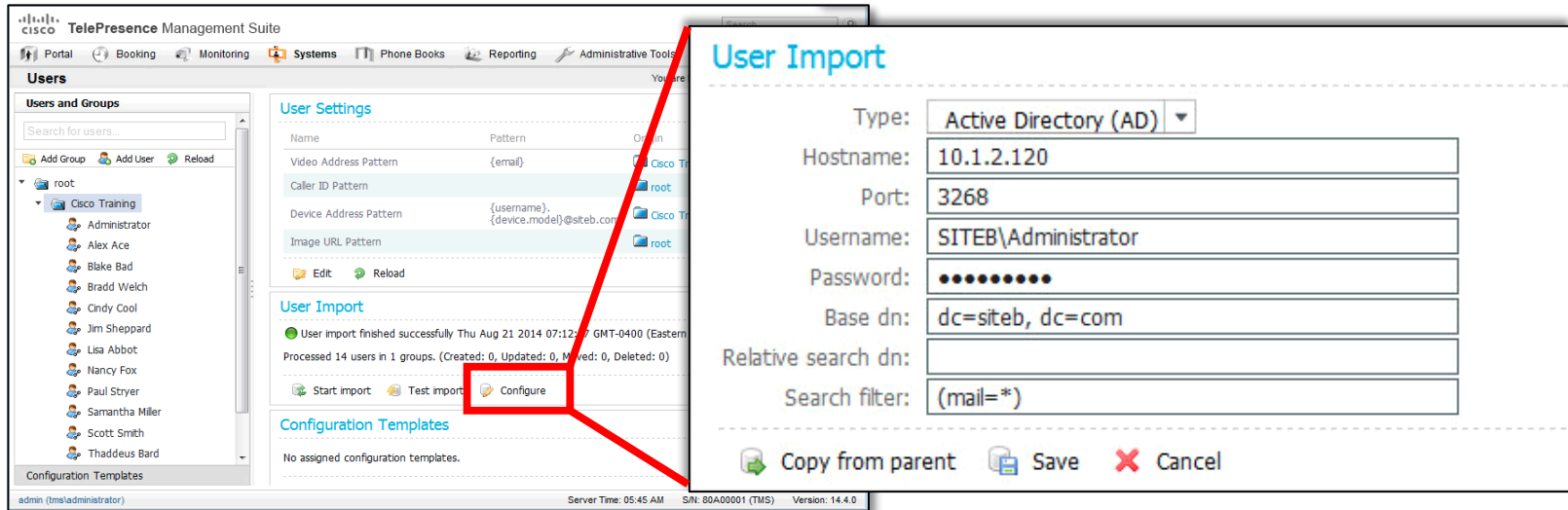
System ID	System Name	IP Address	Status	Description	IP-ZoneID	Name	Software Versic	Specific System	E.164 Alias	
1	System ID	System Name	IP Address	Status	Description	IP-ZoneID	Name	Software Versic	Specific System	E.164 Alias
2	20	SX20 in Datacent	10.1.2.200	Idle		MD	SX20 in Datacent	TC7.1.4.908e4a9	Cisco TelePreser	4085552200
3										



Collect Data for Migration

TMSPE – discovery of AD connection details

- Discover the AD settings and filters used to provision the Jabber Video clients (and for authentication) - assuming that email is the URI format for users.



The screenshot shows the Cisco TelePresence Management Suite interface. The main window displays the 'Users' section with a list of users and a 'User Settings' table. A 'User Import' dialog box is open, showing the configuration for importing users from Active Directory (AD). The dialog box includes the following fields:

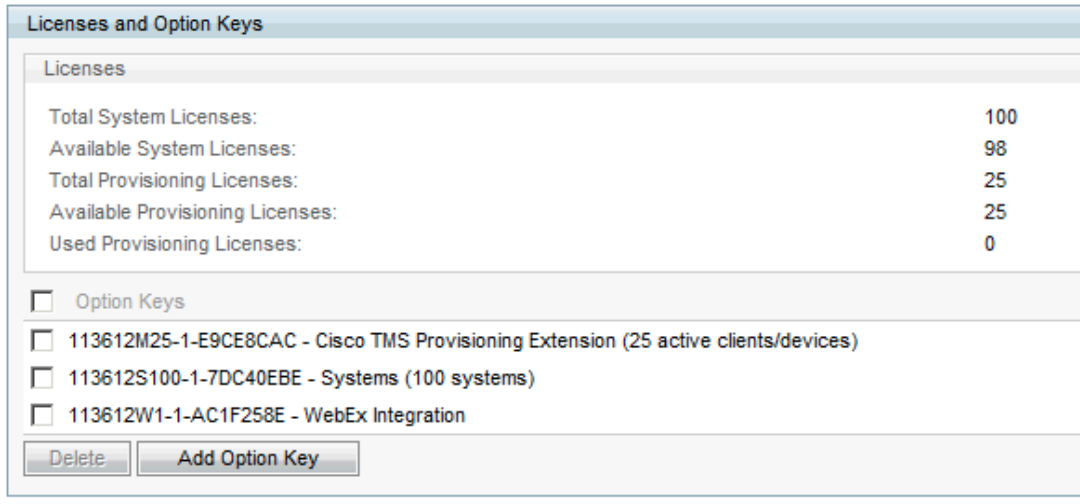
- Type: Active Directory (AD)
- Hostname: 10.1.2.120
- Port: 3268
- Username: SITEB\Administrator
- Password: [masked]
- Base dn: dc=siteb, dc=com
- Relative search dn: [empty]
- Search filter: (mail=*)

The dialog box also features buttons for 'Copy from parent', 'Save', and 'Cancel'. A red box highlights the 'Configure' button in the 'User Import' section of the main interface, with a red arrow pointing to the 'User Import' dialog box.

Collect Data for Migration

Discover License configuration

- Discover TMS license configuration for license conversion.



Licenses and Option Keys

Licenses

Total System Licenses:	100
Available System Licenses:	98
Total Provisioning Licenses:	25
Available Provisioning Licenses:	25
Used Provisioning Licenses:	0


Option Keys

- 113612M25-1-E9CE8CAC - Cisco TMS Provisioning Extension (25 active clients/devices)
- 113612S100-1-7DC40EBE - Systems (100 systems)
- 113612W1-1-AC1F258E - WebEx Integration

Collect Data for Migration

Discover License configuration

Migration program: <http://www.cisco.com/go/cucmupgrade>




Cisco Unified Communications Manager Upgrade

Migrate to latest Cisco Unified Communications Manager 9.1/10.5 or higher.

Introducing VCS to Cisco Unified Communications Manager Program.

[Learn More](#)



Drive to Collab is a comprehensive program designed to help Cisco customers upgrade their current Cisco Unified Communications Manager (UCM) or Virtual Communication Server (VCS) to the latest System Release 9.1/10.5 or higher.

Overview Training and Resources

Drive to Collab simplifies the process of upgrading and migrating to latest Cisco UCM version. It provides:

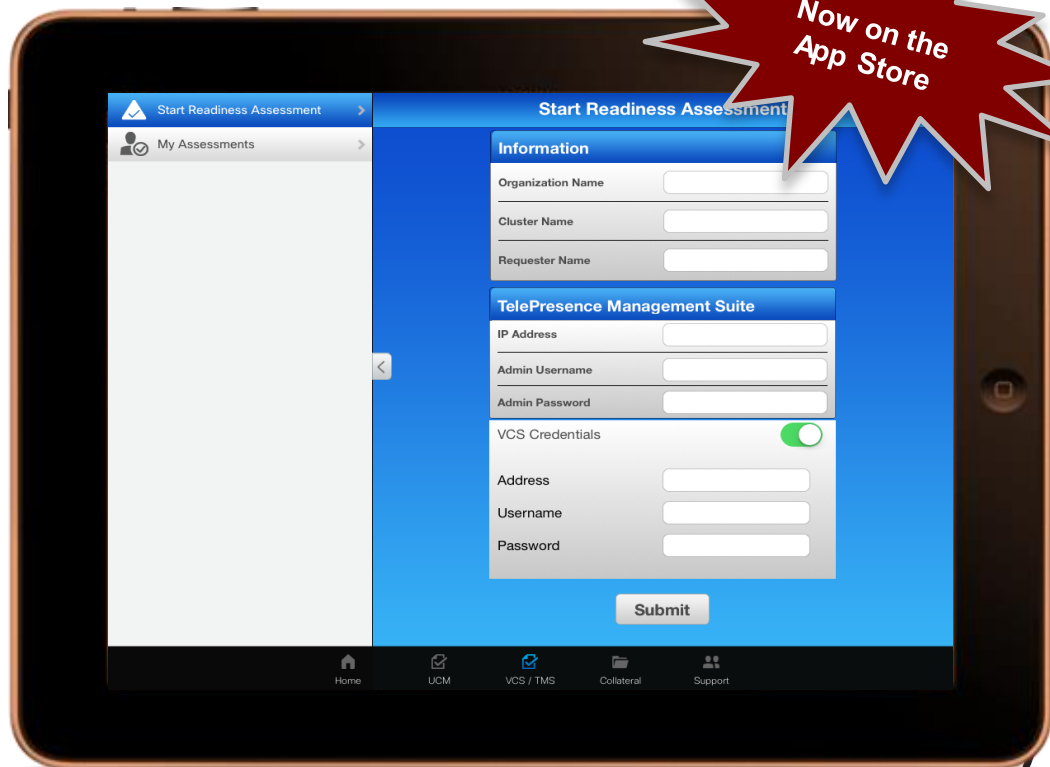
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“CUCM Upgrade Central” v4.0 includes VCS Assessment

Readiness Assessment iPad App for VCS to UCM Migration :

- ✓ Live data mining on VCS & TMS
- ✓ Registered Endpoint types & count
- ✓ License Count Usage report
- ✓ Recommendation on Next Steps
- ✓ Customised Upgrade Procedure to migrate to Unified CM

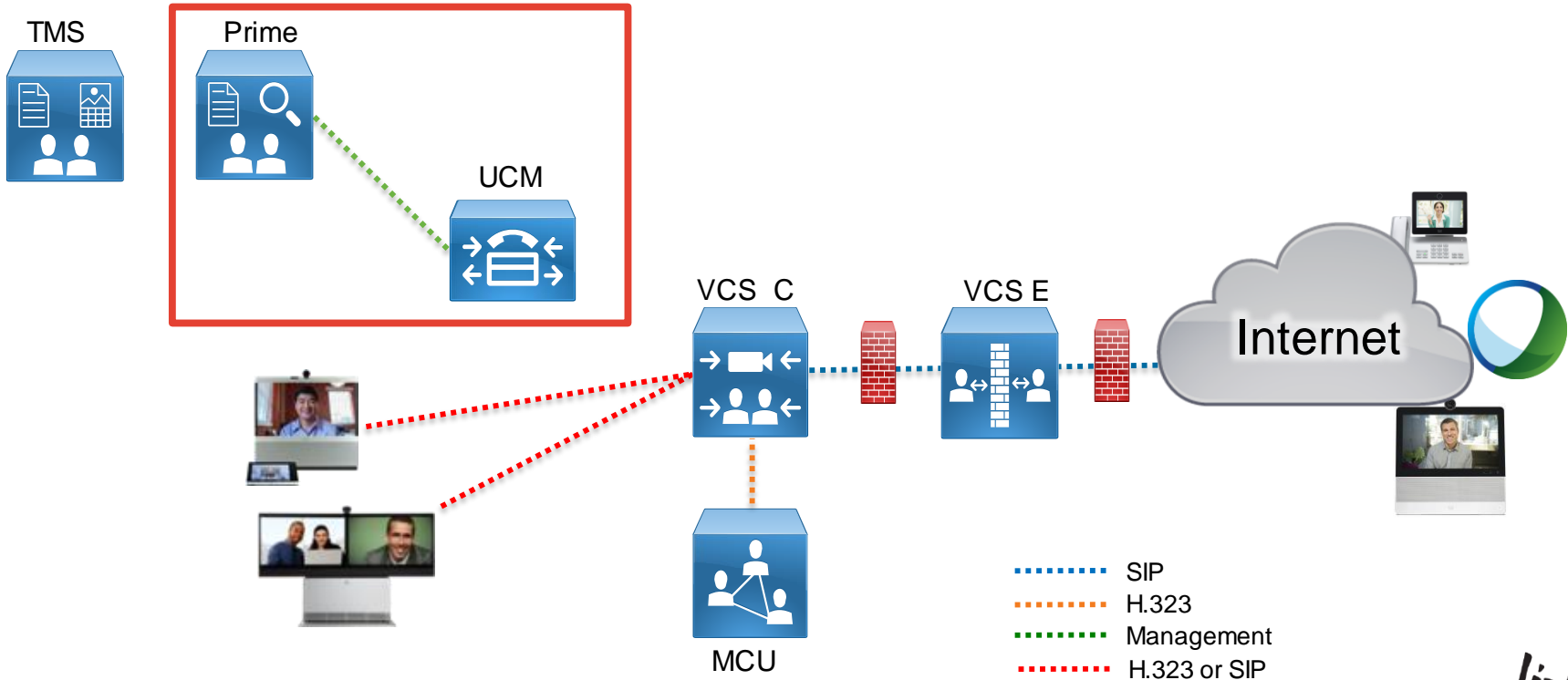
itunes.apple.com/us/app/id650114526



Now on the
App Store

Prepare and Pre-deploy New Components

Overview



Prepare the Migration

Unified CM Preparation

Activate Services for Unified CM and IM & Presence in Unified Serviceability menu:

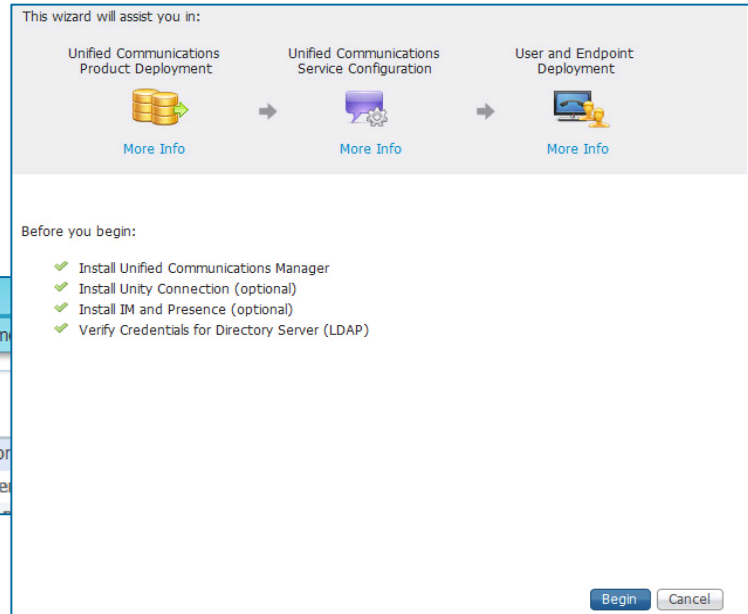
- Cisco Call Manager
- Cisco CTI Manager
- Cisco Extension Mobility
- Cisco Extended functions
- Cisco TFTP
- Cisco WebDialer Web Service
- Self-Provisioning IVR
- Cisco Bulk Provisioning Service
- Cisco AXL Web Service
- Cisco UXL Web Service
- Cisco Serviceability Reporter
- Cisco CallManager SNMP Service
- Cisco DirSync



Pre-deploy New Components

Prime Collaboration Provisioning Configuration

- Use Prime Collaboration Provisioning Wizard to configure the Unified Communications Solution including Unified CM, Unity Connection and IM & Presence



Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The screenshot displays the Cisco Prime Collaboration Provisioning Configuration interface. The main window is titled "Cisco Prime Collaboration" and shows a sidebar with "Voice Terminals (Endpoints)" and a main content area with three sections:

- Unified Communications Manager**
 - Name: UCM
 - Host / IP Address: 10.1.2.10
 - Username: administrator
 - Password: *****
 - Test Connection: [Test Connection] ✓
- Unity Connection (Optional)**
 - Name: []
 - Host / IP Address: []
 - Username: []
 - Password: []
 - OS Administrator Name: []
 - OS Administrator Password: []
 - Voicemail pilot Number: []
 - Test Connection: [Test Connection]
 - Enable Unified Messaging (requires Exchange Server information)
- Unified IM & Presence (Optional)**
 - Name: IMP
 - Host / IP Address: 10.1.2.12
 - Username: administrator
 - Password: *****
 - Test Connection: [Test Connection] ✓

At the bottom right of the configuration window, there are buttons for "Close" and "Save and Continue".

Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The image displays two overlapping windows from the Cisco Prime Collaboration Provisioning configuration tool.

Left Window: Getting Started With Prime Collaboration Provisioning (Step 5 of 6)

- User Role:** Role Name: Employee
- Automatic Service Provisioning:** Enable auto-provisioning for this role when a user is created or synchronized
- UC Services:** Endpoint
- Endpoint Settings:**
 - Self-Provisioned Endpoint
 - Maximum Number of Endpoints: 3
 - Information needed to auto-register and Self Provision the endpoints:
 - Self Provisioning IVR Directory Number: 6000
 - Starting auto-registration Directory Number: 6001
 - Ending auto-registration Directory Number: 6999
 - Default Endpoint
 - Model: Cisco 7960
- Line
 - Self-Provisioned Single Number Reach:
 - IM and Presence:
 - Voicemail:
 - Extension Mobility Access:
 - Extension Mobility Line:
 - Cisco Jabber
 - Default Jabber Type: Cisco Jabber for Desktop

Right Window: User Role (Step 5 of 6)

being manually provisioned.

On this page, specify the endpoints, services and service bundles that will be available for the administrators to provision users in this user role. Choose the services that you want to provision individually for users in this role. A service bundle is a collection of services that are often provisioned together to speed up the manual user creation process.

User Role: Domain: SITEB, Role Name: Employee

Manual Service Provisioning: Line Types: Auto-Assigned Line, Chosen Line

Select the endpoints models, collaboration service bundles, and individual collaboration services that will be available for provisioning for a user in this role.

Endpoints: Cisco TelePresence Codec C40, Cisco TelePresence Codec C60, Cisco TelePresence EX60, Cisco TelePresence EX90, Cisco TelePresence Quick Set C20, Cisco TelePresence SX20, Cisco Jabber for Desktop

Services: Enable Mobility Support, Enable Presence, Enable Presence Client, Client User Settings, User Services, Line on a Shared Endpoint, Endpoint

Service Bundles: Enable Client Service, Presence Service, Endpoint Service, Enhanced Endpoint Service, Remote Destination Profile Service, Single Number Reach Service

Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The screenshot displays the configuration page for LDAP Server and Sync Policy in the Cisco Prime Collaboration Provisioning interface. The interface is divided into several sections:

- Getting Started With Prime:** Contains sections for **Automatic Synchronization** (with Enable automatic synchronization) and **Manual Synchronization** (with Enable manual synchronization).
- LDAP Server:**
 - Name:** AD
 - IP Address:** 10.1.2.120
 - Port:** 389
 - Admin Distinguished Name:** administrator
 - Admin Password:** (masked with dots)
 - LDAP User Search Base:** CN=Users,DC=siteb,DC=com
 - LDAP Server Type:** Microsoft AD server
 - Use SSL:**
 - Backup Server IP:** (empty)
 - Backup Server Port:** (empty)
 - Test Connection:**
- Sync Policy:**
 - Mode:** Authentication and Synchronization
 - Re-Sync Every:** 8 Hour(s)
 - Synchronization Start Date:** 04-09-2014 21:25:34 (dd-MM-yyyy HH:mm:ss Z)
 - Update Existing User Details:** All fields
 - Action when LDAP users deleted:** Do not delete
 - Users Search Base:** CN=Users,DC=siteb,DC=com

Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The screenshot displays the Cisco Prime Collaboration Provisioning Configuration interface. The main window is titled "Getting Started With Prime" and shows a "LDAP Server" configuration page. A "Field Mappings" dialog box is open, showing a table of User Fields and their corresponding LDAP Attributes.

User Field	LDAP Attribute
User ID	sAMAccountName
First Name	givenName
Middle Name	initials
Last Name	sn
Contact Phone Number	ipPhone
Contact Email	mail
Directory URI	mail
Manager ID	manager
Department	department
Title	title
Home Number	homephone
Mobile Number	mobile
Pager Number	pager

Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The screenshot displays the Cisco Prime Collaboration Provisioning Configuration interface. The main window is titled "Getting Started With Prime" and shows the "LDAP Server" configuration page. The "Field Mappings" dialog box is open, showing the configuration for a user profile. The dialog box contains the following information:

Field	Value
Domain	SITEB
Assigned Devices	Unified Communications Manager Unity Connection IMP
Service Area	Main Bldg
Device Pool	PCP_Main Bldg_DevicePool
Location	Hub_None
Time Zone	America/Los_Angeles

The dialog box also includes expandable sections for "User Role", "Service Templates", "Directory Number Block", and "Configurations". The "Apply" button is highlighted in blue.

Pre-deploy New Components

Prime Collaboration Provisioning Configuration

The screenshot shows the Cisco Prime Collaboration User Provisioning interface. The 'Deploy' dropdown menu is open, displaying the following options:

- User Provisioning
- Search History
- Activities
 - My Activities
 - All Activities
 - Activities for Group
 - Activities for User
- Infrastructure Configuration
 - Batch Provisioning
 - Unified Communication Services
- Provisioning Inventory
 - Manage Endpoints
 - Manage Directory Numbers
 - Inventory Browser
 - Inventory Search

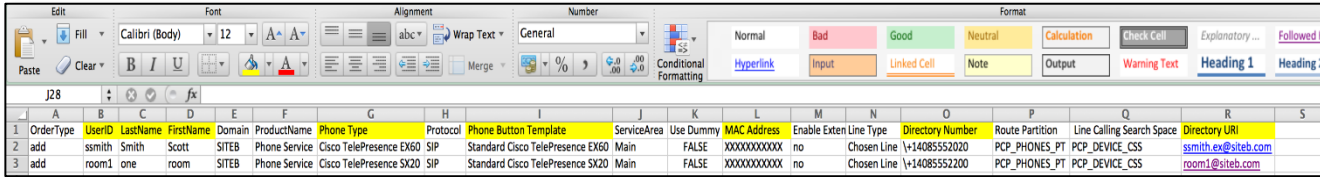
Below the menu, a table of users is visible:

User ID	Last Name	First				
<input type="radio"/> aace	Ace	Alex				
<input type="radio"/> bbad	Bad	Blake				
<input type="radio"/> bwelch	Welch	Bradd	dweich@siteb.com	+14085552008	SITEB	Employee
<input type="radio"/> ccool	Cool	Cindy	ccool@siteb.com	+14085552010	SITEB	Employee
<input type="radio"/> jsheppard	Sheppard	Jim	jsheppard@siteb.com	+14085552006	SITEB	Employee
<input type="radio"/> labbot	Abbot	Lisa	labbot@siteb.com	+14085552009	SITEB	Employee
<input type="radio"/> nfox	Fox	Nancy	nfox@siteb.com	+14085552017	SITEB	Employee
<input type="radio"/> nstrver	Strver	Paul	nstrver@siteb.com	+1408-555-2999	SITEB	Employee

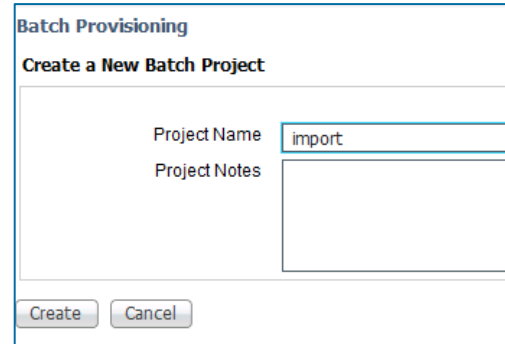
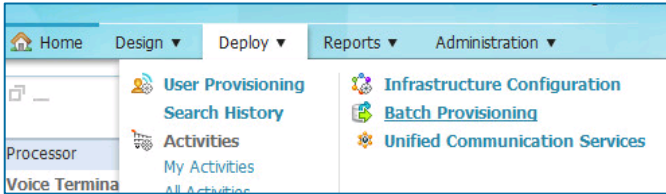
Pre-deploy New Components

Convert collected data to Prime Template

Convert discovered information from TMS into Prime Template to import devices.



OrderType	UserID	LastName	FirstName	Domain	ProductName	Phone Type	Protocol	Phone Button Template	ServiceArea	Use Dummy	MAC Address	Enable Exten Line Type	Directory Number	Route Partition	Line Calling Search Space	Directory URI
add	ssmith	Smith	Scott	SITEB	Phone Service	Cisco TelePresence SX60	SIP	Standard Cisco TelePresence SX60	Main	FALSE	XXXXXXXXXXXX	no	Chosen Line +14085552020	PCP_PHONES_PT	PCP_DEVICE_CSS	ssmith.ex@siteb.com
add	room1	one	room	SITEB	Phone Service	Cisco TelePresence SX20	SIP	Standard Cisco TelePresence SX20	Main	FALSE	XXXXXXXXXXXX	no	Chosen Line +14085552200	PCP_PHONES_PT	PCP_DEVICE_CSS	room1@siteb.com



Batch Provisioning

Create a New Batch Project

Project Name: import

Project Notes:

Create Cancel




Pre-deploy New Components

Convert collected data to Prime Template

Convert discovered information from TMS into Prime Template to import devices.

Batch Provisioning

Configure a Batch Project

Project import successfully created.
Project Name **import**   
Project Notes
Created On **05-Sep-2014 04:10:02 -0500**

Project Schedule

Schedule Start **Not Set**
Status **Not Scheduled**

Batch Project Actions

[Upload a Batch Action File](#)
Number of Actions **0**

Action	Status
<i>There are no batch actions to list</i>	

Batch Provisioning Configuration

Upload a Batch Action File

File to Upload * PCP AddPhoneService.txt

Pre-deploy New Components

Convert collected data to Prime Template

Convert discovered information from TMS into Prime Template to import devices.

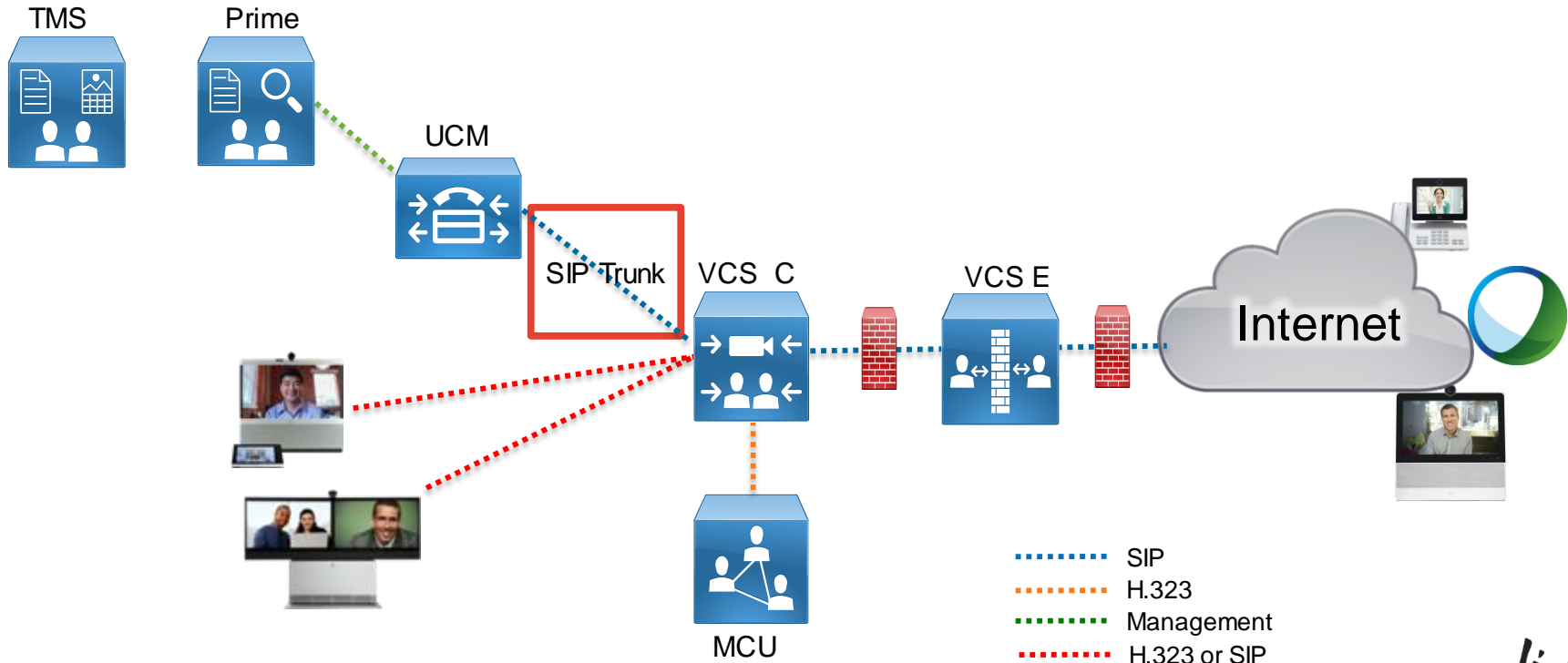
The screenshot displays the 'Batch Provisioning Configuration' window in Cisco Prime Provisioning. The window is titled 'Batch Provisioning Configuration' and contains the following sections:

- Batch Provisioning Configuration**
 - Configure a Batch Project**
 - Project import3 successfully created.
 - Project Name: import3
 - Project Notes: Created On 05-Sep-2014 04:18:13 -0500 by globaladmin
 - Project Schedule**
 - Schedule Start: Not Set
 - Project Start Date/Time: NOW
 - Status: Not Scheduled
 - Batch Project Actions**
 - Upload a Batch Action File
 - File Upload Completed: File PCP AddPhoneService.bt successfully uploaded on 09/05/2014
 - Number of Actions: 1
 - Filter Status: All

Action	Status	Order Type	User ID	Se
1	Not Started	add	Room1	PH

Add Configuration to Existing Components

Create SIP trunk



Add Configuration to Existing Components

Create SIP trunk

- Add SIP trunk and route pattern for UCM to push calls to the VCS.
 - Routing of dial in MCU calls
 - Calls to Legacy H323 endpoints that cannot be migrated
 - B2B calls from UCM endpoints via VCS-C and VCS-E
- On VCS we configure a SIP trunk and Search Rules to route all calls for endpoints to UCM.
- On UCM we configure Route Pattern, SIP route Patterns and point them to a trunk.
- Mobile & Remote Access and VCS-E/Expressway (covered later)

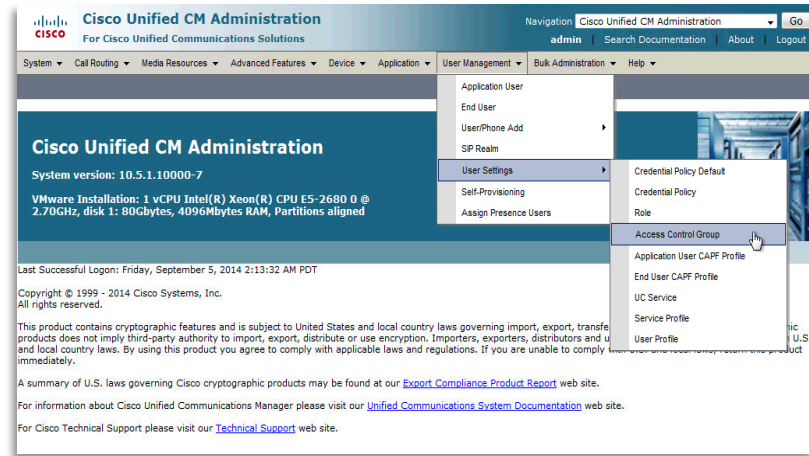
Add Configuration to Existing Components

Create Application User for TMS

- Configure an application user in UCM for TMS access.

TMS User Roles:

- Standard CCM Admin Users
- Standard AXLAPI Access
- Standard Realtime And Trace Collection
- Standard Serviceability
- Standard CTI Enabled



Add Configuration to Existing Components

Add Unified CM to TMS

Add Unified CM to TMS as a device.

TMS will discover the Unified CM and IM&P servers during this process.

You will also be able to see the pre-configured endpoints.

The screenshot displays the Cisco TelePresence Management Suite interface. The 'Add by Address' dialog box is open, showing the 'Specify Systems by IP Address' section with the IP address '10.1.2.10' entered. The 'Location Settings' section shows 'ISDN Zone: ID' and 'Time Zone: UTC-0'. The 'Advanced Settings' section shows 'Username:', 'Password:', 'SNMP Community Names', 'Persistent Template:', and 'Usage Type:'. The 'Next' button is highlighted with a red box. The 'Add Result' section shows a table with the following data:

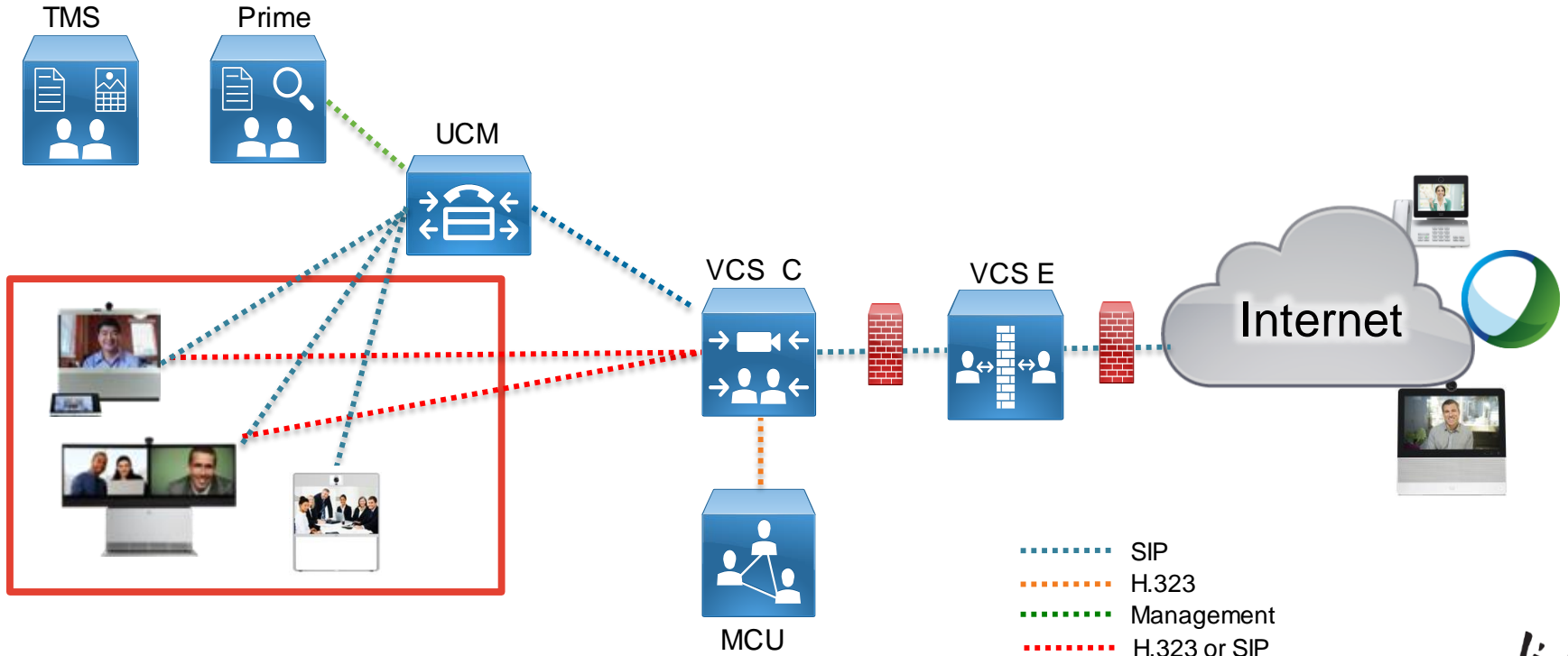
Network Address	System Name	System Type	Description
<input type="checkbox"/> 10.1.2.10	CUCM	Cisco Unified Communications Manager	✓ System added. Could not connect to system - settings not ch

The 'Add Result' section also includes buttons for 'Add System Despite Warnings', 'Remove Systems', 'Finish Adding Systems', and 'Add More Systems'. The 'Navigator' on the left shows a folder view with 'Cisco Training', 'Discovered Systems', 'Endpoints', and 'Infrastructure' (selected). The 'Infrastructure' folder contains 'No Name (10.1.2.19)', 'vcsc', and 'vcse'.

Cisco live!

Migrate Systems

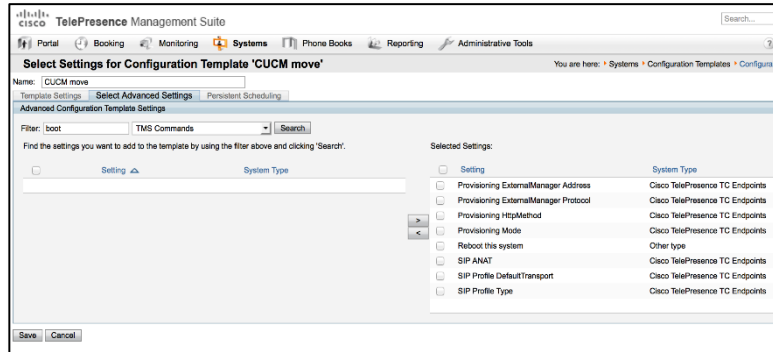
Move endpoint registration from VCS to Unified CM



Migrate Systems

Move endpoint registration from VCS to Unified CM

- Change endpoint configuration to receive settings provisioned by Unified CM.
- There are multiple ways of doing this:
 - Initiate Factory Reset, automatically starting Configuration Wizard or option 150.
 - Directly start Configuration wizard from the Touch panel.
 - Push Configuration template from TMS changing provisioning details.



Migrate Systems



Re-add and update endpoints back in TMS

- As the endpoints now are registered to Unified CM the TMS configuration is out of date. Re-adding endpoints to TMS will correct this.
- TMS will automatically update the database to Unified CM control for these devices keeping relevant settings.
 - TMS System ID, Scheduled conferences and admin information
- Devices now SIP only – not H.323 or Dual registered.

Migrate Systems

Re-add and update endpoints back in TMS

The screenshot displays the Cisco TMS 'Endpoints' management interface. On the left, a table lists existing endpoints:

Name	Type
BBAD	TANDBERG EX90
Room 1	TANDBERG Codec C20

Below the table are buttons for 'Move/Copy', 'Delete', 'New Folder', and 'Add Systems'. A modal dialog is open in the center, titled 'Add from Unified CM or TMS'. It has tabs for 'Add by Address', 'Add from Unified CM or TMS', and 'Add from Unified CM or TMS'. The 'Unified CM' tab is selected, and the 'TMS' sub-tab is active. The dialog contains a 'Select Systems' section with a search field and a list of systems:

- System Name
- VC BBAD BBAD 6100
- VC Room1 Room1 6010

A count of '1' is shown below the list. The 'Location Settings' section includes an 'ISDN Zone' dropdown menu set to 'Default'. In the background, a table shows the status of endpoints, with two entries marked 'Wrong provisioning mode' in red text.

Migrate Systems

Re-add and update endpoints back in TMS

The screenshot displays the Cisco TMS interface for adding systems. A modal window titled "Add Result" is open, showing a table of systems found during the migration process. The table has columns for Network Address, System Name, System Type, and Description. Two systems are listed, both with green checkmarks indicating they already exist in the folder. Below the table are buttons for "Add System Despite Warnings", "Remove Systems", "Finish Adding Systems", and "Add More Systems".

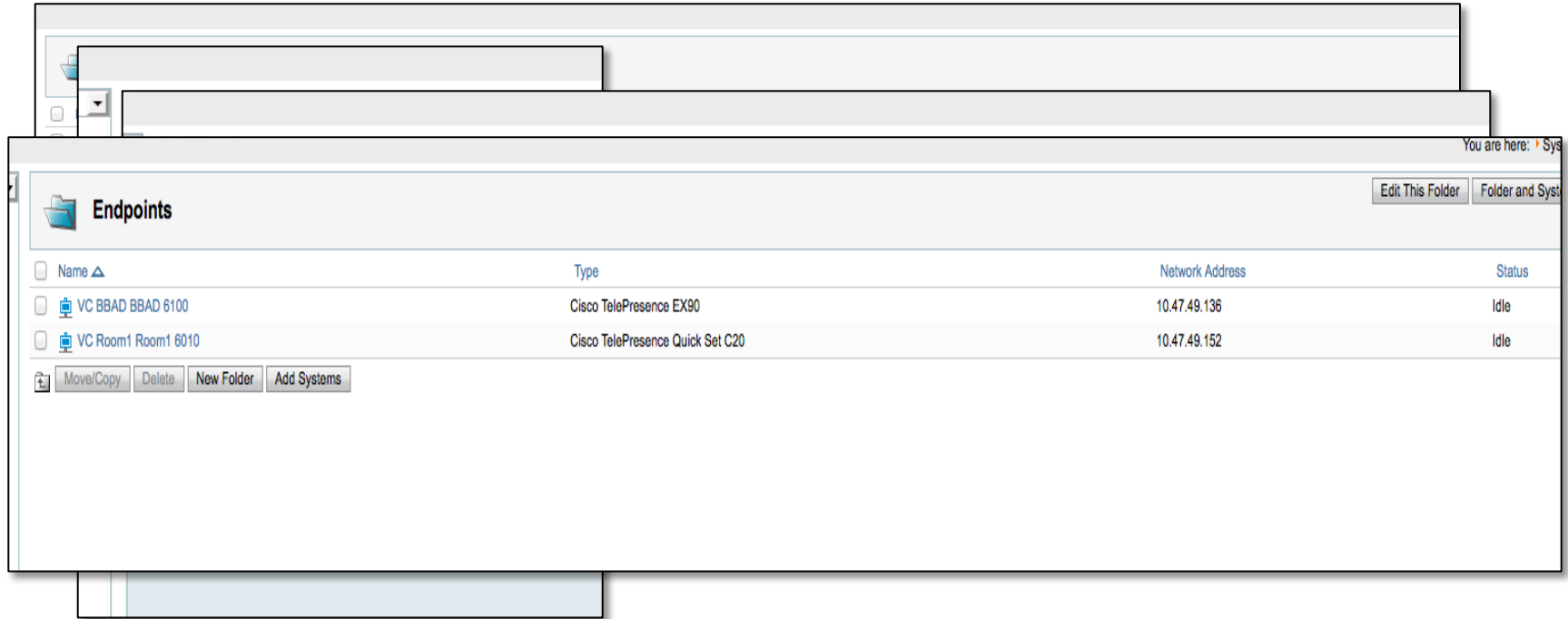
Add Result

Systems Found

<input type="checkbox"/>	Network Address	System Name	System Type	Description
<input type="checkbox"/>	10.47.49.152	VC Room1 Room1 6010	Cisco TelePresence Quick Set C20	✓ System Already exists In Folder
<input type="checkbox"/>	10.47.49.136	VC BBAD BBAD 6100	Cisco TelePresence EX90	✓ System Already exists In Folder

Migrate Systems

Re-add and update endpoints back in TMS



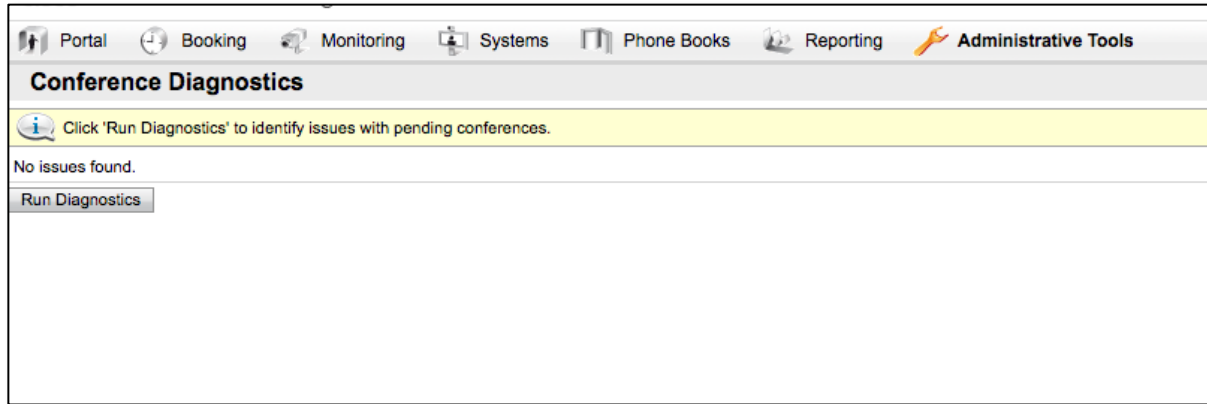
The screenshot displays the 'Endpoints' management page in Cisco TMS. The page title is 'Endpoints' and it includes navigation buttons for 'Edit This Folder' and 'Folder and System'. Below the title is a table with columns for Name, Type, Network Address, and Status. Two endpoints are listed: 'VC BBAD BBAD 6100' (Cisco TelePresence EX90) and 'VC Room1 Room1 6010' (Cisco TelePresence Quick Set C20). Below the table are buttons for 'Move/Copy', 'Delete', 'New Folder', and 'Add Systems'.

Name ▲	Type	Network Address	Status
<input type="checkbox"/> VC BBAD BBAD 6100	Cisco TelePresence EX90	10.47.49.136	Idle
<input type="checkbox"/> VC Room1 Room1 6010	Cisco TelePresence Quick Set C20	10.47.49.152	Idle

Migrate Systems

Run Diagnostic Tool

- TMS has a Diagnostic tool to help diagnose existing booked conferences and correct route changes for migrated endpoints.



Migrate Systems

Run Diagnostic Tool

- TMS has a Diagnostic tool to help diagnose existing booked conferences and correct route changes for migrated endpoints.

The screenshot shows the Cisco TMS interface for Conference Diagnostics. The top navigation bar includes Portal, Booking, Monitoring, Systems, Phone Books, Reporting, and Administrative Tools. The main heading is "Conference Diagnostics". A yellow banner instructs users to click 'Run Diagnostics' to identify issues with pending conferences. Below this, a sub-section titled "Conference Diagnostics" provides instructions: "Select conferences and click 'Autocorrect' for Cisco TMS to automatically resolve the issues or click the conference title to edit the conference manually." A search query form is visible with fields for "Conference Title or ID:", "Status:" (set to "All"), "All Users" (selected), and "administrator" (selected). A "Search" button is present. Below the search form is a table with columns: ID, Conference Title, Start Time, Owner, Status, and Errors. One entry is shown: ID 2, Conference Title "Scheduled Meeting 9/5/2014 4:29 AM", Start Time "9/11/2014 10:30 AM (UTC+01:00)", Owner "administrator", Status "Reported", and Errors "VC BBAD BBAD 6100 => No Name (10.47.218.101): The Connection Settings are no longer valid." The interface also shows "Results per Page" set to 20 and "Displaying page 1 of 1". At the bottom, there are buttons for "Run Diagnostics", "Autocorrect", and "Refresh".

ID	Conference Title	Start Time	Owner	Status	Errors
2	Scheduled Meeting 9/5/2014 4:29 AM	9/11/2014 10:30 AM (UTC+01:00)	administrator	Reported	VC BBAD BBAD 6100 => No Name (10.47.218.101): The Connection Settings are no longer valid.

Migrate Systems

Run Diagnostic Tool

- TMS has a Diagnostic tool to help diagnose existing booked conferences and correct route changes for migrated endpoints.

The screenshot displays the 'Conference Diagnostics' tool in the Cisco TMS administrative interface. The top navigation bar includes 'Portal', 'Booking', 'Monitoring', 'Systems', 'Phone Books', 'Reporting', and 'Administrative Tools'. The main content area is titled 'Conference Diagnostics' and contains an information message: 'Click 'Run Diagnostics' to identify issues with pending conferences.' Below this, a breadcrumb trail reads 'You are here: Administrative Tools > Diagnostics > Conference Diagnostics'. The tool's main section is titled 'Conference Diagnostics' and includes a search query form with fields for 'Conference Title or ID', 'Status' (set to 'All'), and 'All Users' (with 'administrator' selected). A 'Search' button is present. Below the search form is a table with the following data:

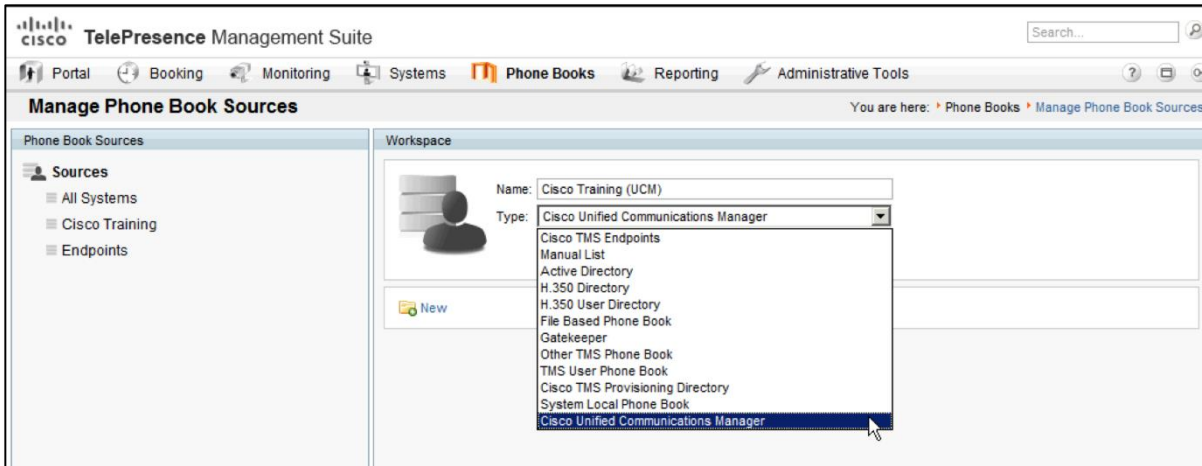
ID	Conference Title	Start Time	Owner	Status	Errors
2	Scheduled Meeting 9/5/2014 4:29 AM	9/11/2014 10:30 AM (UTC+01:00)	administrator	Fixed	VC BBAD BBAD 6100 => No Name (10.47.218.101): The Connection Settings are no longer valid.

At the bottom of the tool interface, there are buttons for 'Run Diagnostics', 'Autocorrect', and 'Refresh'. The page footer indicates 'Results per Page 20' and 'Displaying page 1 of 1'.

Migrate Systems

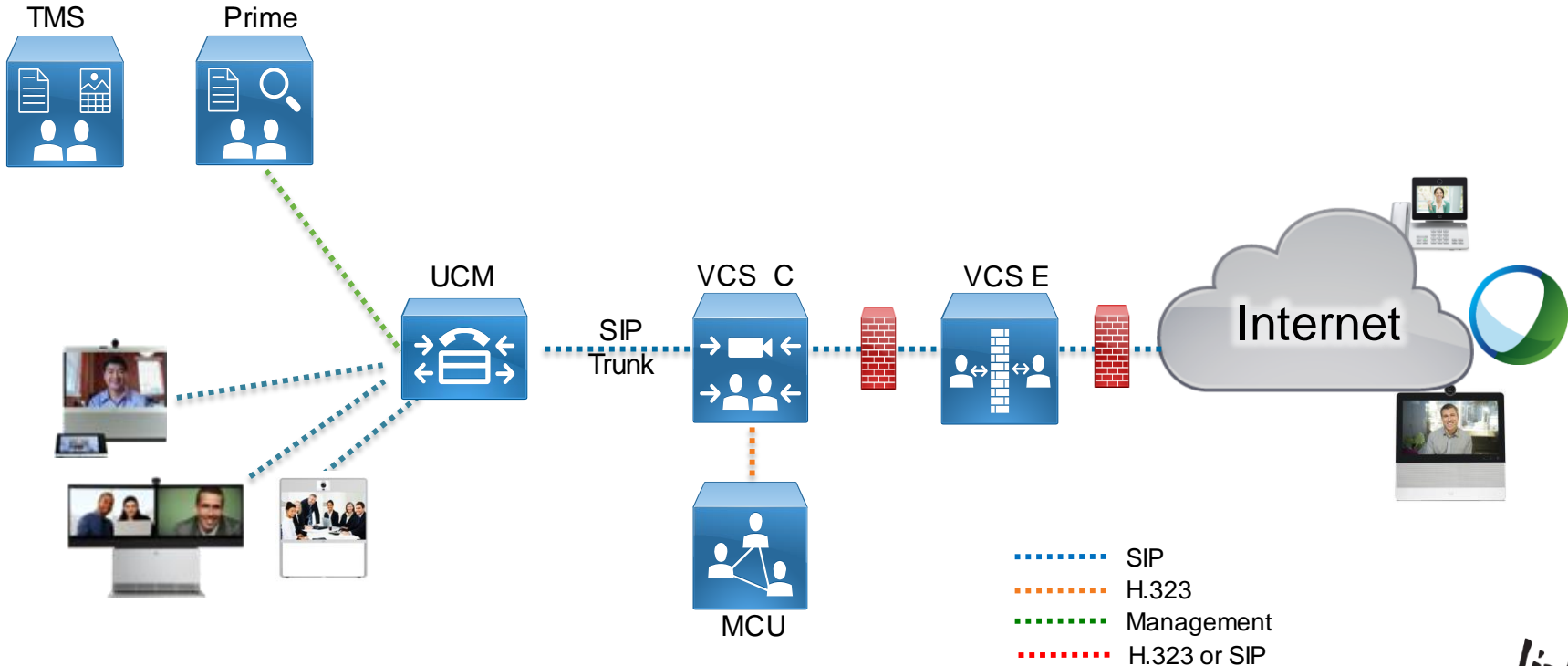
Phonebook sources

- Update phonebooks after endpoint migration.
- Add TMS phonebook source for UCM provisioned users.
- Jabber and Unified CM provisioned endpoints use UDS directly.



Testing the Migration

Migration completed



Testing the Migration

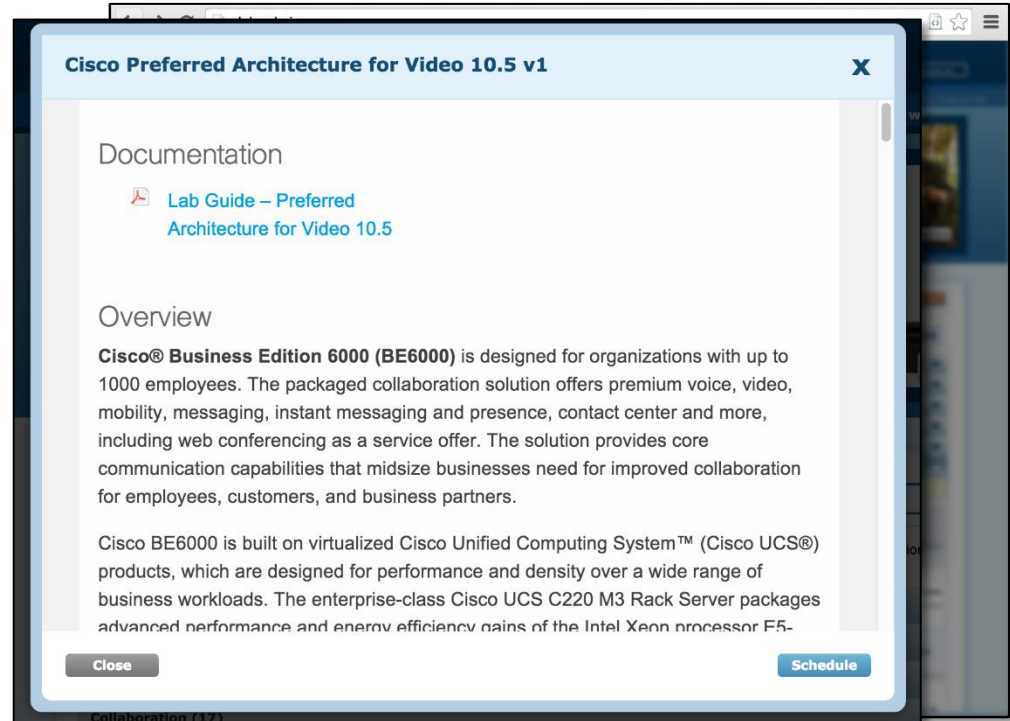
Suggested testing

- Install and sign in with Jabber to test it now being provisioned from Unified CM.
- Call to or between migrated endpoints.
- As we have not touched the MCU previously scheduled conferences still stay the same and can be dialed into.
- Try call into a conference scheduled before the endpoints were migrated.

What About Trying This Out Yourself ?

The Cisco Demo Cloud

- <http://dcloud.cisco.com>
- Available for Cisco Partners
- Repeatable demonstrations and customised labs with complete administrative access.



A long-exposure photograph of a city street at night. The foreground is dominated by vibrant, multi-colored light trails from moving vehicles, creating a sense of motion and energy. In the background, a modern pedestrian bridge spans across the street, illuminated with blue lights. Tall buildings with lit windows and colorful architectural lighting (including red and blue) form the city skyline. The overall scene is a dynamic and visually rich urban environment.

Conferencing on UCM

Overview

Conferencing on UCM

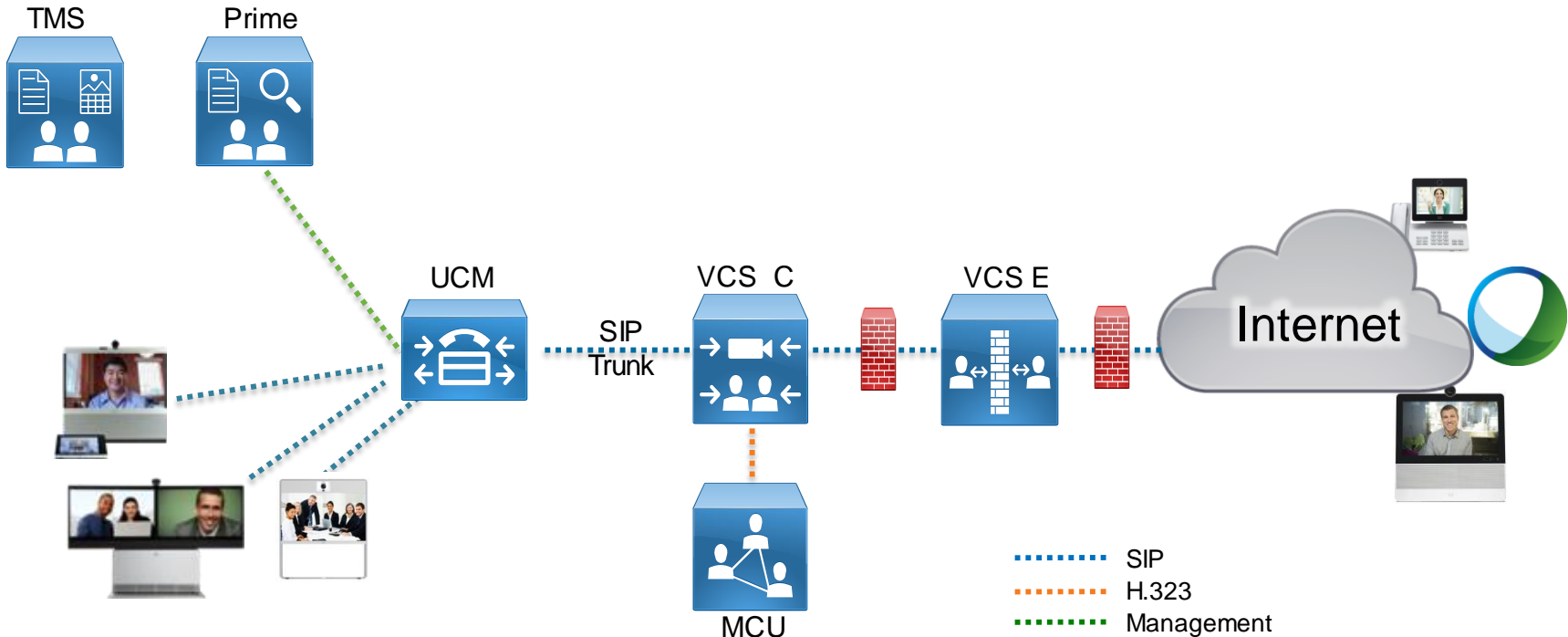
- Starting point – same architecture as post migration
- Recommended deployment from Preferred Architectures
 - CMR Instant and CMR Personal
- Scheduling through Conductor
 - Dedicated and Shared bridge model

NOTE:

Leaving WebEx out of this session - however it is supported in the architecture

Overview

Post migration deployment



Conferencing

Components for Conferencing

Component	Description
Cisco TelePresence Conductor	Manages and allocates conferencing resources requested from Unified CM
Cisco TelePresence Server	Provides voice and video conferencing. Available on dedicated hardware platforms and on virtual machine.

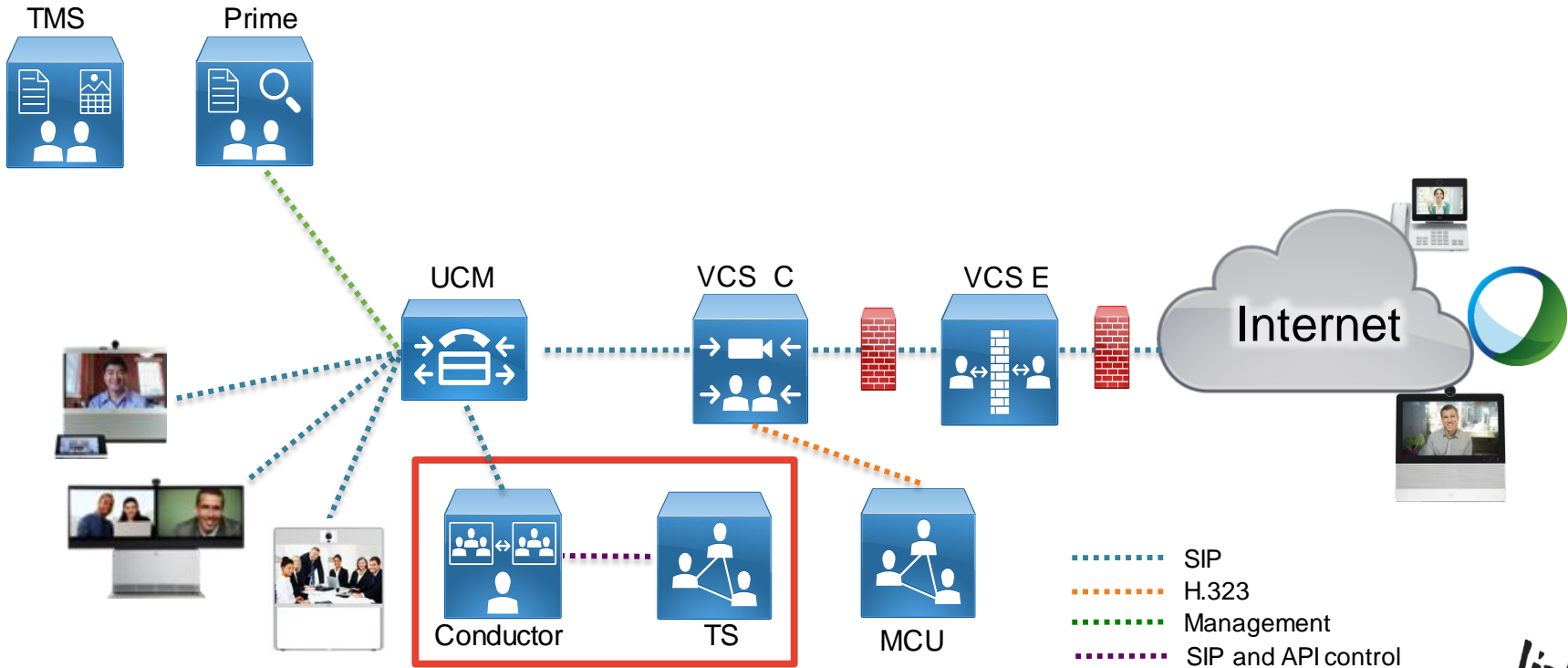
Conferencing

Types of Conferences

	Description
CMR Instant (ad-hoc)	A conference that is not scheduled or organised in advance.
CMR Personal (rendezvous)	A conference that requires callers to dial a predetermined number or URI to reach a shared conferencing resource.
CMR Scheduled	A conference planned in advance with a predetermined start time.

Conferencing on UCM

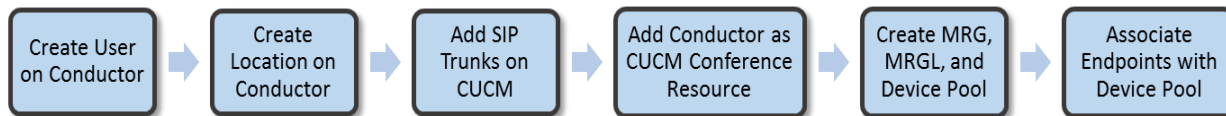
Adding Conductor and TS



Conferencing on UCM

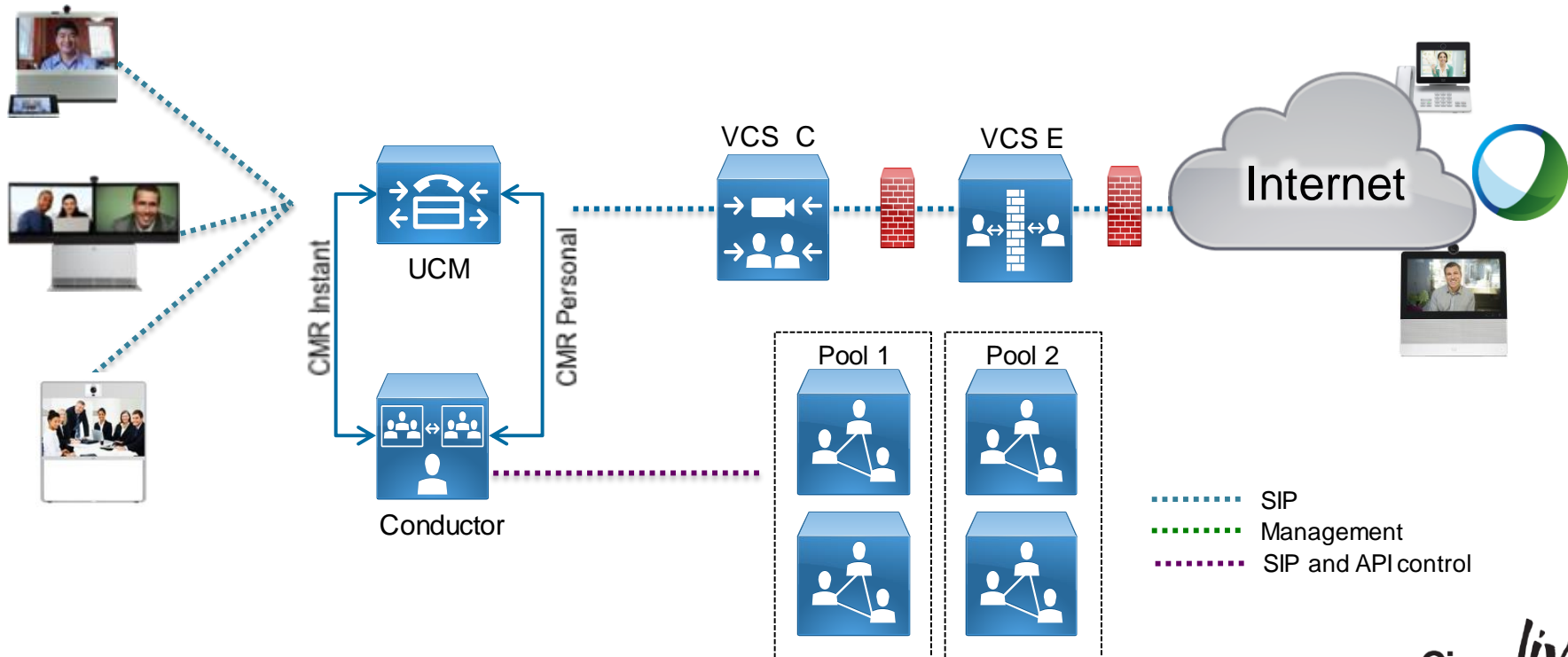
CMR Instant and CMR Personal

- Configuring SIP Trunks between Unified CM and Conductor for Instant and Personal conferences.
- CMR Instant and Personal conferences:
 - UCM routing calls to conferences that will be dynamically created by Conductor.
 - Conferences are not static but can be initiated at any time.
 - Not configured or tied to specific bridge resources.



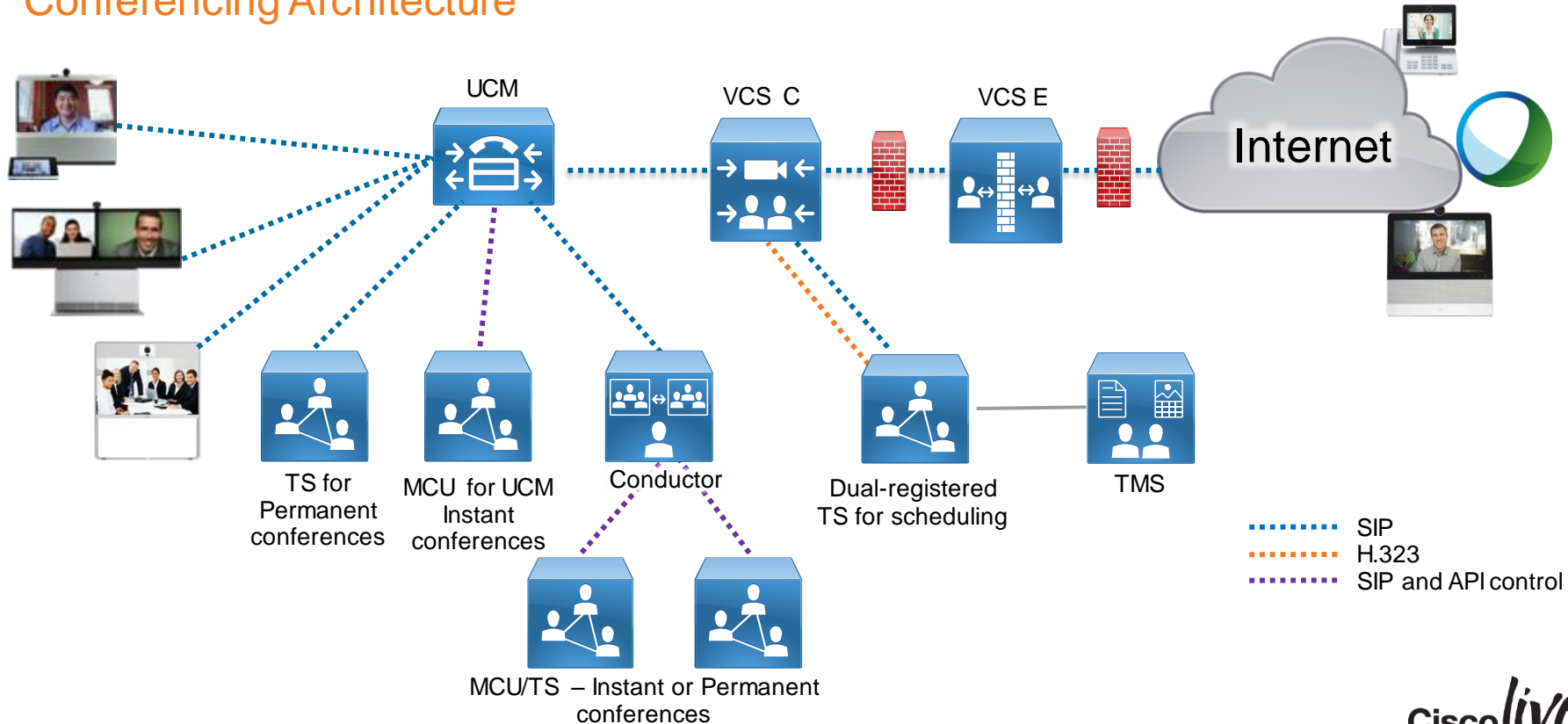
Conferencing on UCM

CMR Instant and CMR Personal



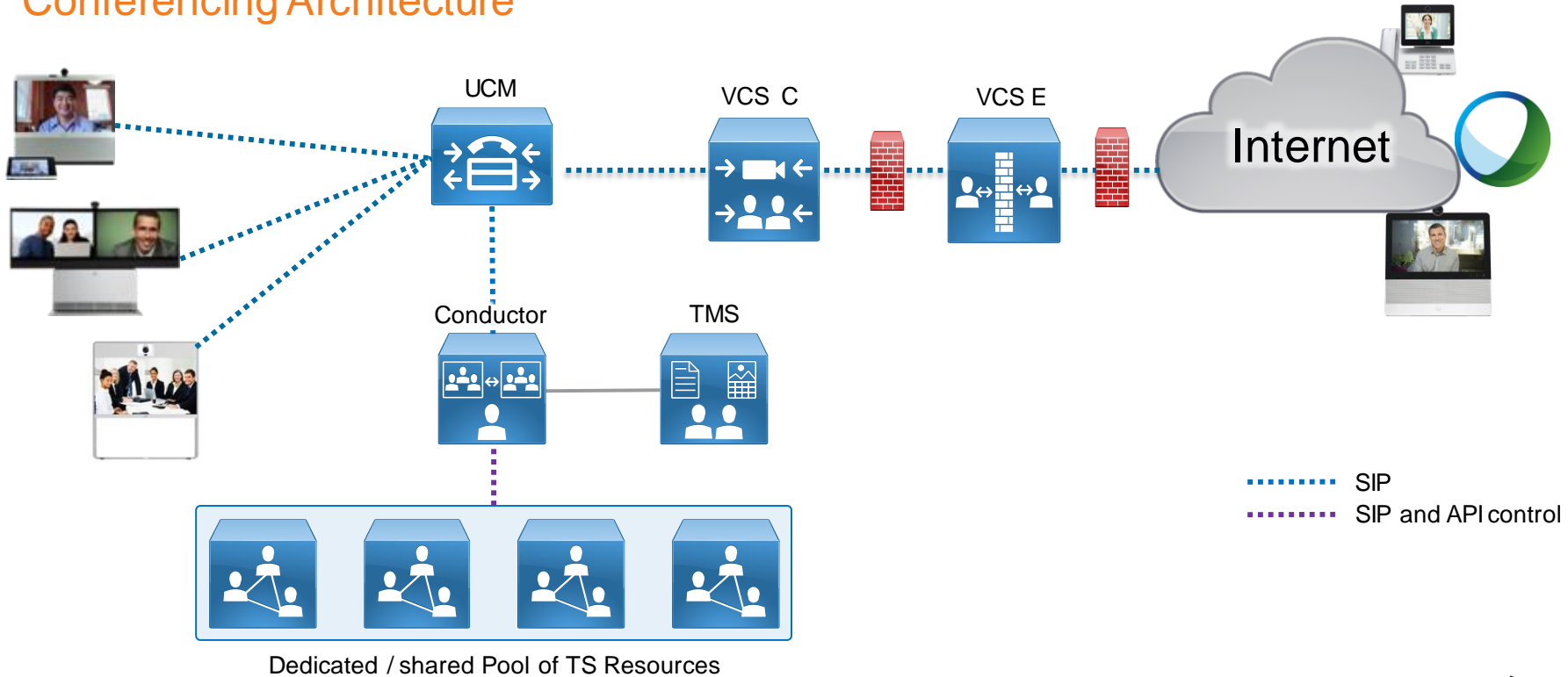
Typical Conferencing Deployment Options

Conferencing Architecture



New – Single Deployment Model

Conferencing Architecture



Conferencing on UCM

Scheduling through Conductor

- Historically scheduling has used dedicated resources to guarantee a certain number of ports would be available throughout the scheduled meeting.
- Previous versions of TMS and Conductor supported limited scheduling with several major caveats. New releases of TMS 14.6, Conductor XC3.0 and TS4.1 help alleviate many of the initial challenges with scheduling resources behind Conductor.
- Now MultiParty Media 310, 320 and TelePresence Server on Virtual Machine can be scheduled.
- Conference placement is done at conference start time.

Conferencing on UCM

Scheduling through Conductor

Dedicated Resources

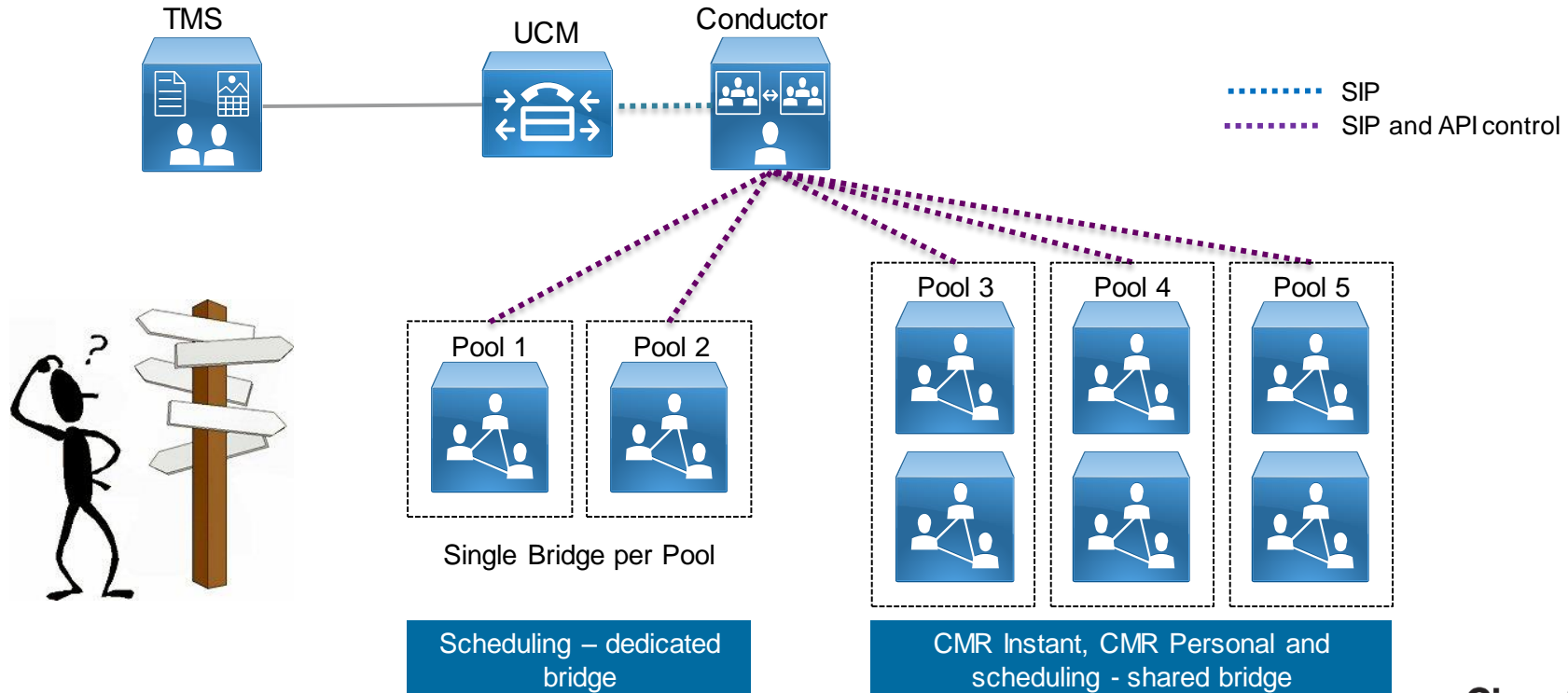
- 100% guaranteed resources for scheduled conferences.
- Similar to previous TMS deployment with directly managed TelePresence Servers.
- Single TS, in single Bridge Pool, in single Service Preference.

Shared Resources

- Scheduled conferences are best-effort service just as Instant and Permanent conferences are.
- Simplest deployment, TelePresence Servers are dynamically allocated for any type of conference.
- If utilisation is high, additional TelePresence Servers can be deployed.

Conferencing on UCM

Scheduling through Conductor



Conferencing on UCM

Scheduling through Conductor - Limitations



- TMS only recognises **one** Conductor node in a clustered Conductor setup.
- If a dedicated bridge is used for scheduled conferences, TMS will **not** take advantage of Optimised Conferencing.
- TMS sees Conductor location – not individual bridges.
- It is recommended to disable conference auto-extend setting on TMS.
- Limitation on CCC (TMS Conference Control Centre) features available.



Extending The Border

Overview

- Terminology Introduction, Product Line Options, Scalability
- Firewall Traversal
- Mobile & Remote Access Solution Overview
- Business to Business Collaboration (B2B)
- Instant Messaging and Presence Federation
- Interoperability

A nighttime photograph of a city street. In the foreground, there are long, curved light trails from cars, primarily in shades of yellow and orange. In the middle ground, a pedestrian bridge with blue lighting spans across the street. In the background, there are several tall buildings with lit windows and some flags on poles. The overall scene is illuminated by city lights.

Terminology Introduction, Product Line Options, Scalability

Branding Terminology Decode

Collaboration Edge

umbrella term describing Cisco's entire collaboration architecture for edge
... features and services that help bridge islands to enable any to any collaboration...
...collaborate with anyone anywhere, on any device....

Cisco VCS

Existing product line option providing advanced video and TelePresence applications
Includes **VCS Control** and **VCS Expressway**

Cisco Expressway

New product line option for Unified CM and Business Edition customers, providing firewall traversal & video interworking. Includes **Expressway Core** and **Expressway Edge**

Mobile and Remote Access (MRA)

Feature available on **both** VCS and Expressway product lines with X8.1 s/w

Delivers VPN-less access to Jabber and Fixed Endpoints

X8.1 Product Line Options

X8.1



VCS



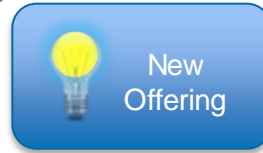
“VCS Control”
No Change

“VCS Expressway”
No Change



- Specialised video applications for video-only customer base and advanced video requirements
- **Complete set** of X8 features
- No changes to existing licensing model

Expressway



New
Offering



“Expressway-C”
Or Core

“Expressway-E”
Or Edge



- Solution designed for and sold exclusively with Unified CM 9.1 and above (including Business Edition)
- Subset of X8 features
- \$0 server software licenses

VCS and Cisco Expressway Feature Comparison

Feature Comparison	Cisco Expressway Series	Cisco VCS Family
Mobile and Remote Access	Y	Y
Business to Business Video	Y	Y
Business to Consumer / Public to Enterprise Access with Jabber Guest	Y	Y
Video Interworking (IPv4 to IPv6, H.323-SIP, MS H.264 SVC-AVC, Standards-based 3rd Party Video endpoints)	Y	Y
CMR Cloud/Hybrid (Webex)	Y	Y
XMPP Federation	Y	
Video Session Management & Call Control	N	Y
Video / TelePresence Device Registration & Provisioning	N	Y

VCS and Expressway

Recap

- VCS Control, VCS Expressway, Expressway-C and Expressway-E **share the same code.**
- VCS platform is a **superset** of Expressway Series features.
- VCS is Expressway + Local Registrations (mainly)
- Expressway is VCS – Local Registrations (mainly)

- **MRA and B2B are available on both platforms.**

VCS and Expressway X8 Scalability



Platform	Server			Cluster		
	MRA Registrations	Video Calls	Audio Only Calls	MRA Registrations	Video Calls	Audio Only Calls
Large OVA, CE1000	1 st Gen VCS Appliance (Tandberg)			10,000	2,000	4,000
Medium OVA, CE500	2,500	100	200	10,000	400	800
Small OVA (BE6000)	2,500	100	200	2,500	100	200

Note: Expressway C&E or VCS-C can be clustered across multiple BE6000s for redundancy purposes, but with no additional scale benefit

Small, medium, & CE500 can support Unified CM calls scaling up to 150 video or 300 audio per server

Cisco *live!*

VCS: “Unified CM Calls”

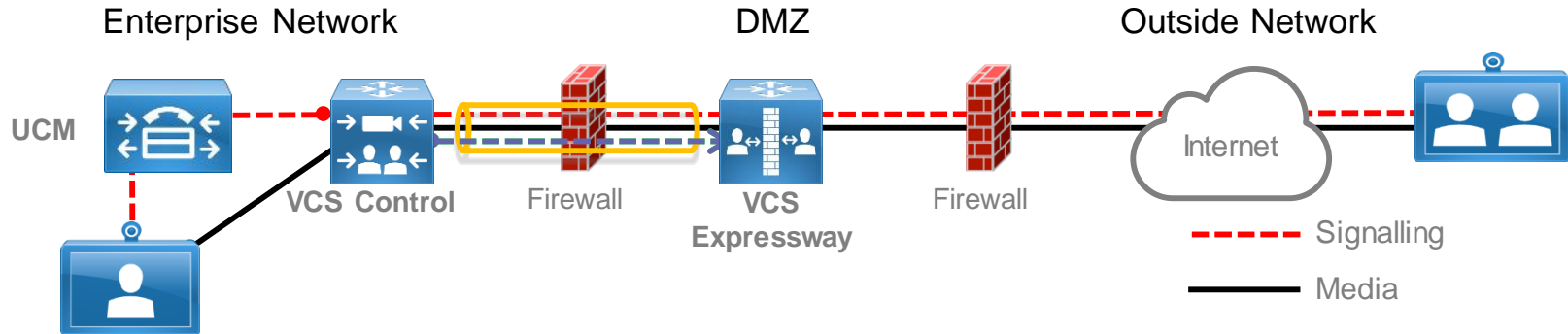
- Calls from endpoints using the Mobile and Remote Access feature are classified as **Unified CM calls**
- Unified CM calls do not consume Rich Media Sessions (Expressway) or Traversal Licenses (VCS)
- But Unified CM Calls do count against the overall system capacity

Resource usage (last updated: 21:08:20 PST)		
		Total
Unified CM calls	Current video	0
	Current audio (SIP)	0
	Peak video	4
	Peak audio (SIP)	1
Rich media session traversal calls	Current video	0
	Current audio (SIP)	0
	Peak video	0
	Peak audio (SIP)	0
Rich media session non-traversal calls	Current	0
	Peak	0
Monitored resource usage	Current	0
Rich media sessions	License usage current	0%
	License usage peak	0%



Firewall Traversal

How Expressway Firewall Traversal Works...



1. **VCS Expressway** is the traversal server installed in DMZ. **VCS Control** is the traversal client installed inside the enterprise network.
2. **VCS Control** initiates traversal connections outbound through the firewall to specific ports on **VCS Expressway** with secure login credentials.
3. **VCS Control** sends keep-alive packets to **VCS Expressway** to maintain the active connection
4. When **VCS Expressway** receives an incoming call, it issues an incoming call request to **VCS Control**.
5. **VCS Control** then routes the call to **UCM** to reach the called user or endpoint
6. The call is established and media traverses the firewall securely over an existing traversal connection

Firewall Port Details



- No inbound ports required to be opened on the internal firewall
- Internal firewall needs to allow the following outbound connections from VCS C to VCS E
 - SIP: TCP 7001
 - Traversal Media: UDP 2776-2777 or 36000 to 36011
 - XMPP: TCP 7400
 - HTTPS (tunneled over SSH between C and E): TCP 2222
- External firewall needs to allow the following inbound connections to VCS E
 - SIP: TCP 5061
 - HTTPS: TCP 8443
 - XMPP: TCP 5222
 - Media: UDP 36002 to 59999

http://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-5/Cisco-VCS-IP-Port-Usage-for-Firewall-Traversal-Deployment-Guide-X8-5.pdf



Mobile and Remote Access (MRA)

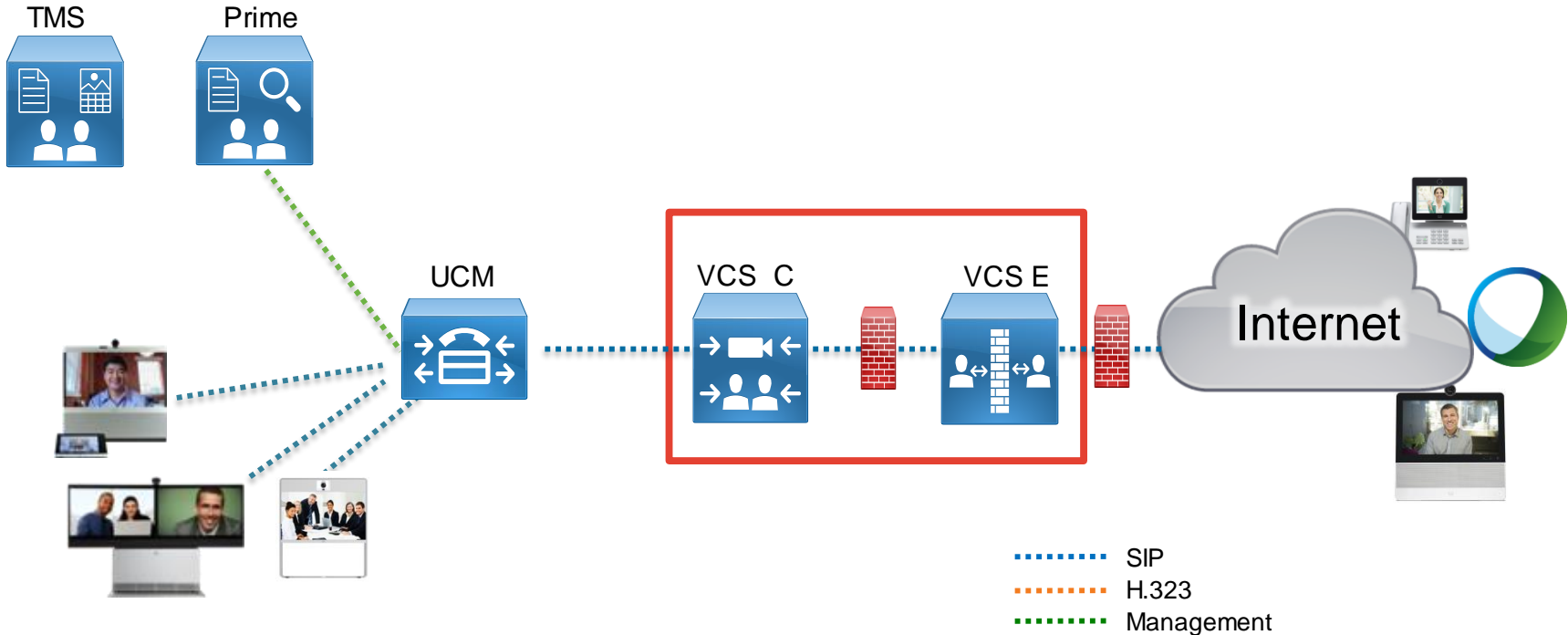
Solution Components Software Requirements



Component	Min Software Version	Projected Availability
Cisco Expressway or Cisco VCS	X8.1.1	Available
Unified CM	9.1(2) SU1	Available
Unified CM IM&P	9.1	Available
Unity Connection	8.6(1)	Available
Jabber for Windows	9.7	Available
Jabber for iPhone and iPad	9.6.1	Available
Jabber for Mac	9.6	Available
Jabber for Android	9.6	Available
EX/MX/SX/C Series TelePresence Endpoints	TC 7.1	Available

Deployment Models

Post migration deployment...Now with a focus on MRA and external communications

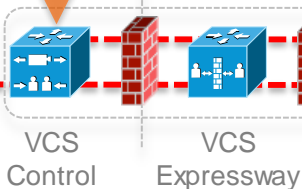


Moving External Endpoints to UCM

Mobile and Remote Access for fixed endpoints

Endpoint registration, call control and provisioning are serviced by VCS Control and TMS

Existing Deployment



Outside firewall

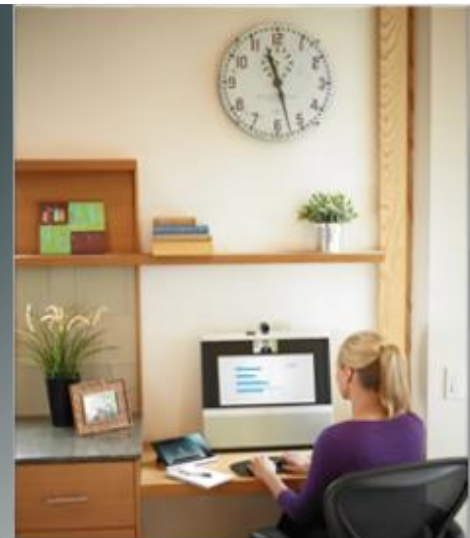


TC7.1+ Series Platforms



Endpoint registration, call control, and provisioning are serviced by UCM

Post Migration Deployment



Jabber Video for Telepresence (Movi) and IM&P

Considerations

Jabber Video is a great video desktop client for Windows and Mac.

Few features, great quality: A/V + Content(BFCP), Presence and Directories. Nothing else.

Jabber Video architecture is based on: VCS-E → VCS-C → TMS

Jabber Video is not capable of IM. This is now available with Jabber at no cost

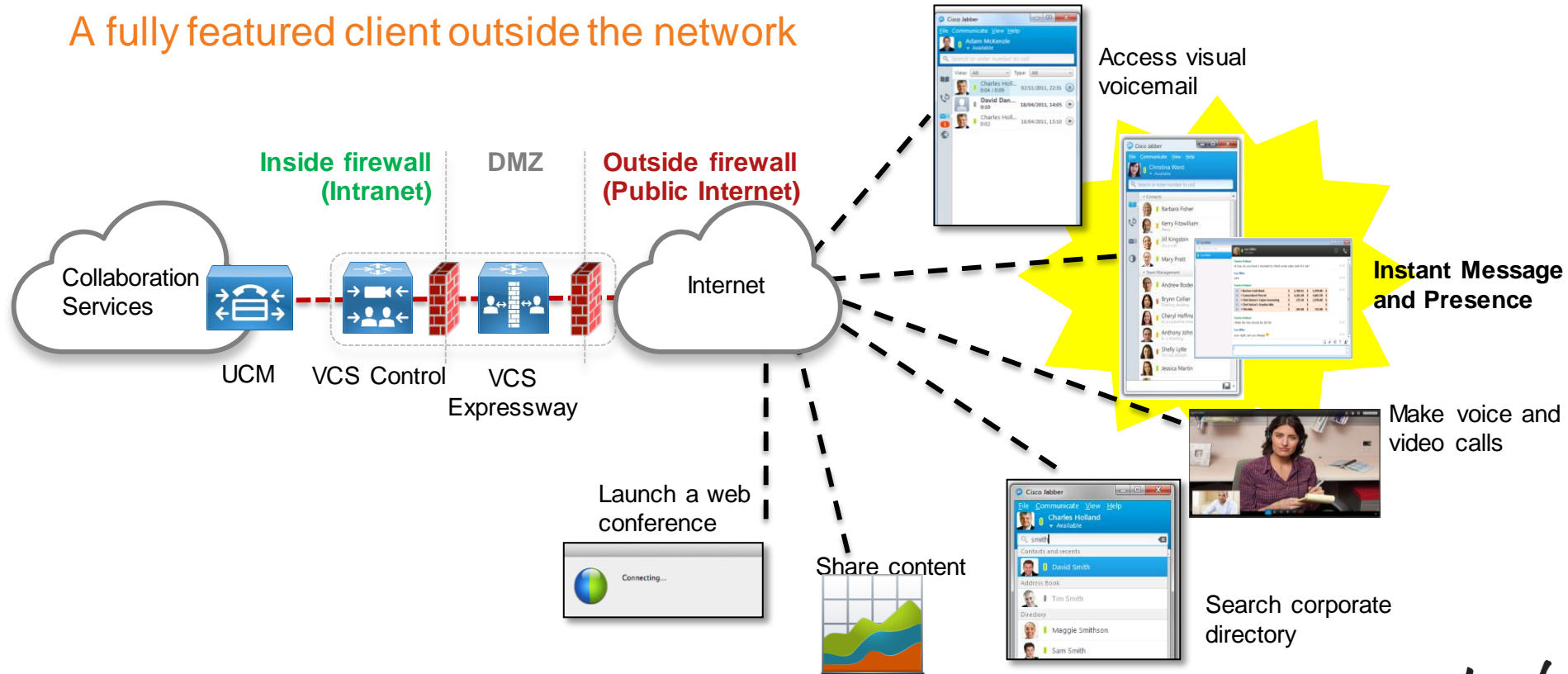
Jabber (Full UC Client) is available for Windows, Mac, Mobile (Android/Ios), Tablet and has tons of Phone/UCM features and services. (i.e. Voice Services, CTI Control, File transfer, bidirectional desktop sharing, etc)

Jabber Architecture is based on: VCS-E -> VCS-C -> CUCM

Jabber adds MORE to the Desktop Video experience. At no cost.

What can Jabber Clients Do with MRA?

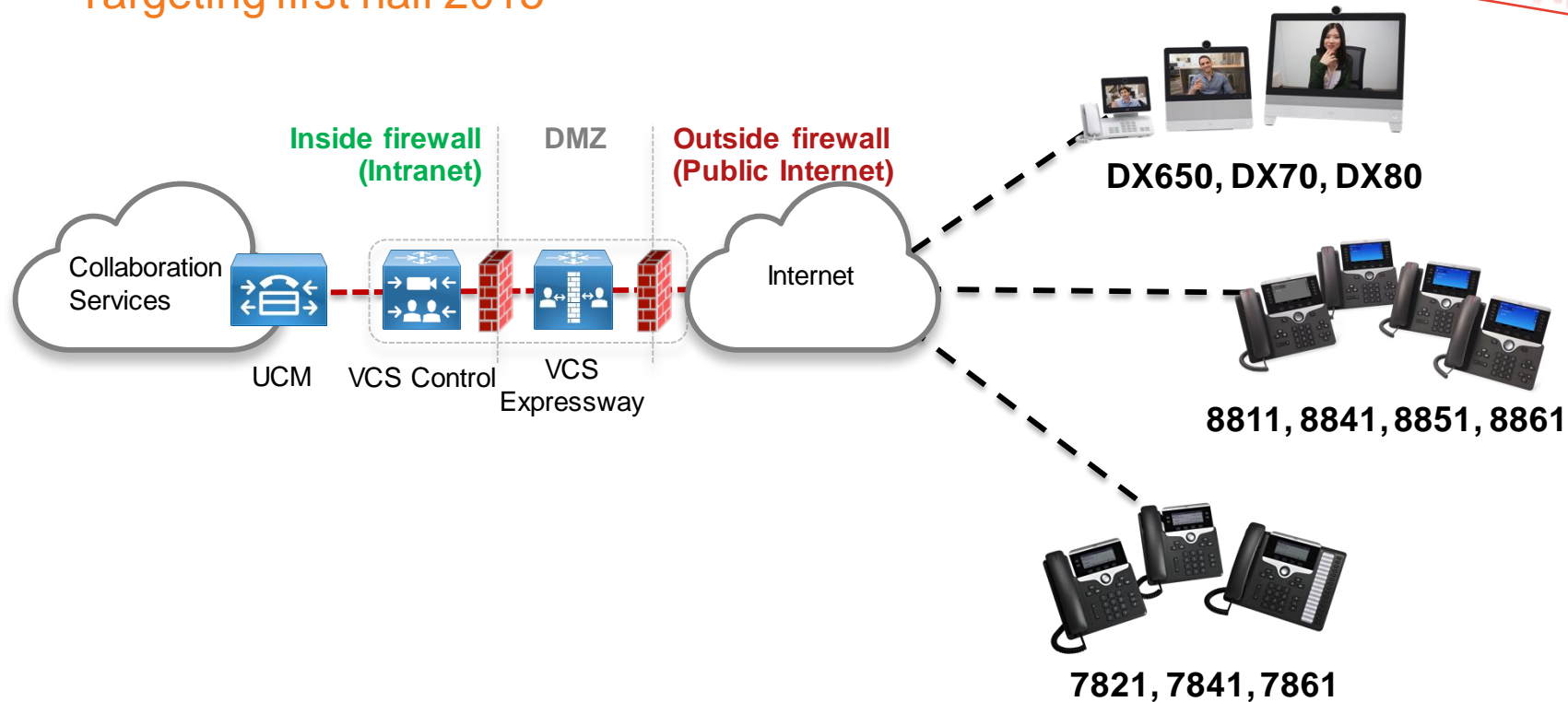
A fully featured client outside the network



New Endpoint Support

Targeting first half 2015

**TARGET DATES
SUBJECT TO CHANGE**



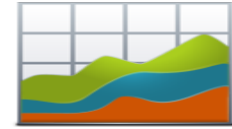
Services Available to DX Series

with Cisco Expressway

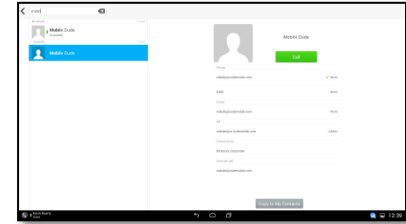
Voice and video calling, including content share



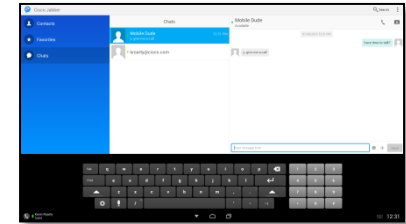
+



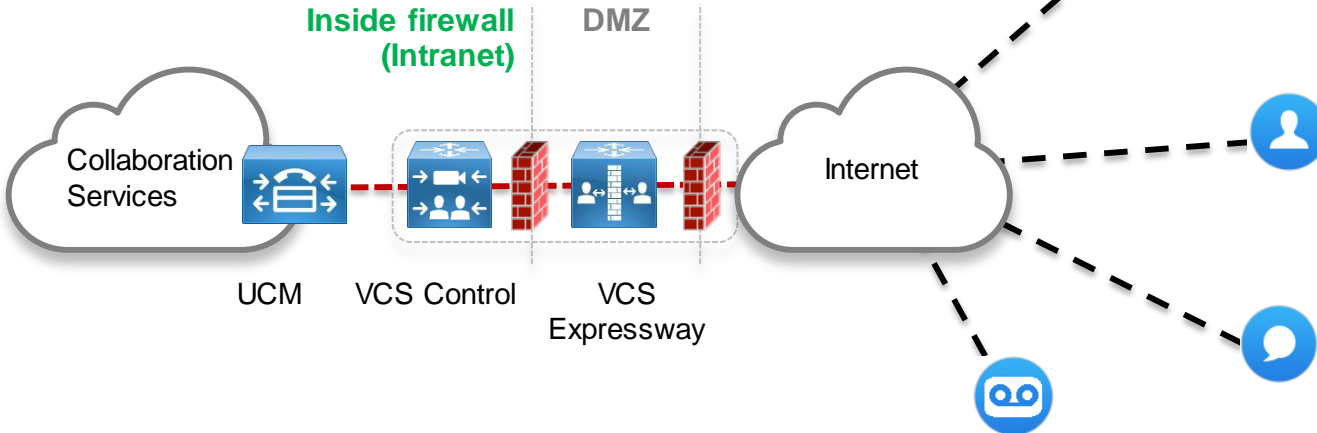
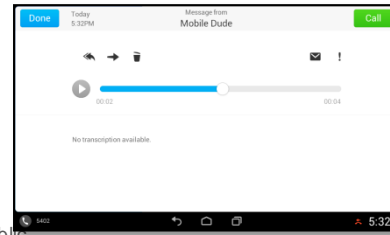
Search corporate directory



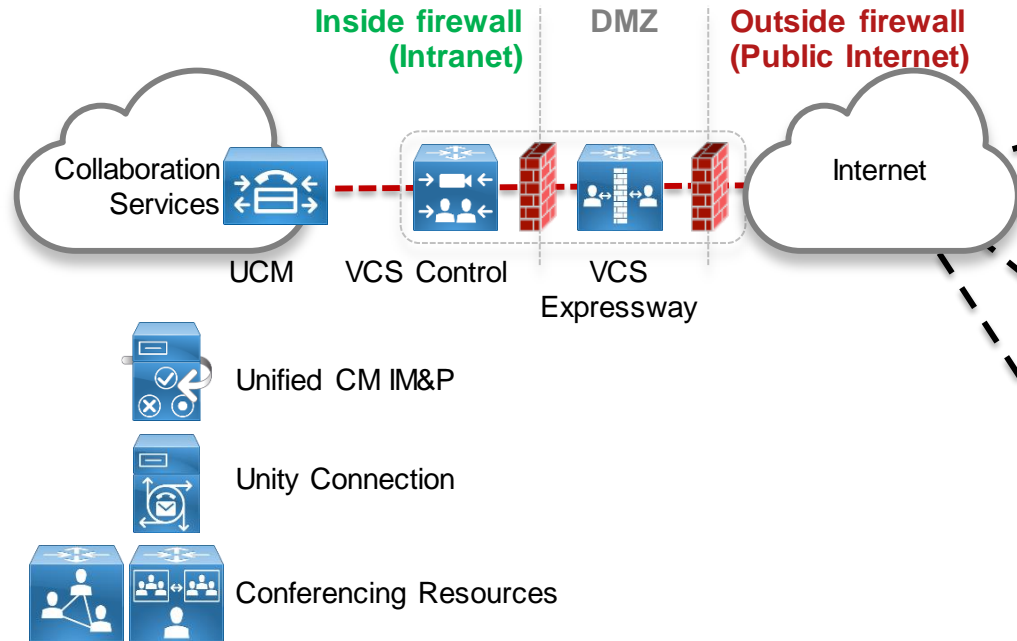
Instant Message and Presence, including escalation to Voice/Video



Visual voicemail

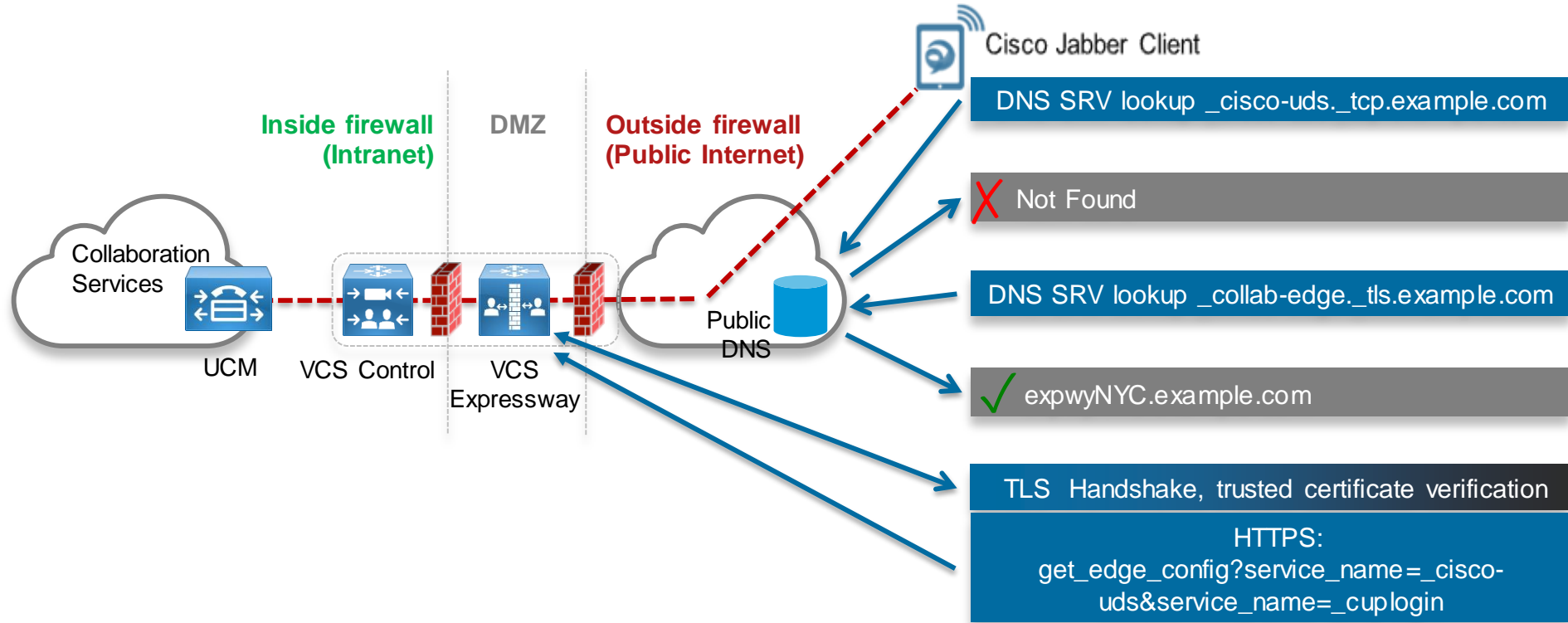


Protocol Workload Summary



<u>Protocol</u>	<u>Security</u>	<u>Service</u>
SIP	TLS	Session Establishment – Register, Invite, etc.
Media	SRTP	Audio, Video, Content Share, Advanced Control
HTTPS	TLS	Logon, Provisioning/Configuration, Contact Search, Visual Voicemail
XMPP	TLS	Instant Messaging, Presence

VCS Expressway and Jabber Service Discovery



Split DNS SRV Record Requirements

- **_collab-edge** record needs to be available in **public** DNS
- Multiple SRV records (and VCS Expressway hosts) should be deployed for HA
- A GEO DNS service can be used to provide unique DNS responses by geographic region

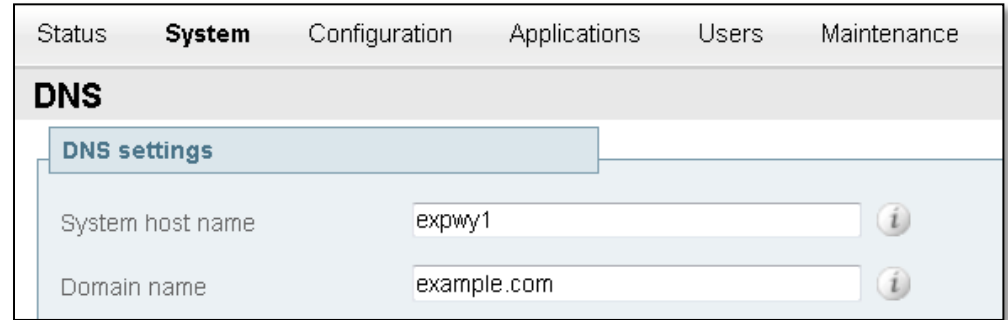
```
_collab-edge._tls.example.com. SRV 10 10 8443 expwy1.example.com.  
_collab-edge._tls.example.com. SRV 10 10 8443 expwy2.example.com.
```

- **_cisco-uds** record needs to be available **only** in **internal** DNS

```
_cisco-uds._tcp.example.com. SRV 10 10 8443 ucm1.example.com.  
_cisco-uds._tcp.example.com. SRV 10 10 8443 ucm2.example.com.
```

VCS Expressway DNS

- Note: VCS Expressway servers will often have multiple DNS aliases, especially in dual-nic deployments
- **The VCS Expressway system hostname and domain (defined under System > DNS) are combined to form the VCS Expressway FQDN**
- VCS Expressway FQDN is embedded in the edge xml config served to remote clients, and needs to resolve in public DNS



The screenshot shows a web-based configuration interface for a VCS Expressway system. At the top, there are navigation tabs: Status, System (selected), Configuration, Applications, Users, and Maintenance. Below the tabs, the 'DNS' section is expanded, showing 'DNS settings'. Two input fields are visible: 'System host name' with the value 'expwy1' and 'Domain name' with the value 'example.com'. Each input field has an information icon (i) to its right.



```
<edgeConfig>
  <sipEdgeServer>
    <server>
      <address>expwy1.example.com</address>
      <tlsPort>5061</tlsPort>
    </server>
    <server>
      <address>expwy2.example.com</address>
      <tlsPort>5061</tlsPort>
    </server>
  </sipEdgeServer>
  ...

```

VCS Mobile and Remote Access



from Unified CM perspective

- Remote access provided by VCS is, for the most part, **transparent** to UCM
- No requirement to build a SIP trunk on Unified CM to VCS C or E
- No requirement to make dial plan changes
- Remote Jabber clients or TelePresence Endpoints registering to Unified CM through VCS will appear to Unified CM as VCS C IP address

Unified Communications Traversal

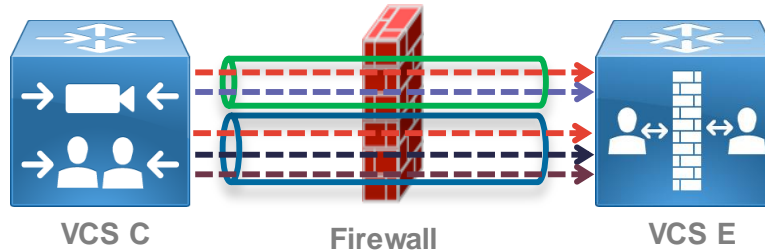
- X8.2 introduced new zone type, Unified Communications Traversal
- Similar to existing Traversal client and server zones, only simplified
- Unified Communications Traversal provides:
 - SIP only, Assent based traversal
 - Mutual TLS & TLS verify enabled
 - Media Encryption Mode = Forced encryption
 - Support for Unified Communications features (MRA, Jabber Guest, XMPP Federation)

Configuration

Name	★ ExpresswayC_force_encryption 
Type	Unified Communications traversal
Hop count	★ 35 

Parallel Traversal Zones

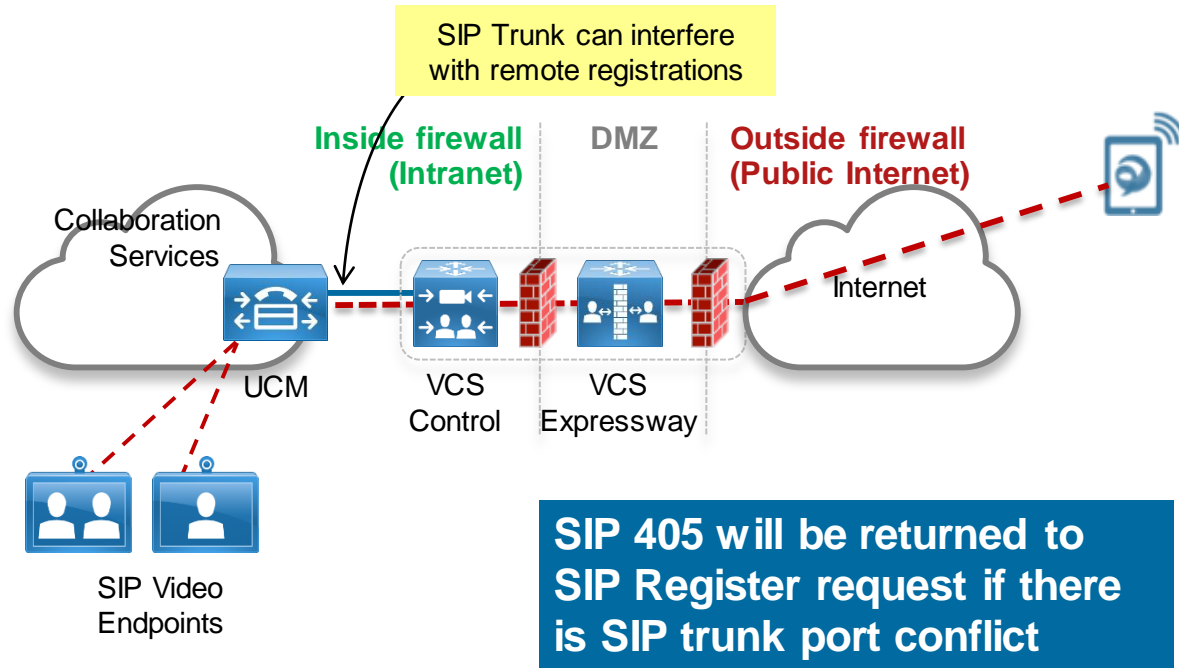
- One **Traversal Zone** used for Open Video Federation
- Provides SIP, and optionally H.323
- Media Encryption Mode = Auto



- **Unified Communications Traversal Zone** used for Mobile & Remote Access, Jabber Guest, XMPP Federation
- Provides SIP, XMPP, HTTP
- Media Encryption Mode = Forced

MRA and B2B

Interaction with SIP trunk

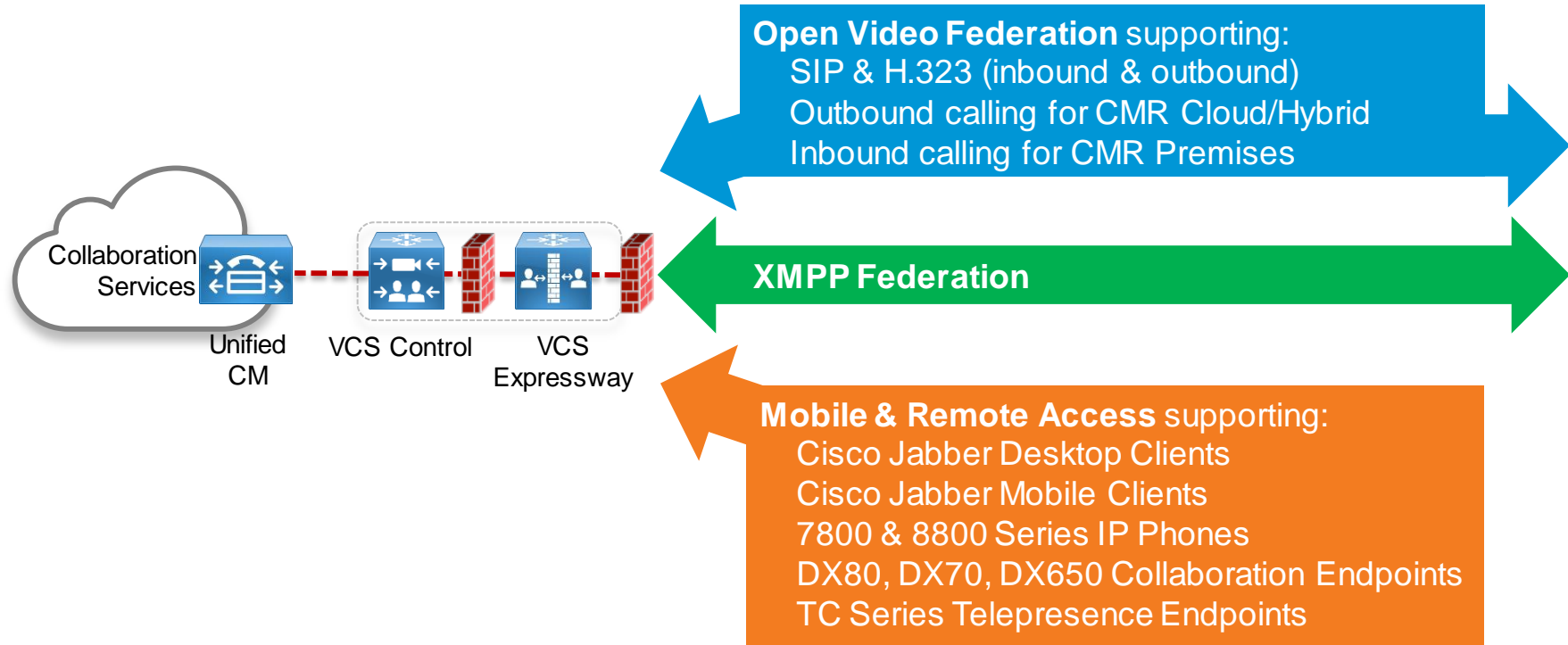


- An automatic discovery process replaces SIP trunk between VCS Control and Unified CM for Mobile & Remote Access.
- However, if Unified CM includes a SIP trunk for other integrations like B2B video federation, **Unified CM will reject any SIP registration attempts from remote Jabber or TP endpoints**, as the register method is not accepted on Unified CM SIP trunk interface
- Update Unified CM SIP trunk security profile to **listen on ports other than TCP 5060 or 5061** (you could use 5560, 5561, etc.)
- **Port change allows for SIP trunk integration AND mobile & remote access**

Cisco *live!*

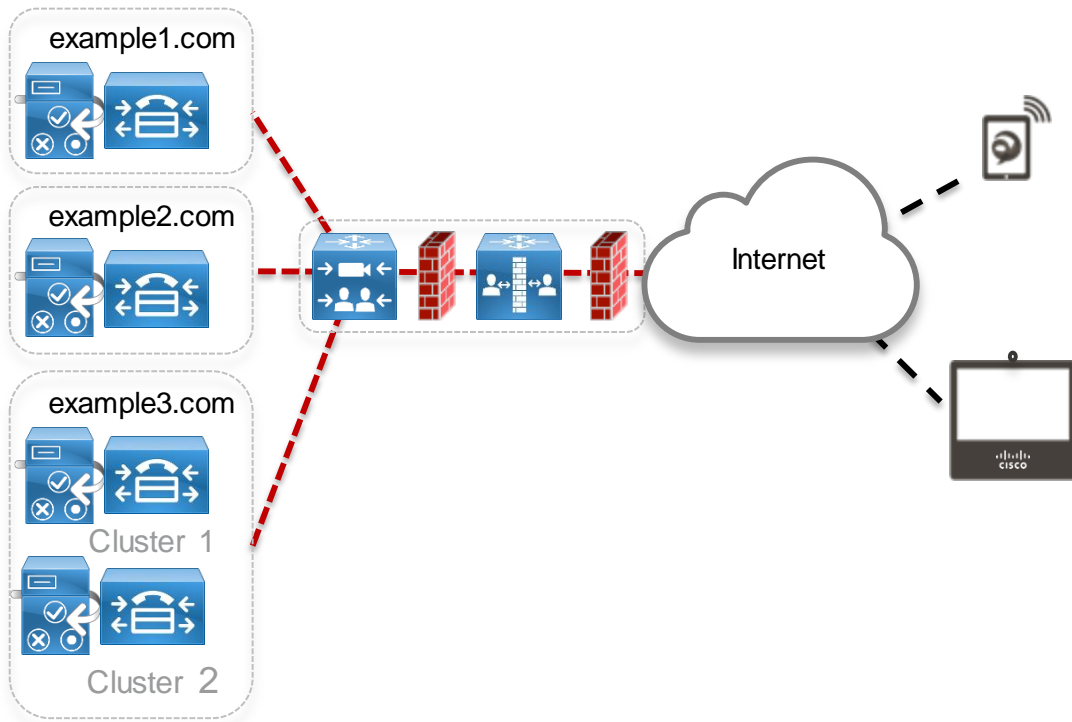
Combining Features on a Single Cluster Pair

B2B – MRA – XMPP Federation



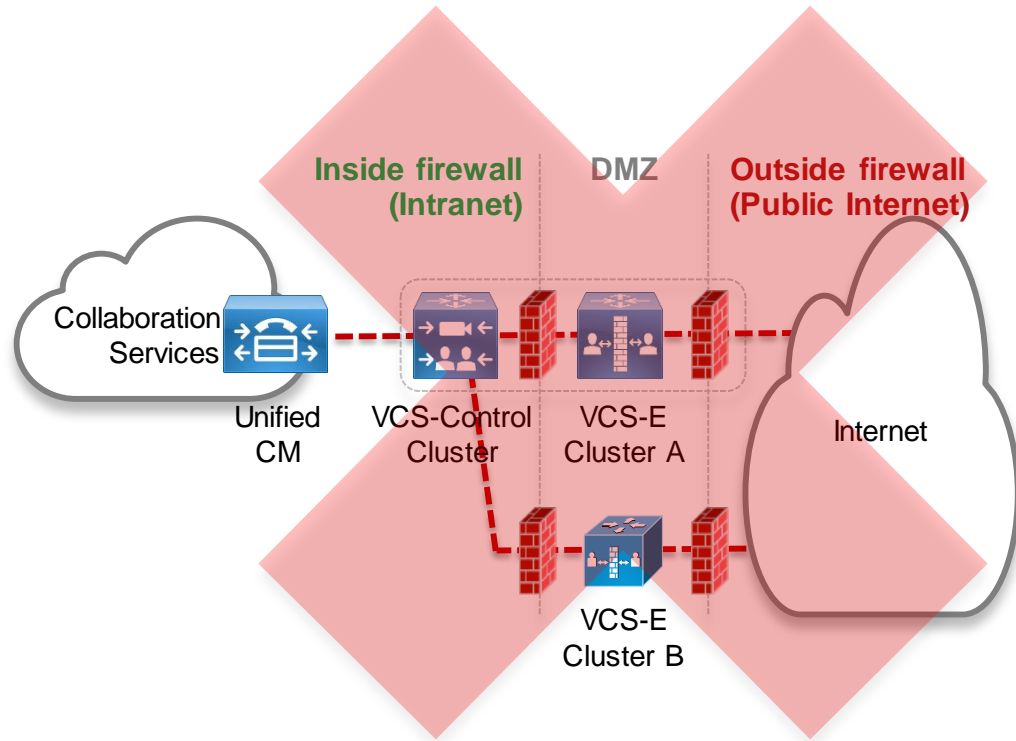
Multi-Deployment Support

New feature in X8.5



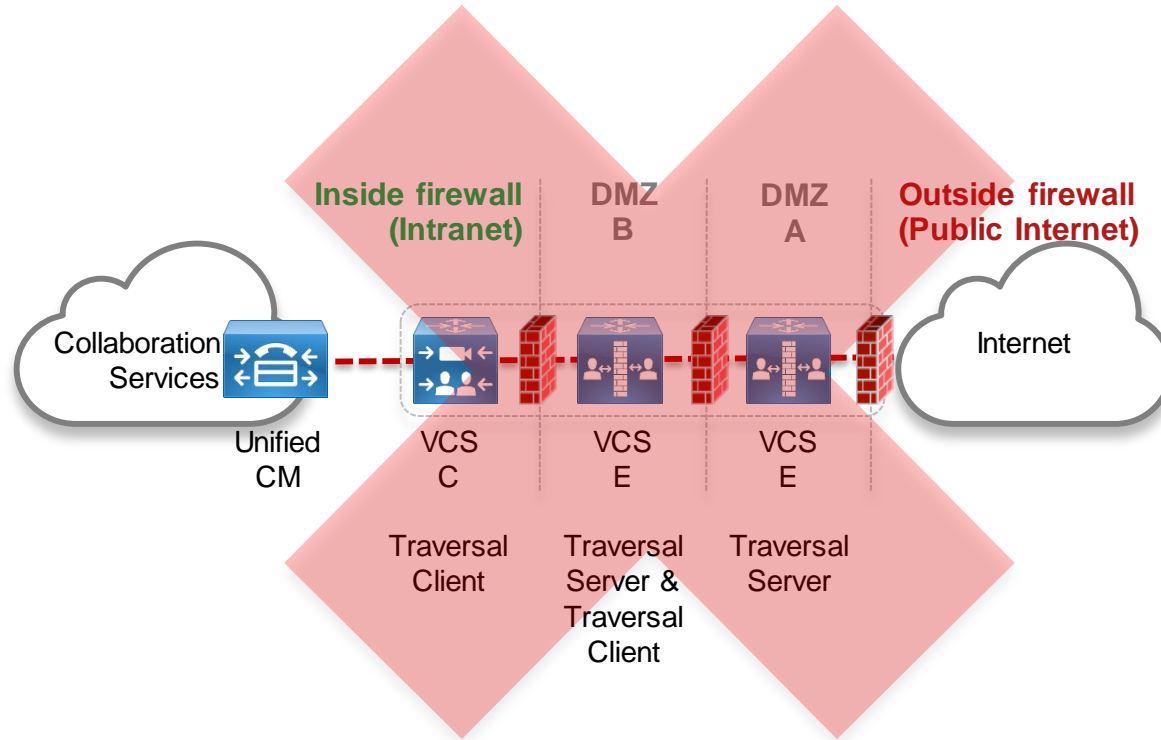
- Single VCS pair can now serve multiple domains
- **Not a multi-tenant architecture**
- Single certificate presented by VCS E needs to contain multiple domain names

Unsupported: Unbalanced Expressway Deployments



- This model is still supported for traditional VCS Expressway deployments (B2B)
- But this is **not supported for the new mobile and remote access** functionality introduced in X8.1
- Mobile and remote access requires a VCS-C cluster for each VCS-E cluster
- **Only one “Unified Communications services” Traversal zone per cluster**

Unsupported: Expressway Chained Traversal



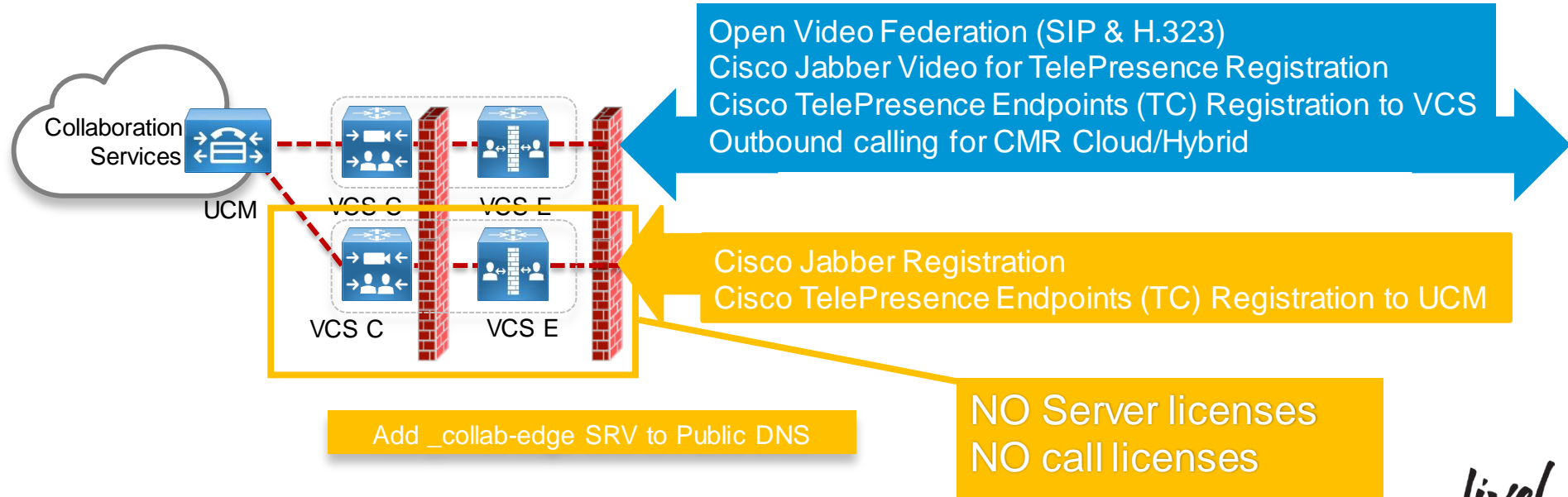
- Chained traversal is often used in environments with heightened security policies
- This option is still supported for VCS-E (B2B), but will not allow for **Unified Communication Services**
- Not supported for the new mobile and remote access functionality introduced in X8.1

Existing VCS Customers

- Customers with VCS-C and VCS-E can add Mobile and Remote Access to an existing deployment
- Simply add a parallel traversal zone on existing VCSs to support mobile and remote access
- **Concurrent session scale is the primary reason for adding Expressways dedicated to Mobile & Remote access**
Will the number of remote Jabber users making calls over Expressway crush my existing TelePresence deployment?

Parallel Deployments of VCS and Expressway

_collab-edge SRV records don't conflict with existing B2B VCS SRV records

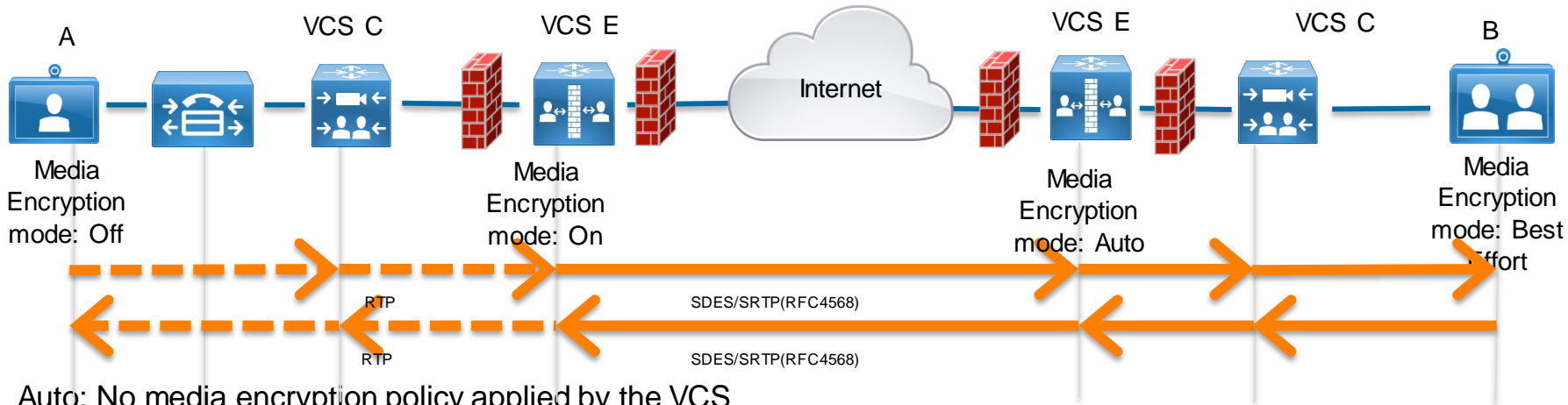




Business to Business Collaboration (B2B)

Secure Signalling and Media

VCS Media Encryption RTP to SRTP



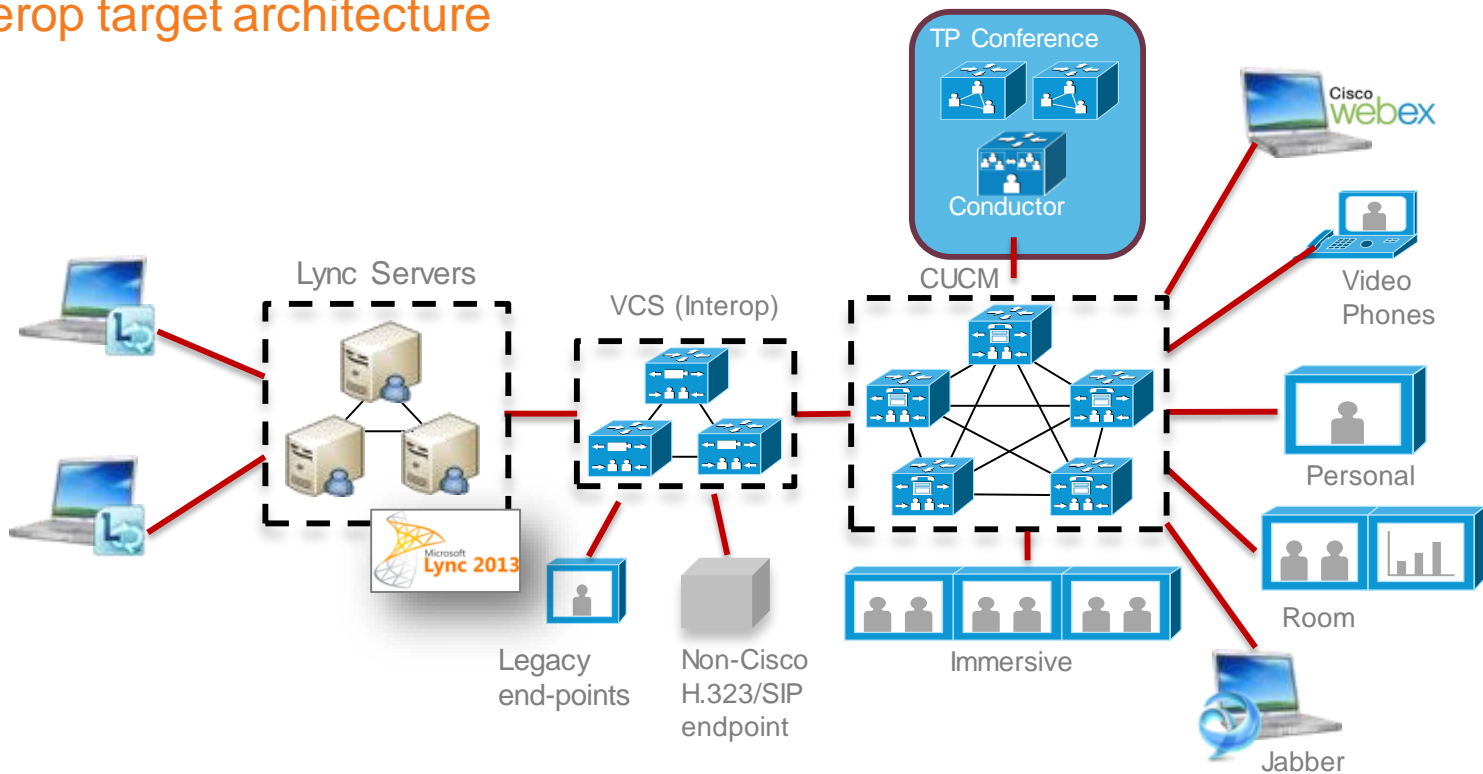
- Auto: No media encryption policy applied by the VCS
- Best Effort: Use encryption if available otherwise fallback to unencrypted
- Force Encrypted: All media must be encrypted
- Force Unencrypted: All outgoing media will be unencrypted
- Encryption Policy applies to SIP and H.323 calls interworked to SIP
- Encryption Policy does not apply to H.323 calls



Interoperability

Lync Integrated Architecture

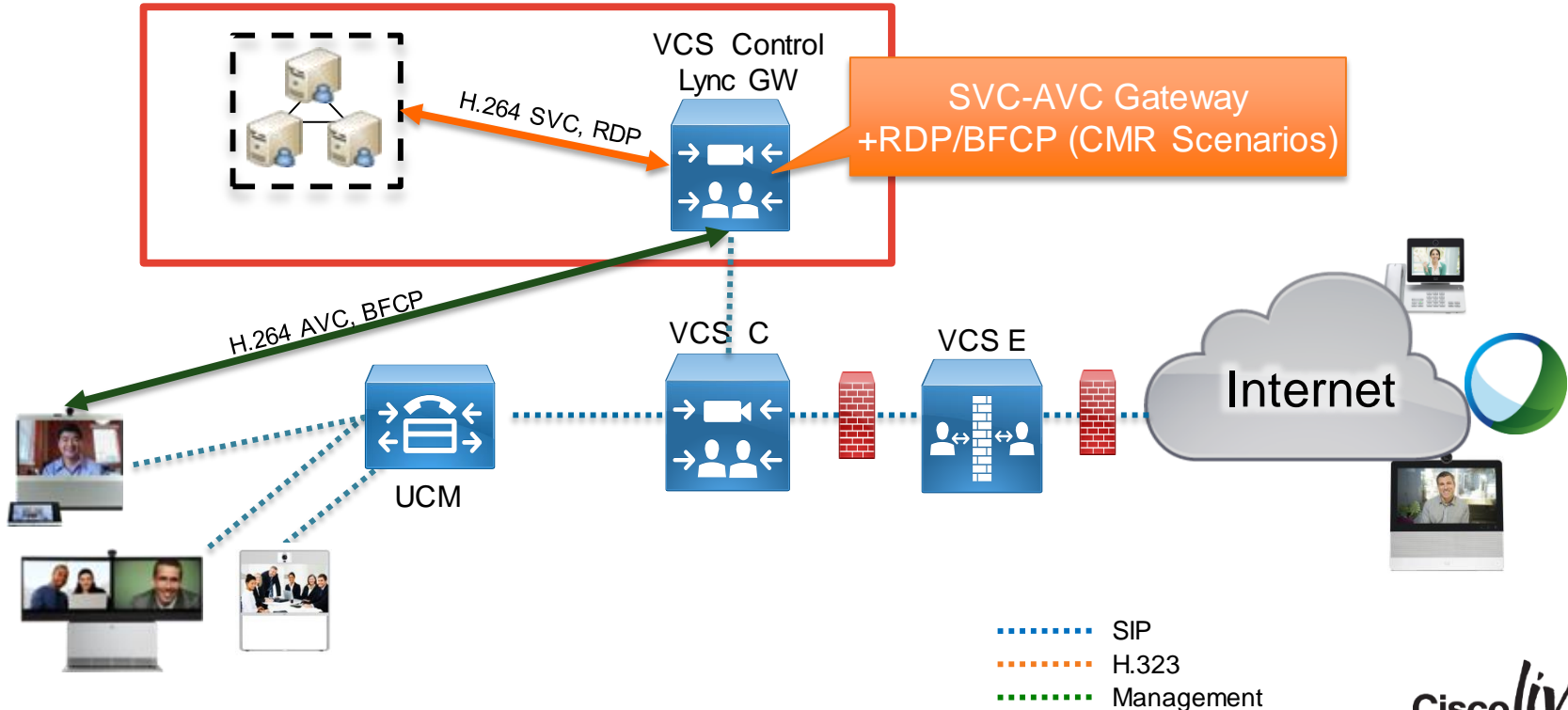
Interop target architecture



Deployment Models

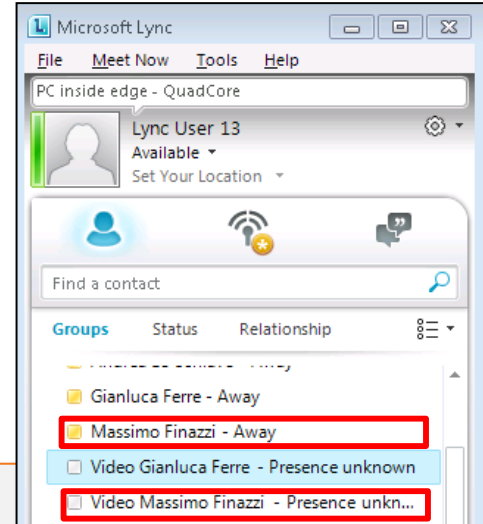
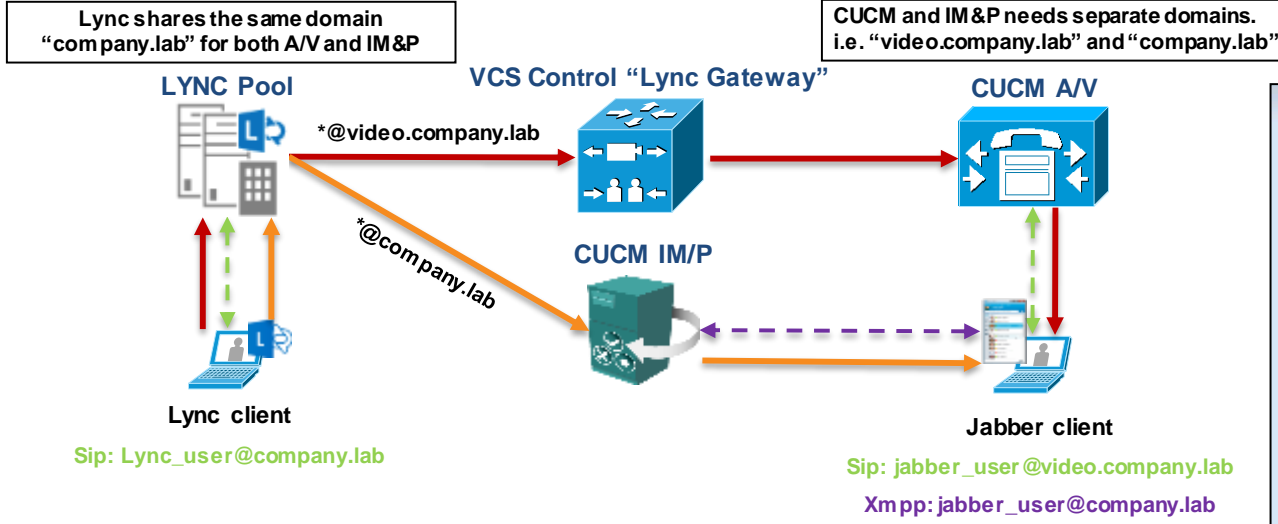
Conceptual diagram
ROADMAP ITEM
Subject to change

Post migration deployment...Now with a focus on 3rd party interop



Single Identity - Current limitations

- Call (A/V)
- IM Session (IMP)
- SIP registration
- - - XMPP Registration (IMP)



Microsoft Lync handles Audio, Video and IM&P with the same call control system

Cisco handles AV on CUCM/VCS and the IM&P is handled by the CUCM IM&P server.

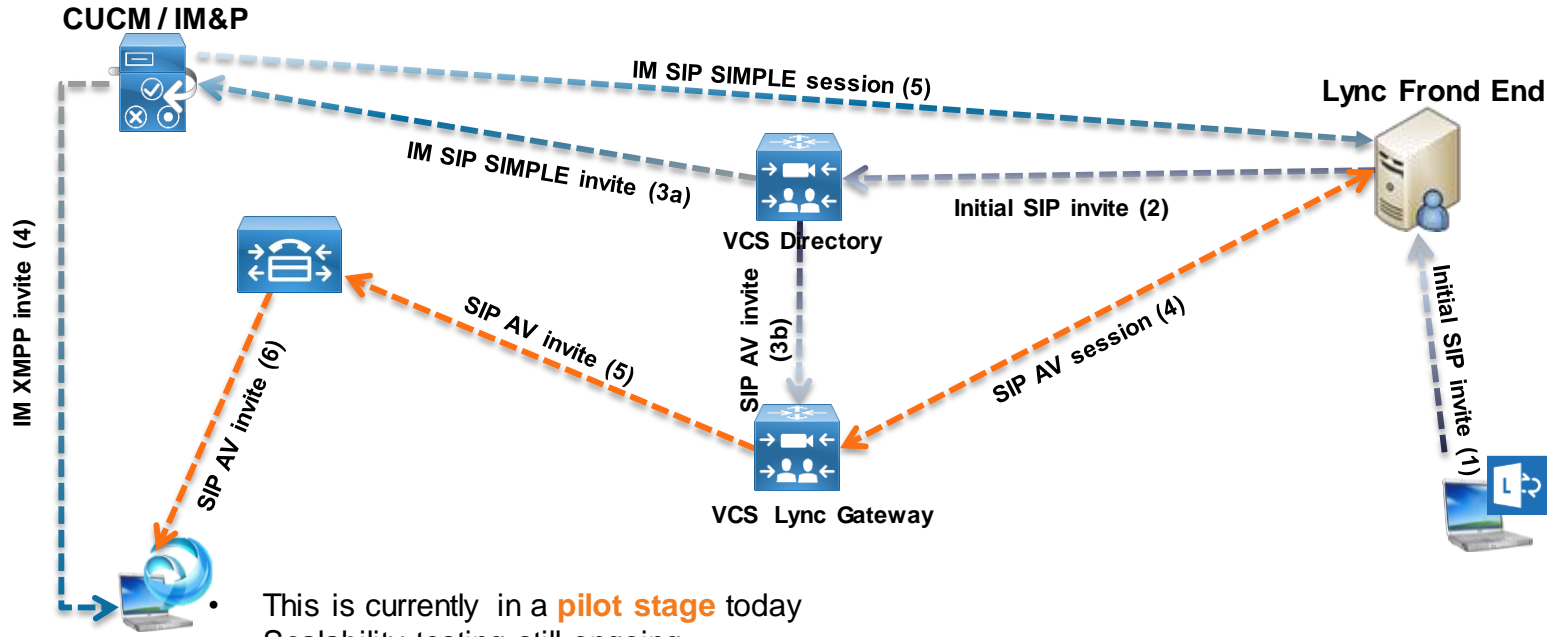
Cisco best practices suggest to share the same domain for both Presence (managed by the CUCM IM&P) and Audio/Video (managed by CUCM/VCS). This would require Lync to send traffic to the two systems separately. Unfortunately Lync CAN'T split routes for a single domain to two separate addresses

Therefore Jabber needs two different URIs. One for Presence and one for Voice/Video.

Lync users will have to contact Jabber users using two different URI addresses (i.e. Massimo_Finazzi@video.company.lab for video calls and Massimo_Finazzi@company.lab for IM chat sessions). Jabber Users will be listed twice in the Lync buddy list since two different contacts are needed.

VCS IM&P Federation & Video Integration - Combined

Lync to Jabber Migration - Directory VCS C



- This is currently in a **pilot stage** today
- Scalability testing still ongoing
- Application Note listed on the Cisco Interoperability Portal

[Lync Server 2013 via Expressway to Cisco Unified Communications Manager Release 10.5 IM&P](#)



Summary

Session Key Takeaway

- Cisco Preferred Architecture for Video - recommended deployment models that are prescriptive, out-of-the-box, built to scale and tested by Cisco.
- VCS to UCM migration program and recommended process.
- Single deployment model for UCM conferencing with Conductor.
- MRA allows external endpoints registrations to UCM.
- B2B, Legacy Endpoints and Interoperability will continue to use VCS.

**We are now ready to encourage migrating to a
UCM based video call control platform.**



Q & A

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